

City of Greater Sudbury

2016 Citizen Satisfaction Survey

A quantitative survey with residents of Greater Sudbury



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A. Summary of Findings

The City of Greater Sudbury had a need to conduct a survey with residents related to their perceptions and attitudes towards the services provided by the City.

Metroline Research Group was chosen as the supplier for the 2016 survey of 1,200 Greater Sudbury residents, conducted via telephone survey with randomly selected households across all wards.

As added opportunity for public engagement, Metroline prepared and hosted an online survey, made available through the City website for residents not reached for the telephone survey.

The survey was offered in both official languages.

This survey provides feedback to the City of Greater Sudbury about the programs and services they provide and the focus areas/priorities.

Key findings of the 2016 survey include:

Municipal Affairs

- Just over a third of residents (35%) feel they are 'very' or 'somewhat' knowledgeable about municipal affairs. Fewer residents (29%)say they are "not very" or "not" knowledgeable.
- More than 4 in 5 residents indicated they are 'very' likely to vote in the next Municipal election in 2018
- Those who were not likely to vote indicated that there would need to be a candidate they liked or supported to get them out to vote and they need to be more informed. Within this group, a proportion are just not interested in voting

Issues/Perceptions

- By a wide margin, the top issue for Sudbury residents are road conditions and road construction, expressed in the top three by 70% of residents.
- Level of taxes, value received for taxes, and what taxes are spent on is the second concern, reported by 30% residents.
- Maintaining infrastructure was the third mention (buildings, utilities, sewers, etc.) for the telephone survey, for 23% of residents.

Future Direction

- Residents are more optimistic than not about the direction the City of Greater Sudbury is heading in.
- 38% of residents feel the City has been 'getting better' over the past two years, compared to 13% who feel it has been getting 'worse'.
- Residents are about evenly split on whether the City is heading in the right direction to ensure a high quality of life for future generations.
- A significant number of residents do <u>not</u> agree they receive good value for their tax dollars. About half (49%) of residents 'somewhat' (25%) or 'strongly' (24%) disagree with the statement.



Services

- About a third of respondents (31%) are satisfied with the level and quality of service they receive, with 5% being 'very' satisfied and 26% being 'somewhat' satisfied.
- Out of a list of 23 services listed for residents, the ones that scored highest in importance were Fire and Paramedic Services (90%), Road Maintenance (81%), and Police Services (81%).
- Resident satisfaction with Fire and Paramedic Services (81%) and Police Services (67%) shows there is some opportunity to improve satisfaction but fall within a range we expected and have seen before.
- Satisfaction for Road Maintenance (12%) is very low and there is a significant gap in resident perception. Indeed, out of the list of 23 services, although Roads ranked at the top of the list in importance, the satisfaction score was the lowest score received.

Communications

- The City of Greater Sudbury website is often used as a resource for information about Greater Sudbury programs and services. 37% of residents told us they use it.
- Local newspapers continue to be a resource, with 25% of residents using the Sudbury Star, and 21% of residents using Northern Life.
- Not surprisingly, news that relates to taxes and tax changes is the item most often mentioned as what they would like to receive (26%)
- Information or changes related to municipal services is mentioned similarly (26%).
- These are followed closely by information related to future plans and capital projects (25%), upcoming Community Events (25%), and information about Road repair and construction (23%).

Customer Service

- Half of residents we spoke with (50%) say they had need of some kind of customer service contact with the City of Greater Sudbury over the past year.
- A large majority of the Customer Service contact over the past year was via telephone. More than threequarters of residents had contact by telephone (77%).
- Most residents are satisfied with the customer service they received. 78% of residents were either 'very' satisfied (47%) or 'somewhat' satisfied (31%).



B. Project Background

The City of Greater Sudbury has conducted Citizen Satisfaction surveys in the past, the last one was conducted in 2009 with slightly different objectives and different questions. Metroline Research Group was contracted to conduct the survey in 2016.

Metroline worked with the City of Greater Sudbury to design the survey for 2016.

Metroline conducted 1,200 telephone surveys with randomly selected households in Greater Sudbury. This included residential landlines and mobile exchanges. In addition, a further 1,714 surveys were completed using an online survey that residents could access through the City website. (Results of the online survey are detailed in Appendix A).

The primary objective of this research is to measure citizen perceptions and attitudes regarding the services provided by the City of Greater Sudbury.

This report outlines the results for the 2016 Citizen Satisfaction Survey. Respondent opinions may take into consideration not only their own experiences, but also their perceptions or what they may have seen, heard, or read about in terms of the services investigated.

C. Research Methodology

Project Initiation and Questionnaire Design

At the project launch meeting, the Metroline team met with City of Greater Sudbury team members to discuss objectives, and reviewed the work plan.

After this meeting, and some further information received from internal stakeholder consultation, Metroline prepared an initial draft survey which was reviewed by the Greater Sudbury team.

When the final survey was approved, Metroline conducted a pre-test with 22 residents via telephone to ensure understanding and test the survey length.

Metroline purchased a random sample of directory listed telephone numbers for Greater Sudbury from a professional sample provider. We then supplemented the sample with randomly generated numbers from within cellular exchanges. In the end, 18% of surveys in the telephone sample were completed via mobile devices.

Survey Population and Data Collection

Between September 28 and October 26, 2016, 1,200 telephone surveys were completed.

At the overall level, the results of this survey can be considered accurate to within +/-2.8%, 19 times out of 20 (95% Confidence Interval). It is important to note that within sub-groups, the sample is smaller, and the margin of error will increase accordingly.



After the telephone survey was launched, Metroline prepared a version of the survey for residents to complete online, and provided the link to Greater Sudbury. The City was responsible for promotion of the survey. The survey link was posted on the Greater Sudbury website. In the end, 1,714 residents completed the survey online. Due to the self-selecting nature of online surveys, the results cannot be combined with the random telephone, statistically representative survey, and as such have been reported separately.

Our sampling software randomly generated households to call from within the sample frame (listed numbers and mobile numbers). Calling took place 7 days a week, between the hours of 1pm and 9pm on weekdays, and between 10am and 3pm on weekends.

After an initial non-contact, we returned to the number at least 3 more times (at various times of day and day of week) before substitution.

To qualify for this study, respondents were:

- Male or female head of household
- 18 years and older
- residents of Greater Sudbury

Before working on this project, interviewers received a thorough briefing including conducting practice interviews with supervisory staff. All calling took place in our supervised, monitored call centre, and at minimum 10% of interviews conducted by an interviewer were validated.

This table details the record of call attempts for the study.

A review of the 2016 study shows that just under 19,000 call attempts were required, partially this is as a result of the introduction of mobile sample. There is less control over location, respondents can be more likely to refuse if they do not have unlimited minutes or are not in a suitable location, and they can be less likely to answer the call.

This table reflects contact attempts for unique households. The actual number of dials (due to repeated no contact) for this study was just over 28,000.

Summary of Call Attempts

Final Call Attempts	Calls
Completed Interviews	1,200
Busy/No Answer	9,020
Respondent Unavailable/callback	136
Refusals	3,567
Not In Service	4,133
Language Barrier (not English/French)	167
Not Sudbury resident	131
Disqualified/Quota Full	461
Total Dials	18,815

Data Analysis and Project Documentation



After all telephone interviews were completed and verified, and the online survey was closed, the Metroline Project Manager reviewed the results of open-ended questions to develop a code list.

Our internal data processing team worked on preparing data tables and coding the open-ended responses.

Data tables were prepared to a standard set of cross-tabulation banners, and included statistical testing (primarily z-test and u-tests) to understand statistically significant differences between sub-groups.

Tabulations of the 2016 detailed data tables have been provided under a separate cover.

As with any survey of the general population, not all populations can be reached. The homeless, residents of hospitals, long-term care facilities, and prisons are not represented in the survey sample.

A copy of the survey used in this research (English and French) can be found as Appendix B.

D. Notes On Reading This Report

This report primarily reports the findings of the statistically valid, random telephone survey.

Due to the self-selected nature of the online survey, the results are not projectable to the population. Where the learning from the online survey differs significantly to the telephone survey, the results have been included, but given the significantly smaller sample size, most of the time the results can only be presented in aggregate form. In particular, as we cannot probe or ensure responses to open-ended questions in an online methodology, many residents chose not to provide an answer to these questions unless indicated otherwise. The results of the online survey are detailed in Appendix A.

Where statistically significant and relevant, differences between specific sub-groups in the telephone survey are mentioned in the analysis (for example, gender, age group, perceived knowledge of Municipal Affairs, etc.).

While sophisticated procedures and professional staff have been used to collect and analyze the information presented in this report, it must be remembered that surveys are *not* predictions. They are designed to measure opinion within identifiable statistical limits of accuracy at specific points in time. This survey is in no way a prediction of opinion or behaviour at any future point in time.

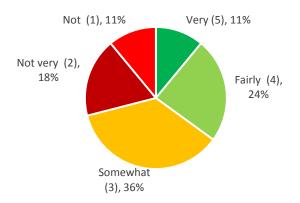


2.0 Municipal Affairs

2.1 Perceived Level of Knowledge

How knowledgeable would you say you are about municipal affairs? (Full sample)

Just over a third of residents (35%) feel they are 'very' or 'fairly' knowledgeable about municipal affairs. Fewer residents (29%) say they are "not very" or "not" knowledgeable.

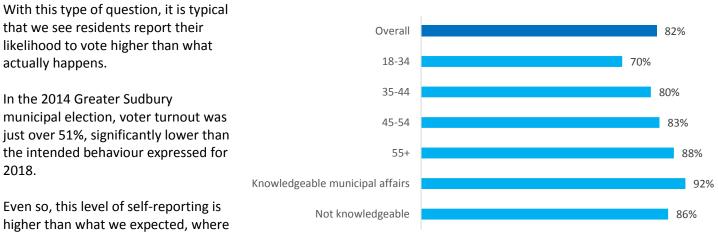


- *Gender* Males (43%) more likely to say they are knowledgeable than females (27%).
- Age no significance on being more knowledgeable, those 18-34 years significantly more likely to say they are less knowledgeable 45% scored 1 or 2 compared to an average of 26% for those 35+ years.
- *Future Direction* Those who say Sudbury has gotten worse in the past 2 years (44%) more likely to score 4 or 5 than those who say it has gotten better (29%).
- *Moving in right direction* Those who disagree more likely to say they are knowledgeable (45%) than those who agree (32%).
- Value for tax dollars Those who agree (31%) or who are neutral (32%) that they receive good value for their tax dollars are the least likely to say they are knowledgeable compared to those who are disagree about value for tax dollars (41% say they are knowledgeable).



2.2 Likelihood to Vote

How likely are you to vote in the next municipal election in Greater Sudbury, to be held in 2018? (Full Sample)



more than 4 in 5 residents indicated

they are 'very' likely to vote in the next municipal election in 2018.

Likelihood to vote increases with age – 70% of those 18-34 years say they are "very" likely to vote in 2018, compared to 88% of those over 55 years.

Those who feel most knowledgeable about municipal affairs most likely to vote (92% say very likely) compared to 86% of those who are somewhat knowledgeable and 66% of those who say they are not knowledgeable.

2.3 Improving Likelihood to Vote

What would make you more likely to vote in the next municipal election in 2018? (Asked of those who say they may not or are not likely to vote)

Residents who indicated they "may" vote in the next municipal election in 2018, or who are "not" likely to vote, were asked what could be done to make them more likely to vote. This question was open-ended – no response options were provided and responses were self-reported.

This applied to only about 1 in 10 residents (11%).

The primary motivator mentioned was there needs to be a candidate running who they like and/or support.

Rank Order by Top Mentions (Unaided)	(n=128)
A candidate I like/support	23%
Be more aware/informed	18%
Nothing – not interested	14%
Candidates I feel I can trust	8%
Nothing – not a citizen/not eligible	7%
Nothing – my vote does not matter	6%
A topic I am interested in or support	6%
Nothing – sick/shut in/old	3%
Better hours/options for voting	3%
Nothing - Won't be living here by then	3%
Don't know	11%



3.0 Issues/Perceptions

3.1 Top issues

What do you think are the <u>top three</u> topics or issues affecting Greater Sudbury today? (Full sample)

By a wide margin, the top issue for Sudbury residents are roads, expressed in the top three by 70% of residents.

This includes current road conditions and construction, and new road planning and construction (for example the Maley Drive extension and improvements to Second Ave).

Roads were ranked as the third most important issue 2009.¹

Level of taxes, value received for taxes, and what taxes are spent on is the second concern, reported by 30% of residents.

Taxes/Property taxes were ranked eighth in 2009.

Maintaining infrastructure was the third mention (buildings, utilities, sewers, etc.), for 23%

Rank Order by Top Mentions (Unaided, no responses provided)	Telephone
	(n=1,200)
Roads (maintenance/construction)	70%
Taxes/high taxes/budget	30%
Infrastructure (maintenance/construction)	23%
New arena/Event Centre/Convention Centre/Casino	15%
Healthcare – wait times/lack of doctors/hospital concerns	14%
Job creation/development/unemployment	13%
Education – Schools/school closures	8%
Cost of utilities	7%
Waste Management/Garbage Collection	5%
Quality of Life	5%
Council/Leadership concerns (Indecisive, scandals, poor management)	6%
Snow removal (Time of day, decisions)	5%
Homelessness/Poverty/Housing	4%
Public transit (coverage, hours, cost)	4%
Business development/new businesses	4%
Council – Overspending, wasted dollars, etc.	3%
Water/Sewer (cost, infrastructure, etc.)	3%
Outlying areas being neglected/under-funded	3%
Leisure/Recreation/Outdoor parks/greenspace	3%
Economy/Economic Diversification	3%
Downtown revitalization	2%
Police enforcement/Presence/Crime	2%
Arts & Culture/Place des Arts	2%
Council – Accountability/Transparency/Communication	2%
Active Transportation (walking/cycling)	2%

of residents. Infrastructure ranked fifth in 2009.

The topic or issue mentioned by 1 in 5 residents in 2009 was jobs/job creation. While it remains a concern in 2016, it is scored lower, ranking sixth, mentioned by 13% of residents.

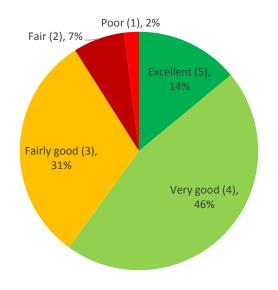
¹ The 2009 survey asked the question in a different way, asking only for top mention unlike 2016 which asked for top three.



- Roads
 - Females (70%) more likely to mention than males (65%)
- Taxes
 - Males (35%) more likely to mention than females (27%)
 - Those who disagree they are receiving good value for their tax dollars more likely to mention (35%) than those neutral (30%) and those who agree they are receiving good value (22%)
- Healthcare waits/doctor shortage
 - Females (18%) more likely to mention than males (9%)
 - Age is a factor. The older the resident, the more likely they are to mention. Those 65+ years most likely to mention (23%) compared to those 18-34 years (8%)

3.2 Quality of Life

How would you rate the overall quality of life in the community? (Full Sample)



60% of residents feel the quality of life in their community is 'excellent' (14%) or 'very' good (46%).

The number of residents who expressed the quality of life in their community being 'fair' or 'poor' is comparably lower, with 9% expressing concern about quality of life with that lower score (1 or 2).

- Age The older the resident, the more likely they are to say 'excellent' (5 out of 5). Those 65+ years (23%) were most likely to mention compared to 7% of those 18-34 years.
- *Future Direction* Those who say Greater Sudbury has gotten better over the past 2 years are more likely to say their quality of life is excellent or very good (scored 4 or 5) at 74%, compared to say Greater Sudbury has gotten worse, where 43% of that group agree the quality of life is excellent or very good.
- *Moving in right direction* Those who agree are most likely to say their quality of life is excellent or very good (81%) compared to those who say good (63%) and those who say fair or poor (36%).
- Value for tax dollars Those who agree they are getting good value for their tax dollars are most likely to agree (78%) compared to those who are neutral (61%) and those who disagree they are getting good value (46%).

Quality of Life Rating	Excellent/Good	Good (3)	Fair/Poor	Don't
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This score is slightly higher (but statistically similar) to the 2009 study, and higher than the 2004 study.

	(4,5)		(1,2)	know
2016	60%	31%	9%	
2009	57%	29%	12%	2%
2004	51%	37%	11%	1%

3.3 Quality of Life

Why do you think the Quality of Life in Greater Sudbury is...? (Full Sample)

The response most often mentioned, by just under one-third of residents was that they like it in	Rank order by Top Mentions (Unaided, no responses provided)	Telephone (n=1,200)
Greater Sudbury – that it is good and they have no	It's good/no complaints/like it here (unspecified)	30%
complaints (30%).	Environment –	14%
	Nature/Greenspace/Water/Beaches, etc.	
The natural environment in and around Greater	Lots of things to do	11%
Sudbury (Nature/Greenspace/Water/Beaches) was	Great community/great people	9%
mentioned second most often at 14%.	Safe/Feel safe here	7%
	Roads – construction/maintenance	7%
Third mention was having lots of things to do	Have good community/social services	5%
around the area, at 11%.	Has everything you need	5%
	Unemployment rate	4%
"This is a wonderful place to live. Incredible outdoor	It's not good/unhappy (unspecified)	4%
opportunities, low traffic, low crime rate"	High taxes/budgets	3%
"It is the right size with late of semilar and sherring but	Poverty/Homelessness	3%
<i>"It is the right size with lots of services and shopping but it is not too big. Has the stuff I want - hospital and</i>	Infrastructure – needs maintenance/improving	2%
stores"	Good amount of jobs	2%
	Cost of living	2%
"There's a lot of people that create a great environment.	Not much to do	2%
Very good to socialize with people"	Council – Leadership concerns	2%
	Outlying areas being neglected/under-funded	2%
"The people. Strangers I meet on the street are very	New arena/Event Centre/Convention	2%
nice and helpful. The scenery and the environment is	Centre/Casino	
very healthy"	Public transit	2%
"In the winter, our roads don't get plowed at least 24-48	Active Transportation (walking/cycling)	1%
hours after a huge snowfall - I can't get to work, I have	Downtown revitalization	1%
to miss work that day"		

"Where we live is beautiful. We're on a lake so those opportunities are great. I just don't think there is enough in the arts community, lots in the sports, needs to be much more well-rounded, more balanced..."

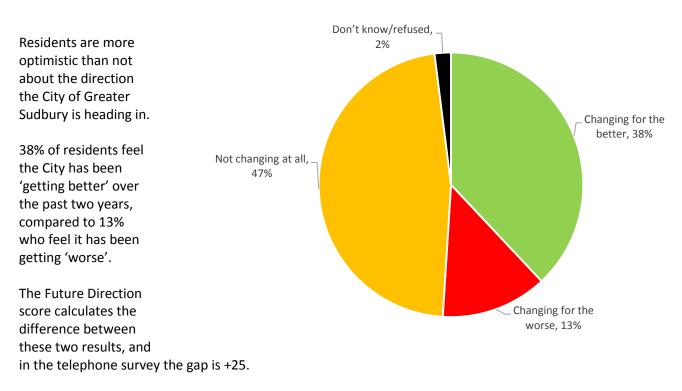
"The outlying towns aren't kept up in the way they should be. Would like the city to be concerned about the outskirts as well..."



4.0 Future Direction

4.1 Change in Greater Sudbury

Overall, in the past two years, would you say that the City of Greater Sudbury is getting better, getting worse, or not changing at all? (Full Sample)



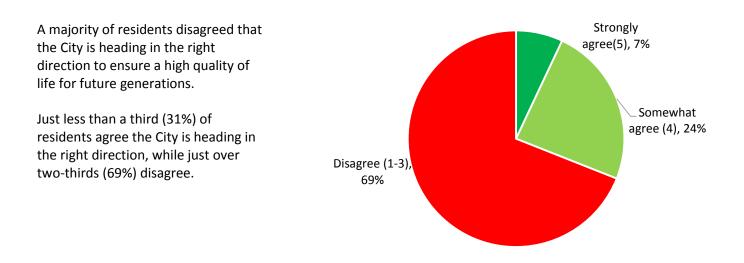
This is an improvement over the 2009 study, where the Future Direction score gap was +6. In 2009, 36% said that Greater Sudbury was changing for the better, compared to 30% saying it had changed for the worse, and 34% who said it hadn't changed or they weren't sure.

- *Gender* Females (42%) more likely than males (34%) to say it is changing for the better.
- Gender Males (16%) more likely than females (11%) to say it is changing for the worse.
- *Municipal Affairs* Those who perceive their knowledge about municipal affairs is highest are <u>least</u> likely (31%) to say that Greater Sudbury is changing for the better, compared to those who have some knowledge (40%) and those who have little to no perceived knowledge (43%).
- *Quality of Life* As expected, those who say the quality of life in Greater Sudbury is good are most likely to say things are changing for the better (47%). Those who feel quality of life Is poor are significantly more likely to say Greater Sudbury is changing for the worse (31%).



4.2 The right direction

How much do you agree or disagree the City is moving in the right direction to ensure a high quality of life for future generations? (Full Sample)

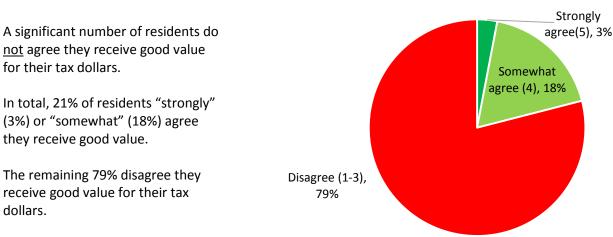


- Gender Females (35%) are more likely to agree (score 4 or 5) than males (28%)
- Age Those 18-34 years are most likely to agree (43%) compared to those 35+ years (29%)
- *Future Direction* Those who agree the City is getting better (58%) more likely to agree than those who say it is getting worse (6%)
- *Quality of Life* Those who say the Quality of Life is good are more likely to agree (42%) than those who are neutral (18%) or poor (6%)
- Value for Tax Dollars Those who agree residents get good value for tax dollars are more likely to agree (62%) than those who are neutral (36%) or those who disagree (15%)



4.3 Value for tax dollars

Considering all the services provided by the City, how much do you agree or disagree we receive good value for our tax dollars? (Full Sample)



About half (49%) of residents

'somewhat' (25%) or 'strongly' (24%) disagree with the statement, while 30% are in more of a neutral camp, scoring their agreement as a 3 out of 5.

- *Gender* Males (54%) are more likely to <u>disagree</u> (score 1 or 2) than females (45%).
- *Municipal Knowledge* Those who feel they are 'very' knowledgeable about municipal affairs are more likely to <u>disagree</u> they receive good value for their tax dollars (55%) compared to those who are 'somewhat' (46%) or 'not' knowledgeable (47%).
- *Future Direction* Those who agree the City is getting <u>worse</u> are more likely to <u>disagree</u> (82%) than those who feel the City is getting better (26%).
- Quality of Life Those who feel the quality of life in Greater Sudbury is 'poor' are most likely to <u>disagree</u> with this statement (91%) compared to those who feel they are 'neutral' (59%) and those who feel the quality of life is good (38%).
- *Right Direction* Those who do not feel the City is moving in the right direction are also the most likely to <u>disagree</u> with this statement (81%) compared to those who are neutral (45) and those who agree the City is moving in the right direction (24%).



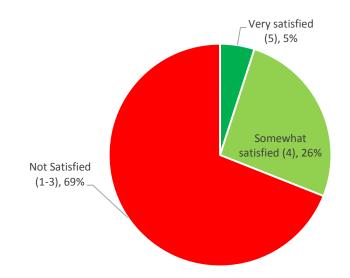
5.0 Services

5.1 **Overall Satisfaction**

How satisfied are you with the overall level and quality of services provided by the City of Greater Sudbury? (Full Sample)

About a third of respondents (31%) are satisfied with the level and quality of service they receive, with 5% being 'very' satisfied and 26% being 'somewhat' satisfied.

In general, residents who feel the city has gotten 'better' over the past 2 years, is heading in the right direction, and provides value for tax dollars are more likely to say 'very' or 'somewhat' satisfied.





5.2 Service Importance/Performance

Residents were read or shown an extensive of list of services that residents of Greater Sudbury receive.

First, they were asked the importance of each service on a scale of 1-5, where '1' meant "Not Important at all", and '5' meant "Very Important". In the table below you can see what percent of residents agreed the service is important (in other words, scored 4 or 5). As an example, Fire and Paramedic Services were ranked most important by residents. 90% of those interviewed agreed the service was important scoring it a 4 or a 5.

Next, residents were read or shown the same list of services a second time and asked to rate their satisfaction with each one. In this case, they were using a 5-point Satisfaction scale, where '1' means they were "Not Satisfied at all" and a '5' if they were "Very Satisfied". As with the importance, the table below illustrates what percentage of residents were satisfied with each service (Scoring 4 or 5).

To illustrate what areas have the greatest perceived disconnect or need, we have added the gap between importance and satisfaction. Then we created a four quadrant chart that uses the importance and performance scores to create a picture of the gap between importance and satisfaction.

For example 90% of residents say that Fire and Paramedic services are important, and 81% indicate they are satisfied with the service. This is an important service and residents seem to feel that for the most part the City is meeting expectations, with a gap of 9.

This contrasts quite strongly with Road Maintenance. In this case, 81% of residents agree the service is important, however only 12% are satisfied, a gap of 69. Satisfaction with Road Maintenance (12%) is very low. Indeed, out of the list of 23 services, although Roads ranked at the top of the list in importance, the satisfaction score was the lowest score received.

The other area with a significant gap between importance and satisfaction is Planning for the Future of Greater Sudbury. with a gap of 47.

Understanding the gaps is a good tool for staff and council to help quantify and understand what residents are feeling.



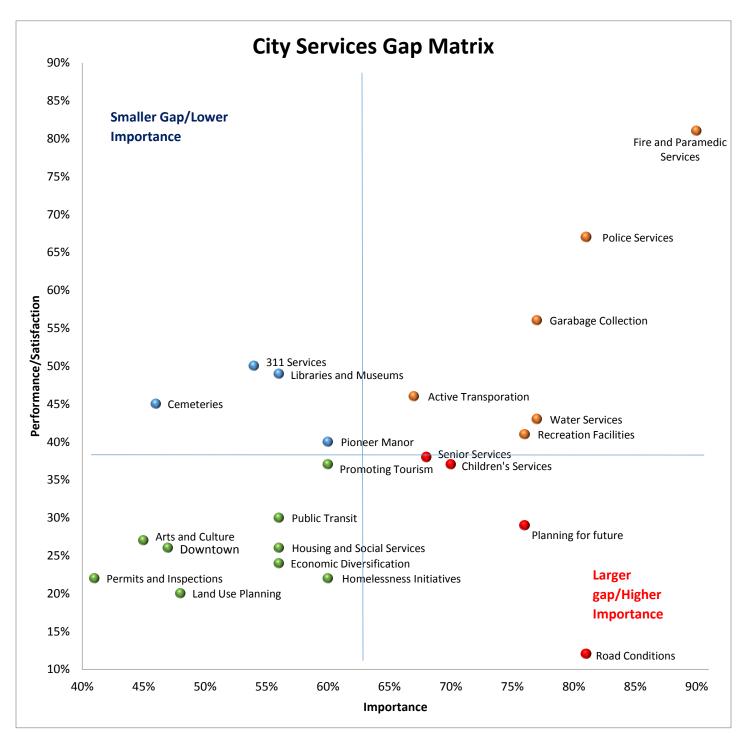
In virtually all cases, residents who agree with the importance and satisfaction for any/all of these statements were more likely to say they were more satisfied with the various services provided to residents:

- Future Direction Those who agree that the City has gotten 'better' over the past 2 years
- Quality of Life Those who agree their quality of life is 'excellent' or 'good'
- Moving in the right direction - Those who agree the City is moving in the right direction
- Good value for tax dollars

 Those who agree they
 receive good value for
 their tax dollars

Rank order by importance (scoring 4 or 5)	Telephone		
	Importance	Satisfaction	Gap
Fire and Paramedic Services	90%	81%	9
Road Maintenance	81%	12%	69
Police Services	81%	67%	14
Water and wastewater services	77%	43%	30
Garbage, recycling and organics collection	77%	56%	21
Planning for the future of Greater Sudbury	76%	29%	47
Recreation facilities, including parks, pools,	76%	41%	35
playgrounds, arenas, etc.			
Children's services	70%	37%	33
Programs and services for seniors	68%	38%	30
Quality and quantity of walking, hiking and	67%	46%	21
cycling opportunities			
Promoting tourism	60%	37%	23
Pioneer Manor (long-term care facility)	60%	40%	20
Homelessness Initiatives	60%	22%	38
Public Transit	56%	30%	26
Economic diversification	56%	24%	32
Housing and Social Services	56%	26%	30
Libraries and Museums	56%	49%	7
Citizen Service Centres and 311	54%	50%	4
Land Use Planning	48%	20%	28
Downtown revitalization	47%	26%	21
Cemeteries	46%	45%	1
Funding for Arts and Culture	45%	27%	18
Building permits and inspections	41%	22%	19





Quadrants were defined using the average importance and performance scores for the 23 categories under study in this research. Areas to the right of the vertical line are above the average for importance, and above the horizontal line are above the average for performance. Categories in the bottom right quadrant (higher than average importance, lower than average performance) are the areas with the largest gap (between importance and satisfaction) identified by residents.



This question has been asked over the past two studies, in 2009 and 2004. Many areas have been asked consistently over the years, while some have been added or removed.

As we look to compare changes over time with those areas that have remained in the study, it is important we look at relative differences by ranking rather than simply percentage differences. (It is possible that many differences will fall within the margin of error for the question, and can also be influenced by top media stories or events happening at the time of the research fieldwork.) Additionally, if wording changes are made to the survey, the numbers can shift more dramatically (see Building permits and inspections in the table below).

Looking at rankings, we can see that the top issues in the City of Greater Sudbury have really not shifted much over the past three surveys (12 years). The top three ranked areas remain the same (Fire and Paramedic Services, Road Maintenance, Police Services).

The next two or three items remain relatively similar as well (Water and Wastewater, Garbage, Recycling and Organics, and Planning for the Future).

Rank order by importance in 2016 (scoring 4 or 5)	Comparing rankings					
	Ranking	2016	Ranking	2009	Ranking	2004
Fire and Paramedic Services	1	90%	1	92%	1	95%
Road Maintenance	2	81%	2	92%	2	95%
Police Services	3	81%	3	90%	3	92%
Water and wastewater services	4	77%	4	86%	5	87%
Garbage, recycling and organics collection	5	77%	6	81%		
Planning for the future of Greater Sudbury	6	76%	5	85%	4	92%
Recreation facilities, including parks, pools, playgrounds, arenas,	7	76%	11	72%	9	72%
etc.						
Children's services (Previously child care funding)	8	70%	15	60%	13	59%
Programs and services for seniors	9	68%	9	75%		
Quality and quantity of walking, hiking and cycling opportunities	10	67%				
Promoting tourism	11	60%	10	73%	6	81%
Pioneer Manor (long-term care facility)	12	60%	8	77%	8	80%
Homelessness Initiatives	13	60%				
Public Transit	14	56%	12	72%	12	66%
Economic diversification	15	56%				
Housing and Social Services (Previously Affordable Housing)	16	56%	13	68%	11	67%
Libraries and Museums (Previously Libraries)	17	56%	14	67%	10	71%
Citizen Service Centres and 311	18	54%				
Land Use Planning	19	48%	16	57%	14	44%
Downtown revitalization	20	47%	17	51%		
Cemeteries	21	46%				
Funding for Arts and Culture	22	45%	18	41%		
Building permits and inspections (Previously Ensuring Building Safety)	23	41%	7	79%	7	81%



The table below compares the performance/satisfaction across the three studies, and applies a similar approach to looking at results by rankings.

Residents ranked their performance/satisfaction with the top three items from 2016 similarly in 2009 and 2004 (Fire and Paramedic Services, Police Services, Garbage, recycling and organics).

Road Maintenance ranked second in terms of importance. In 2016, performance/satisfaction continues to rank last out of all areas examined, as it did in 2009.

Rank order by <u>performance</u> in 2016 (scoring 4 or 5)	Comparing rankings					
	Ranking	2016	Ranking	2009	Ranking	2004
Fire and Paramedic Services	1	81%	1	75%	1	73%
Police Services	2	67%	3	62%	2	64%
Garbage, recycling and organics collection	3	56%	2	74%		
Water and wastewater services	4	43%	5	51%	7	50%
Citizen Service Centres and 311	5	50%				
Libraries and Museums (Previously Libraries)	6	49%	4	59%	3	63%
Quality and quantity of walking, hiking and cycling opportunities	7	46%				
Cemeteries	8	45%				
Recreation facilities, including parks, pools, playgrounds,	9	41%	9	40%	9	31%
arenas, etc.						
Pioneer Manor (long-term care facility)	10	40%	6	44%	4	63%
Programs and services for seniors	11	38%	10	35%		
Children's services (Previously child care funding)	12	37%	14	26%	14	23%
Promoting tourism	13	37%	8	42%	6	51%
Public Transit	14	30%	7	44%	5	53%
Planning for the future of Greater Sudbury	15	29%	11	32%	8	39%
Funding for Arts and Culture	16	27%	12	31%		
Housing and Social Services (Previously Affordable Housing)	17	26%	17	24%	11	27%
Downtown revitalization	18	26%	13	27%		
Economic diversification	19	24%				
Homelessness Initiatives	20	22%				
Building permits and inspections (Previously Ensuring Building Safety)	21	22%	15	25%	12	24%
Land Use Planning	22	20%	16	25%	13	24%
Road Maintenance	23	12%	18	17%	10	29%



6.0 Communications

6.1 Information Sources

Where do you usually get your information about the City of Greater Sudbury programs? (Full Sample)

The City of Greater Sudbury website is often used as a resource for information about Greater Sudbury programs and services. 37% of residents told us they use it.

NOTE: Several residents in their comments, expressed concerns about the Greater Sudbury website not being as user-friendly as it could be. They have some difficulty finding what they are looking for.

Local newspapers continue to be a resource, with 25% of residents using the Sudbury Star, and 21% of residents using Northern Life.

Rank order by Top Mentions (Unaided)	2016
	(n=1,200)
Website – City of Greater Sudbury	37%
Television	30%
Newspaper – Sudbury Star	25%
Newspaper – Northern Life	21%
Word of mouth/friends/neighbours/co-workers	19%
Mailings/flyers delivered to your home	15%
Radio	15%
Websites – Other	11%
At city facilities/centres/rinks	8%
Facebook – City of Greater Sudbury	7%
Facebook – Other	4%
311 Service	4%
Twitter – City of Greater Sudbury	3%
Leisure Guide	2%
Twitter – Other	2%
City council meetings	1%
Newspaper – Le Voyageur	1%



This question was asked in 2009, but using a different list and methodology, whereby only the top mention was recorded.

The more detailed results in 2016 were collapsed to align with the 2009 categories, so any differences can be seen.

In 2009, Flyers delivered by mail and newspapers were the top two listed items, with websites being ranked fifth. This has changed in 2016, where using online resources are mentioned much more frequently than before. Websites are used most often, but in addition there were mentions of using Facebook and Twitter over and above websites.

Rank order by 2016 mentions	ank order by 2016 mentions Comparing Rankings					
	Ranking	2016	Ranking	2009 **		
Websites (combined)	1	43%	5	10%		
Newspapers (combined)	2	36%	2	21%		
Television	3	30%	4	14%		
Word of mouth	4	19%				
Flyers/mail	5	15%	1	29%		
Radio	6	15%	6	10%		
City facilities/centres/rinks	7	8%				
Facebook (combined)	8	10%				
311 Service	9	4%				
Twitter (combined)	10	4%				
Leisure Guide	11	2%				
City Council meetings	12	1%				
Email			3	15%		
All media available			7	3%		
Town hall meetings/forums			8	1%		
Don't know				3%		

*** NOTE: In 2009, the question was asked as first mention only, hence the difference in scores



6.2 Information Needs

What information do you most want to receive from the City? (Full Sample)

Not surprisingly, news that relate to taxes and tax changes is most often mentioned at 26%.

Information or changes related to municipal services is mentioned similarly, also at 26%.

These are followed closely by information related to future plans and capital projects (25%), upcoming Community Events (25%), and information about Road repair and construction (23%).

A somewhat similar question was asked in 2009. Due to a different methodology we cannot directly compare the questions, however the top three answers from 2009 share the same sentiment as the 2016 study (Tax spending/financial reports, and Budgets/Budgetary reports, Future plans/goals/capital projects).

Rank order by Top Mentions (Unaided)	2016
	(n=1,200)
Information about taxes	26%
Information/funding/changes to municipal	26%
services	
Future plans/goals/capital projects	25%
Community events	25%
Roads/repair/construction	23%
Feedback about city council meetings/decisions	21%
Budget/budget items	16%
Infrastructure improvements	12%
Economic Development	10%
Already informed enough	6%
Good news/improvement for a change	5%
City clean up	5%
Progress reports/Updates/Newsletter	2%
Recreation programs	2%
Don't know/None	8%



7.0 Customer Service

7.1 Contact in Past year

Have you had any customer service contact with City staff in the past year? (Full Sample)

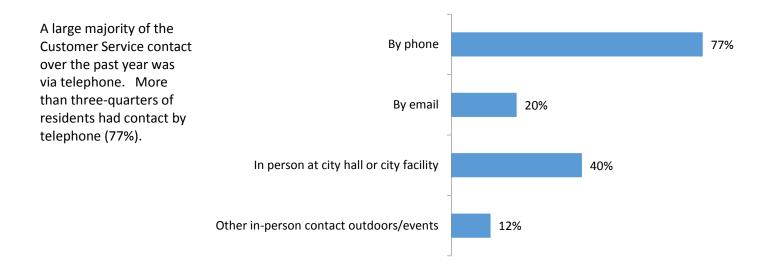
Half of residents interviewed (50%) say they had need of some kind of customer service contact with the City of Greater Sudbury over the past year.

Statistical Differences – Telephone Survey

- *Kids* Those with kids (57%) more likely than those without (47%)
- *Municipal Affairs Knowledge* Those who say they are 'very' knowledgeable were most likely to have had contact (63%) compared to those with 'some' knowledge (48%) and those who feel they are 'not' knowledgeable (38%).
- *Moving in right direction* Those who <u>disagree</u> the City is moving in the right direction are more likely to have had contact in the past year (54%) than those who <u>agree</u> (46%).

7.2 Type of Customer Service Contact

*What kind of customer service contact did you have?*² (Asked of those who had contact)



7.3 Satisfaction with Customer Service

How satisfied are you with the customer service you received?

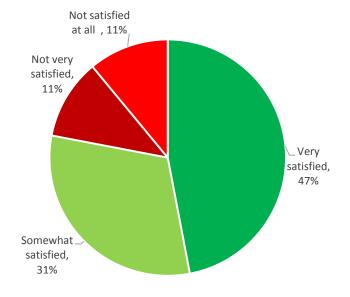
² NOTE: Residents may have had more than one type of contact, or multiple contacts for the same issue or reason, so totals do not add to 100%



(Asked of those who had contact)

Most residents are satisfied with the customer service they received.

8% of residents were either 'very' satisfied (47%) or 'somewhat' satisfied (31%).





8.0 Sample Description

8.1 Ward

Wards were determined from the postal codes residents provided. The City provided GIS data that determined what ward a postal code was part of.

Ward	Percentage (Rounded)	Ward	Percentage (Rounded)
1	9%	8	8%
2	8%	9	5%
3	4%	10	15%
4	8%	11	11%
5	8%	12	7%
6	10%	Refused postal code	<1%
7	6%		

8.2 **Demographics**

	Percentage (Rounded)	
Gender		
Male	47%	
Female	53%	
Other		
Age		
18-34 years	17%	
35-44 years	18%	
45-54 years	25%	
55-64 years	21%	
65+ years	20%	
Children at home		
Yes	32%	
No	68%	
Time in Sudbury		
Born here	49%	
Moved here as a child	17%	
Moved here as an adult	34%	



Appendix A – Online survey



APPENDIX A – Results of Online Survey

This appendix outlines the results of the online survey. Please note this survey asked the same questions of residents as the telephone survey. However, because of the methodology, we cannot determine if it is statistically representative of the population.

These results provide further information and resident sentiment for council and staff. The results should <u>not</u> be combined with the random telephone survey, and any policy decisions that are made as a result of this research should be based on the telephone survey.

When doing online surveys, we find that more often the people who complete the survey tend to be the more engaged resident – more interested in municipal affairs or who are more aware in general.

2.0 Municipal Affairs

2.1 Perceived Level of Knowledge

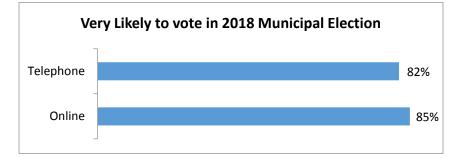
How knowledgeable would you say you are about municipal affairs? (Full sample)

This question illustrates what we have found in the past. In the online survey, significantly more residents indicate they are knowledgeable than the telephone survey (45%), and a smaller number say they are not knowledgeable (18%).

	Telephone (n=1,200)	Online (n=1,714)
Very knowledgeable (5)	11%	14%
Fairly knowledgeable (4)	24%	31%
Somewhat knowledgeable (3)	36%	37%
Not very knowledgeable (2)	18%	13%
Not knowledgeable (1)	11%	5%
Don't know/refused	<1%	<1%

2.2 Likelihood to Vote

How likely are you to vote in the next municipal election in Greater Sudbury, to be held in 2018? (Full Sample)



As with the telephone survey, the likelihood to vote is likely higher than reality. 85% of residents in the online survey say they are likely to vote in the next municipal election.



2.3 Improving Likelihood to Vote

What would make you more likely to vote in the next municipal election in 2018? (Asked of those who say they may not or are not likely to vote)

Residents who indicated they "may" vote in the next municipal election in 2018, or who are "not" likely to vote, were asked what could be done to make them more likely to vote.

This applied to only about 1 in 10 residents in the online survey (11%).

As with the telephone survey, the primary motivator would be a candidate running who they like and/or support.

Rank Order by Telephone Survey	Telephone (n=128)	Online (n=142)
A candidate I like/support	23%	29%
Be more aware/informed	18%	12%
Nothing – not interested	14%	16%
Candidates I feel I can trust	8%	11%
Nothing – not a citizen/not eligible	7%	5%
Nothing – my vote does not matter	6%	1%
A topic I am interested in or support	6%	11%
Nothing – sick/shut in/old	3%	
Better hours/options for voting	3%	7%
Nothing - Won't be living here by then	3%	4%
Don't know	11%	7%



3.0 Issues/Perceptions

3.1 Top issues

What do you think are the <u>top three</u> topics or issues affecting Greater Sudbury today? (Full sample)

Rank Order by Telephone Survey (Top Mentions)	Telephone (n=1,200)	Online (n=1,714)
Roads (maintenance/construction)	70%	61%
Taxes/high taxes/budget	30%	21%
Infrastructure (maintenance/construction)	23%	14%
New arena/Event Centre/Convention Centre/Casino	15%	21%
Healthcare – wait times/lack of doctors/hospital	14%	8%
concerns		
Job creation/development/unemployment	13%	12%
Education – Schools/school closures	8%	4%
Cost of utilities	7%	10%
Waste Management/Garbage Collection	5%	3%
Quality of Life	5%	1%
Council/Leadership concerns (Indecisive, scandals, poor	6%	7%
management)		
Snow removal (Time of day, decisions)	5%	6%
Homelessness/Poverty/Housing	4%	7%
Public transit (coverage, hours, cost)	4%	9%
Business development/new businesses	4%	3%
Council – Overspending, wasted dollars, etc.	3%	6%
Water/Sewer (cost, infrastructure, etc.)	3%	1%
Outlying areas being neglected/under-funded	3%	4%
Leisure/Recreation/Outdoor parks/greenspace	3%	4%
Economy/Economic Diversification	3%	4%
Downtown revitalization	2%	4%
Police enforcement/Presence/Crime	2%	4%
Arts & Culture/Place des Arts	2%	5%
Council – Accountability/Transparency/Communication	2%	4%
Active Transportation (walking/cycling)	2%	4%



3.2 Quality of Life

How would you rate the overall quality of life in the community? (Full Sample)

This is lower in the online survey, where 44% feel the quality of life is 'excellent' (7%) or 'very' good (37%).

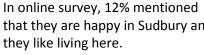
The number of residents who expressed the quality of life in their community being 'fair' or 'poor' is lower, with 15% in the online survey expressing concern about quality of life with that lower score (1 or 2).

	Telephone (n=1,200)	Online (n=1,714)
Excellent (5)	14%	7%
Very good (4)	46%	37%
Good (3)	31%	42%
Fair (2)	7%	12%
Poor (1)	2%	3%

3.3 Quality of Life

Why do you think the Quality of Life in Greater Sudbury is...? (Full Sample)

ned	Rank order by Telephone Survey (Top Mentions)	Telephone	Online
y and		(n=1,200)	(n=1,714)
-	It's good/no complaints/like it here (unspecified)	30%	12%
	Environment –	14%	12%
nd	Nature/Greenspace/Water/Beaches, etc.		
	Lots of things to do	11%	7%
each	Great community/great people	9%	5%
r the	Safe/Feel safe here	7%	3%
	Roads – construction/maintenance	7%	15%
	Have good community/social services	5%	1%
	Has everything you need	5%	4%
1	Unemployment rate	4%	5%
5%).	It's not good/unhappy (unspecified)	4%	1%
	High taxes/budgets	3%	6%
re	Poverty/Homelessness	3%	4%
st of	Infrastructure – needs maintenance/improving	2%	4%
) and	Good amount of jobs	2%	1%
nt	Cost of living	2%	7%
VS.	Not much to do	2%	1%
	Council – Leadership concerns	2%	4%
	Outlying areas being neglected/under-funded	2%	4%
	New arena/Event Centre/Convention	2%	7%
	Centre/Casino		
	Public transit	2%	5%
	Active Transportation (walking/cycling)	1%	3%
	Downtown revitalization	1%	3%



The natural environment in and around Greater Sudbury (Nature/Greenspace/Water/Beach es) was also a top mention for the online survey (12%).

However, the condition/maintenance of the roads was the top mention (15%).

Those in the online survey were more likely to indicate the cost of living (7% vs. 2% in telephone) and the need for a new arena/event centre/convention centre (7% vs. 2% in the telephone survey).



4.0 Future Direction

4.1 Change in Greater Sudbury

Overall, in the past two years, would you say that the City of Greater Sudbury is getting better, getting worse, or not changing at all? (Full Sample)

Residents who answered the online survey are not quite as happy with the direction as those in the telephone survey. 27% of these residents feel the City has been 'getting better' over the past two years, compared to 17% who feel it has been getting 'worse' – a Future Direction score of +10.

	Telephone (n=1,200)	Online (n=1,714)
Future Direction (better vs. worse)	+25	+10
Changing for the better	38%	27%
Changing for the worse	13%	17%
Not changing at all	47%	48%
Don't know/refused	2%	8%

4.2 The right direction

How much do you agree or disagree the City is moving in the right direction to ensure a high quality of life for future generations? (Full Sample)

In the online survey, more residents do <u>not</u> agree with the direction of the City, as 32% agree and 68% disagree

	Telephone	Online
	(n=1,200)	(n=1,714)
Strongly agree(5)	7%	3%
Somewhat agree (4)	24%	29%
Disagree (1-3)	69%	68%

4.3 Value for tax dollars

Considering all the services provided by the City, how much do you agree or disagree we receive good value for our tax dollars? (Full Sample)

Residents in the online survey feel even stronger. Almost two-thirds of residents 'somewhat' (34%) or 'strongly' (30%) disagree they receive good value for their tax dollars.

	Telephone (n=1,200)	Online (n=1,714)
Strongly agree(5)	3%	2%
Somewhat agree (4)	18%	16%
Disagree (1-3)	79%	82%



5.0 Services

5.1 Overall Satisfaction

How satisfied are you with the overall level and quality of services provided by the City of Greater Sudbury? (Full Sample)

In the online survey the number of residents being satisfied is slightly lower than the telephone survey, with 27% being 'very' satisfied (3%) and 'somewhat' satisfied (24%).

	Telephone (n=1,200)	Online (n=1.714)
Very satisfied (5)	5%	3%
Somewhat satisfied (4)	26%	24%
Not satisfied (1-3)	69%	72%
Don't know/refused		1%



5.2 Service Importance/Performance

Rank order by importance (scoring 4 or 5)	Telephone			Online		
for telephone sample	Importance	Satisfaction	Gap	Importance	Satisfaction	Gap
Fire and paramedic services	90%	81%	9	85%	70%	15
Road Maintenance	81%	12%	69	86%	11%	75
Police services	81%	67%	14	79%	60%	19
Water and wastewater services	77%	43%	30	78%	40%	38
Garbage, recycling and organics collection	77%	56%	21	77%	48%	29
Planning for the future of Greater Sudbury	76%	29%	47	81%	19%	62
Recreation facilities, including parks, pools, playgrounds, arenas, etc.	76%	41%	35	77%	33%	41
Children's services	70%	37%	33	69%	28%	41
Programs and services for seniors	68%	38%	30	66%	23%	43
Quality and quantity of walking, hiking	67%	46%	21	67%	39%	28
and cycling opportunities Promoting tourism	60%	37%	23	60%	29%	31
Pioneer Manor (long-term care facility)	60%	40%	20	56%	29%	28
Homelessness Initiatives	60%	22%	38	60%	20%	40
Public Transit	56%	30%	26	65%	20%	40
Economic diversification	56%	24%	32	64%	18%	46
Housing and Social Services	56%	26%	30	58%	20%	38
Libraries and Museums	56%	49%	7	55%	47%	8
Citizen Service Centres and 311	54%	50%	4	50%	43%	7
Land Use Planning	48%	20%	28	53%	16%	37
Downtown revitalization	47%	26%	21	50%	24%	26
Cemeteries	46%	45%	1	39%	41%	-2
Funding for Arts and Culture	45%	27%	18	49%	23%	26
Building permits and inspections	41%	22%	19	45%	17%	28



6.0 Communications

6.1 Information Sources

Where do you usually get your information about the City of Greater Sudbury programs? (Full Sample)

In the online survey, residents provided their own answers that could not be probed further.

As an example, in the telephone survey if a resident said 'online', our interviewers would probe further to find out where online they meant.

That was not possible in the online survey, where 44% of residents said only 'online', hence the differences in this table and the challenge in analyzing and discussing the learning for the online survey.

Rank order by Telephone Survey (Top Mentions)	Telephone	Online	
	(n=1,200)	(n=1,714)	
Website – City of Greater Sudbury	37%	20%	
Television	30%	8%	
Newspaper – Sudbury Star	25%	5%	
Newspaper – Northern Life	21%	4%	
Word of mouth/friends/neighbours/co-workers	19%	11%	
Mailings/flyers delivered to your home	15%	3%	
Radio	15%	9%	
Websites – Other	11%	4%	
At city facilities/centres/rinks	8%	4%	
Facebook – City of Greater Sudbury	7%	1%	
Facebook – Other	4%	1%	
311 Service	4%	6%	
Twitter – City of Greater Sudbury	3%		
Leisure Guide	2%	5%	
Twitter – Other	2%	5%	
City council meetings	1%	3%	
Newspaper – Le Voyageur	1%	1%	
Online (unspecified)		44%	
Media (unspecified)		22%	
Newspaper (unspecified)		19%	
Facebook (unspecified)		8%	



6.2 Information Needs

What information do you most want to receive from the City? (Full Sample)

Without the ability for our interviewers to probe, residents were less likely to provide an answer.

Almost 1 in 4 residents in the online survey (23%) did not have an answer for this question.

Among those who did, the top three answers ranked the same as the telephone survey.

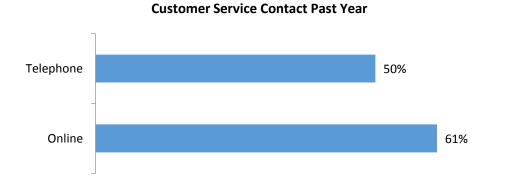
Rank order by Telephone Survey (Top Mentions)	Telephone (n=1,200)	Online (n=1,714)
Information about taxes	26%	14%
Information/funding/changes to municipal	26%	11%
services		
Future plans/goals/capital projects	25%	12%
Community events	25%	8%
Roads/repair/construction	23%	8%
Feedback about city council meetings/decisions	21%	6%
Budget/budget items	16%	5%
Infrastructure improvements	12%	3%
Economic Development	10%	2%
Already informed enough	6%	2%
Good news/improvement for a change	5%	2%
City clean up	5%	
Progress reports/Updates/Newsletter	2%	6%
Recreation programs	2%	4%
Information about everything/all information		6%
Programs – general		5%
Service interruption information		3%
Don't know/None	8%	23%



7.0 Customer Service

7.1 Contact in Past year

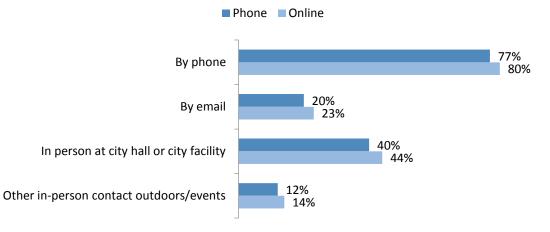
Have you had any customer service contact with City staff in the past year? (Full Sample)



7.2 Type of Customer Service Contact

What kind of customer service contact did you have?³ (Asked of those who had contact)

Type of Contact



³ NOTE: Residents may have had more than one type of contact, or multiple contacts for the same issue or reason, so totals do not add to 100%



7.3 Satisfaction with Customer Service

How satisfied are you with the customer service you received? (Asked of those who had contact)

In the online survey, 74% of residents were either 'very' satisfied (36%) or 'somewhat' satisfied (38%).

	Telephone (n=601)	Online (n=1,044)
	(11–601)	(11-1,044)
Very satisfied	47%	36%
Somewhat satisfied	31%	38%
Not very satisfied	11%	16%
Not satisfied at all	11%	10%

8.0 Sample Description

8.1 Ward

Wards were determined from the postal codes residents provided. The City provided GIS data that determined what ward a postal code was part of.

Ward	Telephone	Online
	Percentage (Rounded)	Percentage (Rounded)
1	9%	10%
2	8%	6%
3	4%	4%
4	8%	8%
5	8%	7%
6	10%	12%
7	6%	5%
8	8%	7%
9	5%	5%
10	15%	17%
11	11%	10%
12	7%	6%
Refused postal code	<1%	3%
Total	100%	100%



8.2 Demographics

	Telephone	Online
	Percentage (Rounded)	Percentage (Rounded)
Gender		
Male	47%	33%
Female	53%	67%
Other		<1%
Age		
18-34 years	17%	24%
35-44 years	18%	21%
45-54 years	25%	23%
55-64 years	21%	22%
65+ years	20%	10%
Children at home		
Yes	32%	32%
No	68%	68%
Time in Sudbury		
Born here	49%	57%
Moved here as a child	17%	13%
Moved here as an adult	34%	30%



Appendix B – Survey



Greater Sudbury Citizen Satisfaction Survey

What language will be used to complete this survey/Quelle langue voulez-vous utiliser pour compléter cette enquête?

O English

O French

Good..., my name is..., of the Metroline Research Group, a national marketing research company. We are calling today on behalf of the City of Greater Sudbury, to ask an adult in your household to complete a survey about various aspects of living in Greater Sudbury.

Your voice and opinions are important, so that the City can better understand the needs of residents and better meet your expectations in delivering high quality services. We would like to take you through a survey that will last about 10-12 minutes, and I assure you I have nothing to sell.

Do you have the time now, or can I arrange a better time to call you back? ARRANGE CALLBACK IF NEEDED

INTERVIEWER: If respondent asks to verify the survey, you can tell them to call Eliza Bennett, Manager of Communications at the City of Greater Sudbury, telephone 705-674-4455, ext. 4507.

S1 First, can you confirm that you presently live in the City of Greater Sudbury and that you are 18 vears or older?

Yes

- O No
- S2 Are you? (Watch Quotas)
 - O Male
 - O Female
 - O Other



- S3 Which of the following age groups do you fall into? (Watch Quotas)
 - 17 years or younger
 - 18-24 years
 - 25-34 years
 - O 35-44 years
 - 0 45-54 years
 - O 55-64 years
 - O 65 years and over
 - O DO NOT READ: Refused
- Q11 Using a scale of 1-5, where '1' means you are "Not Knowledgeable At All", and '5' means you are "Very knowledgeable", how knowledgeable would you say you are about municipal affairs in the City of Greater Sudbury?

1 - Not	2	3	4	5 - Very	DO NOT READ: Don't know
\bigcirc	\bigcirc	\bigcirc	0	0	0

- Q12 How likely are you to vote in the next municipal election in Greater Sudbury, to be held in 2018?
 - O Very likely
 - O Somewhat likely
 - O Might or might not
 - O Not very likely
 - O Not likely at all
- Q13 What would make you more likely to vote in the next municipal election in 2018?



Q14	What do you think are the top three topics or is	ssues affecting Greater Sudbury today?
	INTERVIEWER: Click up to three responses.	DO NOT READ LIST, BUT CLARIFY AS
	NEEDED, DON'T KNOW IS NOT AN OPTION.	shal shal only fit one book our

	alanmant					
Job creation/dev	elopment					
Business develo	pment/diversity/attra	acting new b	usinesses			
Quality of Life						
Infrastructure						
Roads (maintena	ance/construction)					
Health care						
Leadership/gove	ernment					
Mining industry						
Taxes/high taxes	s/tax increases					
Other (click here	then specify below))				
			io "Marri O -	od" berrie	باط برمن بوط	the even
Using a scale whe quality of life in the		or and o	is very Go	iod , now wo	uid you rate	the overa
1 - Very Poor	2		3	4	5 - 1	Very Good
0	0	(\cap	\bigcirc		\bigcirc
Overall, in the pas	t two vears, woul	d vou sav	that the Cit	v of Greater	Sudburv is.	?
Overall, in the pas		d you say	that the Cit	y of Greater	Sudbury is.	?
O changing for th	ne better	d you say	that the Cit	y of Greater	Sudbury is.	?
 changing for th changing for th 	ne better ne worse	d you say	that the Cit	y of Greater	Sudbury is.	?
 changing for th changing for th not changing a 	ne better ne worse at all	d you say	that the Cit	y of Greater	Sudbury is.	?
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 changing for th changing for th not changing a 	ne better ne worse at all Don't know ale where '1' is "S			-	-	
 changing for th changing for th not changing a DO NOT READ: 	ne better ne worse at all Don't know ale where '1' is "S	Strongly Di	sagree", ar Somewhat	nd '5' is "Stro Neither agree	ngly Agree" Somewhat	, how wou Strongly
 changing for th changing for th not changing a DO NOT READ: 	ne better ne worse at all Don't know ale where '1' is "S ring statements?	Strongly Di	sagree", ar	nd '5' is "Stro	ngly Agree"	, how wou
 changing for th changing for th not changing a DO NOT READ: Using a 5-point sc you rate the follow 	ne better ne worse at all Don't know cale where '1' is "S ring statements? the right direction	Strongly Di	sagree", ar Somewhat	nd '5' is "Stro Neither agree	ngly Agree" Somewhat	, how wou Strongly
 changing for th changing for th not changing a DO NOT READ: Using a 5-point sc you rate the follow The City is moving in to ensure a high qual 	ne better ne worse at all Don't know cale where '1' is "S ving statements? the right direction ity of life for future ervices provided	Strongly Di	sagree", ar Somewhat	nd '5' is "Stro Neither agree	ngly Agree" Somewhat	, how wou Strongly



Q31 Please tell me how satisfied you are with the overall level and quality of services provided by the City of Greater Sudbury? Use a scale of 1 to 5, where '1' is "Not Satisfied At All", and '5' is "Very Satisfied".

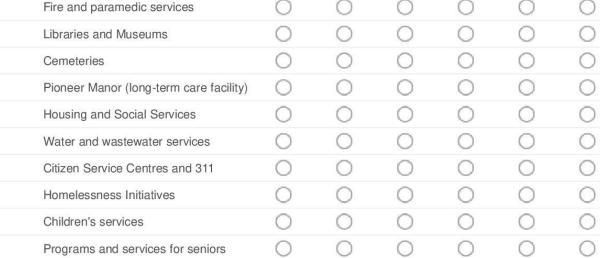
1 - Not	2	3	4	5 - Very	DO NOT READ: Don't know
0	0	0	0	0	0

Q32 I'm going to read you a list of several services provided to residents. For each one, please rate their importance to you using a 5-point scale again, where '1' means "Not Important At All", and '5' means "Very Important".

