

Pioneer Manor
City of Greater Sudbury

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Manoir des pionniers
Ville du Grand Sudbury

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February 18, 2026

To: All Pioneer Manor residents, families, substitute decision-makers and staff

New On-Site Hearing Services Coming to Pioneer Manor

HearCanada will now offer monthly hearing services at Pioneer Manor, which can be scheduled every third Wednesday of the month.

Services include:

- Hearing tests
- Hearing aid assessments and purchases
- Hearing aid repairs

For more information or to book an appointment, please speak with an RPN or RN. They will provide a HearCanada consent form, which must be completed by the resident or their substitute decision maker before services can be provided. Completed forms can be returned to the nursing team or the front desk (Monday to Friday, 8:30 a.m. to 4:30 p.m.). Pioneer Manor will forward your request to HearCanada, who will contact you to schedule your appointment and arrange payment.

Advance Care Planning in Long-Term Care: Information Session

Residents' Council is hosting an in-service session for residents, POAs/SDMs, family members and friends on advance care planning in long-term care. This session will help individuals prepare for meaningful conversations about future health-care decisions. Please see attached information for full details.

The presentation will be led by Jessica Laliberte, Palliative Care Clinical Coach from Maison McCullough Hospice. Jessica brings extensive knowledge and a compassionate approach to helping residents and families understand this important topic.

Join us in Winter Park on Wednesday, March 4, 2026, at 1:45 p.m. as we learn and share together. For questions, please contact pmcommunications@greatersudbury.ca.

We remain committed to keeping residents and families informed. Regular updates are also available at www.greatersudbury.ca/pioneermanor

As always, please do not hesitate to contact us, should you have any questions.

Sincerely,

Nicole Leclair
Director, Long-Term Care Services

c.c.: Councillor René Lapierre, Chair, Community & Emergency Services Committee
Tyler Campbell, General Manager, Community Well-Being
Dr. Maurice St. Martin, Medical Director
Dianna Foster, Family Council
Residents' Council Leadership Team

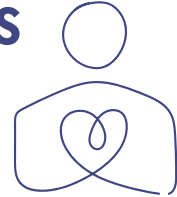




ADVANCE CARE PLANNING IN LONG TERM CARE



JOIN US FOR A WORKSHOP FOR RESIDENTS AND FAMILIES



**MARCH 4TH, 2026
1:45-2:45 PM
IN WINTER PARK**

*no sign up required

WHAT IS ACP?

Advance Care Planning (ACP) helps to prepare residents and families for future health care decisions.

ACP PRACTICE

Identify your SDM, learn about your health, think about values, wishes and beliefs, and how to communicate with your SDM and health care providers.

WHAT IS A SDM?

A Substitute Decision Maker (SDM) is the person who is legally allowed to make health care decisions for you if you are not capable of making the decision yourself.

DISCUSSION

Opportunity to ask questions and learn about additional ACP resources.

For more information, email jlaliberte@maisonsudburyhospice.org