



Accessibility for Ontarians with Disabilities Act Accessibility Plan

The Greater Sudbury Housing Corporation (GSHC) is committed to treating all people in a way that allows them to maintain their dignity and independence. We believe in integration and equal opportunity. We are committed to meeting the needs of people with disabilities in a timely manner, and will do so by preventing and removing barriers to accessibility and meeting requirements under the Accessibility for Ontarians with Disabilities Act.

The GSHC Multi-Year Accessibility Plan is a road map to removing barriers to accessibility on an ongoing basis. In addition to the requirements of the Accessibility for Ontarians with Disabilities Act, GSHC has developed implemented and maintained internal policies and procedures to execute the plan which include the GSHC Accessible Customer Service Policy, Accommodation Policy and Human Rights, Harassment and Fair Access Policy. By following these policies, guidelines and procedures, we will work on an ongoing basis to accommodate the needs of applicants and tenants and actively remove barriers, physical or otherwise, which may prevent those individuals from participating fully in the activities of the GSHC and from having a successful tenancy. Accommodation will be provided in accordance with the principles of dignity, individualization, and inclusion.

These policies and procedures also contain mechanisms which allow for providing tenants and the public with emergency information in an accessible way upon request. This includes providing employees with disabilities with individualized emergency response information when necessary.

The GSHC Accessibility Plan will be reviewed and updated on an ongoing basis and at least every five years.

References:

Accessibility for Ontarians with Disabilities Act, 2005

Human Rights Code, 1990

Guidelines on Developing Human Rights Policies and Procedures (OHRC)

GSHC Accommodation Policy, 2013

GSHC Human Rights, Harassment and Fair Access Policy, 2011

GSHC Accessible Customer Service Policy, 2011