

Minutes
For the Accessibility Advisory Panel Meeting

January 24, 2025

Tom Davies Square

Present Travis Morgan, Co-Chair of the Accessibility Advisory Panel,
Gina Kennedy, Co-Chair of the Accessibility Advisory Panel,
Alicia Chenier, Vice Chair of the Accessibility Advisory Panel,
Councillor Landry-Altman, Sylvie-Valerie Denis, Karen Wilson,
Sharon McLay, Lisa Michelutti-Mirabelli, Charles Tossell, Rory
Whitehouse, Legislative Compliance Coordinator

Absent Councillor Benoit

Gina Kennedy, In the Chair

1. Call to Order

The meeting commenced at 10:03 a.m.

2. Roll Call

A roll call was conducted.

3. Discussions

3.1 GOVA – Mobility Hub Feedback

Cheryl Hache, Manager of Transit Customer Experience and Planning, provided an electronic presentation regarding the plans for GOVA's new Mobility Hubs across the city.

The Panel asked questions regarding: Locations where the new hubs will be, plans for our current transit terminal, and education materials.

3.2 GOVA – New Rider Guide Feedback

Danielle Derochie, Supervisor of GOVA Plus and Driver Certification, provided an electronic presentation regarding the New Rider Guides being developed.

The Panel asked questions regarding: Contrast and font options for the new documents, notification systems for GOVA Plus, complaints processes, and photo descriptors.

3.3 GOVA – Covered Benches Concept

Danielle Derochie, Supervisor of GOVA Plus and Driver Certification, provided an electronic presentation regarding designs for new covered benches.

The Panel asked questions regarding: Timelines for implementation, locations where they will be installed, which logos are being used, future infrastructure maintenance, solar powered lighting, and existing shelters.

3.4 GOVA – New Fare Box Implementation

Danielle Derochie, Supervisor of GOVA Plus and Driver Certification, provided an electronic presentation regarding the installation of the new fare boxes on GOVA vehicles.

The Panel asked questions regarding: The accessibility of the new boxes, how user friendly they are, and which vehicles are being equipped with them.

4. Question Period

The following topics were raised during question period: Panel accomplishments to date, promotional and educational material, accessible parking spaces across the city as well as potential education material in this regard, and heated sidewalks.

5. Adjournment

Gina Kennedy adjourned the meeting at 12:13 p.m.