

## Looking for an Update on your Building Permit Application?

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July 15, 2026

Application status information is available through your PRONTO account.

PRONTO is the main source for application status updates and provides current information on application progress, confirm uploaded documents, review comments, and outstanding requirements.

Staff will contact applicants directly if additional information or action is required.

Current estimated processing times for an application:

- Complete applications: 10–15 business days
- Incomplete applications: 20–30 business days

Applicants are encouraged to monitor their PRONTO account regularly and watch for system-generated email notifications.

For the most current information regarding your application, and to confirm that documents have been successfully submitted and received, please log in to your PRONTO account

**PRONTO Login:** <https://aca-prodca.accela.com/CGS/Login.aspx>