



**HOMELESSNESS** Network  
Réseau des **SANS-ABRI**  
ENDAASGWOK MAAMWI-NAADMAAGEWIN

Street  
WISE

# **Greater Sudbury**

## **Services Guide**

March 2020

# Where to Call for Help



## Emergency Numbers

**Police, Ambulance & Fire** ➤ 911

**Police Non-Emergency** ➤ 705-675-9171

**Poison Control** ➤ 1-800-268-9017

**Victim Services** ➤ 705-522-6970

**Crisis Intervention & Mobile Crisis Team** ➤ 705-675-4760

Office Hours: 8:30 am – 10 pm

Mobile Hours: 10 am – 10 pm

127 Cedar Street, Sudbury

<http://www.hsnsudbury.ca/portalen/Programs-and-Services/Mental-Health-and-Addictions/Crisis-Intervention-Services>

**City Services** ➤ Call 311 (Used needle pick-up)

**Social Services Information** ➤ Call 211

**Warm Line** – Pre-crisis telephone support service ➤ 1-866-856-9276

Hours: 6pm – midnight, 365 days of the year

➤ <http://www.nisa.on.ca>

**Kids Help Phone** ➤ 1-800-668-6868

➤ <http://www.kidshelpphone.ca/Teens/PhoneUs.aspx>

**Extreme Cold Weather Alert Outreach** ➤ 705-675-6422

(Nov. 1st to March 31st)

# Are You Homeless?



## Shelters

**Salvation Army Cedar Place Women & Family Shelter** ➤ 705-586-3293

*For women and Families*

261 Cedar Street

**YWCA Geneva House** ➤ 705-674-2210

*For women fleeing domestic violence (Accessible 24/7)*

370 St-Raphael Street

<http://ywcasudbury.ca/programs/genevra-house-shelter/>



**CMHA Off the Street** ➤ 705-675-7252 ext. 853

*Hours: 10 pm – 8 am*

*Low barrier emergency shelter*

200 Larch Street

## Please Note:

**To find updated information about emergency shelters go to:**

<https://www.greatersudbury.ca/live/employment-support-and-financial-assistance/emergency-housing-support-shelters-and-free-meals/>



## Are You Homeless? (continued)

### Housing

#### City of Greater Sudbury Housing Services

**Apply for Subsidized Housing** ➤ 705-671-2489 ext. 4678

199 Larch Street, Suite 603

##### Step 1

Where new applications are brought, waitlist maintenance, bring ID, verification of all sources of income, 3 months of bank statements

#### Greater Sudbury Housing ➤ 705-674-8323

401–10 Elm Street, Rainbow Center

##### Step 2

Client can book viewings

##### Step 3

Once housed with GSHC file maintenance reports, pay rent

#### Native People of Sudbury Development Corporation ➤ 705-674-9996

*Application for Native Housing*

68 Xavier Street

#### N'Swakamok Native Friendship Centre ➤ 705-674-2128

*Aboriginal Homeless and Housing Support Program*

110 Elm Street

<http://www.nfcsudbury.org>



## Are You Homeless? (continued)

**Ontario Aboriginal Housing Services** ➤ 705-674-2128 ext. 254

*Mkaana-wii-giwe'aad (Finding Their Way Home)*

110 Elm Street

### FINANCIAL SUPPORTS

**Ontario Works** ➤ 705-675-2411

*Contact worker to apply for CHPI Fund*

199 Larch Street, 9th floor

**Ontario Disability Support Program (ODSP)** ➤ 705-564-4515

*Contact worker to apply for CHPI Fund*

199 Larch Street, 5th Floor

**307 Cedar Street Intake** (Centre de santé communautaire du Grand Sudbury)

➤ 705-618-8810

*Housing Support Program (CHPI, LEAP, OESP)*

*Financial assistance for rent and utilities for low income individuals and families  
(not on O.W. or ODSP)*

