

Pioneer Manor
City of Greater Sudbury

960 Notre Dame Ave., Sudbury, ON P3A 2T4
☎ 705.566.4282 | 📠 705.524.1767

Manoir des pionniers
Ville du Grand Sudbury

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May 11, 2026

To: All Pioneer Manor residents, families, substitute decision-makers and staff

Boil Water Advisory Lifted for Sudbury Area

The Boil Water Advisory previously issued for Sudbury and surrounding areas was officially lifted on Friday, May 9, 2026. Public Health officials confirmed that water samples taken from the distribution system have returned with negative results for bacteria, indicating the water is once again safe for all uses. To ensure Pioneer Manor's water system has been cleared of all residual water, all water taps, ice makers and appliances were flushed. All systems have now been deemed safe for drinking and cooking. Thank you for your patience and cooperation during this time.

Summer/Fall Menu

The Food Services department is excited to introduce the new summer/fall menu, beginning Monday, May 4, 2026. Expect a variety of lighter, refreshing options, including sandwiches and salads. Thanks to the thoughtful input from the Food Committee, we've added seasonal favourites like burgers, hot dogs and fresh fruit. We are introducing some delicious new desserts, such as sugar pie, homemade rice pudding and peanut butter whip. We welcome feedback from residents and families; dining room cards are available in all serveries. Simply fill out a card and drop it in the comment box located in Winter Park. For those interested in learning about food services, we encourage you to attend the Food Services subcommittee meetings. The next meeting is scheduled for Tuesday, May 14, 2026, at 10:30 a.m. in the Killarney activity area. We look forward to sharing a wonderful summer with you!

Heat Related Illness Management Plan and Sun Safety

During the period from May 15 to September 15, residents are considered at risk for hot weather-related illnesses. Any time the indoor or outdoor temperatures reach 26°C or higher or when humidity levels are above 50 per cent, the following measures will be implemented:

- Residents will be encouraged to drink more fluid in addition to their normal intake (unless contraindicated in the resident's care plan).
- Blinds/drapes will be closed, and heat-generating lights will be set to dim wherever possible (keeping the safety of residents in mind).
- All windows and doors to the outside will be closed to ensure hot air and humidity are not entering the building.
- Residents will be encouraged to use in-room air conditioning.
- Residents who chose not to have in-room air conditioning will be encouraged to use designated cooling areas such as dining rooms and sitting areas and Winter Park.

During hot weather conditions, staff will observe residents for potential illnesses and signs of heat-related complications. Food Services will ensure beverage carts are available in all home areas, and popsicles will be provided in the afternoon, as well as left in home area fridges to ensure residents are receiving



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adequate hydration throughout the day. In addition, plans and activities will be adjusted accordingly, including switching menus to offer cool entrées, providing extra fluids to home areas, moving outdoor activities inside, limiting or cancelling activities that involve physical exertion, encouraging residents to wear hats when leaving the building and assisting with application of sunscreen.

We remain committed to keeping residents and families informed. Regular updates are also available at www.greatersudbury.ca/pioneermanor.

As always, please do not hesitate to contact us, should you have any questions.

Sincerely,

A handwritten signature in cursive script that reads 'Nicole Leclair'.

Nicole Leclair
Director, Long-Term Care Services

c.c.: Councillor René Lapierre, Chair, Community & Emergency Services Committee
Tyler Campbell, General Manager, Community Well-Being
Dr. Maurice St. Martin, Medical Director
Dianna Foster, Family Council
Residents' Council Leadership Team

