



Internet Voting Project Mini-Summary for the City of Greater Sudbury

DETAILS OF THE 2014 MUNICIPAL ELECTION:

Online Voting Period: October 14th to 24th

Type of Voting System Used: 1-Step (online registration not required)

Voter Turnout: 50.71%

Number of Votes Cast Online: 26,859

Number of Attempted Internet Voter Surveys: 2,976

Participation Rate in the Internet Voter Survey: 11.08%

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Internet Voting Survey

Filtering on the following values:

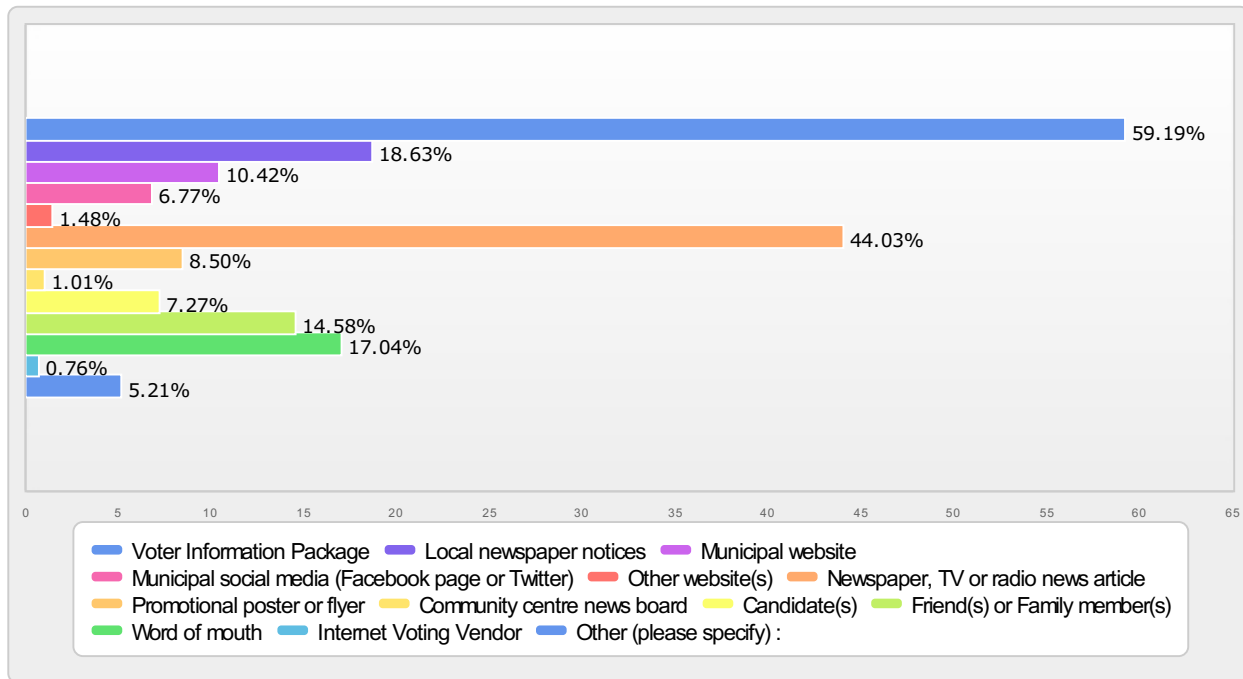
Municipality: • Greater Sudbury

Total Number of Completes

2976

Q1 - How did you hear about Internet voting for the 2014 Municipal Election?

Voter Information Package	1636	59.19%
Local newspaper notices	515	18.63%
Municipal website	288	10.42%
Municipal social media (Facebook page or Twitter)	187	6.77%
Other website(s)	41	1.48%
Newspaper, TV or radio news article	1217	44.03%
Promotional poster or flyer	235	8.50%
Community centre news board	28	1.01%
Candidate(s)	201	7.27%
Friend(s) or Family member(s)	403	14.58%
Word of mouth	471	17.04%
Internet Voting Vendor	21	0.76%
Other (please specify) :	144	5.21%
Total	2764	100.00%



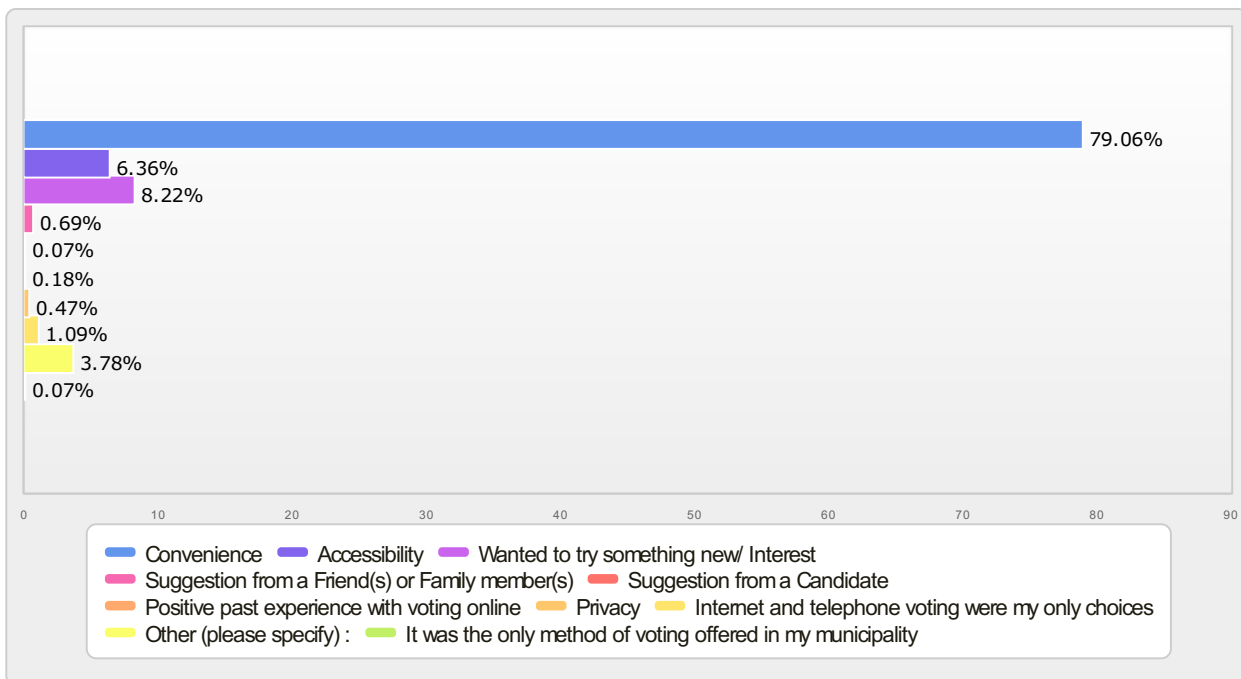
Q2 - Where did you vote online from?

Home	2441	88.63%
Work	209	7.59%
Public Internet access point (e.g. library, Internet café)	7	0.25%
An out of town location (e.g. away on vacation/ business or attending school)	29	1.05%
A friend or family members home	10	0.36%
Mobile device	52	1.89%
Municipal polling place	0	0.00%
Other (please specify) :	6	0.22%
Total	2754	100.00%



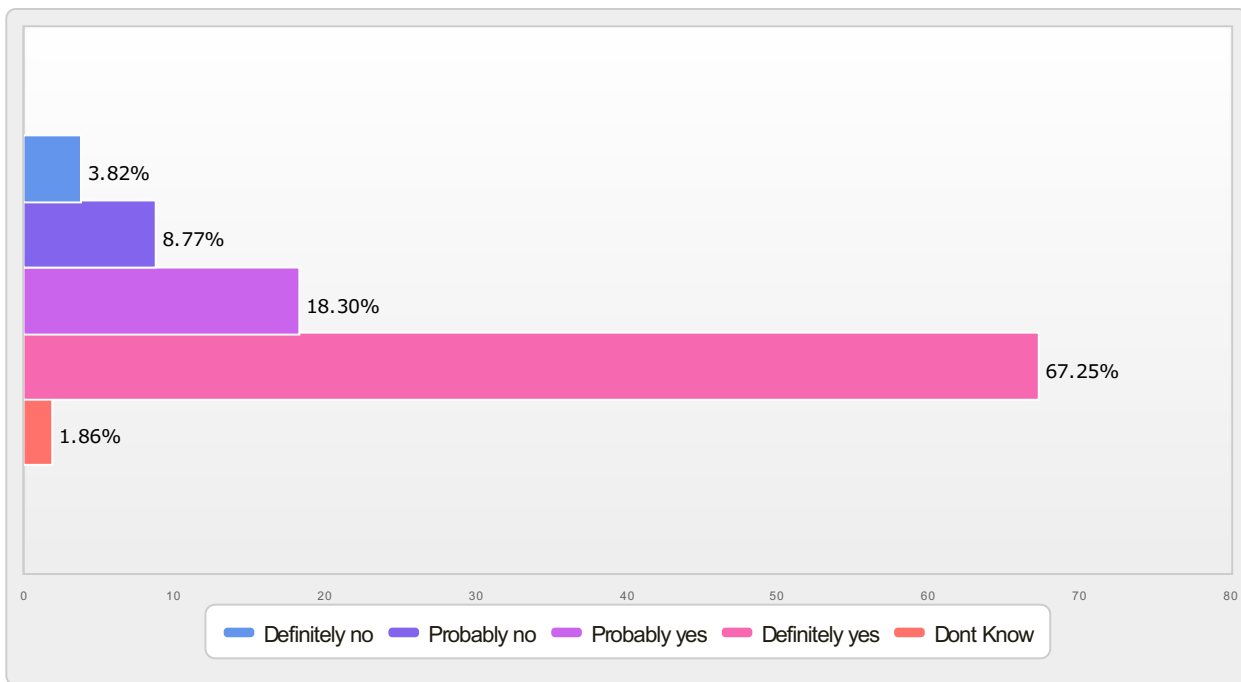
Q3 - What is the main reason you chose to vote online in the 2014 Municipal Election?

Convenience	2175	79.06%
Accessibility	175	6.36%
Wanted to try something new/ Interest	226	8.22%
Suggestion from a Friend(s) or Family member(s)	19	0.69%
Suggestion from a Candidate	2	0.07%
Positive past experience with voting online	5	0.18%
Privacy	13	0.47%
Internet and telephone voting were my only choices	30	1.09%
Other (please specify) :	104	3.78%
It was the only method of voting offered in my municipality	2	0.07%
Total	2751	100.00%



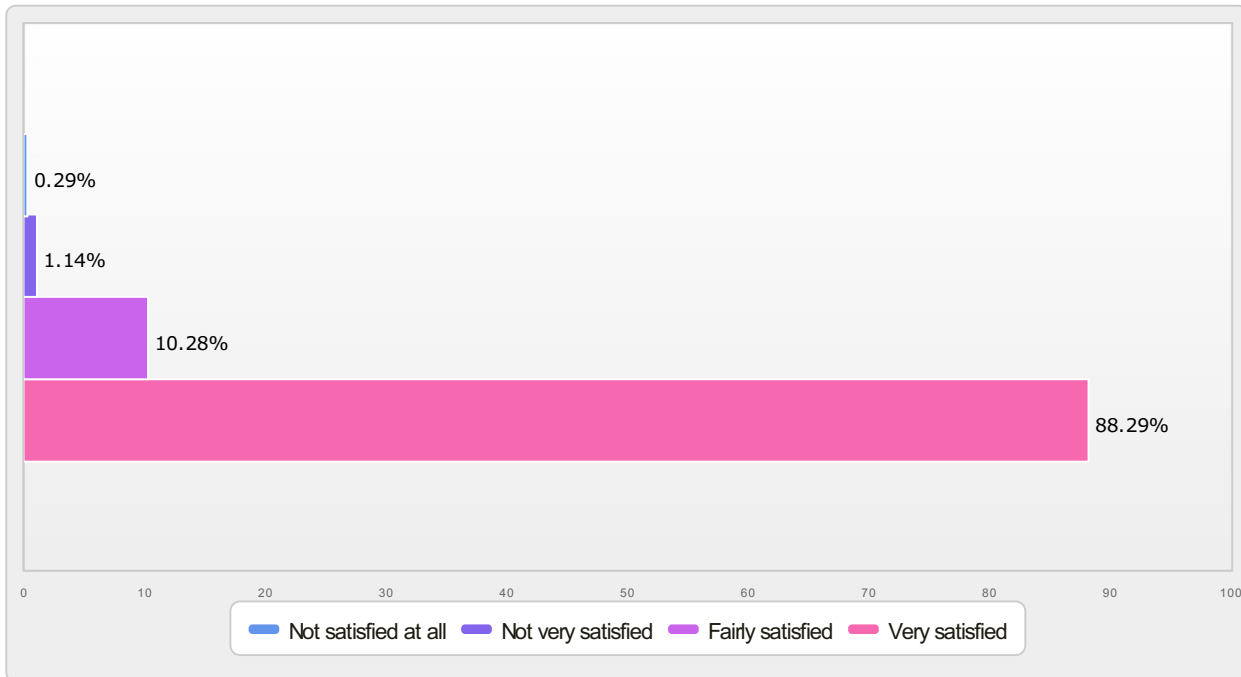
Q4 - If you didn't have the option to vote online, would you still have voted?

Definitely no	105	3.82%
Probably no	241	8.77%
Probably yes	503	18.30%
Definitely yes	1848	67.25%
Dont Know	51	1.86%
Total	2748	100.00%



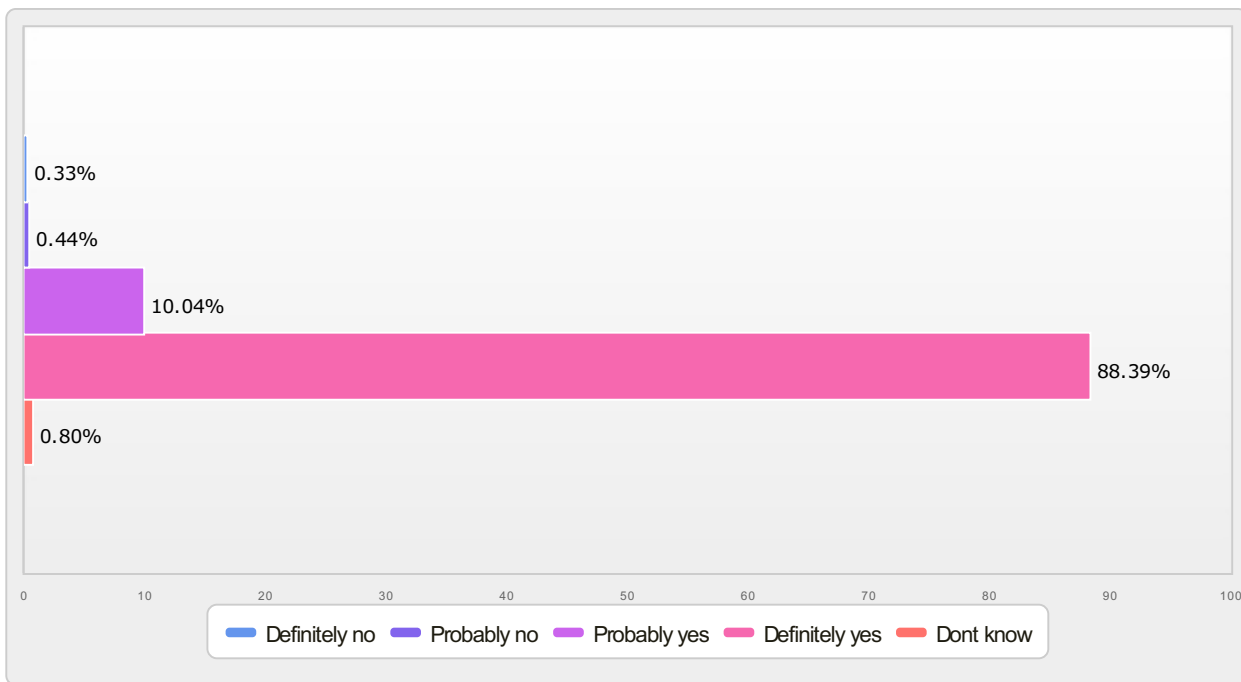
Q5 - How satisfied were you with the online voting process?

Not satisfied at all	8	0.29%
Not very satisfied	31	1.14%
Fairly satisfied	280	10.28%
Very satisfied	2406	88.29%
Total	2725	100.00%



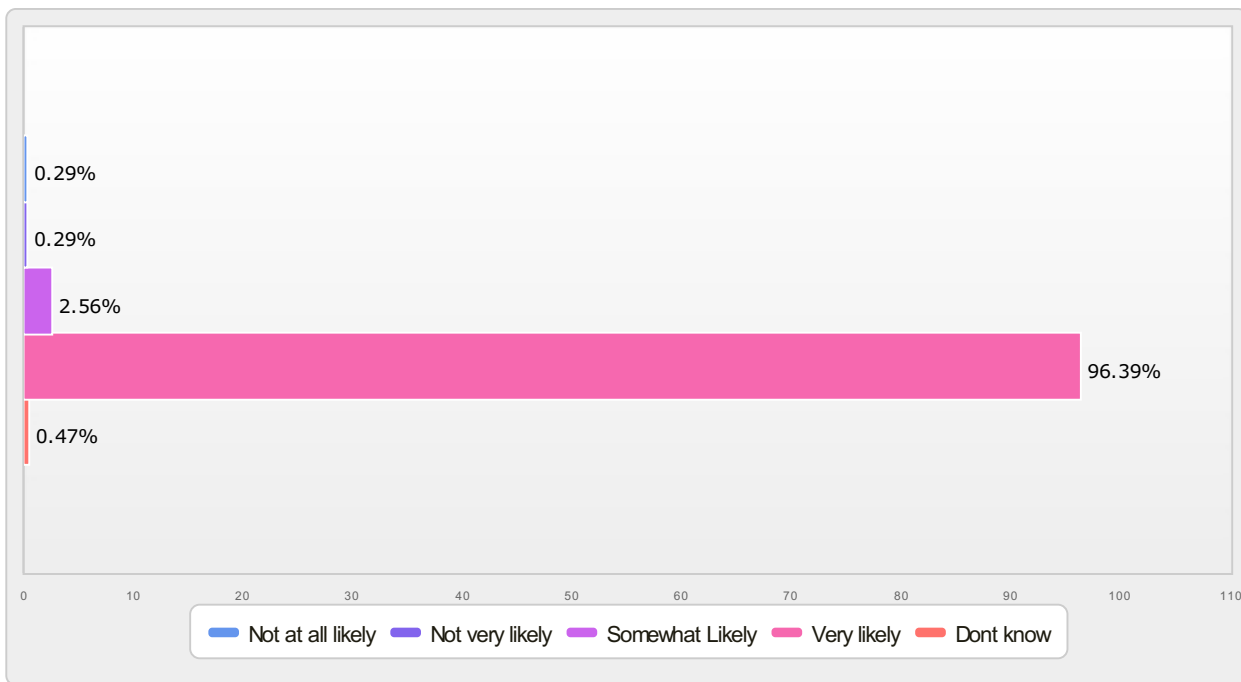
Q7 - Would you recommend Internet voting to others?

Definitely no	9	0.33%
Probably no	12	0.44%
Probably yes	275	10.04%
Definitely yes	2420	88.39%
Dont know	22	0.80%
Total	2738	100.00%



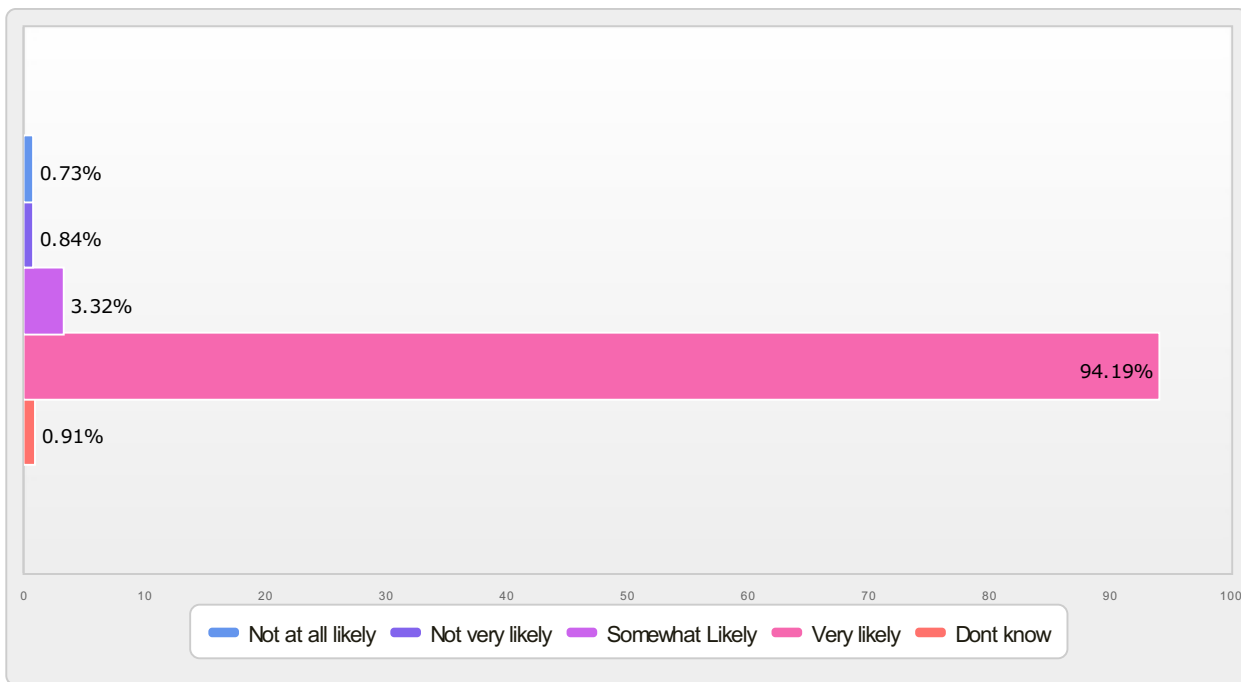
Q8a - If Internet voting were available in all elections, how likely is it that you would vote online in Future municipal elections?

Not at all likely	8	0.29%
Not very likely	8	0.29%
Somewhat Likely	70	2.56%
Very likely	2640	96.39%
Dont know	13	0.47%
Total	2739	100.00%



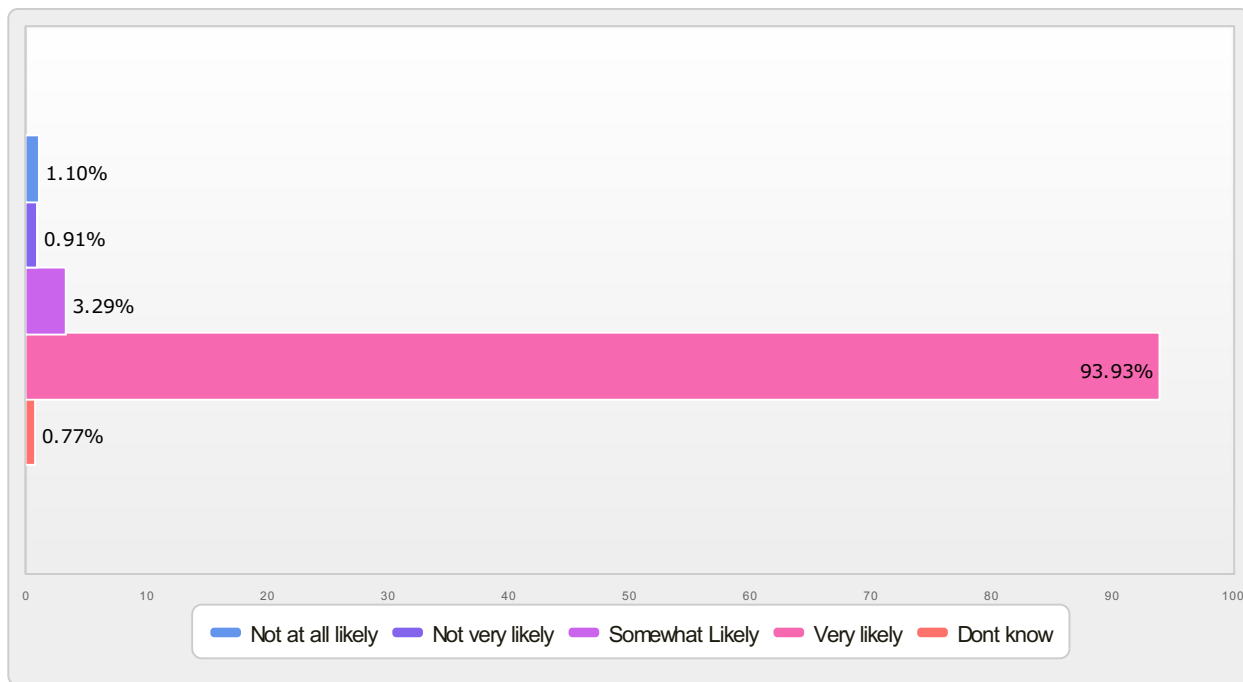
Q8b - If Internet voting were available in all elections, how likely is it that you would vote online in Provincial elections?

Not at all likely	20	0.73%
Not very likely	23	0.84%
Somewhat Likely	91	3.32%
Very likely	2579	94.19%
Dont know	25	0.91%
Total	2738	100.00%



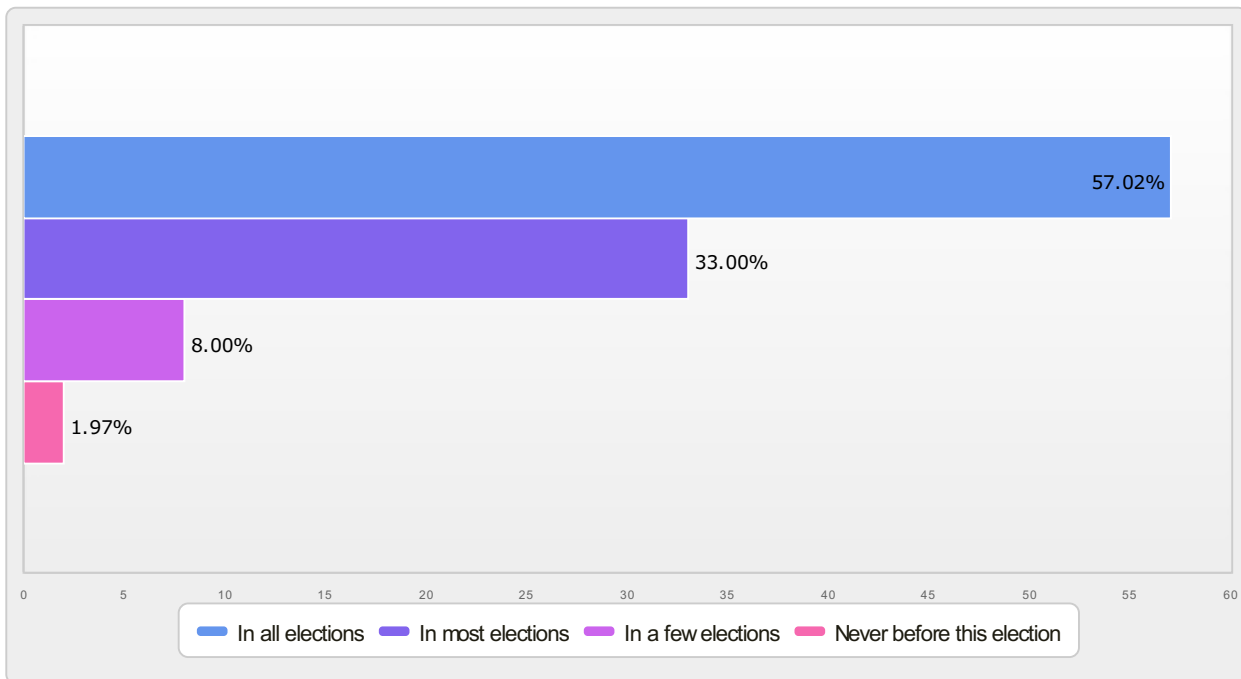
Q8c - If Internet voting were available in all elections, how likely is it that you would vote online in Federal elections?

Not at all likely	30	1.10%
Not very likely	25	0.91%
Somewhat Likely	90	3.29%
Very likely	2570	93.93%
Dont know	21	0.77%
Total	2736	100.00%



Q9 - Considering elections at all levels of government (municipal, provincial, federal), since you became eligible to vote have you voted...

In all elections	1560	57.02%
In most elections	903	33.00%
In a few elections	219	8.00%
Never before this election	54	1.97%
Total	2736	100.00%



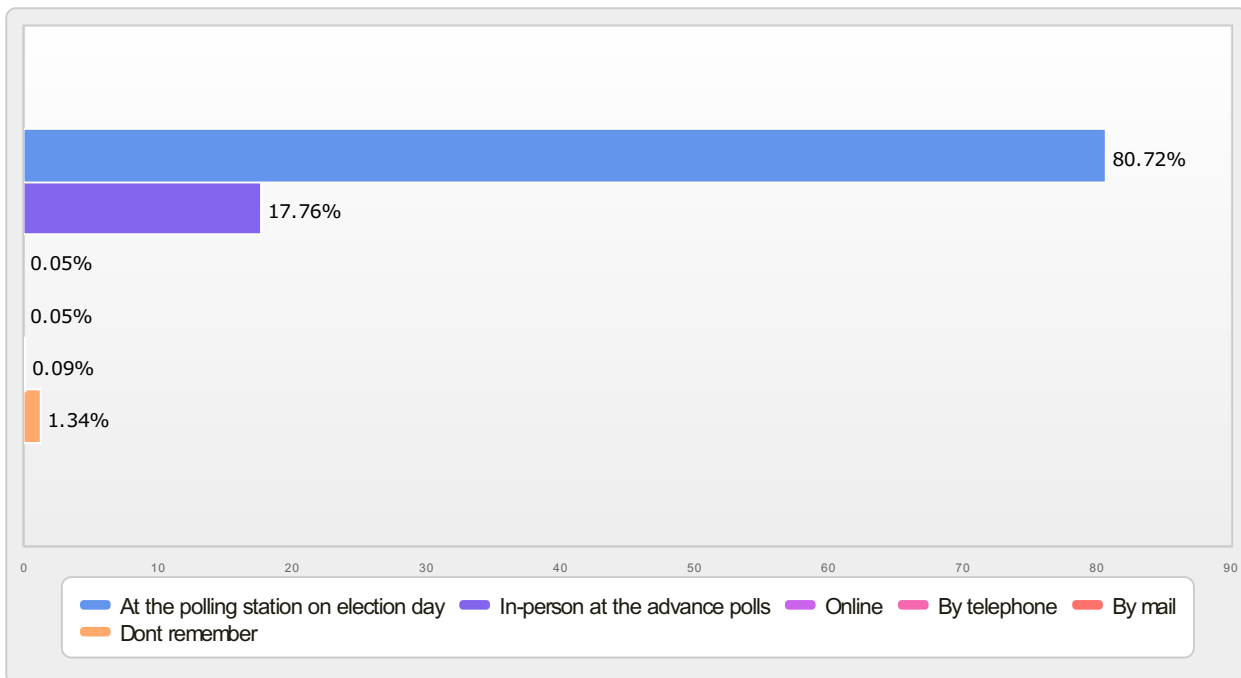
Q10 - Thinking now of past municipal elections, did you vote in the 2010 Municipal Election?