### Homelessness Network Central Intake

**307 Cedar Street Intake** ➤ 705-280-7888

*Intake & Assessment Worker*

**John Howard Society of Sudbury** ➤ 705-673-9576 / 705-207-7621

*Intake & Assessment Worker*

204 Pine Street

**Association des jeunes de la rue** ➤ 705-675-6422

*Call number above when cold alert is announced (Nov. 1st to March 31st)*

# Meals



## **Blue Door Soup Kitchen**

**Monday – Friday:** 11 am – 2 pm

344 Elgin Street

<http://www.bluedoorsoup.ca>

## **Elgin Street Mission ➤ 705-673-2163**

**Monday – Friday:** Breakfast from 8:30 am – 9:30 am

**Saturday/Sunday:** Brunch from 10 am – 12 pm

**Daily:** Supper from 6 pm – 7:30 pm

344 Elgin Street

<http://www.themission.ca>

## **Out of the Cold Dinners ➤ 705-674-0721**

**November – April:** Every Friday 6 pm

111 Larch Street

## **Sudbury Action Center for Youth (SACY) ➤ 705-673-4396**

*Youth program dinner/meals*

**Monday – Friday:** 5 pm

95 Pine Street

<http://www.sacy.ca>

# Food Banks



**Holy Redeemer Food Bank** ➤ 705-566-9409

*Call in by Tuesday*

**Pick-up Thursday:** 3 pm – 5 pm

1422 Bancroft Drive

**Inner City Home** ➤ 705-675-7550

**Monday – Friday:** 1 pm – 4 pm

251 Elm Street, West

**New Sudbury Food Bank** ➤ 705-675-7550

**Tuesday and Thursday:** 10 am – 12 pm

1169 Dollard Avenue

**St. Matthews Lutheran Church** ➤ 705-673-2933

**Wednesdays:** 9 am – 1 pm

264 Mackenzie Street

**Salvation Army Family Services Food Bank** ➤ 705-566-8151

**Mon., Tues., Wed. & Fri.:** 9 am – 2 pm      **Thurs.:** 10 am – 6 pm

634 Notre Dame Avenue

**St. Vincent de Paul Society** ➤ 705-897-1212

**Every third week of the month:** 10 am – 1 pm

2506 Hwy. 69 North, Val Caron

**Pregnancy Care Center/Infant Food Bank** ➤ 705-673-5003

1032 LaSalle Boulevard, Sudbury

# Employment

## **YMCA of Northeastern Ontario ➤ 705-674-2324**

*Job search, employment and training programs for youth and adults*

10 Elm Street, Rainbow Center, Suite 132

<http://www.sudbury.ymca.ca/employment/>

## **Spark Employment Services ➤ 705-671-2544**

*Job Search, work-shops, e-learning, second career, youth job link*

435 Notre Dame Ave., Suite 102

<http://www.sudburyemployment.ca/>

## **Gezhtoojig Employment & Training ➤ 705-524-6772**

*Aboriginal employment programs*

117 Elm Street

<http://gezhtoojig.ca>

## **March of Dimes Canada ➤ 705-674-3377**

*Serves individuals living with employment barriers*

10 Elm Street, Suite 303

[http://www.marchofdimes.ca/EN/programs/employment/Pages/](http://www.marchofdimes.ca/EN/programs/employment/Pages/ContactUsEmp.aspx)

[ContactUsEmp.aspx](http://www.marchofdimes.ca/EN/programs/employment/Pages/ContactUsEmp.aspx)

