

PROGRESS REPORT



ID	INDICATOR	ORG ID	PERFORMANCE STATED IN PREVIOUS QIP	PERFORMANCE TARGET AS STATED IN PREVIOUS QIP	CURRENT PERFORMANCE	COMMENTS
1	Number of ED visits for modified list of ambulatory care–sensitive conditions* per 100 long-term care residents. (Rate per 100 residents)	52162	17.24	17.00	16.32	Target was surpassed. We are confident that our processes are working. As per the Q2 2022/23 report [July to Sept], our performance was 7.1% while the averages for the northeast and the province were 20.9% and 18.5 % for the same period respectively.
2	Number of reported occupational musculoskeletal injuries to staff. (Numbers per year)	52162	81.00	100.00	100.00	Our target, of no more than 100 MSK staff injuries for 2022, was achieved.
3	Number of workers on modified duty as a result of occupational illness or injury. (Number; Worker)	52162	84.00	75.00	45.00	Our goal was surpassed.

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4	Percentage of LTC residents without psychosis who were given antipsychotic medication in the 7 days preceding their resident assessment.	52162	32.18	30.00	33.62	Our latest report from CIHI for Q3 2022 [Oct to Dec 2022] indicates our performance is 26.8% while the northeast and provincial averages were 25.3% and 21.3% for the same period respectively. Our reports differ somewhat from what is pre-populated here.
5	Percentage of residents responding positively to: "What number would you use to rate how well the staff listen to you?"	52162	CB	95.00	CB	Our survey response options do not match the scale in this document; we use a 6 point Likert scale while this report requires a 10 point scale. Our calculations show 82% satisfaction for this question. We are introducing a new process for responding to concerns and complaints which we will disseminate to all staff in the Home in 2023.
6	Percentage of residents who responded positively to the statement: "I can express my opinion	52162	CB	85.00		As per the indicator relating to staff listening, our scale is different. Our results show 71.4% satisfaction for this question.

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	without fear of consequences."					
7	Proportion of residents with a progressive, life-limiting illness that are identified to benefit from palliative care, who subsequently have their palliative needs assessed through a holistic assessment. (Rate per 100 residents)	52162	CB	CB	CB	There is no data at this time as the Committee has yet to identify a way of measuring this. Work continues.

CB = collecting baseline