



CONTRACT ADMINISTRATION AND INSPECTION

MIRANDA EDWARDS
PROJECT MANAGER

CUSTOMER SERVICE



- Identifying Stakeholders and assessing stakeholder needs
- Planning appropriate communication methods and timing
- Ensuring Contractor conduct on-site and Contractor site management

PEDESTRIAN CONTROL PLANS



- Consider all active road users, including cyclists, pedestrian and others
- Understand pedestrian generators and vulnerable pedestrians,
- Know the well-travelled routes, transit stops etc.
- Provide Safe, convenient, and clearly delineated travel path
- Operational constraints need to minimize pedestrian detours

SERVICE DISRUPTIONS



- Understanding impacts of construction on an area
- Examples:
 - Property or driveway access
 - Water service interruptions
 - Transit stops
- Operational constraints should limit impacts
- Contractor to schedule their operations appropriately
- Examples:
 - Outside of regular business hours
 - Accommodating deliveries or business specific needs

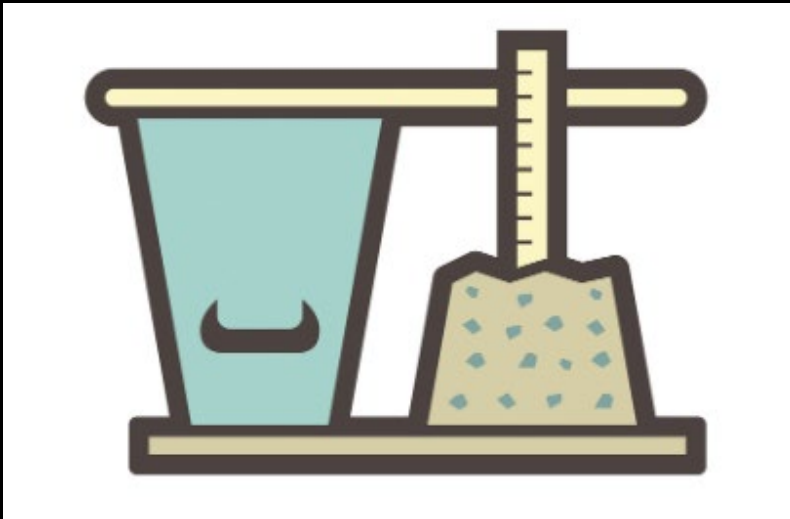
WATERMAIN CONNECTION PROTOCOL



- Understand responsibilities within the protocol
- Review the larger distribution system for isolation and final connections, temporary water supply system etc.

MATERIAL TESTING AND QUALITY ASSURANCE

- Material testing requirements as per the OPSS for the appropriate material
- Material testing scope and estimate prior to construction



HEALTH AND SAFETY ON-SITE

- Commitment to work together as a cohesive team to uphold the highest standards of safety on all sites.
- How?
 - By actively communicating, identifying potential hazards, working finding solutions
- Creating an environment where every worker feels valued, protected, and empowered to contribute to a safe and successful project

