City of Greater Sudbury Ville du Grand Sudbury



March 13th, 2001

Bag 5000, Station A 200 Brady Street Sudbury, Ontario P3A 5P3

Members of Council City of Greater Sudbury

705.671.2489 www.city.greatersudbury.on.ca

Sac 5000, Succursale A

Dear Councillors,

Sac 5000, Succursale A 200, rue Brady Sudbury (Ontario) P3A 5P3

705.671.2489 www.city.greatersudbury.on.ca We are very pleased to have with us tonight representatives from Cambrian College who will be updating us on their ongoing initiatives.

I know that you will join with me in welcoming Dr. Frank Marsh, President; Mr. Ivan Filion, Vice President - Academic; and Ms. Sonia Del Missier, Vice President - Strategic Development and hearing more about the excellent programs and services offered by the college.

Yours sincerely,

Jim Gordon

Mayor



## NICKEL DISTRICT CONSERVATION AUTHORITY

200 BRADY STREET, FIRST FLOOR, TOM DAVIES SQUARE SUDBURY, ONTARIO P3E 5K3
Tel: (705) 674-5249 Fax (705) 674-7939

MEMBER MUNICIPALITY Regional Municipality of Sudbury

March 1, 2001

Mr. Thom Mowry, Clerk City of Greater Sudbury 200 Brady Street Sudbury, Ontario

Dear Sir:

Re: NDCA Presentation to City Council - Spring Runoff Potential

Further to the discussion at the February 27th City Council meeting, the NDCA hereby accepts the invitation to appear at the March 13, 2001 Council meeting to make a brief presentation in relation to the above referenced matter. I, along with the other NDCA members and staff will be present. A written information package will be submitted to you shortly to be included with this agenda item.

I trust that this is the information you require. Please feel free to contact me or NDCA staff should you require anything further. Thank you very much for your assistance.

Yours truly,

Ronald Brookley

Ronald Bradley

Chairman

1j1/869



## NICKEL DISTRICT CONSERVATION AUTHORITY

200 BRADY STREET, FIRST FLOOR, TOM DAVIES SQUARE SUDBURY, ONTARIO P3E 5K3
Tel: (705) 674-5249 Fax (705) 674-7939

MEMBER MUNICIPALITY Regional Municipality of Sudbury

## REPORT & PRESENTATION TO: MAYOR AND COUNCILLORS, CITY OF GREATER SUDBURY March 13, 2001

#### **RE: SPRING RUNOFF - 2001**

A) <u>Current Conditions</u> - As of March 8, 2001, information collected by the Nickel District Conservation Authority; Ontario Power Generation; and Domtar Forest Products, indicates that we have an average of 32 inches of snow with a water content in that snow of between 6.5 to 7 inches. These results seem to be consistent across the southern, central and northern reaches of the Vermilion and Wanapitei River watersheds.

At present, this amount of snow and water content on average, represents approximately 140% of normal, based on historical information available.

Many smaller watercourses and major drainage ditches are open and flowing. Ice cover is being worn down which will be a benefit once the full runoff begins. Ground conditions have been favourable in absorbing water during the winter and will provide some assistance once the full runoff begins. The larger rivers will remain ice covered for a longer period of time.

Municipal crews have already done an excellent job in opening up drainage ditches; clearing ice and debris from known constriction points; commencing watercourse patrols, etc.

The flood control dams/reservoirs operated directly by the Nickel District Conservation Authority, namely Nickeldale, Maley and Romford are empty and ready to handle what is received. The Nickel District Conservation Authority will manage these structures based on the operating procedures for spring runoff. Constant communication with the municipality will be maintained throughout the runoff period.

The Nickel District Conservation Authority and other organizations, will next conduct snow course surveys on March 15<sup>th</sup> and 16<sup>th</sup>. The information gathered will be shared with those concerned to assist with preparations for the upcoming runoff.

#### B) Recent Flood Events

A) 1985 - In April, 1985, flooding was experienced in the western part of the watershed (i.e. Valley East, Chelmsford, Larchmount Drive, Walden). This occurred because of late heavy snowfalls in early April, and a quick melt due to sudden increases in temperature. It was not aggravated by heavy rainfall.

- B) 1997 After a record winter for snowfall, flooding occurred in Nickel Centre (Coniston/Wahnapitae) and Sudbury (Nickeldale subdivision). With the massive amount of snow, the potential for much more extensive and severe flooding existed. Quite ideal runoff conditions helped limit the impact of the runoff.
- C) 1998 In late March, we had less than half the amount of snow on the ground as we did at the same point in 1997. However, temperatures rose to above zero, stayed above zero for 5 to 7 days and we received record setting rainfalls. This lead to instantaneous runoff and created flooding problems in the former municipalities of Walden; Rayside-Balfour; Sudbury; Nickel Centre and Onaping Falls. Fortunately, property damage was limited.