	1 - Not	2	3	4	5 - Very	DO NOT READ: Don't know
Land Use Planning	0	0	0	0	0	0
Building permits and inspections	0	0	0	0	0	0
Economic diversification	0	0	0	0	0	0
Planning for the future of Greater Sudbury	0	0	0	0	0	0
Promoting tourism	\bigcirc	\bigcirc	\circ	\bigcirc	0	0
Funding for Arts and Culture	0	0	0	0	0	0
Downtown revitalization	\bigcirc	0	\bigcirc	0	0	0
Recreation facilities, including parks, pools, playgrounds, arenas, etc.	0	0	0	0	0	0
Public Transit	\bigcirc	0	\bigcirc	0	\bigcirc	0
Quality and quantity of walking, hiking and cycling opportunities	\bigcirc	0	\bigcirc	0	\bigcirc	0
Road Maintenance	0	0	\bigcirc	0	0	0
Garbage, recycling and organics collection	0	0	0	0	0	0
Police services	0	0	\bigcirc	0	0	0
Fire and paramedic services	0	0	\bigcirc	0	0	0
Libraries and Museums	0	0	\bigcirc	0	0	0
Cemeteries	0	0	\bigcirc	0	0	0
Pioneer Manor (long-term care facility)	0	0	\bigcirc	0	0	0
Housing and Social Services	\bigcirc	0	\bigcirc	0	\bigcirc	0
Water and wastewater services	0	0	0	0	0	0
Citizen Service Centres and 311	\bigcirc	0	\bigcirc	0	\bigcirc	0
Homelessness Initiatives	0	0	0	0	0	0
Children's services	0	0	0	0	0	0



	Programs and services for seniors	0	0	0	0	0	0
Q33	I'm going to read that list again, an Use a 5-point scale, where '1' mea						
		1 - Not	2	3	4	5 - Very	Don't know
	Land Use Planning	\bigcirc	0	\bigcirc	0	0	0
	Building permits and inspections	\bigcirc	0	\bigcirc	0	0	0
	Economic diversification	\bigcirc	0	\bigcirc	0	0	0
	Planning for the future of Greater Sudbury	\bigcirc	0	0	0	0	0
	Promoting tourism	\bigcirc	0	0	0	\bigcirc	0
	Funding for Arts and Culture	\bigcirc	0	\bigcirc	0	0	0
	Downtown revitalization	\bigcirc	0	0	0	0	0
	Recreation facilities, including parks, pools, playgrounds, arenas, etc.	0	0	0	0	0	0
	Public Transit	\bigcirc	0	\bigcirc	0	0	0
	Quality and quantity of walking, hiking and cycling opportunities	0	0	0	0	0	0
	Road Maintenance	0	0	\bigcirc	0	0	0
	Garbage, recycling and organics collection	0	0	0	0	0	0
	Police services	0	0	0	0	0	0
		\sim	\sim	\sim	\sim	\sim	\sim



Q41 Where do you usually get your information about the City of Greater Sudbury programs, services, or

initiatives? DO NOT READ LIST. ACCEPT ALL RESPONSES.

Newspaper - Northern Life
Newspaper - Sudbury Star
Newspaper - Le Voyageur
Radio
Television
Website - City of Greater Sudbury
Website(s) - Other
Facebook - City of Greater Sudbury
Facebook - Other
Twitter - City of Greater Sudbury
Twitter - Other
At city facilities/centres/rinks
Mailings/flyers delivered to your home
Word of mouth
Don't know
Other (click here then specify)

Q42 What information do you most want to receive from the City? DO NOT READ LIST. ACCEPT ALL RESPONSES.

	Information about taxes/tax spending/financial reports
ō	Community events
$\overline{\bigcirc}$	Budgets/budget items
	Future plans/goals/capital projects
	Feedback about city council meetings/decisions
	Economic development
$\overline{\bigcirc}$	Information/funding/changes to municipal services
	Tax information/tax changes
	Infrastructure improvements
	Roads/repair/construction
	Infrastructure
	Don't know
	Other (click here then specify below)



Q51 Have you had any customer service contact with City staff in the past year?

- O Yes
- O No/Don't know

Q52 What kind of customer service contact did you have?

- By phone
- 🗌 By email
- In person at city hall or city facility
- Other in-person contact outdoors or at an event
- DO NOT READ: Don't know/don't remember

Q53 How satisfied are you with the customer service you received? Would you say you are...?

- …very satisfied
- ...somewhat satisfied
- …not very satisfied
- …not satisfied at all

These last few questions will allow us to classify your answers with others we are speaking to.

Q61 What is your postal code?

Q62 Do you have any children living at home with you under the age of 18 years?

- O Yes
- O No
- Q63 How long have you lived in Sudbury?
 - I was born here
 - I moved here as a child
 - I moved here as an adult

Q71 What other comments, if any, would you like to pass along to the City of Greater Sudbury?

Thank you for taking the time to do this survey. Your responses will be tabulated with others we are speaking with and shared with the City of Greater Sudbury staff and council.



Q22 - Why do you rate the Quality of Life in Greater Sudbury the way you did?	
A comfortable living situation, no reason to say it's not a nice place to live.	
A great place to live; great sense of community	
a lot higher poverty is an issue as well as substance abuse	
A lot more could be done if the city officials paid more attention to what the voters are looking for in the city	
a lot of greenspace	
a lot of leisure activities: lakes & outdoor spaces	_
A lot of natural resources (over 300 lakes), access to the outdoors even though it is a big city it has a small town feel	
A lot of things to do. There's a very diverse social scene. Accessibility is getting better every year. There's lots of opportunity for input.	
A lot of unemployment and low wages - there's too much of it. People are having too hard of a time.	
Above average quality of life. The outdoors is amazing and so beautiful	
abundant amenities, low traffic	
access to green space and nature, health care is great	
Accessibility to healthcare, food and entertainment	
Affe. Affe. In the second entertainment, lots of good restaurants, good people	
All the activities and trails - its great to be outdoors all the time. There's a lot for the family.	_
all the changes that are being made poverty the quality of life is very poor	
Alot of people don't have enough jobs and there is a lot of depression and the cost of living is increasing	
Always been very good here and have always been fortunate	
Always room for improvement	
Always room for improvement	
Always room for improvment	
An overall good community to live in.	
As a citizen I feel protected by my city. I think it's a valuable place to live and raise a family in Ontario. I believe that our local government genuinely does care about its citizens.	
as a senior and on a pension the costs of things are too high - food, gas, hydro, etc lots to do and loves Sudbury but costs too much	
As a senior services and programs are endless. the facilities are great for seniors	
Beautiful small town mentality, friendly people.	
Becaause there is always needs for upgrading and bettering the community	
Becauase there are great parks but there arent other activities	
Because everyone is so friendly and not a lot of crime	
because a great community, really like living here, beautiful section of city right by Ramsey lake, no major problems in this area	
Because a lot of good people and live in a very beautiful part of the city	
because all the people around the table that have children in this community did not have the type of bully that used to occur before. I think it is pretty good. one other thing that makes them out	tstand
went to school here but one of those boys donated 10 million dollars to the children's hospital and that is a feather to the community as a whole. that is something that we are proud of.	
because compared to other cities, we are backward, no secont arenas or indoor activities and kids cant play, they have to use the schools, lack of parks, lack of sport facilities.	
because everyone i see around me is doing okay but you still see the homeless people.	
because farely reasonable	-
Because gas prices are more expensive and the roads are very poor but the outdoor lifestyle is very good	
because i am born and raised here and i know a lot of people who are happy.	
because i am living on poverty.	
Because I am looking at people of my age and child care availability. Lots of things to do for people my age and lots of daycare availability. The city is doing a lot to enhance the natural beauty out	side. I
because i am retired, i have money to live on, i am close to grocery store, i have a good place to live in i have a good pension from where i work, i can go where i work, i am close to the things i ne	_
watch everything going on i have no complaints	

because i am still able to drive and go to where i want to. Everything is ok.

Because I come from a town that is very polite, kind, not abrasive, quite a few more educated individuals, and no disrespect to Sudbury but I find living here very difficult because I find people not very friendly in that respect. because i dont think its perfect but its preety good and a safe city. i live alone and i am not scared. there is a lot of things out there. life is preety good.

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anding is that we have two hockey players now national players,

de. Lots of things to do outdoors.

d my church . i am happy and i live in a condor close to the water i

Because i enjoy living here and the community is nice to live in

Because I find quality of the heathcare in this city is hard. its hard to get a good job and make a good life here

because i have a house and sufficient money and friends and life is good, i am retired.

because i just like Sudbury, the lakes, there is so many things that is lacking but its not too big or too small and its not too far from Toronto i have family here and there is growth and building always something new pops up. Because I like it here.

because i like living here and there are activities i can do.

Because i like the area and the people its clean and safe and we have access to lots of services. we could improve on the animal control and the way the city is set up. better bike paths and walking distances would help

Because I like where i live and the natural resources that are great for leisure

because i live down on our street and snow removal sucks and the people have to stand on the snow banks to put money to be able to park on the streets where there should be no snow banks at all on those streets, they want people to pay parking and there are people standing.

because i live in a very good part of the city.

Because I live on a lake

because i love it is nice and quiet

because i love living here, we got fresh water lakes and a very healthy living environment

because i think the city is way behind, they lack growth. Roads are poor lots of things. They could do lots more with infrastructure and economic growth it is too flat.

because i think we have a good community and everything we need and necessary, a big hospital but more beds but we have a good community with people who cares

because i think we live in a nice community, our taxes are too high but its a nice place to live. we have everything. no reason to leave.

Because i'm very well here

because it is a challenging community there is not a lot offered there is a lack of diversity and not more opportunity for young people and there is a lot of drug abuse and alcoholism and there is a lot of depressed people, people like to maintain status quo, there is no proper planning., people that have been serving for too long are too narrow minded, there is a lot of relationship between builders and city Councillors and a lot of back pocketing and there is a huge few people in the housing industry that monopolize the way the city runs and lack of backbone on behalf of Councillors and they fall to the other companies because of the long term effects because of money, Sudbury is not well planned,, places that are to be protected are not.

because it is a good city to live there could be improvements in using our budget and better transit system.

because it is a good life up here not many complains except the roads everything else is good

because it is a good place to live it is safe and meets all my family needs, good place to raise a family.

because it is a great city, friendly people, people are happy.

because it is a nice place

Because it is a nice place to live have nice outdoor areas

because it is a nice place, we have beautiful parks and open grounds and reasonable good services.

because it is a really good place and i am getting along with everyone and everything

because it is a very good place to live. all kinds of things happen here.

because it is big enough, the diversity of the city also contributes to that and it is largest city and we have a lot of services that we can access and a lot of people from the north come to access this and we are so happy we have them. it is quiet and there are a lot of activities in the community, festivals, cultural group organizations and all that. people of all ages it is not limited to the young or working people for seniors as well.

because it is not that great i dont like winter, the price of gasoline is too high i dont think it is a good place that is why. everything is expensive in sudbury.

because it is right size with lots of services and shopping but it is not too big. i like the size of the city it is not too big or too small, has the stuff i want hospital and stores

Because its a safe community and there is access to outdoor activities with lots of lakes and greenspace

Because ive seen other cities struggling with their conditions and they are having a harder time than we are

because no place is perfect

Because of community spirit the areas are safe and affordable. There are lots of services and opportunities for kids and they're closer to outdoor recreational stuff. We are lacking in cultural experiences because the council doesn't care or have no need of it. We need to be thinking about how to protect our environment. The development camp is not good, and at any cost since it's hurting our natural habitats. And let's care about how things look in areas that need revitalization so that the city can have a sense of identity.

Because of safety, people are vulnerable when they go to do errands, or when going to evening meetings, or when they go to do grocery shopping, or go to do business at the bank, and when waiting for transportation to get home.

Because of the mining and air quality, the downtown quarries are pretty unsafe and lack quality. The cost of being up north in terms of groceries and gas prices are pretty high.

Because of the opportunities for business activities and outdoor living.

Because of the quality of the infrastructure - the place is falling apart. That's what it revolves around. IN the winter they don't shovel the sidewalksso people are forced to walk in the roads. the traffic. for seniors that means they spend most of their time inside. so for a city that' spends most of its time in winter, that's a major issue.

2016 Greater Sudbury Citizen Satisfaction Survey

Because of thelack of resources. if you have mental issues, god luck getting someone to see you. the health care is a joke. and lack of entertainment, sudbury is very boring,. they're always comparing

do better with entertaintment, I'm not talking about bars, bingos as entertainment. There are plenty of those. n

Because of unemployment and lack of housing for low income people

Because our roads and our air from smoke stacks, the smoke fall on us.

because pretty good place to live, if into mining pretty good go at things, otherwise not many jobs

because still room for improvement, i think too many little groups of kids in downtown that makes it unsafe

Because sudbury has a lot to offer

Because sudbury is an okay place to live

because the area is a good place to live there is no pollution and there is fresh air.

because the business of people and stores making minimum wage is not enough to live on. It is a provincial issue, a lot of kids need money.

because the city hasn't done anything new in last 40 years. No new arena, art center, nothing to do here.

because the city is not too big and we have all the services, close to nature, there is uni and colleges and a nice place to live. It has the hospitals

because the city is not well maintained like other cities

Because the city is takes priority over the greater city.

Because the city isn't too big, but with lots of opportunity. Good Growth

because the city of Sudbury, taxes is driving people out of town.my road alone there are like 10 for sale signs.

Because the city of this size has no entertainment and could be the hub of the north

because the hydro and taxes are high, not a lot to do for young teens (there is but all expensive)

because the quality and diversity of outdoors and the ability to use nature like the lakes, conservation areas.

Because the quality of life is reasonably good and where we live the weather and location is great . sure the services available are good and all here. that is why.

because the quality of the area is not great and water

because the service are quite good, and the environment and people are good too.

Because The spending in the city doesnt match needs. The city needs to be putting more into infrastructure than they are

because there are efforts being made however the community is loosing young people to the outside as they move they take the energy, the brains, lack of opportunity in terms of jobs, health care housing cost is expensive, hydro also.

Because there are some things we don't get, such as no bus service that is good enough. I am in the valley. Bus service is not like downtown

because there are still homeless people, many homeless people that don't have a job or place to stay, not a perfect 5 until everyone is off the street

Because there are things that we should improve like programs for youth and young professionals

Because there is a lack of accountability and transparency from politicians

because there is always room for improvements

because there is always room for improvements and change.

because there is always something that need to be changed. there is need for more doctors.

because there is lots of trees and grass and there is lakes and hiking trails, people are friendly.

because there is problems at the hospital people are not getting in for operation and the roads are not good. you dont see the police out in the main driveby. its a good city still something is lacking

Because there is room for improvement

because there is room for improvement but it is not poor

Because theres been other great cities and im enjoying the life here

Because theres lots of business

because they make it unaffordable for us to live here, there is not much you can do except work and pay back to them. With cost it is one way in Sudbury, it is always take not give.

Because we are overall a good place to live, we have a lot to offer citizens

Because we don't get services in the upper northest edge of the municipality. - LEVACK

Because we don't have everything we should.

Because we dont have services

Because we have a good life but there are still homeless people in our community

Because we have a good natural community with lots to do

Because we have a nice area to live in depending on your income

ng us to an bigger city but if they're going to do that they need to
is better in other areas down south. sudbury is expensive to live in
is better in other areas down south. sudbury is expensive to live in
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is better in other areas down south. sudbury is expensive to live in

Q22 - Why do you rate the Quality of Life in Greater Sudbury the way you did? Because we have all the facilities needed for young and old people. because we have been living here all our lives people are happy, there are a lot of things the council does that we don't like. Because we have everything we need the services can be better Because we have great views of wildlife. things are quiet and crime is not an issue. Because we have less services in the outskirts. because we have lots of space to be able to walk or travel . lifestyle the way we have it there is a lake in downtown Sudbury it promotes more positive lifestyle. because we have low crime rate, weather is fine, we have better lights. Because we have raised a good family here, the community is safe, the shopping is good and the recreation facilities are good Because we need more to keep youth busy and adults active. Because we pay too much for gas and taxes. the highest rates in the north because we still responsible to manage our own lives and we do but you have to be smart about it because you have to understand what is to be paid and things like that. because where i live is beautiful and just nice. Because while it is a beautiful area there is not work to maintain the city and keep residents happy Becuase of the good environment and outside areas. Been here for quite a number of years and has given him everything he's ever needed. The city has so many opportunities that you can get involved in Being retired, i see more than what i saw as a working man Better than living in a big city, likes the small town atmosphere Better than Living in the States, Our health Care, Policing is a lot better. Although our policies keep us from moving forward, effectively. Bigger than surrounding cities, biggest in northern Ontario resulting in increased government services. Born and raised here not a bad place to live By and large its a safe and quiet place to live. I like the size of the city itself. I like having bears in my backyard every second night. The geography is nice, I like it. In the universities, schools, and hosp Canada is the best. Centre villes menque de la vie. Pas assez de chose pour les jeune a faire(a moins de rendre en trouble). City has it's issues and some of it can't be helped, but for the most part it's very clean and it's a great place to live Close communities brought together. Close to everything I need, overall it's a good place. Comfortble living. feel safe Coming back from her cottage (she's there during the summer) is always nice but she wouldn't say it's a 5 because there's so many improvements that could be made. Community involvement, many charitable citizens. Community togetherness. Compared to other places seems okay, councillors make decisions and are probably doing a better job than i think, but i think that a lot of the decisions that are made are silly Cost of utilities are too high. There are not enough signs in the city for direction. could always be better, need time to think of these things, not something that dwell on could be better, there are some people who are more unfortunate whom we could do more for. I consider myself to have enough and not suffer Could be more employment. There's lots of lakes. Regarding quality of life, there is of pollution so lots of people dying of cancer - smokers. We have Valet Smokers - nickel and whatever else is causi these, polluting the surrounding areas, lakes and such, getting into the food. Depending on what is available, entertainment wise (seniors especially) are very costly and sparce as well its very hard to get to because of the parking situation or transportation. Would much rathe Depends on the area that you live in. Some areas are better than others Doesn't think it has nearly the same amount of services as southern Ontario. Downtown is miserable, and is important to fix. Don't think it's perfect but thinks it's not very good. Driving into the inside you see that its not very clean, not attractions and no city life due to issues with the previous topics mentioned Due to work required with infrastructure and a shortage of physicians and surgery wait times. Easy life for her. Employment issues and health care issues

enjoy living here, born and raised, can go fishing,

itals - its got big city services without being big.
ang ta ang ang ang ang ang ang ang ang ang an
and the second
the full state of a late fuelly the test comes off
ing a lot of pollution - and there's a lot of pollution that comes off
er events take place through the day.
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Q22 - Why do you rate the Quality of Life in Greater Sudbury the way you did? Entertainment, I don't think we have enough. And unemployment, a lot of people got let go recently. And the quality of the roads are dangerous. Environment they live in, lot's of open space and land, close to major centers, the proximity to natural land **The significant neglect from the city could be that much more better. Ever since he moved there (downtown) he has loved how it's not over crowded like Toronto and how nice everyone is there every since the combination of cities the snow has been awful. Everybody enjoys the city and is really kind. Everybody is cheerful and they're friendly and outgoing. Everybody seems to be doing good in terms of work and everything. Everyone is friendly and welcoming. As well it is very accessable Everyone is very happy and healthy Everyone's happy, we have what we need. everything can always have improvements Everything doesn't come to the community like policing, and there are lack of issues being fixed in the community. everything is good but the roads are really brutal Everything is pretty good around here. I personally don't have any problems. Everything seems to be going alright, I have no real complaints Excellent lifestyle good work low traffic Expenses, the overall quality of life. Fairly good place to live - a lot of good things in Sudbury such as low crime rate Feels like sometimes people are listening but the police and city staff is not responding too my concerns of the roads. I always almost get hit by cars. few or little problems, sidewalks and roads need improvement Find that the community of Sudbury does not have good transit system for individuals who don't drive, only in main areas. Long wait times for transit. for me because of the its a good place to be its multicultural, education have so much to offer and we have the school of architecture and medicine, mining, french and others offering to both dome environment itself we have water in over 330 lakes in the city within the city of greater sudbury and its areas, the city is vast. For me personally its very good. You can be close to nature, its a big city atmosphere without being enormous like Toronto. There's hiking trails and different things we appreciate. For the amount of taxes we pay and the services we get. for the most part it is comfortable good hospital good doctors and parks and recreation safe city For the most part, any needs and concerns are met within a short time period. unless if it is a structural problem. Things like road repairs are met quickly. For the reasons discussed. schools travelling to the valley to go to hockey instead of staying in their local arenas Garbage collection is good, city is cleaning up well, looks presentable. Garbage is collected and streets are plowed. generally feel good, don't know Generally happy with where he lives, the city does their best to better the city and the surrounding area. Lots of activities and outdoor events available for all age groups Generally has lots of great thigs to offer: a low crime rate. at times It does Not have a great night life or enough employment. Generally we get good services for our taxes good community and great customer service! Good community. Lots of theater, cinema, lakes and parks. Good healthcare, good cultural entertainment, many benefits in the city. good job outdoors recreation that is available there good overall income bracket not a lot of poverty university mining technologies they have northern ministrries good place to live and raise a family; recognized hospital and university! Good services and jobs Great little city Great outdoors (scenery), access to a number of things although not the greatest access. The population is generally speaking is good and respectable. Reasonable job opportunities for youth nice so Great place to live, nothing negative, everything work well such as police service and ambulance, have a high opinion of the city great place to live: schools are good and schools are good Great place to raise kids, high level of security, no violence, services are more than adequate, and it's a good sized town.

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Q22 - Why do you rate the Quality of Life in Greater Sudbury the way you did? Happy with her doctor, happy with the healthcare works and how helpful it is. Everything seems to work very smoothly. Hard to make a decent living Sudbury, it is expensive. If there were more job opportunities, there would actually be a chance to find a well paying job has a lot of low income people and their quality of life can't be that great with the cost of things has everything they need stuff to do and good quality of life Have a large amount of community and cultural events, plenty for people who enjoy outdoor activities have everything they need and people are good worked for one of the major mining company - stability in employment. - Not too big, Not too small Hunting fishing, winter activities are great, lakes and history. am pretty happy we are doing okay and i know the city has been happy from the media that it is one of the happiest city and that seems to reflect well in the city overall, they are improving schools can't tell you - I don't know what goes on, what is and is not paid for but the people on the council...Subdury is a mining town if you're not a miner you're not making big wages. If you're a blue colla can't think of anything to say. change dmy 5 to 3 because I'm one of the lucky people, I live near my pace of work, I have easy transportation but takling to other people, I nknow that Sudbury is not good, its really hard to find a chose to move here years ago and i feel very much at home because of the community. I do what I can for other people and sometimes that puts me in a bit of a bind. I involve myself with the people on the streets, and when I'm walking I see these people and I try to help them the best with the limited income that I have. I don't believe our municipality has kept up with providing the necessary infrastructure they should have. don't find that the services from the city are worth what we're paying. Snow reomoval and road quality are terrible, appearance of the area is terrible - it looks ugly. don't know, it's not stable, it's all or nothing, everything is geared for the summer and not the rest don't know, just a lot of people have a bad attitude. Everybody has a "I hate Sudbury" attitude and complain, but city never does anything to fix anything. don't know. Well because there is access to health care, some good jobs, and nature trails don't really have anything bad to say. Overall living here is pretty good as far as things go in general. don't think it's as good as it can be, needs improvement. don't think the climate is very bad here. I'm not afraid to walk the streets. don't think they look into the outskirt towns, the quality of the outskirt towns aren't kept up in the way they should be. Would like the city to be concerned about the outskirts as well. they make bad decisions especially with our tax dollars don't think this city does very well as a whole, i believe this city council is very I don't think we let anybody freeze. I love that I can put anything out on garbage day and they will pick it up. Clean up week is everyweek. That's one of the best things for me, because I can't go to the aren't regular garbage. I like Bell park, I think its important to keep that going and well maintained. enjo most aspects of my town, although there's always room for improvement. I enjoy living here. I access a lot of the walking trails, nature, sites. Hockey venues are nice. Good community atmosphere. Seems like there's a lot of desire to work together to achieve things in Sudb enjoy the environment, I can go out to nearby places for entertainment or anything I need to get done. enjoy the outdoors and the kayak club and the new northern water rec facility. enjoy this city feel reasonably safe, the odd home invasion that we hear about but we're okay. feel that is okay, good, medium. feel the services jobs and education are getting too centrilized I feel very safe and well represented in my community and council. I have a job, my kids are safe, and the schools are excellent. find its a very small community so everyone knows and supports each other. Its also very laid back and calm. I find that I'm not stuck in traffic and I can get to my job easily. There are many great places to shop and everything is convenient for me. I find that it's a safe community and that I've been able to access anything I needed to access and I feel comfortable here. I find that there is a lot in sudbury that isn't very advertised. its hard to find groups or recreational fun for young professionals and children. a lot of things are widespread and take place in the down I find that we used to have in Chelmsford hass gone to Sudbury, I wish we were not a part of the greater city. find the crime rate is not bad, we still have many activities that can be done without much cost due to the abundance of lakes. find there's a lot of obese people here and a lot of people aren't physically active. Your health is going to go downhill. I learned from last year that you have to be physically active. I gave my answer because i find there is always room for improvement. there is outstanding issues that should be focused on example is the Arena... the city should try there best to get places in the i give free coffee to people i meet on the road that is why.

I have a good job, lot's of stores, everything I need is here in terms of services, great people, and I like it here.

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ar worker just trying to make a living, its very poor.
ffordable housing.
I can. I donate to soup kitchens, shelters, and
en entre a perio per a perio face da cara da c
a device a state of the second s
e dump and sometimes you need to because you have things that
ury.
Norma Managementa (S. 1997) - E. C. Conta di Man
town isnt attractive to have fun
city up and available that is why i gave my answer

I have a good pension and I don't think I'd like to live anywhere else because I like hunting, fishing, and the outdoors, and that's about it.

I have a good time, good neighbourhood, parents around, good jobs, the nieghbourhood is great.

I have been to other cities and they have been better. You go to other cities and during holidays they are lit up with lights and in the summer the plants are vibrant and inviting. You don't get that in getting better though with road maintenance.

I have good job, a beautiful home, and a good city.

I have no major issues.

I have reasonable income which makes it easy to have a quality of life.

I have some issues with bear control, people seem to think it's non-existent. I love the fact that we are surrounded by water, it's a respectable population. I don't like how people from Toronto or of

i just came back from Europe its a big town and i am so proud to be back because it is a good place live.

I just don't think that the city is managed very well. There seems to e a lot of crime and low-income people here, people using the system, no one wants to go to the downtown core - all these issues more to do, theres' nothing to do. You go to Science North or Dynamic earth but that's all we have here.

I just feel like the money going into my community isn't going into helping us at all. I think it's being mishandled by the people who are suppose to be managing the city.

i just find people are friendly, you get what you give.

I just find the area very safe and friendly and nice environment.

i just find the people very friendly

I just hink we're a little closed off to culture and we could be more sustainable and invovled as a community, especially in the arts.

I just like living here, I enjoy the fresh air. Nothing specific, nothing specific.

I just think it can be improved I sometimes don't agree with the decisions council has made lately.

I just think there are a lot of other places that are worse off than us in all aspects.

I just think we have good opportunities here to be involved in different events, sports, local activities. there's lots to do, lots to keep kids busy. More and more dog parks and parks and trails.

I like it here, I think the issues that we have aren't overly big. It's a good place we have lots of jobs.

I like living here, there's always a possibility that things could get better.

I like northern Ontario, it's a slower life pace with a lot of outdoor activities. There's so many natural resources that we can take advantage of

I like the nature and the outdoors and we have a lot of that in Sudbury. You don't see that in the big towns.

I like the services and there are a lot of things available

I like the size of the community, things are quite as complicated.

I live in an outlying area so I like it out here. I live in a subdivision of the city so I like it where I am. I like Valley East. It seems to be more a close knit community you can see people and you recognize seems to know each other.

I live in Chelsford and here we have nothing - we have nothing for the kids, no good stores, bad roads, there's just nothing here for us.

I live in Levack and everything has been taken away from us ever since the amalgamation, like schools arenas, and our skeehill.

l live in one of the outlying areas and prior to the amalgamation life and services was better.

I live in the city and we green grass and beautiful surroundings.

I live in the valley and so i have green space in my back yard. In that way I call it God's country. I'm not a big city person. I lived in Montreal and we came back to the area because this is what we like

live on the outskirts in the forest, but even in the city, I find the quality is good. I'm from a major city so I like that its a smaller city, the community is well knit together - for example, with the telet

I live out of the city and I'm not in the hustle and bustle of everything.

l live out on the lake and life is very good.

lived in Toronto for six years and grew up in a small town. What I like about Sudbury is that the city is not too big, yet not too small; It's the right balance.

love sudbury, but the roads do need to be fixed

love the people but find its lacking in cultural development

make it that way, happy where she is, have great children and grandchildren

I needed help with legal matters and had to go through my whole life story and go	ot nothing with 3 lawyers. was stolen and used in a drug deal and the police destroyed and I wa
and my car is regularly vandalised and the police are not doing much to help. "Kid	s" used to set fire, drink alcohol, and drugs in a building and I had to contact 5 city departments and it took three d
issue that should be taken care by the fire departments, but the police are the on	es who should be taking care of teen gangs. If I had money to leave this town I would be gone. Our council is
council members	and no one know where it went. They only f
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no idea what to do or how to do it. They don't listen to citizens rather they do what they like when they like and spend most of their time trying to retire.

Sudbury. It is dark and dirty, no city beautification. They are
her cities are moving\g to the suburbs and changing our values.
s their having with wanting to build the arena. The arena needs
e them, you get to know people, no matter where I shop everyone
non everyone comes together.
sn't able to get. There are many drunk who through beer bottles ays to get someone. And they police eneded up saying it was an
they never answer to phone calls or emails. Two of the rather than putting in court. There current Ontario government has

Q22 - Why do you rate the Quality of Life in Greater Sudbury the way you did? I really can't answer why. i really love Sudbury, great place to live, i like northern Ontario, i like the friendliness of the people, I like lakes, I like the topography I think generally the quality of life is good. We have access to services we require. ONe of the maint hings I dislike about Sudbury is how spread out it is, I find it difficult to get from point a to point b without a car, so maybe public transit could be improved. and then issues affecting norther Ontario more generally affect Sudbury as well. I think if you ...actually I guess it boils down to good paying jobs. There's not very many in Sudbury, you either work nt he mines or the city of sudbury, but if you're an hourly wage person, for example for retail. you're earning minimum wage, if you're a young person makinng minimum wage or a couple dollars more you're going tohave a hard time and you better have two or more people in the household. And senior citizens too, if you don't have a good senior wag e you aren't going to make it on the pension. You're goint to have a hard time, you'll end up selling your house and moving into an apartment and eveyrthing better be paid -your monthly bills, heat, hydro, and even telephone can be very expensive for a person. The taxes are a bit harsh for what he have, what we get - in the low lying and outlying areas. I think it could be better, but I think it could get worse. I believe that there can be many programs and other services to help the community and the people better. I think its a safe community, its getting to be more of a healthy community with regards to education, extracurricular activities and festivals, things the community can participate in. I think its an average city to live in. I think it's average, it's not better or worse than any other city I've been in at all. I think it's calm no hustle and bustle. I think its generally a small city and tends to meet the needs of people. I think it's good in Sudbury, nothing else to say. I think its not perfect but its okay. I think its pretty good and there's always room for improvement I think its very family oriented and there's lots to do if you put your mind to it, there's lots of activities you can get involved in. If you look there's lots of festivals in the summer, lots to do. The job market is pretty good too. I think our city is fairly clean and we offer a variety of social activities and activities for youth and seniors. In general its pretty good. I think our municipal government spends too much money on their own accounts, they don't see the big picture and don't play well with others. I think prices are too high and gas prices fixed city employees paid too much need to do more for seniors I think Sudbury is overpopulated. I think that we have more opportunities to help lower income families, could be more resources for Indigenous people, and our council could be more transparent. I think that we have the best of both worlds in that we have nature all around but we also have all the amenities in the city. I do have some concerns regarding healthcare, people are having to travel to London Toronto, etc for treatment. I find doctors are misdiagnosing maybe they're overworked. But I do think we have the potential to be a 10 of of 5. I think we need business that would bring us better paying jobs.

I think the access to nature and water and having things to go to like the theatre, symphony, arts, and proximity to nature that many communities don't, etc. We have a lot of the things of a big city but, the traffic and such isn't wonderful but certainly not like in a big city. Things like the Science Centre, Science North, and Dynamic Earth are good to go to. We have good healthcare and it can always be better but its good, and good education. We have a university and two colleges.

I think the city can improve, and I don't know where taxes are going.

I think the community and the services available to citizens are adequate.

I think the council has not been forward thinking enough when it comes to for example the Arena topic, they don't seem to have enough vision, they don't do anything more far reaching instead they tend to just put it off.

I think the government pays good attention to the needs of the people. The city is trying to be fair to all the organizations in Sudbury, not just because they are closest or have the most nuumber of people attending. I'm in the outer edges so I'm surrounded on both sides by trees so its pretty quiet here. We have older adult centres here in town, tennis courts, and badminton courts, and swimming - things that you might not find if you were just considering the number of people attending.

I think the size is good. The community is tight and the air quality is very great in terms of how communities go in terms of size.

I think there are always improvements that are needed - jobs, roads - a lot of young people end up leaving Sudbury to find employment then come back and still no. Bilingualism is another problem here - you need it to get a job and half of us aren't bilingual.

I think there are gaps in terms of people abusing social welfare systems and those that really need more help aren't getting it and others are abusing it. So its about equity of access to available resources. The other thing is social issues - somehow we are not getting traction in educating our poverty level population about how to live better, so better educational resources. The other hting we're spednigna lot of money in the province is education, not just in sudbury, so I think they're missing a lot of opportuntiies to raise up the next generation. It has to start somewhere. I'm not sure how effective the school system is, but I'm not sure what the schoolboard and city can do about it. Roads are not

I think there are good school systems and a low crime rate adequit medical care

I think there are lots of outdoor facilities and they are well kept

I think there is room for improvement with regards to infrastrure, roads, health care in northern ontario does not have the same options as other parts of ONtario. Accessibility for people in wheelchairs or parents with strollers - there is less accessibility for some people in orthern Ontario. On the good side, there are lots of opportunities for outside activities like skiing, skating, enjoying the lakes in the summer.

I think there's enough diversity in peoiple, there's enough to do - you might have to find it in the City, there's Science North, all kinds of trail and nature, so I think its pretty good.

I think they never come to a decision and spend all our money on people that come in and make assessments, they have assessments on everything. Its a waste of money. Bear issue - no one does a comes in and shoots in, here a woman shoots one that's around a child and gets punished.

I think they should add more services for seniors and other age groups. Compared to other cities other sides get more services than most and there's also a lack of community involvement.

I think things are too expensive here in terms of cost of living

I think we are lucky in many aspects there are someissues but nothing too serious.

I think we have a good balance of a big city and a small city.

I think we have a nice and quiet community and it's very friendly. We have a lot of things that gives so much and it makes living here comfortable.

I think we have good weather, its fairly decent housing prices. We have pretty good shopping here, you don't really have to go out of town. I think quality of life is pretty good here.

I think we have this liberal government have lost our basis of resources, resources are not being used and we depend on the natural resources. No exploration going on, everything is almost shut do

I think we have well maintained beautiful parks and lots of events

I think we're getting a bad shake from queens bart and we're not getting our fair share of revenue and we lack services.

I think we're good at what we do as a city, and as a business. But I think we can do better in terms of jobs, infrastructure, and those kinds of things.

i tink the people that are responsible for running the city are doing their best and they listen to people and try to do the best for people

I was born and raised down south - the services offered to the public - they're not anywhere near the quality that they need to be. Your services, the general services - transit services are ridicoulou: unable to clean up the core of the city - the amount of homelessness people there and all that they involve - drugs, prostitution, crime. You don't even go downtown. The use of their green space - t they're constantly trying to sell and develop them. In my niehgbourhood I've had to go three or four times to try and fight them -form committees to stop them from building on green space.

I was born and raised here and compared to the other places I've traveled it's pretty good, still room for general improvement.

I was born and raised here and i love it

I was born and raised here and I think it's an overall great place to live.

was born and raised here so i'm used to the community

I was born and raised in the north and am used to the snow. In the summer there is lots of natural activities and trails and four wheelers. In the winter there is skiing and snowboarding.

was born and raised, so I don't have much perspective. Although there are many lakes and activities that I enjoy.

I was raised here so it is very easy to navigate.

I would like to see more access to services.

I would like to see more activities and more services for the public.

I would say compared to where I used to live in Southern Ontario, I think traffic is a big thing for us here, we don't have as many cars for the road. We have better communities where people get alc know their name. One thing that is not a quality of life is our hospitals - one hospital looking after everybody. The other hting is doctors in the north, we need more doctors. We have the nurses prathe south side of Sudbury, we live in **section** I don't know why we don't have doctors here. We're a little lapse on policing becaues we very rarely see a policemen except when something happens policing with the - they're quick to give the speeding tickets but not to figure out where all the drugs are being sold and hurting these children.

I wouldn't give it a 5 because for my age (25-34) there's not a lot to do I find that bigger cities have a lot more to offer.

I[refuse to answer]

I'd say outdoor activities are extra expensive in the city. There is also a lack of outdoor extracurricular activities that aren't available to many people.

if it was a five wouldn't have to pay as much, would have better roads, would be more aware of what is going on in the community, wouldn't be kept in the dark

If you compare to the United States, Canada is a better place to be in regards to safety and violence.

If you listen to the news everyday there is something bad happening, I think it has to do with people not working. If we had good governments everybody would be working. It would bring the crime everyone would benefit more.

I'll give an example - in the winter, our roads don't get plowed at least 24-48 hours after a huge snowfall - I can't get to work, I have ot miss work that day. A lot of what I've already said applies to it as well: roads - we have one of the worst roads for potfall sgoing out of 144 and they just redit it and now theyre redoing it again ; i don't get why we're stil using the same systyemt, the asphfaplt, when other mubnipalities don't seem tohave the problems we do with ur rooads. Getin sidewalks, trails out here. we have to drive 30 minbutes to get to places, like Bell Park and we are still int he greater sudbury. We don't even have a swimming pool in Rayside Bellfor - i have to go they or hanmore. all we have ana reana but my kids don't play hockey or they can't skate. So swimming - its sham i have ot travel that far to goto a pol. same thing with more and we are in more all these to travel 20 mi awya to go to more a big complex here to accomadat that in Rayside Bellfore. But all our tax dollars go to all these

other complexes.

I'm a business owner here and I could be in the same business in Toronto and I'm doing just as good here as I could in Toronto.

I'm a senior citizen and I have to travel to far to get anything done.

I'm a senior that has a lot of

I'm comfortable here, there aren't too many people, its safe, me and my wife both have good jobs.

anything about it. Down in Peterborough, htey have someone who
own, except for education.
s, they have a serious situation with homeless and seem to be they need to stop trying to sell off their greenspace. In subdivisions
ong. Down south you have neighbours for years and you never ever
cticioner that doesn't do the job that doctors do. We have to go to . The outlying areas need more policing and better, stronger
e down and more money would go to the government and

Sudbury has a lot to offer in terms of medical attention, and since we live in a smaller community I'm able to access the medical facilities as easily compared to places like Ottawa and Montreal.

I'm Happy Here. I wish I was born in Sudbury. This town is very friendly and everything she needs is around. She does not have a doctor but with like one.

I'm happy, it's been improving for the past 20 years in every aspect.

I'm not hasseled by the community and there isn't too many regulations

I'm okay with the quality of life currently nothing specific to improve.

I'm proud of being in Sudbury.

'm retired and I don't have much expectations for anything since I'm not working. It's great considering that it can give the city the time they need to do things like plowing the roads.

I'm sort of handicap, and not many places are handicap friendly such as the theater no elevators.

In comparison to other countries it's much safer

IN general, great living experience here and comparing to other communities.

In general, it's a really safe community and have amazing air quality, water quality, and amazing outdoor opportunities

in spite of the enviroment

Issues with the taxing of proprieties, issues with medical establishments in the area, delalt with 9 different city department and had no results. Sudbury is a very beautiful area, but there's not enoug that would make life for citizens more enjoyable.

it continues to lack cultural activities and youth employment

It could be better because the services are sort of mishandled, but then we do have the lake, the boardwalk, and things like that so that's a place.

It has a small town feel with a lot of services, lots of outdoor space

it has everything it has the shows, theatre, all the grocery stores all the shopping stores which is a big thing and health care is good.

It has huge amount of green space, really acceptance of arts and music, it's adding colour to our streets with murals. Lot's of opportunity for outdoor activities. The people are genuinely feel.

it has theaters in town, community centers, programs for seniors and sight seeing areas, and lots of activities to participate in.

it is a beautiful city

it is a beautiful city but it is more cultural and things going on i find not many festival and concerts, i wished we had more of it going on

It is a city but it has a small town feel. Clean, safe.

it is a good city, there is some vandalism

It is a great place to live and is a very great place. i live in minnow lake area and we are getting a splashpad and a rink in the area. and there is a growth of local businesses in the areas

It is a very nice place to live

it is getting better with regards to artistic options, natural landscape is good does not have more amenities

it is not as busy as larger cities all needs and desires are located in Sudbury (shopping, services)

It is Not getting any aspect in terms of taxing going up and services going down

It is relatively cost of living and taxes and nice clean environment

It just is

It needs some tweaking - roads and there's some improvement that could help with sports and facilities, and roads, and our taxes could improve a bit but the more they do for us, the more the taxes

It offers a wide variety of activities and events

It pertains to certain age groups - its either for 19-30 and then deals with more into the seniors groups up to 60, 65+ but tends to miss out on mid-thirties to sixty age groups. There's not a lot that go

It suits my lifestyle, it's big enough to have the things large cities have and small enough to have green space.

It was better before but now the last four or five years, there's a lot more break-ins and such.

Its hard to live in Ontario, I cant afford anything. Considering another province.

It's a beautiful city with lots to do in the surrounding area if you take the time to look for it

it's a beautiful place to live lots to do hunting fishing hiking theatres

It's a beautiful place to live, lot's of nature paths, recreation and sports is high. I'm worried about pollution traffic, and windmills.

Its a big city with a small town mentality and those that run the city don't support small businesses unless they're french and english.

It's a big enough city with most of the services citizens need.

Its a fairly affluent city. with a good working population

Its a friendly place, people and the atmosphere is good. People are always willing to help other people. Just overall its very good.

Its a good and safe city. You have the stores you need, its a nice place to live. Got a lot of green.

its a good city to live the population is a good size, the cost of living is reasonable. there is a lot of outdoor activities and a strong knit community

Its a good community

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h care of the trails in the area, non-money making attractions -
in care of the trans in the area, non-money making activities
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s will increase, so better management of the money.
oes on for that particular age group.

Its a good quality of life but we don't have some of the things some of the bigger stores and cities have - things to do and stuff.

Its a good, safe community. Overall, taxes do go up but where I am at least we pay decent taxes. Good schools. Good post-secondary schools also.

It's a great place to live

Its a great place to live, its a family community. The only thing is wrong is unemployment, there's not enough twork to sustain us, the middle class and families are struggling. The other things are go figure out to do the underground stuff for oil spills, the companies walk away and get paid off. Water quality is a good thing to have because its beautiful. We have millions of lakes, but everything g water and they just walk away - from the railroads, mining - and they just walk away. I've been seing this since I was sixteen and it hasn't changed.

It's a great place to live, wide open, lot's of lakes and open water.

Its a healthy and vibrant city with great recreation opportunities.

It's a nice place to live, and I enjoy my job working for the

its a nice neighbourhood.

years

It's a nice place to live, don't have any natural disasters so its a very safe place

Its a nice small community, not much that crime compared to big cities. Sitll able to move around at night without being afraid of shootings. Can drive just about everywhere, so that's why I find a sr Its a pretty average city - nothing too great, nothing too bad.

Its a safe community with l;ots of personal freedom

Its a safe community, diverse community - in business and entertainment, and standard of living,

Its a small and calm city. The quality of air is good, even with the mies but I think they try to solve that issue. The people.

Its a small city, less stress that way compared to a bigger city. Its a very nice way to be able to raise a family. Close knit community because its small. And family is here.

It's a small community, there are some difficulties so it's not quite a 5.

Its a very friendly, charitable community. I've lived here my whole life so I don't know otherwise, I'm very happy here. I like the outdoors so Sudbury is very - there's a lot of rainbow routes and trails

Its a very safe community its has grown in population and aesthetics we have lots to offer in tourism, lacking in leadership. great to raise a family

Its about average. There are some things that are good, some that are bad.

Its affordable, we have services that help us as citizen's.

Its alright.

It's an absolutely wonderful geographic location, many good services, but I'm having issues with the staff at the city.

It's an alright place to live, not too busy. It's just a little city trying to be a big city. Wasting too much tax money.

It's an okay place to live I don't have any specific concerns.

It's because we have access to nature, lakes, and there are very friendly people living here.

It's boring, nothing else to say.

Its clean wherever I go. Parks are clean. There should be more parks though.

Its expensive here

Its fine, I live here so that's it. Nothing I can think of. Nothing more.

Its good, but its a little cold in the winter

Its just a nice place to be - everything is pretty close, the people are very nice, and everything isn't spread out its pretty accessible.

Its kind of just a work town - there's not much to do other than work and sleep, and its pretty slow right now too. Not many jobs, especially in the mines.

It's nice place to live since it's safe and lively. I wish there were a bit more things to do that are cultural like events, concerts, and festivals.

Its not as good as it could be but could still improve

Its not great with roads at all. I don't think there's enough industry here. I don't think there's enough recreation and activities for everyone, whether adults, kids. And the new area - if we had a new the bus service is horrible - I've enjoyed bigger cities' better.

It's not perfect but i enjoy living here. There are worse places.

Its not perfect but it is great overall

It's not perfect but it's pretty good in terms of overall quality of life.

Its not perfect, but I'm happy here. I think everyone has issues with where they live.

Its not terrible but not the greatest

Its not too busy. You get great schools. Good standard of living.

od - air quality, environment. But its a big scam - if they could bes in there and it all gets covered up. Everthing goes into our
aller city is better.
irena we could attract people, especially for hockey games. And

Q22 - Why do you rate the Quality of Life in Greater Sudbury the way you did? Our roads have yet to be done, we have potholes to sink a car. I haven't got my street light replaced in four n Its not top and not poor. Roads are terrible, especially in subdivisions like call about it. We pay enough taxes. Taxes are really high in this and nothing gets done, not in this area. But the taxes keep going up. Our pot holes problem in Lively is terrible. and we need better sho priority. Its not Toronto but its not (small city) either. We have activities that people take eadvanatage of - there's lots of good things about Subdbury - we have libraries, symphony, universities Its one of the happiest cities in Canada - low commute times, better quality of life, lots of access to outdoors, lakes within city limits. Its overall a clean city, a ncie place to live, its got good activites for all ages. I feel safe raising my kids here. Its peaceful. Its friendly. The crime level isn't very high. I live in the community of Coneston so even if I don't know the people's names, I'll say high and they'll wave high, smile, and talk to you some to walk my dogs at night and I've had no issue. Its people - there seems to be a lot of services, even if I don' t use them, I'm aware of them. They employ people. There seems to be a good solid base of people who care. It's quiet and safe where I live. It's quiet not too much traffic, there are many places to go. Its quiet, good people in the community, safe for children. It's quiet, people are friendly. I think we should have more activities, and not in just one or two places. Its safe, enough services but lacking infrastructure needs. It's safe, well taken care of, and the cost to live here is not too high. Its too expensive to live here. Hydro is too high. It's very nice and quiet and the people here are very nice. Its very pleasant here, not particularly dangerous, its safe. Its a friendly community. There's a lot of community support for people with special needs - all kinds, from children with disabilities to senic It's very stressful for anyone in the outlying areas because we don't have any services and our roads are very poor and it takes ambulance 10 min to get here. I've always lived here and I like the smaller town aspect, not tiny town, but I like the size of the city and for my age group I like what it offers. I think the younger generation would like more stuff to d IVE BEEN A RESIDENT FOR OVER 40 YEARS AND IT LOOKS A LOT NICER THAN IT USED TO I've been here for fifty four years and I just - we have good health care, good employment if you are lucky enough to work here. and its a good neighbourhood and community lve been here since I've lived here all my life so I just call it home. Its comparable to most other cities I've been to, I can't say its a bad place to live. I've lived here all my life. We have everything, parks and its a very good place to live. Its a beautiful city we have lots to offer. I've lived here my whole life and have never been bored. You always have something to do. I've lived in Toronto and Montreal and if I were to compare them to Sudbury, I love Sudbury. And also the people, the small community life - if I go to the store I know them, its a small community. W I've lived outside of Sudbury and I'd much rather live here. I worked and lived in Toronto, and I'm not a big city person, so becasue Sudbury is more spread out and rural - its much more to my liking. just a good place to live Just because of the cost of everything, Ive retired so I'm on pension, and yet everything keeps getting more costly. Compared to our neighbors in Quebec, where it's cheaper. just good, can't think of anything specific Just his gut feeling, thinks things could definitely improve Just infrastructer and the usual concerns, the condition of the roads, why its always an ongoing thing - is why its a 4. Just the lack of services, as they are taking arena and parks away from outlying communities and moving them downtown. Just the pollution, and the population and the system in wich we manage the city, seems to be uneefective. Lack of infrastructure, bland downtown core, and no cycling lanes Lack of places to have fun at for entertainment. and the transit schedules are unreliable Lack of public transportation, inadequate support for the homeless, policy of the business in the downtown area. Municipality is not forward thinking, regressive politics. Lack of resources and funding to the resources Lacking in opportunity to express yourself Lacks cultural diversity, things to do, restaurants to go to, too boring. Lakes - they have 330 lakes and they like the family entertainment that comes with it Life in sudbury is pretty good, but like any other city we have homelessness. And council could move faster on decisions life is good in Sudbury, lots of activities hunting fishing hiking

Lifetime resident of Sudbury have always had employment and good quality of life

Like all the festivals that happen.

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nonths or more. Its been out for a while, no one seems to care of
pping in Lively. Stuff should have been done, it just hasn't been a
nes. So that's why I find it peaceful, and firenldy. I feel safe. I use
rs.
o for entertainment, but for me, I'm content.
e know our council, we know the people, who represents us.

Q22 - Why do you rate the Quality of Life in Greater Sudbury the way you did?
Likes living here. Has everything they need
likes the weather , the lakes parks trails people are friendly and helpful
live a much easier lifestyle than in a big city more affordable
Live in a good neighborhood, live in a nice home, early retirement, pretty great life.
Lived here all his life and has nothing really to judge it by and he's always enjoyed it there
Lived there her whole life and sees no issues. She feels safe
lives in a town in the outskirts, not many resources, baseball field needs a major upgrading, all they have in Chelmsford is one baseball field
Lot less stressful than other places and offers a good variety of sports arts etc and people very friendly
lot of activities
Lots of bad things happen here - its not a safe city.
Lots of crime, roads aren't terribly good and bylaws are wierd, and there's lots and lots of traffic. I'm liking it under the new mayor, everyhint gi shaping up, everything is going well, straightening t
lots of different cultures, very diverse culture, always something going on, nothing the same always something different
lots of education opportunities, good entertainment (music, theater, sports), outdoor attractions
lots of employment
Lots of good jobs here in sudbury
Lots of lakes, people go and enjoy the outdoors, that sort of thing.
Lot's of opportunities considering the space they have.
Lots of social activities, community driven, and involved community leaders.
Lots of things to do, its quiet, its relaxed, its friendly
lots to do with very money required
low crime level, Many outdoors activities, If your into that sort of thing.
low crime rate; pretty good
Low crime rates, outdoor lakes are great, mostly friendly environment.
more concern put into issues like arts and language as oppose to actual living conditions.
More or less because we're too far out - there's no grocery stores and such here. Its an inconvenience to go all the way into Sudbury.
Mostly because the population isn't too high, and we are, in northern community there is more nature
Municipal service in the winter could be better, snow removal, salting the ice. Transit is great, the atmosphere in general is pretty friendly around here.
My family lived in Toronto for and comparing all aspects of life it is way better in Sudbury
my husnand and i have a job; the health care for my kids has metmy exp; and the festivals and activitues (everything ti do w metis, ribfest, francoontarien, the french, are very good
nature
Need more help for seniors as most live below the poverty line
need more services in outskirts
Need to do more to enrich the community with cultural and leisure opportunities.
New councillors dont participate and are just there to collect a cheque.
Nice area to live in
No complaints in the community, transport and stores kind of expensive
No entertainment nothing to do, no indoor recreational and youth centers.
No services for youth . compared to other cities we're close to outdoors and the environment is slower
not a lot to compare to, know there are worse and better places to live
Not a welcoming city.
Not enough cooperation between councillors.
Not enough doctors, not enough accessibility for disabled, healthcare is bad, rent is high for people on disability.
Not enough help for seniors to get to appointments and general help around the house
Not everyone has a perfect life but a lot of people are doing well for themselves, low crime rate. The YMCA is widely used and works well for everyone
Not having enough resources for helping out families. The streets and the care for the city is not there. And jobs for people.
not many issues, houses are affordable, good size city, overall pretty good city

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ings out.	

Q22 - Why do you rate the Quality of Life in Greater Sudbury the way you did? Not much for kids, terrible roads. snow plowing budget is already out and it hasnt showed not perfect, we could have better roads, health care and more jobs Not stuck in a concrete jungle like Toronto Not sure about that one. not the best of worse is just average not very happy with the way the city is being run Not very involved in the community, but from what I see it seems decent. not very many things are perfect but smaller communities have smaller schools and are good Small community feeling, feel safe, a lot easier to shop - always something always open Not very much crime nothing is perfect. Nothing is perfect. I love nature and we're so close to manyl akes here. the education, universities and culture is a big factor, and the arts culture is getting better every day. on a global scale we are lucky to be living where we are On recoives des services, que d'autres places on pas. Comme les Impot, les services de poubelle. Sudbury a du vie, au moins. ongoing conservation efforts, lots of trails, culturally many things, lots of arts and recreation, playgrounds Only because 5 is perfect and nothing is perfect, Can't think of anything specific. Our city is safe, and we've got lot's of services to help various age groups. Our gas and taxes are compared to southern Ontario but overgall I'm content. Our government wastes money, and have no responsibility or consideration to the people who elected them. Our lakes and parks are very enjoyable, we have a theater center, a combined library and art center. Our roads are also improving. our roads is like the third world country here, the streets are not paved they are full of pot holes, nothing is fixed properly here. Our taxes are too high to begin with, there's not much out here for seniors. outdoor activities like hockey and fishing Outlying areas are not getting the required infrastructure and attention. overall have a pretty good community some things could be improved such as Overall quality of life, nothing specific. Parks and cleanliness parks are great life is good, air quality is ok, the rest is all right, lots to do walking fishing theatres and social events peaceful and nice; there are no gangs on street corners People are nice regardless of the lifestyle People are very friendly and down to earth. I've lived here all my life and enjoy it. people enjoy the access to outdoors : fishing, swimming, lakes, hockey People here are great. We have a lot of things to help seniors, that's what I want. People are very helpful. Religious wise - there are various religions in Sudbury and everyone is very open to it. There Periodically I step outside and I smell and taste sulfur from the mines. pretty good. Has walkways, parks and lakes. Households and schools are good Primarily because of the high taxes and mismanaged budgets year after year. And the weather sucsk in the weather. Privileged, a good mix of access to natural, environmental activities, parks Property (city) maintenance is not so good. Public Transit needs work, for the services we have are not adequate. Need to better manage their workers at city hall. Quality of life is good, lots of open spaces, plenty of jobs, the unemployment rates and rental rates are low which is very helpful Quality of life is such a big idea, concept - its very broad. It consists of so many different categories - infrastructure, opportunities, education, healthcare, transportation, access to public services incl different factors that make up the quality of life. I would give it a 3 because its not that bad, but it could be better. I would say - employment opportunities could be better, infrastructure could be be school system. Prices maybe. Maybe - I would say prices are okay. Prices on food are necessities I guess. The prices for necessities aren't too high, they're affordable. Realativity safe good size city lots of amenities lots of lakes Regulations, bylaws, and everything is very expensive. Relatively safe compared to other places. There are still some employment opportunities Reliable employment, good housing.

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uding libraries, banks, food, quality of water. There is a lot of etter - like roads for example.I wouldn't be able to comment on

Q22 - Why do you rate the Quality of Life in Greater Sudbury the way you did?	
remoteness	
Road conditions are the main topic - you always have to fix your car because of the poor condition of the roads.	
Road situation isn't great but when you go to other places around the areas, their facilities seem to be of greater quality. It would be nicer to have more places to go to for arts and and cultural outle	lets
Roads, Healthcare for seniors and closing skills. priorities should be straight before investing in arenas and such	
Roads, job creation and transportation need work.	
Safe place to live, housing is affordable for most, lots of opportunities within the community, variety of activities in both music and arts as well as sports. Plenty of opportunities for outdoor activitie	es
Safety, availability of doing things, clean air/water, no congestion.	
Seems to be a high crime rate - a lot of pollution within the city	
SENIORS ARE LIVING LONGER, Mostly because of the independence provided	
seniors are not getting very good care, infrastructure is starting to deteriorate it will be very costly when they do get around to fixing it	
Service wise it's not sufficient.	
Services are bad, the city is diry, stree ts not taken care of, roads and infrastructure are poor.	
She doesn't see any problems and she thinks they've kept up with everything that needed to be	
She enjoys everything. Very quiet and beautiful and relaxing atmosphere	
She grew up here and she loves the family life. She finds there's a lot to do in the city	
She moved from Toronto, and she finds there's very little to do for people her age. It's very difficult to meet people	
She says she's very fortunate and the city provides a lot to her to help her along the way. There's lots to do all the time	
She sees a lot of unemployment and general unhappiness	
She's lived here all her life and sees no big reason to move, people are friendly	
Sidewalks are hard for people with walkers, makes it unable to get around.	
simply because the council does not look beyond there nose, thinking they are continually putting things in the city centre and they are not spreading out into the areas on the outskirts of the city and the city are not spreading out into the areas on the outskirts of the city and the second	and
every other year	
size of the city and location of services	
small city , easy to enter the outdoors - lots of recreational activites : hiking, biking, tennis, sports	
Small community with lots of outdoor activities to get involved in	
small town, have just about everything, easy to get around because small city, less pollution	
So, things I like, is that things are close together (I don't live in Valley), I can easily go to wherever I need to go, things close by that city supports that are nice like park and market. Cons are that ther	ere i
excellent quality for the most part, and infrastructure for cycling is terrible.	
Social services needs improved people need access to more programs and support and not a lot of positivity in the City	
Some things are lacking but otherwise it's a great place to live.	
Some things have fallen behind. The part of the city I lived in the outskirts and before it was amalgamated and I think the community was a lot stronger and more committed to each other than it is	; no
sometimes the snow does not get cleared off as quickly as possible	
Still alot of work to do, as far as youth.	
Still pretty place to live, there is some stuff to go see and good restaurants, good size, find anything you need	
Store hours not open late enough	
Such nice housing. access to services. the roads bring us back. access to daycare for families with limited income. improvements in greenspace but its not as close as it should be given tax dollars. po	olice
Sudbury has a lot to offer culturally and financially	
Sudbury has a lot to offer in terms of quality of life, universities, amenities, recreational facilities.	
Sudbury has everything to offer from medical to social.	
Sudbury has lots of lakes lots of forest very friendly city, your quite pleased with everything about Sudbury	
Sudbury hasn't expanded the way other big cities have and it's disappointing to see Super high taxes	
Sudbury is a beautiful city surrounded by great geography. the hospital is a blemish on the city.	
Sudbury is a good place to live and there is a diversified lifestlye.	
sudbury is a great place and we have lots to do and access to services	
Sudbury is a great place to live, we have clear air good water, basic transportation and good space. people are friendly and we have everything in the community to support the community and seve	era
Cudhury is a great place to reise a family	

Sudbury is a great place to raise a family.