## **Northern Vocational Services ➤ 705-674-4141**

*Provides supports and skills to access labor force*

117 Elm Street, Sudbury

<http://www.northernvocationalservices.com>

## **Employment Options Emploi ➤**

Sudbury: 705-560-1562 — 1560 Lasalle Boulevard

Chelmsford: 705-855-1562 — 3183 Errington, Unit 5

Val Caron: 705-897-5627 — 3140, 69 N, Val Est Mall

*Hours of operation: 9 am to 5 pm, Thursdays until 7 pm*

<https://employmentoptions.ca>





# Access to Free Internet



**Greater Sudbury Public Library ➤ 705-673-1155**

74 Mackenzie Street

<http://www.sudburylibraries.ca/en/>

**Sudbury Vocational Resource Centre (SVRC) ➤ 705-671-2544**

124 Cedar Street, 3rd Floor, Sudbury

<http://www.svrc.on.ca/en>

**YMCA of Northeastern Ontario ➤ 705-674-2324**

*Need to register*

10 Elm Street, Rainbow Center, Suite 132

<http://www.sudbury.ymca.ca/employment/>

**Independent Living ➤ 705-675-2121**

*Need to register*

125 Durham Street

<http://www.ilsn.ca>

**Sudbury Action Center for Youth (SACY) ➤ 705-673-4396**

95 Pine Street, Sudbury

<http://www.sacy.ca>

**Réseau ACCESS Network ➤ 705-688-0500**

111 Larch Street, 4th Floor, Suite 400, Sudbury

<http://www.reseauaccessnetwork.com/>

# Access to Free Phone



**John Howard Society of Sudbury** ➤ 705-673-9576

204 Pine Street

<http://johnhoward.on.ca/sudbury/>

**Elizabeth Fry Society of Northeastern Ontario** ➤ 705-673-1364

204 Elm Street

<http://efrysudbury.com>

**N'Swakamok Native Friendship Centre** ➤ 705-674-2128

110 Elm Street

<http://www.nfcsudbury.org>

**Sudbury Action Center for Youth (SACY)** ➤ 705-673-4396

95 Pine Street

<http://www.sacy.ca>

**YMCA of Northeastern Ontario** ➤ 705-674-2324

Rainbow Center

10 Elm Street, Suite 132

<http://www.sudbury.ymca.ca/employment/>

**Réseau ACCESS Network** ➤ 705-688-0500

111 Larch Street, 4th Floor, Suite 400, Sudbury

<http://www.reseauaccessnetwork.com/>

# Clothing & Household Items

**John Howard Society of Sudbury** ➤ 705-673-9576

Monday – Friday: 9 am – 4:30 pm

204 Pine Street

<http://johnhoward.on.ca/sudbury/>



**Elizabeth Fry Society of Northeastern Ontario** ➤ 705-673-1364

Monday – Friday: 9 am – 4 pm

204 Elm Street

<http://efrysudbury.com>

**Better Beginnings Better Futures — Community Closet** ➤ 705-671-1941

Tuesday & Thursday: 10 am – 1 pm

Saturday: 11 am – 2 pm

450 Morin Avenue

<http://betterbeginningssudbury.ca/community-closet/>

**Sudbury Women's Center** ➤ 705-673-1916

Mon., Tues. & Thurs.: 9 am – 4 pm

Wednesday: 1 pm – 8 pm      Friday: 9 am – 11:30 am

324 Elm Street

<http://www.facebook.com/sudburywomenscentre/>

**St. Vincent de Paul** ➤ 705-897-1212

Referral, \$30 Delivery Fee

2506 Hwy. 69 North, Val Caron

**L'Association des jeunes de la rue** ➤ 705-669-1502

Community Outreach

307 Cedar Street

<http://www.jeunesdelarue.ca/mission-e.html>

# Personal Needs



## Showers, Laundry, Haircuts

**Elgin Street Mission** ➤ 705-673-2163

344 Elgin Street

**HAIRCUTS:** Monday, 9:30 am – 2 pm

# Medical — Walk-In Clinics

**Sudbury District Nurse Practitioner Clinic** ➤ 705-671-1661

Monday – Friday: 8 am – 12 pm  
1 pm – 4 pm

200 Larch Street

## NORTHWOOD MEDICAL CLINICS

**80 Elm Street** ➤ 705-522-3380

Monday: 9:30 am – 2 pm  
Tuesday – Friday: 8 am – 5 pm  
Saturday & Sunday: 8 am – 12 pm

