

Pioneer Manor  
City of Greater Sudbury

960 Notre Dame Ave., Sudbury, ON P3A 2T4  
☎ 705.566.4282 | 📠 705.524.1767

Manoir des pionniers  
Ville du Grand Sudbury

960, ave. Notre-Dame, Sudbury, ON P3A 2T4  
☎ 705.566.4282 | 📠 705.524.1767



November 18, 2025

To: All Pioneer Manor residents, families, substitute decision-makers and staff

### Outbreak Status

Public Health Sudbury & Districts declared the COVID outbreak in the Park Place Home Area over on November 14, 2025.

Summary of Outbreak Status			
Home Area	Date Initiated	Date Declared Over	Type
Park Place	October 28, 2025	November 14, 2025	COVID

### Room Bookings

The Home has a variety of rooms that can be booked for private functions. Individuals wishing to book a room can send an email request for information to [pmcommunications@greatersudbury.ca](mailto:pmcommunications@greatersudbury.ca) or call extension 3225. NOTE: Additional tables will be set up in the Winter Park on Christmas Day to accommodate the overflow of requests for families gathering to socialize or share a meal. Tables in this area are on a first come, first served basis and no bookings are required.

### Gift Giving Tips

With the holiday season fast approaching, we would like to share a few tips regarding gift giving. These suggestions will help ensure your loved one enjoys the gifts family members and friends may be bringing.

- Purchase items that are made from fabrics that can withstand hot washing and drying cycles and do not require ironing. If possible, please have clothing items labelled prior to wrapping.
  - Any items that are worn prior to labelling will need to be washed by family or friends before they can be labelled.
- Unlabelled clothing cannot be sent to Pioneer Manor's laundry facility as staff will not be able to identify it for return to its rightful owner.
- Family members should check all gifts to ensure they are appropriate for their loved one, especially personal care items.
  - Unscented items are recommended since many residents have allergies.
  - Gifts of flowers should be contained in plastic vases. Please check with suppliers such as Bloom Box.
  - Lit candles are not permitted in Pioneer Manor.
  - Please check with Resident Care staff before leaving gifts of food in a resident's room to ensure that items meet resident's diet.
  - All gifts should be labeled or marked with the resident's name.

Thank you for helping us ensure your loved one's belongings are not lost.



Pioneer Manor  
City of Greater Sudbury

960 Notre Dame Ave., Sudbury, ON P3A 2T4  
☎ 705.566.4282 | 📠 705.524.1767

Manoir des pionniers  
Ville du Grand Sudbury

960, ave. Notre-Dame, Sudbury, ON P3A 2T4  
☎ 705.566.4282 | 📠 705.524.1767



## Mail and Video Messages

Family and friends wishing to send cards and/or parcels to residents can address them to:

*Resident's Name*

*Room Number*

*Pioneer Manor*

*960 Notre Dame Ave., Unit A*

*Sudbury, ON P3A 2T4*

Virtual cards and video messages are welcome and can be sent to [pmcommunications@greatersudbury.ca](mailto:pmcommunications@greatersudbury.ca). Written messages will be printed and delivered to your loved one, and video messages will be shown via iPads. The deadline for submissions is December 22 at 5 p.m. to ensure your family member receives the message before Christmas.

## Clothing Items

We encourage families who are planning on giving their loved one clothing items for Christmas to have the items labelled prior to wrapping. Christmas labelling request forms are available at the front desk. Please complete this form, put it inside a clear plastic bag with the clothing and drop off at the regular labelling station in the Winter Park. Labelled items will be returned to the front reception desk for pick up. To allow adequate time for staff to label, these forms will be available until December 19, 2025. Please ensure any clothing labelled through this service is picked up from the front desk before December 22. Any questions regarding this process can be directed to [pmcommunications@greatersudbury.ca](mailto:pmcommunications@greatersudbury.ca).

As always, please do not hesitate to contact us, should you have any questions.

Sincerely,

Nicole Leclair

Director, Long-Term Care Services

c.c.: Councillor René Lapierre, Chair, Community & Emergency Services Committee  
Tyler Campbell, General Manager, Community Well-Being  
Dr. Maurice St. Martin, Medical Director  
Dianna Foster, Family Council  
Residents' Council Leadership Team

