

Request for Decision City Council



Type of Decision									
Meeting Date	March 24, 2005				Report Date	March 1, 2005			
Decision Requested		Yes	<input checked="" type="checkbox"/>	No	Priority		High	<input checked="" type="checkbox"/>	Low
	Direction Only				Type of Meeting	<input checked="" type="checkbox"/>	Open		Closed

Report Title
Child Care - Service Evaluation

Policy Implication + Budget Impact	
<input type="checkbox"/>	This report and recommendation(s) have been reviewed by the Finance Division and the funding source has been identified.
<input checked="" type="checkbox"/>	Background Attached

Recommendation	
Report is for information only.	
<input type="checkbox"/>	Recommendation Continued

Recommended by the Department Head

C. Matheson
Catherine Matheson
General Manager, Community Development

Recommended by the C.A.O.

M. Mioto
Mark Mioto
Chief Administrative Officer

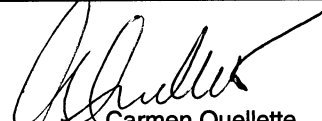
Date: March 1, 2005

Report Authored By



Brenda J. Moxam
Program Specialist, Children Services Division

Division Review



Carmen Ouellette
Director, Children Services Division

Background

Children Services conducts annual customer satisfaction surveys to evaluate the services provided to families whose children have been attending licensed day care for a minimum of six months. The results are tabulated and used as a basis for future tracking of areas for improvement for the purchase of service operators, the directly operated centres and the administration office.

Methodology

The survey was developed in 1994 by a subcommittee of the City of Greater Sudbury's Child Care Committee, was reviewed and revised in 2001 and 2004 to ensure that the questions in the evaluation continue to reflect the services being provided to the parents.

The survey was initiated to provide Children Services with direct information from parents of the services received and to utilize this information to make changes in the identified areas to ensure that the services being provided by the centres are meeting the current needs of the families in our community.

Families receiving child care fee subsidies are asked to complete a survey, which is available in both official languages, during the time of their annual office review. Families have the option of providing their name on the survey they are completing, however it is necessary to provide their name if they would like a follow-up to their concerns. Completed surveys are reviewed on a monthly basis and concerns are discussed with the Supervisor/Executive Director of the appropriate centre and the parent (if name is provided) with the Children Services' office in order to resolve issues. The results are tabulated quarterly and provided to each centre to share with their staff, Board of Directors and families.

Return Rate

During the period of January to December 2003, 289 subsidized parents of a possible 393 completed the service evaluation and for the same period of time in the year 2004, 306 of a possible 453 subsidized parents completed the evaluation.

The number of surveys completed for each centre varies annually as it is determined by the number of subsidized families utilizing each particular program.

Results

The rating scale used to determine the level of satisfaction ranges from poor to excellent. The numeric results are tabulated to determine the level of satisfaction for the services delivered by the licensed child care centres and the results from the chart attached are based on the overall satisfaction of each of the following categories: general health/safety/cleanliness, food/nutrition, activities, flexibility, discipline, physical space, parent participation, staffing and the administration office. Along with the numeric results the Children Services Division takes into consideration the comments provided by the families, to assist in providing an understanding to the increase or decline in particular areas.

Date: March 1, 2005

Benchmarking

A comparison of past surveys for each centre assists in evaluating, planning and setting goals for all areas of their child care program. As well, ongoing site visits by the Children Services' Division, the implementation of the Program Quality Indicators (PQI) assessment tool and an ongoing working partnership with centres ensure issues brought forward in the surveys by the families are addressed.

Survey Question #	Percentage of Families Satisfied											
	1994	1995	1996	1997	1998	1999	2000	2001	2002	2003	2004	
1 General Health/ Safety/Cleanliness	97	91	88	93	92	96	95	99	98	99	99	
2 Food/Nutrition/Menu of Centre	98	90	93	96	92	95	96	96	96	95	95	
3 Activities of Centre	97	94	88	95	91	94	96	97	96	96	98	
4 Flexibility of Centre	96	91	91	92	90	94	94	99	99	99	98	
5 Discipline	98	89	89	93	90	92	92	94	95	95	98	
6 Physical Space	88	86	88	92	90	93	91	99	98	99	99	
7 Parent Participation in Centre	92	81	91	84	81	83	90	92	90	92	96	
8 Staffing of Centre	98	93	93	95	93	95	91	99	98	99	99	
Administration Office	96	95	96	96	96	99	100	99	99	99	99	

