

Pioneer Manor  
City of Greater Sudbury

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Manoir des pionniers  
Ville du Grand Sudbury

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February 24, 2026

To: All Pioneer Manor residents, families, substitute decision-makers and staff

### Modernizing Menu Displays for Enhanced Service

The Food Services section is introducing new technology to improve how menu information is shared throughout our home. Television screens are being installed in each home area to replace the current menu boards, allowing us to provide clearer, more accessible and more efficient service.

This upgrade will:

- Improve overall service efficiency
- Provide a more visually engaging menu experience for residents and families
- Reduce environmental impact
- Minimize the risk of errors
- Allow menu changes to be updated quickly and accurately

During this transition, existing menu boards will be removed and replaced with new digital displays. The installations are expected to be complete by the end of April 2026. In the meantime, should you have any questions about the menu, please speak with the nutritional aides or staff in the home areas.

We appreciate your patience and understanding as we work to enhance the dining experience for all residents.

We remain committed to keeping residents and families informed. Regular updates are also available at [www.greatersudbury.ca/pioneermanor](http://www.greatersudbury.ca/pioneermanor)

As always, please do not hesitate to contact us, should you have any questions.

Sincerely,

A handwritten signature in black ink that reads 'Nicole Leclair'.

Nicole Leclair  
Director, Long-Term Care Services

c.c.: Councillor René Lapierre, Chair, Community & Emergency Services Committee  
Tyler Campbell, General Manager, Community Well-Being  
Dr. Maurice St. Martin, Medical Director  
Dianna Foster, Family Council  
Residents' Council Leadership Team

