

February 25, 2025

To: All Pioneer Manor residents, families and substitute decision-makers

Re: Pioneer Manor Information Letter #276

REMINDER - Provincial Election – Thursday, February 27, 2025

To ensure residents are given the opportunity to exercise their right to vote, Elections Ontario will be setting up a polling station in the Winter Park on Thursday, February 27, 2025, from 9 a.m. to 2 p.m. This polling station will be for Pioneer Manor residents ONLY. The Home has worked with Elections Ontario to ensure all residents currently residing in the Home have been registered. When voter information cards are received by the Home, they will be delivered to residents through the regular in-house mail delivery program. On the day of the election, Pioneer Manor staff will be available to assist residents to and from the polling station. For more information, please email pmcommunications@greatersudbury.ca or phone 705-566-4282, extension 3225.

Resident Care Staffing Update

To ensure Pioneer Manor achieves the Ministry of Long-Term Care's four-hour service level for direct care to residents and aligns staffing to meet the needs of bed redevelopment, a review of the resident care staffing plan was conducted for each home area. Upon reviewing the impact of the six-hour part-time lines created in 2024, it was determined there was capacity to transition to a new model, creating permanent full-time positions. Eight permanent PSW positions and one PSW Behavioural Supports Ontario (BSO) position have been created to better achieve the service level target and provide consistency in care. To support the anticipated needs for the bed redevelopment, six permanent PSW float positions will also be created.

Housekeeping Staffing Update

The Ministry of Long-Term Care increased funding for facility maintenance services. As part of our ongoing commitment to maintaining a clean and safe environment, funding was allocated to the housekeeping and laundry sections to increase floor hours, enhancing cleaning measures throughout the Home.

Lost and Found

Weekly public viewing of lost and found items will begin Monday, March 3, 2025, in the Winter Park between 9 a.m. and 12 p.m. Please help us decrease lost items and increase the chance of their return by:

- Labelling all personal items, including watches, dentures, eyeglasses, shoes and hearing aids.
- Reporting the lost items, using a lost item report, as soon as it is noticed and with as much detail as possible.

Once a lost item report is submitted, staff will register the report and begin to look for the missing item. Labelling forms and lost item reports are located on the City of Greater Sudbury's website (greatersudbury.ca) and paper copies are available beside the labelling drop-off station in the Winter Park. Should you have questions or concerns, please contact lost.found@greatersudbury.ca or call 705-698-0311 (available only on Mondays, between 7 a.m. and 1 p.m.).

Outbreak Status

Public Health Sudbury & Districts declared the respiratory outbreak in the Lilac Mallard Home Area over on February 23, 2025.

Visitors to the affected Home Area(s) are reminded to wear the required personal protective equipment identified outside your loved one's room and at the entrance of the Home Area(s).

Summary of Outbreak Status			
Home Area	Date Initiated	Date Declared Over	Type
Lilac Mallard	February 11, 2025	February 23, 2025	Respiratory
Tulip	February 17, 2025		Respiratory

As always, please do not hesitate to contact us, should you have any questions.

Sincerely,



Aaron Archibald
Director, Long-Term Care Services

- c.c.: Councillor René Lapierre, Chair, Community & Emergency Services Committee
- Kevin Fowke, Acting Chief Administrative Officer
- Brendan Adair, Acting General Manager, Community Development
- Dr. Maurice St. Martin, Medical Director
- Managers of Resident Care
- Dianna Foster, Family Council
- Maria Aprea, Resident Council