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Meeting Date	March 24, 2005				Report Date	March 18, 2005			
Decision Requested		Yes	<input checked="" type="checkbox"/>	No	Priority	<input checked="" type="checkbox"/>	High		Low
	Direction Only				Type of Meeting	<input checked="" type="checkbox"/>	Open		Closed


Report Title

**Remuneration Paid to Members of Council
and Council Appointees during 2004**

Policy Implication + Budget Impact	
<input checked="" type="checkbox"/>	This report and recommendation(s) have been reviewed by the Finance Division and the funding source has been identified.
N / A	
<input checked="" type="checkbox"/>	Background Attached

Recommendation
FOR INFORMATION ONLY
Recommendation Continued

Recommended by the Department Head

for 
S. Jonasson
 Acting Chief Financial Officer / Treasurer

Recommended by the C.A.O.


M. Mieto
 Chief Administrative Officer

Date: March 18, 2005

Report Prepared By*S. St-Onge*S. St-Onge
Acting Manager of Current Accounting Operations**Division Review**Name
and Title**EXECUTIVE SUMMARY**

Pursuant to Section 284(1) of the Municipal Act, the Treasurer must, on or before the 31st day of March, submit to Council an itemized statement of remuneration and expenses paid in the previous year, to or on behalf of, each member of Council and each Council appointed member of any body, including a local board, in respect of his or her services.

BACKGROUND

Attached are statements of remuneration and expenses paid during the period January 1, 2004 to December 31, 2004 for the City of Greater Sudbury Mayor and Council, as well as a number of other bodies to which the City of Greater Sudbury Council appointed members.

These other bodies include:

- Association Francaise des Municipalities de l'Ontario
- Association of Mining Municipalities of Ontario
- Association of Municipalities of Ontario (AMO)
- Board of Management for Sudbury Metro Centre
- Board of Management for the Flour Mill Business Improvement Area
- Board of the Northern Ontario Medical School
- Children's Aid Society
- City of Greater Sudbury Community Development Corporation
- Committee of Adjustment
- Federation of Canadian Municipalities (FCM)
- Federation of Northern Ontario Municipalities (FONOM)
- Fenceviewers
- Fire Advisory Committee
- Greater Sudbury Housing Corporation
- Greater Sudbury Police Services Board
- Greater Sudbury Public Library Board
- Greater Sudbury Utilities
- Livestock Evaluators
- Nickel District Conservation Authority
- N.O.R.C.A.T (The Northern Centre for Advanced Technology INC.)
- Older Adult Centre / Centre des Aînés de Sudbury
- One-Eleven Senior Citizens' Centre Inc.
- Ontario Association of Children's Aid Societies
- Sudbury Airport Community Development Corporation
- Sudbury and District Health Unit
- Sudbury Theatre Centre

Date: March 18, 2005

The payments to the City of Greater Sudbury Mayor and Council were made under the authority of By-law 2002-280F as amended by By-law 2004-121F which were passed pursuant to Section 283 of the Municipal Act.

Payments made to City of Greater Sudbury Council appointed members of other bodies were paid by those bodies and reported to the Treasurer as required under 284(3) of the Municipal Act.

**THE CITY OF GREATER SUDBURY
TREASURER'S STATEMENT OF REMUNERATION AND EXPENSES OF
MEMBERS OF CITY COUNCIL AND COUNCIL APPOINTEES
FOR THE CALENDAR YEAR 2004**

PURSUANT TO SECTION 284(1) OF THE 2001 MUNICIPAL ACT,
THE FOLLOWING REMUNERATION AND EXPENSES WERE AUTHORIZED BY BY-LAW
2002-280F AS AMENDED BY BY-LAW 2004-121F
PASSED PURSUANT TO SECTION 283 OF THE MUNICIPAL ACT

	REMUNERATION	FRINGE BENEFITS (1)	EXPENSES (2)
<i>Mayor</i>			
D. COURTEMANCHE	96,907.23	19,956.56	15,315.72
<i>Councillors</i>			
C. BERTHIAUME	30,124.24	4,186.34	9,325.45
R. BRADLEY	29,401.17	3,305.37	11,139.50
F. CALDARELLI	31,506.13	4,011.72	3,087.18
T. CALLAGHAN	30,271.84	7,866.45	4,242.69
D. CRAIG	33,284.86	8,445.46	13,248.46
R. DUPUIS	35,853.89	8,721.82	13,242.31
E. GAINER	31,683.06	8,020.28	2,416.37
J. GASPARINI	31,901.13	7,741.59	4,687.27
T. KETT	33,451.96	8,463.69	16,068.62
L. REYNOLDS	30,453.71	5,610.33	10,830.41
A. RIVEST	30,124.24	7,850.37	8,843.33
R. THOMPSON	33,153.49	4,467.07	2,753.85

