

**By-law 2014-68**

**A By-Law of the City of Greater Sudbury to  
Amend By-law 2013-290 Being a  
By-law to Establish a Water and Wastewater Policy and  
Water and Wastewater Rates and  
Charges In General and for Special Projects**

**Whereas** Council for the City of Greater Sudbury deems it advisable to amend By-law 2013-290, being a By-law of the City of Greater Sudbury to Establish a Water and Wastewater Policy and Water and Wastewater Rates and Charges in General and for Special Projects;

**Now therefore the Council of the City of Greater Sudbury Enacts as follows:**

1. Section 2(23) of By-law 2013-290, being a By-law of the City of Greater Sudbury to Establish a Water and Wastewater Policy and Water and Wastewater Rates and Charges in General and for Special Projects is hereby repealed and the following Section 2 enacted in its place and stead:

“Account Adjustment – Billing Error

(23) Where a billing error from any cause has resulted in an underbilling or overbilling of water / wastewater charges, the City will adjust the billing for the period affected by the error to a maximum period of 2 years from the date the error is corrected at the rates applicable for that period. Where the amount of the error cannot otherwise be determined, the adjustment shall be based on the water consumption rate established after the error is detected.”

2. This By-law shall come into force and effect upon passage.

**Read and Passed in Open Council** this 25th day of March, 2014

\_\_\_\_\_ "original signed" \_\_\_\_\_ Mayor

\_\_\_\_\_ "original signed" \_\_\_\_\_ Clerk