

Pioneer Manor  
City of Greater Sudbury

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Manoir des pionniers  
Ville du Grand Sudbury

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June 26, 2025

To: All Pioneer Manor residents, families, substitute decision-makers and staff

### Temporary Interruption of Hairdressing Services

We wish to inform you that, effective July 5, 2025, hairdressing services at Pioneer Manor will be temporarily paused. Our current provider has informed us she will no longer be able to offer services at the Home. We extend our sincere gratitude for her years of dedicated service and the compassionate care she has provided to our residents.

We are working to secure a new hair services provider and are hopeful the new salon will reopen in time to welcome them. This transition was originally planned for later this summer to coincide with the anticipated opening of our newly renovated salon space. While this change is occurring slightly ahead of schedule, rest assured we are doing everything possible to minimize the disruption.

In the meantime, we encourage families to continue arranging external hairdressing services for their loved ones. We understand how important this service is to our residents' comfort and well-being.

We will keep you updated as plans progress and appreciate your continued support and understanding during this transition.

As always, please don't hesitate to contact us if you have any questions.

Sincerely,

A handwritten signature in black ink, appearing to read 'AA'.

Aaron Archibald  
Director, Long-Term Care Services

c.c.: Councillor René Lapierre, Chair, Community & Emergency Services Committee  
Shari Lichterman, Chief Administrative Officer  
Brendan Adair, Acting General Manager, Community Development  
Dr. Maurice St. Martin, Medical Director  
Managers of Resident Care  
Dianna Foster, Family Council  
Residents' Council Leadership Team