**1280 LaSalle Boulevard** ➤ 705-560-2227

Monday to Friday: 8 am – 9 pm  
Saturday / Sunday: 8 am – 6 pm





## Medical — Walk-In Clinics (continued)

### **2009 Long Lake Road** ➤ 705-522-3380

Monday to Friday: 8 am – 9 pm

Saturday / Sunday: 8 am – 4 pm

### **Brady Clinic** ➤ 705-688-8833

Monday to Friday: 8 am – 9 pm

359 Riverside Drive, Suite #101

### **Minnow Lake Medical Clinic** ➤ 705-222-6337

Monday to Thursday: 8 am – 4 pm

Friday: 8 am – 12 pm

1975 Bancroft Drive

### **Notre Dame Walk-In Clinic** ➤ 705-671-9797

Monday to Thursday: 4 pm – 8 pm

430 Notre Dame Avenue

## Dental



### **Sudbury Smiles Dentistry** ➤ 705-522-0220, ext. 1

1984 Regent Street, Suite #102

ODSP & OW

### **Stonley Dental Studio** ➤ 705-522-4445

2037 Long Lake Road

ODSP & OW

# Thrift Stores



**Jarret Value Center** ➤ 705-525-5100

**Monday to Saturday:** 9 am – 4 pm

760 Notre Dame Avenue

**Salvation Army Thrift Store** ➤ 705-525-2433

**Monday to Friday:** 9 am – 4 pm

634 Notre Dame Avenue

**Sudbury Women's Center** ➤ 705-673-1916

**Mon., Tues. & Thurs.:** 9 am – 4 pm

**Wednesday:** 1 pm – 8 pm      **Friday:** 9 am – 11:30 am

324 Elm Street

**Value Village** ➤ 705-525-2339

**Monday to Saturday:** 9 am – 9 pm      **Sunday:** 10 am – 6 pm

799 Notre Dame Avenue

# Addiction Services



**HSN Withdrawal Management Service** ➤ 705-671-7366

*Short-term withdrawal management for individuals who need time to detox before treatment begins*

336 Pine Street

**Safe Beds Program (HSN)** ➤ 705-671-7366

*Crisis shelter through HSN for non-violent individuals with no housing, short-term stay of 7–10 days. Located at 336 Pine Street*



## Addiction Services (continued)

**R.A.A.M. (Rapid Access Addiction Medicine) Clinic** ➤ 705-523-7100, ext. 1875

*Treatment for alcohol or opioid use. Open Monday to Friday, 9:30 am–2:30 pm*

336 Pine Street, Sudbury

**Outpatient Addictions and Gambling Services** ➤ 705-523-4988, ext. 4211

*This service offers a wide range of individual and group counselling and outpatient treatment*

127 Cedar Street, Sudbury, ON

**N'Swakamok Native Friendship Centre** ➤ 705-674-2128

*Addiction Services — Assessments and referrals*

110 Elm Street

<http://www.nfcsudbury.org>

## Monarch Recovery Services

**Administration** ➤ 705-674-4193

405 Ramsey Road, Sudbury

*Contact Monarch Recovery Services to access the services listed below:*

- **Women's Treatment** — *35-day residential*
- **Women's After Care** — *Complete Women's Treatment Program before applying for After Care.*
- **Pregnancy Parenting Outreach Program (PPOP)**  
*Pregnant women or parent children 6 and under cut down or look at problems with addiction.*
- **Addictions Supportive Housing (ASH Program)**  
*Supportive housing for clients after treatment referred by another agency. Rent subsidy and case management.*



## Addiction Services (continued)

### Monarch Recovery Services (continued)

- **Men's Recovery Home**

*All male recovery home 16+*

*3-phase program : treatment options 6 months, after care program*

*Beyond the Rock, transitioning back into the community.*

- **Men's Day Treatment**

*5-Week Harm Reduction Day Program*

**Alcoholics Anonymous / Narcotics Anonymous** ➤ 1-888-811-3887

➤ 705-674-6217

30 Ste. Anne Road

### Medication Assisted Treatment Clinics

**OATC Sudbury Clinic** ➤ 705-673-1116

Mon. and Fri.: 8 am – 3 pm      Tues., Wed. and Thurs.: 8 am – 6 pm

Sat. and Sun.: 9 am – 12 pm

450 Notre Dame Avenue, Unit #10

**VitaHeal** ➤ 705-805-6383

Mon., Tues., Wed. and Fri.: 9 am – 6 pm

Thursday: 9 am – 8 pm      Saturday: 10 am – 1 pm

128 Cedar Street

**Northwood Recovery** ➤ 705-806-3737 or 1-833-805-3737 (toll-free)

Monday: 8 am – 6 pm

Tuesday – Friday: 8 am – 5 pm

80 Elm Street





## Addiction Services (continued)

**Methadone Sudbury** ➤ 705-669-1111

Monday – Friday: 8 am – 6 pm

Saturday and Sunday: 8 am – 12 pm

310 Larch Street



## Harm Reduction

**Sudbury Action Center for Youth (SACY)** ➤ 705-673-4396 or call 311

➤ 705-207-2112 (Cellular)