#### C) Nickel District Conservation Authority Preparations for Spring Runoff

- A) All dams/reservoirs operated by the N.D.C.A. were drawn down last fall; they have been visited during the winter and access roads are plowed.
- B) The flood control berms in Chelmsford and Dowling have been in place for a number of years and the municipal staff are aware of how these structures operate should serious problems arise.
- C) The N.D.C.A. has 20,000 sandbags on standby should they be required and the stock can be rapidly replenished either through local sources or from a provincial stockpile, if conditions warrant.
- D) The N.D.C.A. has a number of flood forecast stations along the major watercourses which can provide automated, on-line data related to the runoff.
- E) The N.D.C.A. held its annual Flood Contingency Planning Meeting on March 7<sup>th</sup>. Many agencies were represented and the discussion focused on final preparations for the runoff. Public awareness activities are underway through the local media.
- F) In order to further enhance flood protection in future, the N.D.C.A.'s 2001 budget includes a request for funding to commence a multi-year water management capital project on the Junction Creek watershed in the areas north of the Maley and Nickeldale Dams.

## D) <u>Flood Potentials</u>

We would anticipate that the spring runoff will likely commence in the southern reaches of the watershed within the next seven to ten days. The smaller watercourses will peak first (i.e. Junction Creek, Whitson Creek, Romford Creek, etc.) The runoff then progresses north as you move into April which involves the major watercourses (i.e. Onaping, Vermilion and Wanapitei Rivers). All that water from the north must still flow through the municipality.

Ideal runoff conditions involve extended periods of warmer days with cool nights and no significant amounts of additional precipitation, whether snow or rain. Ice jamming can occur if moderate to heavy ice cover exists. Rising water levels can push up the ice cover and carry it downstream to constriction points, thereby resulting in elevated water levels behind the ice buildup.

At present, with this amount of snow and the water content of that snow across the watershed, the runoff will be heavy even if conditions are favourable. The watercourses will be full to the top for periods of time. Ice jamming could be a problem, especially on the larger systems, if levels rise too quickly.

For our watershed area, if we suddenly experience high temperatures and moderate to heavy rainfall with the resultant snowmelt, flooding will occur in certain areas. The resources of all those involved in flood contingency planning will then be called upon to deal with the problems which occur.



Report To: CITY COUNCIL

Report Date: 2001-03-08

Meeting Date: 2001-02-13

Subject: BUSINESS, LOTTERY AND DOG LICENCES - FEBRUARY, 2001

Department Review:

Doug Wuksinic

General Manager of Corporate Services

**Recommended for Agenda:** 

Jim Rule.

Chief Administrative Officer

Report Authored by: T. Mowry, City Clerk

## **Recommendation:**

THAT the business, lottery and dog licences issued by the City of Greater Sudbury during the month of February, 2001, be approved.

## Background:

A list of business, lottery and dog licences issued by the City of Greater Sudbury during the month of February, 2001 has been prepared. Members of Council wishing to examine the lists may do so by attending at the Clerk's office during normal business hours.



Report To: CITY COUNCIL

Report Date: March 7, 2001 Meeting Date: March 13, 2001

Subject: Citizen and Leisure Services Advisory Panels and Museum

**Advisory Board** 

Department Review:

Caroline Hallsworth General Manager

Citizen and Leisure Services

**Recommended for Agenda:** 

J.L. (Jim)/Rule

Chief Administrative Officer

Report Authored by: Caroline Hallsworth

## **Recommendation:**

That the Greater Sudbury Heritage Museum Advisory Board, the Bell Park Stewardship Advisory Panel, the Cemetery Advisory Panel, the Civic Arts and Culture Advisory Panel, the Parking Advisory Panel and the Transportation for the Physically Disabled Advisory Panel be created and mandated as recommended; and

That the City Clerk advertise for positions on these panels and on the board. Date: March 7, 2001

## **Executive Summary:**

Article 24 of the Procedural By-Law calls for the creation of the Arts and Culture Advisory Panel, the Cemetery Advisory Panel, the Transportation for the Physically Disabled Advisory Panel and the Volunteers Advisory Panel. It is recommended that the creation of the Volunteers Advisory Panel await the report from the Mayor's Task Force on Community Involvement and Volunteerism. In addition, it is recommended that the 4 existing Museum Boards be dissolved and replaced by one Museum Advisory Board in accordance with Provincial Regulation 887. The Bell Park Master Plan approved by Council in 2000 as the guiding document for Bell Park calls for the existence of the Bell Park Stewardship Committee. The Parking Advisory Panel is recommended to Council based on the success of the Parking Advisory Committee of the City of Sudbury. The mandate and role of each of these groups is described below. The East End Ramsey Lake Master Plan Committee which is in place and working towards the completion of its report should continue unchanged.

