

Pioneer Manor
City of Greater Sudbury

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Manoir des pionniers
Ville du Grand Sudbury

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July 16, 2026

To: All Pioneer Manor residents, families, substitute decision-makers and staff

Interim Manager of Resident Care

To ensure continuity of support for residents and families, we wanted to inform you that Angela Phillips will now be serving as the interim Manager of Resident Care. Residents and families who have questions, concerns, or require assistance are encouraged to contact Angela directly at extension 3279. Angela remains committed to supporting residents and their families and will be pleased to assist with any inquiries.

Air Quality and Heat Advisory

Due to the ongoing forest fire smoke affecting air quality and the current heat warning in our area, we kindly ask residents and families to help keep windows in the home closed whenever possible. Keeping windows closed can help reduce the amount of smoke entering the home and support a more comfortable indoor environment during periods of poor air quality and extreme heat. We encourage everyone to limit exposure to outdoor smoke, stay hydrated, and seek assistance from staff if they have any concerns related to the heat or air quality. Thank you for your cooperation in helping us maintain a safe and comfortable environment for all residents.

We remain committed to keeping residents and families informed. Regular updates are also available at www.greatersudbury.ca/pioneermanor. As always, please do not hesitate to contact us, should you have any questions.

Sincerely,

A handwritten signature in black ink, appearing to read 'Nicole Leclair'.

Nicole Leclair

Director, Long-Term Care Services

c.c.: Councillor René Lapierre, Chair, Community and Emergency Services Committee
Tyler Campbell, General Manager, Community Well-Being
Dr. Maurice St. Martin, Medical Director
Dianna Foster, Family Council
Residents' Council Leadership Team