

Pioneer Manor
City of Greater Sudbury

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Manoir des pionniers
Ville du Grand Sudbury

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May 7, 2026

To: All Pioneer Manor residents, families, substitute decision-makers and staff

Boil Water Advisory Notice for Sudbury Area

We are writing to inform you that Public Health Sudbury & Districts (PHSD) has issued a boil water advisory for the parts of Greater Sudbury, including the Sudbury area. This measure was taken as a precaution following adverse water samples being reported.

Please rest assured that the health and safety of our residents remain our highest priority. Pioneer Manor is strictly following all public health guidelines and has implemented the following immediate actions:

- **Safe Drinking Water:** We have a supply of drinking water on-site, with additional deliveries arriving today. All residents, staff and visitors have been advised not to consume tap water until further notice.
- **Food Safety:** All water used for food preparation is boiled thoroughly before use.
- **Health Monitoring:** Our clinical team is closely monitoring all residents for any signs or symptoms of illness.

This advisory will remain in effect until PHSD confirms that water sampling results indicate a safe supply. We are committed to keeping you informed and will provide further updates as soon as more information becomes available.

Thank you for your continued support and understanding as we work to maintain a safe environment for your loved ones.

We remain committed to keeping residents and families informed. Visit [Public Health Sudbury and District](#) online for details. Regular updates are also available at www.greatersudbury.ca/pioneermanor.

As always, please do not hesitate to contact us, should you have any questions.

Sincerely,

Nicole Leclair
Director, Long-Term Care Services

c.c.: Councillor René Lapierre, Chair, Community & Emergency Services Committee
Tyler Campbell, General Manager, Community Well-Being
Dr. Maurice St. Martin, Medical Director
Dianna Foster, Family Council
Residents' Council Leadership Team