### **Background:**

#### Composition:

Staff recommend to Council that each of the Advisory Panels which make recommendations to the General Manager, Citizen and Leisure Services, consist of 7 members, which will allow both for Council and geographic representation across the 6 wards where Council and/or geographic representation is appropriate. It is also recommended that where appropriate, community agencies and groups be invited to sit as resource members of advisory panels. Further it is recommended that a nominating committee consisting of two members of Council review applications to these committees with the General Manager, Citizen and Leisure Services, and make recommendations to Council at the meeting of March 27, 2001.

### Term and Mandate Expiry:

It is recommended that the Advisory Panels and the Museum Advisory Board be appointed for a three year term to coincide with the next Council election and therefore that the Mandate of each expire on November 30, 2003.



#### Purposes and Objectives:

The purposes and objectives of each of the Advisory Panels and of the Museum Advisory Board are described below:

#### Greater Sudbury Heritage Museum Advisory Board

Provincial Regulation 887 requires Museums to have an appointed or elected Board, responsible only for the museum, in order to qualify for a Community Museum Operating Grant. In the past, each of the 4 heritage sites (Anderson Farm Museum, Copper Cliff Museum, Flour Mill Museum and Rayside-Balfour Heritage Site) had its own Board. However, in order to allow for the 4 sites to work as one unit, it is imperative that there be only one Greater Sudbury Heritage Museum Advisory Board. The mandate of the Greater Sudbury Heritage Museum Advisory Board would be to provide advice and develop policy to ensure that the 4 sites of the Greater Sudbury Heritage Museum are in compliance with the "Standards for Community Museums in Ontario". It is recommended that this be a seven member board and that since the museum staff person reports to and will work within the Greater Sudbury Public Library System that one of the seven members of the Greater Sudbury Heritage Museum Advisory Board be appointed from the membership of the Greater Sudbury Public Library Board. The Greater Sudbury Heritage Museum Board should meet quarterly.

### Bell Park Stewardship Advisory Panel

The Bell Park Master Plan calls for creation of a Bell Park Stewardship committee to assist in realizing "the vision for Bell Park as a natural setting within our City. It should act as the guide and guardian for the park; promote stewardship of the park; ensure that implementation steps are taken to achieve this long term vision; and energize the stakeholders and the community towards achieving the goals of this Plan." It is recommended that there be seven members on the Bell Park Stewardship Advisory Panel and that this panel meet quarterly.

## Cemetery Advisory Panel

The Cemetery Advisory Panel would provide advice related to the development and operations of programs and services at the nineteen cemeteries across the City of Greater Sudbury. The seven member Cemetery Advisory Panel should have appropriate geographic representation and would meet quarterly. Members of the funeral industry would be invited to participate as resource people to the committee.

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Date: March 7, 2001

## Civic Arts and Culture Advisory Panel

"The City of Sudbury Civic Arts Policy recognizes that the arts are an integral part of a healthy community. The arts should be accessible and available to all residents of the city. The Civic Arts Policy will serve as a guide to municipal council in the identification of resources to support the development and long term health of the arts in the city of Sudbury" The Civic Arts Policy calls for the creation of a Civic Arts Committee to assist in implementation of that policy. It is recommended that a seven member Civic Arts and Culture Advisory Panel be created and that, since this is a new advisory panel, the advisory panel's first task be to work in consultation with the arts community to develop the mandate and terms of reference for this group.

#### Parking Advisory Panel

The Parking Advisory Panel would continue the mandate of the Parking Advisory Committee to review, develop and recommend downtown parking programs in partnership between the city and the Sudbury Metro Centre and would expand its role to assist in developing policies and in reviewing the parking needs of the community as a whole. The Sudbury Metro Centre has been contacted and they are committed to continuing their involvement with this committee and support the proposed model of a seven member committee, with three members recommended to Council by the Sudbury Metro Centre.