Yes	2173	79.74%
No	331	12.15%
Not eligible	68	2.50%
Dont remember	153	5.61%
Total	2725	100.00%



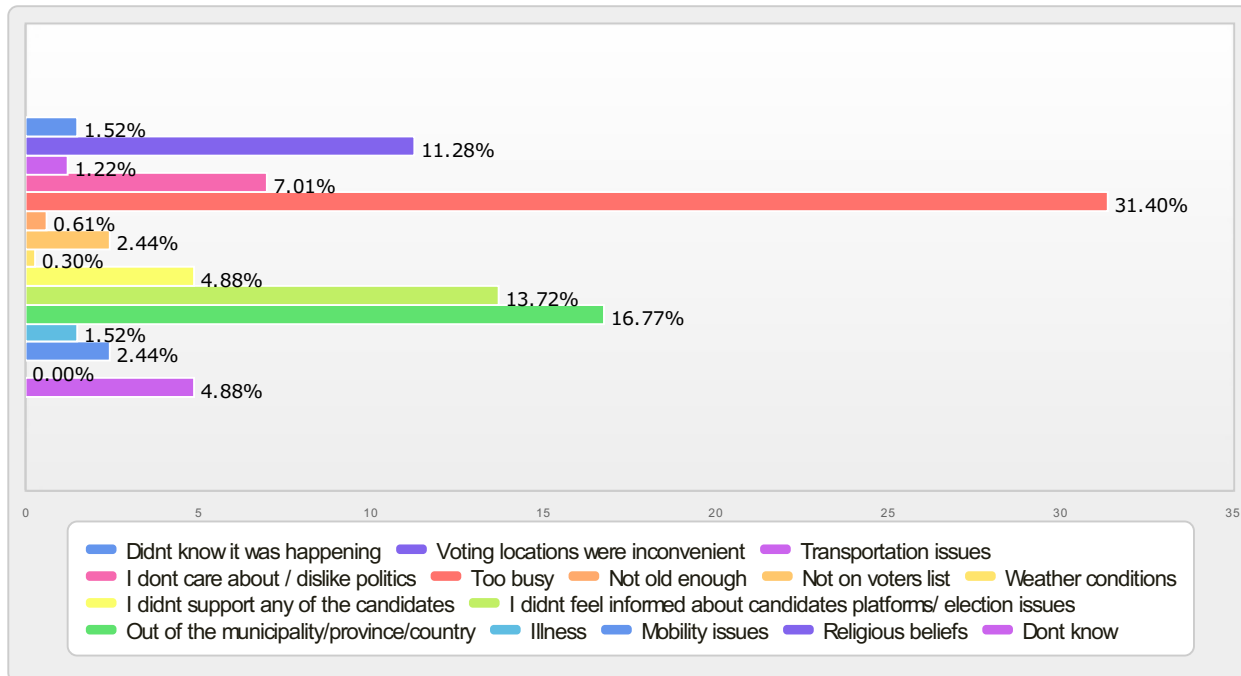
Q11 - In the 2010 Municipal Election did you vote...

At the polling station on election day	1750	80.72%
In-person at the advance polls	385	17.76%
Online	1	0.05%
By telephone	1	0.05%
By mail	2	0.09%
Dont remember	29	1.34%
Total	2168	100.00%



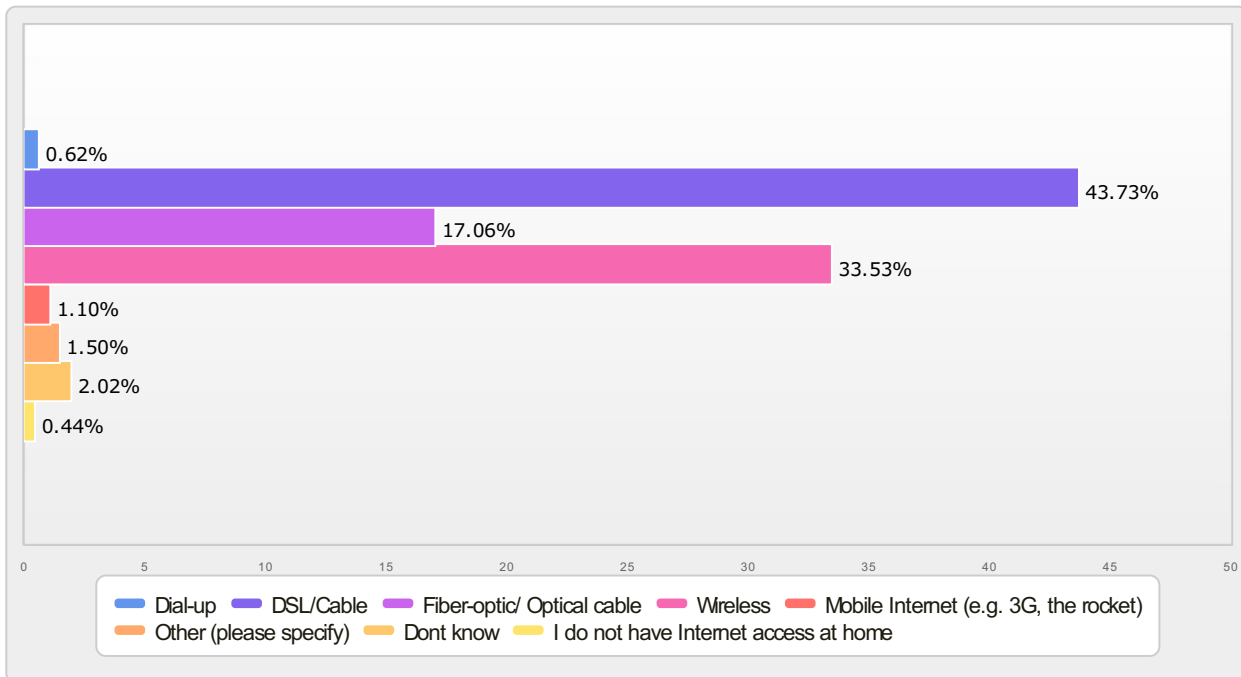
Q12 - What is the main reason you did not vote in the last municipal election in 2010?

Didnt know it was happening	5	1.52%
Voting locations were inconvenient	37	11.28%
Transportation issues	4	1.22%
I dont care about / dislike politics	23	7.01%
Too busy	103	31.40%
Not old enough	2	0.61%
Not on voters list	8	2.44%
Weather conditions	1	0.30%
I didnt support any of the candidates	16	4.88%
I didnt feel informed about candidates platforms/ election issues	45	13.72%
Out of the municipality/province/country	55	16.77%
Illness	5	1.52%
Mobility issues	8	2.44%
Religious beliefs	0	0.00%
Dont know	16	4.88%
Total	328	100.00%



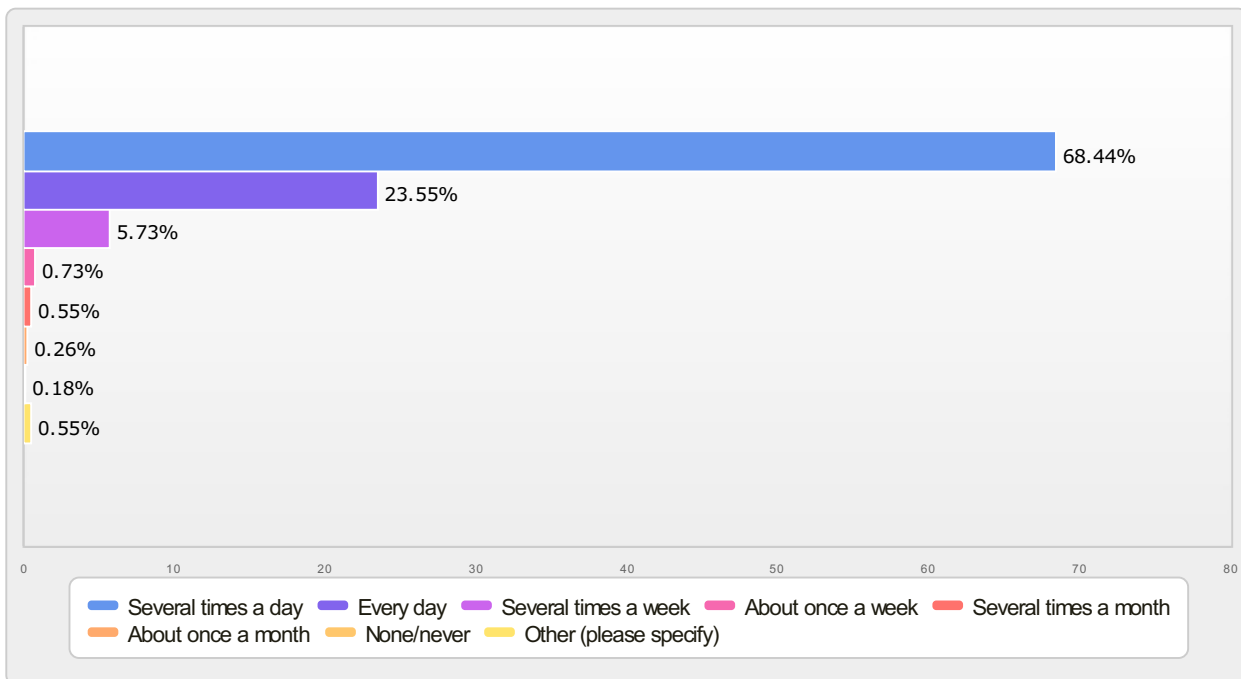
Q13 - What type of Internet connection do you have at home?

Dial-up	17	0.62%
DSL/Cable	1192	43.73%
Fiber-optic/ Optical cable	465	17.06%
Wireless	914	33.53%
Mobile Internet (e.g. 3G, the rocket)	30	1.10%
Other (please specify)	41	1.50%
Dont know	55	2.02%
I do not have Internet access at home	12	0.44%
Total	2726	100.00%



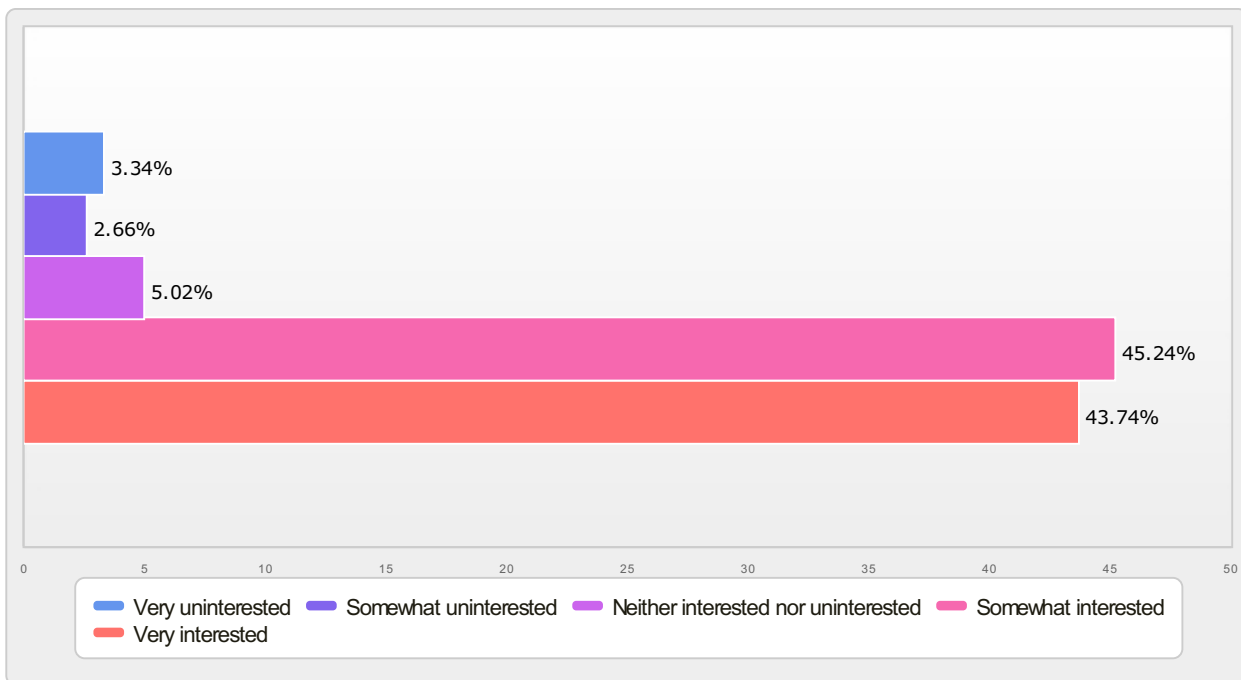
Q14 - How often do you access the Internet?

Several times a day	1863	68.44%
Every day	641	23.55%
Several times a week	156	5.73%
About once a week	20	0.73%
Several times a month	15	0.55%
About once a month	7	0.26%
None/never	5	0.18%
Other (please specify)	15	0.55%
Total	2722	100.00%



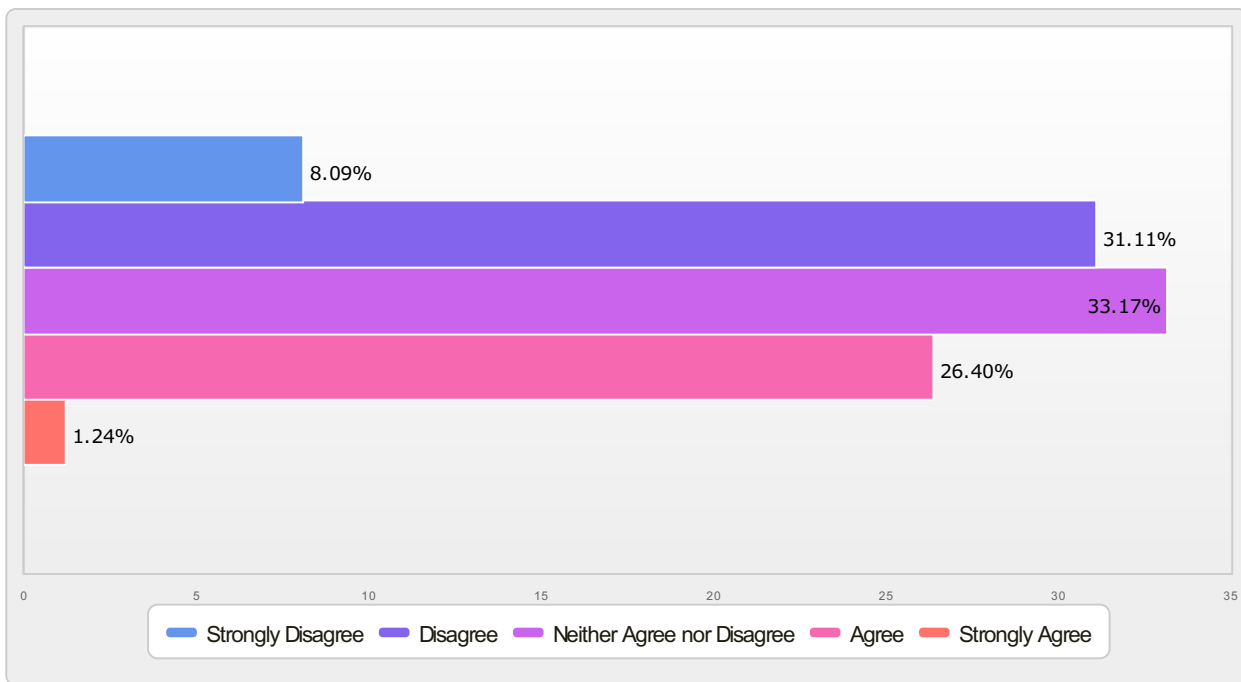
Q15 - Generally speaking, how interested are you about what's going on in government and politics?

Very uninterested	78	3.34%
Somewhat uninterested	62	2.66%
Neither interested nor uninterested	117	5.02%
Somewhat interested	1055	45.24%
Very interested	1020	43.74%
Total	2332	100.00%



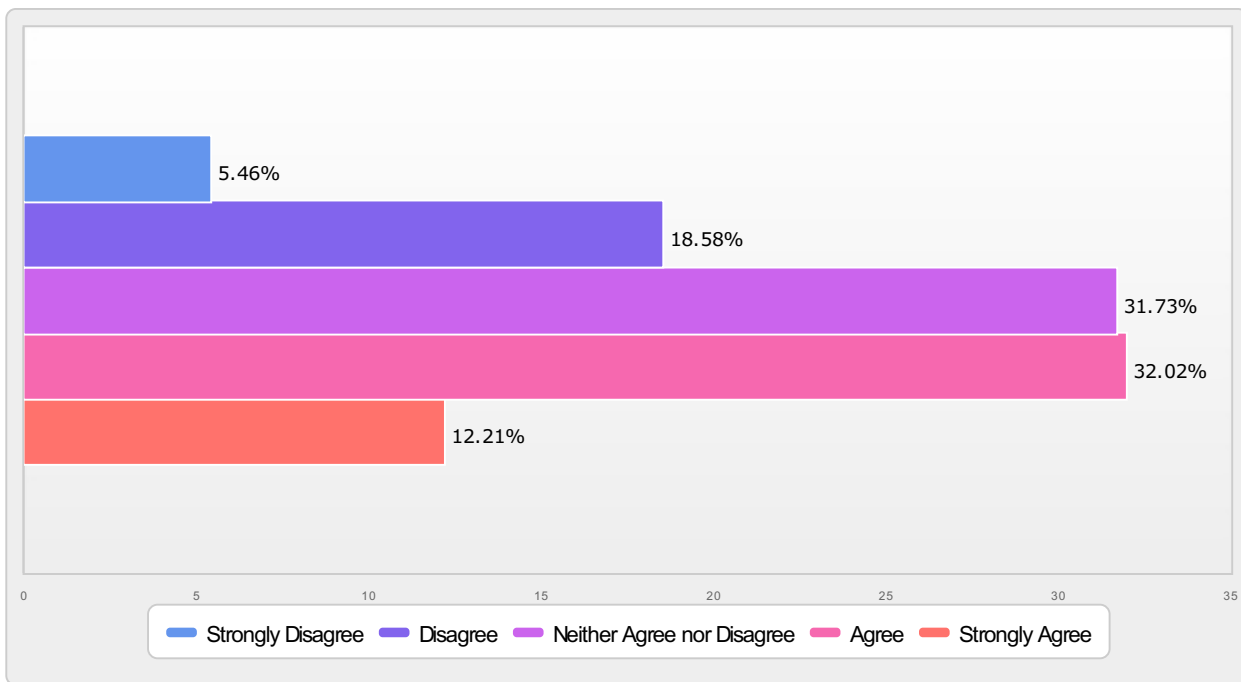
Q16a - Most of the time we can trust people in government to do what is right.

Strongly Disagree	196	8.09%
Disagree	754	31.11%
Neither Agree nor Disagree	804	33.17%
Agree	640	26.40%
Strongly Agree	30	1.24%
Total	2424	100.00%



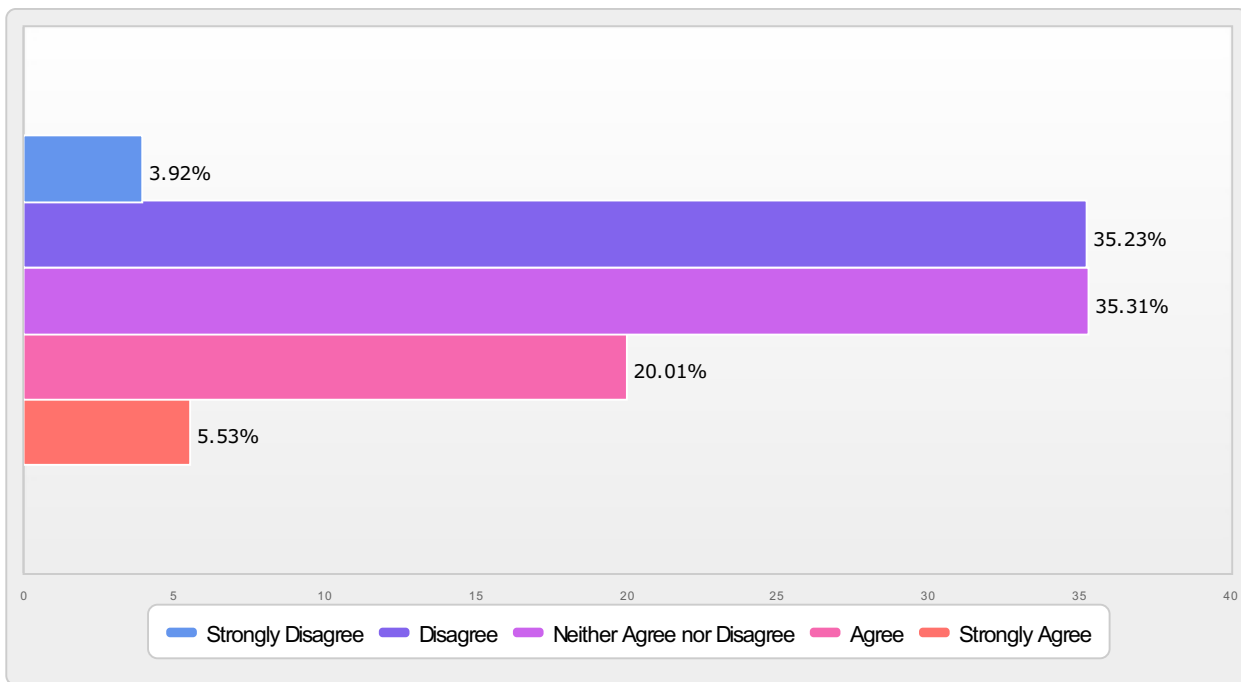
Q16b - I have a greater duty to vote in elections where there are major differences between the candidates.

Strongly Disagree	132	5.46%
Disagree	449	18.58%
Neither Agree nor Disagree	767	31.73%
Agree	774	32.02%
Strongly Agree	295	12.21%
Total	2417	100.00%



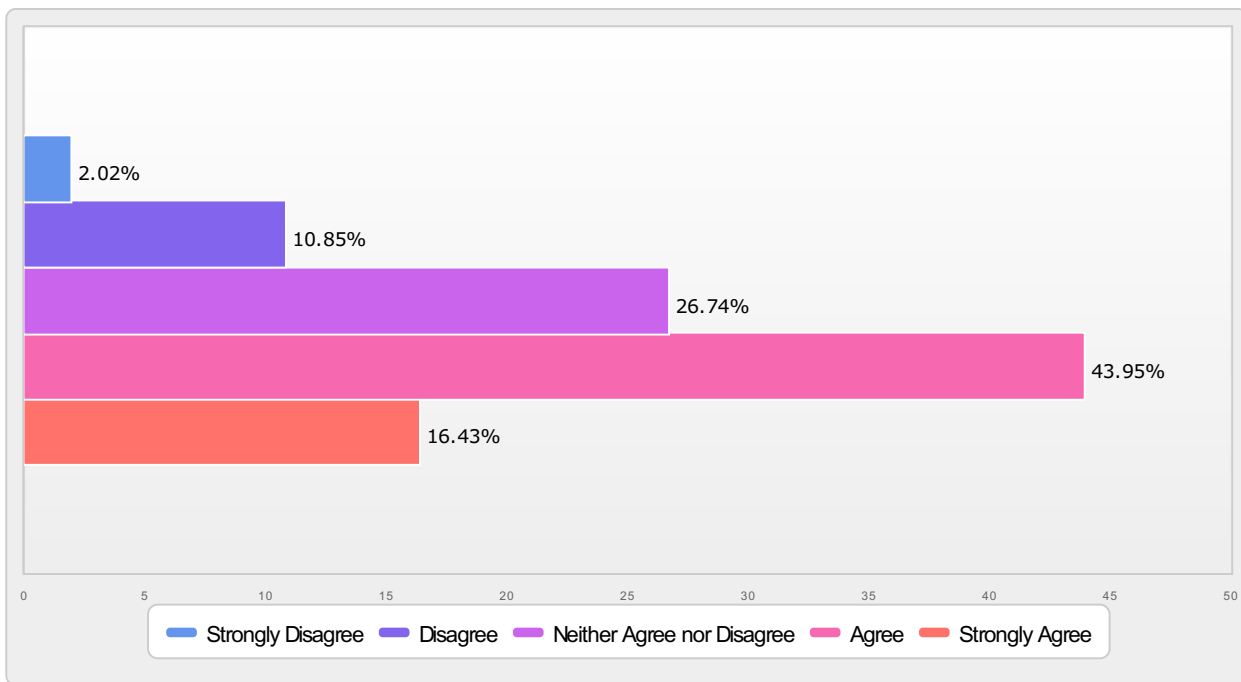
Q16c - Most politicians are in politics only for what they can get out of it personally.

Strongly Disagree	95	3.92%
Disagree	854	35.23%
Neither Agree nor Disagree	856	35.31%
Agree	485	20.01%
Strongly Agree	134	5.53%
Total	2424	100.00%



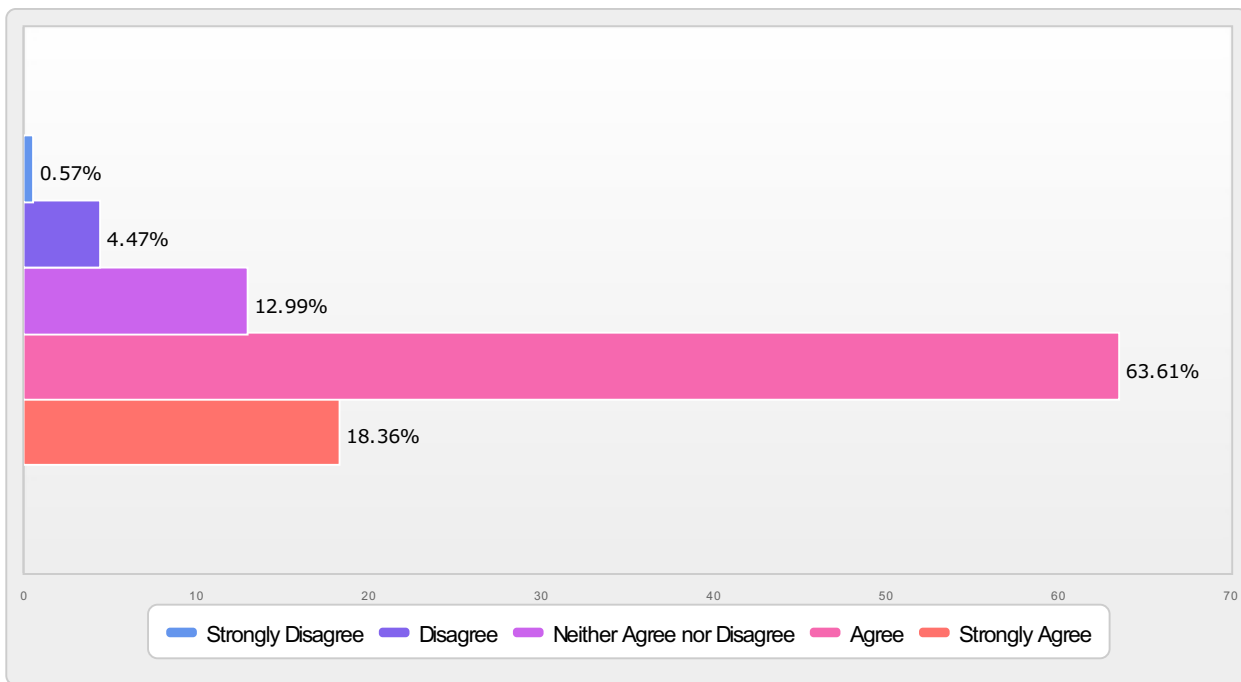
Q16d - I consider myself well-qualified to participate in politics.

Strongly Disagree	49	2.02%
Disagree	263	10.85%
Neither Agree nor Disagree	648	26.74%
Agree	1065	43.95%
Strongly Agree	398	16.43%
Total	2423	100.00%



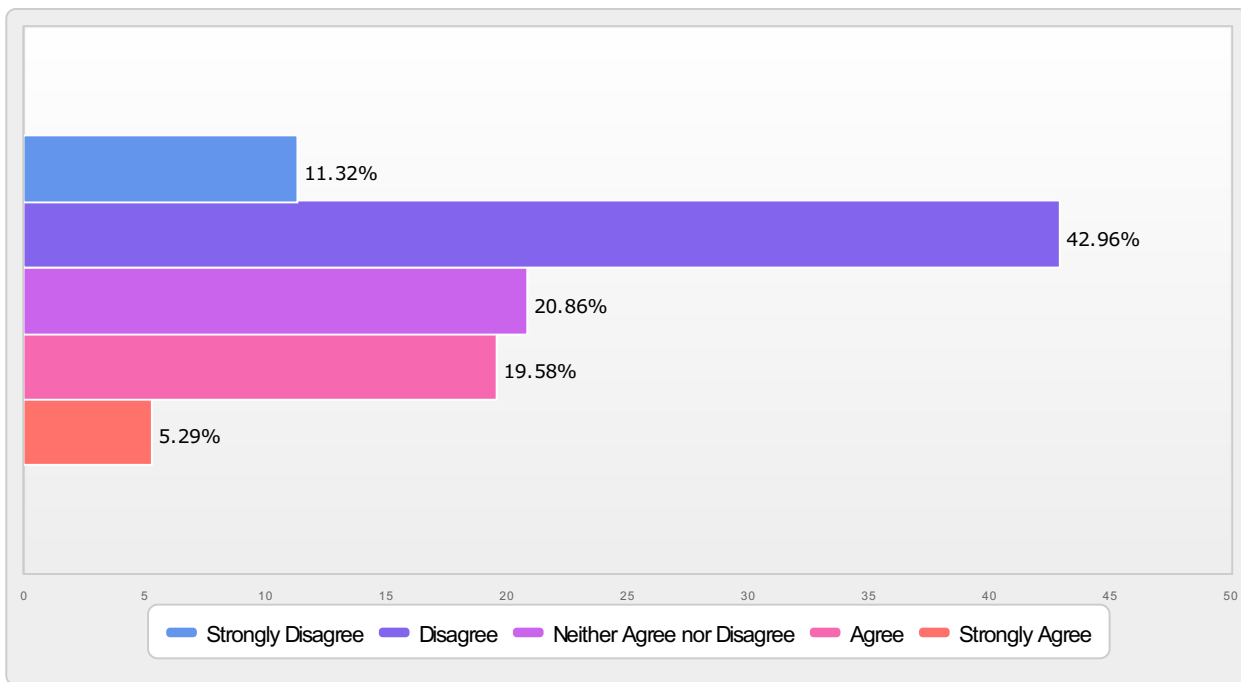
Q16e - I feel I have a pretty good understanding of the important political issues facing my municipality.

