

# City of Greater Sudbury – Working for You

A collection of Greater Sudbury statistics to help assess and measure performance over time and across service areas.

## Sustainable Transportation

### Cycling | 2018

#### Existing Infrastructure (total)



**4.5**  
Total km of cycle tracks

**10.1**  
Total km of bike lanes

**2.4**  
Total km of multiuse paths

**9.0**  
Total km of signed bike routes with edgelines  
*(not including km of paved shoulders)*

#### Infrastructure to be installed (total)

*(Estimates based on proposed Ontario Municipal Commuter Cycling Program funded work to be completed in 2018)*



**8.7**  
Total km of bike lanes

**7.4**  
Total km of signed bike routes with edgelines



**315**  
Number of people biking to work in 2016



**3**  
Number of bike repair stations



**\$1.46M**  
External Funding 2017/2018  
*(other levels of government)*

#### Daily Cycling Counts

= 10



**121**

People counted biking on Paris Street



**41**

People counted biking on Lansing Avenue



**23**

People counted biking on Southview Drive

### Trails



**31**

Total number of maintained trails totaling 119.5 km  
*(Rainbow Routes)*

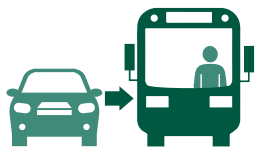
### 2018 Commuter Challenge



**74**

Participants from 15 local organizations  
*(Equal to 1,019 kg of CO2 avoided and 446 L of fuel saved in one week)*

### Park and Ride



**19**

Park and Ride locations with 20 users

**2**

Park and Ride locations full



**41**

Buses with bike racks



**109**

Bus shelters



**1,355**

Bus stops



**38**

Bus routes

### Transit

### Transit Ridership

**1,282,047**

Total ridership in Q1 of 2018  
*(Up from 1,213,180 in Q1 2017)*

### Walking | 2018



**4**

Pedestrian crossings with Yield sign and flashing amber lights

**7**

Pedestrian crossings with flashing amber lights only

**34**

Pedestrian crossings with "Stop for pedestrians" signs



**440**

Total km of sidewalk



**350**

Total km of sidewalk maintained in the winter



**22**

Total number of municipal tractors used for sidewalk maintenance



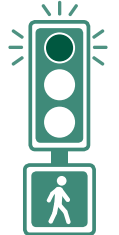
**25**

Number of Accessible Pedestrian Signals



**120 of 124**

Pedestrian countdown timers



**5**

Number of Leading Pedestrian Intervals



**30**

Number of zebras in Greater Sudbury  
*(at intersections)*



**1145**

Number of people crossing at Brady Street Pedestrian Crossover



**841**

Number of people using the Riverside/Elgin Underpass daily



**75**

Number of people walking on the Kingsway in 2017

**90**

Number of people walking on the Kingsway in 2018  
*(to date)*



**3315**

Number of people walking to work in 2016  
*(Census data)*

# 311 - Citizen Service

July 2018

**19,282**  
Calls answered by 311



**1,207**  
Heaviest Day  
July 10  
*(July 9 storm related)*



**68.9%**  
of calls answered  
within 20 seconds

**46%**  
of calls were resolved  
by the 311 operator



## Top 5 Citizen Requests

- Fallen tree
- Blue Box request
- Green Cart request
- Bulky items collection
- Parking and traffic

## Social Media and Website Statistics

July 1, 2018 - July 26, 2018

Connecting with our community through two-way communication

### Facebook

▼ **84,944**

People have seen a post from the City of Greater Sudbury's page

▲ **34,876**

Is the number of times someone has either liked a City post or commented on one



**13,007**

Total people have liked our page  
*(Since October 2010)*



▼ **14,021**

Is the number of times someone has viewed a video the City has posted

Top Video Views

**3,653**

Is the most minutes viewed on one video  
*(Storm Response Update)*

### Twitter

▼ **10,689**

Different people follow the City on Twitter since October 2010

▼ **119**

Is how many times the City tweeted in 28 days



▼ **182,000**

Tweet Impressions  
*(How many times a CGS Tweet appeared on a screen)*

▲ **562**

Is how many times someone mentioned the City in their tweet



### LiveStream

Last 28 days

▼ **4,847**

Live viewers



▼ **211**

Different people watched a City video

▲ **9,604**

Total minutes viewed



▲ **28:25**

Average minutes of watch time

### GreaterSudbury.ca

▲ **134,906**

Times someone viewed our website

▲ **78,321**

Different people viewed our website

▲ **296,439**

Pages were viewed

▼ **2.20**

Average pages people viewed each time they visited

▲ **1.72**

Average time someone has spent on our website per visit



### Top 5 page popularity

- Election
- Jobs
- Transit
- Fire Services
- Tenders

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