### Transportation for the Physically Disabled Advisory Panel

Accessible transportation services, known in Sudbury as Handi-Transit services, provide public transportation to individuals who are physically unable to access regular transit service. Users of Handi-Transit are provided with door-to-door service using specially equipped vehicles which can accommodate a personal mobility device such as a wheelchair or scooter. The Advisory Panel on Transportation for the Physically Disabled assists staff in identifying the needs and challenges facing users of this service and provides advice on issues relating to eligibility criteria, trip priorities and service needs. It is recommended that this be a seven member advisory panel of users of the service, with representation from each area of the new City of Greater Sudbury. Representatives from a number of agencies which are keenly interested in this issue such as Participation Projects, the Post-Secondary Educational Institutions, the March of Dimes, the VON, etc. should be encouraged to participate as resource members to the panel. While this panel will ultimately meet quarterly, there will be more frequent meetings in the initial few months as a framework is developed for the Handi-Transit service in the City of Greater Sudbury.

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Report Prepared by: Caroline Hallsworth, General Manager, Citizen and Leisure Services Subject: Citizen and Leisure Services Advisory Panels and Museum Advisory Board

Date: March 7, 2001

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#### Volunteer Advisory Panel

The Volunteer Strategy Task Force recommended the creation of an advisory panel to provide a voice for volunteerism in the new city and to assist in the development of policies related to volunteerism. This creation of the Volunteer Advisory Panel is called for in the Council Procedure By-Law. The Volunteer Advisory Panel will be important in advocating for and supporting volunteer groups in the City of Greater Sudbury. It is recommended that creation of this advisory panel await the report from the Mayor's Task Force on Community Involvement and Volunteerism.



Report To: CITY COUNCIL

Report Date: March 9, 2001

Meeting Date: March 13, 2001

Subject: TAX EXTENSION AGREEMENT - Roll 010-007-11400

The Sudbury Curling Club Limited

Department Review:

Doug Wuksinic

General Manager of Corporate

Services

Report Authored by:

Recommended for Agenda:

J.L. (Jim) Rule

Ronald M. Swiddle, City Solicitor

Chief Administrative Officer

## Recommendation:

That By-Law 2001- 79A authorizing the Mayor and Clerk to sign an Extension Agreement with The Sudbury Curling Club Limited with respect to the property located at 300 Wessex Street in the City of Greater Sudbury be passed.

## Background:

A tax certificate was registered against these lands on 2000-04-26 and the owner has one year from that date to redeem the property by paying all outstanding taxes, penalty, interest charges and costs in full in one lump sum.

However, Section 8 of the *Municipal Tax Sales Act*, R.S.O., Chapter M.60, allows a municipality to enter into a Tax Extension Agreement with the owner of a property which simply provides an extension of time for payment of the arrears by way of a down payment and monthly payments.

The owner is agreeable to make payment of the arrears on the following Schedule. It is recommended that a standard form Extension Agreement be authorized.

#### CALCULATION OF PAYMENTS REQUIRED UNDER EXTENSION AGREEMENT

TS FILE NO 2000-05	AMOUNT
(1) Outstanding taxes, penalty and interest charges on TAX ARREARS CERTIFICATE	\$ 39,971.21
(2) Additional taxes levied subsequent to tax sale proceedings 2000 2001 2002	\$ 11,199.85 \$ 11,200.00 \$ 11,200.00
(3) Estimated additional penalty and interest charges subsequent to tax sale proceedings	\$ 20,191.83
(4) Administration Charges - Estimated	\$ 1,375.00
TOTAL AMOUNT TO BE PAID UNDER EXTENSION AGREEMENT	\$ 95,137.89
TO BE PAID AS FOLLOWS:	
(1) Down payment on signing	\$ 20,000.00
(2) 22 Payments of \$1000.00 each starting April 1 <sup>st</sup> , 2001	\$ 22,000.00
(3) 1 Final Payment of \$ 53,137.89 on Jan 1 <sup>st</sup> , 2003	\$ 53,137.89
	\$ 95,137.89
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Report To: CITY COUNCIL

Report Date: March 7, 2001

Meeting Date: March 13, 2001

Subject: Handi-Transit Services

Department Review:

Caroline Hallsworth

General Manager

Citizen and Leisure Services

Recommended for Agenda:

J.L. (Jim)/Rule

Chief Administrative Officer

Report Authored by: Caroline Hallsworth

## Recommendation:

FOR INFORMATION

## **Executive Summary:**

Accessible transportation services, known in Sudbury as Handi-Transit services, provide public transportation to individuals who are physically unable to access regular transit service. Users of Handi-Transit are provided with door-to-door service using specially equipped vehicles which can accommodate a personal mobility device such as a wheelchair or scooter. Described below is the process for implementing a harmonized Handi-Transit Service by 2002.

