



April 28, 2020

To: All Pioneer Manor Residents, Families and Substitute Decision Makers

Re: COVID-19 Update #4

As you are aware, as a proactive measure, all residents and staff at Pioneer Manor were tested last week for COVID-19.

We are writing to inform you that we have received confirmation of positive test results at Pioneer Manor. Currently, three residents and four staff members have tested positive for COVID-19. Ministry of Health direction requires a COVID-19 outbreak be declared with a single laboratory-confirmed case in a resident or staff member.

The three residents with positive test results are now on isolation with droplet precautions in private rooms in two Home areas with dedicated staff wearing personal protective equipment (PPE) for all resident interactions. All staff members caring for residents in these Home areas are not performing work outside of this area, wherever possible. Further, all meals for both Home Areas will be served in the resident rooms.

With regards to staff members who have tested positive for COVID-19, all four have been notified and are at home self-isolating. They will not be returning to work until they have self isolated for 14 days.

All residents and staff members with positive test results are asymptomatic and doing well. Additional measures have been implemented as part of our pandemic plan, in line with the Chief Medical Officer of Health and the Ministry of Long-Term Care directives. We continue to work closely with Public Health Sudbury & Districts to ensure every possible step is being taken to protect our residents and staff members.

We understand that this is extremely difficult news to hear, and will certainly be concerning for residents, families and caregivers. We want to reiterate that the health, safety and well-being of your family members and our staff are our highest priority, and the risk of COVID-19 spreading in the Home remains low.

We have taken swift actions to stop the potential spread of the virus through rigorous infection management practices and protocols. Our staff are highly trained and experienced with respiratory illness outbreaks, and we are confident in their abilities to manage this situation.

Of the 423 residents and 432 staff that have been tested, 93% of the test results are negative. We expect further results over the next few days.

We will continue to keep you informed through phone calls and letters and updates will also be posted on our website at <https://www.greatersudbury.ca/pioneermanor>. Should you have any questions, please do not hesitate to contact us at [pmcommunications@greatersudbury.ca](mailto:pmcommunications@greatersudbury.ca).

The care and safety of residents and staff is always our No. 1 priority.

Sincerely,



Aaron Archibald  
Director



Glenda Gauthier  
Manager of Resident Care



Dr. Maurice St. Martin  
Medical Director, Pioneer Manor

c.c.: Councillor René Lapierre, Chair, Community Services Committee  
Ed Archer, Chief Administrative Officer  
Steve Jacques, General Manager, Community Development  
Dianna Foster and Terry Martyn – Family Council  
Patricia Martyn – Resident Council