

## Public Consultation

- Held March 5, 2020
- Detailed the proposed scope of work to residents and gathered feedback from residents in the neighbourhood
- The pandemic forced us to evaluate our priorities and the schedule of the projects that we had expected to complete. Some of the challenges with this project include the pre-blast survey requirements, which means a consultant enters the home to evaluate the condition prior to blasting occurring.

## Proposed Scope of Work

### Hyland Dr from Regent St to Winchester Ave

The scope of work we proposed for Hyland Dr will remain the same as we brought forward at the meeting. It was well received by those who attended.

- Addition of bike lanes and asphalt boulevard from Regent St to Connaught Ave
- Reconstruction of roadway with installation of new asphalt, concrete curbs and sidewalk.
- Installation of new watermain including water services from the watermain to the property line
- Installation of new sanitary sewer including sanitary sewer services from the sanitary sewer main to the property line
- Replacement of some storm sewer

### Wellington Heights from Hyland Dr to Cul-De-Sac

For Wellington Heights we proposed removing a sidewalk on one side and keeping the other. A lot of the feedback was that we were keeping the wrong side. That being said, changing that winter maintenance and sidewalk plowing would also change. There were concerns regarding impacts to these property in this case. We did listen. We reviewed the feedback and we will be moving forward with the suggested sidewalk. To balance the impact to the residents on the side of Wellington that we will be keeping the sidewalk, when it is rebuilt, we will be adding a 1.5m boulevard and that will extended little further into the roadway, so you won't lose any of your yard.

As well, we did hear concerns regarding reducing the road width around the corners towards Hyland. We will be accommodating these concerns as well by slightly modifying the road width here to keep it a bit wider.

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- Removal of concrete sidewalk on the south side
- Reconstruction of roadway complete with installation of new asphalt, concrete curbs and concrete sidewalk on the north side.
- Installation of new watermain including water services from the watermain to the property line
- Installation of some new sanitary sewer including sanitary sewer services from the sanitary sewer main to the property line
- Replacement of some storm sewer

## Construction Impacts – Q & A

Q: How will I continue to receive water while the watermain is being replaced?

A: When we are replacing the watermain on your street, your house will be supplied with water through a temporary water supply system. What that is, is an above ground watermain with a service attached to your outside tap. This system is tested before it is connected and therefore the water is safe to drink.

Q: What happens when they replace my sanitary sewer pipe?

A: Before the Contractor replaces the sanitary sewer pipe connected to your home, they will give you notice and ask you to refrain from using your water, particularly laundry or flushing your toilet, during the actual installation.

Q: Will there be blasting close to my home?

A: There may be blasting near your home to be able to install the new watermain where there is rock found in the trench or roadway.

- Prior to starting, the Contractor will be asking to enter your home to complete a pre-blast survey. This will involve reviewing the interior of your home and documenting different features with notes and photos. This document will be kept private and will be available only to the homeowner upon request.
- During the blasting operations, the Contractor has monitors set up around the site and are constantly monitoring the levels to ensure that they remain below the requirements and will make adjustments according to what they are seeing. Also, during the actual blasts, the Contractors stop all traffic around the site, an let off horn blasts so that anyone in the area knows that a blast is going to occur.
- If you believe that there are any issues as a result of the blasting operations, the Contractor is responsible to investigate your concern when you bring it forward by performing a post-blast survey to compare it to the pre-blast survey.

Q: What about my garden in my front yard during construction?

A: If you have plants, shrubs, or any landscaping features on the City's right of way we ask that you move it in advance of construction. We typically do not replace these items. If we need to access your property to connect to your water service or sanitary sewer we will contact you directly and work with you.

Q: Will the tree in my front yard be impacted?

A: Again, if there is a tree on the City's property and needs to be removed due to construction, we typically do not replace it. We do try to avoid having to remove them but chances are if we are digging near them, they will not survive so we may remove them proactively.

A general rule to determine where the property line is to look for utility pole or fire hydrants. Usually these are placed just inside the City's property. If you have any questions about this, please reach out to us and we can help you answer this question.

Q: Will I have access to my property during construction?

A: During the digging operations to install the pipe, there will be a very large excavation in the area of the installation. At times, this will be in the middle of the road and the Contractor can maintain a lane for traffic to get through. At times, this may take up the entire width of the roadway or the entire width of your property and it may be more than one property wide if we are working to install more than one type of pipe. When it affects your property, you will be notified in advance and if necessary, we can work with you to help you if you have certain circumstances that we need to work around.

We understand that Wellington Heights is a dead end and the Contractor will have to maintain access for emergency vehicles at all times. Hyland may be closed at some points during construction. Detours signs will be out up and the Contractor is responsible to coordinate and notify all emergency services so there is no impact to those services.

Q: What happens to garbage, blue box and green bin pick-up during construction?

A: Your garbage pick-up, along with the green bin and blue box pick up, won't be affected during construction. When your home is in the limits of the site, the Contractor will move the bins to the limits and pick-up will occur there. We do ask that you label your bins with your house number because the Contractor will then move them back to your house after.

Q: Are other services impacted?

A: If you are on a transit route, this may be impacted at times during construction. This information will be updated on the GOVA website. As well, if there are any impacts to school bus stops, they may also change some pick up locations and they will communicate those changes with parents. As described, Emergency Services will be communicated with as well.

Q: How long will this project take?

A: We are expecting this project to be phased over 3 full construction seasons with the final lift of asphalt and maybe some final restoration on the last phase to happen by mid-summer 2024.

Q: How long will my property be impacted?

A: Although the project may take a few years to complete, and you may need to drive through the construction site to get to your home, we don't expect your property to be impacted for longer than a construction season. If it's phased over 3 years, it will be done in 3 parts and each part will basically be done before they start the next. Once the Contractor is on board we will have a better idea and will communicate the actual phasing in a pre-construction notice.

#### Project Team

Listed here is the part of the project team through the design. As Project Manager I see the work right through to the end but once the Contractor is onboard and we start construction our field staff become actively involved. Once that happens, you will be receiving a follow-up notice detailing who the Contractor is and the City's Field Inspectors contact information. They are on site. I highly encourage you to stop and chat with them when you have a concern with the day to day operation or need help with something or have a question.

Ultimately, the Contractor is responsible for their site. They are responsible for the signage to direct traffic, the health and safety of their workers and those in their site and the day to day operations. Our field staff is there to work with the Contractor, to verify their work and to ensure coordination with residents and oversee the day to day operation. Our Designer will be reaching out to you and working with you throughout the project if your property is impacted and I am here to oversee the overall coordination of the project, to manage the moving parts and make sure that everything is happening, as it should. I am always available to discuss any concerns you have over the next few years.