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ets
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nd the roads is poor quality pavement and needs to be repaired
re is not a great art scene in my opinion, the restaurants are not
e is not a great all scene in my opinion, the restaurants are not
name or train
now.
lice delay to incidents. police force is overwhelmed.
ace delay to incluents, ponce force is overwheimed.
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eral schools and university. and enough of a population
and serious and aniversity, and chough of a population

Q22 - Why do you rate the Quality of Life in Greater Sudbury the way you did? Sudbury is a nice place to live, have a lot of opportunities available to us. Well, we have got the public park, beaches, walking trails, improving the downtown core, and there has been growth. Sudbury is a nice place to live, lots of lakes and parks Sudbury is a perfect balance between city life and small towns, no traffic good place to live. Sudbury is not the best city, I've been around like to Quebec and not the best. Needs work, such as infrastructure, roads, plumbing, sewage under the roads. Sudbury is relatively safe and a nice place to live. It has lots of amenities Sudbury is small and close knit Sudbury is very good if you have a good job to maintain the prices of living there Sudbury isn't bad and everybody is living comfortably Sudbury sucks - The the lowest of the low in the province Sudbury very quiet city and people are very friendly Taxes and roads and government laziness taxes are going high and so are utilities very ridiculous taxes are too high and don't get many services Taxes are too high and it makes it hard to enjoy Taxes are way too High. Terrific place to live. He travels a lot and he thinks that coming home to an excellent location is amazing. Lot's of outdoor activities to do throughout the year That's the way it is. The city of sudbury doesn't care, they just make laws and rules and you're on your own. The access to services is easy, the economy is stable, and the decision makers are attentive. The accessibility to outdoors - its great that we live in such proximity to open green areas. The shopping is pretty good we can access just about everything we need. and there's choice in whether yo you're still within sixteen minutes of the city. The activities and outdoors The air quality is poor due to the valley and the mining industry The amount of greenery - I find Sudbury is different than a lot of cities that have a city feel - Sudbury has not killed all our green like other cities have. and we have a lot of lakes and when people have happier and be less depressed. I think Sudbury could improve if they just somehow empowered younger people to be more independent and not having to - they're going into schools and not going and enterprises that they could go into. The atmosphere of Arts/Culture makes life better. The bear problems - you call the police, they tell you call the city, 311, you call the city they tell you to call the police. They're not proactive. Problem solving - and bears are a big problem. The best of all worlds either it's nature, health services, education, and leisure we got everything we need. The city does have a lot to offer, various activities and so forth. The city doesn't do anything for the people. They build things that aren't worth the money, and won't do anything that the people think are worth while. The city has got a lot of potential. It hasn't met its maximum yet, but the people here are great, and there are many things to do and see in terms of outdoor activities. The city has got it's ups and down in the economy. The city has outdated thinking, the way they do things is not modern they don't take into account changing times or budget. The city is very beautiful and filled with natural areas. with greenspace and the city is safe to live in. there is not a crime. the city is very comfortable and i have no complaints The city needs the new arena. It would attract a lot of musicians and other talents, and it would also help the city bring in more revenue. The city's being looked after and there have been many improvements. The streets are plowed and living here is quite comfortable. The communities, even on the outskirts are really involved. The community has a lot of activities and engagement in terms of how it's being spent. I live in the outskirts and the services we receive is less compared to what the city receives in general. As a wh outside communities don't get much budgeting and funding, and I suggest we do something to make it a bit more fair and even for outline communities that don't receive much services. The community I live in is very involved and the schools are fabulous. the community is fairly well balanced and well connected most items are well communicated. agendas from politicians are being pushed on the general public and that i do not like that is pushy pol The community is still inviting and friendly, the resources are improving - not perfect, but they are there. It is just overall a good place to be. The community is very safe and enabling for any individual living here. However, outside of the mining industry the opportunities are very little and the city is growing very slowly. The community takes care of each other. The roads are pretty good despite being congested. But all and all, it's still good and the services here are great, as well.

The connection with the outdoors, the size of Sudbury, not a lot of traffic, vibrant arts and culture.

ou'd like to live in the city proper or in a more rural area, but
ve fresh water and a lot of connection to the land they tend to be
anywhere from that. Sudbury is not supporting small business
nole I think we can work on community engagement and spirit. The
nole I think we can work on community engagement and spirit. The
ole I think we can work on community engagement and spirit. The
nole I think we can work on community engagement and spirit. The itics i dont like it. That is why

The crime rate is low and the city services are very adequate.

The culture and the nature that surrounds us. We're the largest municipality in ONtario and have many lakes - I think that's something to be proud of. I love that I can walk fiftenn minutes from the

the economy has taken a dip, mines are closing, kids are working double to cover bases.

The environment is beautiful people are very nice warmer kinder feel to the community

The environment/climate is great, we're a good distance from Toronto. I think we need flea markets, antique stores, and other heritage activities.

The facilities and road's are outdated, City infrastructure falling apart, High rate of social assistance, but have citizen's generally have basic needs. But thanks to so much social assistance

The garbage collection need works. People need to be educated.

The garbage removal services are good and overall the lifestyle here is excellent.

The geographic location - the environment we have. The economy of the area and job situation, we've got jobs for people coming out of school and whatnot. And just the infrastructure that we hav

The homeless, the cost of living (hydro and water), strain on purchasing groceries - for younger families, struggling families, living from paycheque to pay cheque.

The hospital waits are too long because we lack doctors and nurses.

The infrastructure for families is great

The job creations and the economy is not doing well

The Job Market and housing.

The life is expensive and the taxes also are higher than any big city, but we have low crime in the city.

The location and nature of the city makes the quality of life nice.

The mining in Sudbury (Valley Enco), its quite a rich little city. Its an old city but this new company has helped an aweful lot. The town is not huge, its a small city. There's been an aweful lot of nickel and a train had something to do with it, they were nobility of some nature.

The mining industry here has over the years been affecting people's health with all the carsinogens.

The natural environment and the people.

the nature in the area is great

The only issue is the unbelievable state our roads are in.

The outdoor recreation opportunities are great and she likes the fact that it's a smaller community, likes the growth rates in terms of economy

The outlying areas don't have the same services we used to since it's all gone to the city of Sudbury.

The overall city of Greater Sudbury is relatively safe. Its not a large city, so size is important to me. We're big enough that we get decent shopping but still quieter, relatively safe.

The people

The people are basically all working where I live, so there's very few bums, they're all responsible people. I don't like to live where all the bums live. Its quiet here.

the people are friendly and its a small town at the same time even though its a city

The people are great, I enjoy the outdoors, and the community's willingness to change.

The people are happy and we showed that Sudbury is a great place to live because of a survey. We have hospitals, people are friendly, we have lots of activities for all age groups, and the outdoors

The people here are rude, the roads are horrible, and there's are so many problems that are not being addressed and the city is not doing anything to address them.

The people in Sudbury are very nice and friendly, and I enjoy my life here.

the people that live in the city enjoy lots of services than we do in low of law of law of grocery stores and no post office, the life is getting worse every year compared to the city.

The people with money can buy tings and believe their better than others, others that are less fortunate, are shunned.

The people, strangers I meet on the street, are very nice and helpful. The scenery and the environment is very healthy. The number one reason I like Sudbury is the sports, specifically the tennis. The the police dont do anything anymore, we live in Garson over the and when we call the police and they come to help but no they dont. As far as the service they want to go after you and they do you stand. If it is roberry they want it over the internet or fill out a survey about what happened.

The prices of everything is high like living, some things are not expensive like entertainment, and it's a beautiful city.

The public transportation is very good compared to other towns. The roads aren't that good, but getting to downtown is not very difficult. The schools. hospitals, and other services are up to my sat

The quality is a three because we have amazing green space. for anything i need i know i can get it here

The quality of life compared to other places is good since we don't have many storms. The crime rate is low and that's pretty much all I can ask for.

The quality of life here is good because it's a good city to receive good health care and there's enough resources for us to manage.

The quality of life in Sudbury is declining, they're talking about closing the arena.

The reason why is because of the downtown areas. There are many homeless, druggies, and everyone hanging out down there not doing anything due to lack of productivity.

The roads and transit make the commute bad for outliners

The roads are a very large problem and The downtown is "dead"

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lowntown where I live and be in the bush.
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its why the town was formed, its called Sudbury because a lady
its why the town was formed, its called Subbiry because a lady
re clean.
tennis here is amazing.
nt check into things and get out of their cars to talk to you, while
faction.

The roads are clean and we have garbage pick ups. They really address the people who have trouble affording things, but the complaint is that the taxes are too high.

The roads are really bad, the main strip of Kings Way looks terrible. There's a lack of activities and events, and the ones that are there are very honky and don't have substance to them.

The roads are terrible.

The roads need improvement, and transportation for youth is difficult.

The roads need to be fixed, some of the streets on Sudbury are dangerous.

The schools are closing

The services and what we get for our money, what we in the outlying areas have to deal with on a regular basis with the road services being cut back, the plowing, in the wintertime its a real problem and people don't seem to care about them.

The services in my area are very terrible ive complained four times this year with no response

The services we get in outlying community is limited compared to other cities

The subsection where I live in is very townish. It's very comfortable and the people here are great.

The support of the community is very good at getting others to come together and get things done on a voluntary basis. There are places to come together and it's easy get around.

The taxes are high, water bills are high, and snow removal is not good.

the three reasons, quality of life, the doctors and schools, those are huge things i have a hard time with the city water i dont care for the amount of chemicals in that. little more like free used activities things maybe not so expensive to do with kids on the weekends . there are no free activities for children and the rental markets are not affordable.

The vast green space to do lots of activities such as hiking, walking, and quad rides. So better chances to go out and do things outdoors.

the way services are delivered

The way the city is maintained, its geared a lot of the older adults and its not even great for them either. There's not a lot for the older or younger generation in the city.

The weather and the surroundings are nice, there's lakes and fishing and what not but the cost of property tax and hydro is way too high. Its actually keeping us from camping and fishing because we either don't have the time or the money.

There are a lack of high paying jobs, the roads are terrible, and the taxes are too high.

There are a lot of family-friendly festivals and activities

there are a lot of people who just walk around and they dont look happy. my impression is that the stagnant economy makes people unhappy. for some people sudbury is great but for the majority they are unhappy. there is a lot of boosterism for many issues but they dont get fulfilled.

There are a lot of things for seniors to do. There are also things for young people to do in terms of activities and places to go to like youth community centers.

There are a lot of things that can be improved, not a bad place to live.

There are definite divisions between the rich and the poor, it can be really great or really poor. For me public transportation sucks, I have limited access to the "good stuff".

There are groups who are working to do better things. There's an effort being made. Its not perfect but things are starting to fall together. There's awareness in the system.

There are hundreds of lakes around the city. There are lots of bike trails for people who like to bike, and the variety of activities you can do around the city is very high.

There are issues with the roads and not making quick enough decisions. They are not not fixing roads properly the first time and our money shouldn't be going to something not done right the first time. There are lots to offer in terms of services like parks. playgrounds and jobs.

There are many challenges in Sudbury that are not addressed, everything from roads to recreation etc.

There are many people who can't afford apartments, I feel sorry for the people on the streets. I also have issues with there not being police officers when I need them while driving.

there are most people who do ok and funds need to shifted to accommodate everybody

There are substantial steps that need to be tkane to make sudbury better. Our econmoic growth has been stale for about fifteen years. we need ot look at bringing in more industry as the minig sector is coming to an end. The Valet has all their operations for sale. They are talking about liquidating all their assets over ht next tow years. So we have ot take that into effect. this is an indication that we need to look for other viable econnimc growth. We have to be proactive and not reactive. There aren't really many things to do in Sudbury for older people. There are lack of activities.

There hiking up our water and hydro fees, the roads and health care are bad, they're shipping off jobs down south and the city of greater sudbury and their hiring rpactices are disgusting - they'll overlook someone with fifteen years experience but no university degree for someone with a university degree and no knowledge. And there's nothing for the young people here. There's a lack of affordable housing in the city. The city is very much top-heavy. Its insane - they're spending money on a new arena and what for, its

just going to raise taxes.

There is a lack of respect for older residents

There is a lot of homlessness in town, the cost of living its too high for some residents.

There is always room for improvement

There is always room for improvement but I'm mostly satisfied.

There is lots of opportunity for leisure and entertainment for all ages.

There is lots to do and activities

There is plenty to do, we have ski trails and are close to shopping, and exercise facilities

There is room for improvement

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there is still room for improvement, the roads are horrible and things like snow removal can be problematic and the roads are not good. But there are good things that happen like the festivals. There isnt a lot to do

There isn't enough for teenagers to do.

There needs to be higher hourly wages, help younger people get better jobs, and too many poor people on the streets that aren't doing well.

There roads are horrible, only two season winter and construction. I have a cottage and I get no services and when I ask they don; thelp much. Response time for anything is supremely slow.

There's a lack of support for suffers of post traumatic stress disorder.

There's a lot available in Sudbury for people .

There's a lot of homeless people in the city and there has been a lot of break ins. - Do more for the eldery

There's a lot of people that create a great environment. Very good to socialize with people.

There's a lot of people working shift work and that affects a lot of people's quality of life, the roads are also a problem.

there's a lot of services available but there could definitely be more

There's a lot to do. but there is a slow response from the city.

There's a lot to offer in the city, housing is plenetiful, shopping is good, many post secondary institutions, overall great environment to be in.

There's access to parks and swimming, skiing, skating, theater center, and many other services

There's activities for families, adults, if you want to be alone or do stuff as a couple.

There's always improvement needed but overall is a good place. There's accessibility to many places, schools etc.

There's always room for improvement and there's always issues with the roads and pollution, our homeless population seems to be up there as well.

There's always room for improvement like in every city, not a bad place to live.

There's always room for improvement.

There's certain things they could be doing better in terms of the environment and roads.

There's lots of recreation. You can walk or bike lots of places. I like my neighbourhood. I feel safe.

There's lots of stuff to do - hiking, camping, its a very outdoorsy place to live. We have 330 lakes!

There's lots to do.

There's no jobs.

There's no poverty, low crime rates, and many lakes to live on!

There's not enough things to do in town for children and stuff.

there's not much activities for younger generations to do.

There's not much to do unless you live the nightlife and as a truck driver, by trade, everything is closed after 11pm. The city has everything shut down after 11pm.

There's not quite enough for people to do here, otherwise it would be a 5 (Activitie center's & arena's)

There's not quite enough jobs here for people to pay their debt when they're supposed to. Its still a good place to live.

There's places in the community that are walking distance, there are some things that they could do better especially with snow removal which makes it difficult to walk for seniors.

There's plenty of opportunities to get involved

There's quite a few improvements that could be made but it's definitely not as bad as it used to be

There's quite a few things to do but it's not neccesssarily easy to get to and they're not geared to my age group, parking is also a problem.

There's seems to be enough going on for families and any type of person. We certainly need events that attract tourism, and Renovate Downtown.

There's so much access to outdoor stuff but you also have access to facilities, like the medical facilites, so we're up north but its like we have big city services, I don't have to travel to see my doctor.

There's so much to do outsides, lakes and good for outdoorsy people.

There's still a lot of poverty.

There's still a lot of unemployment - no jobs, no jobs being built; so, the economy and whatnot.

There's still lot's of issues for the poor, transportation wise it's not very great.

Theres things to do for different age groups

These services aren't equal amongst the districts.

they could do better with roads and taxes are high

they do a lot of things that there are no use for

They do nothing for us, nothing for the businesses here, not helping their own citizens. They don't care about the people living here.

They don't do much on the outskirts of Sudbury, they do everything in the bigger city of Sudbury, not much is done for small community

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Q22 - Why do you rate the Quality of Life in Greater Sudbury the way you did?	
They dont focus enough on , bike trails.	
They don't maintain our town the way they do close to the city.	
they have a lot to offer, lots of opportunity, good place to raise family	
They have things going on - Ribfest, Blueberry fest - to get the city all together and out on the town.	
They haven't diversified the city as much as they said they we're going to diversify it, not a lot for seniors to do.	
they offer a great opportunity to everyone, in health , sports, culturally and socially and educationally	
They think they have a lot of diversity in activities (swim, hunt, golf, kayaking) Different community activities such as festivals	
Things are lacking that other similar sized cities usually have, not much culture, museums, resteraunts etc,	
things run farely well, the community groups are very good, a lot of activities like if you want to take yoga or ski, there are a lot to entertain people and there are a lot of restaurants, very good c	omm
Things take a while. there are services offered in other cities that arent offered here	
think is generally good economy good	
think the quality of life in Canada is very lucky and the City of Greater Sudbury is reflecting that	
Thinks that where the money is being spent isn't where it should be.	
thinks the employment rate is high which is pretty impressive considering the size of the cty	
Thinks there's a lot of pride in the city and have a lot of different cultures throughout the city. The quality of life is great, but the services are not great. They put too much red tape around the city	/ the s
This community doesn't have enough proper high paying jobs. There are a lack of highly skilled, technical, and trade fields that aren't available and people are just getting by with minimum wage a	at low
finished school in their field.	
This is a camp and we are in a lovely area, my answer would be the surrounding has nothing to do with the government or anything it has to do with location.	
This is a wonderful wonderful place to live. Incredible outdoor opportunities, low traffic, low crime rate	
those who are elected do Not have the needed experience to run the city effectively	
To me everything seems to be moving forward.	
Too mny potholes in the ciy, transit system is awful.	
Too much traffic, too many cars, not sure if that's the cities fault though.	
unemployment levels	
Utilities, and food are expensive.	
Very convenient, not too big and easy to get around	
Very expensive to live here	
very good air is clean and a great environment to be in	
very good- community is very safe and physcally good environment and reasonably affordable as compared to larger cities like toronto	_
Very goof life, sees nothing wrong with it	
Very happy where she is, very happy living in the north and near the wilderness	
Very high unemployment rate	
Very safe community, and a lot to offer, and we have a lot of lakes.	
Was raised here and really like the town people are friendly	
We are a deflating place without enough options for people	- h a mai
We are northern Ontario, she is a northern person, enjoys the smaller town feeling, the french community, enjoys the culture, the outdoors, the activities, but doesn't appreciate the attitude of t	ne mi
people are sometimes not accountable or committed, and it is out of our control.	
We are safe, it's pretty good place but it could be better.	
We are very blessed with our environment which provides a social availability for various types of people. and is a positive in beauty and tourism as well	
We became a greater city and lost so much - in the outlying communities.	
We cannot expect to get everything we want. I should get more money. I am paying too much taxes.	14/0.0
We could use improvements - the way the city is perceived, especially Sudbury downtown. Its two issues - the way the city is perceived outside the city and the way the city looks, the downtown.	. we c
We could use more culture, and we have a large unemployment rate, also the lack of resources for Arts and culture.	impre
We don't have a really active arts culture here like you do in the larger city. Its starting to get better but still seems lacking compared to the resources given down south. Our health care could be	mpro
We don't have access to what we need, such as hospitals first and foremost.	

We don't have as much employment opportunities as we used to. Nothing is close by, limited services.

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nunity to live in.
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the superior of the state
stops the expansion of the city
wer paying jobs, especially for the younger people who just
nining town, mostly the men, lots of communication issues. Also,
mining town, mostly the men, lots of communication issues, also,
don't have any entertainment centres.
roved. We need more doctors.

We don't have enough job opportunities

We don't have huge traffic issues, decent access to healthcare, although some opportunities need development.

We don't have many services fro children, our malls are not up to date, not a whole lot of extracurricular activities. Other than that work and public transit is good.

We had roadwork done last year incorrectly, the budget accounted for a lot of redoing the roads.

We have a beautiful city, and people are very friendly. It's a good sized city.

We have a diverse community and I feel like we are a nice small town.

We have a good amount of leisure space and amenities of a great city

We have a laid back community and are located in a good area

We have a lot of amenities

We have a lot of exposure to the great outdoors. We have a very low crime rate. There's a lot of community groups and stuff for kids, like hockey, activities available to the public. Its very friendly. We

We have a lot of things that we need and we don't have to go very far for the essential things. We have the hospitals, markets, and other things we need to live comfortably.

We have a lot of trees greenbelts and lakes and lots of services such as stores doctors lots of accessibility

We have a really hgh rate of unemployment but at the same time businesses are coming to the community and I have a relaly good job.

We have access to a lot of lakes, lots of outdoor activities. We have great shopping. Those are the major things.

We have access to an abundance of outdoor activities and other venues

We have beautiful outdoors here but if one wants to bike you're taking your life in your hands, so I can't give it a 5 until they start improving the biking routes on roads.

We have better focus on healthy issues now

We have clean air, and we can get to and from town at any time we want without any hassle. Overall, there are some very nice people here.

We have cleaner air and there are a lot of outdoor activities that you can partake in. There are free programs like free swim for fitness, and generally the people are very kind here.

We have everything here even though we are in the outlining nicklebelt

We have great communities that we live in, safe for the kids, very neighborly

We have great outdoors we have everything we need in the city, we have hockey games, shopping centers everything we need close by.

We have it pretty good but there are a few things that could use some improvement like how much money we sink into paving the roads again here and snow removal in the winter.

We have kids, it great but for everything else it's not so great. Issues with public transit, sometimes there are silly decisions made. Far away from cultural pubs, no transportation. Airport is far, no sc

We have lots of lakes and greenery, its beautiful. We don't have the craziness of downtown.

We have no jobs

We have parks, safe streets, good schools, and a great health system. The only issues that I have is that we don't have enough art programs and safe hiking trails.

We have Valet and Glencore so there's lots going on the area. There's lots of mining in the area, a smoke stack. Its the quality of air you can smell and air the sulfur in the air - you can almost taste it

We have various community events that go on, access to very good health care, shopping, recreational a activities, outdoor events.

We keep spending money on downtown Sudbury and not enough on the rest of Sudbury.

we live in a rural area there is not a lot of population and we dont have street people and not much crying or break in etx. i dont think there is anything, we live a good life.

we live in northern ontario

We live in the country we just don't use the city very much. We love it. We live on the water and its very convenient for us. We don't have to go in to use the pools. We're only fifteen minutes from the live in the outlining community, people are more apt to be friendly with neighbors and take care of each other.

We make the community, but the seniors aren't getting enough help with services.

We need improvements to our roads, our healthcare. We do have some positives, we do live in a natural envirnoment that's pretty beautiful.

We need more events, library use, and bus service.

We need more outlets for kids, the teenage kids.

We now have fresh air, friendly people, and the general costs are fairly reasonable.

We pay high taxes and get very little. They are taking away our garbage & hydro is costing more. Very poor bus service.

Well because i am not optimistic about the administration, riddled with scandals, only concerned about petty things. They cut down garbage collection from 3 to 1 time in the week. Some of the faul vicious circle. everything is packaged which causes more garbage, so everyone at fault.

well because our roads and hospitals suck, our municipality is good but not as good as it should be.

well I enjoy living here, I was born here, if not satisfied I'd have moved away

Well I enjoy living here. I live in the valley. I can't see myself living anywhere else. There are issue such as policing and roads, but other than that I am happy.

Ve have three higher education institutions here.
heduled bus to get there.
ale ater but the second at the second
the city but we enjoy it here.
It may be the government in general. I don't know who to blame.
-

Well I think, when you look at the disasters and what is going on in the world, in Sudbury we are very fortunate. friendly city, easy to get around

well nothing is perfect but that is basically

well the cost of everything is high there is admin fees and dumping fees and fees for everything is limited, the cost is pretty expensive with regular bills and housing and that is very restricting.

Well, because I've been to other communities, and it is a lot better. For criticism, the city is getting a little lacks on quality control. There were tree branches covering a stop sign, and I called them twice and they never did a thing. Another one, they had road sign indicating that they were changing the right of way at a 3 way stop. They put up the wrong french signs, and it took 18 days to fix it, which I thought would be a more urgent issue. At a playground, my grandson had his draw string get caught on the playground, and the city official who came to inspect it with me was sincere, but i don't know if it is fixed. When concerns are brought up, they should fix it, or if not call and explain why they are not fixing it.

Well, it depends on what you would compare it to. At the moment, my wife and I are retired. Cash isn't overbounding. In other words, we are very comfortable. We have a lot of family and friends.

Well, it is alright I guess, there is not much more... Not anything to specifically comment on.

Well, it's not very very good, could be improvements. Such as property tax and services. Especially the plowing in winter as it is not as fast as I would like it to be. Shouldn't have a foot of snow before they come around. well, pretty good medical, good climate, good education,

We're a small city but we have everything here. There are good people here and there's a good amount of work for people to do here.

We're close to lakes and beaches, but no one listens to us.

We're fairly close to everything here in the city or in nearby towns for healthcare and education. We have good quality education in the city. We do have good quality health care but maybe for some special circumstances you'd have to leave the city. There's a variety of jobs available for people.

We're in a good neighborhood away from downtown.

We're in the middle of big cities and small town so we have the best of both worlds.

We're informed enough about city, the only issue is the highway between Sudbury to Toronto. Our social events in Sudbury are limited.

We're miles away from everything, our roads and city council are no good and generally downtown is a mess. Planning is just poor all around. The roads are too small to move the traffic. The interconncecting road between Toronto and Sudbury takes too long. The transportation system to and around Sudbury is poor.

We're missing a lot of things.

We're not getting enough services as the inner part of the city anymore since joing greater sudbury, but we're still paying taxes.

We're spending too much money on things we don't need, our roads need to be repaired. No matter who we vote in, it's the same thing every year. (politics)

We're surrounded by lakes and lots of fresh air. There's a lot of sports and activities offered, hiking and walking trails. It seems to well focused on healthy living.

We've been living here for a long time and we enjoy ourselves, I have no complaints.

We've got good air, recreation, lakes, good people. Not much crime around here. Seems a very peaceable place.

We've lived here a very long time - everyone is friendly and helpful

What's happening is the middle class is falling behind - its getting hard to keep a house, its getting worse and worse all the time. One time the middle class had a lot of tax breaks but now it seems like the businesses have more clout. In my dad's day he never made more the an 11 thousand btu had two houses paid for bc you had capital gain up to half a million. When I first started working I was making 3-4 dollars an houir now you have to make about 30 dollars just to keep living.

When I worked had to work in Toronto but lived in Sudbury which had all the amenities and activities that I was interested in.

When you buy a new vehicle in the city and drive on the roads, and it's damages our vehicles. The city needs to put more time money and effort into the roads.

When you go to downtonw sudbury there's very little parking for people who want to do things, and so you have to park outside of the downtown and walk, but if you're handicapped you'll go elsewhere. There should be more parking spots downtown.

Where I live its clean, my niehgbours are nice.

Where I live, I know all my neighbours, grew up here and know my surroundings very good. Nature.

Where I live, we do a lot of mining, not an area that's not as nice at others.

Where we live is beautiful we're on a lake so those opportunties are great i just don't think there is enough tin the art community are enough, lots in the sports, needs to be much more well rounded, more balanced. More restaurant variety. We need more shop

variety, we don't need another Giant Tiger we have too many dollar stores.

Where we live its a very friendly town, and low crime rate.

Why do you think the Quality of Life in Greater Sudbury i...

Wonderful area to live not busy, quiet, all my needss are met.

Works in long term care, she see's seniors living a lot longer because of the services provided to them

YOU CAN STILL BUY A HOUSE AND WE ARE SAFE, AND W CAN STILL HIKE AND FISH

You can walk to many services you needs.

Q71 - What other comments, if any, would you like to pass along to the City of Greater Sudbury?

1) It appears to me that counsellors feel they do not have to talk to their constituents about important issues in the city. 2) Sudbury arena needs to remain downtown 3) bring the youth into downtown. Have student residence in the downtown core 4) change the buss system. Don't revert the wheel, look to other countries and go with smaller neighbourhood busses

1. Allow for creation of career jobs (20\$/h plus) 2. Drop rents to a manageable rate 3. Stop wasting \$ on a crap hockey team (no need for new arena) 4. Fix the roads once so they 15 years... Not 15 month or less 5. Do something about the bums downtown, you can revitalize unless you clean up first.

A downtown as a centre for arts is welcomed growth. It does not lead to as much economic growth as sold out events at the Sudbury arena. Not for hotels. Not for restaurants. Not for Sudbury transit. This is the latest topic of interest to me. This important part of the downtown community needs to remain instead of being transplanted to already successful retail areas of the city.

A lot greener than when I was growing up here. We must move away from the car culture and promote recreational and commercial development in distinct neighborhood zones throughout the city for day to day use ie bakeries, grocery stores, small shops etc., work with school boards to have high school students use public transit with passes instead of contracted bussing. Promote rail transit to outlying areas to get into the city schools and businesses. Revamp transit routes, keep main thoroughfares full of buses, local routes eould transect these.

A new arena would be nice.

A thing I see is the poor use of hydro. There are a lot of use of facilities around here where the bright lights are left on and nobody is there, but the lights are all on. So I think they should do a better job of monitoring their hydro. Maybe its the timer or something but its not right. Road and sidewalk maintenance is poor. Instead of fixing something properly they just do a small patch.

Accountability. It is better but just accepting accountibility when there are situations - that they accept accountability for their involvement in any situations, whether positively or negatively. I'm also saying when good htings are happening they should, not saying brag, but be honest and have integrity. They being - the City, council and the mayor and councillors.

Add in a youth center so kids can stay out of trouble.

Already addressed with the questions.

Am not happy with my councillor

anytime ive had a problem ive had excellent

as a sports mom its important to have; we beenfit whn we go out of town theres' indood socer, alcross all year long; we would like facilities that can accomodate; the aresna need to be pretty fixed up; its kind of emabaraasing when we have out of town tea sand the locker rooms are all not good; and their commesnt - out of ton ppl not awnting to come to hockey tournaments her bc of the areans; the arena facilities

Be more effecient and transparent with rolling out programs. In regards to road maintenance there needs to be better planning and prioritizing. Also there seems to be less contact with our councillors after the election. There was only two town halls in my ward. There should be at least four town halls each year of their term If they want to be really ambitious to connect through social media try to do ling Facebook live chats or google hangouts

be more progressive

Be more progressive in their thinking and get rid of the old ways of city management.

Be more transparent in your decision making process - in general, I don't think they should be allowed to have in camera meetings, everything should be on the table for citizens. They need to improve Sudbury transit services to the outlying areas. Be proactive, make some decisions and go with it

be truthful to the people

Better decision making. They need to review their internal policies on hiring and what not. More resources for mental health issues. Not such a long wait period to see a specialist or what not in the city - its ridiculous. Better planning for activities - sports facilities, not just arts and crafts. Diversified sports - not specific ones. And make sure the outlying areas aren't forgotten, maintain their stuff too, not just the city.

Better road maintenance would be the best. And they should learn how to fix the potholes so that they don't have to do the same kind of repairs over and over again.

Build a better life for kids, grandchildren, and also take care of the seniors. The city also needs to give back to the people of the community and stop giving us less for our taxes.

Build a new Sudbury arena.

Build an arena. Put more money into downtown.

build new arena

officers sucks

Call people back when they leave messages as it is very frustrating when no one is called back over, what they believe to be, are very serious issues.

icun. Fink of any at the une

Care for dementia for the community must be improved, better transportation for them is important.

Certain people are let go or fired and we don't know why, I hear stories about people in upper management.

Child program at Howard Johnson center over summer was poor, badly ventilated room, expensive, and started late and ended to early. The sports were good but art days were boring. More sports outside and more swimming would be better. In regards to roads, chip and tar seems a good solution for secondary roads just keep edges maintained for longer life.

city council needs to do a better job of reaching out to citizens to find out how they feel and what they need

City hall can run better in terms of past mayors, they are not on the ball about everything the citizens want. Too many construction workers for projects that don't require than many people. I don't think they should cut workers but they should work faster on more than one project at the same time. I also want to know exactly where tax money goes and how it's being divided.

Q71 - What other comments, if any, would you like to pass along to the City of Greater Sudbury?
City needs to concentrate on maintaining and improving core municipal services such as police, fire, roads, water/sewer, arenas and pools and less on social aspects.
city should hire outside consultants who have been successful in restructuring a city
City staff are polite to speak to on the phone but there doesn't seem to be much follow-through. When it comes to permits and construction or home renovations, there's very little information pro
own. They're not very helpful.
City staff do not receive the recognition they deserve for doing what they and serving the public so well. needs to smarten up, stop for own personal gain, and realize it
productive relationship between staff and council for the benefit of the citizens.
City transit is an issue that can affect many other areas citizens commonly complain about. If transit was improved (more buses and maybe more routes) then more people will take public transit an available. This ultimately leads to more jobs, easier access to the city, and a greater "green" footprint from less environmental impact. Transit is a service, not a product, so if you make it more available.
Clean the city because it's dirty.
concerned about young people moving away they feel there is no future after they graduate
consider changing terms of office to a 2-year term rather than 4-year term - when a person turns 65 and they live in their own home municipal taxes and costs should be frozen as my income is froz
CONTINUE DOING GREAT WORK, KEEP PEOPLE WELL INFORMED!
Continue promoting the Arts, continue to support the canoe club, and continue encouraging people involve in theater and other arts.
Corner and Millwood and Windal, there were evergreen trees growing and blocking the road and being able to see up the hill. called the city and told them about this and asked them if they cou
city came within the next two days and trimmed the trees so that you can now see the road and up the hill. very impressed with the city, and would like to give them the "thumbs up"
Council is doing a great job but need to stop arguing and work together.
Council should be a full time job. As it is now they do not have the time to properly assess the facts or make good decisions.
Council should do an entire review of all services that are being delivered, to determine what services are must have vs. the nice to have. We are providing too many services and may be unsustained
transit are really important, however running a ski hill is in my opinion should not be run by the City.
councilors need to connect with us. The planning on mayley drive took way too long.
Councilors should be required to have monthly or even bimonthly sessions with their constituents so that they can better understand the needs of their constituents and better advocate for them a
thumbs.
Create some jobs for students, they leave this city after school. Its a great city but council needs to shape up
Customer service satisfaction depends on the department you are speaking. Upset that a lot of projects and events are shut down due to complaints (ie. motorcross). Not happy that one complaint
events/development cause tourism to be stagnant. Roads are terrible and need improvement. Public transit needs major improvement. Cost of building a home in Sudbury is far too expensive, driv
Decisions need to be made - it seems to be wishy washy. No one is making a decision about the arena. Mr. Rodrigues had so many people backing him up and now everything seems to be put to the
-vous et pensez à tout l'monde, pas juste les gens du centre-ville. Vous vouliez amalgamer la région, traitez-nous comme si on fait vraiment partie de la ville!
Deny new housing developments and fix the waste water problems before proceeding. Prior to the amalgamation Azilda was not allowed to build because the waste treatment was overloaded. Sin
built with very little upgrades to the system. Whitewater is being polluted by untreated waste being dumped in it's waters and yet you have approved 2 more subdivisions of over 200 houses each!
Dismiss use quality materials in our road and add value transit to Val Caron/ Hanmer / Capreol, might help the dui problem, or insensitive for a taxi company to do business he
Do better because I know you can! I love Sudbury
Do something about the police system immediately.
Do something about the roads.
Do what they can to try to save money, seems like we're spending a lot of taxes compared to other cities. Taxes keep getting higher.
Don't close down the schools, have better hours for family swims.
Don't close out local schools, those kids need those schools in those small communities. That's why we like living here, as in Toronto we had to bus our kids to school for two hours a day!!!!
Don't forget about the small towns on the outside.
Don't forget the little outlying areas - not everything should happen in downtown
Don't put our money into an arena when others are willing to build one.
downtown is very important to me
Downtown is very important to the city, increasing arenas in downtown will increase the quality of the city.
Downtown parking> ticketed, accommodate during the working hours - Want the city to be accountable for what they say> show proof of what's happening and and the progress being made
Dump Pioneer Manor, we can't afford it. Or seriously look at the management level and cut there. Regardless if it continues to loose money it has to go. The arena Take the Maley money and built
to borrow with our credit and get an Event Centre done. In trade for the interest rate there should be some sort of profit to the city, arena concession moneys or something.
Economic diversification is the key to our future.

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vided by the city. You still have to do a lot of research on your

's responsibility to foster and cultivate a healthy and

nd less traffic will congest roads and more parking spaces will be able and more efficient, more people will use it.

en.

d trim the trees so that there would be better visualization. The

ble. For example, clean drinking water, emergency services and

t city hall. like real politician do. instead of tweedling their

is listened to and not the majority. Concerned that the lack of ng people away.

wayside.

nce then hundreds of houses and apartment buildings have been That lake will be ruined!

ete,

ld downtown as city owned and operated. Otherwise allow Zulich

Every time you call the city you get the runaround and you end up with the first person that you started with. people don't seem to know how to do their job. and it never seems to be the right department. too much red tape and passing the buck. nobody takes responsibility.

Expand cemeteries to include all religions. Sudbury has the resources to become one if the better cities in Canada.

finish maley drive and they dont need to know about the railroad tracks all the money is going there and they will move people so they keep putting out of their houses and take land and that is where the cost is. It doesn't hold traffic that long. Not even 200 metres long. do it from the other end first, do it away from the track side.

Finlandia Home Care - would be nice to have the Sudbury Transit pick them up at the facility instead of having them transfer. It can be difficult for elderly people to figure out how to work the public transit system. Parks- number one thing is park cleanliness. Make sure people pick up the dog poop, keep the dogs out of the park for cleanliness reasons. Putting a bylaw on dog poop City of Sudbury is very dirty. Littering is a big issue. Maybe advertise the bylaw that people can be penalized for littering. Making sure they 're following through with the bylaw.

Fire services budget needs to be reigned in. Transit needs a complete overhaul, not just new buses, a complete overhaul of routing and scheduling and the central terminal needs to be disposed of. Our roads need to be fixed, all of them, not just main roads every single side street and back alley. Find a new downtown core, this one is finished, don't spend a dime on a new arena or any upgrades other than roadways and sidewalks. Mayor Bigger needs to sit down with Glen Thibault and discuss our hydro rates, and more importantly our gas price situation, its killing our city, more money in the peoples pocket is good for local business.

First, I think we have a police force that takes up too much of our budget. The business about women is too overrated, they shouldn't be called policemen because and they're not confident enough to depend on. Not necessarily about women particularly, there are jobs men should do and jobs women are suited for and we employ too many women - for two women you hire you could use one man. That might be because I'm biased I am a man. Not much has happened other than everyone gets up and promises the world, we're a littleout of the mainstream. Literally we have too much government whether its municipal, provincial, or federal. I don't like too much govt. It adds to the cost, so much of the cost of everything and all the council wants to do is add another bylaw, another level of problems. its another cost. They always want to add another layer of stuff. People don't want to come here bc there's too much bylaw and too many costs, too much rock. Its just a natural geographic issue that hinders devleoping. northern Ontario and then we add more regulations to add extra burden on the builders. Fro example, one day I think last year or the year before I called the police An hour or so I thought I better go out and check myself. I went out the door with my hockey stick. the door was closed, it sounded like someone was inside but they must have been on the outside. Nobody showed up. Always another excuse. There's been other times I called the police to and most times when you talk to the police they get defensive andt hey get on their high horse about why you're calling, for me the police doesn't want to listen to my story, to interject, I can hardly get it out of my mouth. He thinks maybe the cars are stolen. I just want to get rid of them. He said you can't till he produces the owenership. I don't have the ownership bnutthese are the kinds of things that the city police just want ot give and argument they don't want to help you they don't want to listen. I've also had issues with about selling it, had to go to city hall and the first person italked to got on his high horse and I"m asking questions to know what exactly I have to do to abnd before you know ti the guy makes you felel like you're an idiot bc he's not in aposition to help you he just wants you to guess you're way tot gifgure it out. the nect time i talke dto a lady and she was more than helpful. theres not all that bad but somethines icity hall is just a bottle neck for all these ppl who don't know our way around. There's bylaws we haven't heard of. There's another example about buildinga steam bath and going tocity hall the first person I talked to had such alist of do's and don'ts that I don't have time for, it would take weeks, bc the person doesn't know herself, and I'd never get it done if i followed her instructions so i asked for her supervisor. he told me he'd be there and everything went fine. some fo the old ppl, the employees are good. but sometimes htey hire ppl who don't know their way around. Another bad thing is the snow plowing - its quite costly and thery oversalt bc the guy who they ar contracting drops more bc its what he gets paid for. I called about that and took pictures after he salted, and its not the only time that happened. Another thing is that we can't buy thingds like Killex to kil the dandelions in our yards. thers' a bylaw that says you can't do it and I'm fighting my neighbours weeds. We should be able to use things like killex be you can't contaminate the water that way. If you're living on the lake they might say you can't use Killex but I'm five miles from any lake. Get realistic sometimes htey have to quit the bickering and they should poll the city what are your priories and follow the public's initiatives and wants rather than go to city hall and argue about things. Sometimes theyre too far fetched and wecan't afford it. The top priority is the roads. A lot of cities have similar problems, we're all underfunded only our roads are worse because we

live in a counry that has a severe winter, especially north of Barrie. The native peole here are making all kinds of demands and ti comes down to them thinking that our minimg companies are partly on their lands and that could be an issue with our raods. soemhow they think we have to pay them to purchase the land back from the reserve bc there's some dispute over it. The natives have too much power in this country. It could be an issue if native land is part of a reserve. We're talking abck years, some think these coper cliffs are partly ont ehir reserve.

Fix more of the roads, I see a lot of them getting done but focusing on the bigger roads that get used more often. I find that police response is slow.

fix our roads

FIX SWITCH BOARDS FOR 311

Fix the bus service. Sunday bus service is terrible as well as the amount of buses n the city of greater sudbury.

fix the damn roads

Fix the fucking roads PROPERLY.

Fix the hanmer dump - fix leaner street, long year drive, and faulkener - stop wasting money on arts centres and drive money into the services that people want - revise the rercycling and garbage program; 2 garbage bags is impossible for any large family

Fix the potholes and increase snow removal.

Fix The roads

Fix the roads

Fix the roads

Q71 - What other comments, if any, would you like to pass along to t	the City of Greater Sudbury?
Fix the roads	
Fix the roads - outlying roads, not just the main roads.	
Fix the roads and step up on the plowing in the winter.	
FIX THE ROADS AND STOP THE CONSULTATIONS WHICH COST TAXPAY	/ERS.
Fix the roads and that's pretty much all I can think of.	
Fix the roads before they need major fixes. promote the services that	the city offers in a better way and give residents the transparency.
Fix the roads please	
Fix the roads so people will want to come up here and for the love of the love	God, let's see this city grow so that we can leave a booming city for our kids. Nothing worse than seen all other cities grow in Onta
amazing potential).	
Fix the roads, improve infrastructure.	
Fix the roads, pavement and puddles. and	
fix the roads.	
Fix the roads. Fix the roads. Lower the taxes.	
	ant hamas
Fix the roads. Should have more places for the seniors - good retireme	ant nomes.
Fix the roadways!	
costs much more, they still cant come to town. child care services for	are living outside the city and transit doesn't bring them into the city easily for affordability reasons. daycare services are not avai them to continue working and that is terrible child care services restricts her from working. i am concerned about provincial hyperbolic services are not available.
hydro being sold. Construction and having that contract is costing us r	more money than what its worth for road maintenance and paying liabilities for the contract, the money can be spent better on o
Focus on education> help out the teachers by bringing in more EA's	to help with kids who need the extra help in the classrooms - Give a free bus pass to the seniors to get them out and about aroun
Focus on fixing the roads, and culture centers.	
Focus on how you are going to help the youth - as in my age. We're wa	ratching our parents and grandparents grow old - and what's here for us? There are people in their seventies who still haven't retir
For decisions to be made quickly.	
	its not easy to use and hard to work when you forget. we're not toronto, not sudbury.
For the councillors to make the right decision rather than the ones jus	t to get them reelected.
forget downtown and look at outlying areas	
From Milly drive all the way there are no crosswalks, in falcon bridge r	
Garbage and recycling hasn't been the same since the contract change	eover November 1st.
Garbage collection, for people who are retired we put out a bag a wee	ek. for younger families they have a harder time putting out two bags a week due to diapers. the collection should not be reduced
	for the youth and young adults. They opened up a huge ampitheater in town but there's a city bylaw that we cannot have concert
money into making it, which is great, but bands don't come to town so	o there's no one to fill it.
Get 2nd avenue paved - Fix the arena	
Get going on the decision on for the arena and keep asking the people	e for feedback.
	ed all municipalities so now it is time to act on that move. Resources are being stretched thin and the outlining communities are no
Get it together - they need to move on road construction especially ar	
get moving and make some decisions. i am not in agreement with the	arena going to the kingsway.
Get out of the dark ages.	
Get rid of amalgamation, clear the streets properly so we can get bett	ter draining. Put better screening for health workers. and I don't feel safe going downtown. Bylaw and police are two separate thi
get rid of maley drive its a road that they are going to build for 34milli	ion dollars and it is going no where
Get rid of the bylaws, get off our property we own them not the city.	
Get the public more involved.	
Get the roads fixed! A pothole ruined my car.	e de la companya de l
Get the younger crowd more invovled in the city to see what more we about that in school.	e can do to help and improve the city, to go to events. It'd be nice if there was more for the younger crowd to go. It'd be nice to ki

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rio except the one where you live (Sudbury - which has
lable and so my daughter is now relying on the system which dro if it is going to be sold i am concerned about municipal
ther services and am concerned.
d the city
ed yet.
. Especially with animal problems.
s until 11pm so its a very counterproductive. We spent all this
t getting the right services for their tax dollars.
^{t v} _π
ngs, make sure that they know that.
now more about where our tax dollars go, since we don't learn

Get with the times - times are changing...its time to change with them and get out of the dinosaur age.. Other Cities in the north like Sault Ste. Marie and North Bay are progressive, clean and safe....its time Sudbury was too. Get on board with technology and make the streets safe to drive & walk - bring in red light cameras, foot patrols downtown by police, better roads repaired once not over and over again....

Get your act together and stop taking this stuff lightly

get your acts together

Get your own house in order, keep in mind that we can't live all for today and we can't live all for the future. I realize it's a hard job, but I think it's a good start to talk to citizens and get better insight on what the citizens need. Get your stuff together. Don't build an arena. You can't even sell bus tickets correctly. What make you think you can build an arena on budget and on time. Plus run it to its fullest potential. Focus on growing areas. Realize that. It a lot of the city goes downtown often enough to warrant large investment. Downtown struggles to get 8 dollars a square foot for leases. Cmon. Now. Be accountable for once.

Give us Olive Gardens and fix the roads in the Lively area, and better shopping. Get better shopping here. If you go to Hanmore you gte more shopping compared to Lively. Bear reporting - if you're going to report a bear get the MNR out there, its their job. Don't just shoot them they have no where else to go. People keep picking their blueberries. Fix my street light.

Give us the services we pay for and listen to the people.

Great place

Greater Sudbury needs to be treated as a number of Great communities. What works for Azilda, Lively, Conniston, Hamner, is not useful downtown in our core. The expectation of service for the downtown is different, much higher, than in out lying areas. The people of our rural communities should not have to pay the same taxes. That being said, transit and fire services is were those tax payers save. I find there is very little education about the services provided by fire services. Especially when it comes to raising taxes to pay for expensive careers to sleep in a bed, when volunteer members are doing the same, just moments away for no fee. Why is the fire budget so expensive? Doctors, Nurses, Paramedics, Police officers are not paid to sleep at work? Why would these individuals be paid? The city needs to keep this in mind, there are cost savings if they are willing to look for them.

guess we are still operating like we are different municipalities, not centralized

Hang in there and maybe things will work out - do your best.

happy with all infrastructure that are going on roads need lots of work but everything else is good

happy with the city services for parks hospitals etc

happy with the services the city of Greater Sudbury is providing such as hospitals and taking care of the parks and trails

has lived in Sudbury all of her life and sometimes it looks like they are making progress and then it's like they fall off of the ladder and things go backwards

he believes they are doing a good job, but there could be improvements in Chelmsford is a bike path and better roads

has four lakes that were overtaken. People are not satisfied with the upkeep and many people are not visiting those specific ones anymore because of it. Private roads and they're not being plowed. Its difficult to make the city owned.

Hire more people because everyone is over worked and over tired. - When road maintenance is done in the winter, the seniors cannot shovel the snow and that results in them being blocked in - Should have a website for seniors for accessibility services (shoveling and cutting grass...)

Hire someone in Sudbury to do the survey

hmm, i cant think of any just do more better road work maintenance and the potholes.

Hold down our taxes, water bills; basically, what my experience is as far as dealing with building permits and the city of Sudbury for any type of permits to fix up property or do construction - it was hard to get things going with permits, to get all the 'okays' there's a lot of red tape I find to get things done. It was enver ending, you almost want ot give up sometimes. The other thing is I don't have a son under 18 here but I have one that's older and handy transit does not meet any of our needs to any extent, and its been a real disappointment because we used to use it at one point and now we can never depend on them to be there for our son.

Hoping the council make a decision to start spending money on infrastructure, arenas, that hopefully will get built to attract more people into the city. Jobs, recreation, tournaments, tourists, entertainers. I personally, when I vote for a person who can make a decisions and that decision should be made without spending money on consultations, reports, like they've been doing. I didn't vote for a consultant, I voted for Councillor. Back to the jobs and infrastructure, my main concern is avtually all the consulting that the council does. Jobs, infrastrures and lack of decision making and too much consulting.

how much have i paid out in job severances in the last one year?

Hurry up on the arena already, people are sick of how long it takes to do seemingly anything in this city. You are there to lead and make decisions, stop going to consultants and make a decision.

Hydro bills are way too high, the wait list for autism is too long.

l along with others am concerned with city hall, when people are not working together it impacts everything.

I am disabled and each time they tell me i am not qualified, Mr	bigger changed	it to 65 so i am screwed because i an	and need help. Even with the transportation, i	am pissed off because an adult
transit to get around and it cost me less to get around now it c	ost me more, al	l of a sudden Mr. bigger is better? i do	ont think so, i am really pissed off, my name is	and i want them to know
cares more about doing the extenstion at mainly drive just to p	ut his name in t	the archives i think. Snow removal last	year was really bad. i dont know the contractors.	that did this, it was bad. with t
complain and nothing ever happened. i live on		and they have to clean the side	walks over there because a lot of people that live	here have to be 50 year plus. t
time in the winter to put down the thing that i can put	on.			1000 AC 400 GALAGABA

am happy here in Sudbury

i am happy they are doing the survey to generate possible future discussions, but they should make them advertised publicly a week in advance for these to go on.

l appreciate all the hard work that has been put in to revitalizing the growth and development of the City. I think that by cutting down on instances of "red tape", inviting greater opportunity for business and development and increasing the overall "look" of the city (ie. bike lanes, greenery, aesthetic structures), it would really help to go a long way in increasing the satisfaction of daily life here in the City.

t can get help but if i were 65 and older, i can get help. I take the w. I am **second second** and things went down because Mr bigger he former mayor, it was not that bad. I even called the 311 to he transit comes here 10-50 times a day and they have a hard

Q71 - What other comments, if any, would you like to pass along to the City of Greater Sudbury?
I appreciate them spending our tax dollars wisely,.
I came here for school in 2007 and haven't left - you must be doing something right!
I can't think of any. I like living here.
I can't think of anything at the present, other than the things that were brought up during the survey.
I can't think of anything at this time.
I can't think of anything right now.
I can't think of anything right off the top of my head.
I can't think of anything that really need my attention right now
i cant think of one at the moment. How will i hear about the survey? In what form? How would i know that my participation in this survey was effective.
I in town and the joint agreement between the city has to be looked over. Th roads are deplorable, we keep dumping money into downtown when it's a waste case, the money should be going to the greater outer are
I don't appreciate how much our taxes have increased considering the services we are given.
I don't have any
I don't have any
I dont have any right now i have to think about it
I don't have any.
I don't have any.
I don't have any. No comment, that's it.
i dont have any.i dont go to big doos(parties) or anything like that
I don't have anything to say at the moment.
I don't have anything to say.
I don't have anything to say.
I don't have anything.
I don't have anything. I live in the and ever since we have become Grater Sudbury I find little communities are last in everything. Like the scale at the dump has been broken for over a year now but I guess because we're here
beneficial to us little communities to be all together, we're all penalized. We get our snow plow last, we get a lot of stuff done way after.
I don't know
I don't know
i don't know any
I don't know, one of the main issues. I love the city of Sudbury, I know they are doing their best. Road plowing in winter is I'm very dissatisfied with it. Don't know if contracted from outer town. Apparently i heard it is. Maybe have
have them do a better job. It is a big safety issue especially in my area of town. would like to see road foreman come out and check how the areas are being plowed and respond to complaints. I call and let them know. Accidents have
have contacted in summer and very good at coming out to check.
I don't know, spend tax dollars wisely
I don't know. No.
I don't know. The road construction is coming along which is great. I'm hoping that the snow plowing situations will be good this year. I live in a rural area so we don't always sees snow plow fast, so getting to work from the back ro
I don't think i have any comments
I don't think I have anything else to add.
I don't think it would matter
I don't want to say anything.
l don't.
I feel the city is very apathetic, not so much with the city but with the citizens themselves. We just sit with the status quo and nothing ever changes - so as far as getting involved in initiatives - its a bit depressing. For instance, I'm and times regarding loose dogs and I thinke veryone has given up on that one - we just tolerate anything and vertyhing and we've lost our gumption to change things for the better for the city. I think a lot of people are like that and have
I find that our council lacks vision, they're not thinking about long term infrastructure and planning, and not focusing enough on population density. We need more people in positions of power to turn Sudbury into a more forward
I find that when watching and seeing council meetings that they tend to do things for their own purposes as opposed to what citizens want, and they use too many consultants, council makes opposite decisions to what the staff are
staff as professional.
i guess just respect for everyone, the people and their employees, the person on the street, police officers, everyone deserves respect and consideration, they should be considered enough to listen to their problems and issues
I guess fact respect for everyone, the people and taxes, it can get out of control if not managed. Especially when things keep costing more and more.

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v but I guess because we're here it doesn't matter. Its not

rently i heard it is. Maybe have someone do it from in town and and let them know. Accidents happen in front street outside. I

setting to work from the back roads can be difficult.

t depressing. For instance, I'm an avid hiker and I call so many t of people are like that and have just given up.

rn Sudbury into a more forward thinking community. te decisions to what the staff are saying when they hired their

I have huge trees in front of my house, and its nice that the city comes to trim them so the wires don't touch the hydro line. But they should trim a little more than just on the trees touching the wires, because the trees tend to grow towards the housing and be lopsided.

have lived and worked both in outside of the old city core and find that trying to focus on one single core in a city this size is self defeating

I have lived in many big cities in Canada as well as the praries and small towns, I came back because Sudbury had the balance of big city and small town. There are many who now speak of moving away for the simple fact that house are way to expensive and many bedroom communities in southern Ontario offer much more for way less, I do not want Sudbury to continue to try to be a little Toronto, we are northerners and I love the small city feeling, destroying marshland green belts or lake fronts and beeches for a few dollars now is not going to help us in ten years from now when people are moving away because we are just another big city. A few construction jobs to build on our few major through ways in the city and congesting traffic is not the answer. This is to me the greatest city in Canada even though you simply cant get any place with public transit . Let us not forget who we are

have no comment.

I have no comment.

have no comments.

I have nothing to say at the moment.

I have nothing to say,

I have nothing to say.

I have nothing to say.

have nothing to say.

I have nothing to say.

have nothing to say.

I have nothing to say.

have said it all.

I hope that they can improve on their services. Its all we can ask of them.

I hope the survey provides good feedback and that changes will be made for improvements

I hope they continue to protect our environement, our lakes. The fact that its rare to have a lake that's in city limits that you can swim in, fish in, and get our drinking water from.

i hope they revitalize the downtown area more, i would like to see more shopping malls, restaurant, new arena and see the maley drive extension completed shortly, just do it instead of thinking about it.

i just like to have better people running for council. They are not doing any better, they spent two years speaking about garbage. they changed to two bags. it is silly.

i just wish the councillors will start doing something for the city not wasting time and effort and money if you got people you dont need to call in an expert, lets save the money.

I know everybody needs assistance once in a while, but the city should be more strict about people applying for welfare. Need to thoroughly check these people, as lots of people are getting free money while husbands are making \$50,000 a year. It's too easy to get on the program. Do more of a thorough investigation. Make sure these people need it for the right reasons.

I know it's a long arduous job, but the roads need to be worked on. There are many problems with them and it needs to get done. We have to review the roads going to the university. Thousands of vehicles go there and it's too crowed and cluttered in the morning, and people tend to cut you off because of irresponsible driving.

I know they're doing their best, but I'd like the roads to be worked on so that they can be more sustainable so they can last longer. I'd also like for them to not limit and lessen the use of how many garbage bags we use.

I know you're probably trying but if you want a city to believe in it's government you have to listen and act. Something that is internally important to the function of City Hall should be considered on par for importance for a visible issue the populace is complaining about. At this point you look stagnate; pot holes are still rampant, snow removal (for a Northern community who can always expect snow) looks like its organized by a high schooler shovelling driveways for pocket money and the issue of (as awful as it sounds) drunk/high people downtown is still causing problems. If you want to be the 'metropolitan' of the North you have to make this City worth living in, instead of just barley tolerable.

i like the municipal council to be more open minded and progressive.

i like them to be more decisive in their decisions., i think they should be more assertive and make a decision. i know it is difficult but i want them to make the right decision. do not waiver on that . And if they have to borrow money for us to live well, they should go ahead and do that.

i like them to encourage them to stay on track with the budget.

i like to see a swimming pool at this end of the city between chelmford and azilda, i want a swimming pool that will be nice. i want to see the roads repaired, i want to see a four way highway from azilda and chelmsford. I will like that we belong to sudbury hydro instead of Ontario hydro see that . we want to be part of sudbury hydro

I LIKE TO SEE MORE ATTENTION PAID TO THE BASICS LIKE INFRASTRUCTURES TAKE CARE OF THE BASICS FIRST AND WHEN THERE IS PLENTY OF MONEY IN THE BUDGET THEY CAN TAKE CARE OF THE ARENA I look forward to what Sudbury has to offer.

I love the organics (Green bin) program, and would love to see it expanded to high occupancy residential units! (I missed it when I moved from a small apartment building to a larger one.) I am glad the number of bags for garbage pickup is being reduced, and that an incentive is being brought in for cloth diapers! My kids will be potty trained by then, but I used (and loved!) cloth for all of them. :)

I moved here for work. I am anxious for retirement so I can move away.

I really think city staff and city council need to get together and figure out how to improve the city.

Metroline Research Group Inc.

Q71 - What other comments, if any, would you like to pass along to the City of Greater Sudbury?

I recognize the challenges of trying to fund the repairs that are needed when most people think all you do is waste money. My pockets aren't that deep, but I understand that things might cost more. I also applaud the efforts to try and move forward and I'm happy that the city is allowing/encouraging/funding amazing people like Up Here/We Live Up Here to do their part of enrich life in our city.

I strongly believe that the government needs to have better working hours where they open late at night at least till 9pm.

I have only lived here for 3 years but I like the changes the city is making study at

that road maintenance is crucial, the city should pay attention to what the citizens want when it comes to issues like garbage.

I think especially with council they have to be a bit more progressive with looking to the future. We have to stop wasting money on feasibility studies - they're a waste of money and are just a way of stalling and wasting taxpayer money on things that could provided better services elsewhere. They have to either shit or get off the pot. I don't enjoy driving my kids to school because the roads aren't plowed for one excuse or another. It has to be taken care of efficiently and in a timely manner. They're a simple solutions to these problems that will make life much easier and everyone happier. I think there has to be a revamping of the building services fee when you build youre own home. In a rural outlying area - where you ave to provide your water services and well - I think the services should be prorated according to where you live. I expect the same services as someone living elsewhere. That needs to be adjusted to stimulate more growth in the southern region because they're not interested in paying twenty thousand dollars to pay a fee instead of putting it into their home. Again, there are simple solutions to these things.

i think in terms of city staff there are serious efficiency issues with the management in making decisions, a lot of bureaucracy, the city housing projects seems quite dated in its approach and mandate and the city should be moving when it comes to housing. the city of Sudbury should be more active with downtown and the homeless, especially in neighbourhoods. poverty has been stagnant for decades. they should be more efficient with their funds internally. as per the public salary disclosure there seems to be top heavy when it comes to human resources and i think the number of managers at the city should be revisited. the city needs to modernize their public housing policies and provide better public housing services. they need to actively provide more services.

I think it would be useful to create a general monthly update for residents on school activities, youth programs, senior services etc. Either online or on paper.

I think it's a great place to live, it's got a lot to offer that people don't know about.

I think it's important for the city to keep working on making it a healthy place to live and promote activities for people of all ages. Improve biking trails, hiking opportunities, and other recreational activities. Try to move in the right direction. I think it's time that we are more progressive, and it seems to take us a long time to get things done. We need to be faster at making decisions.

I think since you decided to open the store on Boxing Day and the long weekend in August you should also be open during holiday the referendum was a waste of a lot of money because you did what you wanted to mayor bigger we are not impressed save money are all liars will say what they want to get in and once in there do what they want must be nice to get payed lots of money to screw over your people and All on this budget but take all our left over money from other places to pay for it shame on you ...

of them are the same

I think Sudbury is great place to live.

I think taxes are a bit high, property taxes

I think that city hall needs to be a little more transparent with the public and address the issue of all these contractors in town that are wasting the tax payers money. For me that is huge. There's a lot of hidden agenda there. A lot of the citizens of Sudbury do not trust the people that are in power.

I think that if you're going to have a 311 the person at the other end should be able to direct your inquiry to the appropriate person and not give another number. connect the people to the services or take the information from the citizen and send it off to the right organization.

I think that public transit should be in the forefront of your list. I think would take public transit if the quality wasn't so poor

I think that the regional councilors need to be more involved within their own constituencies. They need to expose themselves more to the areas they represent. They need to have more town hall meetings within their wards so that they can understand and work better within the wards they represent.

I think that they are very slow in making decisions that are planning for the future and right now the arena is the one big one I'm thinking about. They spend too much time on the consultation and there's not enough direct follow-up.

I think that when we look at the facilities we have like arenas and other arenas for kids to have access to athletics and sports - we need to spruce that up. We're behind other northern and major communities. Our facilities are not rival - they're aren't a lot of opportuntieis to host athletics. We often have to travel to participate in athletics. So, I'd love to see a facility for sports, athletics, leisues and culture built in a central location. That's one of my major concerns. And everyone complains about the roads - they need to fix them properly because it seems they're just fixing the same roads over and over again and its frustrating.

I think the CANS groups have way too much input/ influence over City Council. This lobby group should be held in check and only comment/give direction on small projects that don't involve City Departments.

I think the city needs to examine the no borrowing policy, they're too stringent with the policy. They shouldn't be reckless but they should look at the long term assets like they do in any normal financing. Also the hydro distribution rate owned by the city is much lower than hydro one which belongs to the province. The city needs to press this issue with the province with those who are affected by high hydro rates in the outlying areas. I'm not affected but I know many who are.

I think the city should be run by as little as 7 council members rather than 12 arguing all the time. I think it would be more efficient, and save us tax dollars.

I think the current council and mayor as well as city staff are doing a good job. I just think sometimes they need to take more risks and big projects to improve quality of life in the city.

I think the elected officials claim they are open but in reality they are tight lipped about things they shouldn't be tight lipped about.

