

Pioneer Manor  
City of Greater Sudbury

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☎ 705.566.4282 | 📠 705.524.1767

Manoir des pionniers  
Ville du Grand Sudbury

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March 25, 2026

To: All Pioneer Manor residents, families, substitute decision-makers and staff

### **Appreciation During the Winter Storm**

Pioneer Manor would like to sincerely thank our residents, families and volunteers for your support during last week's winter storm. We recognize how difficult it was for many families to be away from their loved ones while travel and communication were impacted.

Your understanding and patience allowed our team to remain focused on ensuring the safety and care of all residents. We are especially grateful to those who stepped in to help, whether by assisting with meals, supporting care or simply being present during a very challenging time. Your support truly made a difference.

We are pleased to have returned to our regular routines and remain committed to providing exceptional care to all residents at Pioneer Manor.

### **Easter Greetings**

Easter is approaching, and you are invited to send greetings to your loved one. Written messages and/or virtual cards will be printed and delivered to your loved one and video messages will be shown via iPads. Messages can be sent to [pmcommunications@greatersudbury.ca](mailto:pmcommunications@greatersudbury.ca). The deadline is April 1 at noon.

Sincerely,

A handwritten signature in cursive script that reads 'Nicole Leclair'.

Nicole Leclair  
Director, Long-Term Care Services

c.c.: Councillor René Lapierre, Chair, Community & Emergency Services Committee  
Tyler Campbell, General Manager, Community Well-Being  
Dr. Maurice St. Martin, Medical Director  
Dianna Foster, Family Council  
Residents' Council Leadership Team

