

August 11, 2020

To: All Pioneer Manor residents, families and substitute decision makers

Re: COVID-19 Update #18

We are extremely happy to share some positive news. The COVID-19 outbreak at Pioneer Manor has been declared over by Public Health Sudbury & Districts as of August 11, 2020. The case, involving a staff member who tested positive for COVID-19, is considered "resolved."

Precautionary measures remain in place, and we continue to work closely with Public Health Sudbury & Districts to test any resident and/or staff member who exhibits symptoms(s) consistent with the virus.

Visiting with Loved Ones

All non-essential visitations will resume beginning Saturday, August 15; these include all visits (indoor and outdoor) that were prebooked. Waiting until the weekend allows the Home time to ensure processes are in place regarding social distancing measures at the entrance and to increase staffing to support these processes.

A reminder that up to two (2) people can visit a loved one during an outdoor or indoor visit, scheduled for a minimum of thirty (30) minutes and subject to the following criteria:

Outdoor Visits – Scheduled between the hours of 9:30 – 12 p.m. and 1 - 4:30 p.m. Visitors must pass active screening, provide their own face covering, maintain social distancing of two (2) metres, and practise proper hand hygiene regularly.

Indoor Visits – Scheduled between the hours of 10 and 11:30 a.m., 2 - 4:30 p.m., and 6:30 - 8 p.m. provided the Home is not in outbreak. Visitor(s) must have tested negative for COVID-19 within the previous two (2) weeks and subsequently not tested positive (Pioneer Manor is not responsible for providing the testing). In addition, visitors will be required to pass active screening, wear a provided face mask, remain in resident's room for entire visit, maintain social distancing of two (2) metres, and practise proper hand hygiene regularly.

As the COVID-19 situation in Ontario changes, the direction regarding visits at long-term care homes will be adjusted, keeping the safety and emotional well-being of residents and staff at the forefront. Visitors should consider their personal health and susceptibility to the virus in determining whether visiting the Home is appropriate. All visits must be prescheduled by emailing pmcommunications@greatersudbury.ca or by contacting the Home at 705-566-4282, extension 3225.

Employee Surveillance Testing

Pioneer Manor continues to conduct COVID-19 surveillance testing on all staff on a bi-weekly basis. The next round of testing will be held this week (August 12-13). As in the past, results will be shared with residents and families. Ongoing surveillance testing is an important part of the strategy to keep long-term care residents safe.

Hairdressing Services

With the Province's recent announcements regarding Stage 3 re-openings, and in line with Ministry directives, we are pleased to announce the resumption of hairdressing services in a limited capacity, effective Monday, August 17, 2020. To schedule an appointment, contact the Hairdressing Salon at 705-566-4282, ext. 3207. The Home will continue to fill the gap, with staff providing simple haircuts only.

Life Enrichment Programs

Therapeutic Services is happy to announce that effective Monday, August 17, a gradual resumption of small group programs will occur, with stringent infection control practices, including social distancing in place. Groups will be restricted to 10 residents or less. A recreation and leisure calendar will be posted in the Home Areas along with the website.

With the implementation of more leisure and recreational programs, Life Enrichment staff will be withdrawing from facilitating virtual visits through the use of technology and decreasing the number of window visits. Outdoor and indoor visits are options for you to remain connected with your loved one.

Dining Room Update

All dining rooms were reopened utilizing COVID-19 best practices to ensure resident and staff safety. Alternate locations are utilized where feasible to increase dining capacity. Residents and staff were excited to return to dining rooms, and we are seeing a lot of smiling faces. It is a great opportunity for staff to celebrate resident birthdays with lively singing in the dining room.

We are thankful for everyone's continued efforts as we continue to manage this pandemic while supporting the well-being of the residents we care for.

As always, should you have any questions, please do not hesitate to contact us.

Sincerely,



Aaron Archibald
Director



Glenda Gauthier
Manager of Resident Care



Dr. Maurice St. Martin
Medical Director, Pioneer Manor

c.c.: Councillor René Lapierre, Chair, Community Services Committee
Ed Archer, Chief Administrative Officer
Steve Jacques, General Manager, Community Development
Dianna Foster and Terry Martyn – Family Council
Patricia Martyn – Resident Council