

# Greater Sudbury Transit Action Plan: Summary of Changes: Tell us what you think!

The Greater Sudbury Transit Action Plan is a comprehensive review of the local public transit system with the goal of achieving better routes, schedules and overall service.



Based on initial ideas and feedback gathered from the community in June and July, 2017, we have developed the following proposals to make Greater Sudbury Transit even better.

We are now seeking resident feedback on these resulting proposals. Feedback will be used to further refine changes and finalize the Greater Sudbury Transit Action Plan.

## We heard you: did we get it right?

### For people living in the outer communities of Greater Sudbury, the changes provide:

- Service that is easier to understand and consistent across the City.
- Community Connector routes that connect mobility hubs and major destinations.
  - New schedules target service frequency for when it's needed most for each area.
- Improvements to existing TransCab service in less populated areas.
  - New larger On Demand zones serve more resident homes, not just those within 400m of main roads.
  - Opportunity to use both TransCab and Handi-Transit vehicles to deliver more trips together.
  - Coordinated connection at local mobility hubs to other transit services makes service easier to use.
- Better access to Handi-Transit and accessible services through improved booking, travel training and registration processes.

### For people living in the more central areas of Greater Sudbury, the changes provide:

- Direct, frequent service between major destinations and in the highest ridership areas.
- No separate Sunday and evening routing.
- Complementing Neighbourhood routes that offer an option for those passengers less able to walk to stops served by the Frequent and Core routes.
- Better access to Handi-Transit and accessible services through improved booking, travel training and registration processes.

## Proposed Overall Improvements to Service

Based on your feedback to-date, the proposed new transit system focuses on:

- ✓ **Being consistent and easy to use.**
  - New routes are as direct and easy to understand as possible.
  - Fewer routes, with no separate Sunday, holiday and evening routing.
  - Providing better coordinated travel options for people living in less populated areas.
  - Improved reliability: all schedules would be updated to reflect today's traffic conditions.
- ✓ **Coordinating different types of service *together* to match different needs and ridership, as shown in the map on the next page.**



## Other Priority Improvements

Complementing the proposed changes to routes and schedules, a number of other supporting changes are proposed. The highest priority items include:

**Fares** – Reward regular users and encourage ridership

- Offer a higher cash fare but a deeper discount for passes and tickets
- Implement longer times on transfers
- Use smart card technology to make passes even easier to purchase and use



**Customer Service and Information**

- Further promote existing real time passenger information sources
- Better promote the system and help new users take transit

**Safety and Security**

- Increase security measures at the downtown terminal
- Implement security cameras at other key connection point

**Improved booking times and Handi-Transit / TransCab coordination**

- Improve ease of booking trips
- Merge Handi-Transit and TransCab services where feasible

**Improved infrastructure**

- More shelters and benches
- Partner with shopping centres and municipal facilities to create more Park & Rides

## Let Us Know What You Think!

Once you've reviewed the changes, **take the survey** or **join us** at one of the open houses on February 12 and 13. **See details at** [www.greatersudbury.ca/TAP](http://www.greatersudbury.ca/TAP).

## Next Steps

The survey will be available until February 27, 2018. After that, input received will be summarized and used to refine and finalize the Transit Action Plan for presentation to Council in spring 2018.

Based on Council decision, any changes would then be prioritized for implementation and timing confirmed.

Watch the Transit Action Plan website at [www.greatersudbury.ca/TAP](http://www.greatersudbury.ca/TAP) for more information on next steps.