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I think the one that's the major concern of mine is the fact getting back to the policing, we need more police officers to do things other than to do things like giving speed tickets, stop lights- which is important but there are many other things to do. for example, in Brantford they have police offers going around keeping tabs on children to see what they're doing, better communications, they're out on their bicycles talking to kids. one problem now is that they all just drive in their cars and you never see them outside, they just drive around, leave again, but actually stopping and talking to children to get to know them - to let them know who they are and who the kids are - that's avery strong thing. I have a friend who

Better communication. We never see policemen asking the kids how they're doing and finding out for sure who these kids are and what they're doing, and try to guide them the right way - the drug situation is getting...and the language the kids are using is something we never had or did in high school or homes but today every day you go up and downt he street...and the other thing that's going on - the young girls are tyring ot be the same as the boys and their language is about as bad as the boys and the boys have no respect for the girl.s

think the survey is a good idea.

I think they are trying hard. We still have a ways to go. Doing a half decent job.

I think they should do something about the parking. Encouraging people to use the downtown and merchant fair. Was happy to help a person who opened a restaurant, but got a parking ticket because 4 minutes late, so going to downtown is a "no, no" now.

think we just need more environmental planning I think it's important because of the mining.

I think we need to be more inclusive in terms of outdoor communities and to provide more of a balance to all sides of the outline areas. The budget needs to be more shared and budgeted so that all sides can get the services provided evenly. I think we need to have an emergency system working, that people know about where they can get information and instructions

think we need to make sure we address a variety of services and work on making this place an appealing city for Arts and Culture and young adults to find opportunities here and make a reasonable living. think we need to work for the people up north because I feel like we're being forgotten. The politicians need to fight for us so we don't have to pay high taxes for the prices of gas and hydro because it's ridiculous. And it's hard when everything is going up so much. They should place Canadians first before anything else.

think we should look after and snow plow our roads a lot better.

wish that someone would take responsibility for bringing up the downtown and the farmers market. They sold the farmers market and it's really regretful that they did that. The people who are managing downtown need to do their jobs effectively.

wish the city would clear up the sidewalks from around the schools, the front line workers do a phenomenal job but I have issues with the management however. For those who work hard keep up the good work. wish the mayor would make himself more available to the people. He should have an open door policy. I think he is my biggest issue.

wish there was a different solution for the garbage, when the house if filled on long weekends they don't take in that children are playing and bears are around because of the waste.

wish they would do more of what they need to do in every aspect, fixing the roads like what they said they were going to. They should have more control with the city growth and even raise taxes if they have to. wish they would open the Farmer Market for later hours, they currently only open until 2:00pm. If they open until at least 4-5pm it would benefit both parties, the consumers, and the sellers.

wish we could elect a council that cares about people instead of having the same old for sixty years plus, we thought that by electing this council things would change, but so far nothing has. Our councillor for where I live in Garson, we have a hard time reaching him sometimes.

I won't pass along anything because I think that nobody listens.

I would encourage the city some more attractions for people to come. I think we should have more outdoor and indoor activities, some of the roads really need to be fixed.

I would like a true passport office right in the City. They send it away and it's inconvenient for me.

I would like better response or turn around to issues I have with some of our properties. 2 years saying would do something and haven't.

I would like our council to accept that if the city is going to thrive, the focus has to be on the entire city and not the downtown core

I would like the city to take a serious look at how the nuissance bear issue is endangering and affecting our ability to enjoy our outdoor areas in Coniston. We have come to a time where children and pets are no longer safe in their backyards or even walking to school, I fear that something tragic such as a human life lost will occur, we are already dealing with the loss of pets. I know that in my neighbourhood we are very vigilant with being bear wise, but that has not prevented them from coming to our properties in search of food THEY ARE STARVING.

I would like the City to think that Sudbury itself, the center, was at one point the nub of te city and to got to the south end and build all these box stores is to negate the people that built the town, that are now handicapped and on fixed incomes. They seem to be leaving these people alone and going towards those areas, building stores and homes, forgetting the center of town completely - we have no services at all here, the stores are leaving, we have to go either right into Sudbury or into the south end.

I would like the traffic lights reviewed as far as when they go green and red because there's a lot of delays in traffic because of the way the lights are timed. Bus drivers - not that I take the bus frequently, but when I see the drivers I can see that they look tired behind the wheel. And mainly, for programs, instead of building arenas I would prefer that they take care of the homeless and our seniors. and the children that need further care from child services. More funds going towards that. On a positive note, the services being offered presently are good, we just need additional.

I would like them to announce and plan to do in advance before it all happens, and we have no say in it. I'd like us to vote what City council does - the whole of the city of sudbury - and take it into consideration. I live in Lively because its where I wanted to live, but now the shcools are closing and whatnot, my kids have to bus for over an hour. I want to know the reason why the schools are closing and oiur kids have to bus all over the way. The kids have to bus two or three hours into Sudbury. I'd like the city council to put their kids on the bus and travel that way. They can't have activities or you can't pick them up from school for activities. That's all gone.

I would like to see all regional roads within the city limits become named roads. I want to see the city as one city. Not a city with 7 small towns around it. There is the GTA in the South. GSA in the North.

would like to see economic diversification and integrating the aboriginal community to prevent discrimination. we have to cooperate with aboriginals to better the community. They are placed on welfare because of a lack of opportunities. They are not trusting of your government and we need to focus on developing our resources while uplifting our partners in the community, we are too focused on mining and it will destroy our town like the auto industry destroyed Detroit.

I would like to see the city to develop a long term infrastructure plan, even it means raising taxes, this issue has not been addresses in a long time.

I would like to see the hockey arena issue solved and I would like to see a cultural center.

I would like to see them cut back on the sidewalk plowing. It seems that they're doing way too much and nobody uses the sidewalk in the winter but yet they have a guy coming by three or five times. We never use to have that before and now they've gone nuts with the plowing. The main streets are good to do but the subdivisions don't need it.

I would like to see you doing what you're doing and keep the general public informed

I would love if the downtown core would continue to be revitalized and cleaned up....as well as more parking options offered. Often, I want to attend many of the restaurants and amazing stores in the downtown core and do not because I can never find parking. I go out of my way to avoid the downtown instead of wanting to go. MORE PARKING!

I would love it if they actually helped out our businesses that end up shutting down due to construction. They are not helping out their own citizens at all. All we do is bring in more and more immigrants and giving them housing and jobs that we can't even offer our own people. The cigarettes and tobacco coming off the reserves need to stop as well. The city is doing an awful job at supporting it's own people and we are getting really upset with this.

I would love to take part in any further survey's or public opinion forum if volunteers are needed.

I would rather see small incremental tax increases than to see the city crumble around us.

I would suggest more things to do for children, and the outlying areas and an x-ray department. We used to have one, and now we have to drive thirty minutes and find parking at the hospital. Health care is important for me - people miss out on a lot, have to trive thirty minutes and find parking at the hospital. Health care is important for me - people miss out on a lot, have to trive thirty minutes and find parking at the hospital. Health care is important for me - people miss out on a lot, have to trive thirty minutes and find parking at the hospital. Health care is important for me - people miss out on a lot, have to trive thirty minutes and find parking at the hospital.

I'd appreciate if a local firm or company did this kind of survey for/with us instead of another city doing it. The issues of the city should stay within the city and its residences.

I'd like them to do a better job with funding arts and culture, roads, and plan for city projects better.

I'd like them to work at building a new arena, should have private involvement so citizens don't pay too much.

I'd like to see, and this is based on a few experiences, the staff act on citizens' complaints so that they don't have to go to their councillor to act. I think that's a waste of the councillors time.

I'd like to see a bigger effort to grow. I'd like to see the new arena, art galleries, art centers, libraries, and all the other stuff they'd talked about.

I'd like to see improvements without our taxes going up, especially the water - the water is terrible. Too many regulations - you need a permit for this, for that. You don't own anything really, they get down to it. You can't even put a fire out in your backyard anymore.

I'd like to start listening to the people and stop telling them what to do and how to do it.

I'd say just build the new arena.

I'd say to fix our roads because they're horrible. I'd also like to see more hiking and cycling trails since it's hard for people to get around.

If i dint have my father i wouldn't liver here, its hard to criticize people who think they're doing something right, there is poverty in sudbury that is being overlooked.

If they keep raising house taxes the way they are, no one will be able to afford living in Sudbury. Our roads are embarrassing.

If they want to keep young people here they have to offer more.

If we call to have something fixed we shouldn't have to wait so long to get a response.

I'm appreciative of efforts of being made in the city, I'm satisfied of the services recieved.

I'm glad they're doing this survey, its a great idea.

I'm interested in heritage, history, I'd like to see more investment in that. Let's somehow get something going for affordable and safe housing for poor people is my main concern.

I'm liking the survey, I hope they call lots more people.

I'm on your side and cheering on council.

I'm tired of controversy please get the arena issue settles, out on the kingsway and not downtown. I like the idea of combining the library and museum. and otherwise this is a great place to live

Important to focus on inititaives that deal with poverty, and poor housing conditions.

Improve our hydro bills, get rid of hydro.

improve roads, snow removal and garbage collection. Provide more activities for seniors.

Increase in Ontario Works, The citizens on this programme, dont recieve enough to survive in this age. And any \$ spent on Studies for the city, should be matched for the Actual issue being studied. Social Worker's need a better pay.

Incur long term debt to finance the enhancement of the infrastructure that we need to attract businesses to Sudbury for greater econo; mic development and jobs.

Infrastructure matters. The tax rates shouldn't be kept down and should to towards infrastructure itself.

Instead of putting the bike path/paved paths on the road, beside the cars, below the curb.. (it's no safe) Put it on top of the curb, beside the sidewalk. Problem solved. (the shoulder part...isn't being used.. might as well tweak it so it's appropriate for bikes and rollerblades)

Instead shouldn't of wasting money on a survey like this, take the money and use it on roads, maintenance of roads, maintaining all the parks in Sudbury - stuff like that.

Investigate the police services and the board further. When a person has clearly broken the law he should be charged for it. Dig deeper, when there is this much crime and corruption on the surface there is usually a lot more below. is satisfied for the most part of life in Sudbury finds the city to be very lax when it comes to maintenance of the city

is satisfied with the quality of life and the pristine trails for hiking and biking, the city takes good care of it's communities

it appears to me that there is a lot of people on payroll and some are not doing much work. three people in one truck to just paint a line of 12 feet long, i think there is a lot of waste in the system.

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It is unfortunate that EMS and Fire Services are lumped together in this survey. The CGS Budget application made it very clear that the Fire Services budget is enormous compared to EMS. The metrics posted show the number of EMS calls but not those related to Fire Services. I am unsure that I am satisfied with Fire Services from either a performance or spending standpoint. Again, this may be a communication or branding issue.

It seems we've been motivated by politics that don't matter. We are losing so many people because of lack of job creation and development. We're not attracting or supporting our industries. The Sudbury airport for example should've been looked at for a long time.

It was great talk from Mr. Bigger in the race for the mayor but it seems that he and city counsel cannot tame the burocratic beast that the city is with unions protecting people who drive around all day trying to hide from working to the unexplainable degradation of services such as plowing at ever increasing expense.

It would be great to build the multi-use complex.

It would be nice if you could get the road projects done faster. Once they have plans to do something they should go ahead and do it. I would like to see a new arena.

it would be nice to know when theyre tearing down the Mainly drive that will be nice. If they are going to do anything with thorn Avenue, we did not get any information on that. Also if they will do an off ram, if that is the case that is no good for us.

It would be nice to quit spending money into revitalizing the downtown core,. There is no reasonable parking, people are constantly ticketed, the city removed the parking strip on pine beside the native friendship centre. There are too many drunks/homel

Its a beautiful place and we are very lucky to live here

Its a good city to live in.

Its a great city to live in. Everything is accessible within a short reacheable time. Beautiful landscape. Very helpful community.

its generally a good city, but some of the improvements can make it a great city. Not eveybody likes it here. A lot of young peole move away for better jobs. We need to them. There needs to better jobs and better pay. ITS IMPORTANT TO HAVE A REVITALIZED DOWNTOWN INCLUDING ARTS AND CULTURAL CENTRE ESPECIALLY IF THEY WANT TO KEEP YOUTH HERE AND OUT OF TROUBLE. AND BETTER PROTECTION FOR CYCLISTS.

it's not perfect is because some areas of the city that you drive in from don't look very welcoming and attractive. Traffic is very heavy, especially in the south end. Find the city is very reactive to problems instead of being proactive It's sad to see the city constantly slide. We rest on our "hub of the North" title, yet North Bay has far more vision and forward thinking members in the city then we do. If we aren't careful, they will soon be known as the "hub" and we'll be known as another ghetto. Constantly passing on new business ventures has cost this city a great deal. We have to stop looking at Vale and the mining industry to save us... It didn't work in Elliot Lake, and it won't work here either. There is virtually nothing here to keep young families here to grow our community.

l'aimerais que la ville encourage et fasse plus d'éducation pour le compostage. Je trouve dommage que mes voisins ne compostent pas. On prend trop de déchets (cueillette hebdomadaire!!) et on ne composte pas assez.

J'esperais que le questionnaire, aura mentione le Construction, Pour la nouvelle arena. C'est ca quel'que chose que les residents veut que la ville De Sudbury ecoute a les Opinions.

Just fix the roads - all of them.

Just focus on where we're spending

Just get the roads and water system fixed, or do the job properly the first time.

Just improve the bike path, more bike paths, safer bike paths

Just keep improving and make a decision.

Just keep moving forward

just keep trying to make the place better and keep in the loop of thing is a good thing, as long as they listen to people it helps

Just keep up the good work with regards to the tennis courts. I hear that htye're going to be redone and i would just like that to happen.

Just keep up the good work!

Just keep up the good work.

just le cout des Impot et les services de l'eau/electricite et pas mal cher.

Just make sure you do what you say and that you're fiscally responsible.

Just my general frustrations on how slow they are on making decisions on how to make our quality of life better.

Just one, they are continuing to expand out and around Laurentian University, but don't have roads to service the area. Only have one or two lane roads. It doesn't make sense to me.

Just that they need get their housing... get to be more rules and stipulations for housing so people are not abusing it and those who really need the service are able to access it.

Just that they really do need to find more healthcare and that they need to improve the transportation for individuals with disabilities. Was denied a very upset.

Just the hydro costs, WE NEED HELP IN THE RUBAL AREA'S. Off of hydro One, and get onto the city Hydro.

just to continue to be as transparent when making decisions that affect the residents of Greater Sudbury

Just try to get things done, especially when it comes to road construction it's really gone downhill.

Keep doing a good job.

Keep doing great things.

Keep going in the direction you are going and everything should be fine.

Keep it community minded instead pf city minded.

Keep on top of the roads.

Q71 - What other comments, if any, would you like to pass along to the City of Greater Sudbury? Keep our roads repaired and right in the winter time - clear and safe for the winter drivers. Other than that, everything is pretty well kept and maintained here. They often advertise when they have fe
pretty good.
Keep the taxes low, within reason.
Keep up the good work and it is a great place live and a caring community
Keep up the good work and keep improving KEEP UP THE GOOD WORK!
Keep up the good work!
Keep up the good work. Keep working on the roads, and keep working on the arena- downtown.
Keep your hand out of my pockets.
lack of public transportation in outlying areas
Less talk, more action.
Let people invest in the city without having the city taking some kind of ownership over that. For example if someone wants to build it with their money, let them. Get all the other arenas in order. Ma
Let propre invest in the city without having the city taking some kind of ownership over that, for example in someone wants to baild it with their money, let are in the city taking some kind of ownership over that, for example in someone wants to baild it with their money, let are in the city taking some kind of ownership over that, for example in someone wants to baild it with their money, let are in the city taking some kind of ownership over that, for example in someone wants to baild it with their money, let are in the city taking some kind of ownership over that, for example in someone wants to baild it with their money, let are in the city taking some kind of ownership over that, for example in someone wants to baild it with their money, let are in the city taking some kind of ownership over that, for example in someone wants to baild it with their money, let are in the city taking some kind of ownership over that, for example in someone wants to baild it with their money, let are in the city taking some kind of ownership over that, for example in someone wants to baild it with their money, let are in the city taking some kind of ownership over that.
Let private business build and maintain the arena.
let zulich or dalron build an arena the taxpayer doesn't want to pay for it.
Lets get back to our individual municipalities and make sure outlining areas are being taken care of.
Let's get moving, let's get Sudbury on the map. We have to diversify in order to get Sudbury in order. I will not be voting for our councilor again, Mr.Bigger will not get my vote.
Let's get the arena plans going. I also suggest better snow removal plans in the winter time.
Let's get the archa plans going. Paiso suggest better show removal plans in the whiter time. Lets make a decision about the arena. let's fix it. We use consultants too much, make a decision let us move forward.
Lets start doing more for the people
Levack has a lot of abandoned building in the area and they would make great areas for services to be provided to outlining areas. We have a down economy and a lot of services are slacking as a resu
outline areas.
Listen to the community.
Loosen up on beer sales at events. Let the events be more fun, and more people will come, making the city more money. Also, please don't build the new arena for the Wolves any further from down
downtown overnight. It is an incentive for people to drink and drive home if they think they'll get a ticket if they leave their vehicle.
Loosen up on the taxes and let people live more and enjoy the city.
Lower property taxes for people living in rural areas that don't use city amnetities - we live on a dirt road, we don't have a street light or well - so we shouldn't be paying the same as people who get a
what our city looks like.
lower taxes
Make a decision about the arena already!
Make a decision regarding the arena soon.
make better decisions when it comes to garbage, recycling and composting
Make bylaws and continue through with them! - Very poor services
Make decisions faster
Make decisions quickly and not prolong anything, by prolonging these things you are prolonging the success of sudbury.
Make decisions, stop doing resaearch and get things done
Make descisions and stick to them
Make full-time, not seasonal jobs. There's so many things you can do out here to create jobs if you just put the money in and work together.
Make this a city to be proud of
make us proud
Making decisions that are based on the needs of the community rather than political needs.
Making senior complexes more affordable.
Managers should have to report on KPIs, which are set by them and upper management. That way citizens can see how increased dollars like the police budget increases result in improved service. Management are set by them and upper management.
value (eg. average age of Transit bus). For example, managers are recommending to Council that we should change to garbage collection every two weeks in order to save money. Citizens would prob
recycling.

estivals and stuff coming up for people to get together, so its ake our city water healthier, taking out fluoride. ult of it. Instead of downtown they should focus on revitalizing ntown than you have to. Finally, please stop ticketing cars parked all those things. For the amount of taxes we pay, I can't believe lanagers should create KPIs that would demonstrate improved bably have other priorities in how to save money in garbage and

Q71 - What other comments, if any, would you like to pass along to the City of Greater Sudbury?	
More action, less talk.	
More attention to detail needs to be used when planning youth activities.	
More bike lanes. its a very beautiful city and giving people more information on the natural resources here they would benefit for tourism.	
More construction.	
More dog parks!	
More frequent bus service on outlining areas	
More full time jobs.	
More growth and improve their infrastructure and recreation.	
More money for leisure and parks. With particular attention to the 2 remaining ski hills which have fallen into a terrible state of disrepair.	
More resources need to be allocated for paramedic services, less firefighting budget. More planning needs to go into road maintenance and city planning and snow	removal during the winter needs t
More social planning with youth and seniors in mind. an arena at Kingsway would be better and the arena downtown should be used as a gathering place similar to	St. Lawrence market in Toronto.
More transit to other areas, and fly the ontario provincial flag along side the franco flag. one or both or none. In terms of land use planning keep the existing rail lin	es for future light rail transit
move forward with building arenas and venues	
Municipalities should not be burdened on social services when that should be a provincial problem. The roads should be fixed. Municipalities should focus on hard	services like roads and water.
My biggest beef is with term "Volunteer Firefighters" they do get paid for the work they perform and the training they receive.	
My biggest problem is the fact that they should look into the citizen's on fixed incom, and everything as far as cost goes, keeps rising.	
my comments are not overly polite. They are not doing a good job. They should work on less pay raises and more services for people.	
my kids are in hockey, and always upsetting when they turn down a large complex. A new arena or hockey rink would attract tourists. And my father is at	and althoug
built a new two-lane highway to Toronto that attracts people, but if had new facility, arena or hockey rink, that would be good resources to attract people from do	wn south.
and a manufactory of the second of the second term for the second term is a second of the second of the second s	tend to the alternations
my number one concern is animal control on trails, it has gone too far, this needs to be better controlled by the city - on moon light beach dog feces are out of control on trails, it has gone too far, this needs to be better controlled by the city - on moon light beach dog feces are out of control on trails, it has gone too far, this needs to be better controlled by the city - on moon light beach dog feces are out of control on trails, it has gone too far, this needs to be better controlled by the city - on moon light beach dog feces are out of control on trails, it has gone too far, this needs to be better controlled by the city - on moon light beach dog feces are out of control on trails, it has gone too far, this needs to be better controlled by the city - on moon light beach dog feces are out of control on trails, it has gone too far, this needs to be better controlled by the city - on moon light beach dog feces are out of control on trails, it has gone too far, this needs to be better controlled by the city - on moon light beach dog feces are out of control on trails, it has gone too far, this needs to be better controlled by the city - on moon light beach dog feces are out of control on trails, it has gone too far, this needs to be better controlled by the city - on moon light beach dog feces are out of control on trails, it has gone too far, this needs to be better controlled by the city - on moon light beach dog feces are out of control on trails, the city - on t	trol, it is disgusting
My only comment is I htink they should put the sign on the other side of the arena where people can see it - you have to really go down the street to see what is pl	
	aying or what games are on, and if
My only comment is I htink they should put the sign on the other side of the arena where people can see it - you have to really go down the street to see what is pl	aying or what games are on, and if
My only comment is I htink they should put the sign on the other side of the arena where people can see it - you have to really go down the street to see what is pl My top priority is to improve the roads because we still have the worst roads and its really a beautiful city. A children's hospital - we need one. We're the most nort	aying or what games are on, and if
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2016 Greater Sudbury Citizen Satisfaction Survey

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h the nurses try, resources and services are not enoug	n. They
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s from everywhere up north are travelling way too far	to access
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Q71 - What other comments, if any, would you like to pass along to the City of Greater Sudbury?
Νο
no comment
No comment.
No comment. No I think that's it.
No comments
NO COMMENTS
no comments at this time
No comments besides hopefully in the winter they can plow our streets earlier in the morning so we can get to work on time, and so the construction can be done earlier int he summer before school
No comments now.
no comments, we touched quite a few topics already
No comments.
No comments.
No comments. We're doing a gerat job and the emergency services - police, fire, and paramedics, are doing a great job.
No I don't have any comments. Build a recreation centre (big gym, something like they have in Hanmore, they have a gym and pool. I have kids, two teens and I'm not travelling thirty minutes to bring
Bellfore. We need a pool.
No I don't think I have any comments
No I don't want to comment on anything. No.
no i hope the survey helps to prioritize things.
No i thank they have covered all there bases in this survey
No its okay
No, doesn't think it would do any good.
No, the main things they are doing, listen to the comments from the communities is great. to have your mayor and councillor listen to what you have to say is a wonderful idea. it shows they care
No.
No. A little concern about the money they spend and we need value for the tax we pay. I want the tax i pay to be spent where i lie.
Non merci
None
None
none
None
None

ol starts.
ng to the Y every day after school just to go swimming) in Rayside
ig to the Y every day after school just to go swithining) in Rayside
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1 - What other comments, if any, would you like to pass along to the City of Greater Sudbury?	
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PROJECT: 16-09-002

Q1 Analyte comment, if any, would you like to pass along to the City of Greater Sudburg? None None
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1 - What other comments, if any, would you like to pass along to the City of Greater Sudbury?
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Q71 - What other comments, if any, would you like to pass along to the City of Greater Sudbury?
None
None at this moment
None at this time
None now.
None really.
None that they would want to hear, other than what was already mentioned here.
None.
None.
None.
None.
NONE.

Q71 - What other comments, if any, would you like to pass along to the City of Greater Sudbury?
None.
None. None.
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Q71 - What other comments, if any, would you like to pass along to the City of Greater Sudbury?	
None.	
None. No comment.	
None. No thanks.	
Nope, not at this time.	
Not at the moment.	
Not at this time	
not happy since 2005, improvements are very negligible lots of trash and graffiti not being cleaned up and driving is a major concern by others are afraid of being hit	
not happy with the changes in gatbage collection.	
not many french activities in Sudbury, a bit bothersome. Would like to see more francophone activities	
Not much just get your downtown core thing going - whatever revitization they're supposed to be doing down there. To me its a waste of money. They need to run their shelters 24 hours a day - if	you
day. Its not a 24 hour service which is insane. I'll find a dog and have to keep it over night - that's not doable, especially if its injured or needs medical attention. There should be an option of who to	o tal
like that.	
Not really	
Not really anything.	
Not satisfied with the road conditions and definitely not happy with the garbage changes. you could have provided seasonal cleanup pickups from homes if you were going to cut back.	
Not that should be published.	
Not to happy with them.	
nothing	
nothing additonal	
Nothing at the moment	
Nothing at this moment	
Nothing at this point.	
nothing at this time	
Nothing at this time.	

u have a hurt animal, keeping it until the shelter is open is a bad
u have a hurt animal, keeping it until the shelter is open is a bad ke it to when your shelter is closed. I've never seen anything
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Q71 - What other comments, if any, would you like to pass along to the City of Greater Sudbury?
Nothing comes to mind at this time
Nothing I can think of at all.
Nothing I can think of.
Nothing now.
Nothing on my mind.
Nothing on my mind.
Nothing on my mind.
Nothing really
Nothing right now
Nothing right now.
Nothing right now. I think that's good.
nothing that i can think of now.
Nothing that's it.
Nothing, develop a new arena and one that had arts and multicultural center and a stage to host world class plays, new community center accommodate local theaters and bigger productions
Nothing, just thank you for being a great city to raise a family!
Nothing, keep doing a good job
Nothing.
Number one - I think that the City should stay out of the arena business and give it to someone who is private and knows how to run the business properly. I think the city is concertrating too much and no parking. I think the limits for garbage bags should be reduced and people should be doing more recycling. I do not want the City to be borrowing money to get things done in the city, its just
On est dans un récession. Keep our taxes and costs down please.
One thing that bothers me is how come the employees use the city vehicles to travel back and forth to their place of work but when we worked there, we had to get on the bus to get the work. The
and maintenance for the vehicles. we find that they should go on the transit i am sure they are getting free transportation. dont take the vehicles around that is not right That should be straighten
Online forum opportunities. Accessible citizen feedback. Council meetings are held too late and seniors have trouble seeing at night.
Open their projects to the public before actually moving on with it.
open up homeless shelters and reduce wait times at hospitals have more clinics
Organize to provide better services in a better period of time
Our citizens need value for their tax dollars, we need to embrace private sector enterprise (ie arena etc) and remove the heavy the tax burden on sudbury families
Our healthcare needs work, and so do many of our other services.
Our infrastructure deficit is a major concern. They should determine how they can shift the control of responsibility within the government to look into things thoroughly. Our city's geography is too
Foronto in terms of infrastructure, and it's something to take note of.
Dur manual cover and our insurance went up. This could've happened to any car due to the poo Dedone properly so I don't think I should be paying additional fees when it's not the drivers fault.
Our roads are a joke. I own a car that is 3 years old and it needs front end work from driving on our streets. I do not drive quickly anywhere in town.
Dur roads need to be addressed and fixed. It shouldn't take a whole summer to do one small area

on the dowtown area where there is no room for development going to fall back on our kids shoulders.

y use it to move around, we are tax payers and we pay for the gas ed out.

big for our population to sustain compared to major cities like

or road maintenance by the city and we pay taxes for road to

PROJECT: 16-09-002

Q71 - What other comments, if any, would you like to pass along to the City of Greater Sudbury?

Overall I am very happy to live in Sudbury. It is still a difficult place to convince people to move to, or stay. I am embarrassed by our Downtown core, but used to find it a great place to hang out who surrounding neighbourhoods offer reasonable housing options for both lower and high income is important. Moving the railway tracks to improve downtown and remove risk of a disaster on Ramsa things and their profile/reputation is improving, but it is so far away with very little on/near campus to offer students for entertainment.

Overall it's a great place to live.

Overall, not doing a good job and major changes are needed

paper work through the mail box like things that going in town such as clean up week and other events sending a calendar and list things of special garbage days like junk collection

Pay attention to the road instead of putting money to bidding on summer games.

Pay more attention to what the citizens say, I don't think we're being listened to by the city staff and council.

People shouldn't have to be related to get hired for the City or get promoted if you know want I mean, and security guards don't need a college degree to work at Tom Davies you're giving Sudbury a and even for the Mayor!!!!!!!!

people who were not born and raised here find it difficult a place to live in. the city Councillors and mayors the decision makers need to be more transparent and need to focus on the residents and reedback to the Councillors in a way that they would be heard properly because they have already made up their mind, the people who are in the council serving the community serve only the busin happy about the destruction of the green space but it was not given a hearing ear. It is challenging.

Plan more for land use build more places for the homeless do more for students to give them more to do

Planning is a key to success

Please add more help to seniors and children in outlining areas so they stay out of trouble.

Please do something about the roads

Please fix our hideous roads and build a better arena.

Please fix our roads they are in very bad shape. And please improve our unemployment rate for young people and there is not enough jobs for them they need to work on that.

Please fix the bloody roads! Cut the taxes - too much for what you're getting

Please fix the roads and please focus on the younger generations

PLEASE HAVE BETTER BUS SERVICE - More frequently

Please invest in some urban planners, stop bickering during city council meetings, fix the roads and have it done well and right, get a clue as to what urban culture is and invest in opportunities that i Ribfest where none of the money goes to the city. Why is Ribfest downtown at all, It serves food and drinks and live music, which is what all the local businesses downtown are trying to do during the serves food and drinks and live music, which is what all the local businesses downtown are trying to do during the serves food and drinks and live music, which is what all the local businesses downtown are trying to do during the serves food and drinks and live music, which is what all the local businesses downtown are trying to do during the serves food and drinks and live music, which is what all the local businesses downtown are trying to do during the serves food and drinks and live music, which is what all the local businesses downtown are trying to do during the serves food and drinks and live music, which is what all the local businesses downtown are trying to do during the serves food and drinks and live music, which is what all the local businesses downtown are trying to do during the serves food and drinks and live music.

Please look after the roads, especially in the winter.

Please overhaul the parks department. Hire a few more people in the forestry department.

Please pay more attention to the outlining areas, we don't get a lot of the services listed and pay the same taxes.

Please remember that the population is shrinking and some services are not necessary, the water services are expensive, our health system is so important and we need to provide more housing for

more affordable long term care facilities where the budget is split between more.

please repave Maley drive - road work can be done at night on main street

Please stop giving our jobs away to the south.

Please take a look of the impact of less garbage pickup and what it means for wildlife

Police services are very poor with dealing with citizens. The force seems to be too small for the community and after 6 phone calls they havent appeared to a robbery scene.

Policed services need to be imporived quite a bit - that includes customer service and helpfullness - Education level and training procedures need to be taken more seriously

Priorities on snow removal and snow maintenance have to made a priority

Promote more french and native culture through community events

Property taxes and water taxes, waste water usage bills - its just a joke. They should be reduced.

Public transit needs an overhaul. If you want it to be used, it needs to be more accessible. It doesn't start early enough and it doesn't come frequent enough. It's some people's main source of getting the city is.

put down the taxes the reason is if you compare with the rates for houses, when people move from other place to work here, they cant compare the prices, it is just too much. the tax generated here PUT NEW ARENA DOWNTOWN. MOVE RAIL YARDS AND PUT ARENA ACROSS THE STREET FROM CURRENT LOCATION. THE INFRASTRUCTURE IS ALREADY IN PLACE SUCH AS PUBLIC TRANSIT. BE VER WILL REQUIRE THE CITY TO INVEST IN INFRASTRUCTURE TO SUPPORT (SOUTH END OR KINGSWAY). I am aware that the above is in caps.

Quand allons vous tenir vos contracteurs responsables pour un travail qui se doit d'être d'une plus grande durée. Quand allez vous suivre les paramètres prescrit lors de l'émission des contacts? Quand alles les résultats des anciennes façon de faire les choses? Quand allez vous respecter l'expertise et le savoir de vos employées qui ont œuvré pour de nombreuses années dans de nombreux secteurs

quit getting consultants and make decisions on what you were elected to do. hold construction companies accountable for work they perform, hire and have properly qualified employees oversee plants

n I first moved here in 1986. Revitalizing the core and having the y Lake is important to me. I think that Laurentian is doing great
bad name and it could get very scandalous because of that
what they need, there is little opportunity for people to provide less that brings profit not the people. some residents were not
vest in the culture of our city, like Up Here Fest as opposed to e weekend that its on.
low income people. We have an aging population and we need
from place to place and it's just not good enough for how big
should stay here not some of it going south. Y CAREFUL OF P3 PROJECTS. DO NOT PUT IT IN AN AREA THAT
nd allez vous réévaluer vos présentes pratiques qui n'obtiennent de l'offre aux services?
ojects who have understanding of the work being performed

PROJECT: 16-09-002

Q71 - What other comments, if any, would you like to pass along to the City of Greater Sudbury?

Quit slowing down the process, we currently have two groups that want to build a new arena almost free from public money. Get it done

Raise the taxes by a reasonable and actually create services and definitely fix the roads. Keep the jobs in Sudbury instead pf moving to Southern Ontario.

re- check how they raise their taxes, and maintain the roads. politicians should listen to tax payers.

Really disappointed with the fact that the city did not buy St.John's hospital.

Reduce taxes or provide services for handicapped citizens.

Re-evaluating the budget allocated to Fire services VS EMS and see what can be done to better the EMS paramedic response and maybe even expand the community paramedics service.

Regarding the arena- it is a mistake to build it downtown. It should be accessible to the greater sudbury arena and are able to get it at a lower cost to tax payers. There is no parking downtown

Removal of the snow on the highways. Not to block vision when exiting driveways.

is destroying the city - I will not be supporting any loans in terms of arena building that will cost tax payers; any arena building should occur in the downtown core and should be financed and owned by developers remov repair the roads within the city limits, they are horrible

our volunteers with the Old Age Club and recently the city was considering funding for various groups and we have unique group and the funding that the city gives us is obligatory but we wish to make Respond to people's requests - I think that's important. sure that before they discuss it our councilor was aware of that kind of funding, but responded. The executive said that they had talked to thm, which meant that had responded to the request but didn't give a response about the funding part. The city we run a bingo and a number of years ago the city, il htink it was the bylaw group, their interprettion of the requirements for a bingo operation closed down and lost two bingos (other groups' bingos)- by the time they got to us we knew their objections and changed our bylaws and things to keep our bingo. now today we are planning - the gaming commission is being helpful now - so I don't know if the people are gone, but they're helpful now. I don't know if all the problems are solved yet but its pretty complicated. When you have bylaws you always have some problems with interpreting them. I don't know why the city gets into these kind of things, when we have a raffle and such - why do we have to have someone making decisions on it. If people think its dishonest, the people call the police on it. It goes back quite a while when people thought people were taking the money. They're not allowing people who are familiar with the rule to attend or operate a bingo. Our organization needs to run a bingo.

Responsible use of technology dollars

Review their policy for snow removal and road maintenance. It's embarrassing

revitalization- the parking meters on Elm Street should be removed

Road repair is really important to me, and better transit systems - a Go Train. For the transit systems - better for the colleges and universities, better spread out, and to the outer communities. Our garbage dump in the Valley - we have to actually drive on the garbage itself to dump more garbage and every time I go there its rough and muddy and on top of garbage. There's got to be a better system, a model from the city, the one they have in town is a better one.

Roads - start looking at better solutions for fixing the roads. Health care for seniors - better facilities. I worry about people on fixed incomes who lose their homes and health and end up as ALC patients in Health Sciences North - they shouldn't be there.

Roads need to be fixed - snow removal needs to be better - garbage pick up needs to better in the cities surrounding Sudbury! my friends garbage continues to missed - the amalgamation has made things increasingly difficult for those living outside of scrap the arts center and work on re-greening the city and making the city more nature friendly. Focus more on repairing the current road.

Second avenue, being a major arterie, and having all - because the road is there, it isn't a new road, ther shouldn't be any red tape in resurfacing it or making it more acesible for the majority.

Seems impossible to me that we don't have more migration from places like Toronto and more diversity here

Should be holding city counsel meetings outside of the counsel chambers --> go to the outlying areas

Smarten up! The way this city operates is pathetic.

Smarten up, make a decision.

Snow removal is poor, the priority of the streets is poor, the lack of attention paid to the end of residential driveways. We get thigh high snow and I'm unable to get to work unless we get the whole family to help remove. Snow removal, The big issue will be the snow plow's Dont know what their doing./Garbage collection, once in a while the garbage containers, will be neatly placed. But most of the time, their getting banged up tossed around.

So far so good keep doing and improving.

So many of them I can't think of one. Well, I should say keep out of my wallet.

So, this is not a friendly city for pedestrians and cyclists. Invest in us by painting lines on the ground and making sidewalks.

Speaking with city staff as a citizen/customer (for programs etc) i have never had an issue. Staff is fantastic. When speaking with staff from the business side, by-law and planning for example, there seems to less willingness from staff to work with you. Most of the time I/we simply need questions answered, and finding the correct department or person to deal with is very frustrating.

Spend our tax dollars wisely.

Spend our tax dollars wisely. Put road maintenance closer to the top of the list. Lower the prices on building permits.

Spend the tax money wisely - bring job opportunities

Start hiring the right person fir the job. Being french shouldn't be a requirment. Skills should be! Have a lot of staff who are incapable of doing the job but are there because they sleak french Start making decisions

Start making real decisions that will make this great community we live in one to last for future generations! We need to get our community to the point that people start thinking about uprooting their family from neighbouring communities to move here and stay! We should be proud of what we have accomplished...but don't gloat and say your done! It's a long never ending road ahead and council should understand this when they sign up!

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Start thinking about the outer communities, not just the city of Sudbury, do more about the roads on the outside communities

Start working for the people with the taxes we pay. I'm curios to see how much money from slot machines is going towards fixing roads and police services. Try to fix the shortfall the 1.4 billion that we need to fix roads and other services, we need to borrow the money. They have not paved once in Cambrian streets in the streets. The city need to review the boundaries and the interests of different areas.

Stop hiring consultants for everything and start doing your fucking jobs.

Stop increasing taxes at 3 times the rate of inflation. Stop building roads that lead nowhere (Maley Drive).

Stop kowtowing to developers and start doing what is best for developing parks, bike lanes and hiking trails. Currently, developers get away with never completing parks and landscaping and the City let's them get away with it.

Stop spending so much money on consulting fees otherwise eliminate positions within the city where experts should be making decisions to save money. Maley Dr. is a waste of money and is an example of corruption and collusion with Day trucking and the city. Adamsdale park splashpad poorly handled as it has destroyed the soccer fields while there was plenty of space. Traffic calming was a waste of money on Atlee as it has actually made it dangerous to access the Junction Creek trail network.

Stop taxing people for every little thing, people pay their taxes, dont add to that, especially paying taxes for cats and dogs that is not good. Make enough entrance and exit roads not streets.

Stop trying to close down the outline communities, we just had to fight to keep our pool open in the morning based on the preference of those in the city. Things that work in the city doesn't mean that it will work for the outer communities, you need to look at every area individual.

Stop using sub par companies to repair our roads. And stop dragging your heals about a new arena. Also most Sudbury residents do not care about reviving downtown!!

Stop wasting money of consultants and make decision on new rink already.

Stop wasting money on consultations. Spend as much money as you can on our roads. More affordable homes and apartments.

Stop with the cheap road contracts. Fix them once. Fix them properly. Replace the aging pipes at the same time you're digging up the roads.

Sudbury COULD be a wonderful place to live. But I think we have to stop encouraging big box stores and retail outlets to come here and encourage growth at a local level. Also we need to stop feeling so entitled to everything. I think Sudbury has been resting its laurels on the fact that we HAD a booming mining economy. As with other things that is on the decline and I think we need to look inward. To support and encourage local business and talent is important for the future of the community.

Sudbury doesnt have the appeal that it used to have. I wonder how long I want to live here now. There is nothing to offer for myself, my family or for my children.

Sudbury is a great place to live but we need to recognize and promote what makes it special- small.town feel with the amenities of a big city. Make those big city options available and grow them, but retain natural.spaces and community feel.for an even better city

Sudbury is kind of good but please fix it up before everyone just decides to leave

Sudbury is racist and prejudice, and overall horrible. I'm not happy to be here, I think there are a lot of issues that need to be resolved.	I' was	and had to go and	from the	pecause
and create a better outreach program. The city should worry less about spending money on bringing tourist here, and instead develop	better t	ourist locations. We have	areas that have th	e potentia
unable to recognize this. We also have issues with police brutality.				

Sudbury needs better handy transit on sundays and housing for low income. enforcing bylaws. youth leave to other cities for jobs.

Sudbury needs to encourage health living by expanding services for cyclists and pedestrians. They also need to enforce bylaws designed to protect those pedestrians and cyclists. As it stands now I feel as though the city has an organizational bias against those that want to live more healthy lifestyles. I believe the city actively discourages those that choose to cycle or walk by refusing to provide bike lanes, cleared sidewalks in the winter, and adequately enforcing bylaws such as charging those that push their driveway snow onto sidewalks in the winter. Those that choose a healthy lifestyle should not be treated as pariahs. Given how beautify our city can be, it makes no sense that organizationally the city continues to enforce a "car culture" onto us.

Sudbury needs to have a vision and become a progressive municipality with long term plans.

Take pride in the natural abundance of lakes and green space. Protect it and foster it's responsible use.

take the time to be more involved in the community, if there are bullying in school, put more people to check these things, there should be community involvement. do not charge them money. parking should also be more affordable to increase more revenue.

Tax dollars aren't being used effectiviely

tax to get the proper funding to recieve all services, do not cut taxes if the proper services cannot be delivered.

Taxes are crazy reason I moved here is now becoming unaffordable

Taxes need to be lowered by cutting waste and cost. I watched this summer the curbs on Bancroft be patched by a contractor. A week later the city workers came and removed the curbs that were patched and then replaced them. The planners need to be aware of the work crew tasks so that time and money is not wasted. I am amazed when I see city workers standing around at a work site and using their cell phones to occupy them selves.

Thank you for being very progressive, it's been a very good life and she's very impressed

Thank you for continuing to try to make a difference and thank you for the Northern water center.

That I think they should spend more time and money on outlying communities and a little less on just Sudbury itself

e no one would help me. The city agents need to come together al to turn areas into create major tourist locations, but the city is

Keep doing a good job.
That they should look into our parks because they're treating them like highways and they're abuse them. If it's not being taken care of, I feel that someone could get killed. I talked to the city be
That they would stop increasing our taxes. Since our taxes are going up and services are not, it doesn't really mean much for our spending,
Thats good
That's it. I don't think we should be open Christmas and Boxing and New Years day - the stores should be closed those days. That would be my deciding vote as to who I would vote for. I understa
you can be open.
The bears keep eating my garbage and the downtown core needs a revitalization to create a foot traffic which can lead to a greater economic diversification.
The biggest problem around here is roads.
The biggest thing is just trying to have as much openness as possible about the city's affairs.
The city councillors should take concern or at least acknowledge citizens instead of ignoring emails and phone calls from citizens.
The city has such a small town mentality when it is so much more than that but beauracracy and corruption have kept us from moving forward. I have been around the world and I am astounded
the water.
the city is doing a poor for the farmers who take there produce to the market they are charging to much money
e city is not ready for bigger.
The city is not spending tax money properly, many services need to be funded elsewhere rather than increases the taxes. Our taxes are the highest but we have the poorest services. Our gas is a
The city is pretty large. The services that people get in the city, people living in the outskirts don't have the luxury to have. The outskirts needs a bit more, infrastructure, revitalization, and services that people get in the city, people living in the outskirts don't have the luxury to have. The outskirts needs a bit more, infrastructure, revitalization, and services that people get in the city, people living in the outskirts don't have the luxury to have.
keep up with the city and the services they receive.
The city needs to cater more to the younger generations to keep them here.
The city needs to disseminate information about what the city is doing besides the mayor pounding for more money. How much the city is pushing for adequate funding for the city.
The city needs to get out of the blue collar mindset.
The city needs to keep ownership of pioneer manor and fund it better than presently. Should raise wages for emergency personelle
The city needs to reinvent the downtown core and make it more clean and safe. Definitely work on fixing our roads and make them more accessible for bike riders. Bigger theater. Ways to keep
The city needs to review over city hall and see whos doing what position so that the city stops using money on consultants.
The city needs to spend money on existing furniture instead of tourism. It's not necessary to revitalize downtown, this is not like Toronto. Recreational facilities need work, there are no adequate
seems to be the same people every time. City council is not public enough, seems very private which is not.
The city needs to take a serious look at fixing roads and the infrastructure, once that's done the rest of it is gonna fall into place.
The city needs to welcome more business and make it easier for business to bloom instead of discouraging them.
The City of Greater Sudbury has a long way to go until we finally reach the 21st Century. This city is still run by a culture of "old boy Italians" who are only looking out for themselves and friends
The city of Sudbury planted a tree, when we bought our house there was a problem with a tree, we called 311, they planted it in which is too late so it died. We called again three times a
dead tree and that was in a set of and and when we called in the spring of the say it was dead they said that we are on a waiting list and they still haven't came to get the tree. They gave u
We should be able to contact the person directly - the lady at 311 said she was going to pass on the information. I think we also need more lights driving Hwy 69 north by Tracks and Wheels, we
The city provides a lot of opportunities for people to participate in which i think is great. We have the seniors club started by the citizens and runned by the citizen.
The city should be more open, accountable and transparent
The city should continue improving french language services.
The city should get along better.
The city should lower the taxes and the utilities.
The city should work on saving our schools.
The city website needs to be improved, it's very hard to access information, needs to be more user friendly.
The compost issue, bears are getting to the compost boxes and ruining them.
The garbage pick up at Lake Penage is brutal

The importance of making sure we have good transportation and more accessibility to destination travels as well as the diversification for young professionals.

The only problem I have is that when you have a problem it takes a long time to see staff, if you have an issue and call and want to see someone, for example with water, you can wait months. Its pretty unacceptable to wait months. The only thing I'm really concerned about is the amount of roadwork that needs to be done and isn't be done. My street is the last to get plowed, And sometimes it doesn't get plowed at all.

That their efforts to make it a better living place is appreciated, the world we live in today is very stressful and there is a lot of pressure, so we need people in those positions to be accountable and committed to what they are doing. Make Sudbury a better place. re about this issue, but no solutions were given. you have to bring customers in, but there's always the next day hat with all the water we have, we do not have a bar/restaurant on east 10 cents higher than other city. to help make life down here better. We need a upgrade just to es cleaner from algae so we can make use out of them.

ressing rooms in hockey arenas for girls. No variety in city staff,

have no interests in the overall well being of it's citizens.

the city said they couldn't do anything about it. The city planted a he ugliest, Charlie brown tree, it never grew one leaf, it was dead. ed lights there. Its very dark and unsafe.

Q71 - What other comments, if any, would you like to pass along to the City of Greater Sudbury? The Open Air parks, are Under utilized, The staff come to kick kid's out, but there's nothing for the kid's to do, but get in trouble. The outskirts need increased service, it's hard to get anything done. The outsourcing of any jobs doesn't help our citizens we should keep jobs local. The people of the city would appreciate getting citizens opinions instead of ignoring us - put 24/hour road construction - that way our roads will not give out on us - put in better transit! get LRT, this will improve out downtown core - offer volunt The politicians should use more money for us and less money for them. The pool in Hanmer needs upgrades for 33 years and the roads are just getting worse. I hope they are doing the extension, I've been waiting since I was 15 years old. The poor quality of work on the roads, why have they allowed this to go one. I've the quality of life is good in Sudbury , lots of things to do fishing boating walking snowmobiling in the winter lots of activities etc the road maintenance thing is huge and the construction is ridiculous. i have not lived in a place where there are more constructions every time. the student services consortium and the bus services itself the peple in the office i have a problem with , someone has to do something, they need a new director, there is a big problem this time of the year. we dont have access to family doctor, we have been here seven years and we dont have access to a family doctor, we have a nurse practitioner The roads are a big bone of contention and the hydro rates are unreasonable in the outlying areas. Why our hydro is NOT with the Greater City of Sudbury and I can't understand that as we pay city taxes and tax rates. The roads are important. The roads are the bloodlines of the city and they should be maintained and looked after so that there won't be any problems. the survey is very thorough. The surveys are too time time consuming and they need to be shorter. The taxes are high. They don't pick up the snow for me in the winter and my banks are six feet high, and where I live in Ward 6 you're talking about almost twenty-thousand people that live here so there's a lot of traffic, so I don't know why they don't pick up the snow at least once in January and again in March, but it all deals with money. The things that concern me are the city's hydro and the city spending. The other vexing thing is that this city doesn't have internet access and it's a hassle to look up things. The use of consultants for everything is useless. The water services, got to improve on how much they are charging us. Property tax values, I think I am paying too much compared to others. there are opportunities to move in better directions but at the city seems to be stuck at a stage of inaction there are some dangers to pedestrians some people dont respect them, the police should be more seen at busy places like the shopping centres the four corners where there are pedestrians. There seems to be a lot of stalling for some projects, the city seems to lag behind when it comes to making decisions involving large projects. There's nothing worthwhile for people in Chelmsford to attract them here, to live here. They are doing the best they can with what they have, with the resources they have They are doing their best They dont care. it possibly goes into recycling. All the same i dont understand why snow removal will be in the red. last year we had less than the year before and they told us this year we are in the red, who are they calling the snow for? unless it is a shooting, the police wont be there. i only see them once a week. they never get out of their cars except they want to make a ticket. Emergency and fire services truck is great. I dont know what will happen with the street pavement next year, they did not care too much this year. They do not care anymore, i used to send emails but they dont care. From the Mayor right through. we seem to be getting few more extra doctors we need , never enough but okay. They don't promote enough of what is going on in the city. They get enough money and they have to manage this better - no tax increases are necessary but much better managment of this money is necessary. They have the city admin the size of London and Kitchener and we're not getting the same services here. They've got to do better with what they've got. They have overall managed the city well, its improved a lot because I used to come here before, fifteen to twenty years ago. And there seems to be a high level of satisfcation from people here, I don't hear people complaining, people generally like it here. I find it a very friendly town and life overall is very good. They have to really work harder, at the municipal board. we haven't been doing a good job because it was an old boys club but in the past two years council hasn't gotten along so it's not a shouting match and decisions can't be made. they should hold onto initiative's instead of presenting it to citizens to upset them about things that you won't wind up doing. hard working councilors are discouraged. they have to start realizing that 1/3 of the population are seniors on fixed income and 1/3 are coming that way. They need help with the seniors, they need to look at the increasing seniors in the community because its going to be an overloaded problem for the system. They need improvement in snow removal, roads. They need to respond proactively to resident calls and concerns. They need to take care of the outlying rural areas more appropriately. Improvement in aging infrastructures. They need to stop acting like children in council meetings, especially when they're televised. They need to clean up their act, the politicians beat around the bush. They need to step up to the plate and give us what we need. I'm not a complainer but I just find the city has been going down. They need to consider businesses for compost and garbage disposal. They need to cut come of the red tape and take the process out of decisions. And cut out excess staff and consultants. They need to fix signs on Regent Street. When you're heading northbound, when you get to Ontario street, there are signs above the road but they forget that they're there and don't update those signs so they get faded by the sun. There's no parking for the City of Sudbury but people still park there and don't get ticketed. They have to start handing out their tickets. Someone was parked in a handicapped parking spot that wasn't handicapped, I went to the bylaw office and they said they couldn't do anything but the police don't give tickets. They need to keep up with their bylaw enforcement.

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they need to get a new engineer to look at the traffick lights in town, the congestion in the town will move if only the engineer can look at the timing especially during the rush hour of the traffick lights. someone can check out the light from Ottawa that be nice.

THEY NEED TO HAVE MORE CONTROL OVER THEIR CONTRACTORS, MORE SAY AS TO WHEN THEY WILL DIRECT THEIR PROJECTS. AND NOT HAVE CONTRACTORS DICTATE THE TERMS

They need to increase their response time with complaints and issues in regards to roads, by laws and maintenance.

They need to increase tourism promotions.

They need to really invest in home maintenance and infrastructure, and become a more visible city.

They need to recognize the people that actually work for them that actually work for the public. people go above and beyond and don't get the recognized.

They need to revamp their upper management at City Hall. They need to have less wasted dollars spent, and I say that because I work there.

They need to start thinking of the outlying areas, like Valley East. Specifically, snow removal.

They need to take care of the roads.

They need to work on not upping the prices of gas and hydro. I feel like they're taking more away from the people who spend more on these services.

They need to work on the roads.

they should be maintaining side streets like backroads; instead of patch work, it should be completed.

They should be making roads and health care a priority.

they should be more efficient in the use of contractors. snow ploughing come in when there is no snow out there. they should not do that. they should have a consultant do a study on their contractors. THey should check their bus schedule for Greater Sudbury - if the schedule was on a more steady pace, maybe use a smaller bus for out of town, because people would use it. For example, if I have to get to work for 8:30 I have to get the 7:15 bus and then get another one but I still wouldn't get to work on time. I would use the bus if I would get to work on time by not having to transfer. They do a lot of university and college drives straight through - if they would have that in little towns so people couild get to work for 8am or 8:30am, people would use it. I don't know why the city should own an arena if someone wants to privately own one. I'd be okay with that. I think we should have our own inspector for asphalt, not the company's but our own. I think that would be a worthwhile investment. That way we're being guaranteed quality asphalt. Make it so someone can ride by bike from out of town to in town, like from Hanmore.

They should keep their sidewalk in check because in winter they are slippery and Hanmer.

They should look into health care and support for the seniors at the pioneer manor

They should make a space for the Arts have an Indoor Market year round for Artists

They should promote business startups and make it easier and more affordable to get building permits, and have staff respond to citizens.

They should provide more services in Azilda, because we also pay taxes.

They should send a scout to Sault Ste Marie to look at all the sports complex and sports fields they have, the arenas, the skating programs. For a small place they put sports, activities right on top of hte list and I'm sure it will give great dividends long-term, healhtwise. In Sudbury we're lacking. it took forever to get a double rink. At least now we're getting spash pads which is good to get the kids out of the house, away from the tv. but int he inwter they need free stuff, acitvities, where families could spend time together, and it wouldn't cost an arm and a leg to participate. Sudbury minor hockey is way above people's budgets. we don't have enough arenas, or walking trails. Here we have a little 2km trail but there's so many bears people aren't using it anymore. We've had coyotes and bears. We need better garbage bins in the parks. I had asked a council member a couple years ago if we could get a nice garabge can, the bear-proof garbage and keep them year round and in the park. a lot of people have dogs but won't pickup becaues there's no place to dispose. There's just barrels int he park and they take them out in the fall and winter. That's a proble.m they should have bear proof garbage cans, the nice ones that have recycling and garbage. that would encourage people to use them and the aprsk would be much cleaner. I approached my councillor for that but it never got anywhere. If you take the trail at Moonlight beach you'll see three or four of these grabage cans that are bear-prfoof that stay there year round and they're in the bush. They'd be too heavy to tip over, much better than the open barrel, than the ones we have in Conestan. My issue I had with water. Last august when i got my bill, the line was through tht eroof, i hadn't been here half the time. it was 400 something just for water usage. I had 650 dollar bill and I wasn't here half the time and when i got back, i complained about it but they said it had to be right. this year I was here and compared it, it barely shows on the chart. so there was definitely an issue. i had to find the extra cash for that bill that i couldn't afford, and they wouldn't even engotiate or antyhting. ti was ridicoulus. you pay or you lose the service. and i wasn't the only one who complained. So either the system is rigged because it was very dishonest. There's no possible way, I'm a senior I don't use the water to go off the chart like that, and yet I never got a rebait. Ihad an issue. There was something wrong with the system. The column that shows the water usage was righ tot the top, and all the rpevious years it just showed going up maybe a milimeter on the chart just for normal usage, and to me that raises a major red flag. There was no nengotiation, I had to find the money to pay it. That's Sudbury utitilies, I don't think that's fair. You're on a fixed retired income and you have to start begging to pay money for your water bill, so I can't see myself living in my house much longer. I have a good pension and I have a very small house but just because of the utilities are almost not not affordable. They should have sent somebody to inspect or something.

They should've left public works and services the same after the amalgamation, and now it wouldn't be able to go back to what it was because it would cost the city too much money.

they spend a lot of money because they have to spend it but they should spend it in building the big roads and other places, Fix the other roads roads before they make the new roads.

They wouldn't listen anyways. wouldn't matter.*

They're doing a great job but its nice to hear of more improvements.

They're doing well, but there are some specific concerns around roads and infrastructure. In terms of roads - the reconstruction and winter road maintenance is the concern.

Things happen slowly in Sudbury, I travel a lot and see vibrant communities outpacing us everywhere.

Think Healthy Living. Paved trails for runners/cyclists would be nice. And not 2KM at Bell lake and 1K at Delki Dozzi. and half a k here and there. Long continuous multi km trails throughout the city. A trail to the valley or Azilda/Chelmsford would certainly allow people who are capable and willing to travel into town in a much more healthy and safe manner. Stop plowing sidewalks in residential areas. implement a bylaw requiring home owners to plow the sidewalk infront of their property. That is how it is done in many other cities. Stop with the patch work repair of roads. Nothing looks more ridiculous than a 50' stretch of road repaired, then a 20' not and then another stretch repaired. Really? Is it that much of savings to not repair the entire section??? Figure out a better way to line paint because right now it sucks. I visit many other cities and towns in Ontario due to my job and I have never seen such a mess of line painting.

Think of the outskirts, not just the big city

Think they need to take lessons from other communities on how to budget money and how to provide more economical housing for seniors

think you are on the right track

Thinks that they should be try to do something about large trucks that damage roads.

Thinks you should be more diligent in road maintenance department in getting more bang for your buck

This city behaves as though it is all alone in the world, doing everything for the first time. Figure out what the fuck you want the future to look like, find another city that has realized that future and follow their example. STOP with the "made in Sudbury" solutions. They clearly haven't worked in the past and they won't work in the future. Get your act together and stop pandering to anti-tax, anti-spend assholes.

This is the longest down cycle I've seen. The economy in canada is poor but that doesn't meant that Sudbury can't be proactive in looking for new partners.

Time to stop doing studies and survey's and start taking actions - Can't keep doing things that make it seem like a big city because it's very unafforable - Renew the infrastructure!!! - We don't need to compete, we need to work as a team

Tired of road issues - be it plowing or maintenance, they don't pay enough attention to the out lying areas. The arena parking lot gets plowed before some streets.

Tired of taxes raising so high

Tired of the road blocks set up delaying Roads projects.

to do the sidewalks on the roads of Hanmer they are all slippery in the winter

To leave the arena and sports facilities in outlying communities and not move them downtown

To promote the proper pronunciation of SUDBURY (SUD-BURY)

Try not to spend too much money that you don't have/ can't afford.

Try to do better garbage pickup they don't have enough people picking up garbage on the streets. I talked to one guy who has grippers and he actually got hand problems from picking it up. So they should have better mechanisms for picking it up, and more people out there. And ebtter education programs on picking up garbage. People don't have enough respect for the environment.

Try to fix the roads

Try to keep working to make the city better. Make sure we have more entertainment centres. We don't have any big place like that. I think they're trying to get sevices for kids and seniors.

Try to lower our prices for cost of living especially for pensioners.

Try to make this a city that caters to ALL age groups, not just the elderly. Garbage collection going down to two bags is tough on us with the animal control problem.

Unhappy that they raised the age for senior parking to 65.

Up the entertainment, if we had a racetrack that we passed up years ago. We need things for the new generation. They were going to start this water park but the city refused the guy water access. They kiboshed it. That would have been so good for the city. We have science north but you only go there once and you've done it. you have bars, welfare, or bingo.

very happy and content with life in Sudbury

vous devez repsonsabiliser les grandes entreprises et les mines, ils doivent contribués à la ville et ses résidents autant que les residents. Ils doivent payer pour les domages, ils doivent redonner à la communauté ce qu'ils usent, ils doivent êtres tenues responsables

Waiting times for health care, to see specialists - its such a long wait and you can't even go outside your district to receive faster care.

Wake up, stop wasting money on over priced, over blown "studies", do something that will ensure we don't end up a ghost town when the mining runs dry, revamp the entire transit system (Hubs in each section of the city with direct busses to and from each one with local routes going out from each hub makes so much more sense than having every bus go downtown, if I want to go to the south end from New Sudbury it shouldn't take me an hour and a detour to Kelly Lake Road), let the arena go from downtown and let it be modernized by the youth and artists (think hip & trendy), give kids something to do beside a crappy polluted beach, control your police officers and their excessive use of force, GET RID OF INTERPAVING INVOLVEMENT ONCE AND FOR ALL, actually fix our roads by using materials meant for the north, not Florida, go back to the reflective paint for road lines (when its dark and the roads are wet you can't even see which lane is which and half the time the paint has washed away and is not even there), allow development in this city and stop caving in to the NIMBY's that block progress at every turn, take care of, not degrade and dehumanize, our homeless and underprivileged. That is just for starters. Seriously, stop doing things the old way, change is great, and once the whiners get over their their bruised egos, they too will see how good these changes really are for all of us.

