

Social Housing Notification

Policies & Procedures No. 20-01 January 20th, 2020

The Requirements, Recommendations and Guidelines in this communiqué are to be implemented by the housing providers administered under the legislated programs/Operating Agreement identified below:

- √ Providers under *Housing Services Act, 2011*
- Providers under a Federal Operating Agreement
- √ Requirement
- Guidelines
- Information Only

Subject

Tenant Transfers Between Housing Providers

Legislative Reference: Housing Services Act, 2011, s. 47, O. Reg. 367/11, s. 45, s. 46, s. 47, and s. 48.

Purpose/Overview

To confirm the process for the selection of households already occupying a rent geared-to-income (RGI) to fill a vacant unit.

Background

The Housing Services Act, 2011 (HSA) gives Service Managers the discretion to establish their own procedures for rent geared-to-income (RGI) household transfers between different housing providers and with other Service Manager areas that would permit transfers of existing rent-geared-to-income households between Service Manager areas. Ontario Regulation 367/11 stipulates that each Service Manager must develop their own processes for these types of transfers and housing providers must seek approval from the Service Manager before such transfers are conducted. If such an agreement were in place the “exchange” would be without regard to wait list or priority on the wait list.

Local Rule

No request to enter into an RGI tenant transfer between different housing providers will be permitted. Households who are already receiving RGI assistance wishing to move to another RGI unit outside of their current housing provider in the Service Manager area will need to apply through the Housing Registry in order to be placed on the centralized waitlist with a new date of application.

Housing providers will still be expected to follow their own internal transfer policies for internal transfer requests within their own respective housing project.

The regulations in the Unit Allocation Process still apply.

Action Required

This notification is effective immediately.

The Housing Provider is required to ensure a copy of this Social Housing Notification is provided to all members of the Board of Directors.

If you have any questions, please contact your Program Administrator.



Cindi Briscoe
Manager, Housing Services

(Disponible en français)