



May 13, 2020

To: All Pioneer Manor residents, families and substitute decision makers

Re: COVID-19 Update #7

We are extremely happy to share some positive news with everyone. The COVID-19 outbreak at Pioneer Manor has been declared over by Public Health Sudbury & Districts as of May 12, 2020. All three (3) residents and two (2) of the four (4) staff members who had tested positive for COVID-19 have since had two negative test results, and their cases are considered “resolved” by Public Health Sudbury & Districts. The Home is pleased to welcome back the two (2) staff members and is patiently awaiting results for the two (2) remaining staff.

Although this is positive news, heightened precautionary measures remain in place and we continue to work closely with Public Health Sudbury & Districts to test any resident and/or staff member who exhibits symptoms(s) consistent with the virus.

Additionally, in line with Ministry of Long-Term Care directives, we are pleased to report that resident meal service has been converted to a tray delivery system. Staff members are visiting each resident in their room, in order to review an individualized printed menu and provide assistance with meal selection or feeding as per their plan of care. These visits provide an opportunity for increased socialization for residents.

Lastly, we understand that for many, celebrating Mother’s Day was especially difficult this year. We are pleased to report that over 100 virtual messages, photos and videos from families were received and delivered to Residents. Additionally, connections were made through phone calls, and every female resident in the Home received a hand crafted Mother's Day card. We thank you for your continued support and understanding in respecting our directives. We assure you that we are doing all we can to help connect loved ones remotely, and encourage family members to send in messages to pmcommunications@greatersudbury.ca. We are more than happy to share them with your loved ones, as it brings them joy amid the uncertainty.

We remain cautiously optimistic and are thankful for everyone’s continued efforts as we work tirelessly to manage this pandemic while supporting the well-being of the residents we care for.

Sincerely,

Aaron Archibald
Director

Glenda Gauthier
Manager of Resident Care

Dr. Maurice St. Martin
Medical Director, Pioneer Manor

c.c.: Councillor René Lapierre, Chair, Community Services Committee
Ed Archer, Chief Administrative Officer
Steve Jacques, General Manager, Community Development
Dianna Foster and Terry Martyn – Family Council
Patricia Martyn – Resident Council