## **Background:**

"The freedom to make choices is, in our mobile society, dependent upon the freedom to move." -- Colorado Transit

Handi-Transit services are currently delivered by 4 different contractors under contracts which have either recently expired or which will expire shortly. This provides us with an opportunity to harmonize the Handi-Transit service in the City of Greater Sudbury and address the varying service levels, ridership eligibility and trip prioritization criteria of the former municipalities. Staff will be contacting the current contractors regarding service extensions pending the outcome of the implementation of a harmonized Handi-Transit service and the awarding of a contract(s) for the delivery of the new service across the City of Greater Sudbury.

#### Process for the Introduction of Harmonized Handi-Transit Services

The initial steps in harmonizing Handi-Transit services involves the review of existing service levels, ridership eligibility criteria and trip priority criteria both across the municipalities that came together to become the City of Greater Sudbury and in other communities which provide a transportation service for the physically disabled. This will allow us to identify the many issues, some of them complex, which will need to be discussed with the Advisory Panel for Transportation for the Physically Disabled and through a series of public meetings as part of the development of a policy framework around the provision of Handi-Transit services in the City of Greater Sudbury.

The Ontario Human Rights Commission recently issued a "Discussion Paper on Accessible Transit Services in Ontario" (<a href="http://www.ohrc.on.ca/index2.htm">http://www.ohrc.on.ca/index2.htm</a>) which suggests that human rights principles, when applied to public transportation set certain standards of integration



and accessibility including the "right to equal treatment in the provision of transit services for all persons with disabilities, regardless of the nature of their disabilities". Accessibility can be addressed both within the conventional transit service, for example by adding low floor buses to the fleet, and by the provision of a parallel transit service for persons with disabilities.

Upon completion of a review and discussion of the issues surrounding the introduction of a harmonized Handi-Transit service, policy options, including budget implications of any changes to services will be presented to Council for their consideration in the late spring or early summer. Unlike conventional transit which allows us to achieve certain economies of scale, costs for Handi-Transit are directly proportional to the service levels provided. Should there be a recommendation to move to a significantly different level of service, it may be appropriate to consider a phased-in implementation process with annual incremental increases in resources allocated to this service.

Once a policy framework around Handi-Transit Services is approved by Council, staff will prepare a Request for Proposals for the delivery of Handi-Transit services in the City of Greater Sudbury. It is staff's objective to make a recommendation to Council regarding the awarding of the Handi-Transit contract(s) in fall of 2001.

The successful bidder will require a period of approximately six to eight months to order and receive the fleet of vehicles that will be necessary for the delivery of the service. The vehicles currently in use by some of the various contractors are nearing the end of their productive operational time and will not be suitable for continued use in this service.

Following this process will allow for the new Handi-Transit services for the City of Greater Sudbury to be implemented on July 1, 2002. This will allow us to reflect any changes in service levels and the resulting financial impacts in the 2002 operating budget. July is an ideal start up time as it allows the successful contractor to operate the service for a few months before the commencement of the school year, when the system will be at capacity as students account for between 25% and 30% of our Handi-Transit riders.



Report To: CITY COUNCIL

Report Date: March 7, 2001

Meeting Date:

March 13, 2001

**Subject**: New Child Care Programs: Maple Tree Preschool Inc. and Circle of Friends

Daycare

Department Review:

General Manager

Recommended for Agenda:

J.L. (Jim) Rule

Chief Administrative Officer

Brenda J. Moxam, Program Specialist Report Authored by:

## Recommendation:

#### INFORMATION REPORT

#### **EXECUTIVE SUMMARY:**

On December 15, 2000 the Three Musketeers Day Care Inc./La Garderie des Trois Mousquetaires Inc. located within the St. Benedict High School, 2993 Algonquin Road, Sudbury closed its' operation due to health reasons of the two owners. The Manager of Children Services has been informed by the Ministry of Community and Social Services that the Maple Tree Preschool will be the new operators of this centre and opened for business on March 5, 2001.

As well, on January 29, 2001 in Dowling a new licensed day care centre opened its' door to the families in their community. The Circle of Friends Daycare Centre is owned and operated by Melinda Deschamps and has spaces for 3 infants, 5 toddlers, 8 preschoolers and 15 school aged children.

## Background:

Maple Tree Preschool is a licensed for-profit day care centre owned and operated by Nita and Harsh Nath. It opened in January 1999, offering a preschool program with an academic orientation, introducing computer education for young learners. Maple Tree's vision is to: "Provide the children with a happy environment and an educational facility, comparable to the best in the world. The children will have a choice to learn from the latest educational programs both academic and computer based. We will keep abreast with the developments in the education system in the world and effect changes continually. We are committed to operate a child centre, parent advised program."