Strongly Disagree	14	0.57%
Disagree	109	4.47%
Neither Agree nor Disagree	317	12.99%
Agree	1552	63.61%
Strongly Agree	448	18.36%
Total	2440	100.00%



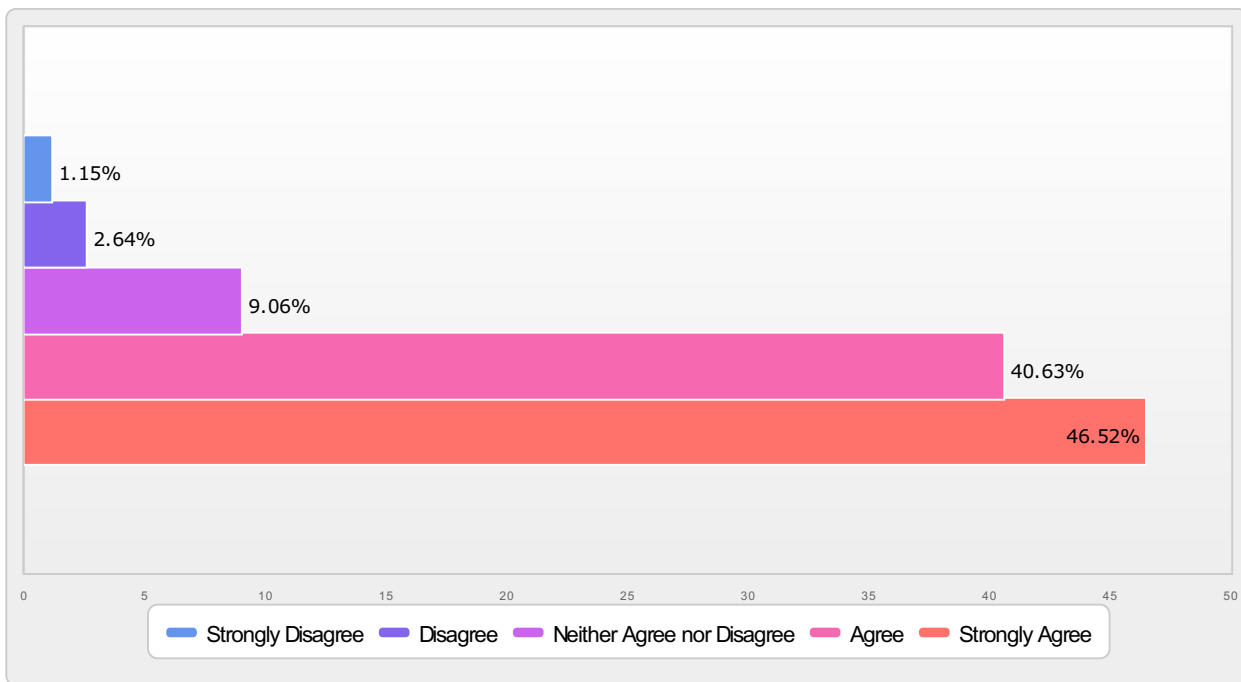
Q16f - People like me don't have any say about what the government does.

Strongly Disagree	274	11.32%
Disagree	1040	42.96%
Neither Agree nor Disagree	505	20.86%
Agree	474	19.58%
Strongly Agree	128	5.29%
Total	2421	100.00%



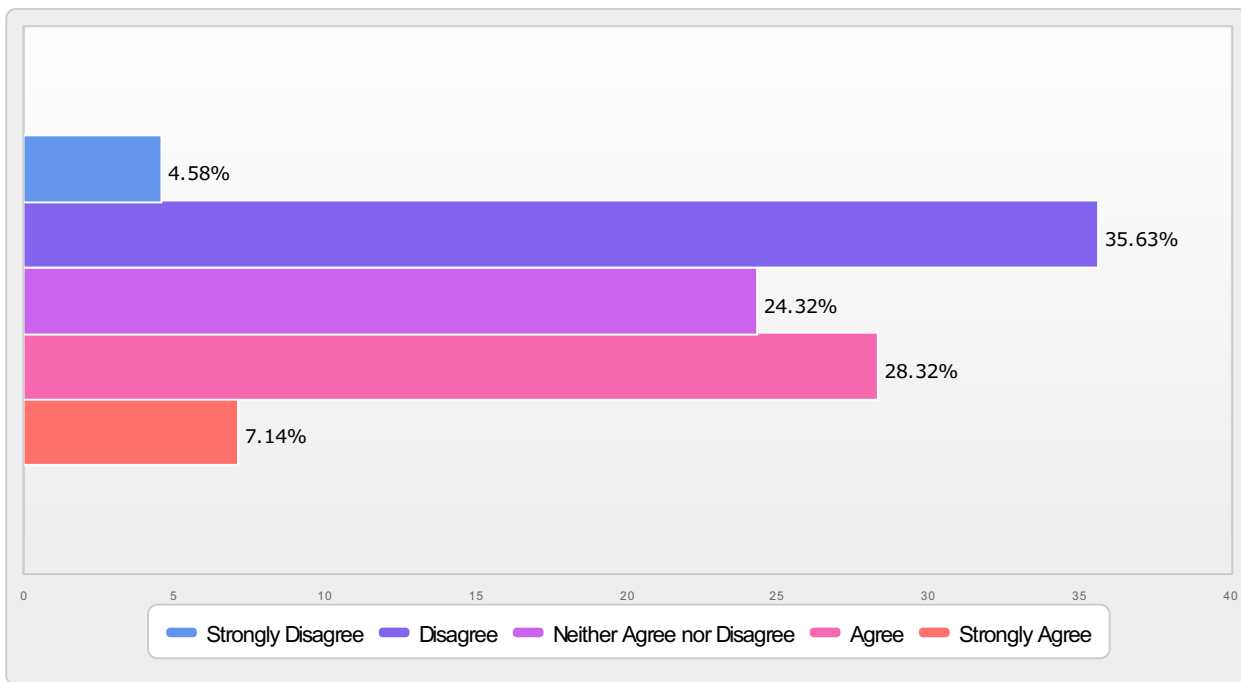
Q16g - I would be seriously neglecting my duty as a citizen if I didn't vote.

Strongly Disagree	28	1.15%
Disagree	64	2.64%
Neither Agree nor Disagree	220	9.06%
Agree	986	40.63%
Strongly Agree	1129	46.52%
Total	2427	100.00%



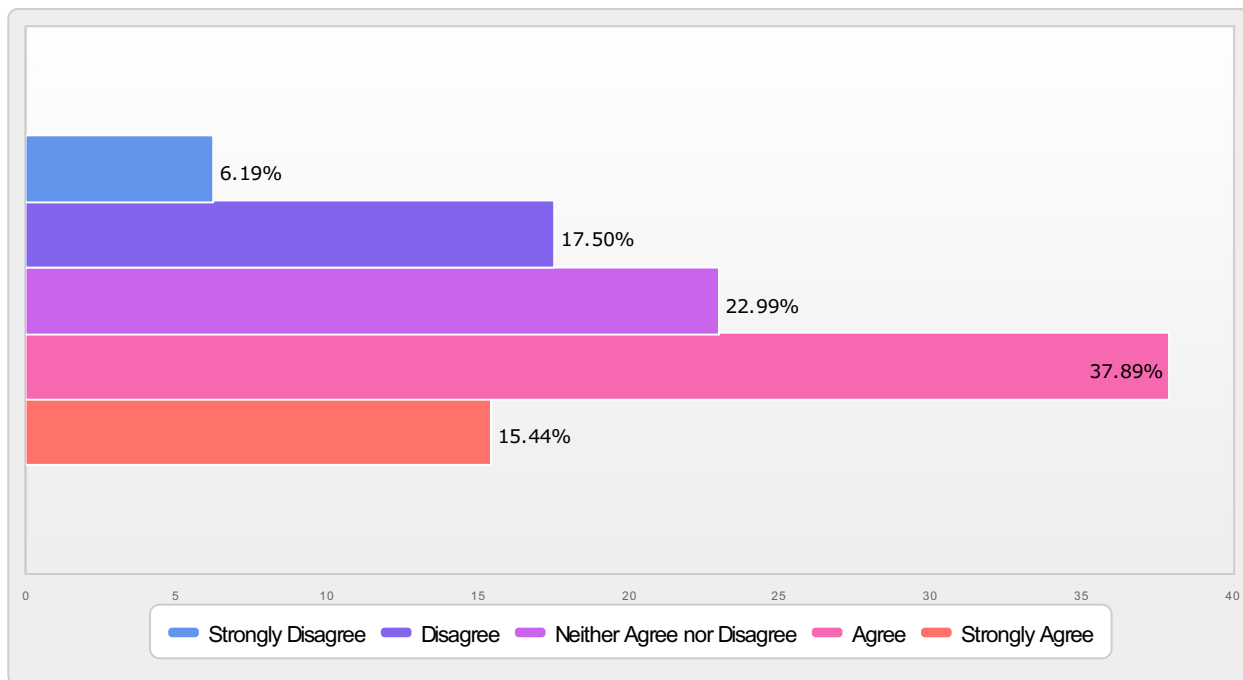
Q16h - I don't think the government cares much what people like me think.

Strongly Disagree	111	4.58%
Disagree	863	35.63%
Neither Agree nor Disagree	589	24.32%
Agree	686	28.32%
Strongly Agree	173	7.14%
Total	2422	100.00%



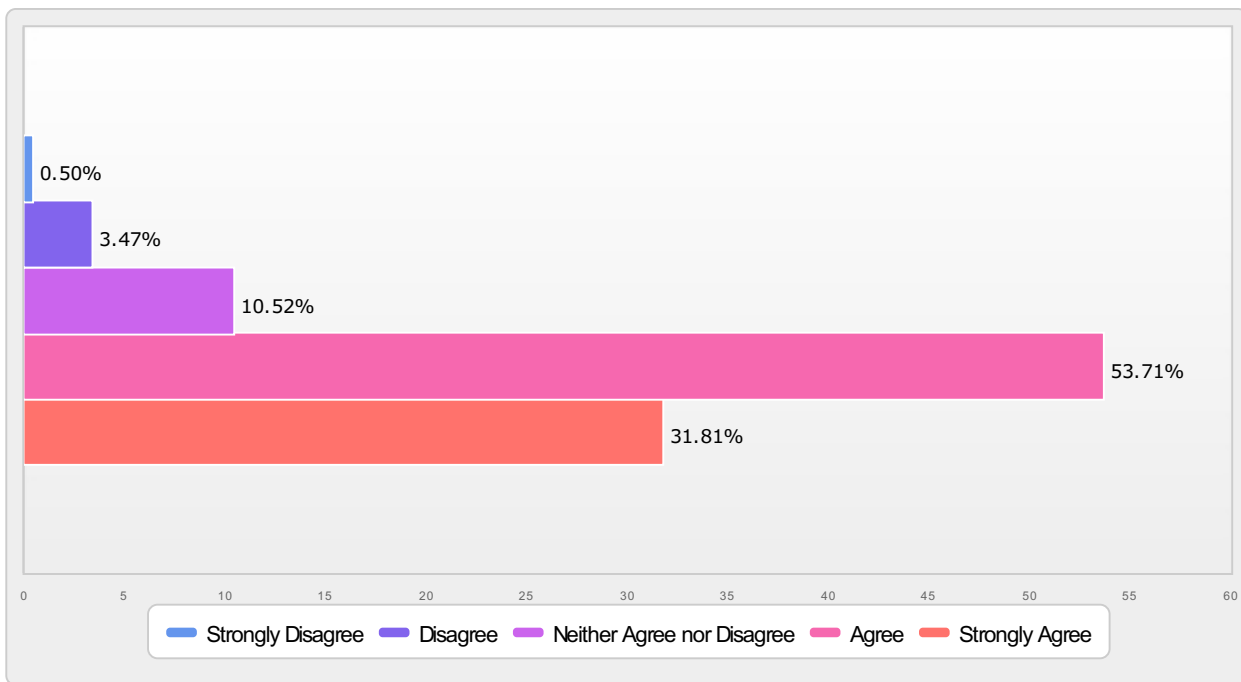
Q16i - If I know what is going on in an election I have a greater duty to vote than if I haven't been paying attention.

Strongly Disagree	150	6.19%
Disagree	424	17.50%
Neither Agree nor Disagree	557	22.99%
Agree	918	37.89%
Strongly Agree	374	15.44%
Total	2423	100.00%



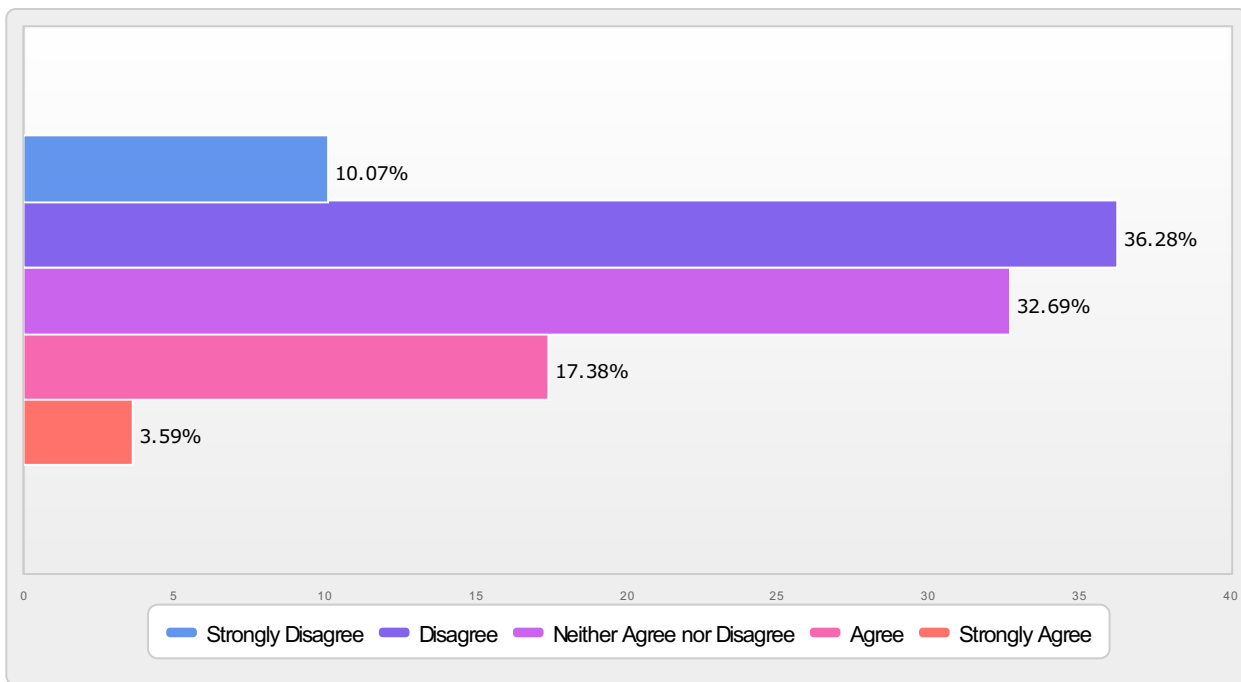
Q16j - I feel I have a pretty good knowledge of computers and the Internet.

Strongly Disagree	12	0.50%
Disagree	84	3.47%
Neither Agree nor Disagree	255	10.52%
Agree	1302	53.71%
Strongly Agree	771	31.81%
Total	2424	100.00%



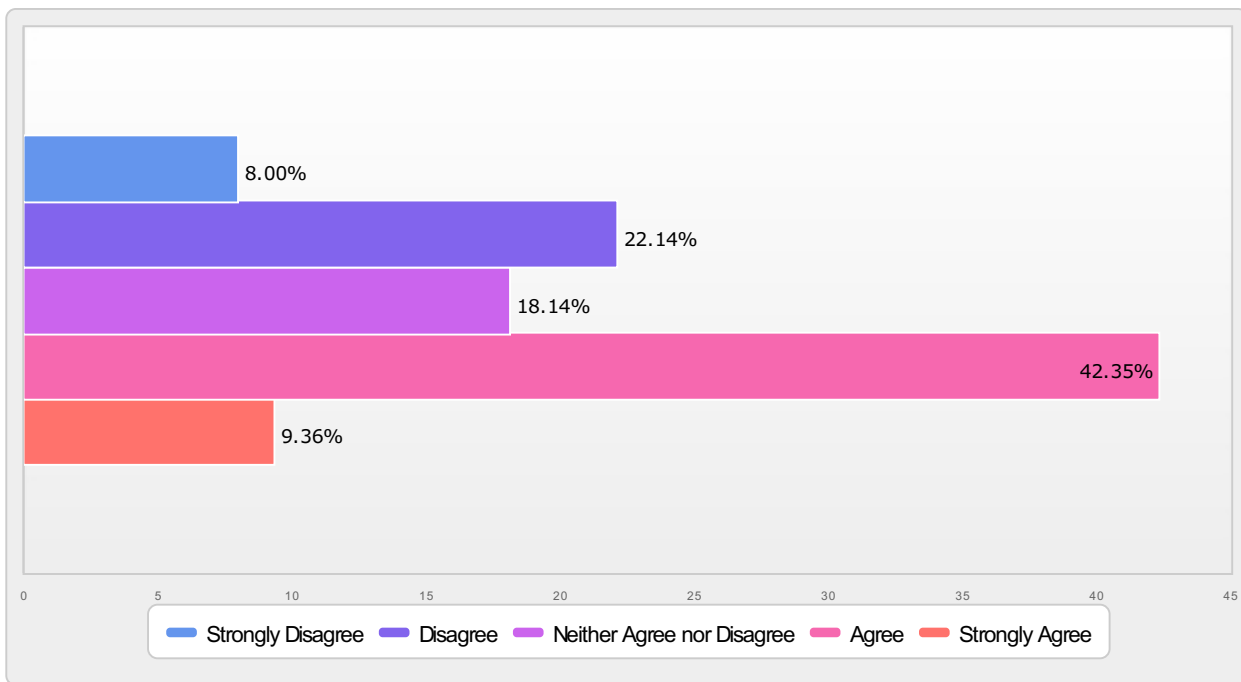
Q16k - There are more risks (e.g. security, fraud) with Internet voting than voting in-person at traditional polling stations.

Strongly Disagree	244	10.07%
Disagree	879	36.28%
Neither Agree nor Disagree	792	32.69%
Agree	421	17.38%
Strongly Agree	87	3.59%
Total	2423	100.00%



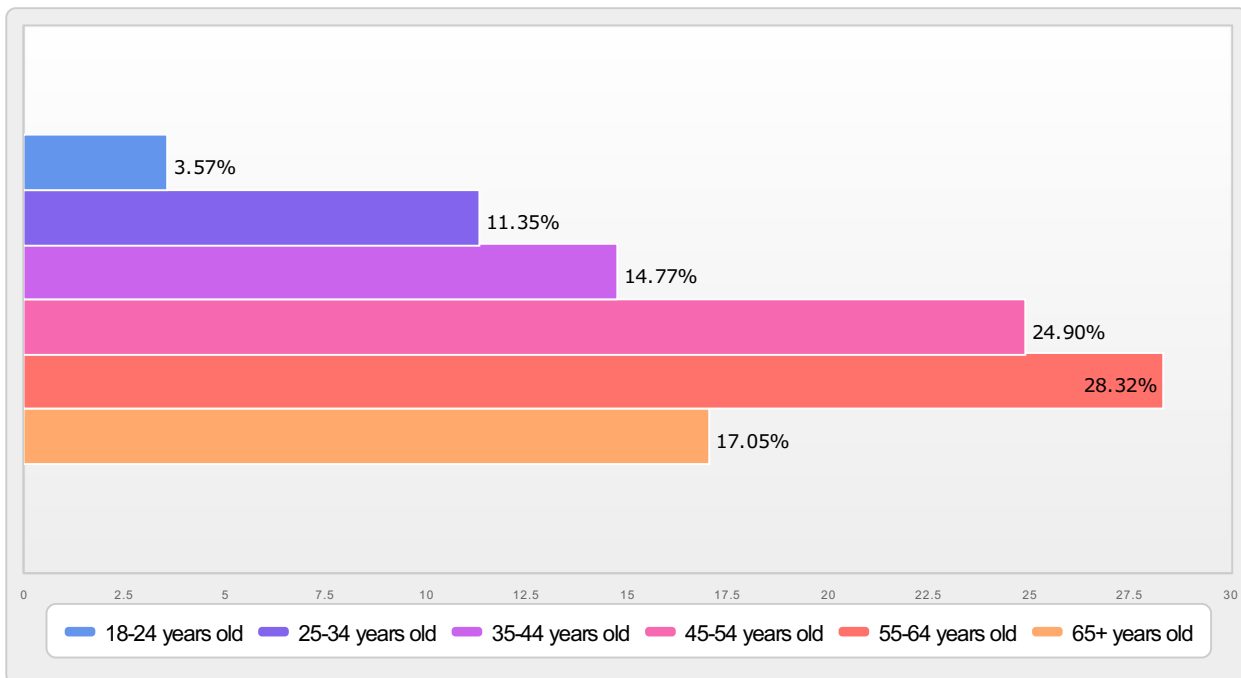
Q16I - It is ok to vote by Internet in front of others as long as they do not influence your vote.

Strongly Disagree	194	8.00%
Disagree	537	22.14%
Neither Agree nor Disagree	440	18.14%
Agree	1027	42.35%
Strongly Agree	227	9.36%
Total	2425	100.00%



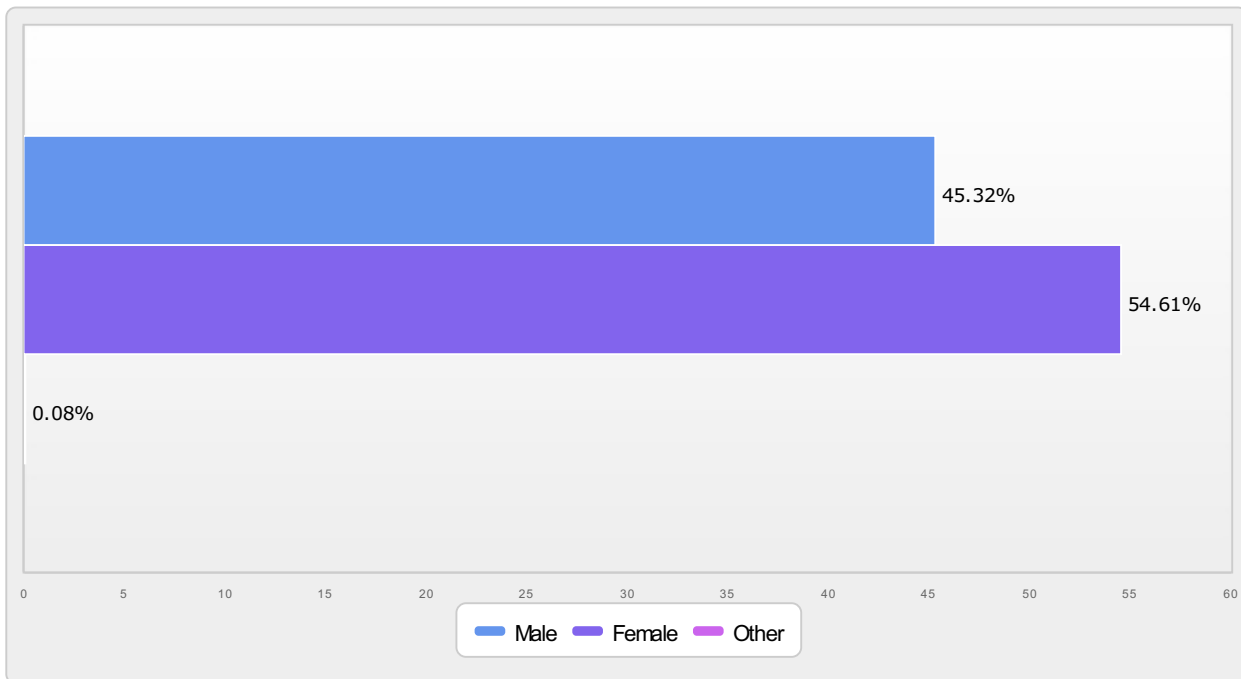
Q17 - What is your age?

18-24 years old	91	3.57%
25-34 years old	289	11.35%
35-44 years old	376	14.77%
45-54 years old	634	24.90%
55-64 years old	721	28.32%
65+ years old	434	17.05%
Total	2546	100.00%



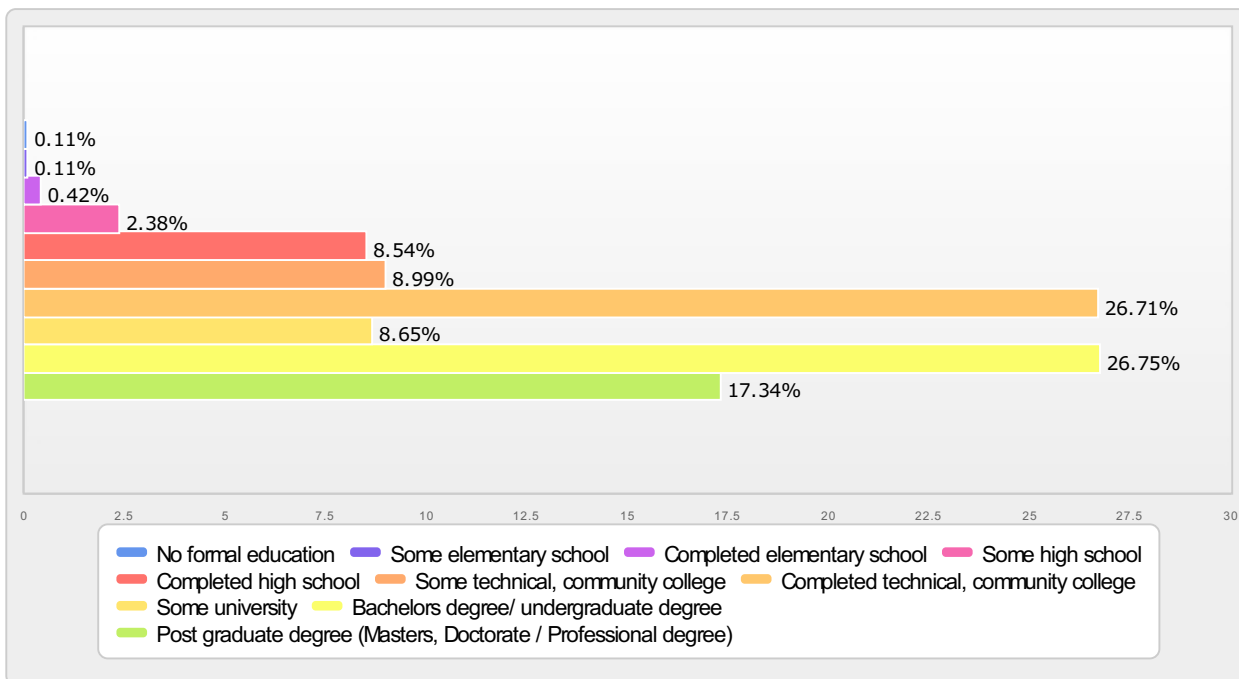
Q18 - What is your gender?

Male	1200	45.32%
Female	1446	54.61%
Other	2	0.08%
Total	2648	100.00%



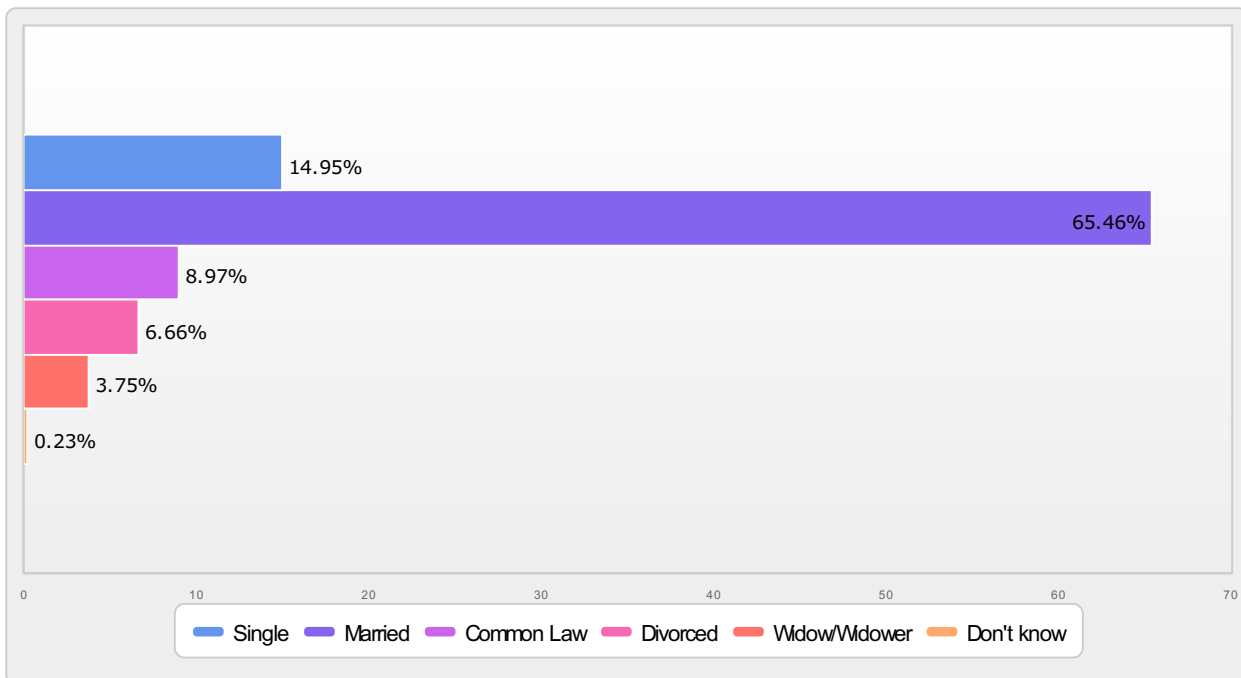
Q19 - What is the highest level of education that you have completed?

