

Pioneer Manor  
City of Greater Sudbury

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Manoir des pionniers  
Ville du Grand Sudbury

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July 15, 2025

To: All Pioneer Manor residents, families, substitute decision-makers and staff

### Outbreak Status

Public Health Sudbury & Districts declared a respiratory outbreak in the Lilac Mallard Home Area on July 14, 2025.

Visitors to the affected Home Area are reminded to wear the required personal protective equipment identified outside your loved one's room and at the entrance of the Home Area.

Summary of Outbreak Status			
Home Area	Date Initiated	Date Declared Over	Type
Lilac Mallard	July 14, 2025		Respiratory

### Pleasurable Dining and Tray Service

Fixing Long-Term Care Act, 2021

79. (1) Every licensee of a long-term care home shall ensure that the home has a dining and snack service that includes, at a minimum, the following elements.
- Meal service in a congregate dining setting unless a resident's assessed needs indicate otherwise.
  - Monitoring of all residents during meals.

Outline of our internal process as we continue to work together to mitigate risks and provide quality meal service.

- Staff are to encourage all residents to attend dining room for meal service.
- If a resident is not willing or able to attend meal service in the dining room, a Nutrition Services referral is sent for completion of an assessment and review of available options.
- Regular tray service is only for residents in isolation or as per Care Plan.
- Residents receiving tray service must be served at the end of dining room meal service.
- ALL residents receiving tray service must be monitored/supervised.

Should you have any concerns please contact the Food Services Supervisor responsible for your area. Thank you for your cooperation as we work together to provide pleasurable dining to all residents.

As always, please do not hesitate to contact us, should you have any questions.

Sincerely,

Aaron Archibald  
Director, Long-Term Care Services

c.c.: Councillor René Lapierre, Chair, Community & Emergency Services Committee  
Shari Lichterman, Chief Administrative Officer  
Tyler Campbell, General Manager, Community Well-Being  
Dr. Maurice St. Martin, Medical Director  
Managers of Resident Care  
Dianna Foster, Family Council  
Residents' Council Leadership Team