* Remuneration includes Deputy Mayor, Stand in for Mayor, Finance, Planning, Priorities Committees and Sudbury & District Health Unit

- (1) Fringe benefits may include Canada Pension Plan, Employer Health Tax, Dental, Extended Health, OMERS, Travel, Life Insurance, Long Term Disability, Short Term Disability, and Parking benefits
(2) Expenses include registration, travel, office expenses and mileage reimbursement (vehicle allowance for the Mayor)

**THE CITY OF GREATER SUDBURY
TREASURER'S STATEMENT OF REMUNERATION AND EXPENSES OF
MEMBERS OF CITY COUNCIL AND COUNCIL APPOINTEES
FOR THE CALENDAR YEAR 2004**

COUNCIL APPOINTEES	REMUNERATION	FRINGE BENEFITS	EXPENSES
Association Francaise des Municipalities de L'Ontario			
Councillor R. Dupuis			324.80
Association of Mining Municipalities of Ontario			
Councillor R. Bradley			60.00
Councillor R. Dupuis			316.50
Board of Management for Sudbury Metro Centre			
G. Robicheau			784.62
R. Hirani			287.83
The Children's Aid Society of the Districts of Sudbury and Manitoulin			
Councillor T. Callaghan			237.60
City of Greater Sudbury Community Development Corporation			
J. Caruso			1,565.27
Committee of Adjustment			
C. Coupal	1,067.00	23.77	670.80
G. Cimino	1,256.00	27.46	548.93
M. Dupont	879.00	17.16	800.67
C. Gravelle	1,107.00	22.16	980.96
R. Rinaldi	1,470.00	40.05	321.75
<u>Past Members</u>			
N. Gauthier	62.00		10.92
J. Ilritski	62.00		52.26
H. Kokko	62.00		
Federation of Northern Ontario Municipalities			
Councillor R. Bradley	1,440.00		1,254.44
Greater Sudbury Airport Board			
Wayne Guembel			1,998.22
Councillor Terry Kett			45.98
Greater Sudbury Housing Corporation			
Councillor R. Bradley			129.78
R. Cauley-Clifford			70.15
M. Kivistik			50.00
A. Fex			263.84
M. Rochon			69.00
Greater Sudbury Police Services Board			
Councillor E. Gainer			1,085.27
D. Petryna	6,295.05	357.39	2,677.69

**THE CITY OF GREATER SUDBURY
TREASURER'S STATEMENT OF REMUNERATION AND EXPENSES OF
MEMBERS OF CITY COUNCIL AND COUNCIL APPOINTEES
FOR THE CALENDAR YEAR 2004**

COUNCIL APPOINTEES	REMUNERATION	FRINGE BENEFITS	EXPENSES
<i>Greater Sudbury Utilities</i>			
Mayor D. Courtemanche	5,491.65		
Councillor D. Craig	19,324.99		3,124.83
A. Davey	11,691.63		
Councillor R. Dupuis	12,658.29		1,613.21
C. Gatien	15,099.96		11,475.79
Councillor T. Kett	13,858.29		1,323.70
L. Lalonde	11,091.63		1,794.81
L. Lisk	12,141.63		83.96
B. Montgomery	12,399.96		
C. Schut	10,941.63		122.10
 <u><i>Past Members</i></u>			
P. Dow	1,716.66		
J. Fera	1,716.66		
D. Kilgour			363.09
P. Marleau	2,300.00		
 <i>Livestock Evaluators</i>			
N. Shank	128.40		
M. Demers	64.20		
W. Spencer	128.40		
 <u><i>Past Member</i></u>			
S. Montpellier	128.40		
 <i>Ontario Association of Children's Aid Societies</i>			
Councillor T. Callaghan			1,792.94
 <i>Nickel District Conservation Authority</i>			
Councillor R. Bradley	3,225.00		167.52
A. Beaudry	225.00		104.40
G. Dalcourt	150.00		28.08
Councillor R. Dupuis	200.00		105.06
Councillor L. Reynolds	75.00		18.24
B. Rogers	225.00		41.76
Councillor R. Thompson	175.00		84.01
 <i>Northern Ontario School of Medicine</i>			
JK Gordon			336.48
 <i>Sudbury and District Health Unit</i>			
Councillor J. Gasparini	2,117.68		507.67
M. Dennis	700.00		