

July 7, 2020

To: All Pioneer Manor residents, families and substitute decision makers

Re: COVID-19 Update #13

We thank everyone for their ongoing support and are writing to share the following updates:

Employee Surveillance Testing

We are pleased to share that all 506 test results from the COVID-19 testing on June 24th and 25th, 2020 were negative. We thank all staff for taking part in the ongoing process. We also extend our gratitude to family members who are going through the testing process prior to visiting loved ones. We understand this presents a challenge for some, but as part of Provincial mandates, it is a necessary precaution for infection prevention. We are awaiting further direction from Ontario Health (North) regarding additional employee surveillance testing.

Resident Dining

Beginning next week, meal service will resume in the resident dining rooms while utilizing COVID-19 best practice to ensure resident and staff safety. A recent survey with residents and staff clearly indicated they miss the socialization the dining room environment provides. Due to current physical capacity, the following plan will be implemented:

- Residents who require feeding assistance or supervision will return to dining rooms for lunch and supper meals. Tray service will continue for breakfast.
- Residents who are independent with feeding will have a choice of tray service or going to the dining room for all three meals.
- Only one resident will be seated at each table, with smaller tables being used to ensure residents are social distancing. Where required, alternate locations will serve as dining spaces (i.e. lounges, solariums, private dining rooms).

Visiting with Loved Ones

We have enjoyed welcoming families back to Pioneer Manor and seeing the smiles and joy over the past few weeks. Our staff have also enjoyed spending time with residents outdoors, hearing about their visits and their loved ones. As we continue to move forward, we remind everyone that we are here to support you in visiting and staying connected with loved ones. Whether that's an outdoor visit, a window visit, or a virtual visit—we are always happy to assist with making these arrangements. All visits must be prescheduled by emailing pmcommunications@greatersudbury.ca or by contacting the Home at 705-566-4282, extension 3225.

We are grateful for your continued support. Should you have any questions, please do not hesitate to contact us.

Sincerely,



Aaron Archibald
Director



Glenda Gauthier
Manager of Resident Care



Dr. Maurice St. Martin
Medical Director, Pioneer Manor

c.c.: Councillor René Lapierre, Chair, Community Services Committee
Ed Archer, Chief Administrative Officer
Steve Jacques, General Manager, Community Development
Dianna Foster and Terry Martyn – Family Council
Patricia Martyn – Resident Council