No formal education	3	0.11%
Some elementary school	3	0.11%
Completed elementary school	11	0.42%
Some high school	63	2.38%
Completed high school	226	8.54%
Some technical, community college	238	8.99%
Completed technical, community college	707	26.71%
Some university	229	8.65%
Bachelors degree/ undergraduate degree	708	26.75%
Post graduate degree (Masters, Doctorate / Professional degree)	459	17.34%
Total	2647	100.00%



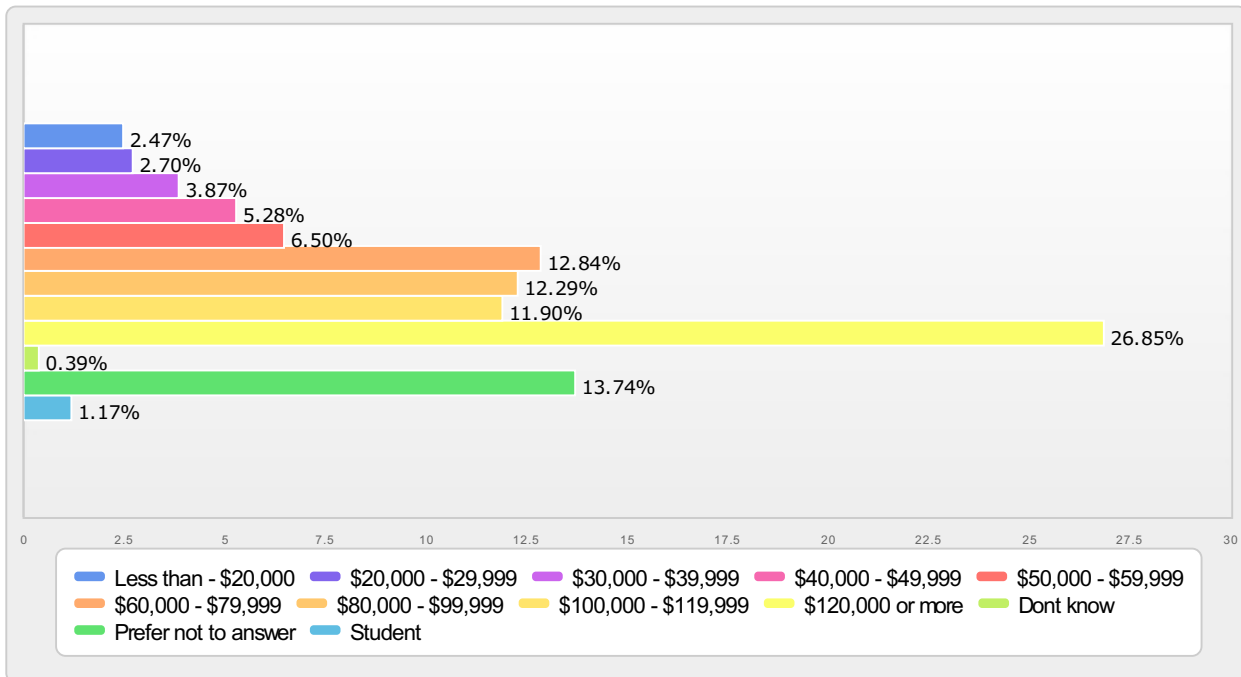
Q20 - Which of the following represents your current marital status?

Single	395	14.95%
Married	1730	65.46%
Common Law	237	8.97%
Divorced	176	6.66%
Widow/Widower	99	3.75%
Don't know	6	0.23%
Total	2643	100.00%



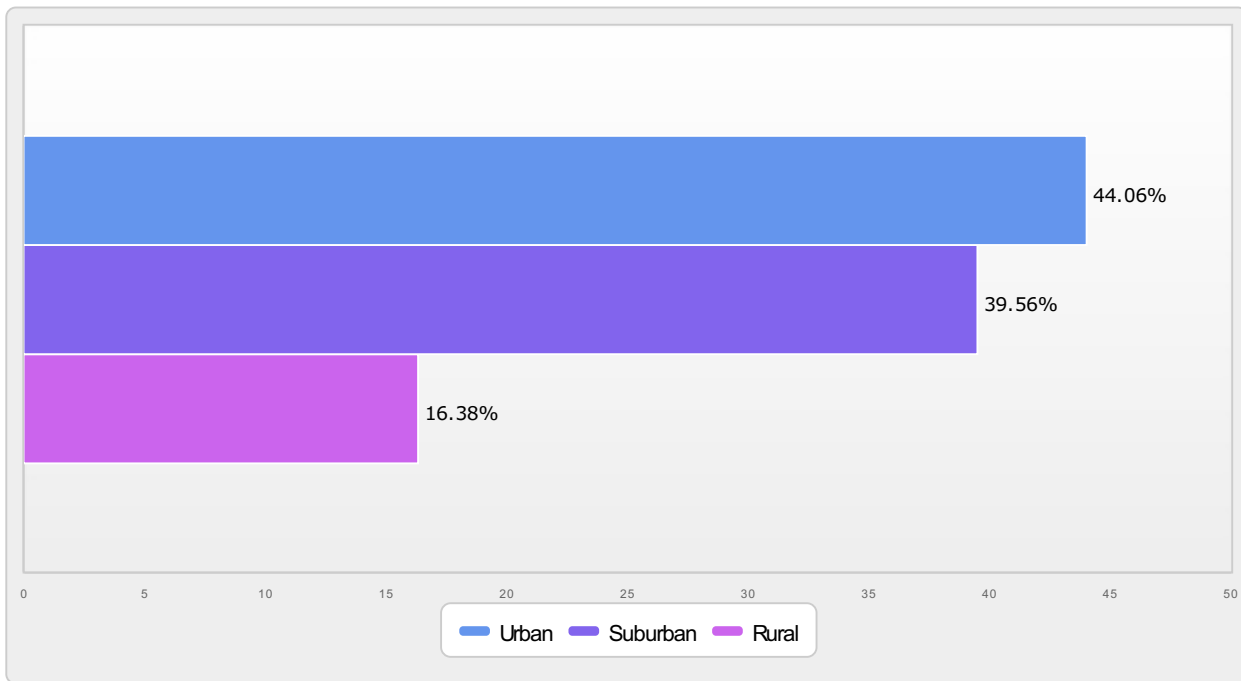
Q21 - In which of the following classifications does your total household income fall (before taxes)?

Less than - \$20,000	63	2.47%
\$20,000 - \$29,999	69	2.70%
\$30,000 - \$39,999	99	3.87%
\$40,000 - \$49,999	135	5.28%
\$50,000 - \$59,999	166	6.50%
\$60,000 - \$79,999	328	12.84%
\$80,000 - \$99,999	314	12.29%
\$100,000 - \$119,999	304	11.90%
\$120,000 or more	686	26.85%
Dont know	10	0.39%
Prefer not to answer	351	13.74%
Student	30	1.17%
Total	2555	100.00%



Q22 - Would you say that you live in an area that is?

Urban	1154	44.06%
Suburban	1036	39.56%
Rural	429	16.38%
Total	2619	100.00%



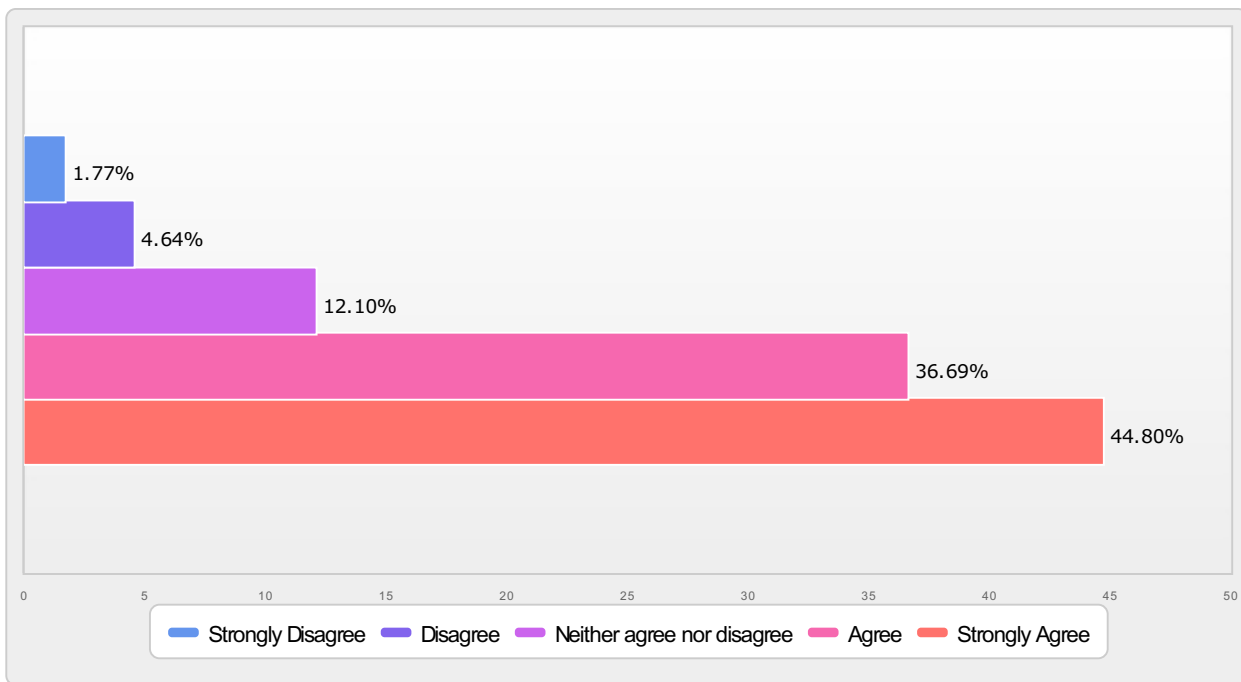
Q24 - Do you consider yourself a person with a disability?

Yes	231	8.77%
No	2333	88.61%
Prefer not to answer	69	2.62%
Total	2633	100.00%



Q25 - Being able to vote online made the voting process more accessible for me.

Strongly Disagree	47	1.77%
Disagree	123	4.64%
Neither agree nor disagree	321	12.10%
Agree	973	36.69%
Strongly Agree	1188	44.80%
Total	2652	100.00%



Election Administrator Survey

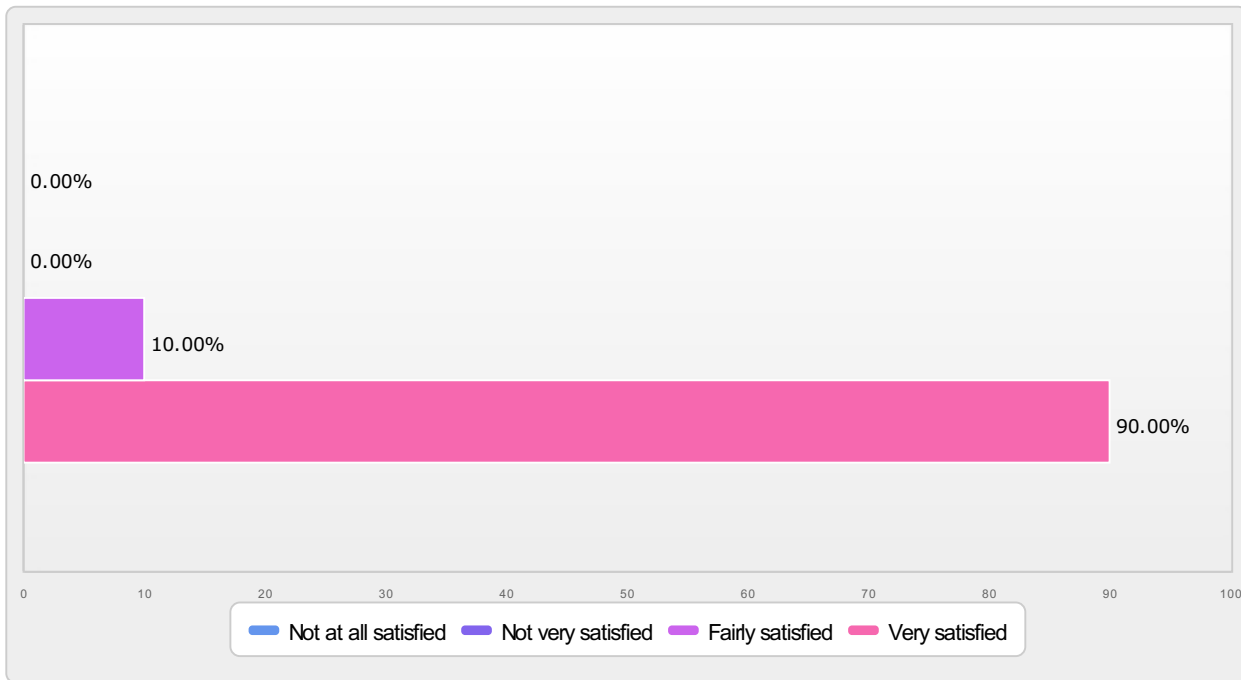
Total Number of Completes

11

Please note: For some questions in the Election Administrator and Candidate surveys your municipality name, which appeared in the live survey, has been replaced for the mini-reports with "Municipality".

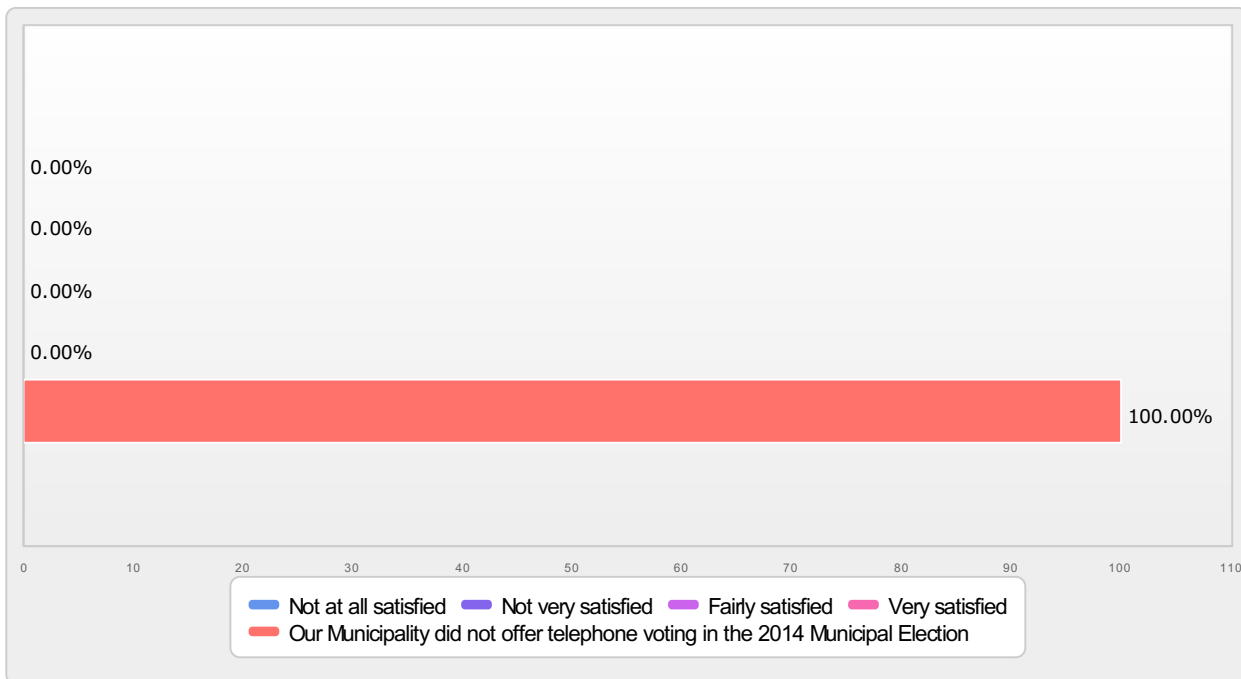
Q3 - How would you rate your overall level of satisfaction with Internet voting in the 2014 Municipal Election?

Not at all satisfied	0	0.00%
Not very satisfied	0	0.00%
Fairly satisfied	1	10.00%
Very satisfied	9	90.00%
Total	10	100.00%



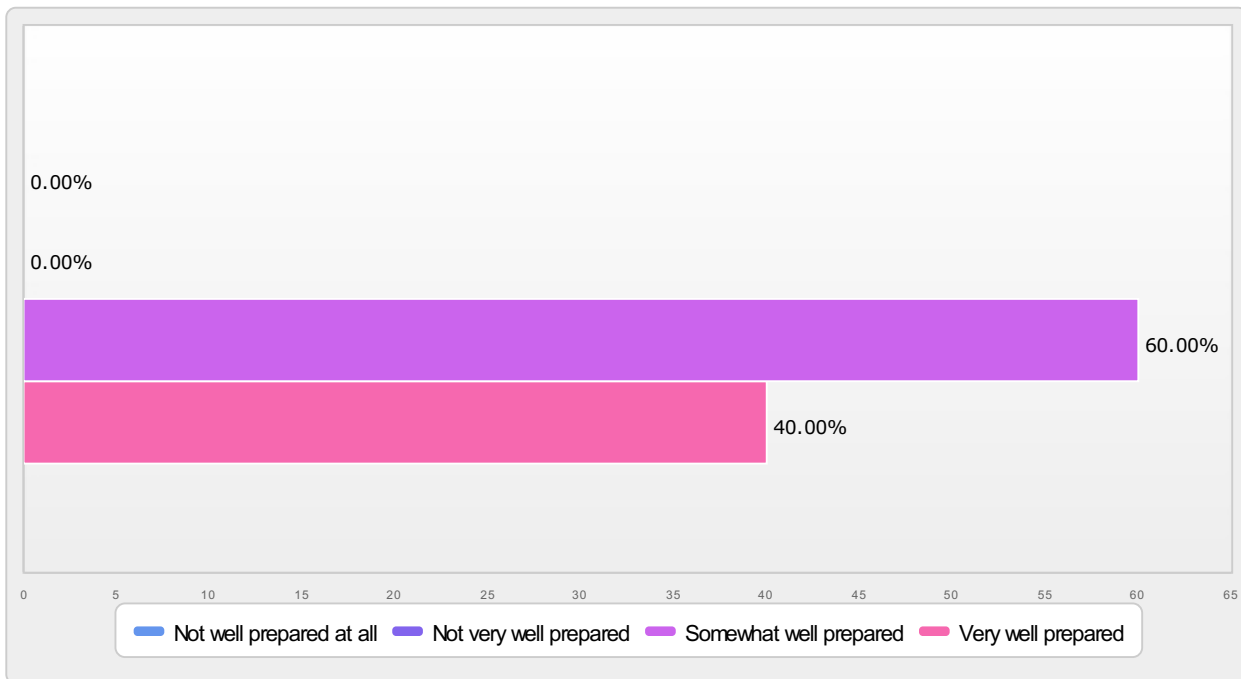
Q4 - If offered, how would you rate your overall level of satisfaction with telephone voting in the 2014 Municipal Election?

Not at all satisfied	0	0.00%
Not very satisfied	0	0.00%
Fairly satisfied	0	0.00%
Very satisfied	0	0.00%
Our Municipality did not offer telephone voting in the 2014 Municipal Election	10	100.00%
Total	10	100.00%



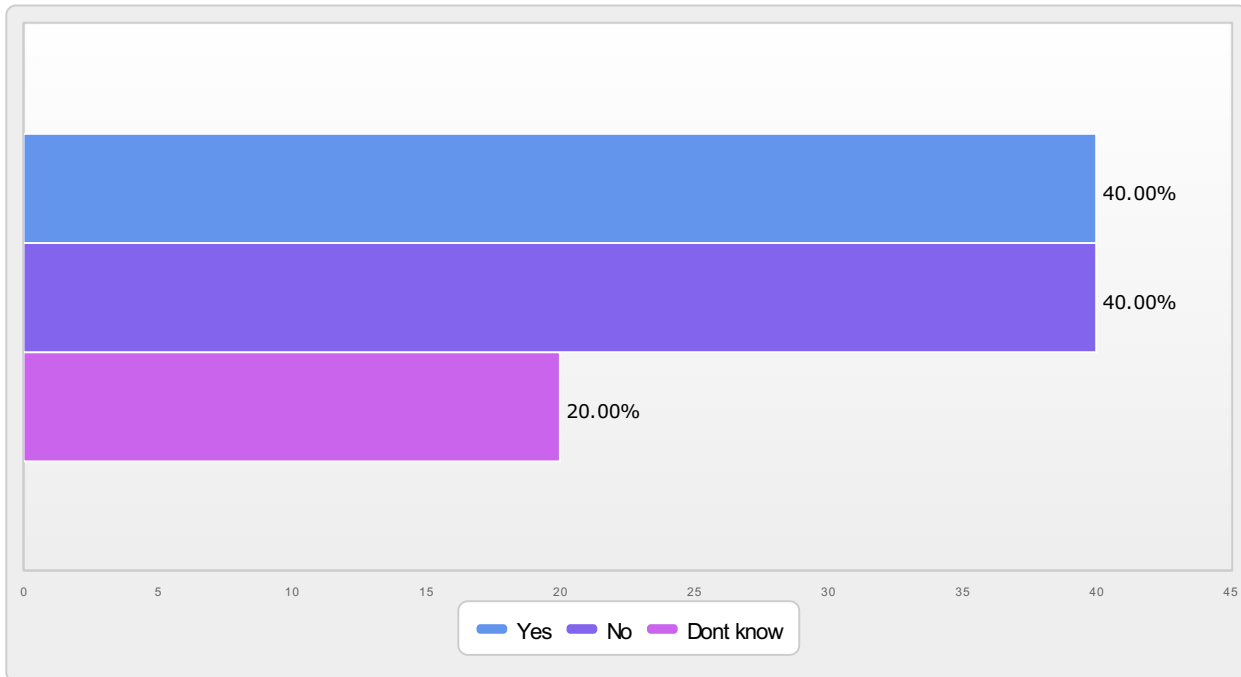
Q5 - Generally speaking, how well prepared were you for the use of Internet voting in the 2014 Municipal Election?

Not well prepared at all	0	0.00%
Not very well prepared	0	0.00%
Somewhat well prepared	6	60.00%
Very well prepared	4	40.00%
Total	10	100.00%



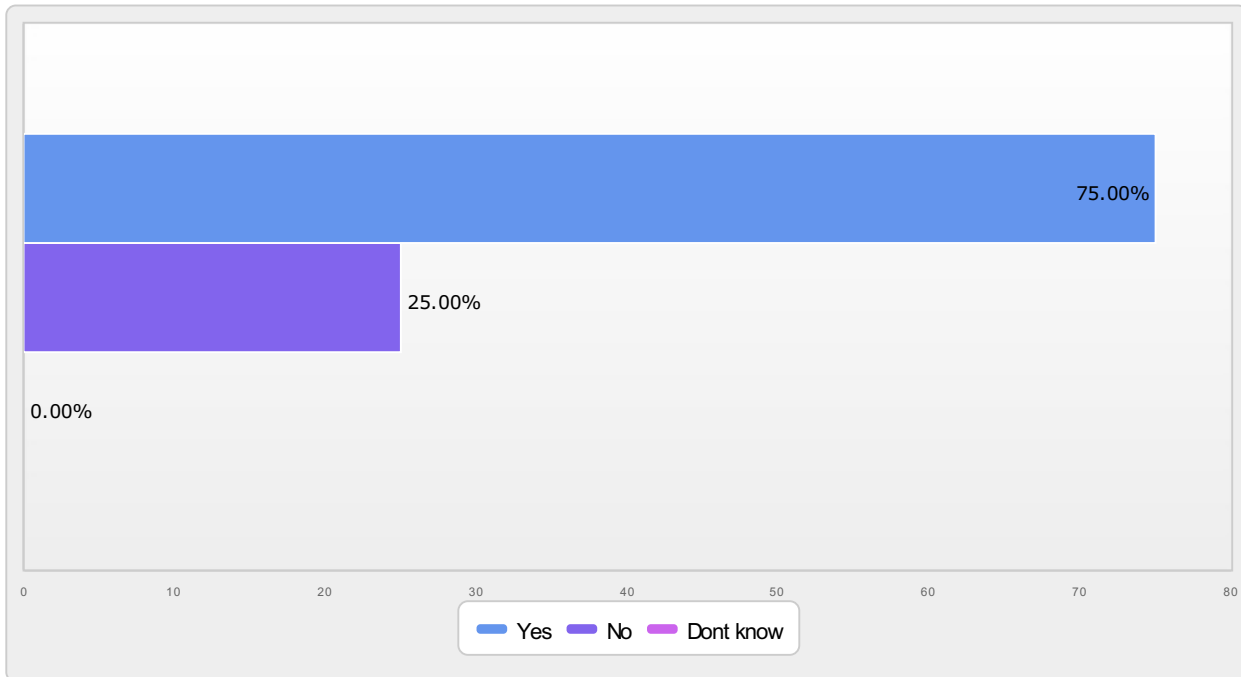
Q6 - Were training sessions provided by your municipal office?

Yes	4	40.00%
No	4	40.00%
Dont know	2	20.00%
Total	10	100.00%



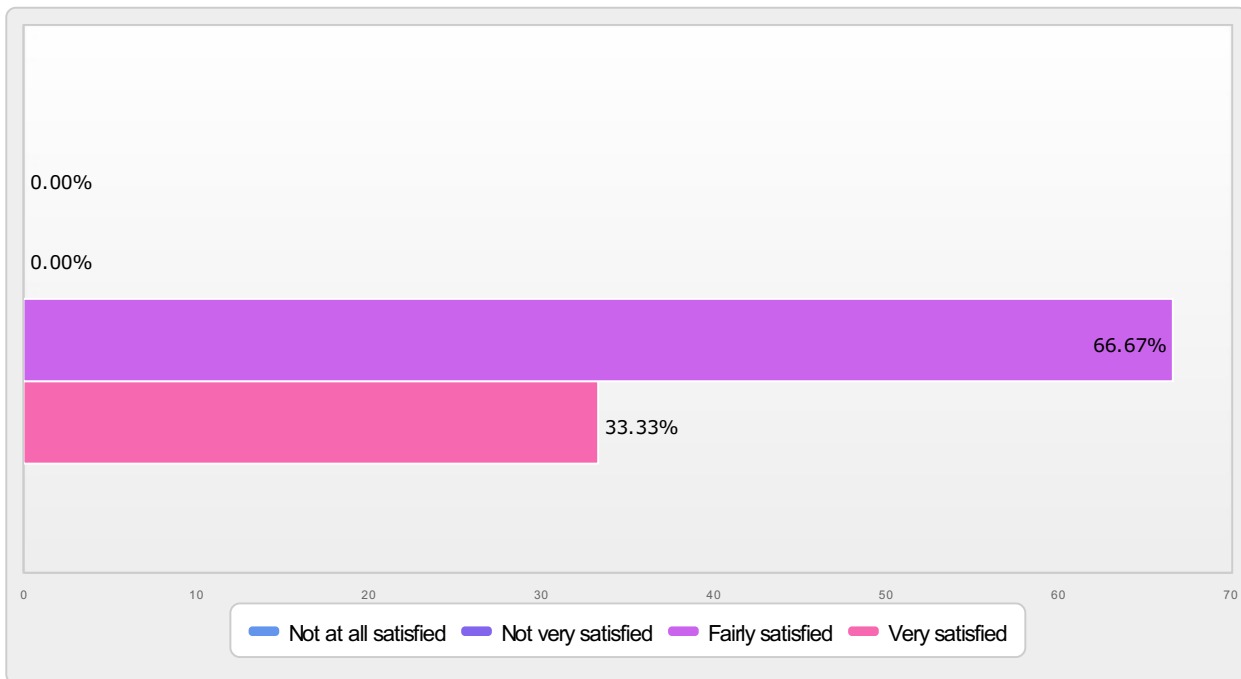
Q7a - Did you attend the training sessions provided by your municipal office?

Yes	3	75.00%
No	1	25.00%
Dont know	0	0.00%
Total	4	100.00%



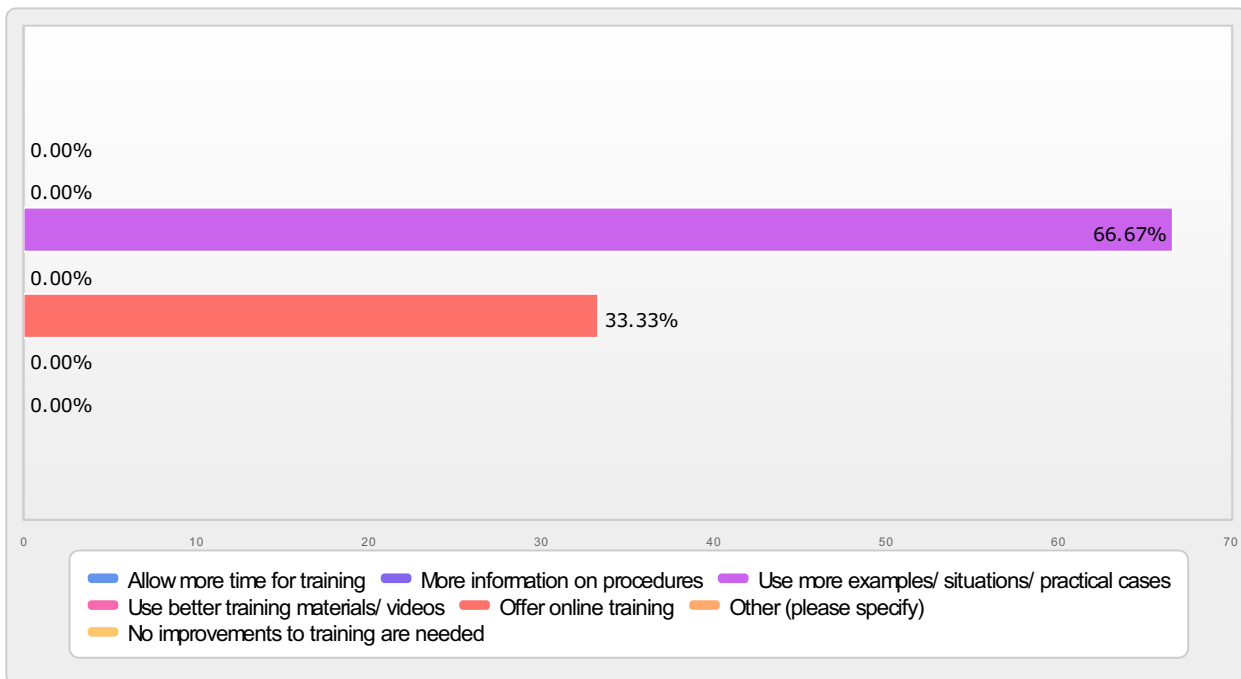
Q7b - How satisfied are you with the training provided?