*Outreach and community needle pick-up*

95 Pine Street

**Sudbury & District Health Unit** ➤ 705-522-9200

*Drop-in's and appointments*

Monday – Friday: 8:30 am – 3:30 pm

10 Elm Street, Unit 130, Rainbow Centre Site

**Ontario Aboriginal HIV/AIDS Strategy (OAHAS)** ➤ 1-800-743-8851

*Outreach & Drop In's*

96 Larch Street, Suite 401

**Réseau ACCESS Network** ➤ 705-688-0500

*Outreach*

111 Larch Street, Suite 400, 4th Floor, Sudbury

**Harm Reduction Home (MAP – Managed Alcohol Program)** ➤ 705-675-7252

200 Larch Street, Sudbury

# Counselling and Support



**Sudbury Counselling Center** ➤ 705-524-9629

*Individual and Group Counselling*

**Open Monday – Friday: 8:30 am – 4:30 pm**

260 Cedar Street

<http://counsellingccs.com>

**Canadian Mental Health Association of Sudbury & Manitoulin**

➤ 705-675-7252

*Provides a wide range of innovative services and supports to people who are experiencing mental illness and their families.*

111 Elm Street, Suite 100

<http://www.cmha.ca>

**Voices for Women — Sudbury Sexual Assault Centre** ➤ 705-671-5495

*Counsel and support women*

96 Larch Street

<http://www.voicesforwomen.ca>

**John Howard Society of Sudbury** ➤ 705-673-9576

*Individuals in conflict with the law*

204 Pine Street

<http://johnhoward.on.ca/sudbury/>

**Elizabeth Fry Society of Northeastern Ontario** ➤ 705-673-1364

*Individuals in conflict with the law*

204 Elm Street, Sudbury

<http://efrysudbury.com>

**Centre Victoria pour femmes** ➤ 705-670-2517

*For francophone women experiencing violence*

584 Clinton Avenue, Suite 103 (entrance on Perreault Street)

<http://www.centrevictoria.ca/>



## Counselling and Support (continued)

**Sudbury Women's Center** ➤ 705-673-1916

324 Elm Street

**N'Swakamok Native Friendship Centre** ➤ 705-674-2128

*Housing, addictions, school, life skills, various support programs*

110 Elm Street

<http://www.nfcsudbury.org>

**Northern Initiative for Social Action (NISA)** ➤ 705-222-6472

*Peer support, creative expression programs, wellness and recovery groups*

36 Elgin Street, 2<sup>nd</sup> Floor

<http://nisa.on.ca>

**Sudbury Action Center for Youth (SACY)** ➤ 705-673-4396

*Provides services and programs to youth*

95 Pine Street

<http://www.sacy.ca>

**Baby's Breath** ➤ 705-671-1941 ext. 229

*Under 18 pregnancy supports*

450 Morin Avenue

<http://betterbeginningssudbury.ca>

**Home and Community Care, North East (LHIN)** ➤ 1-800-461-2919

(formerly named Community Care Access Centre (CCAC))