Wasn't in favour in the Mailey Drive extension, not a good way to spend taxes

Watch the taxes. More cycling paths. Build the arena but not downtown.

Water is full of chlorine we have to run it for 5-10 minutes, and we pay for all the water going down the drain. This happened after we joined the Greater Sudbury area before it was no problem.

We care about how you spend our money.

We definitely need to get out infrastructure on plan.

We do need a new Sudbury arena because I'm going to Ottawa or Toronto for hockey tournaments and there's always a big arena where they have three or four ice pads, and its nice for the childre tourism. We are a hockey city but you would never know it.

We do need better care for senior citizen's.

We don't have hardly any services for mental illness, depression, addictions. There arent' many services for that in our cities hospitals.

we have 30-40 officers on duty at any one time.....why do we NEVER see them enforcing the rules of the road? i walk and drive all over this city....i can count on one hand the number of times in on that the chances of them getting pulled over for speeding, texting, drinking and driving, running red lights, etc....is like 1 in 1000. that is the main reason why there are so many lawbreakers on the r

We have a serious problem with bears - far too many in the city - more stray bears in the city then there are dogs and cats. These strays come back repeatedly and it is a very serious matter and son that moves them further away.

WE have a tree in the front yard that they tagged, dead and never cut down.

We have people who go to city hall and talk about the issues regarding the roads and other services. They should be listen to feedback and act on what we've requested so that things can get done. city staff should be the one's doing their job effectively.

We have to look at quality over quantity and avoid band aid solutions, too much money spent on studies rather than actually getting anything done.

We need a Bed Bath & Beyond. More hiking trails that are actually open because a lot of them are closed.

We need a better arena and a better sports complex for the kids. We can't build on the one we have downtown and should relocate it to the outskirts that way people on the outskirts can have their and culture and marketplace days.

We need a better mayor, if that could ever happen. I love my city but...yeah. A better mayor meaning one that's

We need a recreation centres and bike paths in

We need a recreational center in our area!

We need a Tesla dealership for eco friendly cars. Our pollution is out of control.

We need a unified plan that council, staff and citizens can buy into and regular updates on how we are progressing.

We need better hydro - the cost is really high, and water as well.

We need better snow removal.

We need more garbage bags, fix the roads, and build the arena.

We need more help in the smaller towns to help revitalize it. We have no community centres or programs, but the bigger parts of the city have them while we don't.

We need more medical test centers for seniors, and they should be all covered. Education should not be on fast forward, they have too much of a workload on schools, we cant have environmentall

we need road repairs seriously our roads are very bad.

We need snow removal, construction on highway (especially highway 17 and 400).

We need some jobs. I'm thinking of other people and my children.

We need to be actively searching for a major employment opportunity

We need to do more about climate change. Emergency funding for homeless and near homeless needs to be increase. The equivalent of Chip.

We need to improve the buses and roads.

We need to look forward towards the future. We need more diversification just to keep the younger people working here. I feel like in 20 years the city will become a ghost town. We have great educational institutions here, but it's useless when the people who graduate can't find work, and are forced to work at lower income jobs just to get by. Which in turn, will make people want to leave elsewhere to find work. Public transit needs to be considered so that we can get the best services for not only the younger people, but for the seniors, as well. The council is useless because there are roads that aren't getting fixed, waterlines that are leaking, and the taxes are rising. We need people who'll attract industry and looks forward to more productive solutions and not looking back.

We need to see evidence that the council is making strategic decisions. That they have a vision for the future and that they're taking the steps to get there.

We need to stop performing endless studies and actually get some projects done. The City needs to be more entrepreneurial and business like in attitude and operating style The City should reconsider their strong aversion to borrowing and move away from payas-you-go. Borrowing at current rates is prudent Council needs to focus more on implementing overall long term vision than spending time on minor issues best handled by city staff

We need to work on our roads, garbage, and political corruption in our town.

We pay more money for waste water, than for regular water and it makes no sense. The city is retrofitting the tom davies square foyer and refused public use bookings for both 2016 and 2017 but there is no work being done. We really need a new arena.

We really need to think about the future instead of pleasing the older generation. The youth are our workforce. and we have no reason to stay.

We should have a box to give anonymous ideas and tips.

We shouldnt have contractors from toronto doing work for sudbury when there are so many unemployed people here

, nice for the community. That's one thing I can think of - for
e year that i see a cruiser with someone pulled over. people know bad, they know police presence is almost NON-EXISTENT!!!!!!
neone will end up getting hurt. They need a relocation program
We shouldn't have to go to our councilor just to get involved. The
services withing reach. The current arena could be used for arts
riendly road patches because it does not combat the weather.

well done, work hard, enjoy your city. It's a hard job and you won't satisfy everyone. Well done so far

Well, fix the roads obviously, and synchronize the traffic lights

Well, I don't really have anything. I'm pleased with everything.

well, i dont think of anything

Well, I think Sudbury is a great place to live. But like any place needs work in certain areas. I can't see myself live anywhere else at the moment.

well, it took me a while to feel that this is home. I don't know. can't think of anything else.

We're in bad need of cultural centers (plays, theaters). We're willing to help with the funding

What ever answers I provided you with sum it all up. It could be worse or better but overall, they're not doing a bad job.

What's so great about it when we had the smaller communities it was better and we lost a lot of services

When companies want to expand within the city especially in subdivisions, I think there's too much public oposition. Police services should spend more time in schools teaching kids road safety because it is a problem on my streets. They come into my yard which is on a hill and they go down the hill on skateboards and they curve onto the road where cars on either sides can't see them.

When I go to the city in person they're generally pretty helpful with anything. If you're going there the issues are taken care of quickly and promptly.

When it comes to tax and infrastructure, province treats us unfairly and doesn't realize unique needs of our city. Northern Ontario is a territory of southern Ontario, and they make decisions for everyone that does not work for us. when manager plans to retire there should not be a replacement for a year to shadow that manager - waste of taxpayers money-needs to be more accountability for what some employees do in a day

When requesting tree removal services, it took about 3 years from the time the request was made to the time the job was completed. After the tree was removed, it took 1 year to get the stump removed and workers removed the wrong stump. When I called to follow-up I was told it would be fixed and it took another year for the issue to be resolved after the workers had reported fixing the error when they hadn't. The time it took was unacceptable and it prevented me from doing improvements around my property.

when running for election, they all seem good. but when a problem comes up always ask someone else or hire a consultant. people who are elected don't have an answer.

When there is a dangerous situation passed onto the city they should respond quicker than they do.

When they have a construction site, there should be a time line of when they start and finish a project. I'm living in an area where they have been doing blasts to build new homes for 18 years. Lots of noise and dust.

When they have events on TV, they are too fast for seniors to read and attend.

Why don't they have Sudbury businesses doing a citizen satisfaction survey about Sudbury???

Why is it that we can't get our garbage collected properly when we pay the highest taxes. Why do we have drugs and prostitution in this beautiful city. Why are the snowbanks so high on roads where the speed limit is so high. wish would be smarter with their money

wish would be smarter with their money

With higher taxes hydro and fuel and food, investing now into this city is a must if we are to one day be the leader of the north. There is always talk of how we are the capital of Northern Ontario yet our leaders that where voted in on a promise of change always calk of how we are the capital of Northern Ontario yet our leaders that where voted in on a promise of change always calk of how we are the capital of Northern Ontario yet our leaders that where voted in on a promise of change always calk of how we are the capital of Northern Ontario yet our leaders that where voted in on a promise of change always calk of how we are the capital of Northern Ontario yet our leaders that where voted in on a promise of change always calk of how we are the capital of Northern Ontario yet our leaders that where voted in on a promise of change always calk of how we are the capital of Northern Ontario yet our leaders that where voted in on a promise of change always calk of how we are the capital of Northern Ontario yet our leaders that where voted in on a promise of change always calk of how we are the capital of Northern Ontario yet our leaders that where voted in on a promise of change always calk of how we are the capital of Northern Ontario yet our leaders that where voted in on a promise of change always calk of how we are the capital of Northern Ontario yet our leaders that where voted in on a promise of change always calk of how we are the capital of Northern Ontario yet our leaders that where voted in on a promise of change always calk of how we are the capital of Northern Ontario yet our leaders that where voted in on a promise of change always calk of how we are the capital of Northern Ontario yet our leaders that we are the capital of Northern Ontario yet our leaders that we are the capital of how we are the capital of Northern Ontario yet our leaders the capital of Northe

With winter coming, snow removal is sketchy in the outlying areas. Sometimes we wait two days before we see a snow plow. Snow removal needs to be improved. Improvement to public transportation for the outlying areas - increase the busses. Work on our healthcare. Improve on our abilities that walk-in clinics offer.

Work on the roads. more protection from bears. they are always in my yard and in the town. If i have an apple tree they come anytime of day for food. A few years ago they got rid of spring bear hunt, then landfill changed, now its all in bins. the bearts used to be at the dump all the time but now they cant eat from the landfill so they are scattered out in the city. They go to schools and parks. There are cubs that get abandoned

Work with local can structure when the city was amalgamated to ensure that the needs of those who live in "greater" Sudbury are heard - good luck! this is not an easy job - solution based planning is encoraged rather than mudslingging; are we supporting

Would like that the people who do the survey are given the results of the survey and information on future plans.

Would like the Mayor and council to show leadership within the community and start taking action on plans to diversify the area. - Enough the the budget exercises - stop freezing the taxes one year and then raising them the next - Raised their horizons above road asphalt

Would like to get more information on what their doing with the wolves and the coyotes. - Putting the school boards together will save a lot of money - combine bus routes to save money (?)

Would like to see more funding and initiatives going into the outskirts of the community, not just the core of the city

Would love to see development on Ramsey lake halted. We have this beautiful gem in the heart of our city, that is populated with houses. There is barely any green space left. We should be upping the profile of bell park and amphitheatre, we should have a waterfront restaurant/bar and other amenities. Please, please take better care of this lake. Also please consider sidewalk and neighourhood design when building new housing. I know of at least 2 neighourhoods that were build, and sidewalks were built 2-3 years later (having to cut into people's yards and driveways). And the one sidewalk i know leads no where, it suddenly ends when the road meets the old neighourhood. this is poor planning and a waste of time and money. please do things right the first time.

you are doing a fine job but there is always improvement and please fix roads

YOU HAVE TO FIX THE PROBLEMS BETWEEN CITY COUNCIL AND CITY HALL

You'd gain an incredible amount in taxes if you got rid of the Sudbury housing system itself. The roads suck.

Your wasting our money, don't use unnecessary consultants, fix roads properly, change snow plowing schedule.

You're doing a good job.

généralement bien sauf certains problems ex. mauvais état des rues, certains problèmes de criminalité, problèmes environnementaux, déblayage des rues pendant l'hiver, etc.

Downtown parking sucks. There is no after hours shopping or eating. The city is corrupt right from the mayor to the police to the works department. Now they want to change the noise bylaw. Come on. The roads suck. The quality of life is based around Optimism and positive thinking. Not the actual city.

1) The city lacks support for health and safety matters. Example; no smoking cigarettes in city parks for health reasons. This appears to be a good plan. However, I obtain a fire permit and can burn in my backyard. I can send smoke billowing through a residential neighborhood and choke out everyone in the smoke path. In some cases the smoke can send children to the hospital with breathing difficulties. Smoke can get trapped in households when they shut their windows to stop the large amount of smoke from entering their home. Smoke still continues to enter a home with the windows closed and then causes further health concerns, by staying in your blood system 40 times longer than cigarette smoke. And then there is the cost of the city sending fire personal to a burning complaint. Using the 911 system for the complaints is outrageous. However, that is the solution. What is the reason, the city does not advertise how to make a complaint for burning. When you call the fire dept., they tell you call 911 and make the complaint. Burning needs to stop. 2) ATV's are racing the streets and trespassing continuously. My grandson who is many infractions to the ATV by law have been given since the beginning of this bylaw. My friend even uses his ATV with brakes. There are no inspections for ATV mechanical fitness. Many ATV's are not fit to drive and are operated on city streets just like other motorvehicles. This bylaw is dangerous to public safety and needs to be changed. I may not vote in the next election, because several in my neighborhood are planning to move from here. 35 People in my area have moved this summer alone, fed up with how this city is run. When we spend taxpayer money on building trails for health and fitness, this wastes taxpayers money. These just become ATV trails to trespass on and destroy our environment. Without enforcement we waste money on trails. There is so little foresight into these good ideas and what is happening. You cannot have a balaw libe the withow the site without dedicated enforcement

is almost average in comparison to other cities of the size

a beautiful place to live if one knows how to take advantage of the area

A growing city that is not in touch with progressive decisions to make it better. Quality of life isn't simply measured by amenities and recruiting corporations. Lack of social services (homeless services, efficient healthcare, cultural programs). incredibly expensive for lack of services. The city's always trying some new money grab. (Parking, bonfires, garbage fines) it's embarrassing. It's beautiful, but the city has nothing to take credit for in that. A lot more could be done to assist homeless and poor and disabled

A lot more needs to be done to eliminate poverty. It's so visible in many areas. It takes my daughter an hour and two buses to get to LU when I can drive her in 10 minutes from the Four Corners. Direct bus service to LU needs to be improved in our area. Also, when I moved to Sudbury in the four Corners area area area area area. Also, when I moved to Sudbury in the four Corners area area area area area.

A lot of activities that promote community life. Beautiful city.

a lot of people have no knowledge to what is going on in the area especially free clothing

A lot of services are not recognized as very important Valley East such as proper culverts and ditching in neighbourhoods', instead the council is more concerned with frivolous projects that only benefit the chosen few that have nothing about improving the quality of leaving. Young couples can't afford to live here unless they both work, but then their second income goes to day care services etc. Get your priorities right and don't just give lip service to them.

A safe place to live; property taxes too high.

Absolutely nothing of quality to do in Sudbury and area besides bowling, bars and hockey. The air quality is absolutely absurd due to the emissions being produced by the Vale stacks. People with asthma or respiratory illnesses are limited. There is absolutely nothing to do in this town that is of quality.

accès à de nombreux sentiers pécestres dans la nature, nombreux festivals, activités culturels variées, manque de sentiers à vélo sécuritaires ou de sentiers pavés pour les rollerblades

access and transit system compared to Thunder bay is awful

Access to green space, retail availability, acceptable property tax rate,

Access to health care- Doctors, health clinics, HSN, labs Access to walking trails, lakes

Access to lakes, parks, outdoor activities like hunting, fishing, camping with some amenities of bigger cities like great locally owned restaurants, boutiques etc.

Access to lakes, recreation, arts

Access to leisure services is unaffordable for many, access to our beautiful lakes is primarily limited to lake front home owners, lakes are developed around private access and not for the benefit of the larger population, affordable childcare is limited, property tax increases out pacing people's ability to pay.

Access to nature, services with reasonable cost of living and fair pace of life

Access to outdoors easily. I was able to get a job here right out of school as well. Moved here for another job. Close to my hometown.

Access to quality facilities. Outdoor living. Northern lifestyle.

Access to shopping, restaurants and community centres is good

Access to shopping, restaurants, lakes and parks. Much to do. Would like to see more develop in the downtown core.

Access year round to outdoor activities, parks and moderate cost housing

Accessibility to a wide variety of activities; low crime; multiculturalism; education hub; downtown revitalisation; strong sense of community; high rate of volunteerism

Accessible city, good infrastructure and transit, reasonable tax base ie. not too costly to live in

Affordability, proximity to nature, a lot of good recreation, cultural and artistic resources that are accessible to most

Affordable homes, available jobs, cultural activities, outdoor activities, close to lakes, nature, good restaurants, universities, hospital

Air and soil pollution from VALE has an effect on all residents, the environment and animals

2016 Greater Sudbury Citizen Satisfaction Survey (Online)

Air quality and roads suck ass

Air quality/pollution is a concern as well as water/ground contamination from the mining sector in particular. The City as a whole is not very pedestrian friendly and for the most part drivers in the City are scary. Snow removal is shameful and many streets in Sudbury are prone to flooding, not only in the spring but any time there is torrential rain. Free or low cost activities that are engaging/fun for children and youth are required if you ever hope to keep these folks here to raise their own families when they grow up. Sudbury is becoming Big Box central. It would be nice to see some smaller, more unique stores being supported. A well functioning farmer's market with local farmers selling food that is actually grown locally would be great (or perhaps if that is too expensive to fund the City could provide more support for community gardens and simple, travelling farmers markets that could set up during the growing season in parks, etc. in neighbourhoods bringing fresh food closer to those who need it. I'm not convinced the City is very age friendly when it comes to seniors.

Alcoholism, obesity, STD's but hey we are happy, because we are eating addictive poor quality foods, drinking our emotions and have unhealthy sexual relationships.

All major amenities, decent city services, overall not a bad city.

all my health needs are being met.

All of the events, festivals, programs Ect. are offered in the city only and we always invest in the city never in the outlying communities we just keep shutting down anything that they have left. Not everyone wants to travel to the city (Bell Park, Ect.) so why do we keep dumping money into places like that (That dump arena BS). Some of the population does use these facilities but I'm 100 % certain that more people don't use these facilities as it's a burden to get their and costly considering the price of fuel ect.

All the arenas are very old, we need a performing arts center, the roads are terrible, the councellors are nickle and diming people, and there's nothing fun to do anymore.

almagation, high taxes ect...

Almost everything you need is available here.

Although Greater Sudbury in general is good. There is not much sense of belonging to a community since amalgamation

Although Greater Sudbury is a wonderful city to live in, with lots to do and see, it is not perfect

Although not all problems in Sudbury affect me directly, they affect many people that I know, which distresses me nonetheless.

Although Sudbury is a wonderful community, there's always room for improvement. Our taxes our high but our services don't seem to improve.

Although sudbury is lacking in doctors, school support, road maintenance, sustainability and eco-friendly/green initiatives, it does have good post secondary options, good commerce and decent unemployment rates for northern Ontario Although the environment is relatively clean and the crime is pretty low, the cost of living is higher than it should be, and the relatively mediocre bus schedule makes travelling by foot more viable half the time. The cost of bus passes combined with the cost of living make for a difficult living for anyone who lives alone, and the only means of relieving that is for those people to find someone else to live with. The economy is just suffering, and I doubt Sudbury (or anywhere for that matter) can do

Although there are many low income areas, and many different "walks of life", people in the Greater City of Sudbury tend to be happy, kind and helpful people.

Although very good, we can always improve in our planning, curb appeal, infrastructure (roads), heavy equipment on major roadways. also, we need to start soliciting new long term opportunities for greater Sudbury (attract new business) Always room for improvement

always room for improvement Always room for improvement

Always room for improvement in quality of life

Always think that there is room for improvement but overall I am very satisfied with my quality of life in the City I was born in and continue to live here today.

Always, always room for improvement

Amenities such as groceries, hospital and other health care, are evenly distributed around the city.

Ample resources for recreation, improved greening projects, but poor public transportation especially outside amalgamated areas.

any main issues have been put on the back burner

Are taxes are equal to the city but our services are poor

Area of residence (New Sudbury), quality of municipal services received.

As a citizen of the out lying area of greater Sudbury the city is closing everything on us where there will be nothing left in our small communities

As a minimum wage full time employee after bills are paid I can barely afford to eat and public transportation keeps going up yet seniors and teens got to ride for free this year? That's completely unfair.

As a non driver, I'd love to see a better transit system. More affordable housing.

As a person who does not drive, it is very hard for me to get around. I live in the outskirts of Hanmer. Although I am on a bus route the busses are few and far between. The roads are also not maintained in the winter. I am lucky if the road i live on is plowed daily. This means that to get to a bus i have to leave my house 30 minutes before the bus is scheduled to arrive at my stop so i can walk through the accumulated snow and ice and make it on time

As a person who is nearing retirement I am frustrated at the lack of services for Seniors in Sudbury. It is not a Senior friendly community. Poor bus routes...non existent during the day in our New Sudbury area, affordable Senior complexes, poor home care options, long waiting lists for nursing homes..the list is endless. When I see how smaller communities with a lower tax base cares for their seniors, I am ashamed of Sudbury's poor track record.

As a senior seen my property taxes go up by 35 dollars a month, yes a month, should be a. Therapeutic pool in Azilda, 1 can't be at the hanmer pool at 8 am To go swimming, I have health problems, my god this is so terrible. Make something senior friendly, accommodate our needs, never Mind. and stupid arena.

2016 Greater Sudbury Citizen Satisfaction Survey (Online)

As a stay at home mom, it's very difficult to get anywhere in the city without a vehicle. We do take the bus, but there is always an issue. It takes forever to get to a destination which would only be a 10 minute drive. And often the transit workers are very rude, so that puts a damper on my day.

As an active young adult, who used to live in the GTA, I find the city does not make it easy for its residents to live a healthy life-style. Exemples: *Last winter, the indoor soccer pitch closed it's doors. This location offered a space for the community to be active during the winter months, it would be great to have a similar place run by the city. *On a few occasions, friends and I went out to empty softball fields to be active and were told by city staff that although the field was not in use (nor would it be for the next few hours/rest of the day) that we would have to leave *It is beyond dangerous to ride a bike in Sudbury - therefore it is not an option for most people to commute this way *The transit system is not great (I am very happy I don't have to rely on it, especially since my neighborhood has no busses) which in turn does not promote an active lifestyle nor does it promote a healthy environment. Things I appreciate: *The multi-tude of trails *That there will be a new park (Fielding) in the south-end *The many greenspaces Sudbury has to offer *The lakes and the beaches *The downtown revival *My short commute to school/work (although if you open up a southern/regent entrance to Laurentian my life would be even better...)

As an import, I love it here but there are many things that could be improved. Shopping, access to airport, train transportation, bus transportation, bicycle paths, downtown core...

As an introverted student, I am not interested in the bar scene and I like nature. So I am grateful for all the trails, parks, beaches and green spaces but I find that there is not a lot of nightlife variety. As far as the world goes, a very good place to live. Low crime, lots of outdoor recreation nearby, but there's always room for improvement. Also the small-town mentality of the population can be difficult As I have lived here for far too long, and seen the city pander to the same old things, and same old groups that run this city, or own much of the development of it. As well as seen the working/lower class become further and further marginalized. As stated in my issues it is very dangerous to walk in our city. Every senior I know has had a close call at inter sections. Also there is not many places for seniors to get fit. Most of our pools are old and not very inviting and also out of the way for people As this city makes a lot of people feel very unsafe anywhere they go. Even to visit the city most people feel unsafe. There is an undependable, unorganized and unreliable government and services running this city. A community should have more say than the government.

As very active young seniors (56 and 60) my wife and I take full advantage of being able to run, walk, snowshoe, ski, bike pretty much everywhere any time of year. This city is beautiful with lakes and conservation areas within our boundaries. The city is increasingly diversifying so that we can enjoy different cultures, foods, faces and perspectives. We have a strong educational base. We live within 2 hours of at least 5 provincial parks. We have a low crime rate and robust caring population. Aside from being in Ontario, where we are taxed and charged the highest rates for services across Canada, we have a poor quality of life in Sudbury. Our roads are terribly built to withstand the abuse by vehicles. They are poorly maintained, repaired, and rebuilt while our service watch over the construction cutting corners with blind eyes. We don't have a state of the art facility to enjoy any forms of entertainment or business use to attract people to the city. We could use a new arena or conference centre. Our infrastructure is crumbling around us. Our bylaws need to be reformed and Council needs to stop implementing useless bylaws. Council has lost touch with the residents and we need them to better represent the residents. Especially with provincial matters, it affects the city as a whole.

Aside from poor infrastructure, it is nice to live in an area with an abundance of nature. The atmosphere in Sudbury is more laid back than Southern Ontario. Shorter commutes than Southern Ontario. Pretty good access to arts and culture. Aucune opinion

Availability of wild spaces.

Average

Average, but not because I feel the city contributes. Municipally Sudbury is not a well run city. The lakes, outdoors, and people here for me make it enjoyable.

average, could be more sense of community. city does not cater to an active lifestyle.

bad roads ... we keep loosing power (Dowling)

Basically we have what we need to live via shopping etc. But we don't have anything to do in the winter unless you own a snow machine and in the summer, you should own a cottage. It would be nice to have more music or entertainment venues, more bike lanes, better roads and better transit service in outlying areas such as Garson.

Beaucoup de pauvreté et état des routes lamentable

Beaute des campagnes environnantes. Pour jouir et etre en securite il est favorable de sortir de la ville.

beautiful area, no traffic, tax's aren't ridiculous and people are generally friendly

beautiful city and surrounding area

Beautiful City, great walking trails, lots of sport facilities for all ages, cultural diversity, many festivals and lots of community activities in all areas of the Region of Sudbury

Beautiful in the summer and a lot to do. In the winter, Sudbury is lacking in events/activities

Beautiful landscape, clean, lots to do, respectful of each other

Because Because

Because of lack of services ... Lack of consultation with citizens. I thought our councelo'rs were to bring our concerns to council but have since been told councelor's responsability is to carry out council wishes !!! Since When ??? Ignoring or disregarding legit concerns re Daycare , homelessness, building roads in the middle of driveways, And the list goes on.

Because 5 is as high as it gets and unfortunatly i believe other cities offer better lifestyle options

Because a lot has to be done with our roads and special education for the children

Because a lot of things have changed

Because although there are great things about Sudbury, an outsider coming here wouldn't immediately recognize them due to the poor state of our roads. It makes it look like Sudbury doesn't care.

2016 Greater Sudbury Citizen Satisfaction Survey (Online)

Q22 - Why do you rate the Quality of Life in Greater Sudbury the way you did? Because as it's a lovely town we spend to much on rent (with how much we make) and how often our cars are destroyed by out poor toad's and snow remouval Because even though Sudbury has challenges, Sudbury is a great place to live in. There is a nice variety of activities and people here are friendly and pleasant Because for myself and my children, there are not allot of places that we can go and do things. We have beautiful lakes but that's about it. I have relatives who have visited for the first time to Sudbury and can't believe how for a city this size that we don't offer more to the people who live and visit her. I have a daughter who lives in the second and they have a huge water wave pool as an example and they are so much smaller then Sudbury Because honest people work hard to buy their own house and land and you make rules like no parking coach/rv closer than 20 feet from road. No non-licensed vehicles at all in yard. We can't even work on our own car to replace another. Not everyone can buy new. Instead of helping homeless with city money you would rather make it harder for home owners. Since you amalgamated you stole everything from hard working small town people who made their towns great. Maybe you and has had not doctor for four years...because there are no good jobs for graduates and those out of work, because housing is disgustingly high, because city hall Because hydro is too high, their is a terrible doctor shortage, my Mom is needs to pay more attention to the people. I have called and left messages and emailed the councillor for my area and never ONCE did he get back to me....why is he getting paid....what is the slush fund up to....too many bears....I could go on. Because I do live in a good quiet neighbourhood but the amount that is paid in taxes and Hydro is unreal and makes it tough to save money. Because I DO NOT live in Sudbury, I live in Lively and our community is amazing, except we are negatively affected by most decisions made regarding taxes, schools, arena and road maintenance Because I don't believe my life is perfect here. Because I find the city is "dead". There is not much going on, especially for the younger generations. There are only bars and a lot of crime. For example we have no place for children to play indoor soccer. It's such facilities that the city is lacking. There is also nothing to do. You can go to a movie and dinner and that's about it. Crime rates are very high because i got a roof over my head lul Because I have lived in Sudbury all my life and even though I love it here It seems like peoples safety is lacking. Elderly people do not feel safe went they are out or in their own homes. I used to feel safe walking around our neighbourhood by myself and I even feel uneasy doing that. Because | live in the out laying areas and have been here over 57 years and love where I grew up and live. I have seen many changes, the worst one was the Amalgamation. This should have never happened. All it did was raise our taxes so that Sudbury could have more. But it is what it is. But I still love where I live. Because I live in the Valley, I have a good job and my kids go to good schools. Although I think my taxes are ridiculous and think the Valley shouldn't have become part of Sudury. Services went down and I pay ridiculous taxes. Because I live on outskirts. Only south end part of ward 9 benefits Because I love my City Because I think more can be done for getting safe bike lanes and improving the roads Because I think the quality of life I have in Sudbury could be made better the quality of life is great as well we are at the midle of the great citys and we have services that make life easy because I think we can improve in so many aspects as a new Because if we had less wasteful spending then it would be a 5 Because it can be improved! because it could be worse and if we got a new council it would be better. because it is Because it is a safe place to live for me and my family. There are so many parks to bring my son and activities to take part in. Because it is a good place to live but not great as it's name implies, there is much room for improvement because it is becoming a slummy town..bad roads, drugs, bums..not everyone can afford the high end of Sudbury, and though I worked all my life, I cannot afford better housing myself any longer on pension...the city is becoming a have, and have not society..you are not looking after the people Because it is extremely expensive to live here (\$750 for a one bedroom apartment in the Donovan? Come on!) Maybe that's why we have so many damn homeless people. Your bus passes are pretty expensive and that makes it hard for us to get around to look for jobs so we can make money. Because it is nearly impossible, and absolutely dangerous, to navigate through this city on a bike. Lacking infrastructure, archaic laws, poor driver awareness of rules of the road, and disjointed trail network makes it hard to be physically active in normal living activities. Because it is ok but not perfect Because it seems very average, not great, not bad, Average! Because it's not bad but not perfect ...? Because living is Sudbury is good but there is always room for improvement as a City. Because my pride brings it to 3, yet the lack of leadership and internal disfunctions are greater inside our municipal government. Rather than play the politics game all year round. That's where it drops to 3. Maybe better to actually tackle the major issues hindering our community's successes. Because my quality of life is fine because of hours of operation of city facility's Because of our deteriorating roads1 because of the air pollution and crime

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Because of the Farmer's Market downtown from June to October, the vegan/vegetarian options (although there could be more) for restaurants, the safety and protection by police, the education available for children and adults, the parks and natural settings for walks and recreation, the lakes, and friendly small-town bilingual (French/English) living.

Because of the high cost of living

Because of the increasing number of homeless and low income people and families in the city.

Because of the natural spaces

Because of the service we get from the City is bad, Our road are awful, and i find that the stuff done is not fair for all our township, some get more than other

Because of the three topics I mentioned two questions ago.

Because of the governance we have

because our basic needs are being met, crime is low, people seem happy

Because our allows allows aggressive dogs to run loose, they defecate in our yards and harrass people. All also runs a business has erected a fence over foot high (looks like we live next to a wrecking yard. burns leftover treated wood in his woodburning appliance which even enters our home through the HVAC. employees park along the roadway adjacent to a school yard and even in the drainage ditch, causing a sight obstruction both visually and physically (winter maintenance). It makes it more dangerous as you can't see if someone is comming out. This whole section adjacent to the schoolyard fencing should be a no parking zone. After repeated complaints to city bylaw and animal control by myself and my other neighbors this situation remains unresolved. We are told no one else complained, but we all talk to each other so that doesn't jive.

Because our roads are horrible and is costing alot on vehicle repairs. Plus winter road maintenance is like we are an after thought.

Because our roads are very poor quality and the city doesn't care about outlying areas. Focused too much on the core of Sudbury. Also Gas & Hydro rates are too high!

Because rent and other things are not affordable. ...roads are bad

because seniors are forgotten,, age for a senior was raised,, i think 55 was a good age to be considered such not 65. those that have very little will never have anything.

because so much needs improvement and it is embarassing to live here

Because still is a safe Comunity and happy Comunity

Because Sudbury has so much natural beauty. All shopping near by. Decent restaurants

because sudbury offers all the shopping, dining and entertainment we need

because Sudbury still needs better bike paths

Because taxes and utility bills are so high I can not afford to do a hell of a lot

Because the City does not take care of itself. It is dirty and run down, people do not feel safe walking around (especially in the downtown area) local businesses are shutting down as they do not have the support from the city. The rent and housing prices are way too high, food costs, hydro, water, heat, gas is all too high. If the City of Greater Sudbury would show respect to the people and businesses and streets of Sudbury, the community would be happier and take better care of our city.

Because the city does not take care of the towns on the outskirts, the are being ingnored

Because the city has plenty of great ideas, but I feel that it is mostly local community groups and studios that are creating a change in sudbury. In my opinion, the CGS doesn't put enough money into the creation of parks, landscape and events. Because the City is not supportive of Youth annotative in our community achieve there ideas and goals by working along side the city.

Because the city itself is rather nice, however the difficulty of life for people is rather high. There aren't as many businesses here as people think and there are less jobs that aren't based around trades. The cost of living is very high here as well so people who do not live on a high budget find it difficult to live on their own. The quality of homes versus the cost of living is very low.

Because the reality of living in Sudbury is that there really is nothing to do here. Horrible for kids and expensive. Our taxes go up with out just cause. Our hydro rates increase adding to a higher cost of living without higher paying jobs. Some of our elected officials act as The smelters poison our air without reprocution. Some area pay city like taxes without the services.

Because the roads are an embarrassment, not safe to ride bike in City, treatment of Muslin by the general public is not good, I am not a Muslin, but I have many Muslin friends. Property taxes are always going up along with registration for rec programs, utility, lack of return call from politician, too many cigarette butt on the grounds, need to encourage citizens to put their beverage and snack containers in garbage or recycle containers provided, need better Welcome signage entering the City of Greater Sudbury (look at Innisfil).

Because the roads are bad, the shopping is pathetic, there's either too much construction or it takes forever to get it done and the people are generally unfriendly.

Because the roads are brutal.

Because the roads are in such poor condition. There are holes everywhere. The city is more interested in where to build a stupid arena than they are about fixing roads so people can drive to whatever they are going to. We don't need a new arena. Fix the garbage we have here and get on with it. The city talks about infrastructure, it's all falling apart and they are worried about moving the police so they have a bigger building. Oh poor police officers are able to hear their colleagues exercising. Get rid of the costly gym and have them purchase a pass for a gym like everyone else! why should the taxpayers support their physical fitness. If they need to go to a gym buy a member ship. Keep them where they are.

Because there are a lot of issues. Like brown water in the west end. Ridiculously poor road conditions. Construction during peak times and rush hour. Bus service that is either early or late. There are some good points I guess. I'm not sure what they are exactly

Because there are good & equally not so good

Because there are quite a lot of people who I would say have a low quality of life in this city, but there are also some people who have an excellent quality of life. They balance out to a 3, but the fact that there is so many people with lower quality of life is somewhat disappointing.

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Because there are very little activities provided at a low/no cost for families. The city is putting money into trying to make the city a better place but the funding is not going where it should b out as part of the funding being provided by the province. Why not install more fountains where water bottles are not required similar to the new fountain at Carmichael Arena.

Because there is always room for improvement

Because there is always room for improvement.

Because there is always room to improve.

Because there is parking in the city core and there is nothing for teenagers to do. The downtown has no police presence and most people don't feel safe because of the rift raft at tim horton Because there is room for improvement

Because there is so much room for improvement. The city could invest in beautification, in a concert hall for events (many of which simply skip Sudbury when booking tours, but play the Cap Bay, and now the Machine Shop in Sault Ste Marie. There are lots of backwards policies in place both in Sudbury and Ontario that make it a stifling place to live in many regards. Sudbury has rather than paying the cost to restore them, and has also missed many opportunities to do forward-thinking works.

Because there's always room for improvement.

Because this city could offer so much more. I feel the city is still way behind the times. I also feel like it takes a very long time to get anything done, and done properly the first time.

Because too many opportunities are being missed

Because we are a large enuf community to have many amenities of larger cities yet small enuf to feel known and appreciated

Because we are doing 4/5

Because we don't get the same treatment living in the valley

Because we have a mix of wilderness in our backyards and the best of small-city living. We should celebrate being small but strive to get better.

because we have enough to live a happy life but not an exagerated quality of life

Because we have every within the city limits such as lakes, parks, shopping, a fine hospital, good housing, a number of senior facilities, good Cadet Corps for our youth, many buildings and buben started, a good fire and police presence and a population that works and plays to-gether in a fine fashion.

Because we have had bears in our yards daily for the past month, our roads are in bad conditions, and our snow removal in winter is deplorable. But other than those issues, life here is quite

Because we live in a beautiful, caring community......and I love living here.

Because we need lots of improvements in our tiwns around the city

Because we pay high taxes but have less services than if I lived right down town...in some intances we pay more taxes than those in sudbury...activies are expensive and not always available. outlying areas pay greatly for this and have to travel for our amenities. I don't think everything should be located in the Sudbury area...we are all part of the City of Greater Sudbury

Because we still have the (have and the have not) communities depending on your regional councilors.

because we want people to live here or to travel here and the condition of the roads in the area is horrible.

Because while I see that some people's quality of life is just peachy, I can't help but be aware of how the quality for many others is terrible. No centralization of services, terrible public transp tape...I could go on and on. I feel I was being generous with a three.

Because Why should I rate it higher or lower

Because, although I generally enjoy living in Sudbury, 5 is too high and there's always room for improvement. For a city of it's size, Sudbury has some catching up to do culturally. Without a si of irreversible blandness; of developing into a mid-size city indistinguishable from other, nearby mid-size cities.

Because, although I think Quality of Life is great, I also believe in improvements, and I do see some room for this. One problematic area is what I perceive as a lack of affordable housing alte although we've made some progress in the area of accessibility for our citizens, there's still a LOT of room for growth and improvement here.

Because, it's coming along but I still feel as though our council and mayor are afraid of making decisions....always needing to waste money on hiring outside companies to tell them what to d is scary to walk in at times. Over all I gave it a 4 and not a 5 because it's home, but still needs some improvements.

becuase I am happy with the services that are provided. In fact, I know that I do not even come close to utilizing all the services that are available to me and there is so much out there.

Being 34 there's nothing to do in this city. The city puts such heavy restrictions on anybody trying to plan and put on events that we barely have any. The city is falling apart we have to spend condition. We have some of the highest rates of cardiac disease in the country, same goes for occurrence of cancer. The smoke stack is one of the main reasons but vale was allowed to get o none existent. Businesses are constantly failing. We have no diversity in our economy.

BEING ON DISIBILITY THE COST OF LIVING AND AVAILABLE APTS FOR GEARED TO INCOME AND SECURITY

belle ville

Besides the three topics I listed in the previous question, Sudbury is a good city to live in. We have all the conveniences of a large city while being only a few minutes drive from nature and countless lakes. besoin de plus de loisirs; par exemple pistes cyclables et eleminer bateaux a moteur sur lac ramsey

Besoin de réparer les chemins, de gérer de façon efficace la population d'ours qui grandit de plus en plus, avoir plus de refuges pour les sans-abris

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be. For example, the water bottles that were being handed
n's and the bus station.
pital in North Bay, the Community Auditorium in Thunder a history of knocking down the beautiful old buildings
4.1
usinesses have been improved, more medical facilities have
e great!
They are closing many local facilities (ie arena's) and the
portation system, dupication of services hidden by red
strong hub of local culture and commerce, the city is at risk
ernatives and other services for aging baby boomers. And,
do. Sudbury is beautiful, except for the roads and downtown
d manay constantly to fix our vahicles due to herrible road
d money constantly to fix our vehicles due to horrible road out of cleaning up their emissions. Our job market is almost

Big mining employment numbers are still stable. environmental conditions are improving locally due to re-greening and pollution reduction. people are friendly and overall good place to live. the reason I do not give a 5 is because there are not enough youth oriented activities.

Blue green algae, sewer dumping increased 400% or people without city sewer and water and these are the citizens paying the highest taxes!

Bon sens de sécurité. Beaucoup de divertissement offerts par les organismes culturels.

Bons espaces naturels, gens heureux, emplois stables, etc.

born and raised here seen the city grow over the past 50yrs, would like to see it continue to grow so the family i have raised stays

Born and raised in Sudbury, obtained a great education and employed here. We have the best lakes, forest, walking, biking trails, and many community events

Both husband and I have good jobs.

budget priorites courantes employeurs non progressifs

By laws (24hr stores) construction why does it have to be during the day lets get onboard here look at our friends down south

Ça vit bien à Sudbury, c'est assez grand pour moi.

Can't go for too many walks or you are hit up by beggars because everyone is too poor to make it from paycheck to paycheck. It costs money to do anything nice, even fishing takes money for gas n bait

Car les infrastructures sont corrects, les services quand même biens, déneigeage correct, etc. Nos représentants nous écoutent (conseillers municipaux). Nos taxes sont quand même assez élevées alors pas un 5.

Car nous avons tout ce qu'une grande ville offer en conservant l'aire d'un petit village

Caring people in the community; Beautiful lakes and trails to enjoy; Beautiful lakes and trails; Community leaders trying to make a difference; outdoor events and festivals; it's always been home no matter where I have lived during different periods of my life

cause

Cause the city is always crying about money and am to make stupid decisions also there is nothing to do in our city

Cause the cost of living is geared towards the upper class and people have trouble affording anything unless they are making at least \$100 - \$200.000 a year. Also just look at all the homeless people and all the drugs being used on the streets. Its really sad when you see needles at the local park or people shooting up when you walk by them.

cause we have industrial sectors within city limits

Cause. You dont feel safe walking by yourswlf without drunks asking you to give them money and theydonttake no for an answer

Ce n'est pas parfait, mais on vie bien à Sudbury, en français aussi bien qu'en anglais. Nous avons presque tous ce qu'on a besoin pour vivre pleinement, peu importe nos préférences. Nous avons des lacs, de la nature, de l'espace en masse, des magasins de toutes sortes, des spectacles, du théâtre, de la musique, etc, etc., etc... Il nous manque quelques choses (centre de congrès, Place des Arts, services de soins de longues durées en français), mais c'est tout de même assez bien. Certain locations of Sudbury require more TLC than others. As a single mother I can speak for some others in regards to cost of living and child care. It is outrageous.

Certaines régions sont toujours défavorisées suite à l'amalgamation de la ville et des petites communautés. On empêche souvent les jeunes familles de s'épanouir et d'investir dans sa région, en faveur des grosses corporations (construire sa maison vs. en acheter une neuve de Dalron, par exemple - Dalron (et autres compagnies semblables) peuvent se permettre le 14 000\$ de frais de construction; une jeune famille trouve cela découragent. Il faudrait aussi addresser le défi de ramasser les gens souffrant de problèmes de santé mentale des autres régions du Nord afin de favoriser NOS résidents atteints de ces défis.

C'est une belle ville et les gens, en majorité, sont gentils, cepandant, il y a beaucoup de gens qui n'ont pas le sens de responsabilitée et quand ils font de mauvaises choses (ex. jeter les dechets sur le chemin ou laisser leur cour devenir un depotoir), ils se font poursuivre par un departement qui n'a pas de resources necessaires pour faire les mauvaises (ou peut-être négligeant) personnes repondre a ce qu'ils on fait.

Citizens are paying more tax dollars for fewer services. This contributes to diminishing lifestyles and making the city a less attractive place for investment.

City could greatly be improved

City has a lot to offer...lots of activities, festivals, lakes in the area

City has nice trails and walking paths but they are not connected. Easy to get out and enjoy nature / be healthy only if you have a car or live in a "good" part of town.

city is central to ontario, you can do or buy almost everything

City is clean with lot's of parks and lakes, good hospital, thriving businesses.

City is very hard to deal with. There must be accountability when spending tax dollars. Council seem more interested in legacy projects. Many topics are pushed aside.

City of greater Sudbury should be running the city for the tax payers and not the administration. The term service should be first and foremost on the minds of everyone employed by the city, which currently it is not. Fix the roads, plow the streets, stick the to the primary issues. Arenas should be left the private sector. Tax payers should not be counted on to build venues which in other areas are built by the private sector

City of Sudbury is not proactive. They are too afraid to take chance and advance life in the city

City takes a very long time to make decisions in Sudbury and they are usually bad ideas that forget to accommodate people with different schedules and lifestyles. Also, many young residents are leaving the Sudbury for bigger and better cities like Toronto and Ottawa because our stores are old and stale, arena is old and boring and there's nothing to do in this town for fun other than bars, especially at night. We need more tourists attractions.

City tells us to do all their work or contract things out then city & workers complain about not having the work. Initially the jobs that were city functions, should come back to city: less contract cost, creates more middle class jobs (working for city), and better control on what's really going on. Accountability vs finger pointing and pretending that they don't know what's really going on... Ah it's not us any more so really not or problems. Even if city contacts stuff out, it's still their issue to address and make sure to stay on top of it.

Clean

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Clean drinking water, beautiful lakes, a true 'northern' feel, etc. There is plenty to offer residents in the way of services, facilities, restaurants, entertainment, etc. One just has to be open to seeing these options. Dependable health care options and emergency services.

Clean, safe and friendly place to live.

Close to all amenities while also being close to nature.

close to nature, lots of lakes, university and other higher educational institutes, nice and friendly people and affordable housing market

Closing of community schools will have a negative impact on the kids and teenagers. Seniors struggling to stay in their homes financially. No new business coming to Sudbury.

Community based City. Beautiful city with lots of outdoor activities and community events

Community connections. Community involvement and caring by volunteers. Great landscape - trails, lakes, green spaces. Good size and atmosphere to raise a family

Commute is short. Everything I need is easily accessible. However, I have to leave town to have something to do. Concerts festivals etc. Sudbury events largely focus on family and local talent which is OK. But with no kids I am just not interested or really welcome. Also friends and family left town for work. So I have to travel to see them. No reason for them to come back here. I am one of the lucky ones to find a good job but even then any promotions are out of town.

Compared to cities like Detroit and countries like Syria we have a good clean and safe living area.

Compared to other cities, Sudbury has a lot going for it. Green spaces, lakes, walking and hiking trails, ATV and Snowmobile trails for those who enjoy the outdoors. There is also theatre, festivals, concerts for those who prefer other forms of comparing with other cities.

contrary to what some people think we are not an attractive city - many places have lakes and wilderness near by many smaller communities have much better city plans and facilities we are good at bragging but really shouldn't be Convenient areas for shopping and eating out. Easy access to necessities. Need better roads,

cost are too high having to live pay to pay

Cost of Living in Sudbury

Cost of living in Sudbury is outrageous. Services are terrible.

Cost of living increases, income doesn't increase therefore less disposable income. There's not much to do in Sudbury. It's boring compared to other cities. Hospital is terrible in regards to wait times. Our Howard Armstrong complex is falling apart. The city tries to control too many things.

Cost of living is good, especially if you own a home and do not rent. Economy is flat right now with the price of nickel but buoyed a little by all the MUSH jobs in the city. Concerned about Hydro privatization. Energy is the main cost of most mineral extraction processes, mills, and significant to manufacturing. Lots of nature and outdoor activity opportunities. No motorsport park and no ability to ride a bicycle around town keep it from getting a 5 in the leisure department. Does'n't feel like a big city. No traffing jams and plenty of parking.

Cost of living is reasonable.

Cost of living is very high, cost of homes/rent outrageous

Cost of living rising faster than employment compensation

Cost of living too high with a high unemployment rate including gas housing food and utilities. Food banks and such organizations to help less fortunate are not doing so to the demand or quality that is needed. I was making near a year and I'm currently making less then half of this in a 3 bedroom apt that is 1300\$ per month and this is the average cost of a 3 bedroom apt. I've owned two homes here in Sudbury and have worked all my life. In the last 4 to 5 years it is near impossible to get a job in my field. I've applied down south where pay is better jobs are more available housing and food and gas are much more affordable and the roads and communities are clean and we'll maintained. Vehicle maintanece is a nightmare here! Additionally there is very little affordable or free family events to attend which is extremely disappointing.

costs are increasing but wages and pensions are not

Costs have risen astronomically and our wages are not keeping up.

could always be improved. I live in garson and the parks suck

Could always use improvement! Road infrastructure and transit services equates to more time spent travelling. Improved services and infrastructure would reduce travel time to/from work and thus would improve quality of life.

could be worse, could be better

Could be better

Could be better but it is worse in other parts of the Province.

Could be better managed.

Could be improved with better politicians

Could be improved. Need less unemployment, care for homeless, better housing for seniors, better infrastructure, beautification

Could be significantly better

Could be worse but definitely has room to improve

Council constantly gears rules to effect a change they want, regardless of the citizens' opinion, the downtown core really needs more policing and a huge clean-up where there are many homeless people, drug addicts attending the 'clinic' right downtown and harassing the working folk for cigarettes and spare change, our roads are in such poor state that it costs us more money to maintain our vehicles, the outskirts don't have the same bus schedule which prevents some from accessing services or getting to work on time, our opinion is rarely solicited when making debt-enabling decisions and I doubt this survey will hold any value other than demonstrate how unhappy we are !!

council wasting our money instead of improving services. constantly delaying projects that could benefit the city ie arena and motorsports park. not doing anything to promote businesses and attractions from coming here. Taxes too high for what we get. All I see for my \$3000 is 3 bags a week and the occasional snow plow. In general we were better off before the Greater city was formed.

Coût de vie, présence de lacs, criminalité

Cout trop chers pour la valeur

Crazy taxes .. Shitty roads

Crime is increasing. Roads are disastrous. The bus schedule for the valley buses should be more convenient.

Crime, homeless appearance- unwelcome harassment in downtown core.

Crime/criminal activity. Public's general apathy and disregard for others.

Current planning approach is based around the car, which limits efficient development, harms the environment and is dangerous for pedestrians and cyclists. Terrible transit service. Slow bureaucracy does not respond to real needs of citizens. Decent, affordable housing is very limited.

cuz i did

Cuz people don't care about others and basically were going to crap because Ppl only want money and thing only for them selfves

De belles communautés unies. Un milieu artistique vibrant et en constante évolution. Plusieurs bons restaurants. Amélioration de l'état environnementale. et Mauvais été des routes. Problèmes d'itinérance et de consommation excessive de substance (surtout visible au centre-ville). Problèmes de transport en commun (horaire non-adéquat pour les région) et manque de pistes cyclables.

Decent job (finally), don't have to take the bus, nice neighbourhood

Decision making lacks

Definitely room for improvement as mentioned previously, but quality of life is what you make it.

Definitely room for improvement, a 5 would imply there is no room for improvement

Depends on your definition of quality of life.

Despite still being behind on social and economic fronts, Sudbury has shown some positive growth potential in these areas recently.

Despite the fact that all households are taxed at the same level, development and services are clustered in the city and outlying areas are neglected. Transit services are not provided to all citizens on an equal basis, thus making access to services an impossibility in some instances. Side roads in some municipalities are degraded to one-lane cow paths while city arteries are repaved repeatedly to repair the substandard work done by contractors that the city rehired repeatedly despite the obvious poor quality of work done. Lack of services to assist seniors who wish to remain in their home but require assistance with transportation, yard care,

Diverse and reasonably priced recreational programs, childcare subsidy, abundant low income housing, many services for mental health, addictions and poverty reduction. A lot of new businesses, events, and festivals. don't believe we do enough for seniors and homeless,

Don't feel safe with all the break ins and thefts and vandalism and cops doing nothing about it. Taxes are too high and yet services are being taken away. Only thing that makes it good are services offered by programs that are not funded through the city or have private funding.

Downtown is decrepit and there is a general lack of availability of services (health care in particular).

Drinking water from Ramsey Lake is contaminated Land masses are being destroyed by retail opportunities or housing projects There should be more rules and regulations regarding mining to reduce the amount of air pollution being released from production that affects the surrounding areas of Sudbury Public transportation from surrounding areas of sudbury, i.e. Val Caron, Lively, Chelmsford etc., is poor

Drug addicts, prostitutes, alcoholics, homeless people, starving families!!!

Due to the general vibe of the city

due to the people and the local businesses and the area, not necessarily due to the municipal organization.

During the winter time: the city is very slow cleaning the rods. Spring time: every year, around the same time, roads constructions starts and lasts until the beginning of winter, and nothing gets done correctly; therefore, every year they have to re-do it all over again. Every year the same story. It is either the city is negligent and they are happy for that or the city is not doing its job properly and that's worse

ease of travel to the city, it's beauty and kind friendly people

Easy access to good drinking water, access to outdoor activities and burgeoning diversity in culture affecting dining out options and cultural events

Easy access to stores, etc, services. Short ride to all kinds of lakes. Short commute to work. Small town feel, friendly community

Easy commutes, access to outdoors, thriving entertainment.....

Economy, cost of living.

Elderly in Sudbury find it difficult to afford proper care and housing when it is necessary. The homeless population is growing. The number of people with addictions cannot easily access adequate care and therapy. Low income households find gear to income or housing difficult to find. Over all though, Sudbury does have many resources, a green future. However the police force could be more diligent on maintaining the Donovan area as there is too much crime. I feel there should be a station IN THE DONIVAN to enforce some peace in the neighborhood. I had personally witness a man beaten with a cinder blow, a gang beat up, a man drew a gun, someone walked into **second description** attempt to rob the home. All in one years time.. I've moved since then. More law enforcement could easily achieved if we had maybe just a cruiser in the Donavan at ALL times. I wished they were more speedy to the crime scenes so they catch culprits and secure our neighbourhood. Many elderly people including my parents bought there homes there and cannot enjoy the last years of heir life because of crime.

Employment is down, the city is not clean and the high price of commercial leasing is resulting in business loss in favor of box stores. Sudbury transit is terrible and security from various companies is not good. Entertainment is lacking, as the arenas and theatres are not being utilized. Nothing is really being done to help or deal with the homeless.

employment opportunities are low, minimum wage jobs only available. taxes too high, rent to high expensive to live here, water/sewage is too high, no control over bear problem, gasoline is higher than surrounding areas En général, la communauté est toujours prête à s'entraider

En majorité, je suis très satisfait dans cette ville, mais ça peut être meilleurs.

Environmental and pollution issues, work life However the citizens are generally friendly

Even with complaints I have I feel for a more northern community I have access to what most northerners enjoy without issues. Ex lakes, trails etc

Every increasing taxes to pay for silly things like Maley Drive and other extravagancies are bankrupting me

Everyday is a struggle to stay afloat of bills, grocery bill is sky-high, constant vehicle maintenance due to Sudbury roads...

Everyone is married or divorced by 22. The other young people are smart and have moved away. There are far too many vehicles for a population of this size, but as outlined earlier, this is due to a terrible transit system. No one uses the transit system which literally translates to fat miserable slobs and 4 cars for every driveway. Sudbury is the 2nd most obese as well as the highest polluting city per capita for private vehicles.... this needs to be addressed now. The roads are so shitty and there are no bicycle lanes. This is also one of the least aesthetically pleasing cities I've ever lived in. Essentially, if you don't drive in this city, you become the most miserable person ever because not only is your transit ride going to take five times as long driving, your walk is going to be ugly. Roads look like highways and there's cigarette butts and garbage and grey everywhere. What a trashy city. I would rather live in the arctic and in isolation than in Sudbury - unless they paid me well above market salary for my profession after graduate. I've seen maybe three cyclists since I've been here. Fuck this place.

Everyone seems to be getting diagnosed with some form of cancer.

Everything about Sudbury is 2nd or 3rd rate. It is so far behind the times and out of touch with reality that it is affecting those who are progressive.

everything is expensive and there is no many places for kids.

everything is expensive, shitty bus schedule, at least the choice in great internet is ok... and downtown is overall scary..but since pokémon go im less scared to go there cuase now its mostly full of nerds like me Everything is spread out. the only family friendly events are far and few between, causing it to be way too packed to be enjoyable. Roads are terrible, people don't know how to drive in this city (we spent millions at LaSalle/notre dame and people still don't know how to merge). Because the mining industry runs this town, the rest of us are overcharged for everything. And the snow removal sucks here

Expensive place to live and poor infrastructure such as roads. Also very dirty with lots of litter.

Expensive to leave. Hydro costs. That is provicial

expensive to live here

Family, outdoor activities,

Far removed from many things, horrible roads

Feel happy with the community I live in, enjoy the activities/parks provided by the City

Few amenities compared to other cities of the same size. Few options for local shopping. Impossible to live here without a car, which makes cost of living disproportionately high for a city with so little to offer. Find taxes are very high for the services received. I find the water/wastewater bills very high.

Finding a job is difficult

fix the damn roads and have plows ready in the winter. I'm actually get tired of being snowed in when the city knows a big storm will hit overnight. Be prepared. Use better matierals for the roadwork. The transit system is a joke here. It takes over an hour to get to the south end from Gatchell. That's ridiculous. I would ride transit more if it had better routes. I do love all the trails and lakes in Sudbury. There are plenty of things to do here that I enjoy.

Food is as expensive as food on the west coast, but poorer quality. There are not that many high paying jobs for people who do not have degrees

For a large city, we appear very backwards to our Southern neighbours. Change comes too slowly and our seniors have to deal with too many issues like housing, costs and poor services.

For most people, life is good/very good - there are lots of people employed gainfully with opportunities for advancement. For some, in the city, work is going to out of town contractors (I.e. Iron workers). Others are struggling to make ends meet with multiple incomes due to high cost of living (rent, utilities, taxes, property prices)

For my age group, there are not as many opportunities in Greater Sudbury as there are in bigger cities. Also, as a student, I am unable to afford a car and the lacking transit system impacts my ability to travel and participate in community life.

For my family the quality of life is very good. We are middle class, own a home and are retired now. My daughters have never had an issue finding a job but I know this is not the story for many people.

For the most part I love living in Sudbury. There'should plenty to do, people are friendly and there'should a rich cultural life. However, this is an extremely pedestrian hostile community, traffic design stinks, drivers regularly run red lights with impunity and trying to go anywhere but downtown using transit is nearly impossible.

For the most part it is a good city. If I didn't feel this way, I would move.

For the most part, it is a nice city

For the most part, Sudbury meets my needs to live a healthy, active lifestyle.

For what we pay in taxes, our roads should be priority not an arts centre

Freedom .safety . affordable living

Friend & family still consider Sudbury a low class hick town

Friendliness of the city, abundance of outdoor activities, having my camp only 15 minutes from my house.

2016 Greater Sudbury Citizen Satisfaction Survey (Online)

friendliness, proximity to nature, not crowded

Friendly community.. Unhappy with property taxes as well as water usage rates

From the water constantly smelling like stagnant ponds and the constant sediments contained in it. to poor road maintenance both winter and summer, constant backwards stagnant actions getting this city no where, air quality not as good as it should be despite government sampling (just look as yellow brown puking out of superstack most days, smell and burnt trees around clairebelle and - and vale claims they don't use it lol - lack of modern recycling system etc etc etc -NEVER MIND THE CONSTANT TRAINS AND THEIR WHISTLES /HORNS DAY AND NIGHT DISRUPTING EVERYONES SLEEP - WE DO NOT MATTER OUTSIDE THE CITY ITSELF.

frustration with our roads, horrible transit service, lack of downtown parking, high housing cost, higher cost of fuels, high unemployment.

Full time jobs that earn a liveable wage are few. The cost of housing on part time wages is outrageous

garson is being over-run by 4 wheelers barreling down our streets - they should not be allowed on the roads. Roads are terrible.

Generally how I feel

Geographically Sound

Getting from point A to point B without a vehicle is, at best, challenging, and at worst impossible. Transit system is unreliable, with late arrivals at stops, causing missed connections and necessitating a further payment when the transfer expires. Getting anywhere on bike is inherently dangerous. No designated cycle paths. Not allowed on the sidewalks. Legally required to be on the roads (as per the HTA, which no one knows about), but are told to get off "their" roads.

Good air quality, lots of freshwater lakes, good variety of businesses for shopping, etc, good hospital and medical care, post-secondary education available.

Good amenities and things to do, good size population, but home prices are expensive and our roadways need improvement. South end gets very congested at peak times as does the Kingsway Good cancer center, sports fields

Good choice of restaurants Excellent access to outdoor activities Many choices for entertainment

Good health care, lots of green space, access to education

Good health care, good access, choice of shopping, lots of options for low income, summer life, parks and beaches, great special events, like northern lights festival

good jobs with pensions are hard to find

Good luck finding a decent job unless you are French speaking. I grew up here and moved back 2 years ago

Worst decision of my life! Now I'm basically trapped here working a minimum wage retail job at with masters degrees. Good network of social services, decent transit (meaning it's available, maybe not convenient), variety of free programs for families, plenty of parks, beaches and other recreational spaces. Real estate is relatively affordable when compared to other areas of the province and country. I think the emergence of a dynamic arts and culture scene and willingness of citizens to work tirelessly as volunteers to make our community more aesthetically pleasing and to promote diversity and acceptance is contributing greatly to the atmosphere in the CGS. While city hall can perhaps partially take credit as somewhat of an enabler of this revitalization, I wouldn't suggest the city is responsible for it. Too much time spent arguing about campfire permits and noise bylaws to focus on the big picture.

good or fair public services, some leisure Services

Good overall

Good parks and trails, outdoors. City is not resident friendly for bylaw and permits.

Good quality of living.

Good recreational and shopping facilities.

Good services for seniors. Lovely flowers around the city

Good services, shopping. Not bad parks and rec but small communities keep losing. Reasonable economic stability.

Good services. Nice city. Could improve road work/speed (construction at night).

Good smaller city atmosphere but not much to do.

good work/life balance. enjoy the outdoors and it's very accessible. short commute to work. Flip side, the city could embrace more culture and invest more in events and tourism.