Not at all satisfied	0	0.00%
Not very satisfied	0	0.00%
Fairly satisfied	2	66.67%
Very satisfied	1	33.33%
Total	3	100.00%



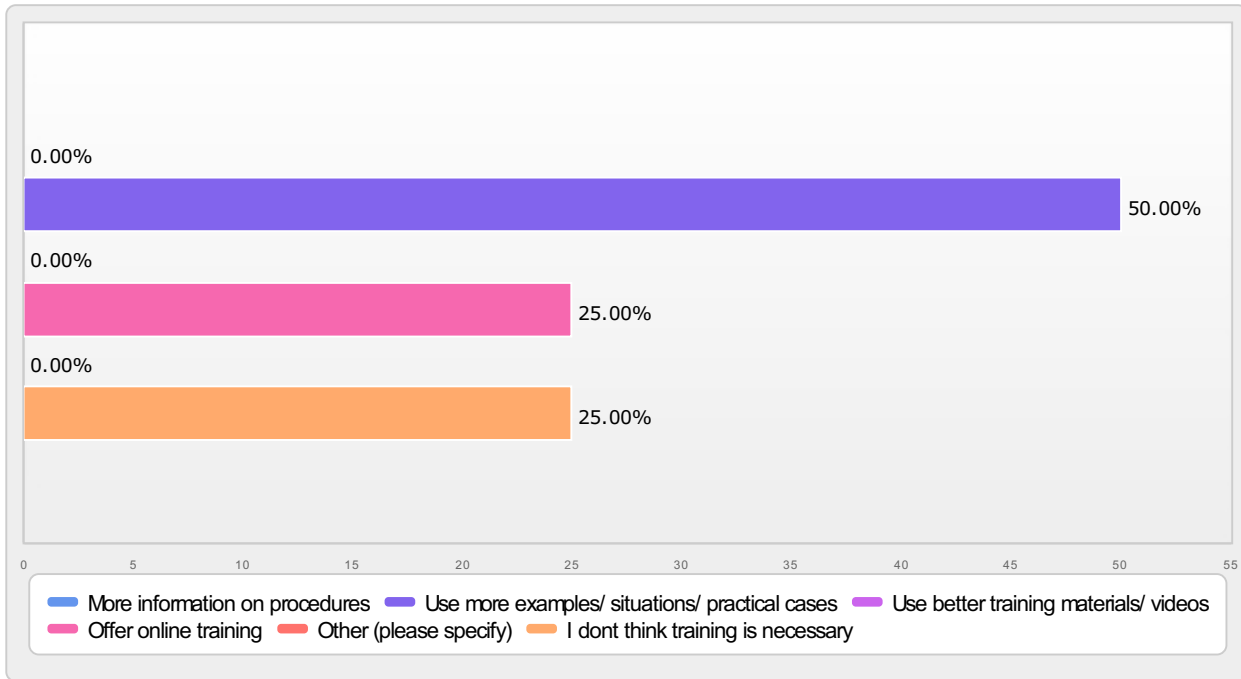
Q7c - What could be done to improve training?

Allow more time for training	0	0.00%
More information on procedures	0	0.00%
Use more examples/ situations/ practical cases	2	66.67%
Use better training materials/ videos	0	0.00%
Offer online training	1	33.33%
Other (please specify)	0	0.00%
No improvements to training are needed	0	0.00%
Total	3	100.00%



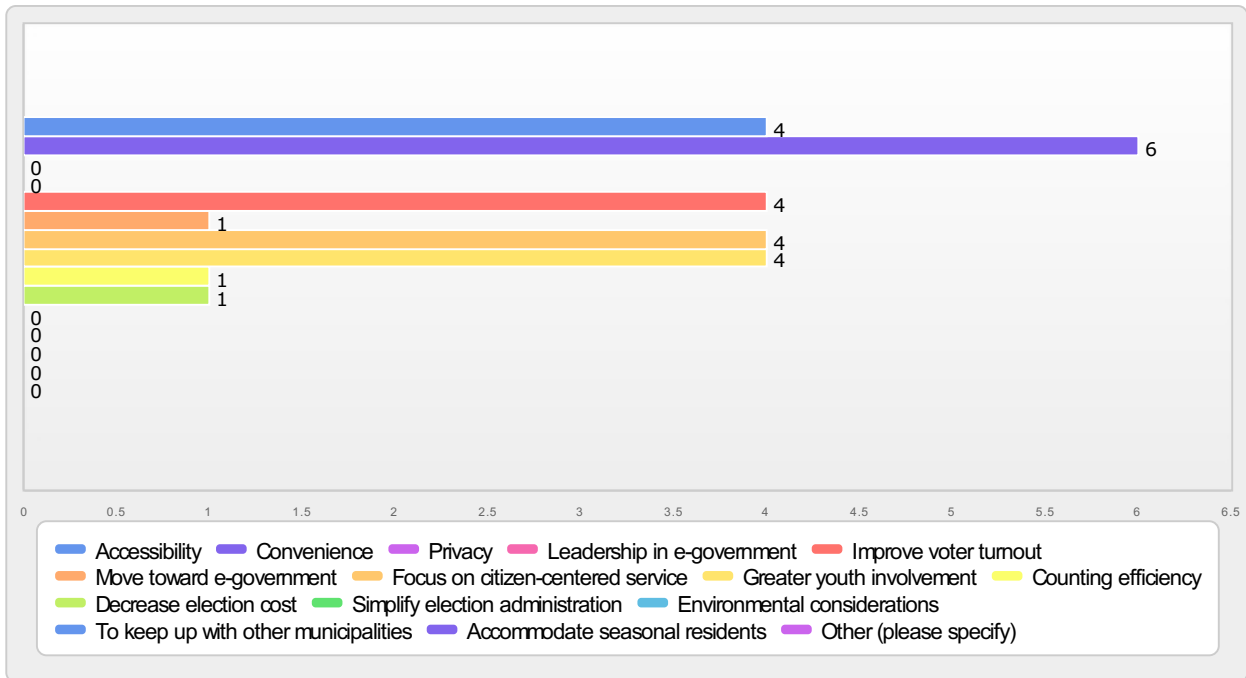
Q8 - What kinds of training would you like to see provided in the future?

More information on procedures	0	0.00%
Use more examples/ situations/ practical cases	2	50.00%
Use better training materials/ videos	0	0.00%
Offer online training	1	25.00%
Other (please specify)	0	0.00%
I dont think training is necessary	1	25.00%
Total	4	100.00%



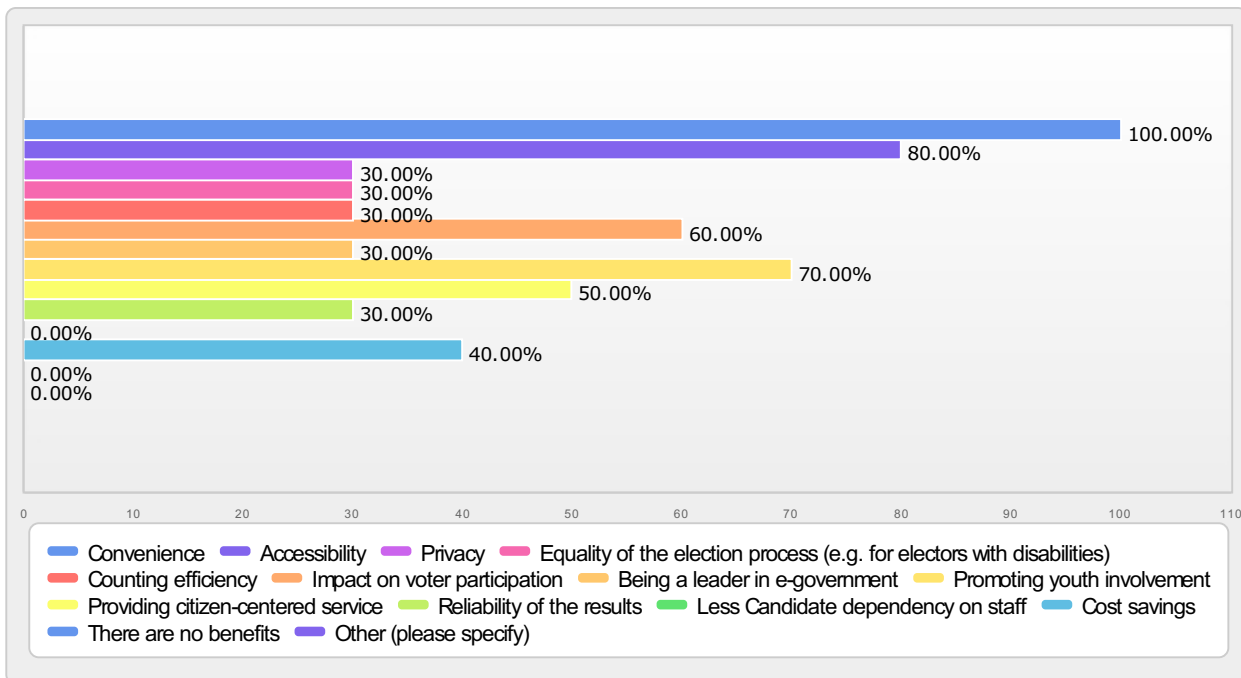
Q9 - What would you say are the top reasons your municipality adopted Internet voting?

Accessibility	4
Convenience	6
Privacy	0
Leadership in e-government	0
Improve voter turnout	4
Move toward e-government	1
Focus on citizen-centered service	4
Greater youth involvement	4
Counting efficiency	1
Decrease election cost	1
Simplify election administration	0
Environmental considerations	0
To keep up with other municipalities	0
Accommodate seasonal residents	0
Other (please specify)	0



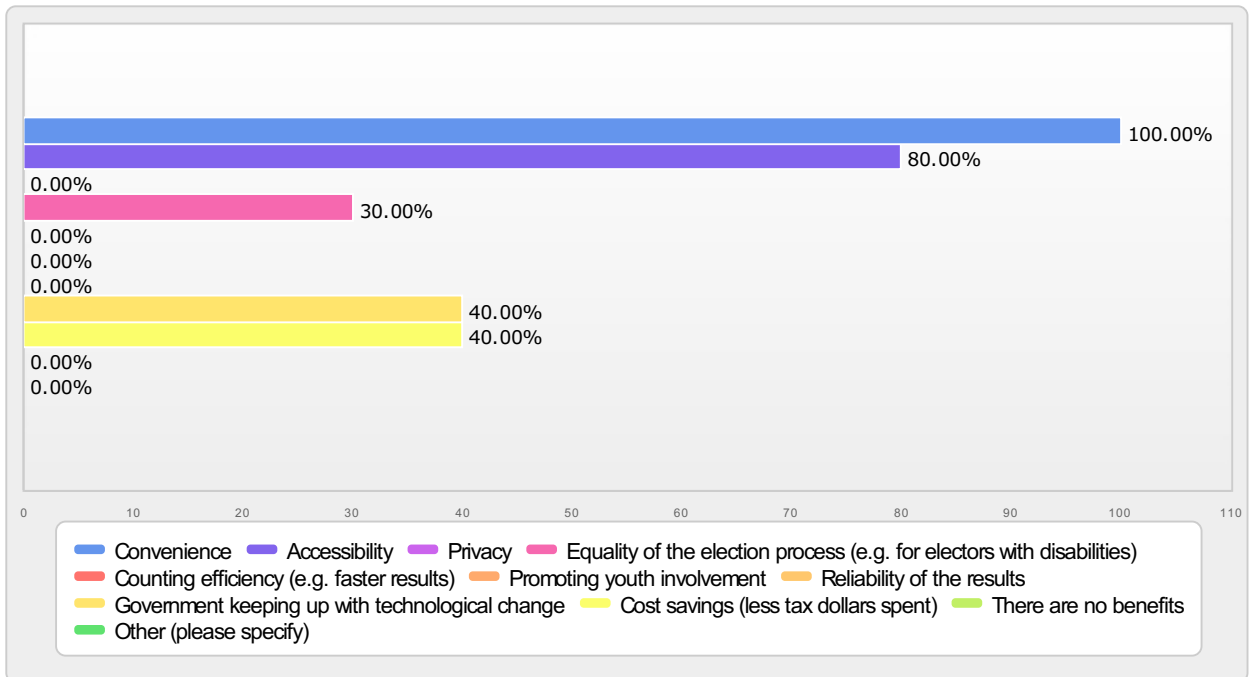
Q10 - From the point of view of electoral administration, what would you say are the main benefits of Internet voting?

Convenience	10	100.00%
Accessibility	8	80.00%
Privacy	3	30.00%
Equality of the election process (e.g. for electors with disabilities)	3	30.00%
Counting efficiency	3	30.00%
Impact on voter participation	6	60.00%
Being a leader in e-government	3	30.00%
Promoting youth involvement	7	70.00%
Providing citizen-centered service	5	50.00%
Reliability of the results	3	30.00%
Less Candidate dependency on staff	0	0.00%
Cost savings	4	40.00%
There are no benefits	0	0.00%
Other (please specify)	0	0.00%
Total	10	100.00%



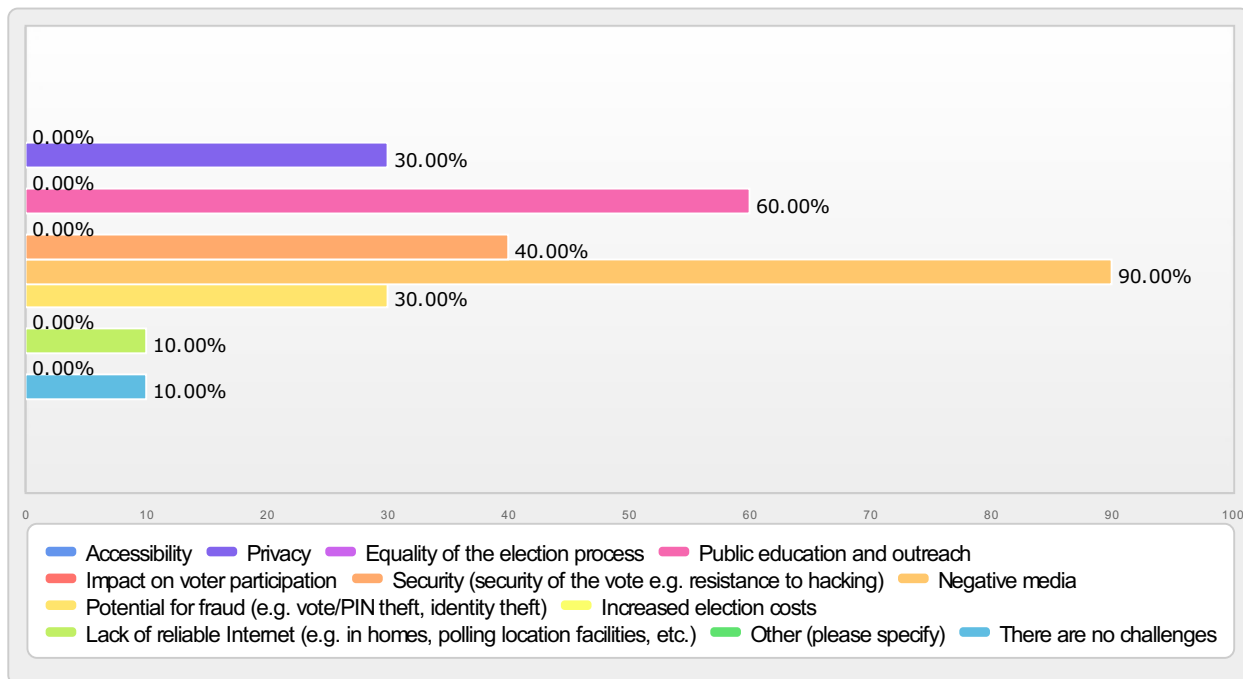
Q11 - From the point of view of electors, what would you say are the main benefits of Internet voting?

Convenience	10	100.00%
Accessibility	8	80.00%
Privacy	0	0.00%
Equality of the election process (e.g. for electors with disabilities)	3	30.00%
Counting efficiency (e.g. faster results)	0	0.00%
Promoting youth involvement	0	0.00%
Reliability of the results	0	0.00%
Government keeping up with technological change	4	40.00%
Cost savings (less tax dollars spent)	4	40.00%
There are no benefits	0	0.00%
Other (please specify)	0	0.00%
Total	10	100.00%



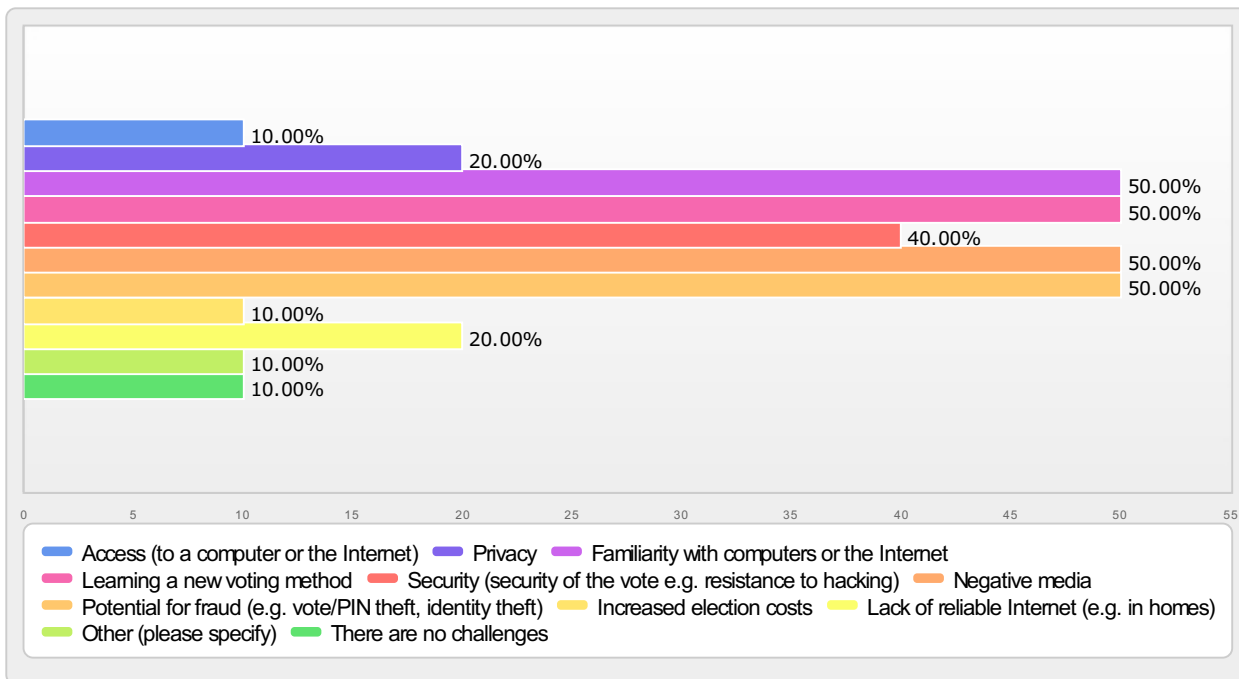
Q12 - From the point of view of electoral administration, what would you say are the main challenges of Internet voting?

Accessibility	0	0.00%
Privacy	3	30.00%
Equality of the election process	0	0.00%
Public education and outreach	6	60.00%
Impact on voter participation	0	0.00%
Security (security of the vote e.g. resistance to hacking)	4	40.00%
Negative media	9	90.00%
Potential for fraud (e.g. vote/PIN theft, identity theft)	3	30.00%
Increased election costs	0	0.00%
Lack of reliable Internet (e.g. in homes, polling location facilities, etc.)	1	10.00%
Other (please specify)	0	0.00%
There are no challenges	1	10.00%
Total	10	100.00%



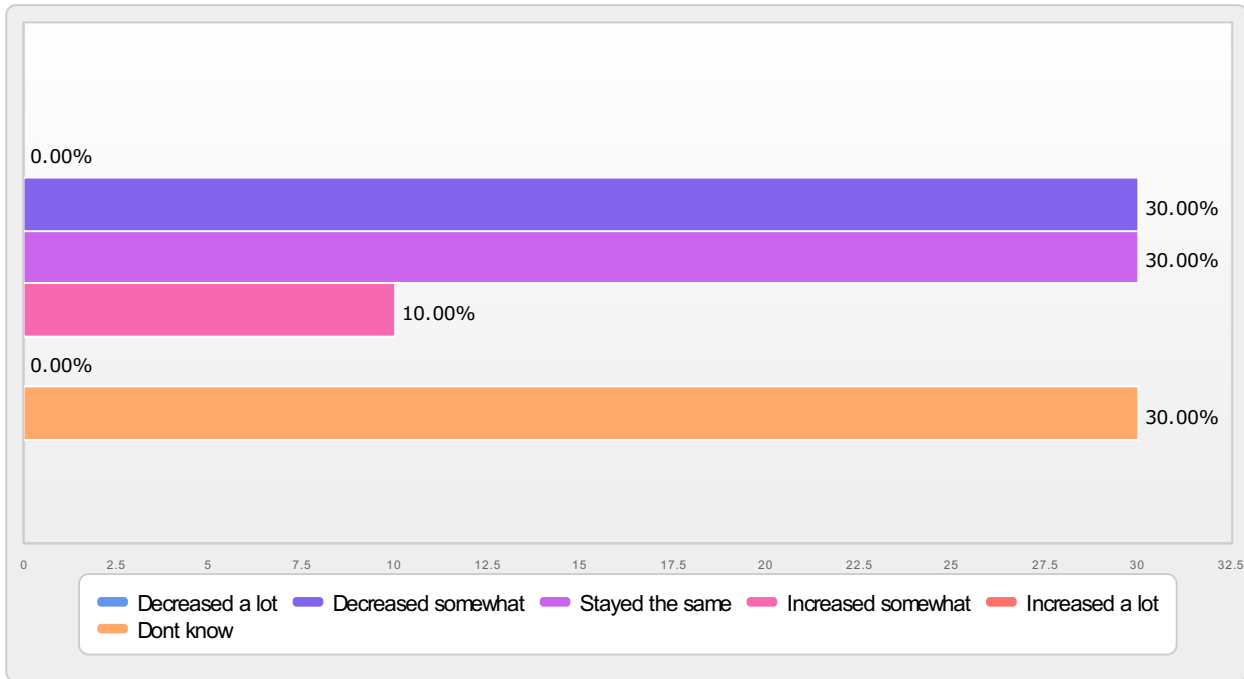
Q13 - From the point of view of electors, what would you say are the main challenges of Internet voting?

Access (to a computer or the Internet)	1	10.00%
Privacy	2	20.00%
Familiarity with computers or the Internet	5	50.00%
Learning a new voting method	5	50.00%
Security (security of the vote e.g. resistance to hacking)	4	40.00%
Negative media	5	50.00%
Potential for fraud (e.g. vote/PIN theft, identity theft)	5	50.00%
Increased election costs	1	10.00%
Lack of reliable Internet (e.g. in homes)	2	20.00%
Other (please specify)	1	10.00%
There are no challenges	1	10.00%
Total	10	100.00%



Q14a - Since introducing Internet voting election costs have...

Decreased a lot	0	0.00%
Decreased somewhat	3	30.00%
Stayed the same	3	30.00%
Increased somewhat	1	10.00%
Increased a lot	0	0.00%
Dont know	3	30.00%
Total	10	100.00%



Q14d - Would you recommend using Internet voting in the 2018 election in the Municipality?

Definitely yes	10	100.00%
Probably yes	0	0.00%
Probably no	0	0.00%
Definitely no	0	0.00%
Total	10	100.00%



Q14e - Do you feel that Internet voting should be offered as an option in provincial elections?

Definitely yes	10	100.00%
Probably yes	0	0.00%
Probably no	0	0.00%
Definitely no	0	0.00%
Total	10	100.00%



Q14f - Do you feel that Internet voting should be offered as an option in federal elections?

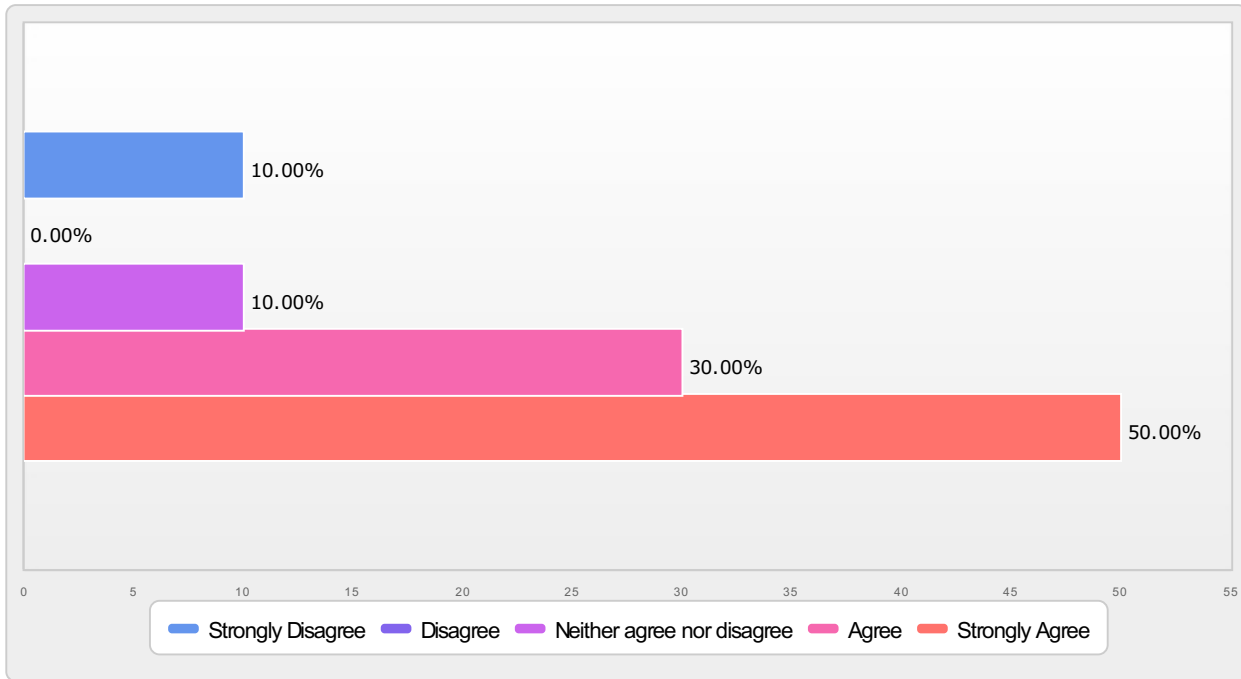
Definitely yes	10	100.00%
Probably yes	0	0.00%
Probably no	0	0.00%
Definitely no	0	0.00%
Total	10	100.00%



Q 15a - Please indicate whether you agree or disagree with the following statements.

The tabulation of election results is more efficient with Internet voting.

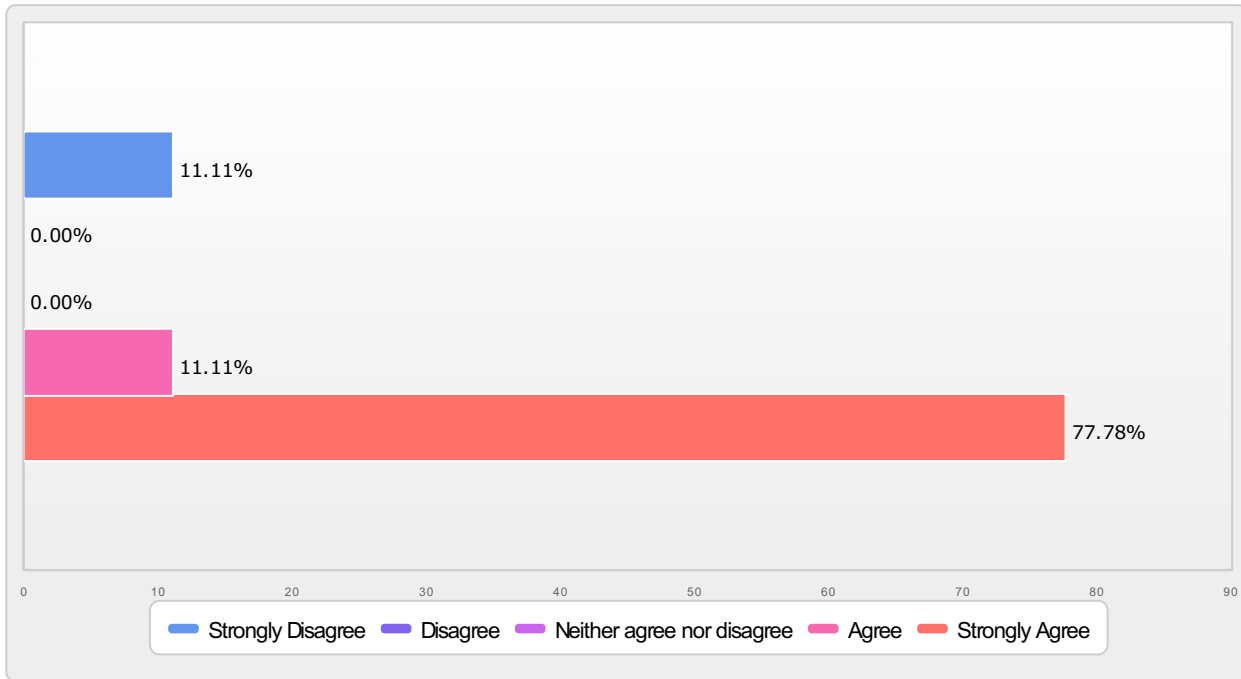
Strongly Disagree	1	10.00%
Disagree	0	0.00%
Neither agree nor disagree	1	10.00%
Agree	3	30.00%
Strongly Agree	5	50.00%
Total	10	100.00%



Q15b - Please indicate whether you agree or disagree with the following statements.

Internet voting makes the voting process more accessible for electors.

