

Housing Services Report Card 2020



General Statistics



4,625
community housing units



5 year
wait time to access a one-bedroom subsidized unit
(varies based on each community housing project)



58.36
community housing units per 1,000 households



\$6,425.72
cost of operating community housing (administration)



711
rent supplement units



1,033
applicants on the RGI waitlist as of December 31, 2020



338
households who were housed



\$312.86
Community housing administration operating cost per community housing unit

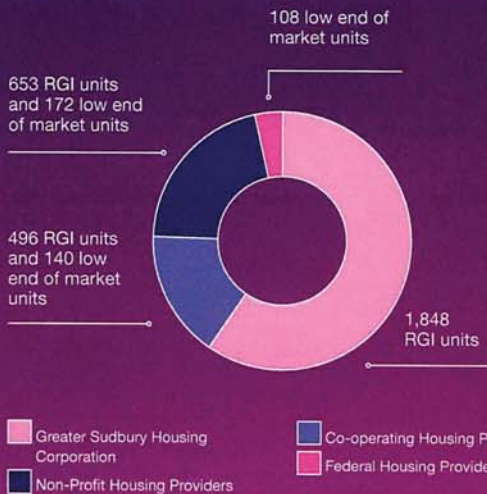


63
households receiving housing allowance

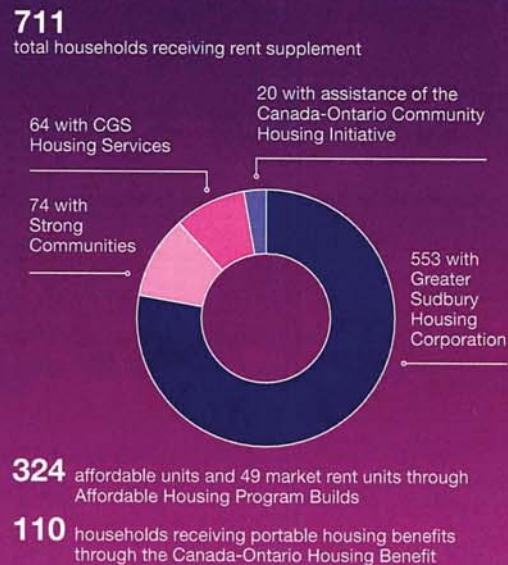


4
operational reviews completed on Community Housing Projects governance, finances and administration

Assets



Programs



2020 Accomplishments

- Successful transition to Yardi RENTCafé registry centralized wait list software and launch of portal for applicants to apply online for subsidized housing.
- Facilitation of Home for Good program, resulting in CMHA occupancy of 200 Larch Street in July 2020 for the Off the Street Shelter, Harm Reduction Home, and Nurse Practitioner Clinic; and signing of a contribution agreement for a Phase 2 capital project for 38 affordable units.
- Assisted two (2) community housing providers through Year 1 Canada Ontario Community Housing Initiative (COCHI) for capital repairs, and seven (7) community housing providers through Year 2 COCHI funding. The Urban Native Housing program received rent supplement funding to offset federal mortgage expiration.
- Assisted five (5) community housing providers through Year 1 Ontario Priorities Housing Initiative (OPHI) for capital repairs, and one (1) in Year 2 OPHI funding. Housing Services also assisted 24 low income rental households with down payment assistance through OPHI Home Ownership program.
- Successfully transitioned 38 community housing projects through major legislative changes within the Housing Services Act, 2011.