Grand Sudbury est une ville qui offre tout ce que les grands métropolitains (Toronto, Ottawa) offrent en termes d'activités, magasins et restaurants, sauf avec une population plus petite. Le train de vie est moins rapide ici que dans les grandes villes. Quotidiennement, nous avons la chance de vivre dans notre langue maternelle que ce soit l'anglais ou le français: des services au magasins d'épiceries, jusqu'au théatre et même l'éducation poste-secondaire. On remarque une fièrté depuis que "We Live Up Here" on débuté leur mandat. Les gens voient la beauté dans notre ville: le Parc Bell, les édifices rénovées du centre-ville et plus encore. À Sudbury, on a du choix quand au domaine de travail (ce n'est pas seulement minier maintenant). Etudier au poste-secondaire sans devoir aller au sud de la province c'est un gros plus aussi. Mais, pour moi, ce qui fait que la qualité de vie au Grand Sudbury est très bon, est qu'avoir une jeune famille ici, c'est l'idéal. Je sens que notre famille est en sécurité, que la police du Grand Sudbury fait bien son travail. J'adore les places vertes (champs, terrains de jeux, parcs, sentiers, etc.) pour passer du temps facilement à l'extérieure - qui est super important pour la santé des enfants. Les services de santé: l'hôpital, médecins/spécialistes, Service de santé publique, les cliniques, etc., assurent des soins de santé de qualité. Avoir des écoles francophones dans mon quartier est super important et je suis contente que ce soit une réalité ici. Bref, tout ce qui est important pour assurer une croissance en santé et heureuse des familles est ici à Sudbury. Les routes affreuses (elles sont vraiment, exceptionnellement "cabossées") ont presque été un critère pour un moins bon score, cependant, je m'en tiens ici aux choses de bases les plus importantes.

Great area and good people. Good balance of work and play. Great outdoor amenities.

Great city with great people. Roads are crap. Parking is expensive downtown and at hospital. New arena is years away. Amalgamation was the worst thing to happen to beautiful communities like Lively.

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Great Climate, many outdoor things to do, and a thriving if small Arts Community.

Great cultural activities schools sports facilities, but there is sometimes a tendency to not look towards developing for the future. ie. Backwards thinking about cycling infrastructure

Great environmental improvments over past years. Still don't have the number and variety of programs available in the city that you would see in southern cities, even those of comparable size. City burocracy seem to be in charge when they should only be a resource to council and the system to implement the orders of council. Medical services need more cohesiveness and attentive specialists. Good upper level educational opportunities.

Great improvements are happening, but still more to be done for families and health services

Great infrastructure, safe city, recreation, culture

great invironment to all sports and rise kids

Great neighbours & close to amenities.

Great outdoor life, poorly designed downtown core, core of city concentrating services from outer communities leaving a void, they need to be able to develop without requiring five acre lots, they need to keep their schools, they need transit Great outdoors, lakes, I have a great apartment close to amenities and work.

Great place to live

Great place to live and raise a family

great place to live with friendly people and lots of natural attractions and a diverse variety of experiences

Great place to live. All services available. Great people

Great place to raise a family with good air, water, access to the outdoors but have a good cultural life too.

Greater Sudbury has much to offer its citizens, particularly those interested in accessing both a range of urban and suburban living, access to a broad set of amenities you would expect from a medium sized Canadian city, along with virtually immediate access to outdoor recreation from anywhere within the city. Elementary through Post-secondary education is available at a high calibre. Health care services from general to specialized are accessible. However, the city is failing to engage a significant portion of its population, and for individuals experiencing poverty, unemployment or underemployment opportunities are few and enjoyment of Sudbury's amenities severely curtailed.

Greater Sudbury is a terrific city to reside, work and raise a family. It provides and represents the selection and diversity of a larger centre while retaining a small town feel. It provides a central link to both the northern and southern regions of the province. It's resources are in good supply. There is room to breath here.

Greater Sudbury seems to only focus on the 'Inner Sudbury' Outlying area pays high taxes for less maintenance etc.

Green space is becoming for available. Accessible sidewalks are extended to various neighbourhoods. Unfortunately, driving in Sudbury is still worrisome because of frequency of risky drivers on the roads. Greenscape, Lakes, parks, 4 seasons, recreation, culture

Grocery stores won't adopt the 24 business hours, the roads and traffic make communizing a nightmare in this town. Over inflated prices of homes. living under the super stack / near the mining operations can't be healthy for the longer term.

GSC is to large for the little money it receives! Outside of downtown Sudbury towns that are included under the umbrella of GPS are not receiving the attention they need!

Happy medium between big city life and small town life

Happy, friendly people. Positive vibe in city, improved self image as a community. Regreening efforts have helped create a beautiful area etc.

Hard for pensioners to stay in their. Own home due to rules and rising cost but our pension only increases by 5.00

Has greatly improved but still a lack of focus on completing anything in the community but roads

have to drive everywhere, and most of the roads are bad. cannot bike safely with children. high cost of housing and goods compared to area wages

Have you seen this city? It's ugly, very poorly laid out, tries to pass itself off as bigger than it is. Sudbury is not a vibrant community by any stretch of the imagination. Instead of tackling problems more money is thrown at them at the expense of the working folks. Swing by the downtown bus terminal and see your average Sudburian. I feel safer in New York City than I feel in downtown Sudbury,

Having lived in so many different cities it is easy to compare Sudbury to them. The city still has a feel of low self-esteem. No matter how hard people on the thin edge work to improve things, most are not satisfied. I find the city has so much to offer from lakes, trails, entertainment options. We are trying to change things but some of the key organizations in charge of finding change have been around for 30 years and have grown complacent with their jobs; they don't have performance reviews; and because they are not business people they are content with what they have achieved.

Having lived in Toronto many years ago and having friends who still do, I appreciate that I can get downtown in 15 minutes from New Sudbury. I look at commuting times in big cities like Toronto and Ottawa and realize how lucky we are. Also, I appreciate the friendliness of people; we are not afraid of our neighbours, and strangers chat with strangers!

health and dental care is becoming unfordable even for those with jobs

Health care is inadequate. Pollution is becoming an increasing problem again.

Health Care.. we need more Doctors/ Hospital Emergency Waiting Time much too long Lack of Old Age Home Facilities for our Aging Population Lack of Transit transportation from the Valley to Sudbury & from Val Caron to Chelmsford We need to create new jobs especially for the youths to keep them in our Community

Hick town mentality. ATV's running up and down streets. Massive bonfires in the neighbourhood etc.

High costs of utilities; hidden costs for hydro, eco fees (where is this money going?); poor road conditions and constant repairs in same areas; taxpayers pay for poor roads that big companies and equipment abuse; High crime. Limited appropriate housing. Dowtown core is crime and drug riddled.

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High prices for taxes, gas prices, city corruption, corrupt police, drug addicts everywhere,

back small businesses and cuts deals for giant companies and franchises

city council, no taxis in outlying area, piss poor road conditions and care, insane costs for rent and leases both residential and commercial, city bids

high prices of taxes, water bills, hydro.....lack of concern over building in south end primarily instead of extending construction towards the valley area

High property taxes,

High rates of crime, drug use, obesity, smoking. The city is unhealthy in many ways. Unattractive downtown, many people are scared to go out. There have been multiple b&e's in my neighbourhood.

High taxes - broken infastrucrure-not for-sight

High taxes and services for water, bad roads and poor infrastructure

High taxes, bad roads

High taxes, poor treatment of seniors, low value living for the dollar.

High unemployment, limited diversity in manufacturing and business opportunities, poor aged infrastructure. But it is fairly safe and affordable to live here

High utilite bills, poor road coition and snow removal. Trafic tie ups during rush hour largely by road maintenance crews.

Higher cost of living and affordable housing than other comparable cities such as North Bay

highest unemployment rate, highest STD'S, drug and alcohol rates, roads, Healthcare is a joke, if you want to wait 3 days in hallway in emerge, hydro rates highest rates, roads, no lights on hwy 80 very dark deaths on that road constantly, city is top management heavy, especially in long term care, and not enough to health care workers, no 24 hrs store open for tons of shift workers in this city, it's eat or drink, not enough events to even attract tourist very boring, sidewalks horrible, not enough services offered taxie or visit service sucks leaving us with high drinking and driving rates, gas prices threw the roof when sturgeon is way cheaper why??? need control on mandatory services such as, gas hydro ect... Sudbury counsellors can't make a decision on anything ... so nothing gets done... there is no growth in this community no building going on, no movement, nothing has been done to promote sudbury and have people think it's a great place because it's not. text and driving out of control nothing being done about it because cops are too busy or lack of. no big box stores ikea or other attraction,

Homeless issue lack of housing for far to many

Homelessness Not a lot of activities for people of different ages Economy Increased taxes

Honestly, if not for my job and children, i'd have move away years ago. The roads are horrible, corruption is abound and in plain view, the tax money wasted on frivolous things is disgusting!

Housing affordability and recreation opportunities. Close to natural environment. A friendly city with decent restaurants and lots to do.

housing and basic needs are nearly unaffordable leave most of the city at or below poverty line

Housing is out of reach for most. Good paying jobs are lacking. City needs to diversify it's job market, mining shouldn't be the only game in town. People who walk or ride bikes are run off the road. Public transit is terrible. Downtown is a desolate/scary place at night. I often see feces and needles near my office downtown. The city is lacking a real convention centre, 50 year old arena's for conferences and trade shows don't cut it anymore. Stop wasting time and money having consultants look over every decision. .that's why we voted you in.

hOUSING IS REASONABLLY PRICED CONSIDERING WHAT YOU GET (VERSUS MAJOR METRO CENTRES IN SOUTHERN ONTARIO), DIVERSITY OF AFORDABILITY, NUMEROUS RECREATION OPPORTUNITIES. MINIMAL COMMUTE TO WORK FAIR TAXATION BASED ON DWELLING NOT COST OF DWELLING

Housing is very expensive and unemployment is high.

Housing is very expensive, not enough night life. Road quality and infastructure is terrible. Overall appearance of the city is very dated, air/water quality and soil contamination

housing issues, no doctor for several years

How and why does it take over 10 years to decide where to put a new hockey arena. The Greater Sudbury almagamation is a farce, the small communities lose their money, all goes to the city. How come the 4 lanes to Chelmsford was stopped.

Huge potential, very poor execution in carrying out projects.

I am a frequent transit user and the service is terrible

I am able to afford many things yet still not all I would like. Taxes are ridiculous. I barely have a yard and pay over \$6000 in property taxes!

I am comparing us to the global norm.

I am disabled and there are many places that are not accessible

I am employed full time, university educated, and healthy.

I am employed! We have many amenities here! I live in New Sudbury where everything I need it literally at my fingertips!

am fortunate that I have everything I need in life. We live in a beautiful city; it's easy to brag about it to southerners! We have fresh water lakes everywhere, trees, parks, and we are becoming much more multicultural. It's a very satisfying place to

I am from Southern Ontario and I find it very isolated here. The recent cuts to some of the out of town bus services make it difficult to connect with other cities for people who do not have a car I am happy living here.

I am happy to live in Sudbury, there are major problems to be dealt with but it does not make me want to leave.

I am healthy and can participate in physical activities. My neighbourhood is clean and safe,

I am healthy, financially secure and have a good circle of friends and family.

2016 Greater Sudbury Citizen Satisfaction Survey (Online)

ning much more multicultural. It's a very satisfying place to a car

I am living in geared-to-income housing, which took 3 years to secure (too long). While the city is making strides toward encouraging people to walk or cycle, the sidewalks are atrocious and are hazardous for people with handicaps and impossible for people with walkers. The city's website is confusing and lacks important (useful/relevant) information. The "mybus" app is pointless as it doesn't correctly indicate the timing for buses, and was a waste of our money. The pages on the city's website for Transit are confusing and backwards, and are never updated when there are detours or accidents. And the maps for the bus routes are more confusing than the schedules. I absolutely DO NOT trust my municipal government to represent me, or to adequately listen to my concerns (as I have been vocal about many things for many years). I want transparency from Sudbury's elected "leaders" and I want the results from the Transit scandal released for public scrutiny. I have only given Sudbury a 4 because of the beautiful lakes and forests, otherwise it would be a 3.

I am pretty new to the city but I like it so far, has a little bit of everything, I can get around OK and I am happy here

I am quite happy, living in Sudbury. It could be better, economy wise.

I am self employed. I started an industry in Ontario and the pill popping mentality is killing me.

I am very happy with my life in Sudbury having lived in 2 other cities in Ontario.

I appreciate how much green space/swimmable lakes are within reach. I didn't rate it a full five stars because I find the cost of living is really high here. I work a full time plus part time jobs and I can barely afford my bills as a single renter.

I based it on the Quality Of Life in other cities that I have lived in. Sudbury is a very close knit community where you can build a family, watch it grow, while supporting said family in the same city with many opportunities for career and further I believe a lot of work needs to be done before giving it a higher score. The City should be transparent in all it's actions whether it is positive or negative. Many new projects have come to light however, because of poor communication with the City numerous projects fail to have the publicity and the backing it deserves. The City should be partnering with social services that lend a hand to the vulnerable people in the community.

I believe everyone all who live here have a good life able to get out enjoy something the city has to offer..help for all kind of housing & incomes..

I believe more can be done to improve the quality of life for Sudburians. (The fact that this survey question is so open makes it difficult to provide a specific response here....perhaps give options?) Residents need: - increased job opportunities (not mcjobs/pt work/ minimum wage jobs) - safe and well maintained playgrounds - affordable housing - access to health services (without having to travel to Southern Ontario) - housing and services for seniors - affordable daycare I believe overall everything is good, roads are terrible

I believe that most services are available. When the greater city of Sudbury amalgamated we received better library services and city transit services in our area.

I believe that quality employment, road conditions and services provided for our young are not up to par.

I believe that we have a good overall quality life, but there is room for improvement.

I believe the lack of affordable housing is one of the biggest problems and with no more rent review board that helps control rent; people are paying way too much money for apartments and houses they live in. I also believe that our prices for gas, Hydro and other services such as food does not compare with the amount of money that is there and in our community outside of mining. Although even mining persons are struggling with the cost of living in our community. There is no way to get around a two working family and our children suffer for this the lack of parenting from one of their own parent is now the norm end many of our children end up with no social skills and are unable to find jobs as easily. I find Our Youth population has overpopulated are Ontario Works system and remain on the system too long no Drive from our community to better educate themselves. To top it off the cost of hydro and the cost of gas in this community is ridiculous and not just in this community all over Ontario with regards to the hydro but how can gas prices change so drastically over 50 kilometers let's get some continuity with regards to these problems work is a means to live life in our society today if two people are not contributing you are going to die working just to make ends meet. Our roads in this city are ridiculous adding to the cost of car repairs all the time I understand a new road would help with traffic but let's think about fixing the roads we already have before we start such a big project I'm tired of our community's spending money on things that are not that important at this time.

I believe the services that are offered are fairly good. There are many medical clinics if someone needs medical care. I believe emergency response times are good. Also we have a variety of store that can allow people of different income to purchase necessities. The city also has subsidy services. We have the child community networks available. Our city also has many city facilities that allow families to register in many different activities, at reasonable prices. However our roads are horrible, and it doesn't seem to matter how many times they repave, the roads crumble within 6 months. Furthermore, the city has no trail system or any marking for bikers that wish to commute. The walking and running trails are gorgeous and well maintained, but people who want to make better lifestyle choices can't because of the lack of infrastructure to support it.

I can afford to live here

I can afford to live here and save for the future. I will be able to afford a home here. Lots of recreational activities available nearby (cycling, xcountry skiing, swimming) and good arts and culture. I can't explain at this time, too complicated.

I couldn't imagine another place that would be better to start a family, and I fully plan on living in Sudbury upon my graduation from university. I haven't come across a better community, and our environment is something we take for granted. I currently live in a green space with lakes within walking distance. This contributes to anot overall healthy feeling. I can find a variety of activities to participate in.

I do not consider very good or great, it is good mainly due to lack of decision making by city council on a number of issues.

I do so because while Sudbury is still a beautiful city with a generally good quality of life, there are some glaring issues that if not addressed and rectified, will cause a much poorer quality of life here. The biggest issue I currently have is Hydro. Every bill I get is higher than the last. I do not even own a washer, dryer, dishwasher, etc...I am on a fixed income (ODSP) and if the hydro rates continue to rise every month it will become next to impossible to have any quality of existence! Our roads are shameful! The out-lying areas are disgraceful in both their condition and repair times when necessary, which seems to be never. In the 17 yrs I have lived in my apartment my hydro bills have gone from \$60-\$70/bill (60 days) to my last bill of #300/60 days...its out of control for the average citizen and I fear businesses will leave the area soon because their operating costs will become unfeasable...

I don't feel that safe here since I moved here last year, with some people wanting to fight on the street to my way home me, twice I have seen it also don't want to be prejudice but alot of begged and homeless people, myself have a fixed income and I don't like when people ask for money it does scare me a bit.

I don't have alot of negative things to say about sudbury although I've lived here 16 years. They should create more activity for youth and students. That would make it a 5.

I don't think enough is being done to help seniors have affordable living conditions

I don't want or desire to live anywhere else, we have it very good.

enjoy living here but feel living expenses are geared towards people working in the mines and most of Sudbury does not. Also I feel that council takes too long to make a decision. As big of a price tag as a new arena has I do think it would be paid for through bigger name acts that could perform there or host bigger sporting events like the brier/Scotties or cohost world junior hockey championship

I enjoy living here, I feel safe, not very much crime, we live in a beautiful area surrounded by nature.

I enjoy living in Sudbury, being able to drive 10 minutes in any direction and hunt/fish is very important to me and cannot be overstated. However, the road conditions are atrocious, and I believe that using frost heave as an excuse to allow our roads to deteriorate is unacceptable. In other northern Ontario communities the roads aren't nearly as compromised, which leads me to believe that the problem lies in utilizing lowball contractors who perform shoddy work (for short term monetary savings no doubt, but politicians aren't concerned with anything but short-term), as well as allowing large industrial transport vehicles free reign to navigate the city streets without paying an additional road damage tax for hauling above a certain weight limit.

I enjoy living in Sudbury, but it doesn't have the stamina for the higher end shopping that we seem to try and maintain, we have a lot of "turnaround" in malls for stores, and it's sometimes frustrating.

I enjoy my life here as a retired person. No need to battle the traffic which is really bad, I go out when it's more quiet, shopping is good and it's easy to drive to northern destinations and to southern Ontario. I enjoy my quality of life in this city but feel it could be better

I enjoy Sudbury. We have good selection for shopping. We have much green space and parks. We have good lakes and ecosystem. I did not select 5 because we need more job opportunities, the hospital needs much better organization and staff, and the roads are forever needing work.

I ENJOY THE CITY.

I enjoy the nature and beauty of this city and it's surrounding areas. People are kind and typically help each other. I live in a neighbourhoodwhere I know my neighbors. I live near a beautiful school where my babies will one day attend. I feel like even in a big city my voice can be heard.

feel like safety is a bit of a concern, but overall i enjoy it.

I feel people are struggling to make ends meet or very well off. Middle class is now gone! Young adults have no chance in this community!

feel pretty safe in the community. I feel my rights are respected. This is a beautiful city.

I feel that I live in a pretty safe community with wonderful schools, access to transit, beautiful nature trails, quality health care and fantastic neighbours.

I feel that our city is pretty good, but there is always room for improvement

I feel that Sudbury is a good place to live

I feel that Sudbury is average as a community. It could be amazing but there are far too many scandals and mismanagement of funds to believe that what is being done for the city is in the resident's best interests. As well, the people of Sudbury seem to live a life of much higher consumption and disdain for the environment and a sense of community than most other cities.

I feel that Sudbury offers many opportunities to people of all ages. I would have scored it a 5, however, I feel as though there is not enough known publicly about the programs that are offered to help people in our city, and therefore many people are suffering for it, when they could have access to the help they needed, if only they knew of its existence.

I feel that there are many areas that could use improvement but overall life is agreeable here. I definitely do not feel that Sudbury is a forward-thinking or progressive place to reside, however (in contrast to other Ontario places of residences where I have previously resided)

I feel that there could be improvement. Even though Sudbury has a lot going for it with all of the lakes, there is a bit issue with the large amount of garbage / trash (including shopping carts) which is a real eye sore

I feel that we have a good base for a great community however because of lack of ability to decide and move forward on decisions such as the official plan, downtown improvements, event center etc... we are and have been missing out on wonderful opportunities and failing to maximize our potential. This is incredibly disappointing as we see our young people leave this city and not come back.

I feel that we have much to be proud of in our city and that the current council is working toward further enhancing the quality of life. We have seen major developments in the health sciences and mining development sectors over the past few years and this positions our city well in the eyes of the province and the country.

I feel the city is behind in many areas, example, busing, garbage removal, recycling, not following through with bylaws, snow removal, bears.

I feel the City is losing the youth as there is no reason for them to stay

I feel there could be more encouragement of active lifestyle in Sudbury. More bike lanes, sidewalks, parks, that would encourage people to get out of their cars. The quality of life is not as good as some other places where there is more opportunity to interact with neighbours in community settings.

I feel there is a lot of room for improvement ie store hours, different retail establishments coming to sudbury, more diverse things to do, see partake in, more concerts if we only had a GOOD place for artists to perform in. I feel there is always room for improvement.

I feel we can do better with bike paths and as a walker in the winter our sidewalk need better plowing.

I find it difficult to find out about activities going on in this city.

I find the city dirty and not kept very well. I believe the amalgamation was a setback to the outlying communities. Recreational facilities, roads, and services have taken a dive since then.

I find the city does not appropriate funds correctly. The roads are in disrepair the city facilities are in bad shape. The city does not believe in up keep. Look at the 2 arenas that used 2 million dollotas each of tax payers dollars to fix them. Where if money was put in these buildings with preventative maintenance then it would not be such a burden on the tax payers

I find there is often not enough afforble events that happen... or that they are not accessiblealso in the winter I find the side walks to be inacessable or very hard to use because they are not plowed properly....this means many citizens who have disabilities do not get out and this can mean they miss appointments.... also the bus stops are not easily accessible during thewinter

I find this city very expensive

I find we are lacking in community engagement. Smaller communities are forced to attend major activities in the main Sudbury hub instead of in our local smaller communities. People don't know their neighbours anymore. We have to drive into Sudbury for everything. We need more businesses in the smaller areas and more community engagement get together a in smaller communities such as valley east.

I find we have a beautiful greater SUDBURY. But not enough focus on other parts of the city. Great outdoor areas and great people

I fine it is average

I fine that services in the outlining areas are very poor, ex: safe parks for the children, decent skate and bicycle parks for our youth. We the citizens of the areas deserve to be serviced and taken care of as much as the downtown area. We have to fight for everything, WE are part of the city of Greater Sudbury. It is about time that you show it and stop removing and cancelling Everything. There is beautiful centres where some of the festivals can be hosted so people can come and see how beautiful Some of the small communities are.

I happen to think that Greater Sudbury is an amazing place to live.

I have a good job, my kids are lucky enough to go to a great school. All the stores I need are relatively close by

I have a good life with all the things i need

I have a great career and make a cecent income but the cost of living is still very high

I have a great home, I'm well established and feel all my needs are taken care of. Only reason I didn't score a perfect 5 is because of my current employment status. Unfortunately I have been

I have a great work environment.

I have a job, a home to live it, live in a safe community

I have a positive outlook on life and make the best of it.

I have a steady, full-time job, own a house, and am actively involved in the community. Sudbury gives me what I need to lead a fulfilling life, and the pace of life is just right. That said, our community lacks many of the amenities and infrastructure similar sized jurisdictions do. There is work to be done.

I have a very nice life here. I partake of civic events, arts and culture, am actively involved as a business owner, enjoy the natural life that is available on our doorstep and have raised my children here. We have everything we need in the city and if we choose to explore the world, we can access it easily.

I have all I need here in Sudbury. Lots of things to do. Beautiful nature. I have a good job. I own a house.

I have all I really need and there is a lot to do recreation wise UT the cost of fuel for the vehicles is too high and hydro rates are too high to be able to enjoy all greater Sudbury has to offer I have always enjoyed the city.

etc.to make this city a great place to conduct business and raise a family. No place is perfect bug one thing I dislike about the present council and past I have contributed countless volunteer hours via the council's is their lack od decisiveness, looking for outside help (consultants) to help make decisions. We pay administraters a lot of money to help council make these decisions.

I have enjoyed living in Valley East for 40 of my 48 years and have seen it grow considerably. While I feel there has been an increase in housing, I feel that the city of Sudbury in s failing to meet the needs of its outlying communities in its egocentric approach and is actually limiting continued effective growth of these communities. The approach actually is also not cost efficient. Furthermore when considering environmental issues, the creation of appropriate cycling trails is long overdue. Visit I have found sudbury to be a very unfriendly city over the past 9 years. We don't seem to have too many visionaries or people who truly think outside of the box. As well the lack of truly full health care here in the city really is limiting. My family and We have neither sudbury hydro or high speed Internet here..it is very disconnecting. I have had to travel to other cities for medical service 4 times. We don't feel like we really are connected to the city here,

I have jobs that generate income, I have friends family and support. I was able to complete my post secondary education in my town.

I have lived and visited other countries people in Sudbury do not know how lucky they are to have all the facilities and space, it's up to the people of Sudbury to keep making this a good place to live i.e. if you have drug dealers as neighbours report them if you have prostitutes on your street get together with your neighbours they will leave, this city does need more garbage cans. people that live here make a difference the only real negative thing I have to say is rental property Sudbury has lots of minimum wage jobs but renting is way to expensive not everyone can get a mortgage and \$1500 plus utilities is to much this kind of thing has a negative impact when people are trying to work and not getting anywhere

I have lived here all my life, and have been fortunate

I have lived here for most of my life and the people are friendly and helpful

I have lived here my entire life.....my children do not have the same sense of belonging as I always did because they do not feel Sudbury has what they are looking for for their senior lives....I do. I love the outdoors, the lakes, the general atmosphere of "joie de vivre". It's not perfect because of little things....roads, dinosaur ideas when it comes to shopping.... I hope to see more revitalization in the downtown core....

. My husband and I chose Sudbury to live to raise our children. Yes, I have family here but we came because of the university and college programs, the pace of life and the abundance I have lived in many Canadian cities (I spent of outdoor activities.

I have lived in other cities and they ensure that green space is left between subdivisions but not here, we just bulldoze it all! Very sad.

I have no problem with the quality of life here. (other than the roads). It's the amount of money we pay to have it. Without substantial growth, I fear it will only get way worse. We need strong leadership for this city. We need to attract new industry

I have only lived in Sudbury for 1.5 years, and I love it. I enjoy being so close to walking paths and parks and other outdoor activities.

I have places to walk, places to shop, and an excellent hospital for health care. There are a lot you can do outdoors such as swimming, soccer, camping, skating, etc ...

I like living here but I get worn down sometimes by the cold an the amount of snow I need to shovel.

2016 Greater Sudbury Citizen Satisfaction Survey (Online)

since March.

I like living here. Moved here in 1967 to work and now retired here. We have a big city feel in a small town setting -- culture, parks, sports and still only a few hours from Toronto.

like my city but it is far from perfect. Improvements could be made!

like my community

like Sudbury.

like the access to outdoor activities. The job market is dismal for anyone above a minimum wage position. It's hard to find a job if you do not know someone because most decent jobs are never even posted.

l like the choices I have available to me (proximity to friends and family, entertainment, health services, accessibility to the outdoors, a professional community for personal growth). I do not appreciate that my municipal taxes have almost doubled (100%) in the last 14 years with an inflation rate on average of 2%.

I like where I live and work. Was born and raised in this city and have seen the changes over the years. Some are positive, others were not.

I live here, I may as well enjoy it.

live in a good community that is 10 minutes from work. I would have given a score of 5 but I have to drive a lot in the City for business and personal errands.

i live in a nice neighbourhood, although our vehicles still get robbed. my kids go to a great school by the bus, we are active at the YMCA and educational tutoring centres. my husband and i have strong incomes, we attended local post secondary institutions, we feel safe in our neighbourhood, although would love to visit and take advantage of the downtown area with our children

i live in a quiet, safe neighborhood, proximal to ramsay lake. I get to cycle to work on the junction creek trail. we have a few greenbelts close by. this is a great place to live

I live in Capreol which has now become a bedroom community. Prior to amalgamation we had two elementary schools and a high school. We had a vibrant downtown. Our downtown now consists of a grocery store, pharmacy, hardware store and

furniture store. There is no pride anymore with many people using their front lawns as parking for vehicles, boats, trailers etc. we need by law officers coming out and dealing with these offenders. I live in Lively, there is nothing here for younger citizens to do. We have no pool, and no fitness centre and no other activities.

I live in Onaping, an outlying area. We pay property taxes and water bills, yet our sewers and ditches are not maintained....bus service is dissatisfying and unreliable and we are not treated as proper citizens by the municipal government because we

choose to live outside of the city proper.

I live in one of the surrounding communities and the services provided to the outlying communities is ridiculous. We should have never amalgamated.

I live in the Donovan. Public devices like snow removal, buses, water pipes repair, etc. are slow and some instances non-existent.

I live in the outskirts and its beautiful and peaceful.

I live in the Valley and feel there is a lack of things to do for teenagers and adults. The roads are awful and snow removal is not done all the time.

I live in val caron, there is terrible bus, taxis are to expensive, we still pay high taxes even though there are less services, everything we need in in Sudbury, work, school, shopping but we are not give tax breaks for these ...

I live in Wahnapitae, I always feel safe here. I have the amenities to get by daily and I'm not far from town. Emergency response timing is great to my area as I have experienced.

I live on Onaping and the services we receive from the City are negligible compared to the city core.

I live on the I am a very happy person who's been gainfully employed by the government in for some time now I enjoy many activities with my children from best start hubs to all kinds of extra curricular activities and I believe greater sudbury to be an amazing place to raise a family

I live outside the city proper. We receive no services except garbage pickup. We do not have sewers and water. The streets are only plowed after a day or two, and only if the snowfall is more than 6 inches. We pay the same taxes as people in the city. That makes my garbage pickup, if I have 3 bags a week, \$12.00 plus per bag.

I lived and worked in Toronto pricr to moving here to this beautiful city. I fell in love with Sudbury as a result of many business trips here. I developed life-long friends here on those visits. These people (much friendlier than the "Southerners") showed me the true Sudbury ... the beautiful parts. And, they actually told me not to reveal the secrets of Sudbury to anybody from Down South, fearing that an influx of "riff-raff" who would ruin what we have in Sudbury. When a chance for a job here came open... I grabbed it. When I told people down south I was moving to Sudbury they looked at me as if I was insane, asking me "Why would you ever want to move to Sudbury???" I chucked to myself thinking....just keep those thoughts. Where else in the world can you find the natural beauty that we have within a few minutes of travel? Just think...Georgian Bay, Killarney, French River, the Island, Bell Park, Ramsey Lake, Penage, Wanapitei Lake and River....and then to the North! Think of Science North, Ramsey Skating Paths in the Winter, Ice fishing! Think of all the wonderful hiking and walking trails we have in Sudbury! Think of the music we have in this town, from Northern Lights to all the wonderful clubs we have. And the Dragon Boat Festival! Stack Brewing....making some wonderful new beer in our own backyard! And now our population is growing more diverse, bring with it some excellent new restaurants. Incredible!

I love it here, but all communities could use some improvements.

I love it here. Lakes. Parks. Schools shopping festivals

I love living here but I always complain about not having benches where we can sit and relax while taking a walk on Garson. I have

so need to sit a bit but don't go far because I cannot sit down

I love living here but we have a lot of work ahead of us.

I love living here but we need to go to Toronto for bigger stores and our roads are terrible and it costs us more for Ontario Hydro then any other province around.

I love living in Greater Sudbury but believe there is still much work to be done.

I love living in Sudbury and have been here for the past 10 years. I believe that if you are looking for things to do and outings to go on, sudbury has a lot to offer. I love living in the north.

I love my town, we have many things going for us, considering our population is growing old, it would be perfect if we had more children, young families, they are our future.

2016 Greater Sudbury Citizen Satisfaction Survey (Online)

I love our little town of Azilda more than life in Greater Sudbury itself. Enjoy the community spirit and access to activities, arena, ball park, school, restaurants, church..etc. They are little communities within the larger one. Love Science North, Bell Park, Dynamic Earth and all the great festivals, downtown restaurants and shops... Areas of improvement are downtown corner of Elm and Notre Dame. The homeless and drunks. Move the LCBO closer to the new beer store and away from that intersection. Find them shelter or help them. Paint the lamp posts that are rusting at the bus depot. Please stop talking and start doing. As for city and development, the city is a big mess because of the amalgamation. Building permits have been lost, wrong advice has been given to developers, home owners... or business'. Things have to change in order for the city to thrive. Sudbury is great but it can be greater!

I love Sudbury but it is lacking. The job market is scarce, cost of living is expensive. City roads are horrible and the city transit service is lacking. These issues effect people's decision to stay in the city. I love Sudbury for many reasons. It is safe, beautiful and people are friendly. However, it is very unfortunate that our city holds back the growth and development of Northern Ontario's central hub. It is absolutely ridiculous how difficult it is to develop a new or grow an existing business here and for that reason Sudbury is still missing so much. I thought things would get better with a new council but Sudbury is still at a stand still

I love Sudbury... have grown up here, been all over the world but have come home because we are a larger city with a small town feel. We have all the joys of country life with the services (health, education and recreation) of a larger city. Yet we do not have the problems that plague larger cities such as congestion and high crime rates. Yet our civic leaders can't seem to look to the future. Our taxes, cost to own a home and associated costs are rising sharply without a similar increase in quality or quantity of service. In fact, those services are deteriorating. Approaching my senior years, we are seriously considering leaving Sudbury and moving to a place that is less expensive to live.

I love that I live in a city that is full of natural beauty and lakes that I can usually swim in. Please try to limit pollution in our local lakes so that we do not turn into Toronto.

I love that sudbury has found a balance between city living and outdoor activities. There are so many trails, beaches, and farms and also great attractions like science north and dynamic earth. I've lived here my whole life and plan on staying. I love the activities but hard on my vehicle or my in a Trailer because of the disgusting condition of our roads

I love the atmosphere around Sudburys' downtown and I attend the events/festivals however their is a lack of diversity (include a stronger sense of our cultural groups) and it would be nice to have more/diverse public entertainment/events I love the availability of nature around us, like the conservation areas and provincial parks that aren't very far to travel. I like the close community and seeing someone you know almost everywhere. Our growing local scene is also very interesting,

like the local shops, restaurants, entrepreneurs, and farmers market.

I love the north but over

and he has been

I love the outdoors, good trails, good PSE opportunities

love to play sports, but unless you play hockey, there is nothing to do between October and late May. There are only a little over 4 months to play "warm weather sports". A couple of air supported football fields would allow us to play soccer, football, softball in colder months.

I love where I live in! We have a great community, and a great city council to make it better.

my husband

I love where I live, however I have an issue when the school bus refused to go down secondary roads because it's unsafe because the road has not been plowed.

I make excellent money and am able to afford the property taxes

I moved her a year ago and I didn't like it at the time, but it has grown on me over the year. It isn't perfect, but it isn't as bad as I originally thought.

I moved here as a student from the GTA looking to get away from the suburbs and Toronto. I have found that Sudbury is a perfect place, with the amenities of a city but the smaller size and friendly community atmosphere that I hoped for. The cost of living is a huge benefit, and there are many affordable places for students to live without compromising accessibility to school and household errands.

New York, and I enjoy the city overall due to the wonderful people and the nature in the area. I only wish that we had a bit more entertainment options, but in the short time I have been here the downtown theater has I moved up here from opened and it seems like there are more events going around than even a year ago. :)

I participate in the city - from recreation - curling, swimming.

I pay high taxes. Low services from the city, The mayor does not care about outlying areas. Shame

I rated the quality of life as a 4 because I believe that we have lots of opportunities in our area and a great community base but there are many areas for improvement. I love Sudbury but I wish that more of the daily infrastructure issues were addressed as opposed to larger scale plans (for example...our terrible roads could be fixed instead of building a new arena.)

I reside in the Donovan, having moved there after being a life-long resident of Valley East. I see first hand how certain neighborhoods are treated better than others. Some by-laws do not get enforced equally, and wards are too large and spread out. For example, the Donovan and Elm West areas do not have the same challenges/concerns as Azilda. Things aren't always properly addressed.

I score the quality of life in greater Sudbury as a 4 because of our location in central (we are not northern, people from south think anything north of Parry Sound is northern) Ontario. We have access to everything in the city yet the wilderness surrounds us. The best of both worlds.

I scored it a 3 because it's still on the average due to due lack of leisure mobility around the area.

I scored it as a 4 because I enjoy living here but when I travel to other cities I see things that I would love to have here in my hometown. I also really like Cambrian where I go to school and all the lakes

I scored it low for a couple of reasons, and one being that work times should be staggered in order to reduce our carbon foot print and the other reason is that I'm close to retiring and can not locate affordable housing unless I look at Elliot Lake to live and spend my money in.

I scored my quality of life as 2 because I have been struggling to make a living even with a higher education and job field experience. I also have no opportunity to return to school due to the price of education. I also, gave Sudbury this rating because there is more cultural diversity and activities in other cities in comparison with Sudbury.

I scored the quality of Life in Greater Sudbury as a 3 because of poor affordable housing to low/fixed income residents.

I scored the Quality of Life in Greater Sudbury as a 3 because Sudbury's major employers are not increasing worker wages and replacing jobs at a rate necessary to maintain a constant unemployment rate. Our city's middle class if suffering to deepen the pockets of a select few. In comparison to Southern Ontario cities, Sudbury is particularly treading water in regards to it's job market.

2016 Greater Sudbury Citizen Satisfaction Survey (Online)

I scored this a 3 because I feel that Sudbury is a great communittee to live in. Being out in the Hanmer area is where I was born and raised and still reside. We do have good Counsillors in the Valley. The Valley is an amazing place to raise a family. Sadly, housing can be of an issue especially considering that the rents are on the higher side and we don't have the best of the transit services in the Valley but otherwise, we have a beautiful place to live in Sudbury Ontario

see beautiful things in Sudbury, and I think it is a great place to live, but I cannot turn a blind eye to the obvious need in our downtown area especially. I think that for some citizens, living here is a 5, but for others, it may be generous to give a 1, so l opted for the middle ground.

I see improvements happening in the city, it has a lot to offer, a dictionary stores, motels, malls, business, education facilities all contribute to the score.

I see very little support of arts and culture by the city - things which encourage young people and retirees to consider Sudbury as a place to live and stay

I think I have covered this

I think it is fine.

I think it's half & half. Most of us are doing ok but there are a lot that are not. They are off the grid, maybe are scared to ask for help so we're not aware of it.

think leisure services could be more easily accessible to citizens

i think more can be done

I think overall Sudbury has a good quality of life for most citizens. However, I do see homeless people downtown everyday and in the winter this becomes a larger issue because of the cold. Also as a female, walking downtown, particularly around the bus terminal area, can sometimes feel unsafe.

I think quality of life is directly related to your socio economic status. I'm lucky enough to live in town, have access to what I need and the means to provide for myself and my family.

I think Sudbury has many things to offer, including accessible parks and walkways, leisure services and activities and personal safety.

I think Sudbury is a great place to live.

I think Sudbury is a safe place to live. We are growing and diversifying with jobs. We have many lakes and Sudbury has become greener from past years. We do need more .

I think that Sudbury needs to conform to the changes in society today and stop basing all decisions on older people who don't want change.

I think that we have it pretty good. here. There are jobs, if you really want one, our new council is working well, public transport is fair. We are also close to nature.

I think the city could be better run, we seem to squander money all over the place. Councillors don't seem to want to make a decision, but hire consultants. The costs of services are getting out of hand, as a retired person, it gets more difficult to manage expenses, with the tax increases and rising utility costs. Waste water charge? Give me a break.

i think the community as a whole needs a lot of work to bring affordable solutions to the populous. food is way too expensive as is housing and electricity. something has to break prices cannot keep going up leap and bounds with out crashing in around us. too many families are struggling just to keep afloat!

I think there are many opportunities for residents to improve and maintain their quality of life in gtreater Sudbury.

I think there are very positive moves being made however public knowledge of all programs is lacking. Need to jump through too many hoops usually people give up out of frustration or do not evergreen try. Greater sudbury is a wonderful place but needs more transparency

think there is a great potential for the community to offer much more to its residents but we need to collectively get away from the fear mongering surrounding debt and tax increases to get there. I think there is a way to many drug problems in this city..we have more methadone clincs then ottawa...ourcity council is to old...

I think we live in an average community.

I think we live in an upcoming city with a lot of potential

think you can still raise a family in Sudbury. We have Ramsey Lk., a university, as well as colleges, and hospital we can be proud of. Great places to eat and of course great people. I'm proud of our city.

was born and raised here and never left. I like the quietness of the Valley but at the same time still live close to town. Sudbury/The Valley is a great place to live but the high cost of living is making it hard on a lot of people. Hydro rates are through the roof as well as gas at the pumps. Something needs to be done so we can actually afford to live. Not everyone gets a raise every year to accomodate higher costs. Our infrastructure is getting old and causing issues in winter time. The roads are never repaired properly therefore they don't last. So we keep wasting money patching them over and over again. We have the worst roads. Those are the main issues,. The event center that they're looking into building while a Good idea.... there's more important things that we NEED!

I was born and raised in Sudbury, moved away when I was first married and couldn't get back home fast enough. Sudbury is a friendly city where we enjoy the benefits of living in the north with our beautiful lakes etc. Shopping could be better. I love the size of the city as I don't feel comfortable in large metropolitans like Toronto. I love our rocks and it saddens me when I see them being blasted away but I guess that is necessary for new construction and growth. Our city is diverse however, could stand to see some improvement in the concert/entertainment industry. Hoping a new arena will facilitate this shortcoming.

I was born and raised in this city, and it is a great place to grow up. It is full of green space. There is far to much road construction due to short term fixes to our city infrastructure, and because we are an isolated city, it is hard to find a great variety of arts and cultural events in this city, particularly in the spring, fall, winter. More recreational areas including walking and hiking trails through and around our city's green spaces would be a great benefit to tourism in the area. wish there was more to do for kids.

would like more dogs parks, dog friendly areas to bring my dog. I would also enjoy there to be more maintained outdoor parks for walking, playinf, events, etc. There isn't much it's respect to art so more studios and classed would be appreciated. Also the parking is always an issue, especially downtown, perhaps a go station would be helpful to some? There is a lot of questionable behaviour in the downtown core which make me uncomfortable and less willing to spend time, although I would like to.

I would not want to live anywhere else. I am

and have lived in what is now the City for softhose years.

I would rather live where there is proper medical care and I didn't have to drive three hours for a 15 minute appointment. The roads are terrible to drive on which makes more cost on the driver (shock replacement) There is not much to do for the younger generation without lots of money so that leaves them to hang around downtown and bring down the area. We have one real mall and once you've been there nothing to bring you back. The city just seems to be dead there is no life to it anymore. I've been here 15 years and have seen the change.

I would say my life and privileges are great but I see others seriously lacking

I would say some people in Sudbury are healthy but there are just as many who are not. Half of the people I see seem happy, the other half do not. Sometimes, I feel safe in Sudbury. Sometimes, I do not. It's not great, but it isn't terrible. Close to right in the middle.

If 1 is some place like Aleppo and 5 is the theoretical utopia that can only exist in fairy tales, 4 is a perfectly fitting rating for a city in a beautiful first world country relatively free of strife and turmoil. Things aren't perfect and they never will be (though the pursuit of perfection is a noble and worthwhile undertaking), but we live in a city where the free market is permitted to flourish (relatively), no one has to stand in line for loaves of bread, traffic doesn't entirely gridlock anywhere even at the height of construction season, and you never really have to go very far to find what you need. Downtown still needs work, in particular the area around the bus terminal/Tim Hortons/LCBO - it is a magnet for do-nothing degenerates and quite frankly not a place very many people feel comfortable frequenting (it's certainly not somewhere anyone I know will go unless absolutely necessary). That said, Sudbury still maintains its 4 rating, because I know of no city on Earth that doesn't have a seedy area.

If things weren't so expensive, I'd have a better quality

If we don't know what facilities exist and how to get to them in a timely manner no matter which way we have to travel to them then the quality of life here isn't good enough.

If we had decent roads I would not have to pay so much on frequent car repairs. I do not understand the logic (or lack thereof) deciding which roads should be fixed. Lorne St is a mess, and there was promise of repair this year...hard to do in the logic (or lack thereof) deciding which roads should be fixed. Lorne St is a mess, and there was promise of repair this year...hard to do in the logic (or lack thereof) deciding which roads should be fixed. Lorne St is a mess, and there was promise of repair this year...hard to do in the

il pourrait avoir plus d'activiter pour les gens, tax moins chere, meilleur service de sante aux hopitaux

il se passe de bonnes choses en temps que dévelopement en matière d'éducation post-secondaire, soins de santé, autres services sociaux, et les dévelopement commerciaux, oportunités récréatives et loisirs, mais il reste quand même beaucoup à faire pour attirer et garder dans notre communauté, les gens dynamiques et entrepreneurs. Par exemple, il faudrait encourager la création de plus d'oportunités de divertissement culturel.

Il y a beaucoup d'activitées en pleine air pour la famille ainsi que des services pour les enfants. Il y a plein de plages, de pistes pour marcher. Par contre, il y a souvent des listes d'attentes aux hopitaux, et il y a parfois de la pollution dans les airs.

Il y a beaucoup de vols et de crimes. Les parcs en les plage sont mal maintenus. Les infrastructures pour les loisirs sont vieillissantes comme les courts de tennis. Les routes sont affreuses et la peinture des lignes blanches et jaunes sont presque

II y a encore beaucoup de pauvreté. Nous devons développer l'éducation, le commerce local. Nous devons regarder vers l'avenir et bâtir une ville intelligente et forte financièrement.

Il y a plusieurs activités offert , la vie naturelle est importante et je crois que mon opinion est important

Il y a toujours possibilité d'améliorer les services, les milieux publiques, les activités communautaires en français (films, radio, littérature, poésie, théâtre, etc.)

If y a trop de politique qui se render à rien....les taxes de ville sont beaucoup trop haute et il n'y a rien qui démontre l'avencement de la ville. Je via à Azilda, je suis sensée de faire partie de la ville....mes taxes y font parties, mais il n'y a aucun services....pourquoi que l'hydro n'est pas Hydro Sudbury? par example....pourquoi est-ce que mes taxes remontent si je n'ai rien à Azilda?....pourquoi est-ce que je n'ai jamais un compte-rendu de services....qu'est-ce qu'elle fait pour nous?....pourquoi est-ce que je n'ai jamais un compte-rendu de services autom de la ville fait pour nous?....pourquoi est-ce qu'on a encore des avions qui se prominent dans notre population de lac Whitewater?....

Il y a un gros manque de camaraderies! Tout est fait par des anglophones donc c'est froid et impersonnel!

Il y a un manque d'activité culturelle. Le système de transport en commun est innéfficace.

I'm 80% optimist. While nothing is perfect, it's pretty damn close, I'm grateful for a lot that I have, when I see what other people and countries have and don't have. My trash gets picked up, comforting to see the law patrolling my neighbourhood. Having said that, there is always room for improvement, can't be too complacent.

I'm filling this out while visiting Toronto... My city is clean, quiet and friendly.

I'm happy, in fairly good health, and living my life the way I want. I have no real complaints about my every day life.

I'm living pretty comfortably right now. But I have a good job and that helps with our quality of life. A lot of people are not so fortunate and I know their quality of life is lower.

I'm looking at the changes since amalgamation and I find the outside municipalities got shafted in a lot of different ways eventhough their taxes are very comparable to downtown.

I'm mostly happy. Unfortunately, the areas in which my quality of life could improve are not things over which the CGS has any influence over (e.g. work/life balance).

I'm near retirement and my needs are not as great as a person looking a job. I've looked after my finances and I do not depend on the city that much.

I'm neutral about it

I'm personally happy with the life here at the moment but i hope i don't get sick or become handicapped here cause the help and facilities here are not very good. It's also becoming difficult to find arena's in the vicinity and soccer fields for my grandkids to play and for us to go watch them.

I'm so tired of driving around this city and having a sore back when I get home! There is not a road in or, on the outskirts, that does not have major damage that has to be repaired YEARLY. Hire companies that do the work right the FIRST time...ON time or do not waste our tax dollars paying that companies that do the work right the FIRST time...ON

Impots élevés avec des couts d'eau et d'eau usé exhorbitant, surestimation de valeur de maison, mauvaise infrastructure des routes, grand manque de pistes cyclables

Impôts sont élevés et les services sont mauvais en qualité.

Improve libraries to accommodate ebook collection. Improve the number of cultural events. Create to programs to help first time buyers to purchase a house

Q22 - Why do you rate the Quality of Life in Greater Sudbury the way you did? and Improve the downtown area and clean up our streets. Our mall is scarce. No real interesting stores our are awful. They come with a real attitude to your home like you're wasting their time. I live in a nice area but clearly not a valued one. Improved infrastructure required. Attempts at diversity, both commercially and culturaly, need to continue Improvements can be made In general the city is too much dependent on mining industry and nothing else drives the economy. In general, good city infrastructure. in my situation, life is average In order to grow the city has to allow change. We don't let change happen if somebody or a group oppose. We can't build anything g because we have to hire consultant to do anything. I don't think our founding fathers hat outside groups make the decisions. We talked to the people and did what was best for them as a whole. Not a group In order to live here you need a vehicle to get around making it nearly impossible for those who do not have vehicles. And for those who take the bus from the valley or further out are limited in times where they can take a bus. The bus fare keeps going up but the service isn't improving. For some people, the transfer expires before they even reach the terminal downtown. Additionally, there isn't much for kids and young adults to do. Everything closes early and on Sundays everything is In the city of Sudbury there are more things available than there are in the rest of the "greater City of Sudbury. There are communities that have absolutely nothing in their community. ie Dowling. No arena, no show/theater. Not much for the kids to Inequality Infastructure is crumbling. Infrastructure excessive tax burden infrastructure in terrible shape. Limited outdoors sports facilities, one turf field, grass fields are a danger to all and the city is concerned with building a new arena for a select few hockey players who aren't form city. Emphasis on downtown which doesn't exist. Traffic planning on past prjections and not what is required and needed. Infrastructure is a significant negative. Our roads need attention, soon. We need to attract new industry. I think we are focusing too much on entertainment centres, etc.. Let's focus on sustainability. Infrastructure is crumbling. City hall doesn't listen to, or appreciate the outlying districts. Non-elected officials seem to think that if it's not their idea, it's not a viable idea. 311 is a waste of time, cannot reach people in the relative department and no one calls back. Same old, same old, boring festivals every year. Doesn't seem to be anyone with a new vision or ideas.. Café Heritage was huge flop, focused on the French-Canadian aspect of Rayside Balfour's 125th national anthem only in French. English heritage & contribution disrespected. infrastructure issues lead to a higher cost of living otherwise it would be a 5 Infrastructure needs to be greatly improved. A wider range of community services needs to be available for all residents. Issues such as better quality of life for seniors, homelessness, economy, transportation, roads, arts, need attention. Too much squabbling among councilors means issues of importance are deferred at best or forgotten. It appears that special interests groups keep interfering with the everyday politics of council. An that these groups seem to be connected to several councillors, this is obvious with the articles in the local paper. it can always be better. there are a lot of people that look pretty rough/poor in the city. whether it be drugs, homelessness or just simply people not giving a shit it can always get better it certainly is not a 5 It costs way to much in gas to live on the outskirts of town It could always be better... Its all the little services that can be offered that really matter. Do we look at what we can better or always in damage control mode It could be a 5, but the taxes are outrageous, especially for those of us in the neglected outlying areas of town. It could be better . This citys' roads leave a lot to be desired ... a lot good it would be to have new arena/arts complex if you end up ruining your car to get there. It could be better, but I feel fortunate to have the life I have. It could be better. We are so far behind. It could be better. It was a lot better in Lively before we joined Sudbury It could be better. There are lots of needs in the outline areas (ie Whitefish & Lively) that are not being meet by the Greater City of Sudbury. Children should be able to attend school in their community and not have to bus all the way into town (meaning >1,5hrs on a bus each way). Also the need for a sports complex that includes a pool and gym for the community of Lively & Whitefish. It would allow those living there to get more physical activity and be healthier. Having access to more activities such as dance schools, art classes, and music classes in the outlining communities would be reasonable as well. It could be much worse but it can also be much better. It could use a knew improvements It has all the amenities you need but is too stread out and the city is poorly planned for accessibility for all. you need a car to get anywhere and the city does not support walkers. Some roads don't have sidewalks, bus stops don't even have a platform to stand on and have to stand on the road in the winter, and drivers do not stop for pedestrians. There need to be more regulated crosswalks (with that flashing X) It has its issues, but generally has the services and amenities my family needs

It has lots of amenities (shopping, food, entertainment), but we are lacking in cleanliness and curb appeal and there are some areas in the city where drugs, prostitution and crime are rampant. it has the best of big cities but still a small town feel

2016 Greater Sudbury Citizen Satisfaction Survey (Online)

It is a good place to live with lots of natural beauty around but lacks sophistication in many ways. My neighbourhood has no finished sidewalks nor road curbs and the gravel continuously floory our children or pets for a walk.

It is a good place to live.

It is a great community to live in. The people are friendly.

It is a great place for people who have good jobs, but not so great for marginalized citizens.

It is a great place to live Friendly people Many services

It is a very good place to reside, but we still have a few issues to resolve before it becomes a 5. For example the condition of the sidewalks in the winter time leaves a lot to be desired.

It is average for the populations. There is too much time spent on discussion at Council and little actual topics completed.

It is average, if you want entertainment you need to go out of town. We cannot host large events, races, motor cross, the rich pepole in town are the nay sayers for the rest of us. The noise handful of people can put a stop to something g that could be if it the citys economy aND leisure activities

It is expensive to live here and aren't very many job opportunities.

It is good but could be better! Bad choices made by past and present councils are the reasons why Sudbury is nit living up to its potential.

It is hard to find a job with a decent wage and cost of living is quite high.

It is middle of the line

it is not a terrible place to live but nor is it the greatest.

It is not great and it is not terrible. Too much red tape which wastes money and time. Nice area around Sudbury if counsel does ruin it.

It is not perfect in Sudbury, but I cant think of a place in Canada that I would rather be.

it is safe, we have access to great medical care, beautiful landscape, friendly residents

it is very good to me

It is what it is

It lack services for children. There are no bike paths. The sidewalks are in poor repair. The city is designed for vehicles not people. Even when I want to walk I feel as though I shouldn't. It's Lived in **services** for children. There are no bike paths. The sidewalks are in poor repair. The city is designed for vehicles not people. Even when I want to walk I feel as though I shouldn't. It's Lived in **services** before this and it's not like that. And people hate wildlife here. What's that all about? Mad at racoons and bears and pigeons. What is that. I honestly do 't even want to I won't walk my neigjborhood in the evwnig i New Sudbury with people shooting guns to kill bears? I don't want buxkahot oe a bullet in my baxk bexauae I was wearing a blaxk hoodie. No, t

It may be nice city but not entertainment and jobs especially with the whiners in city about noise and losing the best festivals like Summerfest.

It offers everything from parks, malls, resources, etc

It seems like city Council tends to their needs and not to the need of the people.

It seems that there is a clear definition of residents who either "have it" or don't. There is much negativity that surrounds opinions of our city and that seems to decrease the Quality of livin It seems to me that not many people can afford to live in Sudbury (especially the cost of rent and bus fare) without worrying about when their next paycheque is coming in (if they have one a

It's a 4 for me because I don't demand as many services as someone with a young family or a senior that needs to depend on the Transit to get from A to B. I have all the amenities I need to for those with families.

It's a beautiful city with a lot to offer families.

It's a beautiful city. The natural beauty is displayed and taken full advantage for special activities and daily enjoyment of citizens. No place is perfect... hydro prices of course, but that's provincits a good city to live in

It's a good life but not porfa

It's a good life but not perfect

It's a good location to live, I wouldn't choose to live anywhere else

It's a good place to live except for the roads both summer and winter.

Its a great place to live, but having to deal with the construction on the same roads over and over or construction that never seems to end definitely affects scoring higher

It's a great place to live. Lots of lakes.

It's a great place tolive and work, and my personal needs are met.

Its a nice city and i always have something to do it could be better but im happy.

It's a nice place to live but it's definitely not great. Very few decent jobs along with sky high taxes make it difficult. I live in an outlying area where services are definitely lacking.

It's a pretty good city, but lots of bylaws and not much to do.

Its a safe place to live. I've lived all over Canada and came back to live here were I grew up. I'm raising my family here.

It's almost impossible to make it in life these days with high prices for everything yet someone working full time hours barley makes enough money to pay rent and utilities. People can't afform in Sudbury and And a single parent of 2 children. I sometimes think to myself that bid be better off going on welfare and not working because I'd be making about the same anoint of m with hydro prices being so high the recent increase in natural gas, the ridiculous high prices of gasoline, the a month it costs to feed your family HEALTHY meals, daycare bills etc...

2016 Greater Sudbury Citizen Satisfaction Survey (Online)

ods the roads, not to mention the risky business of taking	3
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a weird mindset around walking and cycling in Sudbury leave my house nevwe mi d go walk to a park and for au the quality of life is low.	
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enjoy my life, but that is just me. Some services are lack	ing
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d to eat healthy or be active. I work full time in a	
oney How do you expect someone to get ahead in life	

Its an ugly dirty city that makes you feel terrible just living here. Its like an abandoned town with no government and some people remaining to fend for themselves.

it's average

It's basically a safe city to live in.

It's better than living in a big city but, still needs much improvment

it's better than timmins...

it's cool but there needs to be more of a variety of things to do

It's fairly quiet with good people.

It's fairly safe, comfortable and I like it here.

It's generally good, but we need safer roads, especially in the winter, snow removal seems to be forgotten at times.

It's good but could be better if there were changes in roads and other improvements in stores hours

It's good but not great. No real life threatening issues per say but there are better places to live.

It's good but not perfect

It's good, not great. We need more opportunities so young people stay, and more things that will draw people to the city. Cost of living is decent. Services are decent.

It's great except the city is so polluted, the roads are terrible in most places, and there are few bike lanes that are actually safe and usable due to the busyness in traffic, ontario laws, and fast narrow streets. The pollution is so bad I can feel the difference in my breathing when I leave town (and I'm a 21y/o, very healthy, non-smoker)

It's great, but some issues exist

lt's just average

Its just how I feel..

It's much more pleasant than Toronto, where I came from. Low traffic, short commute times and pleasant people make it very nice to live here.

its my 2yr living here and I live in an area where it isn't the most safe. people with dogs don't pick up after them or the dogs are not leashed.

its neither good or bad

It's neither good or bad

It's nice to live in a city with many outdoor opportunities but I would like to see more built attractions.

Its not a 5 because the city in not growing, we need to attract more people to Sudbury to help our city grow, which will create jobs and help other keep their jobs. Since the majority of the populations is seniors they are not interested in the items

that we should be talking about. No one wants to spend money to improve Sudbury. Everyone is against development - if the moneys not going to fix the roads, then they don't want to hear about it, and the councilors follow suit.

It's not all great but could be better

It's not bad but can be drastically improved by perhaps allowing our waterfront to have a restaurant. New events centre

It's not bad but could be a lot better. For example, health care access in outlaying areas is still a big problem.

it's not good and it's not the worse

Its not great but it is not terrible either. It's "meh".

It's not great, but not terrible either. Needs improvement

It's not perfect!

Its not perfect, we deal with terrible roads, bear issues that no one will address or help the public with, and my daughters school is closng next year. I stay happy by keeping busy with my family and trying to ignor the issues that it feels like we have no say in or can do anything about.

It's not terrible, but it could improve.

lt's ok

It's ok here but there are many things that need to be fixed

It's ok. Roads not the greatest. Construction workers seems to repave same area over and over. Gas too high hydro. Need more shopping store like ikea. New few exciting things to do with the kids. Not much to do. Science north and dynamic earth

It's pretty good but could use some improvements

Its size does not allow big city amenities but the outdoor life and relative safety make up for it. Winter is way too long to be a five.

It's still a very safe place to live

ITS SUBURY

It's what I feel it deserves

I've been away for 18 years and see some dramatic improvements: more awareness of environmental issues, for example. I'm pleased to see city supported composting. I'm excited about all the recreational trails through groups such as Rainbow routes. I'm envcouraged to see that there will soon be an active transport coordinator.

I've grown up in sudbury.

2016 Greater Sudbury Citizen Satisfaction Survey (Online)

oopulations is seniors they are not interested in the items about it, and the councilors follow suit.

've lived here all my life.

l'adore Sudbury et je n'irais jamias vivre nulle part autre.

J'apprécie énormément notre système de recyclage et de collecte des ordures ménagères et le déneigement des routes et trottoirs en hivers. Le fait de pouvoir me rendre et à la bibliothèque et au centre-ville en marchant et de faire la découverte de nouveaux services et boutiques est très apprécié. Aussi, j'aime bien me rendre au centre-ville pour des activités artistiques et communautaires.

Je crois ceci puisque nous avons beaucoup de pollution provenant du "smoke stack" et nous faisons souvent de la déforestation avec la consrutction qu'on entreprend (ex: l'extension de la promenade Maley). C'est enjeux nuisent à notre environnement et affectent notre qualité de vie. Par contre, les gens dans les petites communautés sont prêts à travailler ensemble pour rendre leur communauté plus vivante. De plus, les concerts et les nombreux festivals permettent un enrichissement communautaire.

