

November 19, 2020

To: All Pioneer Manor residents, families and substitute decision makers

Re: COVID-19 Update #26

We thank everyone for their continued support as we work together to address the COVID-19 pandemic. We would like to share the following updates:

Outbreak Update

Public Health declared an outbreak in the Lilac/Mallard Home Area on November 10, 2020. All residents in this Home Area and all staff at Pioneer Manor were tested for COVID-19 on November 11 and 12. We are pleased to advise that all test results received to date have been negative. Pioneer Manor continues to conduct COVID-19 surveillance testing on a bi-monthly basis, and we continue to monitor and test residents with symptoms consistent with COVID-19. A reminder that until the outbreak has been declared over by Public Health, general visitors are not permitted in this Home Area.

Visitor Experience Survey

We received 107 responses and over 220 comments from our Visitor Experience Survey! We sincerely appreciate your participation. We continue to analyze the results, and commit to utilizing the information gained to plan and implement improvements with the visiting program. For example, we will be implementing changes at the screening table to ensure social distancing is maintained and that visitors aren't exposed to the weather elements. A summary, including action items, will be shared with everyone in the future.

Visitor Policy Reminders

We would like to remind all visitors of the importance of following the guidelines that have been put in place regarding food and beverage items being brought into the Home. Visitors may bring in food or beverage items for residents only. As visitors are required to wear their mask at all times while in the Home, they are not permitted to eat or drink while visiting their loved one.

Outdoor Exercise Park

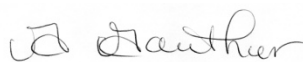
Pioneer Manor is excited to announce the completion of its new Outdoor Seniors' Exercise Park. The park offers five exercise stations on a rubberized surface, two benches and a swing bench. The park aims to promote community wellness, specifically in seniors. Pioneer Manor consulted with community partners on the design and equipment. The park received funding support from the New Horizon's for Seniors Program, Lockerby Legion Branch 564, and the Healthy Communities Initiative Fund in partnership with the Alzheimer Society Sudbury-Manitoulin. As part of this program, Nordic walking poles will soon be available to use on the property as well.

As always, should you have any questions, please do not hesitate to contact us.

Sincerely,



Aaron Archibald
Director



Glenda Gauthier
Manager of Resident Care



Dr. Maurice St. Martin
Medical Director, Pioneer Manor

c.c.: Councillor René Lapierre, Chair, Community Services Committee
Ed Archer, Chief Administrative Officer
Steve Jacques, General Manager, Community Development
Dianna Foster and Terry Martyn – Family Council
Denise Burke – Resident Council

