

November 11, 2020

To: All Pioneer Manor residents, families and substitute decision makers

Re: COVID-19 Update #25

We are writing to inform you that yesterday, Public Health Sudbury & Districts notified us of one contracted service provider who has tested positive for COVID-19. Public Health assessed the situation and declared a COVID-19 outbreak for the Lilac/Mallard Home Area only.

The contracted service provider who tested positive has been notified and is at home self-isolating. They will not be returning to Pioneer Manor until they have self isolated for 14 days and have had a negative test result. At this point, there are no residents in the Lilac/Mallard Home Area exhibiting respiratory symptoms, and no Pioneer Manor staff contacts have been identified. All residents of the Lilac/Mallard Home area are being tested, and all Pioneer Manor staff will be undergoing routine surveillance testing on November 11 and 12.

As per the most recent directives, all general visits to the Lilac/Mallard Home Area have been suspended. Approved Essential Caregivers for the Lilac/Mallard Home Area will continue to be permitted but will be limited to one (1) visitor per resident at a time. There are no changes to the visiting policy for the remainder of the Home.

We would like to remind all visitors of the importance of following the guidelines that have been put in place in the Home. All visitors are required to verbally attest that they have tested negative for COVID-19 within the previous two (2) weeks and have not subsequently tested positive. A surgical mask **must** be worn at all times while in the Home. All visits and meals or care being provided **must** take place in the resident's room. Visitors **are not** permitted to walk through the Home unless taking the resident outside of the building or returning them.

With the increase in cases in the community, Public Health Sudbury & Districts is reminding everyone that the safest options are to avoid non-essential travel; limit indoor gatherings to your own household, and otherwise be outdoors or go virtual; practise physical distancing, masking, and handwashing; and stay away if you have any symptoms.

As much as possible, Ontarians are encouraged to limit outings to essentials, like going to work or school, picking up groceries, attending a medical appointment, or engaging in outdoor physical activity. For all outings, continue to practise COVID-safe behaviours like distancing and wearing a face covering.

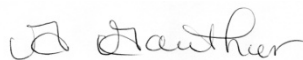
We continue to work closely with Public Health Sudbury & Districts to ensure every possible step is being taken to protect our residents and staff members. We sincerely appreciate your understanding and cooperation.

As always, should you have any questions, please do not hesitate to contact us.

Sincerely,



Aaron Archibald  
Director



Glenda Gauthier  
Manager of Resident Care



Dr. Maurice St. Martin  
Medical Director, Pioneer Manor

c.c.: Councillor René Lapierre, Chair, Community Services Committee  
Ed Archer, Chief Administrative Officer  
Steve Jacques, General Manager, Community Development  
Dianna Foster and Terry Martyn – Family Council  
Denise Burke – Resident Council