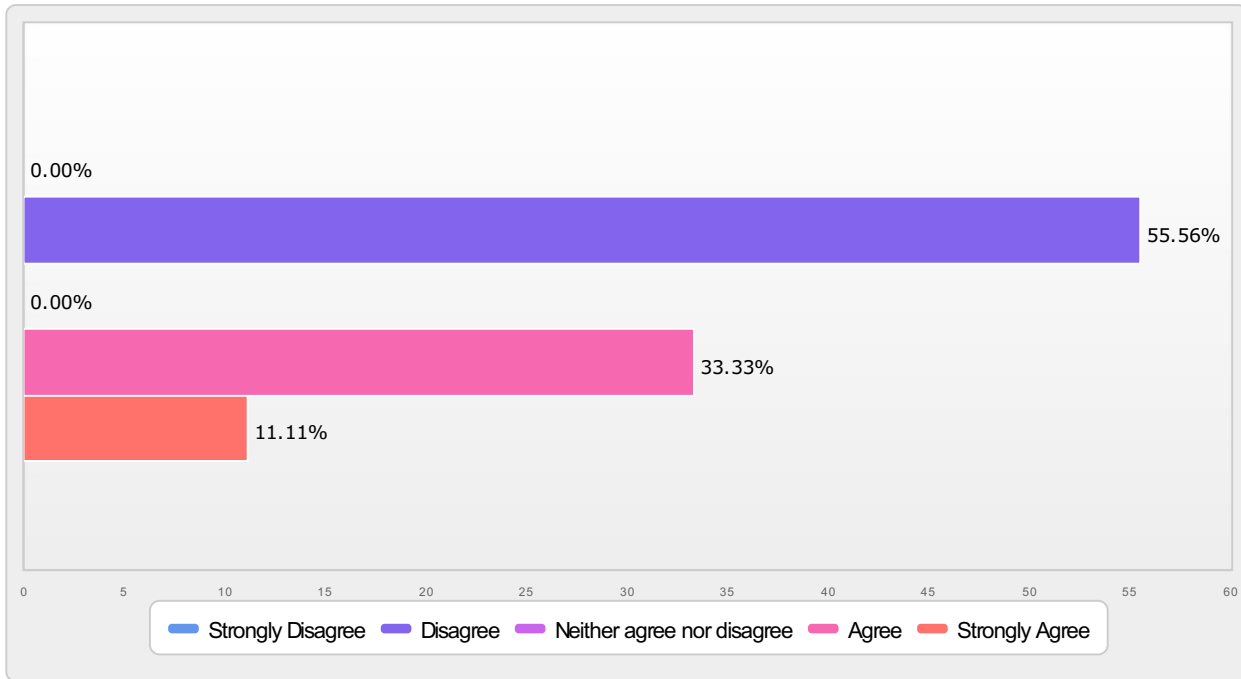
Strongly Disagree	1	11.11%
Disagree	0	0.00%
Neither agree nor disagree	0	0.00%
Agree	1	11.11%
Strongly Agree	7	77.78%
Total	9	100.00%



Q15c - Please indicate whether you agree or disagree with the following statements.

There are more risks (e.g. security, fraud) with Internet voting than voting in-person with paper ballots.

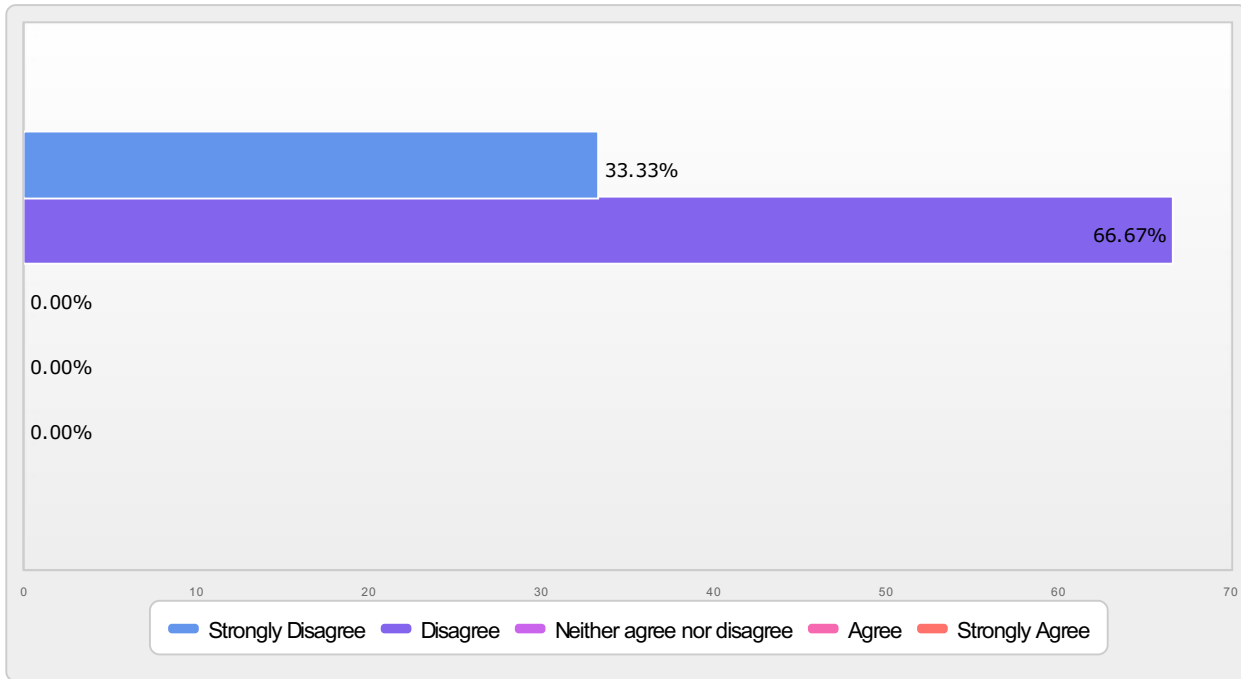
Strongly Disagree	0	0.00%
Disagree	5	55.56%
Neither agree nor disagree	0	0.00%
Agree	3	33.33%
Strongly Agree	1	11.11%
Total	9	100.00%



Q15d - Please indicate whether you agree or disagree with the following statements.

There are more risks (e.g. security, fraud) with Internet voting than mail-in ballots.

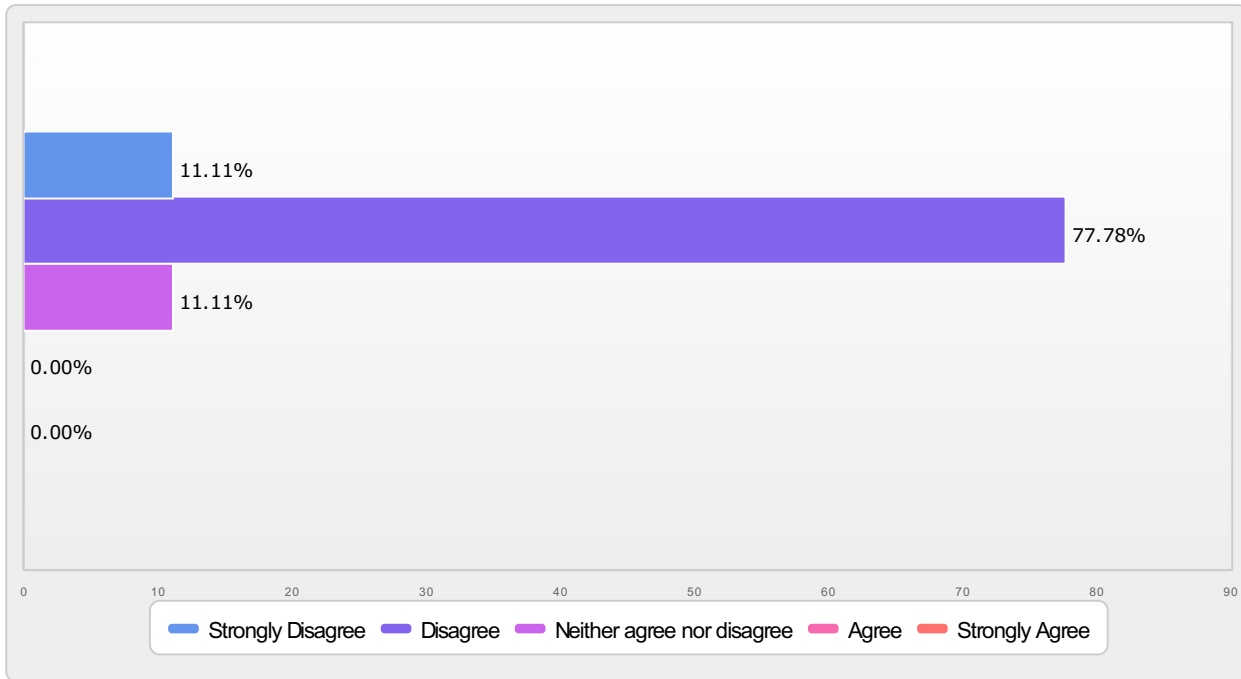
Strongly Disagree	3	33.33%
Disagree	6	66.67%
Neither agree nor disagree	0	0.00%
Agree	0	0.00%
Strongly Agree	0	0.00%
Total	9	100.00%



Q15e - Please indicate whether you agree or disagree with the following statements.

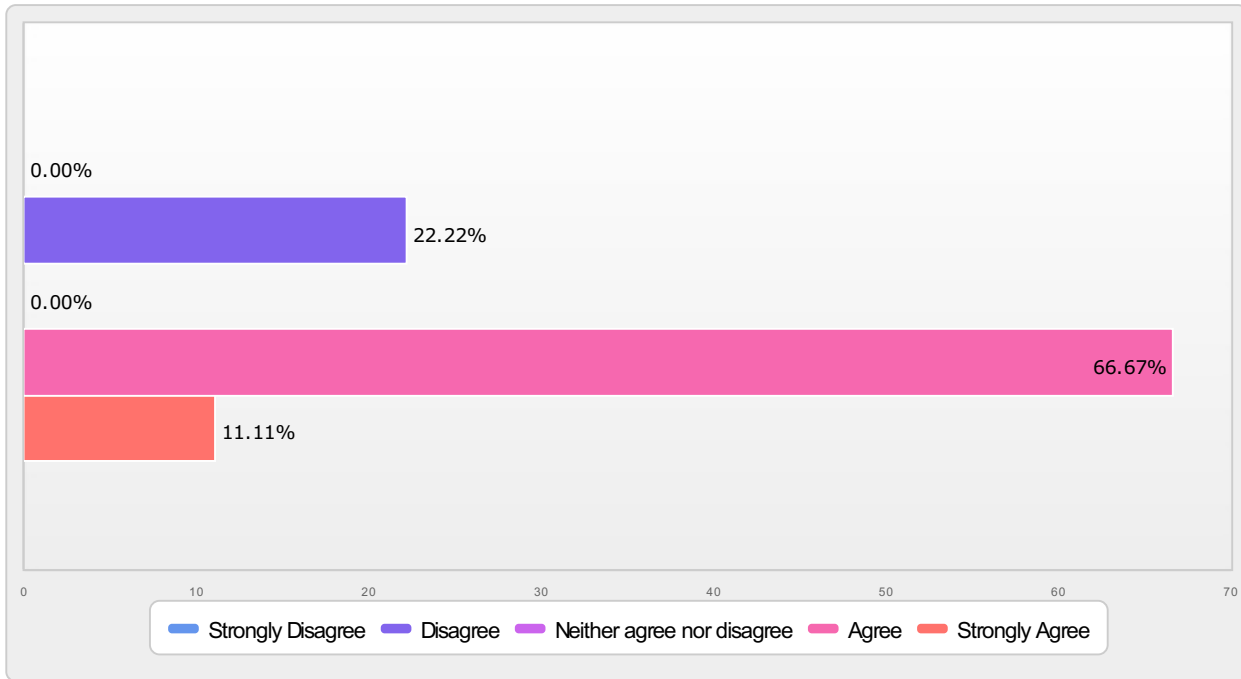
There are more risks (e.g. security, fraud) with Internet voting than telephone voting.

Strongly Disagree	1	11.11%
Disagree	7	77.78%
Neither agree nor disagree	1	11.11%
Agree	0	0.00%
Strongly Agree	0	0.00%
Total	9	100.00%



**Q15f - Please indicate whether you agree or disagree with the following statements.
It is ok to vote by Internet in front of others as long as they do not influence your vote.**

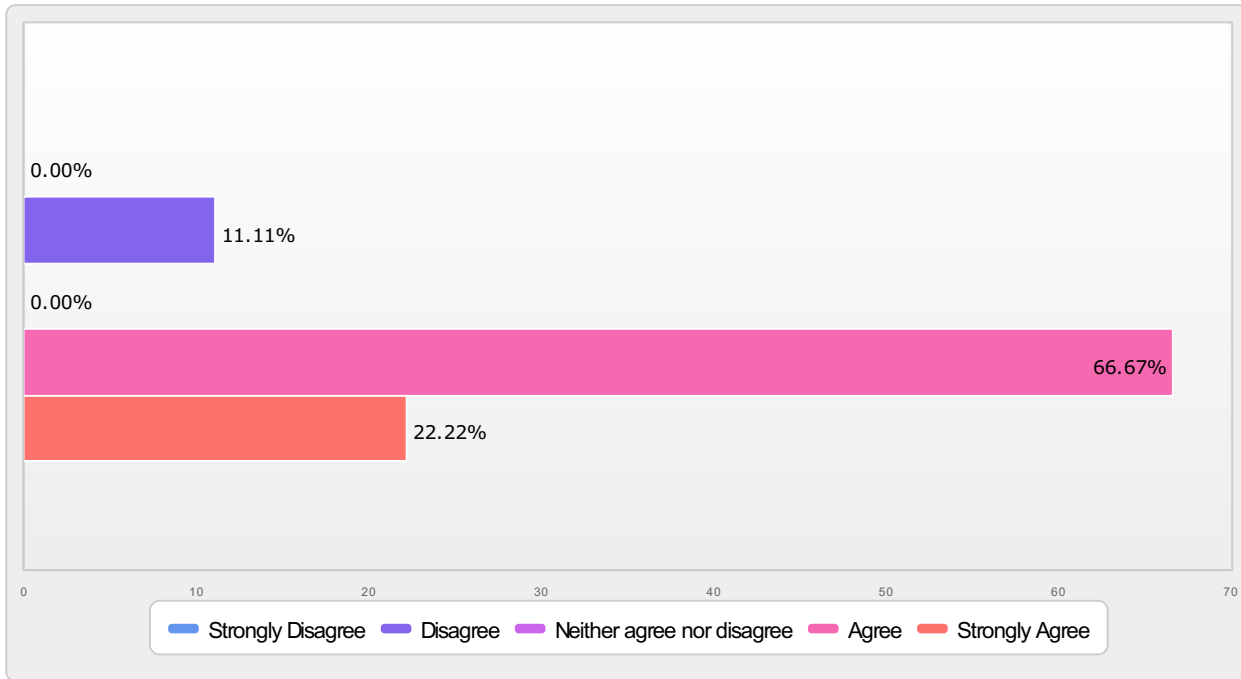
Strongly Disagree	0	0.00%
Disagree	2	22.22%
Neither agree nor disagree	0	0.00%
Agree	6	66.67%
Strongly Agree	1	11.11%
Total	9	100.00%



Q 15g - Please indicate whether you agree or disagree with the following statements.

Voter turnout in my municipality was positively affected by the option of Internet voting.

Strongly Disagree	0	0.00%
Disagree	1	11.11%
Neither agree nor disagree	0	0.00%
Agree	6	66.67%
Strongly Agree	2	22.22%
Total	9	100.00%



Candidate Survey

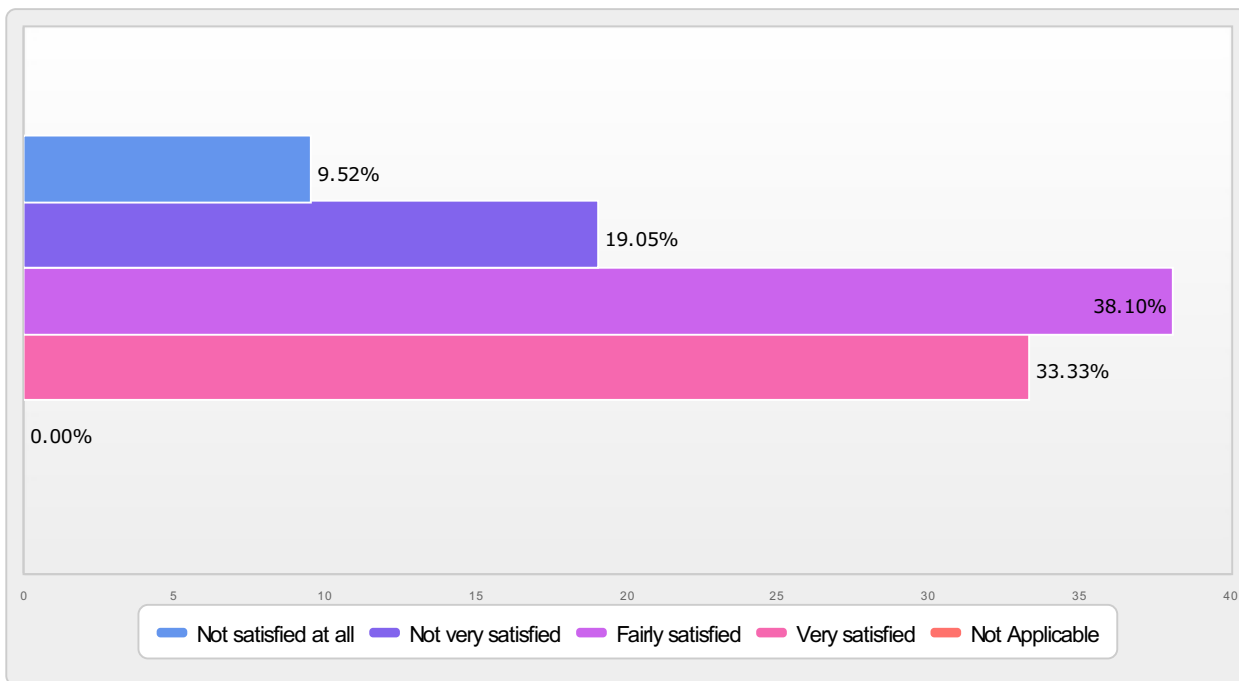
Total Number of Completes

22

Please note: For some questions in the Election Administrator and Candidate surveys your municipality name, which appeared in the live survey, has been replaced for the mini-reports with "Municipality".

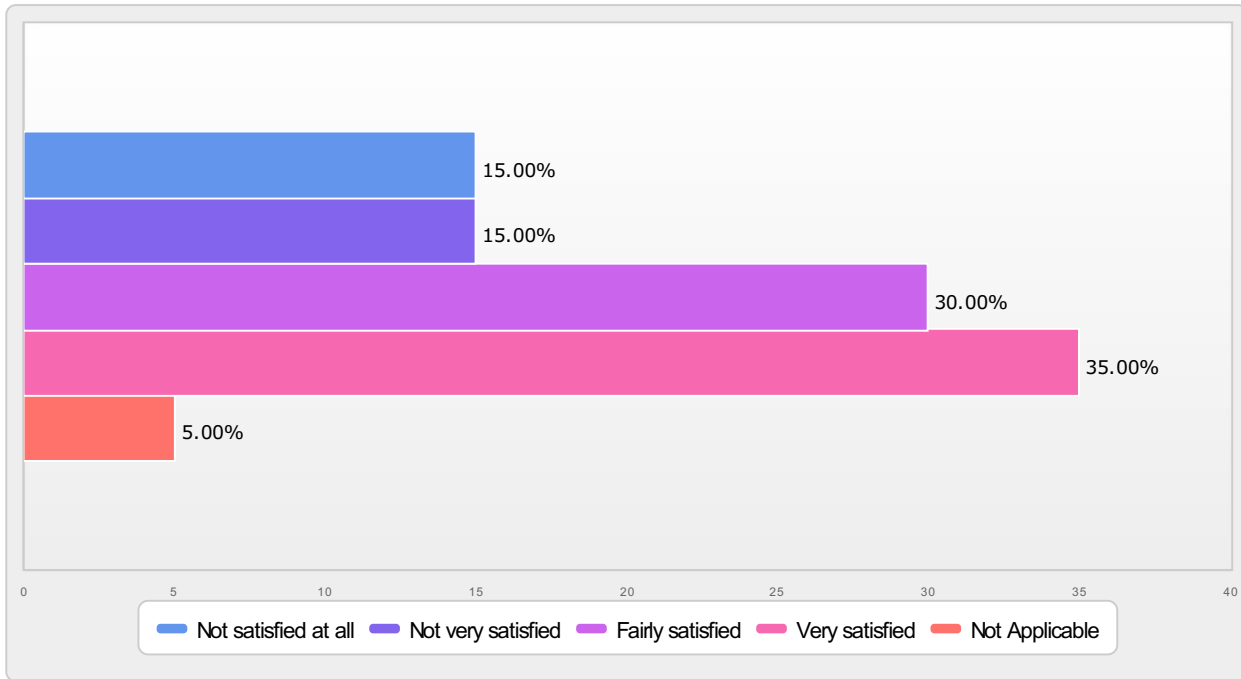
**Q1a - If applicable in your municipality, overall, how satisfied were you with...
The 2014 Municipal election process?**

Not satisfied at all	2	9.52%
Not very satisfied	4	19.05%
Fairly satisfied	8	38.10%
Very satisfied	7	33.33%
Not Applicable	0	0.00%
Total	21	100.00%



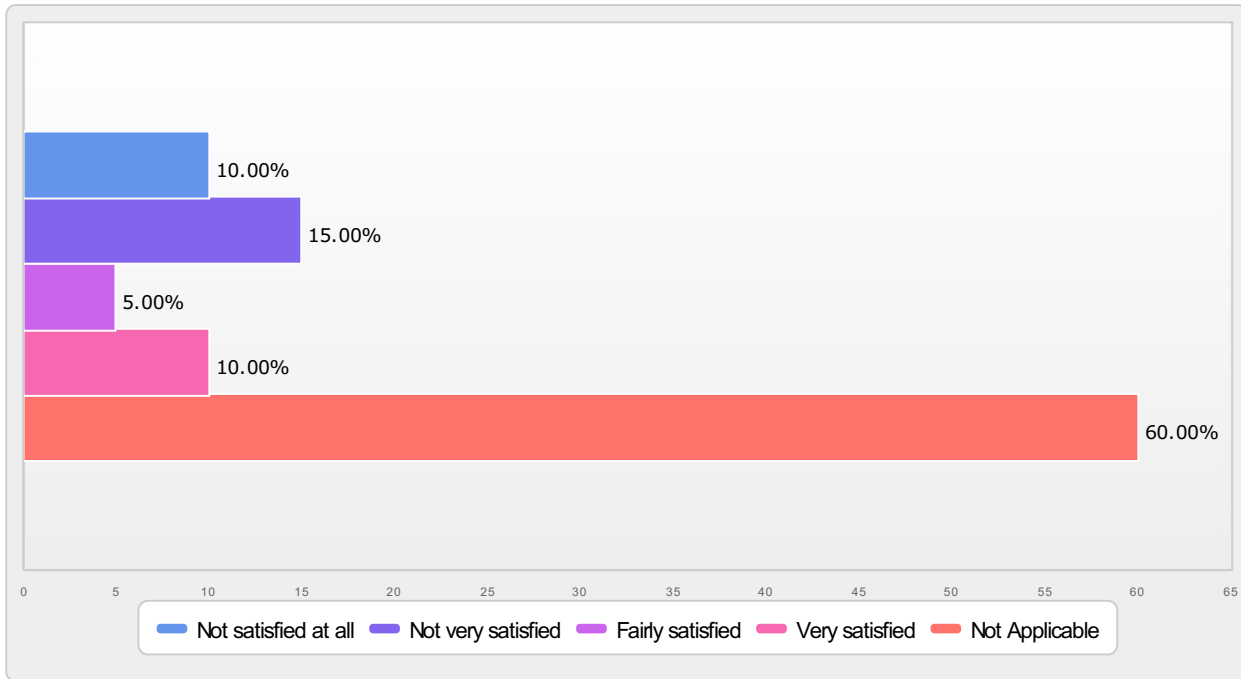
**Q1b - If applicable in your municipality, overall, how satisfied were you with...
The Internet voting process?**

Not satisfied at all	3	15.00%
Not very satisfied	3	15.00%
Fairly satisfied	6	30.00%
Very satisfied	7	35.00%
Not Applicable	1	5.00%
Total	20	100.00%



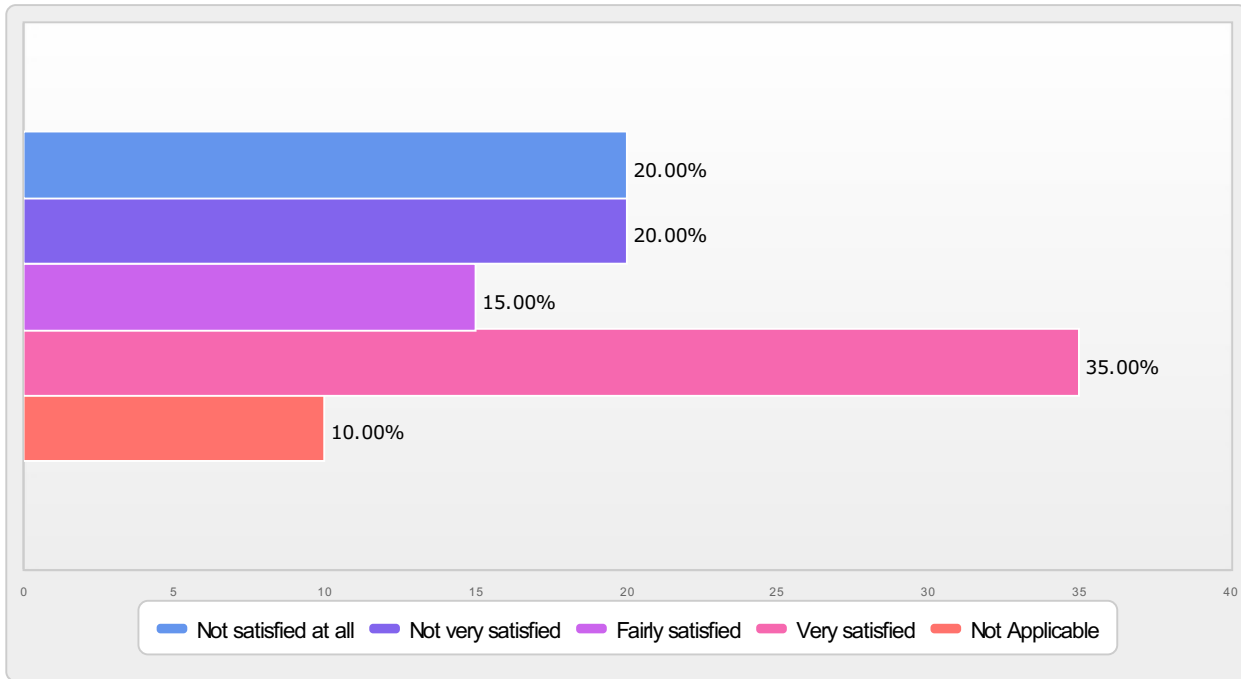
Q1c - If applicable in your municipality, overall, how satisfied were you with...
The telephone voting process?

Not satisfied at all	2	10.00%
Not very satisfied	3	15.00%
Fairly satisfied	1	5.00%
Very satisfied	2	10.00%
Not Applicable	12	60.00%
Total	20	100.00%



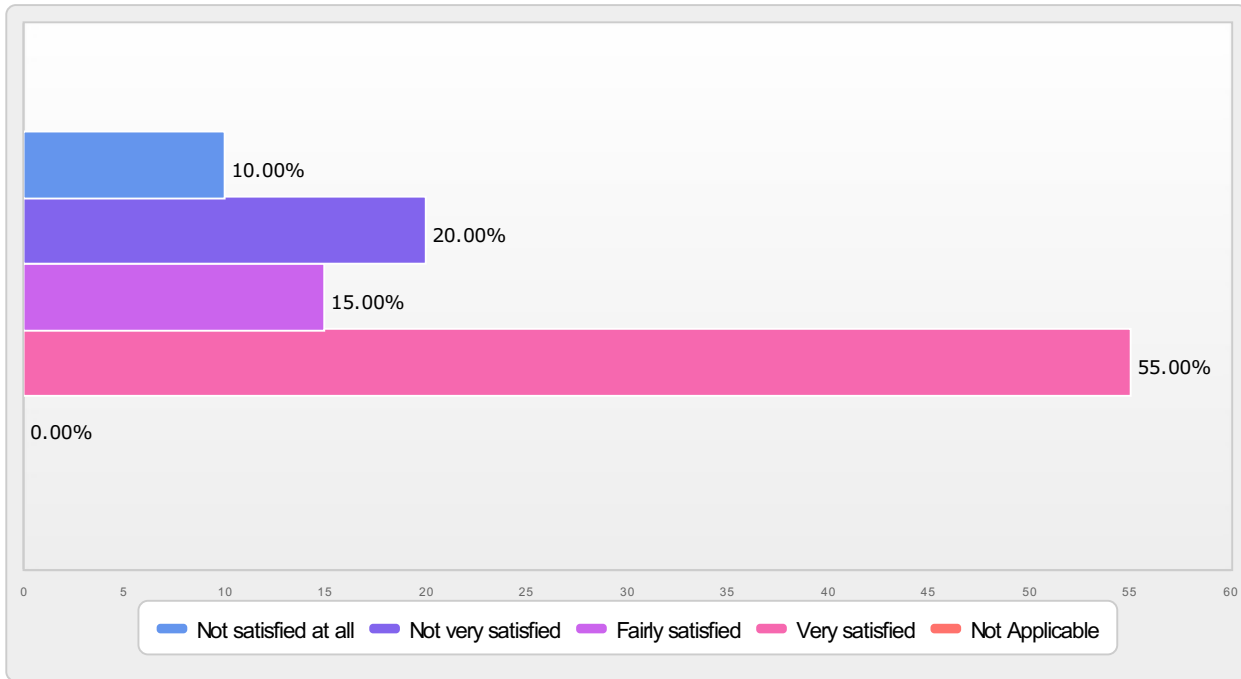
**Q1d - If applicable in your municipality, overall, how satisfied were you with...
The in-person voting process?**

Not satisfied at all	4	20.00%
Not very satisfied	4	20.00%
Fairly satisfied	3	15.00%
Very satisfied	7	35.00%
Not Applicable	2	10.00%
Total	20	100.00%



**Q1e - If applicable in your municipality, overall, how satisfied were you with...
The Early Voting Period opportunities?**

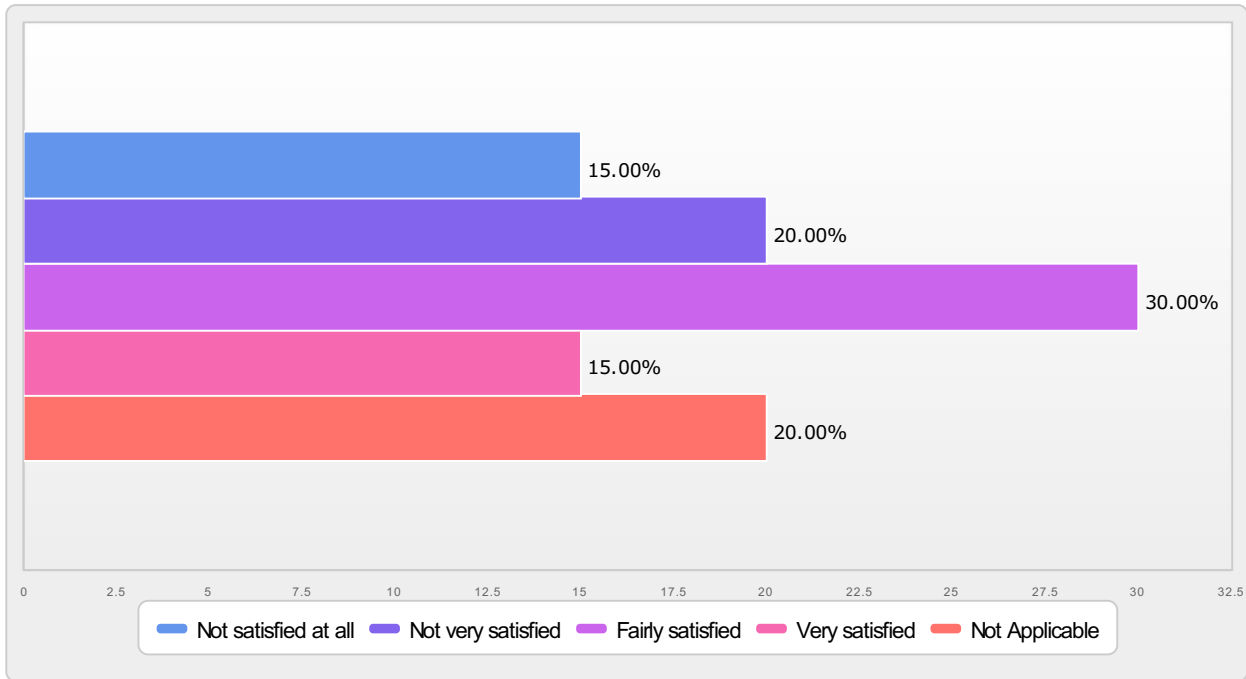
Not satisfied at all	2	10.00%
Not very satisfied	4	20.00%
Fairly satisfied	3	15.00%
Very satisfied	11	55.00%
Not Applicable	0	0.00%
Total	20	100.00%



Q1f - If applicable in your municipality, overall, how satisfied were you with...

