

Media Release

For Immediate Release

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Greater Sudbury launches HART Hub in Phased Approach to Tackle Housing and Health Gaps

GREATER SUDBURY, ON – The final phase of Greater Sudbury’s HART Hub will see the opening of a central access point for individuals to connect to housing, health, and social supports at 105 Elm St., on February 17, 2026.

“The opening of the Greater Sudbury HART Hub marks a meaningful step forward in connecting people to the care they need, close to home,” said Vijay Thanigasalam, Associate Minister of Mental Health and Addictions. “As part of Ontario’s network of 28 HART Hubs, this site will deliver more integrated, community-based services that support recovery, improve access to care, and enhance safety for individuals and families across the province.”

Services at the downtown HART hub will be delivered through a partnership between Shkagamik-Kwe Health Centre, Monarch Recovery Services, and the Northern Initiative for Social Action (NISA).

Services will include intake, care planning and goal setting, housing-focused support, access to primary care, mental health and addictions services, social supports such as ID and documentation assistance, peer support, and scheduled programming.

The HART Hub can be accessed through mobile outreach referrals, scheduled appointments, and planned programming. It is not a shelter, drop-in, or warming centre, and is designed to complement, not duplicate, existing community services.

“The opening of the downtown HART Hub marks a major step forward in how we support people facing homelessness, mental health challenges, and addiction in our community,” said Mayor Paul Lefebvre. “This hub brings services together in one place, making it easier for people to get help when and where they need it, while strengthening safety, stability, and compassion across Greater Sudbury.”

Community partners in Greater Sudbury are continuing preparations for the launch of the HARTBeat Health and Wellness Centre (HART Hub), a co-ordinated, community-based model designed to improve access to housing, outreach, and integrated health and social services for individuals and families experiencing homelessness, mental health challenges, and substance use concerns.

The Greater Sudbury HART Hub is being implemented through a phased approach to ensure services are introduced safely, effectively, and in a co-ordinated approach as staffing, site readiness, and operational planning are finalized.

The HART Hub is part of Ontario's Homelessness and Addiction Recovery Treatment (HART) initiative, a provincewide strategy focused on improving access to treatment, recovery supports, and housing stability across communities.

The first phase of the HART Hub is already underway through the Lotus Transitional Housing Program, located on Lorraine Street. The Lotus Program follows a housing-first approach, focused on safety, dignity, stability, and long-term housing outcomes. The program provides 40 transitional supportive housing units, with 36 units currently occupied. As of January 2026, eight individuals have successfully transitioned into permanent housing.

The Lorraine Street facility is owned by the City of Greater Sudbury's Housing Corporation and operated by Health Sciences North with clinical services on site.

The program offers up to two years of transitional housing and supports individuals experiencing chronic homelessness alongside mental health and substance use challenges. Residents have access to 24/7 clinical staffing, daily meals, counselling, medication support, life-skills training, psychoeducation, and assistance navigating community services to support long-term housing stability.

The second phase also underway expands services beyond fixed locations through mobile outreach and supportive housing across the community.

Mobile outreach teams are providing basic needs support, health, and referrals that help connect people to housing, health, and social supports, reducing barriers to care and reaching individuals where they are.

This phase also includes 48 supportive housing units operated by the Canadian Mental Health Association – Sudbury/Manitoulin and Monarch Recovery Services, with units located across the city. As of January 2026, nine individuals are currently housed, with additional individuals progressing through intake and assessment.

The HART Hub reflects collaboration among community partners including the City of Greater Sudbury, Health Sciences North, Shkagamik-Kwe Health Centre, Monarch Recovery Services, the Canadian Mental Health Association – Sudbury/Manitoulin, and the Northern Initiative for Social Action.

“We are proud to stand alongside our community partners in launching the HARTbeat Hub, a transformative step toward integrated, compassionate care for those navigating homelessness, addiction, and mental health challenges,” said Roxane Zuck, Chief Executive Officer of Monarch Recovery Services and Co-Chair of the HARTbeat Hub Health and Wellness Steering Committee. “This initiative reflects our shared commitment to dignity, safety, and hope, ensuring that no one is left behind and every door leads to support.”

It’s a sentiment echoed by Angela Recollet, E-niigaanzid (CEO) at Shkagamik-Kwe Health Centre and Co-Chair of the HARTbeat Hub Health and Wellness Steering Committee.

“We have been diligent in strengthening partnerships among the six core organizations, Shkagamik-Kwe Health Centre, Monarch Recovery Services, Health Sciences North, CMHA–Sudbury/Manitoulin, NISA, and the City of Greater Sudbury, while working closely with our government partners, including the Ministry of Health, Ontario Health, Ontario Health North, and the Centre of Excellence,” Recollet said.

“We are all working together to improve care for some of our most vulnerable patients. Health Sciences North will serve as the secretariat, providing co-ordination and oversight across partners, and dedicated human resources are now in place to help bring the downtown hub’s vision and mandate to life. This partnership embodies the spirit of respect, reciprocity, and relationships that guide our collective work.”

By prioritizing housing stability and co-ordinated care, the Greater Sudbury HART Hub is expected to reduce reliance on emergency departments, emergency services, police, and shelters, allowing those systems to focus on urgent and emergency needs while strengthening community safety and wellbeing.

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