In May 1999, with no increased financial commitment to the Regional Municipality of Sudbury, a purchase of service agreement with the Region and Maple Tree Preschool Inc. was issued and authorized for the provision of quality day care services from the regular purchase of service allocated budget. In the fall of 2000, Maple Tree Preschool began operating a junior kindergarten/school-aged program at St. Thomas School, Sudbury utilizing funds previously allocated in their purchase of service agreement.

A request has been received by the Manager of Children Services for the possibility of entering into another purchase of service agreement with Maple Tree Preschool Inc. for their new location.

The Circle of Friends Daycare Centre located on 6 Lionel Avenue in Dowling was made possible through the owner's (Melinda Deschamps) participation in the SEB program through HRDC and a business loan. A local survey conducted in the Onaping Falls area resulted in 24% of the respondents indicating they would support the establishment of a licensed day care facility with an additional 51% indicating they would consider utilizing a licensed child care program. This is the only licensed day care centre in the former municipality of Onaping Falls.

Given that the Circle of Friends Daycare Centre opened its' doors at the end of January 2001, enrollment has increased and the owner does predict that her centre will be utilized to capacity over a period of time. The license through the Ministry of Community and Social Services at this time is for a three month period which is the practise for new licensed centres, with the extension allocated upon a site visit by the licensing advisor.

The Manager of Children Services has received a request by Melinda Deschamps for child care fee subsidy funding for some of her day care spaces. There is no additional financial cost to the City, as this will be re-allocated from the existing child care budget.



## City Agenda Report Form

Report To: CITY COUNCIL

Report Date: March 8th, 2001 Meeting Date: March 13th, 2001

**Subject**: Municipal Performance Measurement Program

**Report Prepared By:** 

Dean Bergeron,

Manager of Internal Audit and Performance Measurement

**Recommended for Agenda:** 

J.L. (Jim) Rule

Chief Administrative Officer

#### REPORT FOR INFORMATION

## **Executive Summary**

The purpose of this report is to provide an update on the Municipal Performance Measurement Program (MPMP) that is being initiated by the Province.

The Province's intention of the MPMP is to provide taxpayers with an annual report card showing how well their local governments deliver key municipal services. For the first year of the program, 2000, 35 municipal performance measures will be reported and they are detailed in the report.

The information required is currently being collected by staff from the City of Greater Sudbury and will be filed as part of the annual Financial Information Returns that are submitted to the Province by April 30, 2001. The Province requires municipalities to report these 35 performance measures to taxpayers by June 30, 2001.

## Background:

The Municipal Performance Measurement Program (MPMP), an initiative of the Ministry of Municipal Affairs and Housing (MMAH), was announced in the fall of 2000 by previous Minister of MMAH Tony Clement. The MPMP requires all municipalities to begin collecting data, measuring and reporting their performance in the following nine core municipal service areas for the year 2000: garbage, water, sewage, transportation, fire, police, local government, land use planning, and social services. The MPMP will initially consist of 35 broad -level efficiency and effectiveness performance measures. The charts attached are excerpts from the Ministry Handbook and summarize the performance measures for each service area, explain which aspects of efficiency or effectiveness the measures address and briefly define the measures.

Municipalities will first submit their year 2000 performance data through the Ministry's Financial Information Return (FIR) by April 30, 2001, and then report their results to taxpayers by June 30, 2001. The Province will roll up the results for all municipalities and the data will be made available to the public some time before December 31, 2001. The format of this data release is unknown at this time.

With this MPMP, the Ministry is moving to standardize the data municipalities should collect and input to calculate each of the performance measures and ultimately report to the taxpayers. Their hope is that consistent adherence and application of these standards will lead to the development of a comprehensive performance measurement Ontario data base that municipalities can use to compare their performance results over time or, share and compare results with other "like" municipalities. The Ministry understands the various levels of readiness each municipality is in, and that this is an evolving process with the expectation that the quality of the measures reported will improve over time. So although there have been a number of concerns expressed by municipalities on the appropriateness of the 35 performance measures currently chosen, it is anticipated that the MPMP will move forward for the year 2000 as is, with changes and improvements in subsequent years.

Every municipality faces unique circumstances which are not revealed in raw data alone. Municipalities also make choices about the level of service provided. Performance measurement results should be a starting point for further investigation into the unique circumstances of the municipality and factors which affect results. It is the beginning of a continuous improvement process with detailed analysis required.