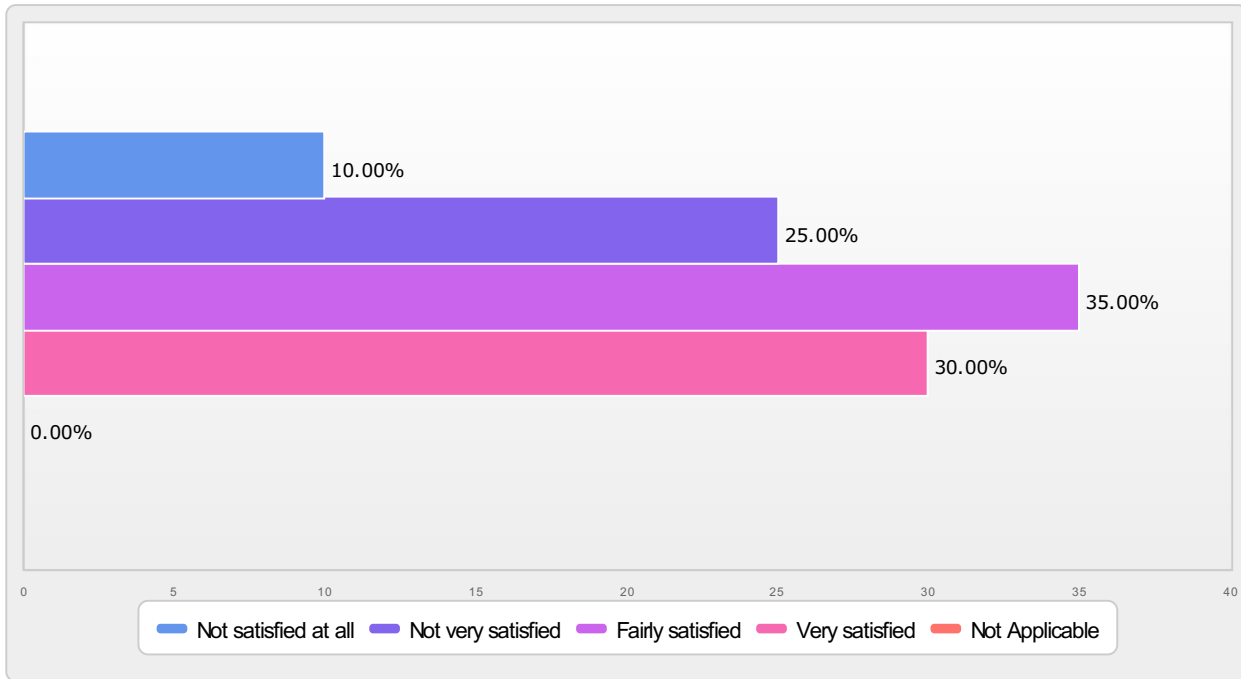
The accessibility and diversity assistance provided for the electors at voting places?

Not satisfied at all	3	15.00%
Not very satisfied	4	20.00%
Fairly satisfied	6	30.00%
Very satisfied	3	15.00%
Not Applicable	4	20.00%
Total	20	100.00%



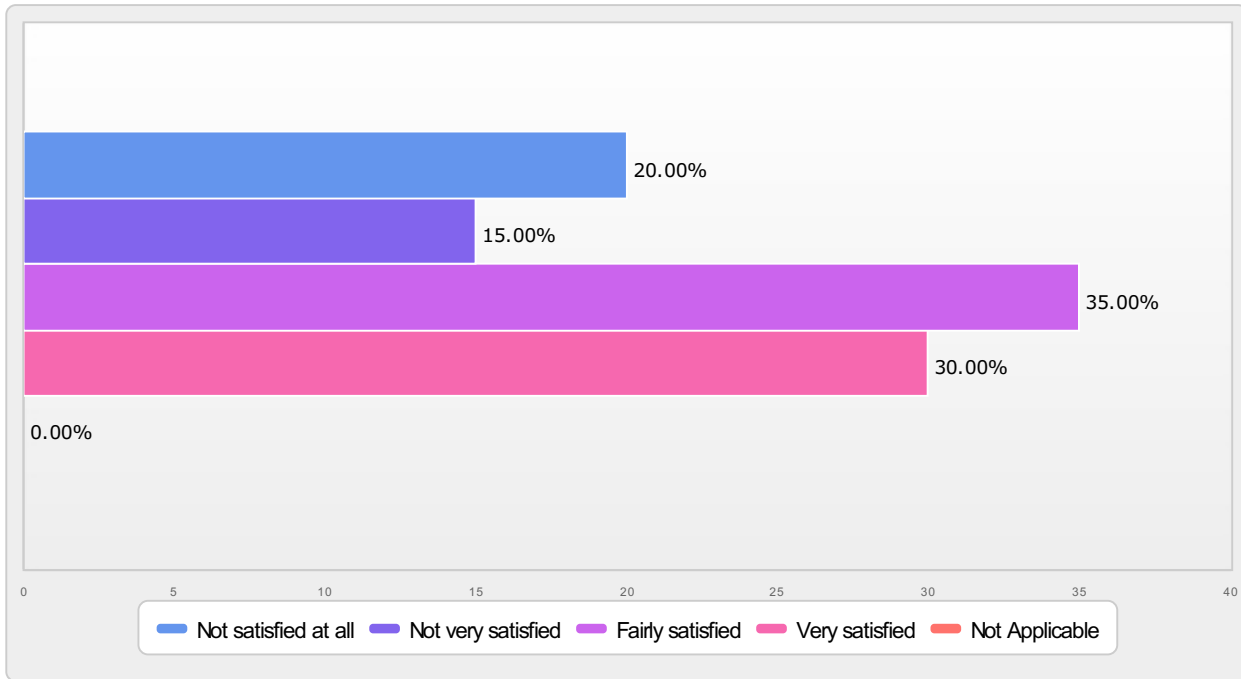
**Q1g - If applicable in your municipality, overall, how satisfied were you with...
Municipality's Voter Awareness Campaign?**

Not satisfied at all	2	10.00%
Not very satisfied	5	25.00%
Fairly satisfied	7	35.00%
Very satisfied	6	30.00%
Not Applicable	0	0.00%
Total	20	100.00%



**Q1h - If applicable in your municipality, overall, how satisfied were you with...
The Municipal website?**

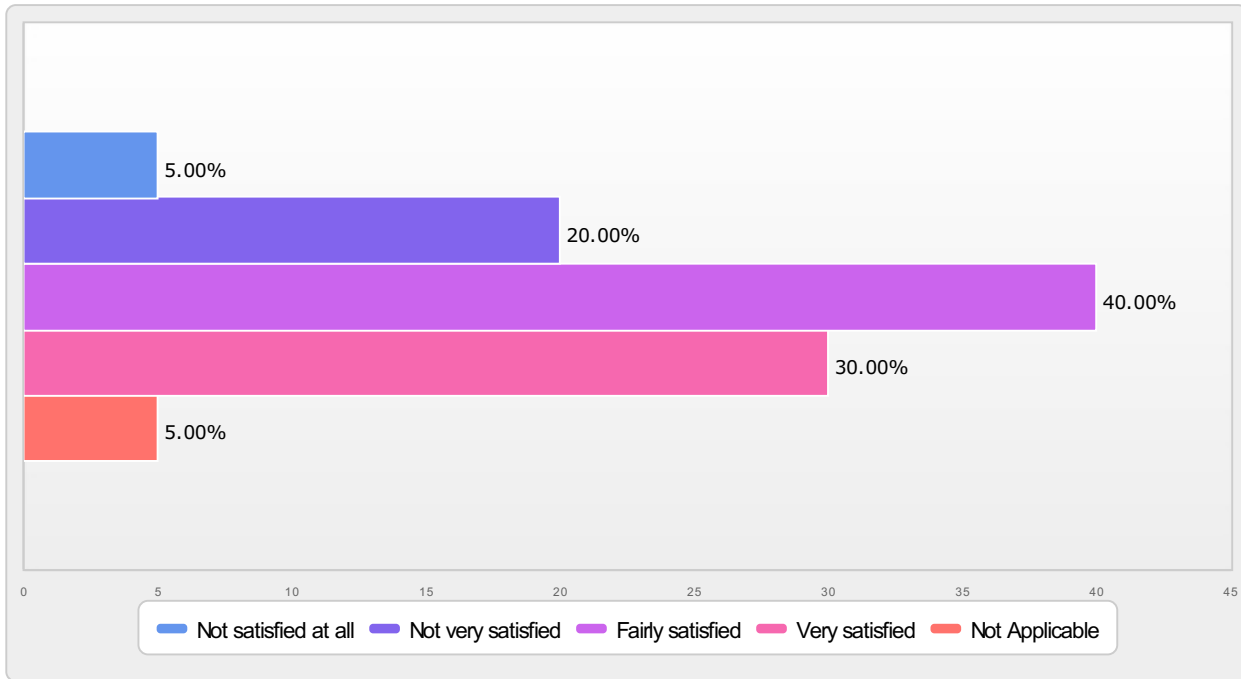
Not satisfied at all	4	20.00%
Not very satisfied	3	15.00%
Fairly satisfied	7	35.00%
Very satisfied	6	30.00%
Not Applicable	0	0.00%
Total	20	100.00%



Q1i - If applicable in your municipality, overall, how satisfied were you with...

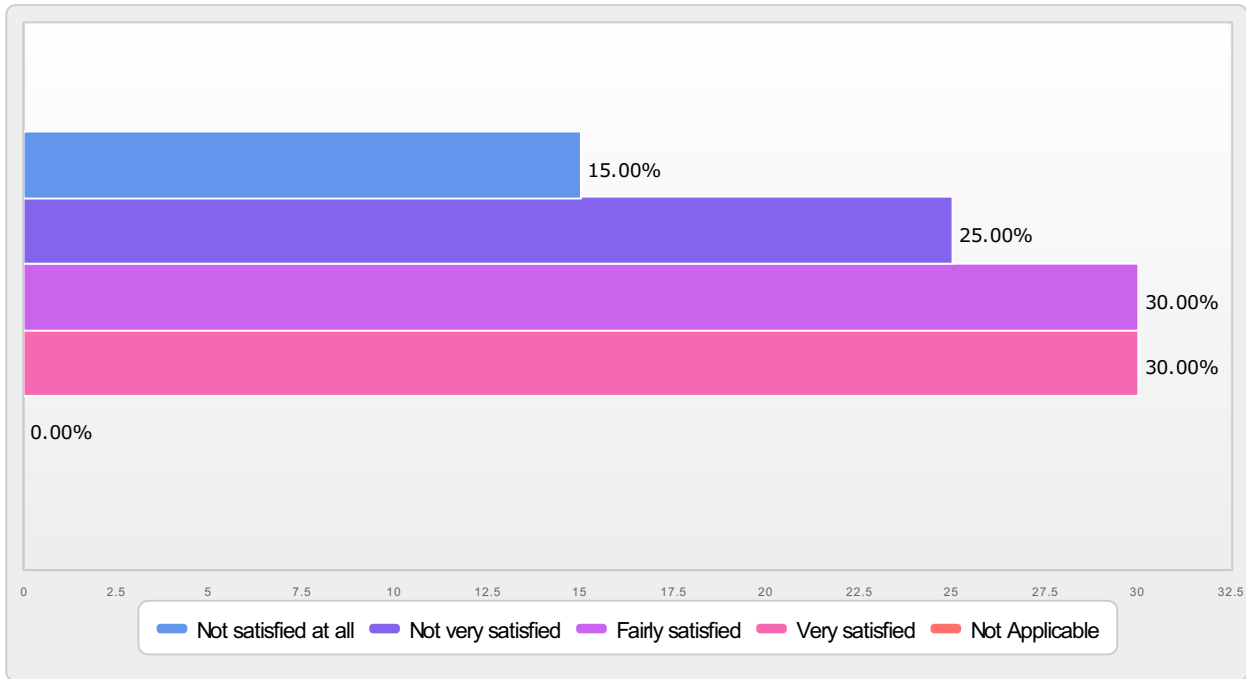
Candidate Information Sessions/ Events?

Not satisfied at all	1	5.00%
Not very satisfied	4	20.00%
Fairly satisfied	8	40.00%
Very satisfied	6	30.00%
Not Applicable	1	5.00%
Total	20	100.00%



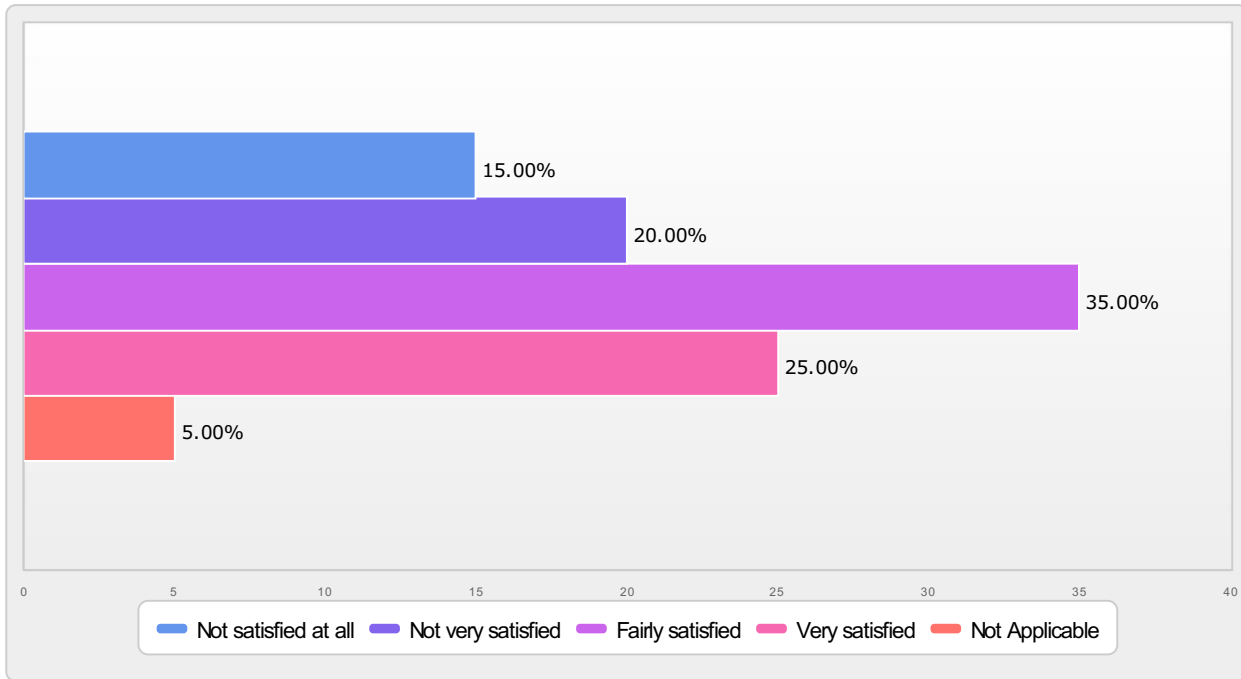
**Q1j - If applicable in your municipality, overall, how satisfied were you with...
The materials provided (e.g. Candidate's Guide, maps, etc.)?**

Not satisfied at all	3	15.00%
Not very satisfied	5	25.00%
Fairly satisfied	6	30.00%
Very satisfied	6	30.00%
Not Applicable	0	0.00%
Total	20	100.00%



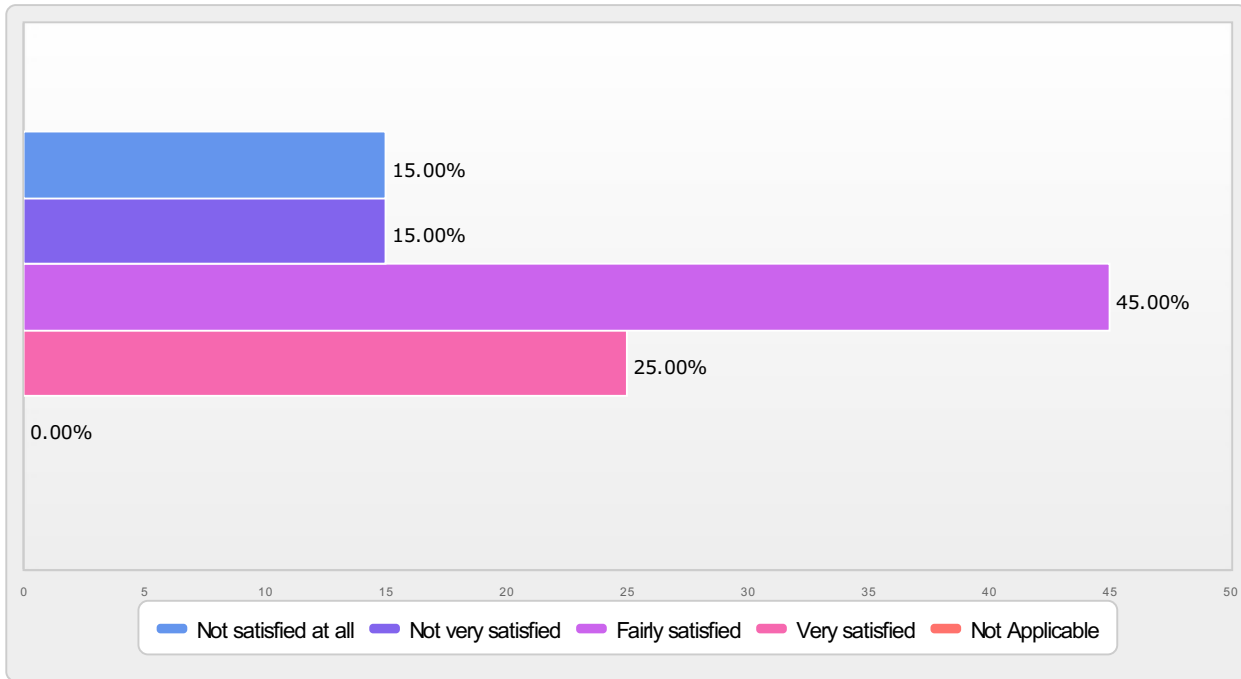
**Q1k - If applicable in your municipality, overall, how satisfied were you with...
The quality of the Voters' List?**

Not satisfied at all	3	15.00%
Not very satisfied	4	20.00%
Fairly satisfied	7	35.00%
Very satisfied	5	25.00%
Not Applicable	1	5.00%
Total	20	100.00%



Q11 - If applicable in your municipality, overall, how satisfied were you with...
The security of the election?

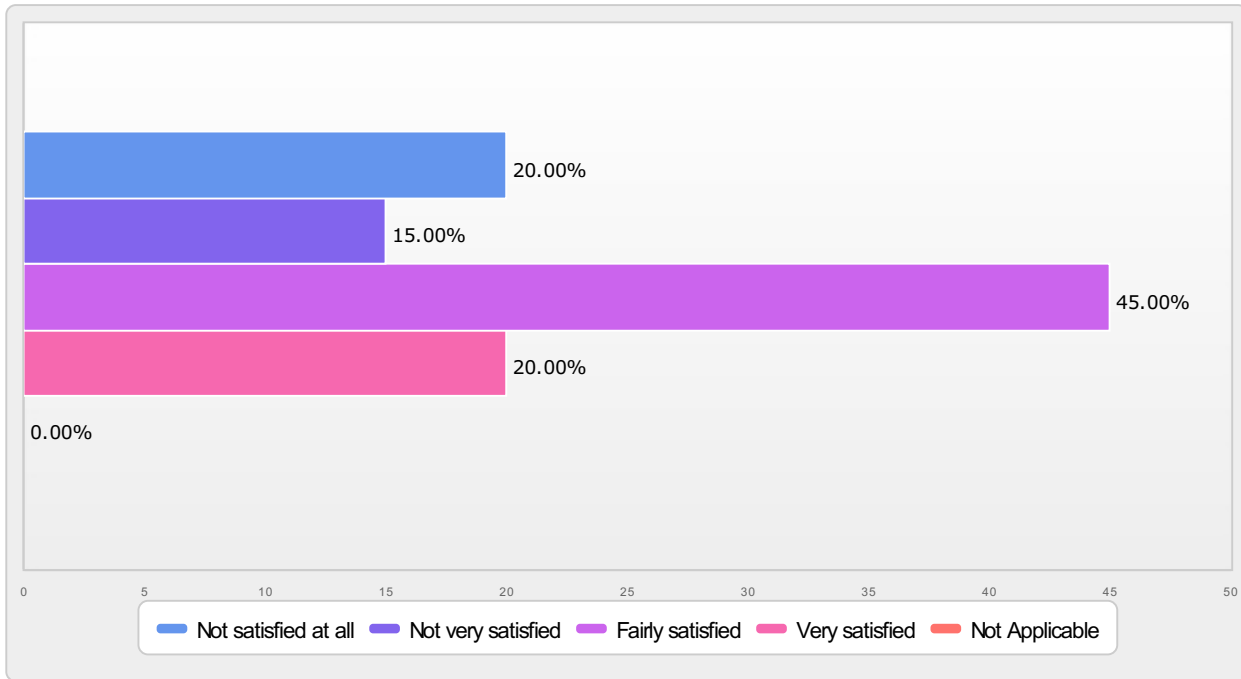
Not satisfied at all	3	15.00%
Not very satisfied	3	15.00%
Fairly satisfied	9	45.00%
Very satisfied	5	25.00%
Not Applicable	0	0.00%
Total	20	100.00%



Q1m - If applicable in your municipality, overall, how satisfied were you with...

The response time and service from the Election and Clerk's Office staff?

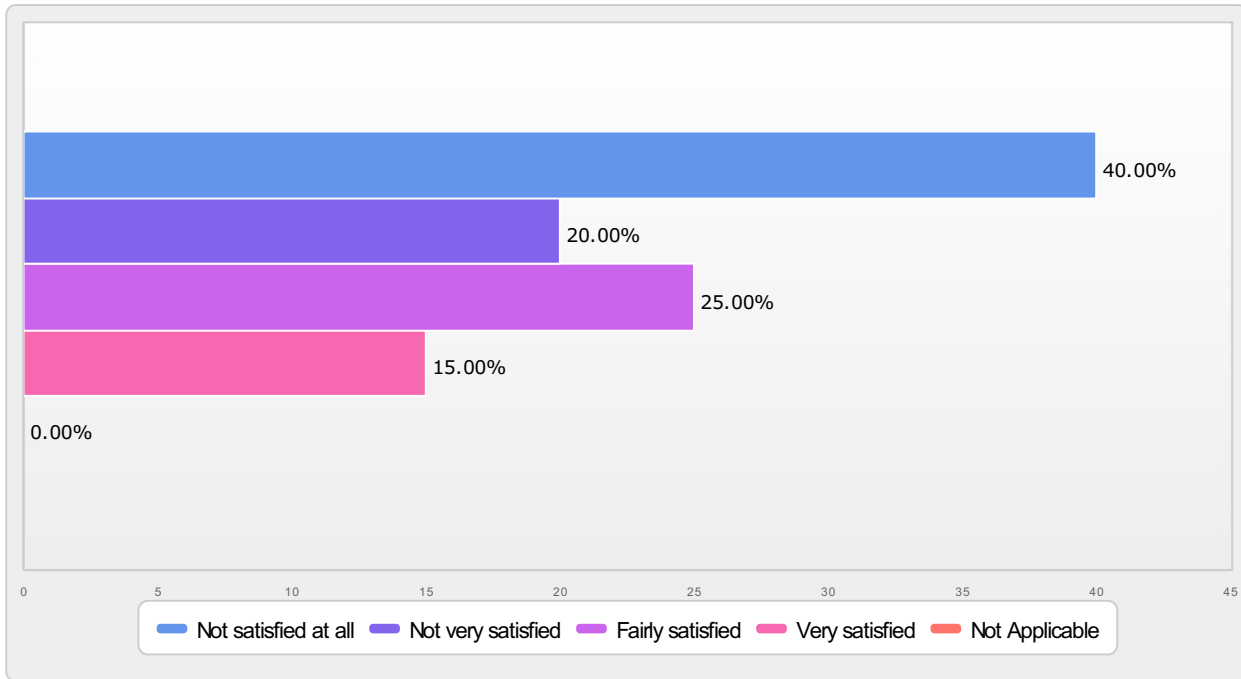
Not satisfied at all	4	20.00%
Not very satisfied	3	15.00%
Fairly satisfied	9	45.00%
Very satisfied	4	20.00%
Not Applicable	0	0.00%
Total	20	100.00%



Q1n - If applicable in your municipality, overall, how satisfied were you with...

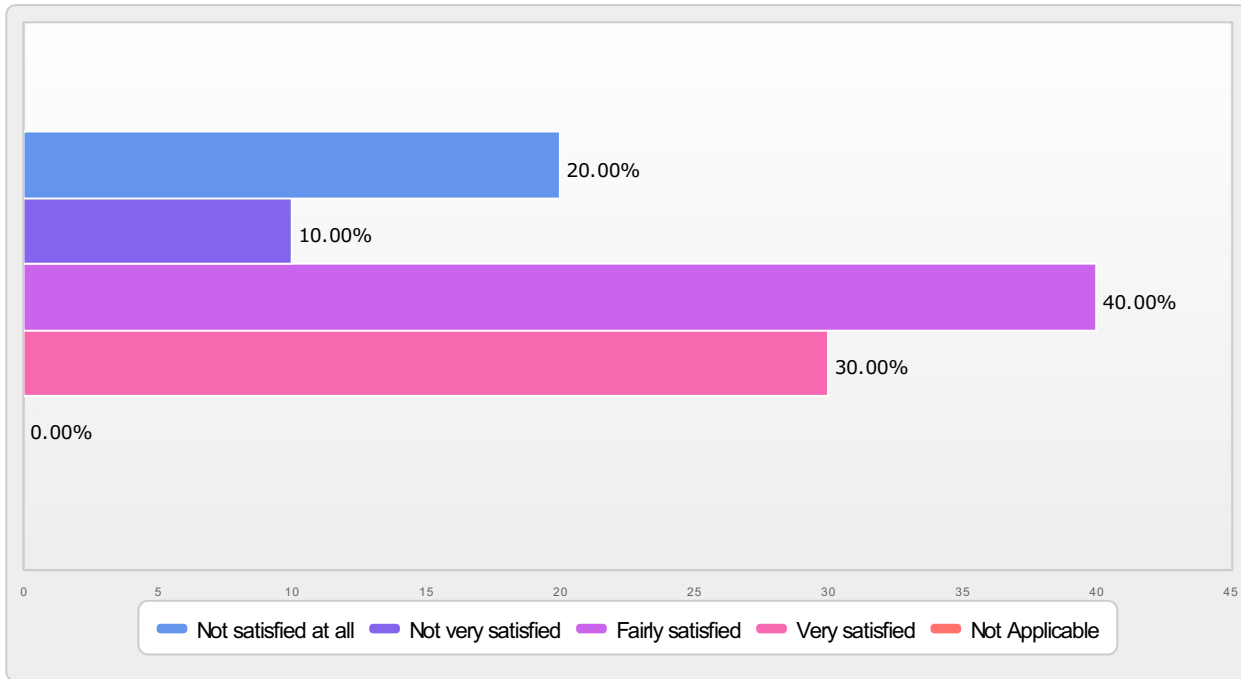
The application and enforcement of Municipality's Election Sign Bylaw?