*Health Care Support & In-home support*

Rainbow Center, Suite 41-C

<http://healthcareathome.ca/northeast/en>

**Child and Family Centre** ➤ 705-525-1008

*Counselling, parenting support, case management*

Monday – Friday: 8:30 am – 6:30 pm

62 Froid Road

<http://cfcnorth.ca>

# Legal Support



**Landlord and Tenant Board** ➤ 1-888-332-3234

*Legal Support for Tenants*

199 Larch Street, Suite 301

Fax: 705-564-4118

**Legal Aid Sudbury** ➤ 705-673-8182

40 Elm Street, Suite 271, Sudbury

*Legal Support for low-income individuals*

**Sudbury Community Legal Clinic** ➤ 705-674-3200

*Legal support 30 minute consults with lawyer*

40 Elm Street, Sudbury

**Legal Aid Ontario — Duty Counsel** ➤ 705-674-2220

*Speak to duty counsel*

155 Elm Street, Sudbury

**Legal Aid Ontario — Family Duty Counsel** ➤ 705-670-9282

*Speak to duty counsel*

159 Cedar Street, Sudbury

**John Howard Society of Sudbury** ➤ 705-673-9576

*Monday – Friday: 9 am – 4:30 pm*

204 Pine Street, Sudbury

**Elizabeth Fry Society of Northeastern Ontario** ➤ 705-673-1364

*Monday – Friday: 9 am – 4 pm*

204 Elm Street, Sudbury

**Canadian Mental Health Association (CMHA)** ➤ 705-675-7252

111 Elm Street, Suite #100

# First Nations



**N'Swakamok Native Friendship Centre ➤ 705-674-2128**

110 Elm Street

**Gezhtoojig Employment & Training ➤ 705-524-6772**

117 Elm Street

**Shkagamik-Kwe Health Center ➤ 705-675-1596**

161 Applegrove Street

**Aboriginal Peoples Alliance Northern Ontario (APANO) ➤ 705-670-9252**

154 Durham Street

**OAHAS — Ontario Aboriginal HIV/AIDS Strategy ➤ 705-674-9449**

96 Larch Street, Suite 401

**OAHS — Ontario Aboriginal Housing Services ➤ 705-674-2128 ext. 254**

110 Elm Street

## How To

### I.D. Replacement

#### **SOCIAL INSURANCE CARD**

**Service Canada Centre ➤ 1-800-622-6232**

19 Lisgar Street

#### **BIRTH CERTIFICATE /HEALTH CARD**

**Service Ontario ➤ 1-800-267-8097**

199 Larch Street, Suite 300





## How To (continued)

### I.D. Replacement (continued)

#### STATUS CARD

**Indigenous and Northern Affairs Canada (INAC) ➤ 1-800-567-9604**

Rainbow Centre — 2<sup>nd</sup> floor, 40 Elm Street, Suite 290

### Apply for Social Assistance

**Ontario Works ➤ 705-675-2411**

*Call to book Intake appointment*

***Bring ID, Bank Statements, Proof of Rent***

199 Larch Street, 9<sup>th</sup> floor

**Ontario Disability Support Program (ODSP) ➤ 705-564-4515**

*Pick-up application that must be fill out by your physician*

199 Larch Street, 5<sup>th</sup> Floor

### File Taxes

**United Way ➤ 705-560-3330**

957 Cambrian Heights Drive

### Get a Library Card *(Bring ID with mailing address)*

**Main Public Library ➤ 705-673-1155**

74 Mackenzie Street

**New Sudbury Public Library ➤ 705-688-3952**

1346 Lasalle



## How To (continued)

### Get a Library Card (continued)

**South End Public Library** ➤ 705-688-3950

1991 Regent Street

### Get a YMCA Membership

**Member Assisted Memberships** ➤ 705-688-7300

*Fill out application, bring proof of income, a void cheque/  
bank form, 1st payment*

140 Durham Street



## Places to Hang Out



**Elizabeth Fry Society of Northeastern Ontario**

*Wednesday: 1:30 pm – 3:30 pm*

*Open Arts Women Only* | 204 Elm Street

**Northern Initiative for Social Action (NISA)** ➤ 705-222-6472

*Mon – Friday: 8:30 am – 4:00 pm with some evening support groups*

Membership required (free to access).

Active participation in programming expected | 36 Elgin Street

**Basic Recovery — Grace Church** ➤ *Wednesday: 7 pm – 9 pm*

426 Burton Avenue

**Sudbury Action Center for Youth (SACY)** ➤ 705-673-4396

95 Pine Street

# Homelessness Network Contact Info

## Intake/Assessment

**307 Cedar Street Intake** ➤ 705-280-7888

**John Howard Society of Sudbury** ➤ 705-673-9576 or 705-207-7621  
204 Pine Street

**For general program information or inquiries contact :**

Coordinator of the Homelessness Network at  
**705-207-5518 or [rlandry@santesudbury.ca](mailto:rlandry@santesudbury.ca)**

## Homelessness Network Partners



**JohnHoward**  
SOCIETY SUDBURY



**N'SWAKAMOK**  
Native Friendship Centre



*Société Elizabeth Fry Society*  
*Succursale de Sudbury Branch*

