

Pioneer Manor
City of Greater Sudbury

960 Notre Dame Ave., Sudbury, ON P3A 2T4
☎ 705.566.4282 | 📠 705.524.1767

Manoir des pionniers
Ville du Grand Sudbury

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February 27, 2026

To: All Pioneer Manor residents, families, substitute decision-makers, community partners and staff

Redevelopment Update – Moving Day Coming Soon!

Construction on our new 160-bed redevelopment is progressing well, and we are now less than four months away from opening our doors. The project is currently 90.46 per cent complete, with a target completion date of June 6, 2026, and a potential move-in date in early July.

In December, residents and their families/Substitute Decision Makers (SDMs) were notified of their room assignments within the new home areas. As part of our transition plan, there will be a reallocation of staff from the closing home areas to other areas within the Home. This approach is intended to reduce the level of change experienced by residents and to support continuity of care wherever possible.

Moving Plan

Pioneer Manor staff will be assigned in teams to assist with:

- Packing residents' belongings
- Supporting the move process
- Unpacking and setting up personal items in the new rooms

Larger items will be clearly labelled with the resident's name, current room number and new room number. These items will be transferred by the Housekeeping and Maintenance teams.

We encourage residents and families/SDMs to do some spring cleaning prior to the move and remove any clothing or personal belongings that are no longer used or needed.

Our plan is to move all 149 residents from the existing Killarney, Lilac/Mallard, York/Ramsey and Ramsey/Scenic home areas, along with any required internal transfers within Pioneer Manor, over a five-day period. A detailed move schedule will be shared closer to the move date.

Family Participation on Move Day

In early April, we will be inviting families/SDMs to participate in their loved ones' move day. We kindly request that only one volunteer per resident attend to provide one-to-one support during the transition.

The designated family support person may:

- Help personalize the new space
- Promote safety, comfort and familiarity
- Provide companionship and reassurance
- Support orientation during the initial hours post-transfer

Family presence during this time can significantly reduce disorientation, anxiety and fall risk while helping residents adjust to their new surroundings.

For residents who do not have someone available to attend, we will ensure volunteers provide one-to-one support.



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Room Preparation

Residents' new rooms will be prepared in advance with built-in cabinetry, a bed and nightstand to create a welcoming and functional environment.

The Maintenance team will be responsible for hanging wall items such as photographs and décor. Please note that wall hanging may require additional time following relocation.

Orientation and Adjustment Support

All staff, volunteers and designated family members will be required to attend an orientation session during the week prior to the move. Further information on this will be shared closer to the move-in date.

This education session will focus on:

- Orientation to the new home areas (resident rooms, dining rooms, resident spaces, tub rooms, therapy rooms, medication and report room)
- Orientation for staff on any new equipment
- Orientation on policy and procedure updates regarding the redeveloped areas
- Recognizing early signs of adjustment challenges for residents (such as changes in behaviour, mood, mobility or engagement)
- Understanding the required process for reporting and addressing concerns
- Supporting resident safety and emotional well-being during the transition

Our goal is to ensure a smooth, supportive and well-coordinated move for every resident. We are committed to minimizing disruption while prioritizing safety, comfort and continuity of care throughout this exciting transition.

As always, please do not hesitate to contact us should you have any questions.

Sincerely,

Nicole Leclair
Director, Long-Term Care Services

c.c.: Councillor René Lapierre, Chair, Community & Emergency Services Committee
Mike Parent, City of Greater Sudbury Councillor, Ward 5
Tyler Campbell, General Manager, Community Well-Being
Dr. Maurice St. Martin, Medical Director
Dianna Foster, Family Council
Residents' Council Leadership Team
Shannon Kethabaw, Executive Director, Alzheimer Society Sudbury Manitoulin North Bay & Districts
Melanie Briscoe, Administrative Director, North East Specialized Geriatric Centre
Meghan Peters, Executive Director, City of Lakes Family Health Team
Laura Contini, City of Lakes Family Health Team