Not satisfied at all	8	40.00%
Not very satisfied	4	20.00%
Fairly satisfied	5	25.00%
Very satisfied	3	15.00%
Not Applicable	0	0.00%
Total	20	100.00%



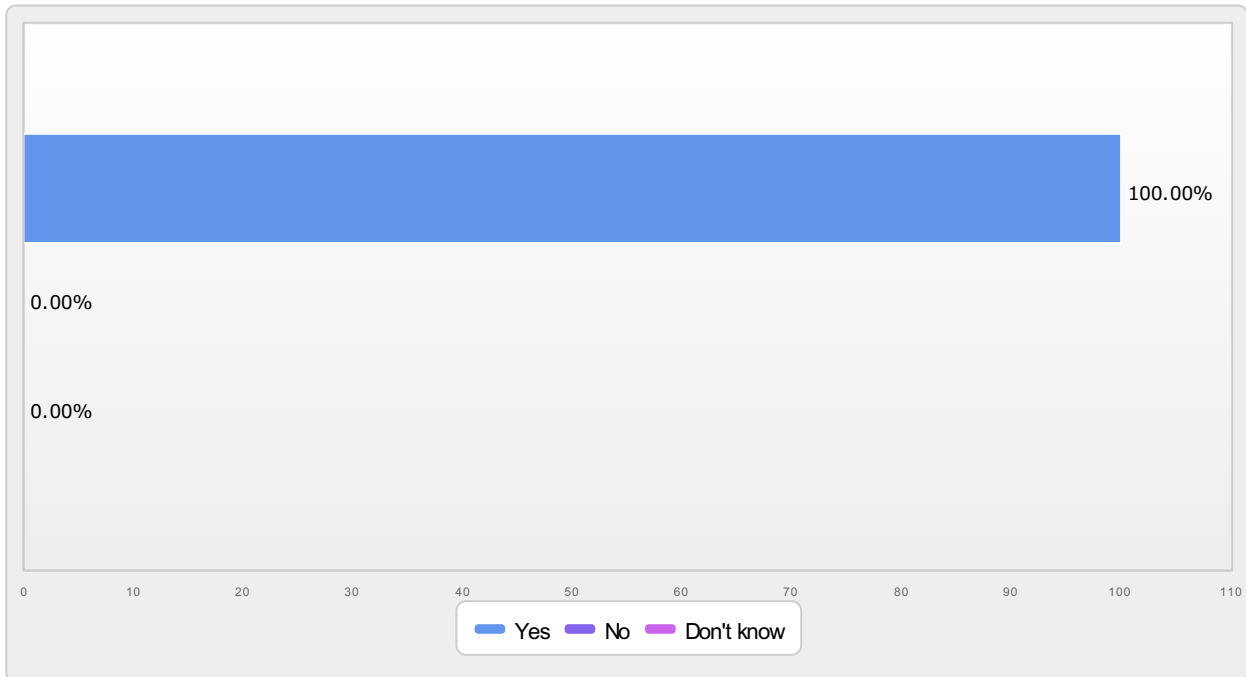
**Q1o - If applicable in your municipality, overall, how satisfied were you with...
The posting of election results?**

Not satisfied at all	4	20.00%
Not very satisfied	2	10.00%
Fairly satisfied	8	40.00%
Very satisfied	6	30.00%
Not Applicable	0	0.00%
Total	20	100.00%



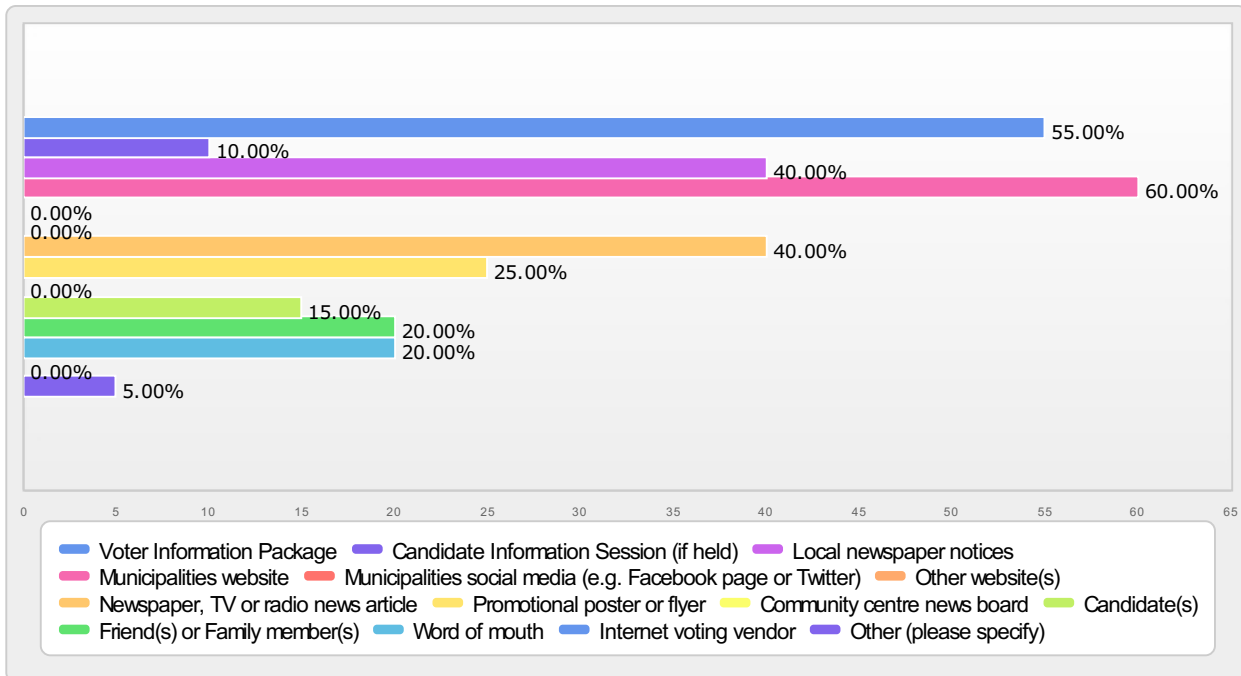
Q2a - Before taking this survey, were you aware that Internet voting was available in the 2014 Municipal election in Municipality?

Yes	20	100.00%
No	0	0.00%
Don't know	0	0.00%
Total	20	100.00%



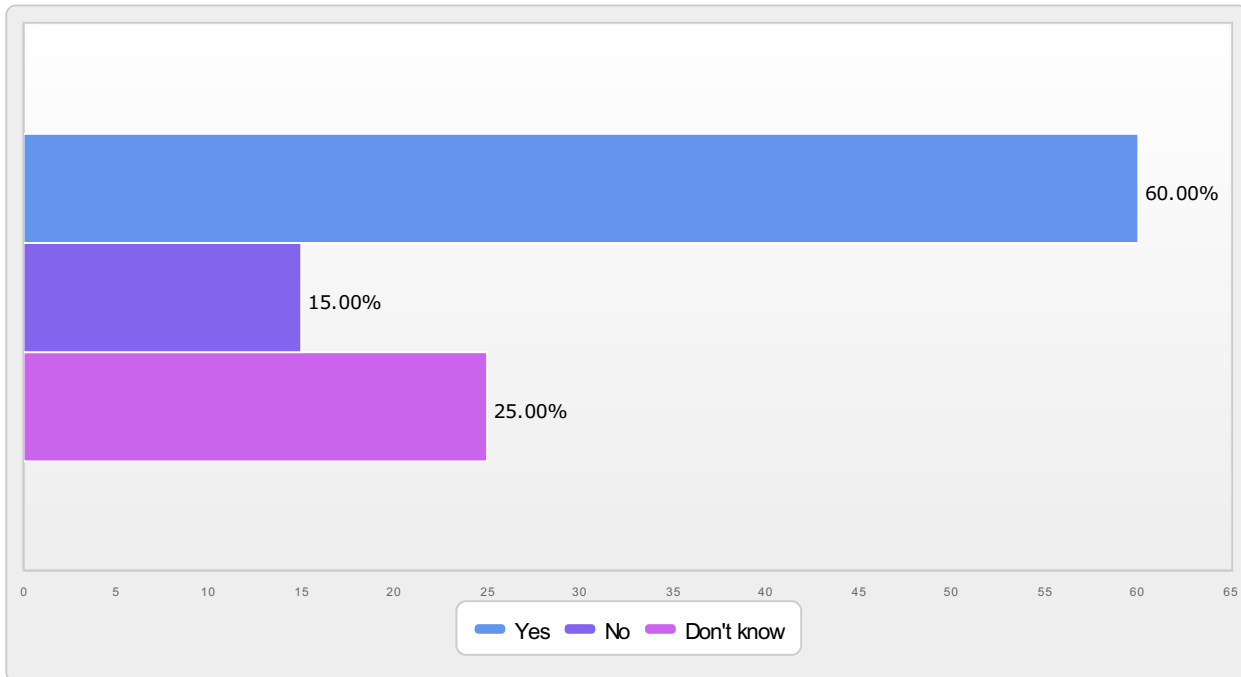
Q2b - How did you hear about Internet voting for the 2014 Municipal Election?

Voter Information Package	11	55.00%
Candidate Information Session (if held)	2	10.00%
Local newspaper notices	8	40.00%
Municipalities website	12	60.00%
Municipalities social media (e.g. Facebook page or Twitter)	0	0.00%
Other website(s)	0	0.00%
Newspaper, TV or radio news article	8	40.00%
Promotional poster or flyer	5	25.00%
Community centre news board	0	0.00%
Candidate(s)	3	15.00%
Friend(s) or Family member(s)	4	20.00%
Word of mouth	4	20.00%
Internet voting vendor	0	0.00%
Other (please specify)	1	5.00%
Total	20	100.00%



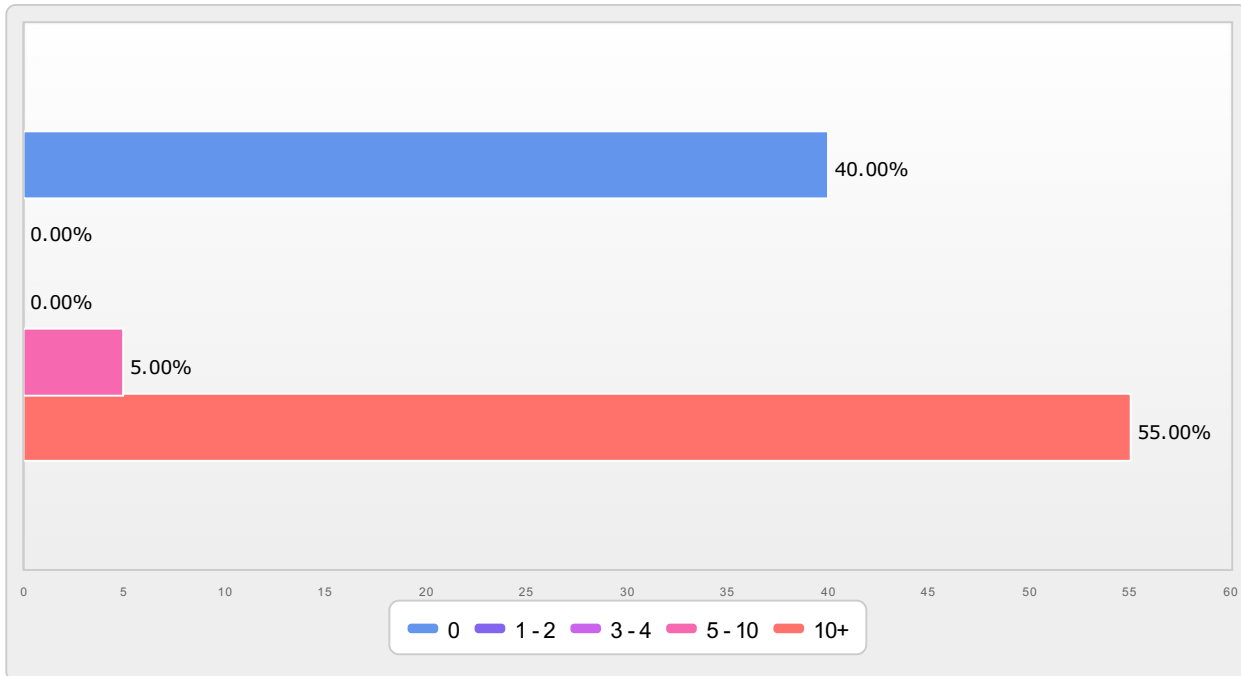
Q3a - Would you say that Internet voting had an affect on your campaign?

Yes	12	60.00%
No	3	15.00%
Don't know	5	25.00%
Total	20	100.00%



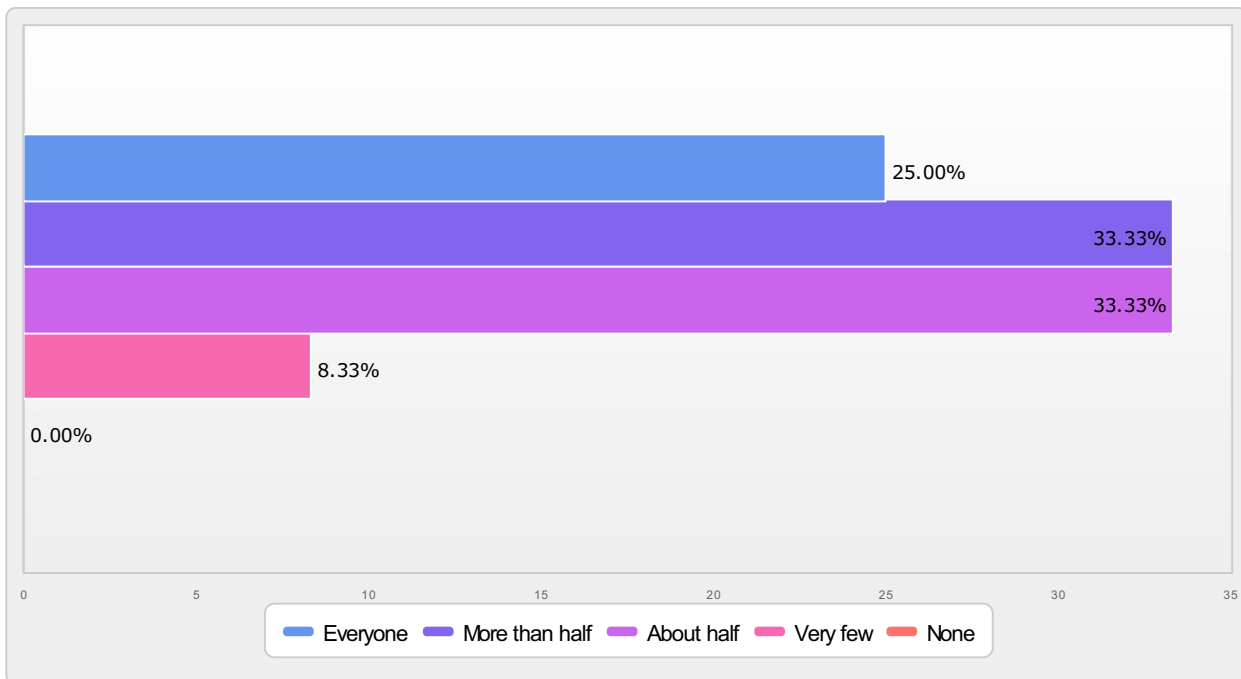
Q4a - When campaigning (e.g. canvassing door-to-door, campaign functions, etc.) how many people did you encounter that had already voted?

0	8	40.00%
1 - 2	0	0.00%
3 - 4	0	0.00%
5 - 10	1	5.00%
10+	11	55.00%
Total	20	100.00%



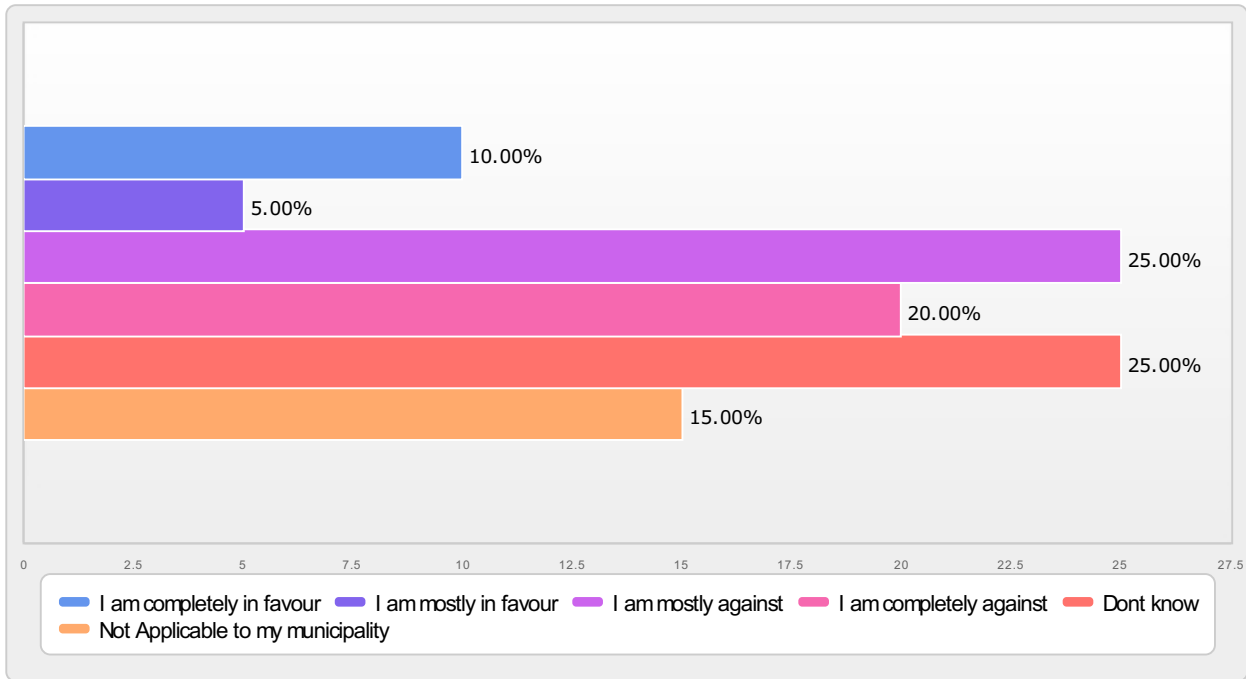
Q4b - How many of these people indicated they had voted online?

Everyone	3	25.00%
More than half	4	33.33%
About half	4	33.33%
Very few	1	8.33%
None	0	0.00%
Total	12	100.00%



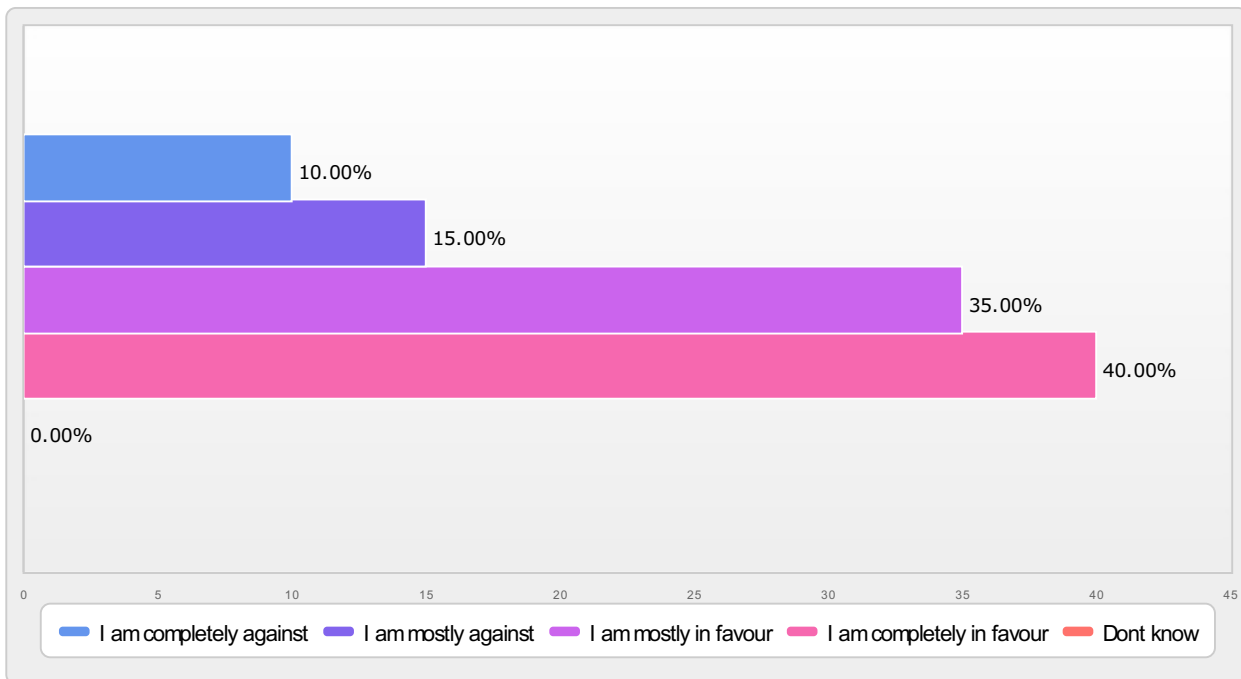
Q5aa - How do you feel about having telephone voting as an additional voting method?

I am completely in favour	2	10.00%
I am mostly in favour	1	5.00%
I am mostly against	5	25.00%
I am completely against	4	20.00%
Dont know	5	25.00%
Not Applicable to my municipality	3	15.00%
Total	20	100.00%



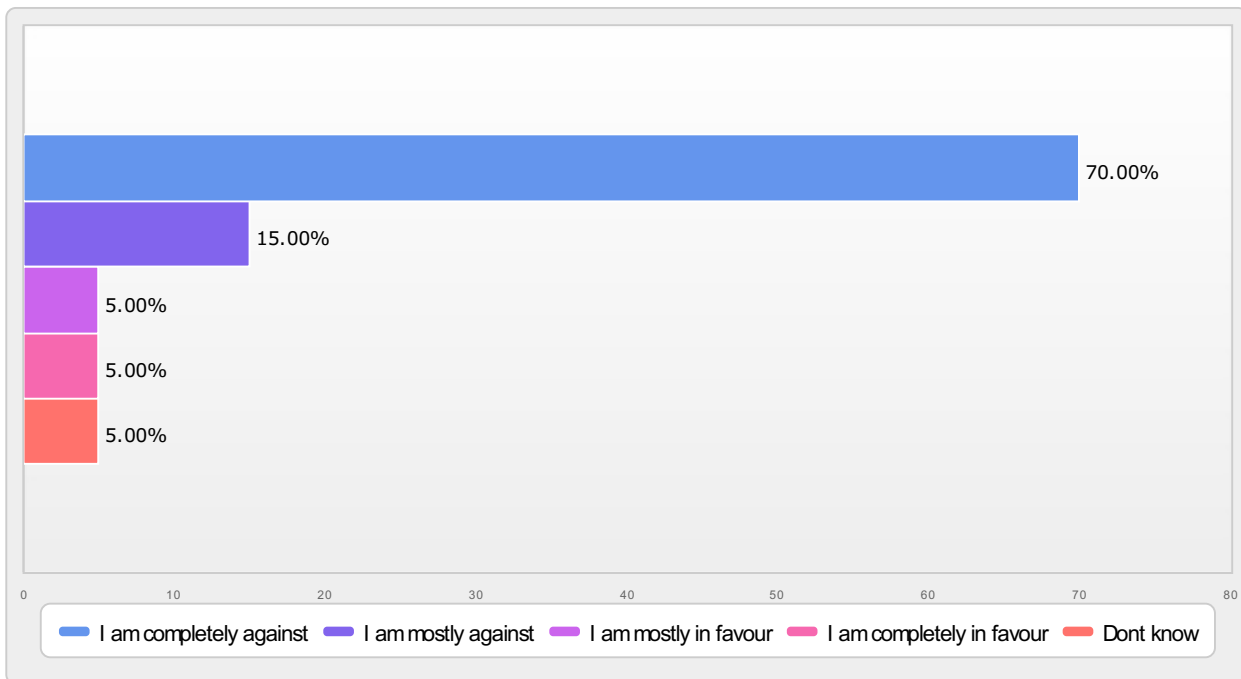
Q5a - How do you feel about having Internet voting as an additional voting method?

I am completely against	2	10.00%
I am mostly against	3	15.00%
I am mostly in favour	7	35.00%
I am completely in favour	8	40.00%
Dont know	0	0.00%
Total	20	100.00%



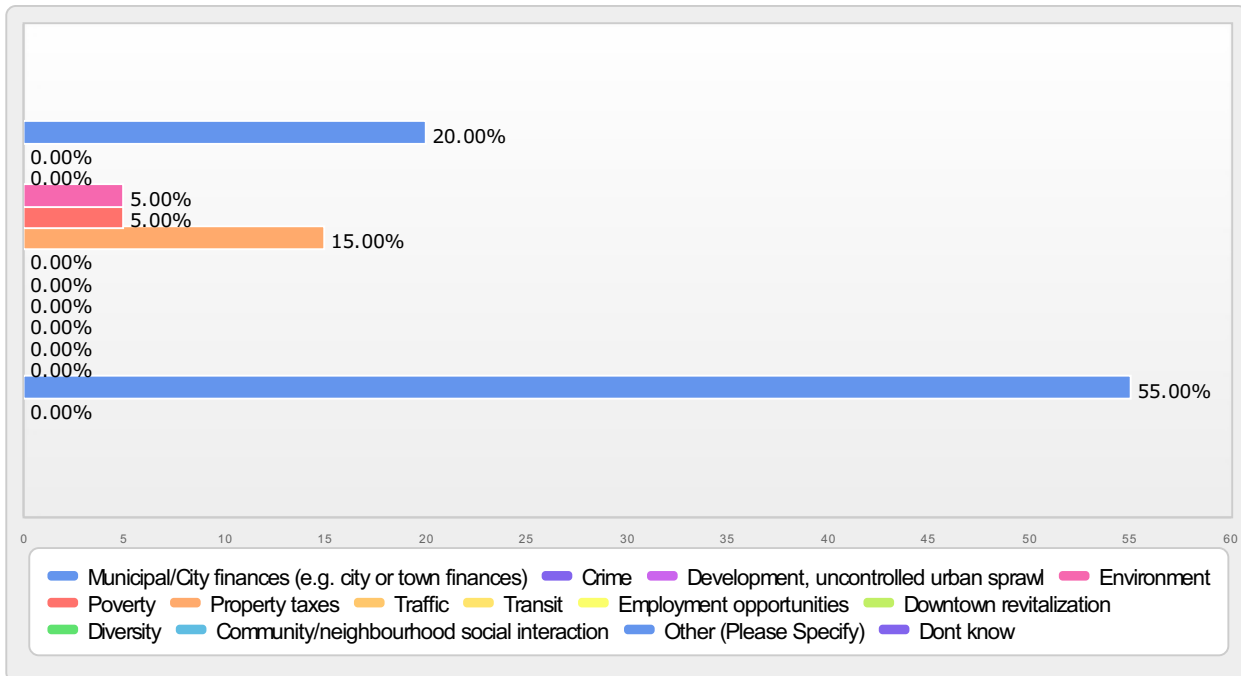
Q5b - How would you feel about having Internet voting as the only method of voting?

I am completely against	14	70.00%
I am mostly against	3	15.00%
I am mostly in favour	1	5.00%
I am completely in favour	1	5.00%
Dont know	1	5.00%
Total	20	100.00%



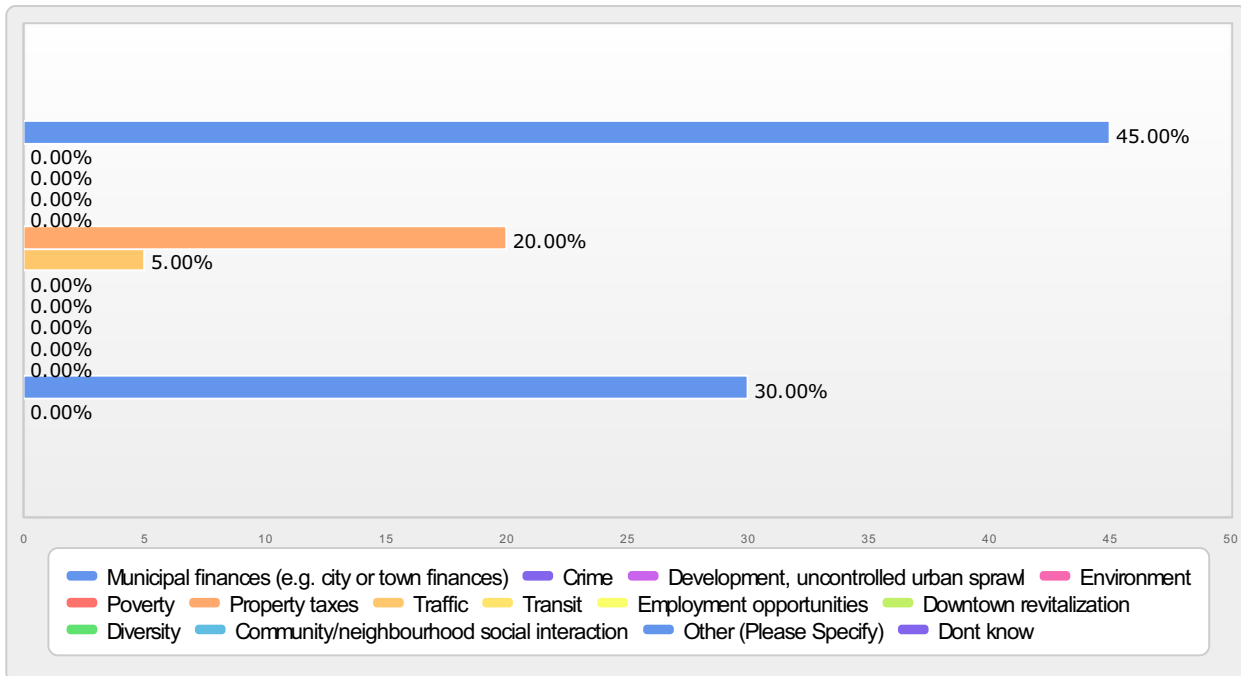
Q6a - In your opinion, what was the most important issue in Municipality in the October 2014 Municipal Election?

Municipal/City finances (e.g. city or town finances)	4	20.00%
Crime	0	0.00%
Development, uncontrolled urban sprawl	0	0.00%
Environment	1	5.00%
Poverty	1	5.00%
Property taxes	3	15.00%
Traffic	0	0.00%
Transit	0	0.00%
Employment opportunities	0	0.00%
Downtown revitalization	0	0.00%
Diversity	0	0.00%
Community/neighbourhood social interaction	0	0.00%
Other (Please Specify)	11	55.00%
Dont know	0	0.00%
Total	20	100.00%



Q6b - In Municipality, which issue received the most attention in the October 2014 Municipal Election?

Municipal finances (e.g. city or town finances)	9	45.00%
Crime	0	0.00%
Development, uncontrolled urban sprawl	0	0.00%
Environment	0	0.00%
Poverty	0	0.00%
Property taxes	4	20.00%
Traffic	1	5.00%
Transit	0	0.00%
Employment opportunities	0	0.00%
Downtown revitalization	0	0.00%
Diversity	0	0.00%
Community/neighbourhood social interaction	0	0.00%
Other (Please Specify)	6	30.00%
Dont know	0	0.00%
Total	20	100.00%



Q17b - In the 2014 Municipal Election did you win election in your area?

Yes	8	40.00%
No	12	60.00%
Total	20	100.00%