Je l'évalue à 4 parce que même si ça laisse beaucoup à désirer, la vie à Sudbury n'est pas PIRE qu'ailleurs pour la plupart - et je dirais même qu'on a généralement une bonne qualité de vie (ceux d'entre nous qui sommes relativement riche). La plus grosse bémole selon moi ce sont les distances et le système routier. À cause que la ville est si étendue, je trouve qu'on passe BEAUCOUP plus de temps en voiture et qu'il y a peu de choses qui sont à distance de marche. Que je vive à Toronto, ou à North Bay, y'a quelque chose de particulier à Sudbury qui fait que je dois passer plus de temps en voiture qu'ailleurs.

Je ne me sens pas en sécurité marcher toute seule en ville. Le "downtown" doit être améliorée pour accommoder les jeunes adultes afin qu'ils restent à Sudbury dans le future.

Je pense que pour une plus petite ville nous avons plusieurs activités communautaires. Nos lacs sont nombreux et offrent beaucoup de divertissement aux familles. J'aimerais par contre que le coût de vie soit un peu plus raisonnable pour les Je pense qu'il faut avoir une planification qui va inclure les routes pour les cyclistes. Il a une possibilité de tourisme avec cette option. Essayer d'avoir un centre ville p lus vivant avec une bonne option de magasin.

Je suis chanceuse d'avoir de la famille et des amis autour de moi. Ceci aide toujour à rehausser la qualité de vie. Il est important de de trouver un sense d'appartenance dans notre communauté et ceci se fait mieux lorsqu'on se bâtit des relations

Je trouve qu'il y a plusieurs choses à faire, par contre tout coute de l'argent. De plus la transportation n'est pas évidente pour quelqu'un qui ne conduit pas.

J'habite dans une des plus petites municipalités et je trouve que nous ne recevons pas le même traitement que la ville de Sudbury elle-même

Job economy and healthcare accessibility is very low. There is a high percentage of homeless people due to lack of shelter availability and difficulties with systematic care as well as a high cost of living. Job opportunities, mostly part time work people need 2 / 3 part time employment to make ends meet which results in minimal family time. Housing cost and ridiculous building cost

Just an average little city

Just average, we don't walk the talk!

Just driving the roads is terrible. Nothing unique about Sudbury retail. It's all box stores. Every lake is over fished and full of blue green slgae. Sudbury wolves are embarrassingly terrible every winter. Your city parks and trails are disgusting with the exception of Laurentiis conservation and the city is just full of garbage.

I feel I have a good life here...I have a nice place to live, reasonably priced, a good job, we a good variety of shopping available and there are lots of things I enjoy doing going on in the community and surrounding areas, hiking, walking, biking, boating, fishing, theatres, skating, xcountry skiing etc..

La hausse de l'hydro est décourageante....une chose que j'aimerais voir au centre-ville ...c'est pas de stationnement sur la rue Elmdeux lignes devraient toujours être ouvert....

La proximité avec la nature; la taille moyenne de la ville; la tolérance sociale et culturelle des résidents.

La qualité de vie est assez bonne, mais il y a encore plusieurs problèmes: notamment le sans-abrisme, les rues qui sont toujours pleines de trous, l'hydro qui est rendu à un prix ridicule, le manque de travail (le seul type de travail qui semble être disponible est dans les ventes, qui ne paye que 11.25 l'heure et qui est à temps partiel).

La qualite des routes. Nous devons utiliser ses routes plusieurs fois par jours a nos risques et au depens de nos voitures.

La vie de famille, les soins de santé pour les malades et les vieillards, les écoles et l'esprit canadienne des citoyens du Grand Sudbury est à envier. Nous avons quelques problèmes et nous avons besoin d'améliorer nos services dans certains domaines. Maid, tout de même les services sont en place et accessible.

La vie prospère très bien

La ville est propre. On offre une variété de festivals, de concerts et d'activités au courant de l'année.

La ville fournit majoritairement une bonne qualité de vie. Les choses qui enlèvent sont le fait que les taxes de propriété sont bien trop élevés pour aucun services dans les zones rurales et que certains services font absolument pitié, comme maintenir

La ville n'a pas de «centre-ville» solide, attrayant, pouvant y attirer la population. Malgré l'existence de pistes de randonnée, il n'y a pas de programme pour aménager un réseau de pistes cyclables à la grandeur de la ville, une ville qu'on «éparpille» pourtant vers les extrémités plutôt que de la concentrer; on continue à laisser de bonnes terres arables être converties en lots pour bâtir des maison, augmentant davantage les frais pour la création et l'entretien des égoûts, des routes, etc. Il faut concentrer, non pas étaler, et prendre un virage vert, vers les vélos, les pistes de marche, le transort en commun.

La ville ne réussit pas à rejoindre les artistes, plusieurs studios de danse existent, trés bien reconnus et professionnels, mais suite à des années de débat aucun centre des arts à commencer la construction. Ils ne vont pas rejoindre la jeunesse et les talents de nos citoyens. Soul Jazz orchestra, compositeur de Sudbury est reconnu partout dans le monde, il est agalement nominé pour des Junos, mais n'est pas accepté pour jouer au festival de jazz de Sudbury. Que font-ils pour rétention de nos jeunes et l'encouragement de revenir?

lack of accessibility and promotion of awareness for activities for seniors and the disabled. Lack of physicians.

Lack of activities to do with my family

Lack of amenities/social scene

lack of bike paths along roadways. everything seems foccussed on downtown

Lack of bike paths, councillors' personal agendas get in the way of making progressive decisions that do not burden taxpayers - or future generations

2016 Greater Sudbury Citizen Satisfaction Survey (Online)

Lack of city effort in many areas makes for unsafe community including housing and infrastructure. City's efforts and funds are put into the wrong industries allowing for the majority of citizens to suffer.

Lack of diversity and inclusion, lack of social activities

Lack of Employment Opportunities Lack of adequate Infrastructure Over valuation in the Housing Market

Lack of entertainment and events.

Lack of good grocery store in the south end, have to drive everywhere because of sprawl, high taxes, lack of action to protect water and lakes

Lack of infrastructure Best example is how city blocked 4pad arena (private company from southern Ontario)) or how city wouldn't allow private arena in Falconbridge

Lack of jobs for students (university/college) and/or new graduates

Lack of jobs low income lots of poverty as the cost of living is so high and the wages so low

Lack of jobs, and housing

Lack of jobs, poor road maintenance and minimal local attractions

Lack of jobs, the roads within our city, the lack of the city to develop and make a newer city taking away the old/destroyed homes. Lack of the government helping in keeping our doctors/medical people Lack of medical doctors is a huge issue. Also the suicide rate in the city is too high. It needs immediate attention.

Lack of organized activities for youth; high tax rates compared to our previous home in Southern Ontario; poor farmers market

lack of parks, trails and bike paths. Lack of noise control on motorized vehicles and motorbikes especially. Lack of care for citizens. We were told by police at a CAN meeting that in order to control effectively motorized noise esp from motorcycles, noise measurements are required to get solid court convictions. Your new proposed bylaw has some noise levels for items but nothing for motorized vehicles / bikes and are buying the noise measuring devices! No concern for residents enjoyment of

Lack of performing arts centre; talk of opening a casino in downtown Sudbury; poorly planned roads; city planning that is turning residential areas into commercial and high-density residential; inconsistently apply zoning regulations; city council that

Lack of planning for all age groups as well irresponsible spending like increasing policing when crime is down, spending on non mandatory services like Pioneer manor, road work that is not supervised correctly, inability to attract and a maintain festivals, inabilitity to promote farming and small business, inability to regulate the power tripping at building controls, lost ventures like the methane gas plant at the dump, and mostly disregard for the taxe payers of our community. Lack of programming, lack of diversity and lack of support for social programming. Lack of support for youth

Lack of proper infrastructure maintenance.

Lack of quality leisure infrastructure

Lack of recreational multiuse facilities

Lack of safety for pedestrians and cyclists forces us to be dependant on automobiles and reduces opertunities for physical fitness. Lack of good jobs.

Lack of sidewalks, pot holes all over the place. Also city has alot of red tapes, drags on and on to approve permits and charges alot for permit so new builders or companies are discourage to establish in the region.

Lack of support for a large performing arts centre, pedestrian trails and bicycle trails. Too many studies, no action. Lack of leadership. Private citizens like

Lack of taxis make it hard to get around. Lack of money for fun!

Lacking a suitable concert and hockey venue

Lake front taxation. Poor road quality. Lack of social services.

Lakes, and open spaces. safety and people.

Lame question

Laurentian and Health sciences north finally bringing up a more cultured community, moving away from adversarial culture of entitlement from the mining sector

Le centre-ville a mauvaise réputation et manque de vie et d'attrait, les démunis sont marginalisés et criminalisés par des politiques et des pratiques datées et il y a peu d'innovation et d'éducation pour faire de la Ville une communauté "verte" (ce n'est pas parce qu'on a reverdit le territoire qu'on peut s'asseoir sur nos lauriers, il y a beaucoup à faire !).

le Grand Sudbury fait face à des défis économiques et démographiques significatifs, mais nous sous-estimons notre capacité d'affronter et surmonter ces défis. Les gens sous-estiment également l'importance, la richesse et la vitalité de la communauté - programmation culturelle riche et variée (même si trop peu appuyée par la municipalité), institutions d'enseignement en croissance, qualité des services offerts dans le domaine de la santé... Sudbury est une ville avec énormément de choses à offrir à ses citoyens, même si les gens ont tendance à reconnaître les défis davantage que les qualités de la vie au Grand Sudbury.

Le manque d'infrastructure pour une municipalité qui a presque 200 000 habitants. Le manque d'iniative da la part du conseil de ville de faire évoluer Sudbury au 21ième siècle.

Le parc d'infrastructure en arts et culture est absent et indigne d'une capitale régionale. Les services en français à la Ville sont réactifs et passifs au lieu d'embrasser des principes d'offre active (voir: C'est irritant et très désagréable comme citoyen d'avoir l'impression de déranger quand on essaie de communiquer en français avec la Ville. Il y a un manque de soutien aux artistes et aux

Les chemins sont en tres pauvre conditions. Manque de service en sport ex "centre de soccer interieure

Les chemins/trottoirs sont terribles

Les gens sont généralement heureux et gentils.

Les gens sont polis, gentils et prêts à aider leurs voisins. Il y a de beaux parcs et de magnifiques lacs et rivières. Cependant, il y a peu de divertissements, surtout pour les francophones.

Les sentiers pédestres abondants Les parcs attrayants, surtout le parc Bell et ses belles plages Services policiers accessibles et impliqués dans la communauté

life can be better with council and the city making decisions quicker . Give the arena a new home now not in another 5 years.

2016 Greater Sudbury Citizen Satisfaction Survey (Online)

or allow RHP to have full size ice pad

show leadership, and our politicians stand in his way.

Life can be good in Sudbury, if you are employed and have a vehicle. We have great art and artists, great people who work hard to better our community, great nature and lakes, good colleges, university.... however, more has to be done at the municipal government level to increase walking and bike paths, to develop and nurture the downtown, to insist that Vale keep to their pollution limits and clean-up operations, and also to increase living choices for the elderly life here is good, but I think it could be better. More activities for youth that would be free/affordable for low income families

Life in the City may not be perfect, but, We are doing darn well... Lots of entertainment, sports, and opportunities for leisure activities... Many jobs available for those who choose to be employed... However, too many people choose to live on my

Life in Greater Sudbury is great. However additional amenities, like performing arts center, conference center, motorsports park would certainly contribute to our overall attractiveness. Growing our population will be important if we are to continue to have a great quality of life.

Life in Sudbury is alright.

Life in Sudbury is good but can be very boring for many people

Life in Sudbury is pretty good, but there is not enough for seniors and young people to do, especially in the outlying areas.

Life in the city is generally positive maintaining many of the positive benefits of small community living, while ensuring that the amenities of a larger city are available. There are issues with putting the environment forward within the city's policies and plans. There are also issues with the modernization/ revitalization of the city in potentially destroying cultural artifacts that are integral to the identity of the city. Going forward care must be taken to ensure that the city maintains its culture and identity that is unique, while making the city function within the modern society.

Life is fine, but could be way better because we have so much potential. I wish we could get around by bike or walking, and weren't practically forced to have a car or to deal with the terrible bus service.

Life is fine, if I take initiative.

Life is good

Life is good but, it's not great

Life is good here but I wouldn't say it's fantastic

Life is good in Sudbury but we could use more cultural events.

Life is good, but I hate my outlying area being associated with the sudbury core.

Life is good, not perfect.

life is good.....above average emergency services...a feeling of safety......good post high school education

Life is great in Sudbury, but Council needs to shift priorities from keeping taxes low to growing and servicing the city with appropriate funding.

Life is pretty good, but there is a great deal of wasted money at the municipal level. If money was spent properly, the additional dollars could be used to make the city better. We really have no entertainment in this city - nothing really to do.

Life is very good in Sudbury, but there are still some homeless people. Also the rents are too high for the average wage earner....... there are still some slum areas.......would be nice if that could be cleaned up.

Life is what you make it

Like many city's there is poverty and inequality but I come from a strong moral upbringing.

Limited promotion beyond mining limits the City's potential.

Little attention to supporting a healthier lifestyle for citizens

Little communities outside of the City, but still fall under Greater Sudbury tend to be forgotten about.

Live much cheaper than bigger cities (mainly housing). Easy commute within the city. Lac of cultural activities/events (though this is improving)

Lived here all my life, and we don't move ahead. Things are moving backwards.

lived here my whole life and nothing has really improved only the new buildings and homes

Living expenses are high. Lack of diverse entertainment.

Living in an outside community, having to travel distances to access municipals services, delays in services to our area etc

Living in the lower income bracket. Needs a job.

Living on the edge of Sudbury (Levack) we have most of the good stuff and very little of the bad.

LOOK AT MY ANSWERS EVERYTHING IS NEGARIVE CUTS CUTS CUTS

Lots of activities for kids...swimming, downhill skiing, parks etc.

Lots of green spaces, but very difficult to get around without a car. Sidewalks are poor, which makes it not safe for my children to get to the parks. However, the schools and facilities in the community are good and the community and people are wonderful. Some of the pools and other recreational facilities need updating. The libraries and other public spaces are good

lots of lakes and green space. Free access to trails

lots of lakes, beautiful outdoor areas, great re-greening efforts. increased diversity from just a mining community. Central health care for most illneses and good shopping, bilingual post secondary education choices

Lots of leisure activities available, lot greener than when I was growing up

Lots of natural beauty to explore Many cultural initiatives popping up in our downtown Room for improvement on our greater sudbury towns services (dowling leisure centre should get more funding) Public transportation is horrid! Very difficult to get around the core of Sudbury and even more difficult to come into town from one of the outlying communities (lively, fowling, Val Caron..)

lots of out door activities to do

Lots of room for improvment

Lots of services

Lots of space, green areas, affordability.

Lots of stuff for families to do, good community programs for health and welfare, great outdoor living lifestyle.

Lots to do ... thanks to community groups and organizations, the arts and culture community is growing and is being supported. physical environment ... proximity to lakes, trails generally a strails

Lots to do for recreation, restaurants are improving, big box stores for shopping. Roads are horrible and maintenance of them all seasons is nothing but patchwork and plowing is sporadic if y

Lots to do in Sudbury. Sports/arts and culture/post education

lots to do outdoors; no long commute; people are down-to-earth and proud to be from the north

Lots to do with the family, people are friendly, city is not too big. Good employers.

Lots to do, great climate, clean air, four seasons

Love all the lakes and nature and all the green spaces.

Love my home but will likely have to leave town to find better career opportunity.

Love Sudbury

Love the arts, culture, shopping, beaches, parks

Love the balance of different weather and people; not too big or small

love the community but it could be better

Love the outdoors and lakes, we do not have big city stress

Low crime rates, clean/safe environment/water, plenty of events for kids and families, variety of shopping/ commercial goods available, entertainment opportunities (theatre, movies, concerts), outdoor activities available (outdoor rinks, ski hill, beaches, walking trails), warm friendly people, affordable lifestyle (housing, low/no cost parking)

low income residents especially in our downtown area.

Low investment in arts and culture.

Low walkability. High transportation costs

Mainly because of access to outdoor recreation - lakes, trails for skiing and hiking. Other things can be built - but this area is so blessed by nature - which cannot be imported or created.

Mainly due to roads & taxes. Borrow money while interest rates are low to fix the roads.

Manque de loisirs gratuits pour les citoyens

manque de raffinement des services (incluant aménagement et entretien des allées)

Manque d'innovation et de diversité

Many activities, events and outdoor leisure opportunities.

Many individuals living in poverty, city not capitalizing on opportunities in social welfare and public transit/pedestrians/cycling initiatives

Many people below poverty line. Seniors having to chose to eat or pay hydro. Special need Adults surviving only with no extras.

Many people get assistance they don't need and spend it uselessly. People receiving monetary assistance should be forced to budget and turn in a record of their spending.

Many people live below the poverty line due to oppression, inequality, racism, lack of quality jobs, etc.

Many people who live and were born in the North love the unique qualities Sudbury has to offer. There are many downfalls such as the high price of living, the constant battle of the raids and the newest issue of the arena. In reality these are only a few things that would improve people's outlook on Sudbury but are not life changing. Most people who grown up in the North and move away will almost always eventually come back to such a great community they call home. Many positives, including growing arts and culture industries, easy access to environment, short commutes, local tight knit communities. Balanced out by negatives such as poor city infrastructure (roads, systems of government etc.), divisions within different local communities

many services are offered however, seniors and those entering that era will be struggling - i am concerned for when i retire and the care i may require that is hard now for me to access for

Mayor and council have no idea what they are doing; they do not understand the importance of budgetary issues in relation to public services; they have no idea what public services need more funding and what doesn't - they hire people in higher management that also have no idea but are probably "yes" people rather than know their jobs; they are not hiring sufficient and knowledgeable employees in the areas of public service - rather the funding goes to inane positions not required, if they listened to lower employees and middle management who know exactly what needs to be done in the community... because of this the quality of life and service in this community has decreased considerably in the last 10 years mediocre

Mid sized, LTE of lakes and nature alongside commercial places. Excellent mix of both. Not too fast paced. The people are friendly and approachable. Neighbourhoods feel safe. Adequate police presence. Quality hospitals. Minimum wage is way to low, To many ppl taking advantage or our system and are aloud

Money (taxes) are continually wasted on facilities and services which make little or no difference to the general rate-paying public while special interest groups and municipal government get too much for what they contribute to our local society! Money is being spent in the city central and the outlying areas are paying for it

Money spent where it's not needed. Corrupt individuals working for the city

201C	Cuesten	Cuallanan	Chinam	Cabielastian	Coursease	(Online)	
2010	Greater	Sudbury	Litizen	Satisfaction	Survey	Unline	

trong sense of community	
you don't live on a main artery	

whom is

More bang for my buck in my immediate area is needed for roads

More based on the northern lifestyle offered by the city rather then quality of services

More jobs, more affordable housing, and better attitude from certain citizens.

More opportunities here then in most parts of the world. If someone has roof over their heads no food in their bellies then how can one complain.

Most of the basic needs of the citizens are met. We have most of the amenities of life in a big city but still live in an area of natural beauty and the great outdoors. When we do need the life a

Most people are living below the poverty line but according to our politicians every household is making an average of over 70,000/ y.

Most people can't really afford to live ... housing is to high, taxes are crazy, and healthy food is too expensive

Most people that want a job have one. But our infrastructure is falling behind what it should be.

Most Roads are no good, very high taxes, hight hydro rates and the city servicices SUCK !!! We have a bunch of bonehead councellors !! City must be deamalgimated to increase quality of life!

Mostly because my family is here and I would never leave them. I enjoy the natural surroundings close by but Sudbury can sure use some up-keep. Flowers, parks, trees. A capable casino, a c

Mostly, it's a safe place to live. We have a lot of "big city" amenities, but the friendliness of a small town.

Municipal Government has really no idea how to make proper decisions that affect all tax payers

Municipal services, realistic taxes, competitive shopping, geographic location.

My basic necessaties are met, however for a lack of better words, I feel like the city is catering to older generations and their lifestyles. When really all age groups and lifestyles should be part

my family, peers, friends are always happy

My husband and I are very lucky to have permanent, full time employment with benefits and vacation time. Many young people are faced with precarious employment (contract, temporary, the ability of young people to thrive (unstable employment prevents young people from establishing themselves in the city - starting families, buying houses, participating in social events, ow am very aware of how lucky I am and the opportunities having stable employment allow me.

My husband and I have a good quality of life because we work very hard for what we have and both of us have gone to post secondary (out of town) to establish a great life for ourselves. W for , but receive few services. This City seems to be focused on helping people who fail to help themselves.

My only big complaint is road maintenance in winter and taking care of our roads.

My quality of life is excellent, but there are too many people who are not nearly as fortunate. I would like to see that improve.

most affects the quality of life in Sudbury, as do the lakes. It is not the offerings of city hall that make my like good in Sudbury. My work at the

n/a

N/a n/a

N/A

N/a

N/a

N/A

N/A

Natural environment (restoration of it) and opportunities to enjoy it - lakes, forests, parks, etc.

Natural Resources (proximity to lakes, camping and outdoor recreation). Not contested like larger cities

Naturally we have a lot to offer. Over 200 lakes. But those were there for millennia. We can't rest on those laurels. Culturally this city is a black hole. We are talking about putting an arena b There has been a series of mistakes chipping away at downtown culture for decades. Boreal should have been put downtown for example. Street cars never should have been up rooted. We progress. It's frustrating. On a positive note I'm glad to see laurentian university resuming a presence downtown. We have an interesting heritage which we should celebrate. Box stores are

Necessities of life are available. However, public transit around outlying areas is not frequent enough to make it a viable transportation option for most people. Bad roads and lack of accomm transportation. This, combined with expensive gas makes it difficult for anyone on a fixed income to take part in any of the relatively few cultural activities.

Need more affordable activities for families

Need more attention paid to leisure activities. Maintaining parks, bike and hiking trails, beaches. Winter snow removal is poor. Snow banks are ridiculously high. Dangerous for pedestrians

Need more excitement in this city..

Need more family and tourism activities

Need more green spaces.

need more jobs in this area

Need more services for priority populations, road conditions are terrible and affecting lifespan of cars,

Need more things to do, more vibrant downtown or cool out of the ordinary events.

2016 Greater Sudbury Citizen Satisfaction Survey (Online)

and entertainment of a big city Toronto is only a few hours
and entertainment of a big only forome is only a few hours
leaner downtown core etc
t of decisions for our city.
the second s
no benefits, etc.). This is a substantial issue that impacts
ning a reliable vehicle, obtaining adequate childcare, etc). I
e live on Long Lake (which we pay tremendously high taxes
y the dump. Taking away from our downtown core again.
e have to fight to get back what we had. How is that
not worth celebrating. Neither is car culture.
nodation for bicycle traffic causes a dependence on cars for
and driving. (Southview drive especially).
and driving, (Southview drive especially).

2016 Greater Sudbury Citizen Satisfaction Survey Q22 - Why do you rate the Quality of Life in Greater Sudbury the way you did? Need more trails for hickers and bikers. Needing improvement. Needs a lot of improvement for the future. Build and fix up area and they will come early to visit. arena is a disgrace. Check the washrooms. I would rather go out of town to watch a hockey whe you have to leavw town. Needs improvement Neglect of roads neither good or bad Neutral Never lived anywhere else Nice city for the most part, but there are areas that need improvement. Nice outdoor atmosphere. Lack of qualified jobs - many people with good qualifications and schooling cannot find appropriate employment Nice place to live. Many lakes Night shift workers have no services available to them at night for food..vehicle repair..banking.. Rent is too expensive The roads here suck because Sudbury is to cheap to pay for gaulity wo nnnn No city s quality of life is perfect. No activities or programs for the youth to keep them out of trouble. No activities or places of interest for young adults other than bars in the ever fading downtown core, nothing provided t No adult entertainment... pay more than the rest of the province...ridiculous bilaws ex: construction is not 24hrs the not in my back yard life style No better or worse than average No city is perfect but our city has many beautiful attractions and the people are usually friendly no comment no comment No comment no comment no complaints No entertainment such as summerfest anymore. The downtown is a joke and there is no real opportunity for travelling food trucks to start up. You want to be like Toronto but make it difficult community. The bus service is not very good. Sunday schedule still hasn't changed considering most businesses are open and people can't get to and from work at a decent time. I'd like to se before your bus comes, transfer downtown and then finally get home.....on a Sunday! That can be up to 2 hours after you finished work. But we don't drive so we should deal with what we No entertainment, no concerts No hassle to get places 20 min anywhere no jobs, high gas prices, poor roads and infrastructure causing increased maintenance of vehicles, poor city services. no jobs, rent is expensive, no attractions to bring in tourism, road conditions are terrible No life is ever perfect! No major attractions, nothing to see or do, no major concerts No new business coming to the Sudbury area...shopping sucks. No or almost no crime. Clean community. Low traffic. Great people. No place is perfect No real bike paths. Roads are to narrow and sides of streets broken up. We dump sewage into Ramsey when the sewers are overtaken by too much rain. We allowed sub standard care for questionable people. No affordable or free spay or neuter policy. no recreation clubs in city of Sudbury (similar to Howard Armstrong centre, but within the original city). bears roaming the city all summer. garbage dumped in bushes. roads in bad shape. No where is perfect. I am very happy to be living here with family and friends. Northern air and freedom - the scenery, not the city Northern Ontario is a beautiful province to live in. Sudbury falls into that

Not a lot here to offer our children, nothing too appealing to make you want to stay here not too many jobs our roads are total crap water bills and taxes are crazy the nicer your home the h beautify our city nit punish us for trying to make things nice the list can go on

game. We sre very out dated also with medical srsrrvice bad
Wanne barren
al.
ırk.
o the taxpayers of the city other than empty promises and
ult for this up and coming market to come available to the ee you all finish work on a Sunday and have to wait an hour have right?
animals with awarding the contracts continuously to
dumpy looking properties
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nigher your taxes it should be the other way around try and
noner your taxes it should be the other way around thy and

Not a lot of activities. Also, As a dog/animal owner / activist-there are no animal rights in Sudbury. We brag that we have well over 300 lakes, but unlike other forward thinking cities ie Vancou one of the secluded beaches at Bell Park couldn't be designated for dogs. I can tell you that the geese & young children make more "messes" in the water than the dogs do. As for the stray car learn something. Terrible downtown. Not a lot of breaks for Seniors.

Not a lot of Low or no cost activities for families. Poor facilities for sports/entertainment events. Little cultural performances/activities.

Not bad could be better

not culture, Not centre for culture not senior friendly not enough help for people with low income

Not easy or safe to bike around the city. I am lucky to have a car to get around, and get to the gym. Also, development is destroying limited greenspace.

not enough amenities in outlying areas (our community park has a splash pad or should i say a sprinkler that the only way to use is to go to the post office and get a key to turn the water on),

are from the city's core, Snow removal especially sidewalks are rarely cleaned within a timely manner resulting in kids having to walk on the streets at time instead of using the sidewalks

Not enough employment opportunties, too many homeless people, not enough services for the elderly

Not enough for citizens

Not enough good paying jobs, graduating students cannot find work in their chosen fields.

not enough help by city councillors, too much bickering between them

Not enough help for seniors

Not enough jobs

Not enough promotion of local events and activities

Not enough social places or info for seniors also courses available for seniors, groups for seniors

Not enough things to do with kids who cannot afford or are not interested in sports

not enough to do, unfriendly environment, bad transit system

Not everything is accessible at times that work with my schedule. Happens for a lot of people

Not for myself but for others who enjoy the outdoors there is a lot to do. What is lacking are indoor activities for young adults or better advertising for such places.

Not many attractions, infrastructure is poorly designed, our roads are hideous, over budget on road maintenance, winter conditions are poorly maintained, taxes are too high.

not many available places for rent, only one crappy dog park, not much entertainment

not many jobs

Not much to do and apartments are too expensive, especially with the mediocre jobs available.

Not much to do for adult entertainment, and not much to do with kids as a parent.

not much to do for seniors here in Sudbury except for Parkside

Not much to do in sudbury, our roads are not good at all, our malgamated hospital never has room and patience are being kept in hallways and many more reasons

Not much to do.

Not much to do. everything is in sudbury nothing in the surrounding areas

Not perfect, but very good.

Not satisfied nor disatisfied

not the greatest to begin with

Not walkable/bikeable, poor employment opportunities, no investment in the future

Nothing but study after study gets done in this city. We pay highest taxes in province and have nothing. People steal money and get nothing. Our children are raised here and then have to le yet don't bring any other companies to our city. We voted for change in last election and get more of the same. We have potential in this city but it is constantly wasted. We want people to south because we have nothing of value in our city. No where to go when the sun goes down. Nothing to keep our youth here. Wake up Sudbury. From the news North Bay and surrounding

nothing ever changes except the amount we pay in taxes

nothing for teens to do ... expensive for north (gas/housing)

Nothing is perfect Roads are terrible

Nothing is perfect. We always grow and be better.

Nothing sensible done to boost Sudbury. There is no downtown, so stop calling it downtown, and trying to bring people there. Waste of money. Use it in other areas!

Nothing that is any good lasts in Sudbury. The ball is constantly dropped on things that might have a positive impact on the city in the greater interest of a select few. Small town mentality. S Nothing to do in the winter. Extremely cold winters. Delays in clearing roads of snow & ice in winter. Poor health care system - takes 2 weeks to get in to see Dr. Who then only spends 5 minuters.

Transit system costs the same as Toronto, but the schedules pale in comparison. Many unskilled drivers that don't follow proper laws (going thru red lights, not signalling, etc). Nothing to do

Nothing to do, our city is too big to be so boring

iver, our dogs are banned & chased from every lake. As if t issue, which is deplorable - take a page from Calgary &
public transportation is not reliable the further out you
· · · · ·
eave to find jobs. City has known about mining sector and come to our city to live and stay. Most people shop down
g areas do more for their city than we do.
Services are declining.
utes providing you with a drive-thru version of health care. here. Oh, and the price of gas is \$0.10 more than Toronto

Q22 - Why do you rate the Quality of Life in Greater Sudbury the way you did? Notre ville est tellement vaste sur le plan géographique qu'il est difficile de dire que tous les résidents ont une bonne qualité de vie. Je demeure près l'accès aux espaces vertes, le lac, au Northern WaterSports Centre, être capable de marcher au marché des fermiers....ceci sont des choses importantes pour moi et je suis heureuse d'y avoir accès dans ma ville. Tandis que demeurer dans d'autres partie de la ville ne m'offrirai pas autant d'espaces vertes, pas d'accès piétonier et congestion en traffique pour se rendre au travail. Notre ville n'est pas facilement accessible pour tous qui n'ont pas de véhicule. Si tu demeure dans les banlieus ou même dans certain quartiers, il n'y a pas d'épicerie de près. Nous avons besoin beaucoup plus de pistes cyclables partout (surtout dans la nature, loin des routes) Nous avons de bons services. C'est pleasant ici... Train de vie relaxant, beauté naturally, parcs Nous avons des services de santé très développés, des institutions éducatifs au choix, un environnent moins pollué qu'autrefois Ce n'est complet mais il faut continuer à améliorer .nous avons plusieurs en français qu'il faut augmenter. Nous avons plusieurs parcs, plage, activités sportives pour les enfants et adultes. La vallée vit comme une grande communauté. La plupart des gens veulent le bien d'autrui. Nous avons des centres d'achats, des cinémas et des plans pour améliorer la circulation entre Sudbury et la vallée. Nous avons presque tout ce qu'une grand ville aurait, université, collèges, théâtre vie culturelle très animée. Notre ville est située sur les rives du la Ramsey nous avons beaucoup de lacs Où Nous avons une bonne qualité de vie avec des services variés et une communauté engagée. J'apprécie particulièrement la dimension culturelle de la ville. Nous pouvons toujours ameliorer Nous sommes une ville remplie de gens qui semblent s'entraider, et un conseil de ville qui est a notre écoute. Nous sommes plus chanceux que les gens qui habitent des grosses villes, tel que Toronto, etc....le train de vie ici est beaucoup plus relaxe. J'adore notre mode de vie dans une ville si pitoresque. Nous sommes une ville riche d'histoire, avec un épanouissement dans le secteur de culture et d'art. Même avec un haut taux de chaumages, les gens s'implique dans leurs communauté et dans leur politique. Faut toujours mettre en considération ceux et celles qui sont considéré sans-abri ou qu'il ont un faible revenu, et c'est pour cette raison que je n'ai pas donné un 4. C'est gens on besoin d'un meilleur service (peut être faire enquête dans les manière de Medicine Hat (Alberta)) pour être indépendant. Sudbury est une grande ville avec les qualités d'une petite ville, on n'oublie peut-être toujours ca. Offers a relaxing environment which allows a balanced life. The variety of events and pace of life are at the desirable levels. Offers outdoors opportunities, sport and fitness offre des activités... ok to live now, but municipal leaders are not qualified, or unable to understand the needs of the community, causing the city to be burdened with deficits and no sighns of improvement regarding taxes, roads, development etc. Old arenas (mainly Sudbury arena) Limited shopping (bring in more Retailers) Roads are terrible No arts Centre Beaurocratic Councillor who DOES NOT listen to Constituents Infrastructure ******HUGE****** I travel Northern ON and compared to North Bay/SSM we have terrible appreciation for extra curricular activities. Soccer field (1 turf????), fields are poorly maintained. Old school mentality at City Hall keep Sudbury from moving forward On doit souvent sortir de la ville fin de trouver exactement ce que l'on veut se procurer (livres en français, des fournitures de luxe, achats de choses différentes, etc.) Donc la ville de Sudbury ne peut pas garder les profits. On pourrait améliorer les services pour les personnes âgées qui sont à domicile. On pourrait aider les jeunes familles et surtout les familles monoparentales. One of the Highest rates of unemployment within Canada/Ontario; bilingualism sucks..no need for so much French; roads are terrible causing back pain and more expenses to vehicles'; expensive to live in town and poor transportation available for the outskirts and area; high cancer and sickness rate; long emergency wait times and to see specialists; homelessness; nothing for teenagers to do or older adults for nightlife; groceries are very expensive; IT SUCKS and is getting worst and I have lived in this city for 51 years and would leave in a second if I could afford it. Only because I work and can afford a decent quality of life. I'm over 65 and if I didn't work my I would have answered this question differently. Opportunity to enjoy the beauty of Sudbury. Lakes right in the city Other than bars there is very little entertainment options...busing makes it difficult to attend night classes, go to church, go to my parents' in the valley or Chelmsford for my daughter and grand-daughter...our hospital has one of the longest waiting lines in the province, no one should have to wait so long to be seen by a doctor in Canada, it's faster to drive to North Bay or Espanola and go to their hospitals Other than the terrible roads in Lively, there is nowhere I'd rather live. People are friendly, golf course is close, library within walking distance and an excellent and very active Seniors club. Our City Council seems to think that home owners have buckets of money and raise taxes and water rates without even blinking. They have never tried to scale back, save some money - poor Maryanne tried but was roadblocked. Our city is beautiful, clean and safe. Residents are for the most part engaged in their community. Our city is friendly, bell park is beautiful and there's always something to do - lots of hiking trails, parks, ball and soccer fields. The Delki Dozzi track is also great. Our city is lacking in decent multi sports centres & entertainment venues. Our roads are deplorable and a hazard to vehicles trying to get around the city. Too many school boards that take away from our children's learning with their exorbitant wages for management positions. Our city is not to big, our natural resources are accessible, the activities through out the summer are well planned and organized, overall I think our city is beautiful Our city is relatively boring. Venues are small. Our hospital stinks. Our city is not very well taken care of. There are areas that still look the same as when I was a kid. It takes too long to get things accomplished in Sudbury Our city isn't as accessible as cities to the south. Shopping hours, we still have to travel south to go to many stores, hurting our economy. Unless you want to hike and do watersports, there isn't much available. Our community could be cleaner. There could be more for tourism such as fishing boating ice fishing snowshoeing kayaking. There is no place to rent the above. Better roads less corruption . Important needs are not met particularly in the outskirts. Why don't we have a pet scan? Why isn't the therepeutic pool built in Azilda after the province offered \$\$. Our lakes are being used as toilets .pump houses are not upgrades

Our downtown infrastructure is dated and not fitting to the demand of the population. Creating Sudbury as a hub of the northeast would attract more business and tourism.

Our expenses are too high for what is available, I live in Chelmsford and we have no recreational activities. There are no jobs right now, high unemployment. Most of the Sudbury money goes to Sudbury (South end especially). I don't want to pay higher taxes for an Arena or anything else. We need to live within our means. If you want everyone to enjoy themselves, build small outdoor pools around the greater Sudbury area, similar to the splash pads so all area kids can get their swimming lessons in the summer and kids would have a place to play in the summer.

Our Geography, history, diverification of cultures.

Our lands have been polluted by INCO and we are dealing with huge numbers of cancers in both humans and animals as a result.

Our quality of life is quite good in Sudbury, we have access to education and health care. Why I rated it a 4 is because I find we could have better medical options in the north. Waiting 6 months to a year to see a specialist is ridiculous. It taking a year to find a family doctor is also crazy. Gas prices tend to be higher in the north so I do feel though our quality of life is good, there are things that could be done to vastly improve it.

our rds are horrible main streets sudbury look junky

Our recreational facilities are poor...not enough cycling paths or bike lanes....roads suck

Our roads are an embarrassment to the city. You cannot avoid potholes for fear of hitting another one. There is a huge problem with drugs and vagrancy in the downtown core. It is difficult to walk downtown without being harassed by people looking for money or cigarettes. I think that in order for people to enjoy using our downtown city centre, it needs to cleaned up. Perhaps move the methadone clinics away from the downtown core. Clean up the prostitution problem in the Donovan area. A bigger police presence is needed.

Our roads are awful - and then good roads are being torn up because water mains need fixing. City leadership should not have ANY scandals, etc. People who aren't following this should be removed from their voted position Our roads are crumbling, we are so far behind other cities of our size and even smaller for having a good venue for sports and entertainment, we are not proactive in gaining new business

Our roads r not cleaned as fast in winter as it used to and people r getting away with too many crimes

Our social services need improvements, there are no real supports for mental health and addictions, which are the root cause if homelessness in our community and everyone seems to turn a blind eye. The effects are pervasive, from emergency hospital services to domestic and child protective services.

Our streets are crumbling apart. We've had to spend large amounts of money fixing our vehicles. 800\$ utility bills and GSU's utter lack of customer service. Lack of services in the outlying areas. our Universities are getting better but job opportunities for educated youth and adults in the city that are not precarious are few, our mining industry is also becoming more and more precarious as full-time unionized jobs are being replaced with temporary agency jobs at minimum wage. We are putting up more and more shopping mall and retail stores and demolishing natural wonders (turtle sanctuary in south end) rather then reusing the infrastructure that is already there! (ex: southridge mall is completely empty) and for what? just to get by? the majority o my friends have a degree and work full-time yet we barely have enough money to pay rent, buy food, and pay our student debt off! this is ridiculous! you want people to respect the city start respecting and helping the people. I want to buy a house and stay in Sudbury but the job opportunities/ benefits are horrendous. Our city does not support the local economy enough (example the farmers market being shoved into a corner- very discouraging) and instead invites big developers in which just leads to more exploitation (environment, workers, etc.)

Out in the outskirts of Sudbury we have to travel to Sudbury to do shopping, five to six yr wait on geared to income. Our side streets are awful, snow Plowing is an issue. Too many homeless people.

outlying areas have limited services, are totally disconnected from the old City and our roads are a mess - this is very expense for citizens on two fronts!

Over priced on taxes, overcharged on everything, no diversity in employment/vision

Overall a very hostile community

Overall fitness of citizens. (lack of recreational facilities, programs and recreational pathways)

Overall good access to varied activities, sports, outdoors, entertainment, fine dining, etc.

Overall it's pretty decent, but the buses can be very unreliable, which means a lot to me since I rely very heavily on public transit. In winter, the sidewalks aren't cleared of snow and ice properly, and I've gotten hurt more than once as a direct result. Also, there are too few off-leash dog parks in the city, considering there seems to be an increasing number of people who own dogs.

Overall life is good - I like where I live, have easy access to outdoor activities, etc.

Overall my quality of life is good but everything can be approved on. I feel that since the Valley has been meshed with the city, we have lost allot of our services. We also have had a huge increase in taxes over the years with less benefits. Back in the

day if you had a problem there was always someone at the township office in Val Caron ready to help. Now we are not as important and our valley problems take a back burner.

overall service is good. at the price.

Overall the quality of life in sudbury is good. There are some things that need work, but the city as a whole runs well.

Overall, it's a good community (with the exception of the 3 points I aforementioned).

Overall, very happy. Great resources available for health care, education, etc. Frustrations stem from construction, etc.

parce que nous avons besoin plus de securite dans la ville du grand Sudbury a cause il y a beaucoup de gens qui abuse le systeme.

Parce qu'il y a des gens de toutes sociaux économiques dans notre ville donc j'ai choisi le numéro au milieu.

Parks and Rec, schools, hospitals

Pas assez de sentiers et de pistes cyclables.

Pas beau coup de crime, plusieur activity de famille, beau coup de fierte dans la communite

People are adverse to change. Our council needs to make decisions, not waffle.

People are having a hard time surviving because of all the increases and lack of jobs.

People are not satisfied with the present mayor and counselors. People thought that things would change with the newly elected members of council. However, not much has changed.

people can't afford a decent quality of life because it's too expensive to live in this city. the roads aren't maintained which costs drivers more money in repairs on their vehicles, there are no proper paying jobs. there is no other economy generating money other than mining and even that is a joke.

People in higher income brackets are able to afford things that the city offers to increase quality of life, however people in lower income areas (outlying areas) experience a huge increase in mental health issues. people running the city are ruining the city

People seem really miserable here.

Personnellement, elle entre 4-5, mais je ne crois pas que c'est reflété dans toute lacommunauté. J'ai les moyens financiers, les habiletés et le la motivation me permettant de m'entourer d'un environnement physique, social, etc qui me satisfait. Par contre, je peux voir que pour des gens avec des limitation physiques, mentales, financières ou de temps, il existe des défis considérables.

Plusieurs belles choses et activités se passent, par contre, il existe souvent un sentiment de négativité. Le traffic urbain a aussi une grande impacte sur notre environment immédiate (difficulté et plaisance autour du transport actif) Poor attitudes of most sectors. High taxes with not much to show for it. The roads are horrible and I'm tired of having to maintain my vehicles because of it (bad enough vehicles depreciate so quickly). Hydro is the highest in ontario (this came from sudbury hydro workers on more than one occasion). I'm sure there's gouging because the main industry here used to pay well... But one should not have to live in fear of not paying rent from month to month because hydro (and water bills) are that high. Not like we can go somewhere else. There's no competition and we're helpless. There's also a very Big perception that there's fraud/corruption in this town. I don't even trust that this survey will be looked at or make it through- since it's not 100% happy/ supportive. There is so much corruption it's scary

Poor bus service. If you take the time to view the city you will notice how dirty it is. Garbage all over the place. The downtown core isn't kept clean. It's just not a nice clean city like it used to be over 25 years ago. They should have sweepers continually cleaning up in every part of town. They only stick to one area and personally I haven't seen any since the spring time. They should be working the streets continually. Not just driving around. Poor condition of streets and roads

Poor entertainment venue; not progressive enough to attract and retain youth; terrible roads.

Poor management

Poor management and no or very little public consultation.

Poor management of infrastructure... road conditions in such a poor state it is embarrassing, running of hydrants into storm sewers for months at a time, poor decision making regarding priority of road repair and quality of work, scheduling of work (painting lines, then crack filling over lines just painted). Lack of concern and attention to environment and wetland areas, allowing developers access to areas that should be protected; damaging wetlands and buffer zones for Maley Drive extension; allowing developers to destroy areas for wildlife i.e.. blueberry zones and thus forcing bears into neighbourhoods (Montrose extension); allowing developers to build on mountains without anticipating water problems; etc. Poor management of winter road maintenance - lack of plowing to prevent accidents and then poor quality of work; perhaps preventive plowing would save police, EMS and fire budgets! Can't get out of my driveway when plow does not come for >24-36 hours Excessive utility bills No planning for better commuting, bicycle paths to get to and from work safely No community improvement toward enhancing healthy lifestyles

Poor planning - long term! Inefficient infrastructure Bandaid solutions to large term issues

poor roads

Poor roads which is costing way to much money. Poor medical services, council that won't make a decision if there life dependent on it.

Poor roads, sewers and other infrastructure mean civic priorities are not focused on quality of life.

poor services to outlying regions

Poor snow removal (roads and sidewalks and snow banks) Poor road naintanence Degrading infrastructure

Poor street quality - too many cars on the road. Not enough transit in outlying areas. Too many people driving to their own toon - ie: speeding, not following standard driving rules such as going through red lights. I find that this city has lost it's pride - garbage in the streets, off the HWYs. Large decline in trust for local politicians after too many recent scandals. As grateful as I am for even having "some" health care, the hospital set up is a very ill-planned site.

Poor transit, not much for activities, not the nicest looking city

Poor use of surrounding environment. Lack of progress. Poor and improper police involvement. Lack of pilot projects or new innovations

poor walking paths & bike lanes; inadequate public transit; poor urban planning & development; lack of arts and culture

Poorly run council

Portions of the neighborhood is well maintained, and other portions are just the opposite.

Positive: - festivals - parks - educational institutions Negative: - public transit routes - hospital access

Post-secondary students have a hard time getting summer employment. They need to make money for school. We pay way too much taxes as homeowners and the wages stay the same. Too many on social assistance and not contributing anything to the community. Our city needs a good clean up and they can certainly do that. We all need to work for our money and they can certainly do that.

Pour la conscience des arts.

Premièrement le taus des taxes foncières est trops élevées. L'eau et les égouts sont trops dispendieux et nous notre électricitées vient de Hydro one donc inabordable. Il y as plein d'activitées pour ceux qui aiment le hockey ... Point. Nous qui as aucun intérèt sont laissent à trouver nos propes activitées.

Pretty good but could be better.

Price to live and grow for families are way too expensive. Too many bylaws that make building and general renos a complete Nightmare.

Prices are going up on everything but we are not getting paid more

Prices of everything is too high to live here, especially hydro

-prices of gas and hydro are too much, there's a lot of road work to be done, drugs and prostitution, more affordable housing is needed, more doctors are needed

Property taxes are making it difficult for seniors to stay in their owned homes, especially when they are located on lskes.

Property taxes are too high as well as the cost of utilities such as Hydro. Our roads are in terrible condition and aren't maintained to the best ability. Our local public and secondary schools are closing and forcing us to put our kids on a bus for in some cases 4 hrs per day!!!

Property taxes cost too much which does not allow any extra money to enjoy life in Greater Sudbury.

Proud of our our old town

proximité de la détente avec lac et nature, peu de traffic à comparer aux plus grands centres urbains, tous les services y sont disponibles, dévelopements d'organisation et d'emploi autre que les mines, bien déservis au niveau des choix post

Public transit is atrocious, the city is messy as hell and dirty looking, construction zones are everywhere and you can't drive down the street without the condition of the roads costing you an arm and a leg in vehicle repairs. Don't even get me started on the cost of housing in Sudbury, lack or cost of parking in town, our pathetic mall/shopping and hydro costs ...

Public transportation, condition of roads, inadequate snow removal, state of playgrounds, inability of our council to make decisions, take away from the overall quality of life here in Sudbury.

-Public transportation is expensive, inconvenient or unavailable for a town to claim to be made up of shift workers. -Lack of organized marketing. There is so much to do in the city that you don't find out about until it's too late. A strong non-profit

QOL is experienced unequally by citizens in Sudbury. There are a lot of great things about living here but also a lot of challenges.

Quality At the Lakes why not clean them up it's a shame to let our lakes die. Look at simon . There are ways and nobody looks at those ways.

Quality is good but all services are too expensive.

Quality of life is average. It has the potential to be great but city staff have to be afforded the opportunity to run with ideas while being mindful to the tax payers money.

Quality of life is good due to the good people in the community, but any interaction with the city is a painful affair. Typically filled with conversations such as "This is how we've always done it".

Quality of life is good, but there is lots of room for improvement.

Quality of life is not so bad if you are an adult...but what about kids who don't drive.....what is there for them to do except hang out

Quality of life is OK but there is no progress

Quality of life is overall good.

Quality of life means you have what you need... Too many families don't have what they need because the cost of living is so high. Some people are needing to choose between putting food on the table or paying their rent/mortgage or their utilities, Rail yards are polluting (noise and air) It is difficult to get around without a car Poor choices with respect to culture (art and theatre in particular)

Reasons previously mentionned

Recreational facilities are lacking or very old. City hall / council seem to want to hold on to control. Downtown really needs to come alive with more open air patios...larger side walks less rules about how to build them

Recreational, health facilities, educational institutes and housing costs are generally quite good.

Refer to previous question, it supports my answer of 3.

Regardless of our roads.... employment and education are great! Our community is caring and proactive. Other than the downtown core, our city is very clean. People are kind and pleasant. Our representatives are about the people. Rent and utilities are way too high Not enough cultural funding Addiction/ poverty/ homelessness Crumbling infrastructure

Rent is extremelely high in Sudbury area. Hydro is way too high hydro one too expensive and have too many power outages in ray side

Rent is reasonable, people are friendly, summers are great, winter is horrible but could be much worse, overall it is the best city that I have lived in

Rent is too high for those living on minimum wage but not able to qualify for assistance.

Rents are too high hydro and water and waste water too high transit not reliable. Roads are awful. Comuting difficult with bike and dangerous for the teenagers they have to bike on sidewalk and risk a ticket.

Required services available, feel safe, Great outdoor living - parks, beaches, camping, lots of shopping, arts & entertainment, good day care, schools

Revitalisation du centre ville Je peux vivre en français...la vitalité de la communauté culturelle francophone. Les intervenants en éducation (conseils scolaires, collège Boreal, université Laurentienne, etc.). Les impôts sont abordable, services à la clientèle - toujours en français

Road and transportation issues, cultural and art needs, education clarification, treatment and resources for homeless and mentally ill

Road Conditions and the lack of snow plowing during the winter in the area that I live in

Road conditions for travelling Chronic long Ed waits at HSN

Road high coast of living .i use to live Un Quebec , but I move in Sudbury because the cause of living was very afortable .did you ever notice how miner left Sudbury as soon that they retired??... Road maintenance is extremely poor and makes outdoor adventures a challenge. Constant increases in fuel, gas, hydro, property taxes, food, makes single parents struggle more. Parks are full of grafiti or broken pieces,

Road work is a huge problem, it takes so long for workers to finish a single stretch that by the time they are done they need to start again at the beginning.

Roads are atrocious. Unless you hunt fish or go to bars there is not much to do. le: photography classes, workshops.mwe don't live up to our full potential as the largest city in northern Ontario. Compare our downtown or even bell park to how north bay has created there waterfront. They have a carrousel and train that attracts visitors to the city. Our market could be so much more. Although I go it is always the same businesses that are there. Compare to ottawa's by ward market. They are a larger city but we could do something similar. Volunteers could do so much more. I have emailed the local volunteer services and called as well several times to volunteer for anything. I never received email or response back.

Roads are awful . City council is not forward thinking .. Too many delays in decision making by council.

2016 Greater Sudbury Citizen Satisfaction Survey (Online)

roads are bad snow removal very slow

Roads are bad. Need to finish a East /West road to bypass Kingsway , Lasalle and Bancroft. New money for the arts and gallery. Connect all the bike/ walking trails together ...

Roads are brutal, I've had to spend thousands of dollars on car repairs. No entertainment for my age, I have to go to Toronto for all my interests. No 24 hour stores, I can't get cat food at 11, when I forgot to pick it up due to working overtime. Basically Sudbury is boring.

Roads are crappy, no jobs and nothing for the kids.

Roads are horrible, there is not much for youth to do, downtown Sudbury needs to be cleaned up

Roads are horrible. Health care gets worse every day. Arena closures.

Roads are in terrible shape, taxes are going up with what appears to be no benefit to the taxpayer, the amount of red tape in Sudbury is overwhelming

Roads are made using cheapest contract who uses cheapest available materials. Businesses responsible for tearing up our roads are not taxed enough to offset damages. Public transportation is awful. Sudbury is a one trick pony with mining recession has put a damper on growth and new jobs. Nature being blasted apart for furniture and sports stores. City contemplating building new arena when there's really no need for it. Infrastructure is poor. Lack of competition for internet in New Sudbury residences -- Eastlink or bust and no fiber hookups. Traffic is gridlock from 8am to 8pm, causing many residential streets to now become "short cuts" to downtown and elsewhere. Lack of unified noise bylaw, so we have idiots in crapped out Hondas and Harley's making racket because they need attention. Downtown proper is disgusting. Dirty, homeless and thugs hanging around Tim Horton's and the bank harassing people. Many women I know call me to come stand guard as they pull out money from atm. The nature is nice, but we should preserve it. Make more nature trails accessible. The art scene is great -- expand on this. Have more buildings painted, really beautify the city and have interactive art like the Roads are poor, construction planning seems set to inconvenience commuters with things like painting lines on the Kingsway at 3:30 in the afternoon, or intersection line painting at 7:50an in Garson as traffic and school buses are everywhere. Frustrates me regularly...plan people!

Roads are terrible! Traffic is crazy! Gas prices are rediculous. Hydro rates are putting us all in the poor house

Roads are terrible, down town could use a face left . With the ageing community not enough entertainment for them.

Roads are terrible, municipal facilities (outskirts) are in terrible shape, tired of reading about the City hiring more consultants for projects, everything costs more, but we get less for our money. Transit service needs to be bumped up to serve ALL residents of the CGS - including Levack.

Roads are terrible. Lots of unemployment. Hydro rates very high

Roads are too crowded as well as in bad condition.

Roads area mess and the quality of road repairs is unacceptable (based on locations requiring follow up repairs) Taxes are to high for the quality of services being provided To much time and effort being wasted on trivial matters with minimal benefits (garbage reduction, snow removal sucks spend time on that)

roads could be better, a decision on the new Sudbury arena could be made, I find our garbage collection process is excellent

Roads need repair Because of bears walking is now a problem Sudbury hydro rates are too high

Roads need to be improved a lot. They need to be improved well so that they don't need to be repaired every 2-5years. We need more teachers. We also need more nurses and doctors.

Roads need work and council needs to listen to people more

roads...property taxes....services...

Room for improvement

room for improvement

Room for improvement for those sub-groups living with lower income and disabilities.

Room for improvement, such as: beautification, improvement in transportation choices (transit, walking, cycling), job choice

Safe place to live and the city offers great things to do but it lacks opportunities and progress

Safe, beautiful surroundings, could be 5 if our local taxes were used with full disclosure and someone would stand up and do something about our gas gouging gas station owners how are unnamed and can be found.

Safe, large amount of shopping. New hospital natural resources

Safety

Schools that are vital to our community are closing under the guise of "budget". Money shortfalls are with the board are and were avoidable. The fact that is near to impossible to find adult services for people with Autism. I have

is now an adult. I live in the outer lining area of Sudbury, still within the City of Greater Sudbury. Our community is largely ignored, even after repeated attempts for assistance. Our roads are repeatedly being ripped upped and redone year after year. Why don't they do it right the first time? Waste of money.

Schools, doctors and the like can not compete with cities in southern Ontario. A lack of vision and action has our city stagnant.

See previous answer

See the page re what one thinks are 3 things wrong with this community. I find Sudbury area is reluctant to move forward and try new ways of solving problems. Worse thing that ever happened to communities outside of the CITY of Sudbury was being forced to amalgamate. The dollars seem to stay in the city itself. We need more activities and facilities in our OWN communities instead of being forced into the CITY--it involves long travel and higher costs and certainly doesn't make one feel part of a community.

2016 Greater Sudbury Citizen Satisfaction Survey (Online)

children.

Seems that almost everything is geared to those who drive and very little thought put into regarding those who do not.

Selon réponses à la question précédente

Semble que rien avance dans cette ville, personne veut prendre des décisions et il y a toujours des groupes qui se plaignent et arrête tout les projets. Par exemple, le chemin Second avenue...c'est ridicule comme ce projet est encore arrêté.... On veut que les gens utilisent les services d'autobus mais les routes et les heures ne sont pas convenable pour les gens qui doivent se rendre au travail tôt le matin ou tard en soirée. Les autobus ne passent pas assez souvent...seulement à toute les 30 minutes donc si par contre je manque l'autobus je dois attendre au moins 30 minutes pour le prochain se qui veut dire que je vais être au moins 1 heures en retard au travail. Manque de communication avec la communauté. La ville annonce des gros

Sense of belonging, sense of community, outdoor availability with benefits of city life.

Services are not consistent across all of Greater Sudbury. There's still a bias to the city core and the outlying areas always end up with fewer services.

Services are not really provided on the weekends or after 6 pm. The city has garbage every where and with the air quality from the mining. Our forest are being sprayed the natural berries are not growing wild like is hungry our streets are not safe Services available in outlying sections of Greater Sudbury (former Nickle Centre) are poorly maintained if they are even provided at all. However, our property taxes remain some of the highest in Greater Sudbury despite the lack of service and

Services must be improved. Residents are over taxed for the services they receive. The city is not evolving and meeting the needs of the aging population.

Services Provided to outer communities has sunk to an all time low since the city merged into the Greater City of Sudbury. Services are focused in the heart of the city, and us in the outlying areas have lost quality of services in a huge way Short commute to and from work; beautiful lakes, walking paths, bike paths, cross country and downhill skiiing opportunities; clean air; happy people (for the most part)

Short of family doctors ,,, long waiting times for specialist. Long waiting time for care, surgery,

short summer, high taxes, long winters

Sidewalks in bad shape and roads are terrible.

Simple lifestyle not much crime, lacking infrastructure though to be able to grow

Simple services are not maintained, like roads and sidewalks. Bad drivers. Police need to do blitzes on bad driving habits. People act like noone is watching.

Simply because the transit system needs to be looked at as a long term endeavor. I recently seen a vehicle here in the city from the State of Indiana and I immediately questioned myself wondering if they're impressed with the city, or the roads.

Since amalgamation our taxes have almost triples our service level has gone down and it looks like we will not be able to hold the line on even more taxes. This city preached conservation of our resources and since the people did just that we are

size of the greater city, not to big, just the right size.

Small enough community with lots of good amenities. Lots of outdoor spaces to be active in. High taxes. High unemployment rate. Growing problem with drugs and violence.

Smaller city, so you feel more like part of the community.

Smaller town. People know each other. Education improvements. Jobs coming back to this city. Green.

SNOW REMOVAL IS HORRENDOUS EVEN CRIMINAL, NOT ENOUGH PARKS AND WALKING TRAILS, HOSPITAL ACCESS-ABILITY DIFFICULT, LONG WAIT TIMES FOR SURGERY, POLICY DO NOT INVESTIGATE ACCIDENT SCENES LEAVING VIOLATORS OFF THE

So Mach has changed since the amalgamation! Chelmsford snow plowing is awful! The highway to sudbury plowing is awful. The change in amount of garbage bags is not reasonable to sizes of families! Etc..... so many lakes

So many options available for all age groups Many programs available for those with lesser means

Social anomy is pronounced in Sudbury

Social programs lacking. Debt putting pressure on policies which cannot then spend on things like infrastructure and maintaining the city services. Open / street crime is a real problem. Drug trade, assaults, public intoxication and 'scenes'. some areas still need improvement

Some bylaws in the city are antiquated. We have finally gotten the ability to have stores open 24 hours yet has the city attempted to attract stores like sobey's to come to the city. We have a failing infrastructure that needs attention. We have the oldest arena in Ontario. If a new one was built then Sudbury could attract bigger and better acts to the city which would draw more revenue for the city. Unfortunately even if that were to happen then only the core areas of the city, such as downtown, new Sudbury and the south end would benefit, where the outlying areas could be further developed and see a benefit as well

Some people have a high level of quality and others have a low quality of life. Three is the average.

Some services are ran/offered quite well, and the city is fairly well manicured. However, when trying to deal with city some departments is very discouraging. For instance; trying to facilitate community events in the outlying areas is frustrating, and staff make you feel as if you are bother. I think the city needs to better support (or even sponsor in some way) the various groups, etc in the outlying communities. Heck, why not take charge and actually engage and help host a community fair in each area. I just don't feel part of a great city.

Some services could be improved but overall Surgery is a fine community to reside in

Some things are good, such as the boardwalk and nature areas in the city, but some services are below par. Sudbury needs to offer better community services, healthcare and jobs to meet the needs of it's population.

Still in dark ages, not enough to do on week nights, weekend & holidays.

Still not overpopulated, lots af green space, lakes and rivers. Air quality usually good

Still poverty within the community and among seniors

Still Sudburians who do not feel/buy in to pride in what we have and the desire to work together to make things better. Inertia, too much fragmentation in seeing initiatives through, lack of leadership by leaders (by definition, those we would wish

Sudbury could become a great city to live in but high taxes, lack of environmental waterfront enforcement and downtown core must be addressed first. Our housing taxes are high, building and lack of enforcement on lakeside construction and not sticking to a downtown plan (arena location, linking downtown to waterfront, etc) will prevent us from doing so.

Sudbury could do more to have more entertain venues and better quality of roads/commuting could be better.

