

**Pioneer Manor
City of Greater Sudbury**

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**Manoir des pionniers
Ville du Grand Sudbury**

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July 7, 2026

To: All Pioneer Manor residents, families, substitute decision-makers, community partners and staff.

Redevelopment and Move Update

The redevelopment project is nearing completion. Final cleaning is currently underway on Floors 2 to 5, equipment is arriving, and installation is occurring throughout the new building. New furnishings have been installed, and the serveries are being set up and prepared for operation. Work has also begun on exterior grounds, including the development of a new parking lot.

Preparing for the Move

Residents and their families are encouraged to review the items currently in the resident's room, including clothing, furniture, boxes and personal belongings, to determine what should be moved to the new home area. If you are unsure which items are needed, please speak with resident care staff in your home area.

Meals During Move Days

On move days, residents will continue to eat their meals in their home area dining rooms.

- Residents who move before lunch will enjoy lunch in their new home area.
- By supper time, all residents who have moved that day will be dining in their new home area.
- For home areas transitioning over multiple days, residents remaining in the existing home area will either receive tray service in their rooms or be escorted to a neighbouring home area for meals until they relocate.

Visiting Move Days

Move days will be very busy as residents, furniture and equipment are relocated throughout the home. Increased activity and traffic are expected both inside and outside the building. Additional staff and volunteers will be on site, and parking availability may be limited. We ask the designated 1:1 support person to assist with relocating their loved one attend the home at their pre-scheduled time.

Information for 1:1 Support Persons (Family Members and Volunteers)

Upon arrival on move day, please report to the Move Day Registration Desk located in the front lobby. There, you will receive important information, instructions, and directions to the appropriate location.

Temporary Program Adjustments During Move Week

Some services and programs may be temporarily adjusted during move week. Physiotherapy and Occupational Therapy programs may be paused to allow team members to support the relocation process. To help maintain resident engagement and support throughout this transition, the Life Enrichment team will make every effort to increase staffing and continue programming within the Home as scheduled, while also assisting on moving days.

Should you have any questions or require further information, please do not hesitate to contact us. Thank you for your continued support and cooperation during this important transition.

Yours sincerely,

Nicole Leclair
Director, Long-Term Care Services

c.c.: Councillor René Lapierre, Chair, Community & Emergency Services Committee
Mike Parent, City of Greater Sudbury Councillor, Ward 5
Tyler Campbell, General Manager, Community Well-Being
Dr. Maurice St. Martin, Medical Director
Dianna Foster, Family Council
Residents' Council Leadership Team