Staff from the City of Greater Sudbury are currently gathering the data required to complete the current year's Financial Information Returns (FIRs) that must be filed prior to April 30, 2001. This data is a mixture of computer and manually generated information. For 2000 this information will be submitted on 8 separate FIRs - the 7 former municipalities and the former Region. Since the MPMP was announced late in 2000 some of the required information was not tracked and is therefore not available to be reported for 2000. For 2001 all the required information will be tracked and submitted on one FIR for the City of Greater Sudbury.

Attach.



## Summary of Year 2000 Municipal Performance Measures

Service Areas and Measures	Intended Results	Definitions
Garbage (Solid Waste Management)		
Operating costs for waste collection	Efficiency of municipal waste collection services	Operating costs for waste collection per ton or per household (if tonnage information is not available)*
Operating costs for waste disposal	Efficiency of municipal waste disposal services	Operating costs for waste disposal per ton or per household (if tonnage information is not available)*
Operating costs for ecycling	Efficiency of municipal waste recycling services	Operating costs for recycling per ton or per household (if tonnage information is not available)*
Test results	Effectiveness: municipal solid- waste services do not have an adverse effect on environment	Test results for solid-waste disposal sites
Complaints concerning the collection of garbage and recycling	Effectiveness: municipal solid waste services meet household needs	Number of complaints concerning the collection of garbage and recycling per ton or per 1,000 households (if tonnage information is not available)
Waste diversion rate (a)	Effectiveness: municipal waste- reduction programs divert waste from landfills and/or incineration	Percentage of residential solid waste diverted for recycling and tons of solid waste recycled
Waste diversion rate (b)	Effectiveness: municipal waste- reduction programs divert waste from landfills and/or incineration	Percentage of industrial, com- mercial and institutional solid waste diverted for recycling and tons of solid waste recycled
Sewage		
Operating costs for collection	Efficiency of municipal sewage and stormwater collection	Operating costs for collection of sewage and storm-water per kilometre of sewer line
Operating costs for treatment and disposal	Efficiency of municipal sewage treatment and disposal services	Operating costs for treatment and disposal of sewage and stormwater per cubic metre treated
Sewer-main backups	Effectiveness: municipal sewage- management practices prevent environmental and human health hazards	Number of sewer-main backups per kilometre of sewer line
Test results	Effectiveness: municipal sewage- management practices prevent environmental and human health hazards	Test results for sewage treatment operations
Untreated sewage eleased	Effectiveness: municipal sewage- management practices prevent environmental and health hazards	Number of hours when untreated or partially treated human sewage was released into a lake or natural water course

<sup>\*</sup> A municipality providing information under these items shall provide the information on a per household basis only if the information is not available on a per ton basis.

## Summary of Year 2000 Municipal Performance Measures (cont.)

Service Areas and Measures	Intended Results	Definitions
Water		
Operating costs for water treatment	Efficiency of municipal water- treatment services	Operating costs for watertreatment per million litres of water treated
Operating costs for water distribution	Efficiency of municipal water- distribution services	Operating costs for water distribution per kilometre of distribution pipe
Approximate water loss	Effectiveness: minimize water loss	Percentage of water produced that is not billed
Test results	Effectiveness: water is safe and meets local needs	Test results for water-treatment plants and distribution systems
Water leaks	Effectiveness: water is safe and meets local needs	Number of breaks in water mains per kilometre of water pipe
Boil-water advisories	Effectiveness: water is safe and meets local needs	Number of days when a boil-water advisory issued by the medical officer of health and applicable to a municipal water supply was in effect
Transportation		
Operating costs for paved roads	Efficiency of municipal paved (hard top) road maintenance services	Operating costs for paved roads per lan kilometre
Adequacy of roads	Effectiveness: safe and secure roads	Percentage of paved-lane kilometres of roads rated adequate
Operating costs for unpaved roads	Efficiency of municipal unpaved road maintenance services	Operating costs for unpaved roads per lane kilometre
Operating costs for winter control of roadways	Efficiency of municipal winter road maintenance services of roadways	Operating costs for winter control maintenance of roadways.
Effective snow and ice control for winter roads	Effectiveness: safe and secure roads	Percentage of winter-event responses that meet or exceed municipal road-maintenance standards
Conventional transit ridership per capita	Effectiveness: maximum utilization of transit services	Number of conventional transit passenger trips per person in service area
Operating costs for conventional transit	Efficiency of municipal conventional transit services	Operating cost for conventional transit per regular-service passenger trip
Fire		
Operating costs for fire services	Efficiency of municipal fire services	Operating costs for fire services per \$1,000 of assessment
Fire loss	Effectiveness: minimize loss of property due to fires	Total dollar loss due to structural fires, averaged over three years, per \$1,000 of assessment



