

October 6, 2026

To: All Pioneer Manor residents, families, substitute decision-makers and staff

Celebrating a Historic Milestone

This past week marked an important milestone for Pioneer Manor as the final residents were welcomed into their new home areas. We are delighted to see residents and families settling into these beautiful new spaces and are grateful for the many positive comments received about the environment and the care provided by our staff. The move was made possible through years of planning and the dedication, teamwork, and compassion of staff from every section. Most importantly, seeing residents comfortable, happy, and enjoying their new surroundings reminds us what this journey has always been about. We thank residents and families for their patience, support, and partnership throughout this exciting transition.

Welcoming Our New Manager of Resident Care

We are pleased to share that Miranda Gainer has joined Pioneer Manor as our new Manager of Resident Care. Miranda brings more than 10 years of nursing and leadership experience in long-term care, acute care, community care, and clinical education. Her strong commitment to resident-centered care, quality improvement, and supporting both residents and families will be a valuable addition to our Home. Over the coming months, Miranda will be working closely with our team to become familiar with Pioneer Manor, our residents, and our unique approach to care. Please join us in warmly welcoming Miranda to the Pioneer Manor family.

Outbreak Status

Public Health Sudbury & Districts declared the respiratory outbreak in the Ramsey Scenic (Veranda) home area over on October 4, 2026, and declared a respiratory outbreak in the Orchid Park home area as of October 3, 2026, and in Poppy Place on October 6, 2026. Visitors to the affected home areas are reminded to wear the required personal protective equipment identified outside their loved one's room.

Summary of Outbreak Status			
Home Area	Date Initiated	Date Declared Over	Type
Ramsey Scenic (Veranda)	September 23, 2026	October 4, 2026	Respiratory
Orchid Park	October 3, 2026		Respiratory
Poppy Place	October 6, 2026		Respiratory

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Picture Hanging in the New Home Areas and Resident Rooms

Maintenance will soon begin hanging pictures and other approved items in resident rooms and common areas. We kindly ask for your patience as Maintenance works through the requests. Staff will complete the work as efficiently as possible and will attend each area as time permits. For the safety of our residents, families, and staff, we ask that all picture hanging and installation of approved items be completed by Maintenance personnel only. Residents and family members should not attempt to hang pictures or other items themselves. Thank you for your patience, understanding, and cooperation as we work to make each living space feel comfortable, welcoming, and like home.

We remain committed to keeping residents and families informed. Regular updates are also available at www.greatersudbury.ca/pioneermanor. As always, please do not hesitate to contact us, should you have any questions.

Sincerely,

A handwritten signature in black ink, appearing to read 'Nicole Leclair'.

Nicole Leclair
Director, Long-Term Care Services

c.c.: Councillor René Lapierre, Chair, Community and Emergency Services Committee
Tyler Campbell, General Manager, Community Well-Being
Dr. Maurice St. Martin, Medical Director
Dianna Foster, Family Council
Residents' Council Leadership Team