Pioneer Manor
City of Greater Sudbury
960 Notre Dame Ave., Sudbury, ON P3A 2T4
705.566.4282 | 705.524.1767

Manoir des pionniers
Ville du Grand Sudbury
960, ave. Notre-Dame, Sudbury, ON P3A 2T4
705.566.4282 | 705.524.1767

November 2, 2026

To: All Pioneer Manor residents, families, substitute decision-makers and staff

Television Service Update – Eastlink
Eastlink has begun installing equipment to restore television service for residents. While a completion date is not yet available, we will continue to provide updates as progress is made. We appreciate your ongoing patience and understanding.

Bistro Menu Update & New Menu Board Information
We are pleased to introduce our new 3-week Bistro menu featuring staff favorites along with some exciting new additions. To continue providing quality food options, while managing rising food and supply costs, you may notice slight price adjustments and changes to select menu items. A new Bistro menu board has been installed and will display:

- The weekly Bistro menu in English and French
- Daily item pricing
- Daily specials and promotions posted on the whiteboard

We value your feedback and remain committed to offering menu options that meet the needs and preferences of our staff and visitors.

Outbreak Status
Public Health Sudbury & Districts declared a respiratory outbreak in the Cranberry home area as of October 28, 2026. Visitors to the affected home area are reminded to wear the required personal protective equipment identified outside their loved one's room.

Summary of Outbreak Status			
Home Area	**Date Initiated**	**Date Declared Over**	**Type**
Cranberry	October 28, 2026		Respiratory

We remain committed to keeping residents and families informed. Regular updates are also available at www.greatersudbury.ca/pioneermanor. As always, please do not hesitate to contact us, should you have any questions.

Sincerely,

Nicole Leclair
Director, Long-Term Care Services

c.c.: Councillor René Lapierre, Chair, Community and Emergency Services Committee
Tyler Campbell, General Manager, Community Well-Being
Dr. Maurice St. Martin, Medical Director
Dianna Foster, Family Council
Residents' Council Leadership Team