## Summary of Year 2000 Municipal Performance Measures (cont.)

Service Areas and Measures	Intended Results	Definitions
Police		
Operating cost for police services	Efficiency of municipal police services	Operating costs for police services per \$1,000 of assessment
Cases cleared	Effectiveness: safe communities	Percentage of cases cleared for each of the following Statistics Canada categories: violent crimes, property crimes, other Criminal Code crimes (excluding traffic), Criminal Code traffic drugs, crimes under other federal statutes
Local Government		
Operating costs for municipal administration	Efficiency of administration supporting local service	Operating costs for municipal administration as a percentage of total municipal operating costs
Operating costs for council members	Efficiency of municipal council	Operating costs for members of council per capita and as a percentage of total municipal operating costs
Land-Use Planning		
Percentage of new lots created	Effectiveness: new lot creation is occurring in settlement areas	Number and percentage of new lots approved that are located in settlement areas
Percentage of agricultural land retained in an agricultural designation	Effectiveness: preservation of agricultural land	Percentage of designated agricultural land preserved
Social Services		Management (1996)
Percentage of people participating in welfare-to-work activities	Effectiveness: recipients of Ontario Works return to work and achieve self-reliance	Percentage of people receiving Ontario Works assistance that participated in welfare-to-work activities
Number of people receiving social assistance under Ontario Works	Effectiveness: number of people receiving assistance under Ontario Works is reduced	Percentage of change in the number of people receiving social assistance under Ontario Works



Report To: CITY COUNCIL

Report Date: March 2, 2001

Meeting Date: March 13, 2001

Subject: Mayor and Council's Committee on Seniors' Issues

Department Review:

Mark Mieto\

General Mahager \

Health & Social Services

Recommended for Agenda:

Jim Rule.

Chief Administrative Officer

Report Authored by:

Lyne Côté Veilleux

## Recommendation:

WHEREAS at its February, 2000 meeting the Seniors Advisory Council unanimously approved the recommendation to establish an Interim Mayors' Committee on Seniors' Issues for the City of Greater Sudbury; and

WHEREAS a community consultation was held to discuss the <u>Addressing the Needs of</u> an Aging Population: Sudbury's Golden Opportunity Report (March 2000);and

WHEREAS key areas addressed at the consultation included the creation of a Mayor's Advisory Committee on Seniors' Issues

THEREFORE BE IT RESOLVED THAT a Mayor and Council's Committee on Seniors' Issues be established for the term of this City Council; and

THAT the terms of reference for this committee (attached) be approved by City Council; and

THAT a request for proposals be issued to recruit a consultant as an advisor to the Mayor and Council's Committee on Seniors' Issues for a period of three years.

#### **EXECUTIVE SUMMARY**

The Mayor and Council's Committee on Seniors' Issues will act as an advisory committee to the Mayor and Council and will focus on strategic issues that help maintain and enhance the quality of life of older adults within the City of Greater Sudbury. The committee membership will consist of two representatives from each ward and will be chaired by the Mayor or his designate. A consultant would be contracted for approximately three years to assist in the establishment of the committee and provide a community mobilization plan, an operational plan and an evaluation mechanism for the operation of the committee.

## **Background:**

For over 10 years, the Seniors Advisory Council for the Region of Sudbury has advised Regional Council on policy issues affecting seniors in and around our community. Upon dissolution, the Seniors Advisory Council unanimously approved the recommendation that a Mayors' Committee on Seniors' Issues be established.

In March, 2000 a community consultation took place to discuss the <u>Addressing the Needs of an Aging Population: Sudbury's Golden Opportunity Report published in March, 2000.</u> The establishment of a Mayor's Committee on Seniors' Issues was one of the key issues of discussion and was well supported. Subsequently, the attached terms of reference for a Mayor and Council's Committee on Seniors Issues were developed and are now brought forward to Council for endorsement.

#### **Next Steps**

It is recommended that a request for proposals be issued to recruit a consultant for a three year term to act as an advisor for the Mayor and Council's Committee on Seniors' Issues. The consultant will be responsible for developing a community mobilization plan, including time lines and deliverables, an operational plan, on the day-to-day operation of the committee, and an evaluation mechanism for the operation of the committee. Funding for the Seniors Committee is contained in the 2001 base budget in the amount of \$70,000.

