

Pioneer Manor
City of Greater Sudbury

960 Notre Dame Ave., Sudbury, ON P3A 2T4
☎ 705.566.4282 | 📠 705.524.1767

Manoir des pionniers
Ville du Grand Sudbury

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July 18, 2025

To: All Pioneer Manor residents, families, substitute decision-makers and staff

Leadership Change

Effective Monday, July 28th, I will be stepping into the permanent role of Chief of Paramedic Services for the City of Greater Sudbury.

In the interim, Nicole Leclair, Manager of Resident Care, will serve as Acting Director of Long-Term Care Services. I anticipate that the recruitment process for the permanent Director position will begin in early August.

It has been a sincere honour to lead Pioneer Manor over the past eight years. I am incredibly proud of the entire team and the exceptional care you provide each day. I will truly miss the daily interactions with residents, families, and staff. Pioneer Manor is a remarkable Home, and it has been a privilege to be part of it.

Thank you for your continued support. While I will deeply miss being part of the Pioneer Manor team, I am also honoured and excited to begin this new chapter with Sudbury's Paramedic Services.

Notice of Scheduled Maintenance – Winter Park Courtyard and Front Entrance

Please be advised that the Winter Park courtyard will be temporarily closed for maintenance on July 21, 22, 2025, to address concrete surface repairs.

During this period, repairs to the front entrance of the Home will also be underway. Access will be limited to one side of the entry doors, and staff will be available to assist residents requiring support. For those wishing to enjoy time outdoors, the Killarney courtyard remains open and can be accessed through the Killarney hallway.

We appreciate your patience and understanding as we carry out these improvements to ensure a safe and inviting environment for everyone.

Notice to Residents and Families – Wi-Fi Usage at Pioneer Manor

We kindly ask for your cooperation in maintaining a safe and effective environment for everyone who lives and works at Pioneer Manor. Please note that Wi-Fi extenders are not permitted within the facility. These devices can disrupt critical internal systems, including:

- Connectivity required for resident care and safety
- RF walkie-talkie communications essential for staff coordination
- Access to electrical outlets, which are limited and prioritized for essential equipment



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Pioneer Manor provides public Wi-Fi for light personal use, such as checking email or messaging. Please be advised:

- Wi-Fi access is available in the Winter Park area for general use
- Due to the building's infrastructure, some resident rooms may experience limited or no connectivity

For residents requiring more reliable or high-speed internet, we encourage the setup of a private service. Providers such as Bell and Eastlink can assist and coordinate installation directly with you. We appreciate your understanding and support in helping us maintain a secure and connected environment for all.

As always, please do not hesitate to contact us, should you have any questions.

Sincerely,

A handwritten signature in black ink, appearing to read 'AA'.

Aaron Archibald
Director, Long-Term Care Services

c.c.: Councillor René Lapierre, Chair, Community & Emergency Services Committee
Shari Lichterman, Chief Administrative Officer
Tyler Campbell, General Manager, Community Well-Being
Dr. Maurice St. Martin, Medical Director
Managers of Resident Care
Dianna Foster, Family Council
Residents' Council Leadership Team