Sudbury devient un lieu central pour ses services de santé et pour l'éducation post secondaire pour les gens du nord. Il faut miser davantage sur le tourisme et sur l'offre de la culture et de services en français pour attirer de futurs résidents.

Sudbury has a high obesity rate and quite a few smokers as well, compared to other cities.

Sudbury has a lot to do if you go and find it. No reason for anyone to say there is nothing to do

Sudbury has a lot to offer but the downtown is terrible. The issue of unlimited dogs is archaic and irresponsible

Sudbury has a lot to offer, but there is room for improvement.

Sudbury has a lot to offer. Lakes, hiking trails, shopping, activities for the kids etc.

Sudbury has an awful lot of potential but it keeps lagging behind other cities of similar size due to what I believe is the lack of decisiveness, and lack of forward thinking of our city council.

Sudbury has done quite well during rough world economic breakdowns.it is only now seeing tough times.

Sudbury has everything that major centres like Toronto has; only on a smaller level. We live in a city surrounded by trees & lakes, we have great economic industry's, we have top notch Colleges & Universities... We are very fortunate to live in such a Sudbury has everything we need, entertainment, healthcare, lakes and forest

Sudbury has grown from a one industry town to a diversified city. The Arts have grown to be a vibrant part of our community and are easily accessible. Sudbury has become a choice for post secondary education in mining, medicine, archaeology and the sports field. We are becoming known for our research in mining, medicine, archaeology and the neutrino lab. This all contributes to our image as a city.

sudbury has it all

Sudbury has many high quality modern features. It is a safe community and environment with a lot of physical, geographic and historical assets.

Sudbury has many positive aspects that contribute to a high quality life. Clean environment, high paying jobs, compact size, post secondary education

Sudbury has much going on for it, it has beautiful natural surroundings and I myself have a decent quality of life. However, it is still lacking in support for cultural and arts communities. Why can't Sudbury branch out and become a cultural Mecca of the north? Can we get a place for artists to perform (lacking at the moment). Can we get a place for the symphony to call home? Can we acknowledge that hockey is wonderful and all that, but not every citizen wants to go to a Wolves game?

Sudbury has so much potential for improving Parks along the lakes bike trails the downtown core looks runs down old I would love to see a police officer walking the downtown streets

Sudbury has so much to offer, however it has so far to go to improve. It needs to CLEAN UP

Sudbury has very poor roads and lakes a progreeive city vibe

Sudbury is a beautiful city with many resources, however many of our resources are not developed effectively or accessible by all residents.

Sudbury is a beautiful city. Management of our city is what the problem is. Especially with this mayor.

Sudbury is a comfortable community full of happy people.

Sudbury is a cosmopolitan city with a small northern Ontario feeling. In my opinion Sudbury is a safe community, with plenty to do all year round, but your still in Northern Ontario, yet three to fours hours to anywhere - ie Toronto, SSM, Timmons, Sudbury is a decent place to live, however hard to drive on our crappy roads or find economical outings.

Sudbury is a diverse community that is only minutes away from nature.

Sudbury is a fully serviced community where urban and rural life meet. One can experience city life, then drive for half an hour and experience rural life. It is a safe community and an ideal one to raise a family in.

Sudbury is a fun peaceful place with everything you need

Sudbury is a good city to live in, but the roads need repair.

Sudbury is a good place to live. It seems to have an inordinate number of whiners who do not put any research behind their whining-> they are just whiners. The roads are improving, the handling of pothole repairs is better, we seem to have some diurection and some of the dead wood is leaving city hall.

Sudbury is a great city however good paying jobs are scarce. Roads are terrible. Municipal services are not adequate considering the amount of taxes we pay. Bears are invading residential areas. We go outside in the daytime to see bears in our yard and I live less than a 5 minute walk from the New Sudbury shopping centre where we have a lot of people including young children walking. Not safe.

Sudbury is a great city with a northern métropolitain feeling, in general the community is always there to help and improve one another

Sudbury is a great city. There are a lot of outdoor activities to do. And it's a city that listens to it citizens. Its a city that is not afraid to grow and move forward. Its a great city but could be even better. An education center in sudbury would definitely be a huge step forward and I believe that this idea could put Sudbury in line for being the best city in Ontario to raise a family.

Sudbury is a great Northern city with much to offer including it's natural beauty. Taxes are to high, and the roads and infrastructure in very rough shape.

Sudbury is a great place to live

Sudbury is a great place to live however the amalgamation of municipalities has placed us in a position where outlining areas are suffering the results of aging infrastructures. Residences live under the burden of far too many useless by-laws (ie headstones can only have writing on the front face and not on both sides - really??). The spending of tax dollars has been questionable at times ie) amphitheater retrofit, hiring of consultants, ect...

Sudbury is a great place to live, but there isn't a lot to do for those that live here. There seems to be too much focus on centering stores in an already overcrowded New Sudbury, rather than looking at the South End. Many of the young generation are still looking forward to getting out of Sudbury. There has been a long history of people moving away when it comes time for University or shortly after...and then returning in their mid to late 30's. The energy and drive of those people in their early 20's to mid 30's is quite lacking in this city, and a contributing factor to us not moving ahead and being a city that people want to stay in. Talk to those people that are moving away...ask them why...and address those issues. Do some of that and we may become a more interesting city and a place more people want to live in.

Sudbury is a great place to live, to raise kids, lots of things to do and most of the people are friendly......

Sudbury is a great place to live. Winter roads and driving affect my quality of life and my hydropo bill. Less money to spend elsewhere

Sudbury is a great place to live. As long as you stay away from the downtown area. I can't afford to park there, I am constantly accosted by people looking for money (likely to be spent on drugs or alcohol). There also needs to be more accountability from our city council. They don't seem to be listening to what the citizens, those of us who voted them in, want. Why did they not approve Dario Zulich's proposal to build a new arena, when it's so obvious that we need one? He has

Sudbury is a great place to live. Family and friends are here.

Sudbury is a great size- not too big, not too small- in a beautiful part of the country. However, we do lack some of the services of larger urban centers

Sudbury is a pretty good city to live in, there is always room for improvement. There's plenty of shopping, restaurants and different activities to suit most people. I would really like to see more bicycle lanes and paths, this would get more people riding bikes instead of driving their cars.

Sudbury is a safe city with a great police department. There's always aid for people with any type of problem whether it be money or other types of issues. Mayor is always available to citizens with problems. Great libraries. Lots to do for seniors. And we have the friendliest people!

Sudbury is a safe place to live. I am a local business owner and have been able to be successful in my trade here. Where the city lacks in my opinion is infrastructure improvements such as new arenas and art centres for example which improve the city's quality of life. Unfortunately in our city, there is a lack of forward thinking. There is often huge resistance to any expenditure of this type. Sudbury continues to stagnate and this will be the reason I eventually leave as will in all likelihood, my Sudbury is a safe place to live. The scenery is beautiful. The people are very nice. It is less crowded than other big cities. It has a lot to offer like shopping, schools, outdoor activities and a great hospital.

Sudbury is a safe place to live. The scenery is beautiful. The people are very fince. It is its crowade than other big enter it has a force of the interview of the scenery is beautiful. The people are very fince. It is its crowade than other big enter it has a force of the interview of the scenery is beautiful. The people are very fince. It is its crowade than other big enterview of the scenery is a safe place to live. The scenery is beautiful. The people are very fince. It is its crowade than other big enterview of the scenery is a very expensive place to live, parking downtown is horrible and now with the booting company I refuse to go there, this city allows all these condensed neighbourhoods to be built with insane price tags and no property instead of leaving forested areas in between neighbourhoods for people to enjoy. You plant trees on our easments that drip sap all over our vehicles or crab apples everywhere and when we put in a complaint we're more or less told too bad it's your problem and you better not cut it down. Waisted money on transit tickets, consultants hired for every decision, etc.. but lets jack up the waste water bill vecause we don't have enough money to repair that infrastructure. Pot hole repair is lacking in my area.. valley east... boy did amalgamation ever benefit us... NOT, your reducing our garbage pick up.. seriously.. 1 bag a week.. what planet are you from... I will never bait my home with your green bin, I have a wife and 3 kids, I've had enough bears in my yard and no I will not put garbage in my freezer so the city can conveniently pick up the green bin once a week. I better stop here because the more I write I feel I was too generous with 4.

Sudbury is a very safe city (with the exception of bears)!!! Access to lakes, trails and a moderate amount of entertainment.

Sudbury is an amazing city to live in! We value the arts and community, and we have incredible opportunities to participate as active citizens on a regular basis.

Sudbury is an underrated place to live, and most residents do not seem to appreciate the good things and seem to focus on the negative only.

Sudbury is friendly, clean, diverse, many sites for visitors, great health care, a hub for the north connected to the south

Sudbury is generally a low crime city, has beautiful landscapes and fresh water lakes, clean air, fantastic post secondary schools, and a great hospital? Unemployment is not high.

Sudbury is growing culturally, to be sure. To continue to grow and offer our citizens more opportunities to hold culturally engaging events, we need and Arts Centre. The proposed French Arts Centre cannot be downtown. It is already a problem to bring people downtown for one reason: the parking. Make parking easy, free, and accessible to people who want to come downtown and enjoy all it has to offer.

Sudbury is home to me

sudbury is in a great geographic area with lots of natural recreation, was stable employment until recently with both large employers selling out.

Sudbury is not as forward thinking as southern Ontario. This has had an impact on decisions made by council. This in my opinion has had a negative impact on Sudbury.

Sudbury is one of the most beautiful cities in Ontario, but the access via roadways is a complete embarrassment and in no way can increase tourism or local access/availability for citizens. The increase in costs and taxes and the very little access to well paying jobs, increased vehicle maintenance due to roadways and highest gas/utility/property taxes in the province make it a horrible environment for families to succeed.

Sudbury is poor in terms of visible diversity. It has the country's highest unemployment rate. Today, I saw a group of adults smoking crack right across from the GSPS building. There are housing, employment and social issues at play, some of which are beyond what the City can address...however, it does affect our quality of life.

Sudbury is slowly adding more leisure activity's but still needs a better arena "not" downtown. Having a disability & having to park by Durham & Elm in the winter is a no go for me.

Sudbury is so behind times, like I always say "A one horse town". Being the largest city in the north, we need to do many upgrades that is inviting to others to come. Past city council has never done any upgrades and it's due time we put money into this city. Take a look at North Bay, it's beautiful, has a great auditorium and mall.

Sudbury is the armpit of Ontario

Sudbury is the perfect combination of city and small town - I can be on a bush trail or in my boat OR I can be at a downtown concert and each choice is a 10 minute drive from my home. The people are friendly and polite, there is cultural diversity and celebration, and prices are 'okay' compared to other towns and cities in the north (I travel for work). I've lived her all my life - tried to move away twice and life pulled me back both times. I'm glad it did, because the older I get, the more I appreciate having lived my life and raised my family in Sudbury :)

Sudbury isxa beautiful place to live, Ramsey lake is amazing, we have winter sports and summer sports..super friendly people..It has its downfalls, but the pros out weigh the vons Sudbury lacks the amenities to attract top notch festivities

Sudbury needs to be more diverse in employment opportunities for the younger generation they have to allow plants and other companies to come to Sudbury to encourage people to stay in Sudbury. Sudbury offers a lot in walking trails and skating paths which are fantastic but what is there for those who are on fixed incomes or homeless? What supports for those with mental health issues? Sudbury offers many activities. We have free concerts, in Lively and at Bell Park. There are fantastic walking & hiking trails. Multiple beaches, all accessible by public transit. A world renowned science centre, fantastic shopping, an educational hub..medical school, university, 2 colleges. A beautifully groomed skating trail on Ramsey in the winter. A ski hill, many skidoo trails...the list goes on...great place to live

Sudbury on a whole is a very nice city to live and work in. With the exception of a few problem areas that need to be addressed

Sudbury provides/offers the basic requirements to satisfy ones quality of life (affordable housing, public transportation, safety) but additional wants/opportunities (culture, friendliness, environmental commitment, leisure) are limited.

Sudbury semble être une ville (du point de vue citoyen et à l'hôtel de ville) qui réfléchit tout en fonction de la voiture. On veut développer des routes versus améliorer le transport en commun. On parle de doter la ville d'infrastructures culturelles et artistiques, on parle de stationnement. On développe en "étendue" plutôt qu'en hauteur.

Sudbury sucks especially for those who are working class and lower, services are hard to access, transit is expensive and unreliable, and the roads are awful and damage the vehicles which makes you have to spend even more money on your car than you already would. It's like this city is designed to attack the poor you know they had that survey where it said Sudbury like the happiest city in Canada except that's only from the viewpoint of middle-class and higher if you have money

Sudburys farmers market is on the weekends, I'd like to see a Thursday market for campers. Parking is horrible downtown but we have vacante buildings. So many meetings about the arena no action just wasted dollars....Sudbury wants good entertainment but the arena is old and not good for concerts. Concerts at bell park are poorly advertised so the city truly has no idea what's still happening. Looks like yearly parking passes are available to some but not others of the community. Always room for improvement

Take a walk downtown anytime after 10 am. I am there every single day for work and there are constantly drunks/addicts walking the streets begging for money. If you walk down elm street (mainly in front of TD and Post Office you will have the pleasure of smelling urine. It is dangerous downtown. The parking is brutal to say the least.

Taux de criminalité très bas, loyers raisonnables (quand on les compare à mettons, Toronto/RGT), très peu de tension raciale et/ou religieuse, mon trajet aller-retour à mon travail s'agit de moins que 10km.

Tax rates as well as development and permit fees are eating up too much disposable income leaving less money to be spent with local businesses creating a hole in employment meaning a complete cycle of less money available to be spent taxed so high with no returns(cheaper down south) roads are terrible gas prices are higher than surrounding areas not a lot to do for kids - when there is.. very expensive

Taxed to the bone, nothing to do around here like bike pathes, no beautiful parks for walks, very little choice for outside entertainment, city doesn't approve any motorsports parks, permit fees are thru the roof, did i mention taxes are insane !!!!

Taxes and water costs continue to increase at a rate greater than inflation. Roads continue to deteriorate

Taxes are high and roads are horrible. Service has gone down steady since amalgamation.

taxes are incredibly high - roadways are a disaster

Taxes are ridiculous and jobs far and few between, accessibility to organic non gmo healthy food that is not through the roof is scarce and entertainment is lacking and if there is any you can bet that that will come with a hefty price as well and don't get me started on the disgrace of what is our downtown, it is appalling !

taxes are to high, but overall this is a beautiful community. There is something here for everyone

taxes are too high compared to other municipalities

Taxes are too high for services received in suburbs, rec facilities are poor at best, city owned building need major repairs

Taxes are too high. Roads are very rough Paying too much for services, means less living enjoyment

Taxes are very high, roads are poor, bus service is lousy, infrastructure is in bad shape, hydro is too expensive

taxes for senoirs are over the roof planning on selling and moving away

Taxes keep increasing nothing added. Terrible roads. Water costs are awful. Snow removal is a joke

taxes too high, services have been cut to nothing in Dowling, cost of sports or activities is too high for families, everything taken from small communities and put into downtown, working people paying for all natives, welfare, drug addicts, they are given everything for free ,working class is gouged.

taxes, utilities such as water, hydro, gas are too high

TAXES. TAXES TAXES

Taxes---Hydro--Water bills are outrageous. I had to sell my home because, on my pension I couldn't afford to keep up. There are not enough handy-cap parking spots and the ones that are there are used by other people without a permit ---with little or no enforcement .The roads are terrible to say the least. Can't wait for the next election?????

Terrible roads Misspent money Return of smoke coming from all Vale stacks and no one is mentioning this

thats how i feel

The ability to be outside with nature. Cleanliness. Beauty of the region. Employment is decent. Friendly community overall.

The activities, the trail system and the lakes that surround us

the air is cleaner, but health care is less to be desired

The air quality in Sudbury is terrible, though admittedly not as bad as 20 years ago.

The air stinks. The roads wreak havoc on vehicles. Not a pedestrian friendly city.

the amount of money it cost in damages on my car because of the roads

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The beautiful area we live in fits my lifestyle. I can enjoy nature but still be close to a major city. There have been some improvements made to the downtown which I feel really enhances our city. I am also happy to see more small businesses showing up and succeeding in our city. All these things help my quality of life.

The Beauty that surrounds Sudbury..how could you score it less...

The City and surroundings are an asset, however the City is incompetent in spending money wisely or properly partnering to save money.

The City can do more to provide/host activities & events for the community to attend. Some areas within the City are not accessible for all citizens.

The city could have so much more. We have vast land that goes unused and a council that doesn't seem to care about branding our city. The choke the necks of business owners and developers. We are in a unique location and could very well be a tourist destination in the north with the right development.

The city does not convenience it's people, lots of wasted time and money on debating. We need to allow more private facilities....roads are atrocious, city atmosphere is terrible.

The city does not make it easy for new businesses, construction, etc. The city is too spread out without convenient public transportation. The roads are terrible. Animal control should be improved...free spay and neuter for all. The downtown is struggling and feels dangerous at night (and sometimes the day). The city should embrace change and be progressive.

The city has a lot of great services but there is a lack of quality in many of our services that bigger or newer communities have. Things such as arenas, community centres, concert venues, sports centres, and roads are lacking in maintenance and upgrading. They often feel old and falling apart, not well maintained. Half the people in the community have big city mentalities when we're really not that big. This hurts the community as it splits us up.

The city has everything I need. Nice neighbourhoods, access to wild spaces, things to do with my son, lots of lakes, places to shop, cultural activities, friendly people, etc.

The city has many organizations that ensure a good quality of life. As long as your healthy and do not need to rely on our failing medical system. The one site hospital is a joke and patients are being released even if they are not medically ready to go home. It's sad really.

The city has much to do and offer, but still lacks in aspects compared to southern ontario. Many things could still be improved; downtown core, public transit, roads.

The city is a good size. Large enough to have some good amenities, but not so big that it has big city problems like congestion etc.

The city is a great city to live in because of the wilderness and lakes; however, the lack of employment in the city makes it impossible for educated people to attain reasonable employment in the city. When those in leadership say that they want to keep trained professionals in the city, it's one thing for them to say it and it'd be another for them to attract employment opportunities for young professionals. Nothing of satisfaction is being done to create employment for young professionals and the only option we have is to leave the city.

The city is an idea size which allows the cultural richness of a large center while being small enough for it to be accessible while also having access to wilderness.

the city is boring. There is nothing to do on a Saturday night after pm or any other night for that matter. Need more attractions. Something for the younger citizens to do . This city needs to move into the year 2016 The City is encouraging us to take the Transit but to the outlying areas the times are few & far between. So then we drive our vehicles on the poor roads and hit a pot hole causing damage to our vehicle, report the pot hole, put in a claim and you

have to pay for the repair up front only to be denied the claim months later.

The city is not pedestrian friendly. There are little activities that are held an affordable cost that would encourage our community to get out and be active or to just explore our city. While there is a lot to do, they are not promoted well. We don't celebrate how wonderful it is to live here. Instead all we hear about is how long it will take to have a new community arena. Spending money on francophone arts centre should not be a priority. Where was the City when they redesigned Sudbury Secondary School? Funding assistance could have been used then to enhance the facility and make it a community space. Instead, it passes on opportunites to only further spend more money. If you are going to build a new theatre, Sudbury Theatre Centre, Yes Theatre, Theatre Cambrian, Sudbury Secondary, etc should not be overlooked.

The city is progressive. There is plenty of lakes, clean air and natural environment around us. The city continues to grow which is indicative of a healthy financial basis. Crime rates are low compared to other cities. The city is warm welcoming place, with a envious lifestyle, compared to other cities in Ontario. What's holding it back is the lack of services, such as doctors (GP's). The infrastructure problems are no better or worse than anywhere else.

The city is years behind in many areas. There are many simple projects that could be acted ion to make our city more livable. One visit to Burlington, Vermont to see what a walking street can bring to a city would show the value of closing Durham Street to traffic and creating a true walking space for cafes and retailers. Our council waffles on too many issues. They need to make decisions and move on. the arena situation stand out.

The City meets my needs.

The city needs a "renewal" in that , at a glance , the city tends to look old and tired -not meant to be derogatory in any fashion , but the city has not grown much in the last decade and buildings , infrastructure (the "visual " Sudbury , that which is viewed by citizens daily) are naturally showing their age. To emphasize the point, we will only need to wait and see the finished expansion on the Kingsway to see how much it improves the "visual" Sudbury in that area. Even the flags on the bridge struck me as past their best days for example as is the Mural at the end of Elgin as it is peeling from the concrete. Not a big deal but added together with all the other small examples it tends to create an impression that is not likely the one we want The city needs a performing arts centre, and a special events centre for larger acts that don't want to play at the downtown arena. The city needs a storefront tourist centre downtown on mainstreet, not hidden in Tom Davies Square. Tom DAvies

Square needs to become a people place not barren landscape. The city needs park benches.

The city needs to be more proactive in regards to letting new industry come to the city. The city needs to listen to the citizens more. Taxes are going up for example: the water bill went up \$200 more this year How is that possible? Yet the water park on Walford is still shooting water in October? Who's running the show anyways???

The City offers a lot for its citizens, including multiple festivals and events. Taxes are reasonable and the community is safe.

The city overall does a good job, but there is room for improvement. At sometimes, it seems that City Hall focuses too much on the small things and doesn't work hard to deliver on the bigger issues. I think as a whole, the city does deliver the basic services based off the composition and geography of the City, but it does need to start looking at how to make Sudbury great. Stop focusing on expanding Melee Drive, bidding on Olympic or some random summer games and bringing Casino's to Sudbury and start working on the basics: Roads, protecting water resources and getting the citizens of Sudbury the best bang for their buck. I don't mind paying taxes or paying increased taxes when I see services improve. But when I am being asked to pay more for the same... I find that difficult to justify.

The city overall needs to start to provide activities for young professionals inorder to attract business. Currently the push seems to be "Roads and hockey rinks". I believe we are more than that.

The city seems to be building away from the outlying communities, There is a lack of doctors. Prices seem to be higher than the rest of the province. Money is being spent on consultants, when we should have educated people on staff to make decisions. Lack of entertainment, for adults and youth. Poor bus services

The city was once easier to live in - even as recently as 10 years ago. But the decaying infrastructure, increasing traffic volumes (especially on LaSalle) and the cost of essentials (hydro, gas - often 10 c / litre cheaper in Sturgeon!) is making raising a family here increasingly arduous on a single income.

The community as a whole is terrific. However I need a four wheel drive to get to work . I live in Copper Cliff. On a paved road . It sometimes takes 48 hrs to get my street plowed.

The condition of the roads. A lot of the younger generation are leaving Sudbury, once they graduate from college or university and go down south to find employment in there field of study. The lack of high paying manufacturing jobs. Sudbury has the second highest unemployment rate in Canada, and therefore we need to invest in high paying jobs. The city is becoming to retail saturated for it's population. A lot of small local businesses are closing due to the big box stores, like Home Depot, Walmart and etc. The cost of living in Sudbury, like property taxes. are way too high. the need of a new areana to play hockey in, we need to push for that ASAP. The cost of electricity is way to high, and as a result seniors are being forced to sell there home since the cost of living expenses are so high. I think that there should be half city councillors that are younger like in there 30's and 40's and the other half older. The councillors should be more diversified in age and there backgrounds, The conditions of our lakes, roads and water/heating/infrastructure services still need improvements!

The conditions of the roads in side the region are disgraceful. We have actually gone shopping other locations rather than drive on the roads playing avoid the pothole game

The cost of living here is high. Taxes, groceries, gas, hydro. If you look around there are much cheaper places to live.

The cost of living in Sudbury is atrocious. Encroaching efforts by the municipality are crippling growth and there is no concern from city hall on how to appropriately spend taxes.

The cost of living in the north eats up money that could be used to live a little better

The cost of living in this city continues to increase. More expenses for less services continues. These financial stresses make life more difficult for many people, especially those with fixed or limited incomes.

The cost of living is getting very high. There are some roads being fixed. Snow removal has gotten worse every year. Living in Greater Sudbury is dangerous when we need to travel on the highway. Only one lane gets plowed at a time... It's the worst I have seen anywhere.

The distance to get to most things in Sudbury is very far. It would be nice if the city was once designed in a manner where everything was centralized. And furthermore, they should have developed Ramsey Lake as the focal point and not for residential properties. I think that would have drawn more tourism. I love going to towns where I can have dinner and look out onto their beautiful lake.

The downtown core is horrible, greater police presence is needed. I work down there and am often harassed and witness drug deals, drunks and criminal acts daily.

The exploited water and hydro taxes, as well as property taxes in the region, makes for fair wage white collar not able to enjoy life beyond working to meet bill deadlines.

The geographic isolation of Sudbury makes it difficult to grow as a city. We love our car culture and do not truly value alternative forms of transportation. Cultural identity is not a big priority for Sudbury and we value shopping in box stores more than supporting our own local businesses. Sudburians are so near-sighted that the state of the roads continue to be the general population's main concern.

The good - (nominal) access to a beautiful outdoor environment, a good amount of open space; reasonably low crime rate. The bad - economic stress (even for the employed); growing crime (theft); incivility on the roads, trails (lack of enforcement has led to a culture of impunity). I love Sudbury, but it can be a stressful place to live.

The horrible roads we drive everyday that ruin our vehicles and cost us a fortune in repairs with no accountability from the city. Lack of Employment opportunities. Cost of living (rent/mortgages, hydro, gas, oil etc...) is outrageously high for a city of our size. No affordable daycare Lack of help and support in school's for children with physical and mental disabilities. Did I mention, rent prices are WAY TOO HIGH!!!

The immissions from Vale are toxic.

The infrastructure in the community does not support active living and environmentally friendly transport. I cannot safely ride a bike in this city. The progress on bike paths is very slow. The city is set up to use cars every where. Why did the hospital put in more parking rather than work with the city to enhance transit to fit the needs of the workers there. The same with LU-where are the preferred bus lanes. How about park and rides to match the demands of commuters to Laurentian. May be reduced traffic would also help reduce the cost of road infrastructure.

The issue of school closures has decreased my quality of life. Having 4 kids I'm very concerned with quality education. Roads are also a problem.

The lack of services outside Sudbury proper...Closing schools in out lying areas and busing from small communities while the buses run both ways...police and by law enforcement lacking

The majority of the residents can't afford to have fun because of the crazy costs for maintaining their homes. There are no activities for pre teens or teens other than a skatepark that is not monitored. My son had to leave there because the kids were smoking weed on the ramps and throwing roaches everywhere. The driving here is atrocious the school systems archaic and the wait lists for any kind of services are at least a year long. I will be mving my family the first chance I get.

The natural wonders are what's make it so enjoyable. Mountain-biking, kayaking, boating is a real bonus. This is off-set by a "left-to-fight-for-its-own-survival" downtown, limited "higher-end" cultural events.

The outdoor beauty offered by this city makes for a strong quality of life. however when we look at infrastructure and the lack of initiative over several municipal governments to offer more to its citizens, the quality of life quickly falls to poor, making my overall response satisfactory. My concern is for my young adult children who see nothing for themselves in this city and will leave and build their lives elsewhere.

The outlying areas have very poor transit service, the roads are in horrible condition and winter plowing is poor. Seniors should be brought back down to 55 or at least 60. Infrastructure fees for new construction is ridiculously high. Bears everywhere! Councillors do not return our calls. Taxes keep going up and services keep getting cut.

The outlying areas seem to be losing services and schools, while the core of the 'old city' doesn't lose these, in fact gains them, and the outlying areas keep paying higher taxes for the lack of more services and schools, etc. The people I live in the Valley

The people in charge at the city are useless, which in turn brings down everyone who lives in this city. They are constantly making horrible decisions and wasting taxpayers money

The people who are well off, They think Sudbury is the happiest place to live. The people struggling and down on their luck. They don't think that way.

The poor financial status of the City is a threat to social sustainability

The possibilities are endless and the city halts new projects and the red tape that one must cross is unbelievable!! Perhaps look at other cities in the south and look at why they are flourishing .

2016 Greater Sudbury Citizen Satisfaction Survey (Online)

the quality is good

The quality is good but there is room for improvement. We need to bring more in all areas of the city : new arenas, new arts building, but new conference Center, more bicycle infrastructure, better private public investment the quality is good, we have parks and resources around us that not a lot of cities have.

The quality is pretty good, but there is definitely room to improve.

The Quality of Life in Greater Sudbury is really good. It's an urban centre with access to outdoors and lakes. People feel over all safe in their community. Sudbury is a city that is open for new development and wants it's community to thrive by supporting arts and culture, sport, tourism and development.

The quality of our roads and st ices offered are subpar. Our taxes keep increasing without an increase in services.

The residents in amalgamated towns are losing services, or receive lesser services, and do not get fair time and consideration by our municipal government. Roads are poor, policing is minimal, we are last for snow removal and this is also poorly The road conditions keep most community members indoors both summer and winter. In the summer the pot holes and road breaks do so much damage to our vehicles that many of us only go to work, home, and for groceries. We have to save the rest of our money for vehicle repairs that are in the thousands every year. in the winter our roads in Lively are either not done or very poorly done. Many days you cant even leave to go to work in your car without getting stuck on the road or not being able to get there because of the giant snow bank as tall as your car blocking your driveway from the plows. You just cant win in this city, so we just stay home, and take our money to other cities while traveling away from here. We pay excessive property taxes for next to no city services in Lively. Bylaw is a complete joke of a city service The Police are even worse than Bylaw because they don't even know the laws they uphold This city is a place to come to Hibernate for winter, and come summer most of us leave to go any where but here. I know once upon a time I was a proud citizen of this city, but as I get older the hate for this city and its less than capable City Staff has grown and grown. Owning a home in this The roads and bridges don't get fixed. Dangerous for mothers and children to walk on the road.

The roads are always in horrible condition and it costs me a lot to fix my car because of it. The highway going into the valley is always very dark at night and it has no streetlights which is dangerous. The traffic also horrible during rush hour. The mall does not have any good stores and there is nothing for young people to do besides go out to the bar, which we barely have any of anyways. Nightlife is very lacking as well

The roads are shit, services are being diminished to nearly nothing "Garbage restrictions for one", building permits are retartedly high. I'm moving out of this city for those and many more reasons. The roads in our community add extra wear and tear on our vehicles which affects travel to work, amount of disposable income, and ability to bring tourists to the city. Also, many university and college graduates need to move from the city to find suitable work. We need to create more technology and specialized jobs to keep these people here ... we need to diversify. I recently lost my job and am having difficulty finding something that is not minimum wage. Not only are many of the jobs minimum wage, but also have no possibility of promotion or wage increases.

The south end of sudbury is very nice, hiking and bike trails, the boardwalk, the roads are in good conditions, the grounds are well kept. I feel that some of the money could be spent on other areas of the city. I live in Wahnapitae where we don't even have decent sidewalks.

The Sudbury Community moves too slowly in the future, no one can make up their minds on how to approach new ideas and are too afraid to take risk and invest in new opportunities.

The taxes we pay are much to high for the service we receive. We hear of all the struggles to find money in the budget for a new arena or fixing the roads. Then we learn of enormous salaries and severance payments going to city staff. Amalgamation should have never happened.

The things that make Sudbury great is the nature and beauty around the city. Anything controlled by city council is awful. Roads need repair, the city design is so spread out and it's only getting worse, the city doesn't do enough to support it's downtown and small shops, public transit is a joke.

There are a fair number of things to do in Greater Sudbury, but the transit system makes it difficult to get anywhere without owning a vehicle.

There are a lot of amenities we still don't have, like a good venue for prominent entertainers to play, things for kids/teens to do, and 24hr grocery shopping, but as someone who moved here from Toronto 6 years ago I would say the quality of life here is SO much better than down south. I'd give Toronto a 1!

There are a lot of low income earners and they must decide between buying food or paying utility bills

There are a variety of opportunities for education in Sudbury. There are opportunities for naturally enhancing your physical well-being (trails). As person who migrated to Sudbury I find it a difficult community to get to know people and I find housing costs and rental costs very high.

There are always lots of events going on in the city and a lot of them are family friendly. I attended both the Northern Lights festival and the Jazz festival this year and enjoyed them so much! I've been a subscriber to the Sudbury Theatre Centre for decades, and I love going with my theatre-loving friends. I'm proud of our Science Centre and Imax Theatre and the board walk on Ramsey Lake. I always bring my out-of-town visitors to these places. I also attend Cinefest each year - so wonderful! Sudbury is such a friendly city. We have a big heart!

There are extensive programs and supports in the community that individuals in need can access to improve their quality of life. Sudbury offers innovative and top notch health care, including research, diagnostic and treatment facilities. There are plenty of leisure and cultural activities for all ages. With 2 colleges, university, medical and architectural school, it encourages youth to continue their education and stay in the community post-graduation. Sudbury is multi-cultural and inviting to newcomers. It is a safe, accessible and inclusive community to raise a family and in which to age.

There are greater problems for citizens in the outlaying areas which seem to be the second class citizens. All the great services are in the city with nothing really outside the city core.

There are issues in every City, although I feel the City of Greater Sudbury can improve a lot.

There are lots of opportunities for families to participate in activities within the City however it seems like every year things like our city beaches are getting closed more and more because of water quality, the chair lift at Adanac is in need to replacement to keep the hill open, the city does not seem to be open and willing to build bike lanes like a lot of other cities so that cyclists can access the city in a saver manner, etc

There are many benefits to living in our city but there is room for improvement. We need to become the cultural hub of the north and require the facility to achieve this.

There are many facets of life in Sudbury that are excellent but many of them are no thanks to City Hall ie the lakes, great outdoors etc. Many of the operational daily facts of living need improvement - roads, snow removal, public transportation, There are many good things here, but also many poor things. It is an average city to live in

2016 Greater Sudbury Citizen Satisfaction Survey (Online)

Q22 - Why do you rate the Quality of Life in Greater Sudbury the way you did? There are many services available. Personally I have children and there are adequately cared for withing the city of Sudbury. The city is clean and well cared for. Information is easily accessible. Lots of festivals and events. There are not enough festivals/events/places for parents with small children to attend. Most events are for all people but they are so crowded or full of people who have been drinking that you don't want to attend because it's too difficult or they are geared more for adults rather than families. I am proud to live in Sudbury but am not impressed with the lack of organization of events that are not family friendly. There are not enough services for the number of people in the area. There are huge wait lists for everything. People cannot afford to pay for their home and extra curricular activities. The roads are awful. I don't know what's worse; the roads redone in the last 2 years or the ones that haven't been touched. There are so many opportunities to do more that are ignored repeatedly and it is frustrating.... there are things that could be ameliorated, mostly from a cultural perspective There are very few things for young teens and young adults to do here for entertainment. There is a clear lack of financial or vested interest in support for investing in arts and culture in our City. We will continue to lose our youth to cities that recognize the importance of art galleries, music halls, and opportunities for youth to hone and develop their skills. There is a disconnect between those who live in Sudbury Proper, and those in the outlying areas (Hanmer, Capreol, Chelmsford, etc...) There is a lack of consistency in the desires of the different peoples of Greater Sudbury, thus pitting them against There is a general lack of fun things to do within the city the mining operations leave a stain on the city as well as a horrible taste in the air that affects our health and well-being ad to the the overtaxing and the rising cost of homes sudbury would not be my first place to settle down There is a good work/life balance as well as affordable housing and adequate shopping and facilities There is a lack of good paying, full time jobs with benefits in the city. There needs to be more educational programs offered at Cambrian College and Laurentian University. We need to bring more doctors into the city so that everyone can have a family doctor. We definitely need a new arena. Our roads are in horrible shape. There is a lack of growth for the seniors who built this city. More is required to improve the quality of living in Sudbury. The city website is the PITS for trying to find out what is out there for seniors. There is even less within our existing newspapers. If you advertise often, they will come!! In the winter time.....seniors are not able to get around easily because sidewalks and streets are not plowed well enough. Have you ever tried to walk a mile in a senior person's shoes?? It is very similar to a person with a disability, who is confined to a wheelchair. Movement is made more difficult with obstacles (Ice/snow/potholes....etc.) Obstacles create falls which can lead to hospitalization; which in turn increases the need for more healthcare, hospital beds, nursing homes and hospices. Help your seniors keep active and fit. There is a large dichotomy between the wealthy and the poor. Resources available for those who are poor are lacking There is a lot more that the city can do to make the way of life better There is a school on my street and the sidewalk does not get cleared by the city. There is alot of room for improvement. Other cities such as North Bay, Thunder Bay put us to shame. There is always room for improvement in Sudbury, but overall it's not that bad. There is always room for improvement. We need to keep our youth employed in this city to invest in this city for the future. There is always room for improvement. How else can Sudbury become "greater". Until ALL citizens receive proper AND respectful care, faiir and decent services, Sudbury will never rate a perfect score. There is always room for improvement. The City isn't perfect, but it is working on it. There is always room for improvements There is always something to do. And often these things don't cost money so it's great for families. We have so many lakes and trails, it's hard not to love it. There is care for families and good service to the community. There is extreme lack of available information on community activities. No sense of true community here. Lack of constructive activities that are affordable for kids. Piss poor road system leading to increased cost in vehicle maintenance. Having lack of law inforcement to make driving safe here, kids aren't safe to walk to school because of driving speeding and running stop signs and lights constantly here. The hospital is so extremely behind the times in infection control, technology, patient care etc it's discussing and hazardous. My child and we where told to wait in the second the Thankfully I know my stuff and threatened legal action or my child That piss poor heath care. And a tragedy for the "northern ontario specialty facility". Hospitals over run with patients waiting long term care so those in need don't get seen too. Never experience such poor care before. Hate every , I mute of living in sudbury. Moving here was the There is little reality in the discussion by councilors. We have some amenities but transit continues to be mired in the "box". Very little creative thinking coming out of the managers or council. A failure to plan and adjust that planning when it is inappropriate. Wasteful spending on consultations while well paid staff are ignored. There is much more that could be done to enhance the lives of citezens. There is no 24 hour Grocery Store. Subsidies are made out to be a great thing, but don't really exist for middle class families, we either make too much to qualify or can't afford to provide for our children. there is no good jobs in sudbury There is no much to do in sudbury, we have no night life other then bars. We need an arcade or something to do. The other reason is it is super expensive to live in Sudbury, hydro rates suck. They closed my old school and they keep closing schools. there is no work here and there is nothing in this city that is fun and would generate money for the city there is not a lot to do in this city to keep teenagers busy. There are way too many homeless. The city spends way too much money on staff therefore there is not a lot of money left over to help the homeless or keep the children busy.

2016 Greater Sudbury Citizen Satisfaction Survey (Online)

there is not enough diversification in this city, very service oriented and not enough manufacturing. Not enough attractions or things to do as far as family entertainment. That being said it is very safe, relatively clean and has beautiful lakes and There is not much to do in this city. The parks are full of bums, losers and junkies. They seem to migrate to our beach for the summer making it very uncomfortable to go with children. Not enough cultural attraction's in this city. Beautiful buildings and land are being bought up and converted to condos. We do not need anymore condos in this city.

There is not much to offer in this city. Most playgrounds are to shabby for kids to play in and full of needles. Most skating rinks have been torn down or the ones still standing are not maintained. People drive like maniacs making it unsafe for kids to play in their neighborhoods. The cost of putting kids in local sports costs way too much especially with multi children. No hope their with 1 income families

There is nothing I would brag about - we must be the heart attack capital on Ontario! Council cares little for health of citizens- where are our bicycle paths- it's a joke here.

There is nothing outstanding about life in Sudbury. Some of the major issues, which are present in all cities, seem to be worse here or not dealt with.

There is nothing to do for people who don't have a ton of money to spend on going out and drinking every weekend, which is another reason why drug use and abuse is so high in this city. Create more common areas and entertainment such as a roller rink or an arcade. Also, the conditions of the roads in this city are atrocious, night driving on the highway is incredible my dangerous due to the lack of lighting, and out of all the businesses in Sudbury, 4 shops are open 24/7. We need 24/7 shopping, eateries, cafes, and much much more.

There is nothing to do for people who who live on a fixed and small income. Everything costs money except for walking. I find Sudbury very backward thinking compared to other cities who are far more progressive about protecting the environment. We have a beautiful lake and can't swim in it. Important trees and habitat are continually being cut down. Our city council is too secretive with closed door sessions. We still have poisons added to our drinking water.

There is nothing to do here, I lived in Toronto and even though i didn't have a lot of money there was free things to do. There were many things to do that had a low cost didn't have to spend alot of money. There is only a few things to do here library if it's open, swimming costs too much and the transit sucks to get there. There is science north but i can't afford to go there with 2 kids, movie are expensive.... Then they offer free events but they are literally over before they begin especially if they are offering food. There is nothing to do with a 13year old.

There is nothing to do here, transit service is horrendous at best, our roads are crumbling

There is plenty of green space, access to cultural events, sporting events and a good variety of both shopping venues and restaurants.

there is room for improvement by making it easier to walk and cycle around the city. We need to make connections on cycling routes. We also need to protect our environment. Life is good, however, with the lakes for swimming and other activities there is room for improvement in neighbourhood facilities for seniors, better bus service, better road maintenance and creating a vision for the development of the city

there is room for improvement, but it is not as bad as other cities

There is room for improvement. Bus service to the outlying towns needs to be brought up to the same standard as in the City Proper. If Toronto can have the GO bus we surely can have better service. Also, the services hours need to be extended as the shift workers in the City of Greater Sudbury need access to buses whether or not they have a full bus.

There is room for improvement. Transportation is a hassle, especially on the weekends. Grocery stores and retail stores are too spread out. However, Sudbury is a nice place because it is gradually investing in its downtown, instead of having a rundown looking environment. New restaurants are opening and there is a good arts/music culture now.

There is so much more the city can do to engage its citizenry. Council seems like a relic of the past

There is still a need to improve our downtown and provide more services to those with mental illness or those who are homeless.

There is still room for improvement

there is too much drugs, poverty, lack of housing and source of income

There isnt much options for activities, easpecially healthy activities such as recreational sports, access to fitness without paying more than most citizens can afford. In winter it is almost impossible to walk within 3 days of snow, you have to leap over snowbanks which isnt much of an option with children and strollers. The healthcare and support in the city is sub par especially for people with disabilities.

There isn't much to do in Sudbury. Very little innovation. Need some new ideas.

There isn't too many things to do in Sudbury, and getting around is annoying with the roads and gas prices. As well as sudbury transit not being the greatest.

There really isn't a whole lot of night life in Sudbury

There seems to be a lot of red tape about anything we wish to do with OUR OWN LAND. Ease up please!

There should be more activities available for minimal fees.

There's all we need to support active living four seasons long. I would say more so for those with money, but I would expect that to be the case anywhere.

There's lots to do. We have a lot available to us regarding interests, shopping, health care, outdoor and indoor activities, education, etc.

These is no clear health and wellness/economic plan for our city which in turn makes are citizens ill. No job = No health

They're isn't a lot to do in sudbury and the good things that there is to do cost a lot of money that most family's can't afford

Things are good in Sudbury but could be better. Low base metal prices have an impact throughout the City and the Province's mismanagement of Hydro, transfer payments and health care have made it difficult for those of us who live in the north.

Things can always be improved

Things could be better, however, I determine the quality I life I live.

things could be much better for seniors and teens

Things would be much better in Sudbury, if housing was more affordable (we don't live in Toronto but we pay big city prices for rentals). If the things we here in the news from the city was truly backed up with action; such as saying pedestrian safety is an issue and then cross guards are removed at dangerous intersections on highways like Falconbridge and also at Notre Dame for kids being denied busing. All kids should be allowed to ride a bus or in the least has a cross-guard. We all pay the same taxes why can only some kids have access to busing. Honestly, create jobs by offering buses to everyone regardless how close they are to school or how old they are. So you have a few more buses on the road, is that not more important than risking our children's safety. The city has free busing program for 1st year university students, free transits during valley east days, special deals for our seniors....'WHY NOT INVEST in our CHILDREN'S safety. Also, I cannot replace my tires every 4 mths because of the potholes, honestly any other city in Ontario has better roads.

This city does not facilitate positive growth of a community. We are the education hub of northern Ontario, we've even managed the title of Hollywood North, and yet we don't offer services and sites that are appealing enough to attract doctors and young people to our city. Downtown doesn't even exist on a Sunday...makes no sense. Unemployment rates, drugs and alcohol abuse...we can't even take care of our own. It's sad. Municipal government needs a serious overhaul. This city needs many improvements. Transportation is the biggest issue for anyone who doesn't drive.

This city wants to be toronto but is not. Your creating laws to get money from citizen such as the garbage rule and say toronto does it we should. But we are not toronto they have different lifestyle. This generation has made Sudbury an eye sore, living citizens scared to even walk in the town down area

This is a commuting town that is reliant on significant vehicle usage. Where is the public infrastructure like biking lanes and paths. Pedestrian safety is a massive concern. I attempt to walk to work most days, and my safety is frequently compromised. We need to promote a healthier way of living and decrease our dependence on vehicles.

This is a great place to live, however road maintenance is terrible, user fees are high, building permit costs are absurd. It seems like the people who run this city cannot make a decision without spending hundreds of thousands of tax dollars to hire consultants. Meanwhile, they're slashing the budgets of essential services.

This town is so backwards. It is 30 years behind its time. They try to make changes and they are not ready

To increase quality you need better affordable ways to do so. Having closer access to these facilities. Less frustrating events like road construction during day times.

To many closed minded individuals when looking forward. Get outside the box. So much opportunity for Sudbury that isn't taken advantage of. To many times we spend money outside of our community for professional services. Our older citizens can't afford living expenses as well as lower income citizens..it's disgraceful..job creation for above minimum wage jobs with a future and full time with benefits. There is a lot of changes needed.

To many homeless people. No reason for this

to many old managers in the city who think we work for them when they work for us

Too expensive

Too expensive to live here, on pension dont have bunch of money to spend on fees . This town charges for everything if its not Ontario its Sudbury to add new fees.

too expensive, homes range from 300 - 600 thousand dollars, which make it hard to buy a home when there are few full time careers available in sudbury. property taxes are in 5000\$ and up. A family trying to stay afloat has to work more than 1 job just to make ends meet with outrageous bills including gas and hydro prices, that they can't afford to buy necessary supplies like food and clothing. It's a choice between having water, light, and a roof over one's head or eating.

Too many homeless, drugs, and garbage down town and in New Sudbury

Too many People in our City who are either Poor or Homeless. The rising costs of Taxes, Water, Food, Fuel, and Hydro are all factors in OUR City. The ones who suffer the most are the mostly the Elderly who are on Pensions and own their own Too many unemployed. No money in our communities. The residence have to raise money for equipment at hospital. Little to no money from our government. Gas prices are high and nothing is ever done about it!

Too much propaganda extolling a poorly managed city doing so well when there are problems with police and its board, with endless deals with former staff, with poor roads and repair and nature has healed itself as much as regreening though closed beaches...but some services like library, unlike archives, operate well, university has good reputation though perhaps over focusing on a few ares, ...nature is close to hand

Too much red tape to do anything, very non progressive city hall.

Tout est dispendieux et difficile à vivre comme famille. Ex: essence, taxe de maison, hydro, eau, nourriture. Les prix continue à augmenter et nos salaires reste toujours gelés. Une qualité serait que c'est une communauté accueillante et amicale. Town needs tlc roads ect and updates arena ect

traffic congestion, out of shape people - eveyone in cars

transit is poor, meaning lots of time wasted waiting

transparency and accountability of municipal government lots of groups that initiate new ideas (jazz sudbury, fundraising events, ribfest, walk sudbury, etc.) great physical environment (lakes, green spaces, walking trails, etc.) diversification of workforce (i.e.: film industry)

Transportation for seniors is very poor. Availability of medical care is limited......difficult to find a family doctor Affordable decent housing for seniors is scarce

TRANSPORTATION RELIABILITY AND DOWNTOWN PARKING

TRANSPORTATION; ARTS AND RECREATION ALL NEED IMPROVEMENT SMALL MINDED THINKING NOT ENOUGH CREATIVE PLANNING NO VISIONARY THINKING

Treat people is not fair, or even equal "differently most the time, some staff are not professional " their their opinion over the law!

trop de personnes vulnérables sont laissées pour compte.. plusieurs enfants souffrent parce que les parents ne peuvent pas ou ne savent pas comment s'en occuper.. pas assez d'importance accordée aux enfants en difficulté parce que les services sociaux ne sont pas assez nombreux.. pas assez d'importance accordée aux services à l'enfance ou à l'âge d'or

Two major college's (Cambrian and Laurentian) near by to keep students in town, beautifully kept parks and lakes, tourist attractions (even attracted "The Amazing Race Canada" last year). But there is room for improvement in some areas. Two seasons, winter and construction. I have brought groups up from S. Ont and construction always causes trashy re-routes. Too many bears!

Une ville ayant plusieurs differents echnicites, de divers emplois et plusieur sites environmental a visiter

unemployment

unemployment rate, welfare rate, municipal roads, and water rates.

Unless you work at Vale or are a red neck living here sucks

Using city transit makes getting around the city more difficult than it could be.

Vale is still sending pollution in the air which we are inhaling. On Monday I could smell something in my SUV & realized that it came from the smoke stack.

Valley is laid back and good place to live

Very comfortable living including fresh air and plenty of recreation. But poor roads need to be addressed.

Very difficult to built in this city. City has not the incintive to make this city a better place to leave with many optins

Very friendly place to live.

Very menticy place to inve. Very hard city to get around - lack of bicycle lanes/ Sudbury transit routes are terrible, roads are in such rough shape, lack of entertainment and if you do go out try getting a cab in Sudbury, THAT'S why people drink and drive still, which is

Very little activity for children of all ages. Little concerts, museums...

Very little service in my community

Very little to do in Sudbury not only for seniors but also for the young. No effort on the part of the City, businesses and homeowners to beautify the city. The city looks too rustic, unkempt. Roads are in terrible. shape. Very nice city to live in....

Very nice place to live but could be better.

Very nice quality of life in Greater Sudbury, but there are improvements needed.

Very poor roads. Poor snow removal on streets that are not bus routes. City hall keeps getting bigger and bigger and taxes keep getting higher and higher. With more and more workers at city hall too many consultants being hired.

wait times for hospitals and not enough specialized doctors in sudbury

wastful spending of tax dollars lack of infrastructure repairs

We live in a great Country and our quality of life is good.

We are a growing city however we still have a long way to go. Job were we can keep are young generation in town. Housing affordable for our senior residences. Housing for our homeless.

We are beginning to see signs of a sense of community with the Sudbury Coalition for Liveable Sudbury. The continuing festivals like Northern Lights, Jazz festival, Cinefest and new festivals like Up Fest. Many entrepreneurs in the city beginning the movie night, Our Crater, community gardens. The new Water Sports Center. These are exciting new ventures. A push towards a healthier community; walking, hiking and biking. Young people returning and wanting to work here, still a problem with government jobs requiring a disproportionate number of bilingual workers. Let's stop the urban sprawl. No new roads, they are just to costs to maintain. Unfortunately, we will need to maintain the roads we have but we should not be spending the bulk of our taxes on roads. We should be creating a fun, safe community. So let's build the arena, arts center, convention center, bike paths and people will use then. Young people will return and tourists will come to enjoy what we have. We are fortunate to have nature at our doorstep and I think there are great strides being made to preserve and capitalize on this incredible resource! Our tax rates are reasonable, our environment is generally healthy, hospital is new and decent,

post secondary institutions are excellent. Jobs are here for those willing to work. I just wish those of us who DO work didn't have to support the number that DON'T.

We are going into debt and not taking care of our needs vs. our wants

We are in Lively, and must travel into the City core for activities for our children (Dance, Swimming). There is not much available to the youth in Lively to do

we are limited in the things to do from a leisure perspective compared to cities of comparable size in southern Ontario and eastern Ontario. Our downtown area of town is great during the day but downright scary at night. We are mostly satisfied with the quality of life, but always room for improvement

We are not being taken care of for the amount of taxes we pay....I travel to all areas in Northern Ontario and see what other cities get

We are not living up to our potential. We have great natural resources that should be utilized to bring in more tourists. Our roads are in horrible condition. We need to lengthen our runway at the airport. We need to make the Ring of Fire happen. We need to make it easier for businesses to operate and to develop in Sudbury.

We are not rich, and not poor either, we comfortably have the necessities of life, with food, shelter and sustainability

We are over taxed, our Hospital has improved but needs more help. Our roads are the worst compared to any other city I visit even up north. I love the Howard Armstrong centre so that was a plus. Our noise bylaws are a joke I heard this morning on the radio that they are looking at implementing times when snow can be removed from our roads and parking lots. Is someone going to give mother nature the memo?? Can the people complaining about the noise explain to the people or the families of those who end up getting injured or killed due to poor road conditions at night and early morning because they the workers were unable to clear the roads??

We are over-taxed on our property, struggling to make ends meat; therefore, not enough money to enjoy life

We are relatively safe. There are summer and winter parks for kids. There are community events.

We are so spread out that the city is difficult to get around. Living in the Valley only had 2 routes into town and lots of time one is either under construction or an accident. A Barrydowne extension into the Valley must be considered. More resources in the Valley so that we don't have to drive into town for everything. Need more hiking, walking trails, bike paths, etc.

We are surrounded by beauty - multiple lakes, parks, trails, just a gorgeous city where you can turn almost anywhere and engage with nature

we are very frustrated with the bureaucracy of the City of Sudbury

2016 Greater Sudbury Citizen Satisfaction Survey (Online)

We are very lucky to have all that we do. When our elderly need a place to go when they are not able to go home again because of some illness we have places that will take them in or caregivers who actually come and stay at the house. Bigger cities do not have the same kind of care we have here. Our multicultural differences in this city are tremendous and we all for the most part get along despite our differences. No other city in Canada can claim this!!! This is just a few of the reasons why I feel the quality of life here is better then anywhere else in Canada. There are a few sore points tho, for example still having to travel to see medical specialists. We are a big enough city now that we should have at least one of every specialist in the city. And snowplowing/cleaning the streets The contracts need to be renegotiated to allow a clause of when it doesn't actually snow or need to be cleared that the plows don't go out because they are already paid to do so.

we are very lucky to live in a low crimerate comunity, with many natural resources, open spaces, and the freedom to walk around without the fear that haunts many cities.

We both have great jobs, family and friends

We could do more

We could have access to more services, and the city could do a better job at cleaning up some areas of town. Downtown on a Saturday morning should be an incredible place to be. Aside from the farmer's market, most things are closed. The S curve on the Kingsway is an embarrassment; crumbling houses, dangerous roads, seedy businesses...

We could have better services and better transit, taxes are to high

We could have more services in the remote communities. Overall the cities core is a good place.

we could improve

We do live in a beautiful city. The quality of roads could improve.

We do not have enough public events or things to do, Sudbury's main industry is food, we need more activities and places to do them. The city should subsidise or provide better leisure services. we do not have much in terms of art and culture activities

We do not let business destroy our community. We seem to be monitoring our lakes and land and air quality - although I would have given it a 5 but I think some people are turning their gaze away or some businesses are not following the We dont have access to the same things southern Ontarians do and its not fair.

We don't have the major amenities of an urban center but ample outdoor entertainment and the revitalization of the downtown core mean we're getting more livable.

We don't want for anything, but or costs are high and we are falling behind other northern towns in opportunity due to special interests of a few.

We have a beautiful city but unfortunately when we amalgamated some of the smaller communities are suffering in resources and lost many of the amenities

We have a beautiful area with lakes trails etc.. We are lacking indoor physical activities.

We have a beautiful city and folks that get along famously. All nationalities are here and we are all welcome. Don't disturb the fine cultures by always handing out goodys to just the French culture. I believe the city is not fair in that respect. We have a fairly high population of homeless people that need affordable housing. We have a lot of need for lower income housing and housing in general.

We have a generally unhealthy and inactive population. High rates of smoking and obesity. Major challenges for alternative transportation for those who would walk or bike ride to get around. There are no community centres with fitness and art programs within the city. City buses are few and far between with long travel times to basic locations, not to mention bus rates are very high for the service that's offered.

We have a good variety of business services, the air quality is substantially better than it was years ago. there are many more recreational activities available and much more accessible green spaces. we have a great quality of life here, but there's room for improvement. Updated parks and facilities, better ski hill etc..

We have a higher rate of obesity, smoking, cancer, addictions, and mental health issues than the rest of the province. Our infrastructure is crumbling - water mains break so often that the city has to budget for them, the condition of our roads is shameful. Sudbury has a lot to offer it's citizens but there are some downsides to living here too.

We have a lot of amenities for a small city; however, the economy is stagnant and we don't do enough to attract and keep young people here: jobs, arts and culture, recreation outside of hockey, environmental responsibility (for example). We have a lot of info, communication from a lot of diff sources

We have a lot of lakes and nature however I will never give a high score as there is so much to do in Sudbury to make it the best place ever

we have a reasonable quality of life but with little effort and proper, forward thinking planning it could be so much better.

We have a transit system that is behind the times. It is not convenient to take many of the routes unless you are going down Lasalle blvd or up Paris st. My average commute per day is at least two hours which is far too much when a car could get there within 15-20 minutes maximum during rush hours. This shows the enormous gap in our city's transit system. This does not promote the usage of the transit system, it would have to be convenient for people in order to get more riders. This, of course, would reduce our carbon footprint and promote a healthier lifestyle. Sudbury also does not have safe bike lanes, cars use the designated lanes far too much and don't respect the bikers. It would have been a much better idea to make a small curb between the cars and the bike lanes, this way the cars must stay in their own lane (check out Copenhagen bike lanes). This would promote community health and activities substantially. Have you ever driven a bike down Attlee? It's insane with those curbs that go in and out, how to you expect bikers to bike safely down such a road? Second avenue is an extremely busy road and for it to have just one lane going in each direction with several side streets to turn onto we need a middle turning lane as well as bike lanes for the bikers, it is an absolute necessity.

We have access to good health care (one site hospital), education (university/colleges), entertainment (theatre, sports etc

We have access to multiple leisure activities - i.e. lakes, trails, parks, festivals. The growing downtown scene brings music, events, shows, artists, food opportunities. Multiple educational institutions. Growing culture... We have access to public services, physical activities (bike paths, trails, swimming, etc), medical specialist, shopping centres, dining, clubs, entertainment, leisure activities, and fishing and hunting. We have it all available within the boundaries of We have access to services that are needed.

We have access to the arts, shopping opportunities are improving, and we are integrated with nature.

We have all of the amenities to life a great quality of life but seem hesitant to follow through on actions required to make things even better. There is no one harder on our city and way of life than we are as a group.

We have an incredible geographic area to live in. It is relatively safe in Sudbury so far. Educational opportunities are available.

We have beautiful lakes and forests wonderful walking trails and a veriation of stores and vendors but our cost of living is high and there are many people struggling to move ahead. Our roads are terrible We have beautiful landscape and access to nature in every direction. The festivals and community events are awesome. Diversity in the downtown core is expanding and is very enjoyalble. I have a hard time with the corruption within the city and the fact that black bears are being treated without respect. Also our mental health programs are not up to par.

We have decent basic services. But we fail at promoting our northern lifestyle, no atv trail system to name one. We should be promoting and hosting events to help build our out doors life style, fishing seminars for new people to the region. Our out door events are tired and city centric. Also the city needs to be open for business, there is alot of shift and late day workers but the city closes by 5. Look into limited services having extended hours.

We have easy access to outdoor activities, such as the boardwalk and hiking trails and a few new bike lanes. We can travel by car across the city in less than an hour. There are lots of clubs and things to do if you look for them. Our roads are in terrible shape and I have stopped using Maley Drive. Public transportation needs improvement. Winters are long and cold so reliable transit is important. Provincial cutbacks have taken a toll on many services, such as MNR not being responsible for wildlife control. Sudburians are generous with their time. I know many people who volunteer at various venues.

we have everything we need here

We have everything we need, except for an Ikea. Life is good.

We have great assests such as the many lakes and trail networks thanks to conservation group efforts. Many great restaurants. Lots of great outdoor activities to enjoy our lovely town. Lacks facilities to offer professional performances from arts to conferences to sporting goods shows.

We have high taxes poor roads there are great attractions and no great stores there should be walmart and giant tigre in the valley

We have lakes. We love the outdoor life. People are friendly and multicultural.

We have lots of available choice for programs and services. short commute times and balance of ifestyle choices

We have lots of green space that is accessible for all citizens of the city.

We have lots of potholes. Council takes way too long in deciding to do anything - very undecided and backtracking. They don't seem to have a priority - going in circles. It's extremely hard for a new company or venture to start in sudbury - much too much bueracy. For example, 2nd avenue was too have been started 3 years ago and it still doesn't seem to have made any progress at all.

We have many areas that are unsafe for the community.

We have much more than the basic necessities of life--great education facilities, good leisure services and opportunities, good retail shopping, lots of lakes in and around Sudbury, good neighbourhoods, friendly people. As well as the acceptance of We have nothing in Dowling. All my tax money goes to the City of Greater Sudbury.

We have pretty well everything the larger cities have. The question is rather vague as I feel safety with our roads as a top priority and saying that our roads are absolutely terrible and dangerous in winter. People are dying in the winter time because of these conditions and that is totally unacceptable. How do you answer this question as I would give it a one if it includes roads. We are not maintaining road safety in our beautiful city. We have gone backwards when it comes to roads. I live in Capreol and I get extremely upset when I can not walk or drive safely on our streets in winter months. That alone, I would leave Sudbury if it wasn't for my family. Roads, roads, roads, are priority. One death is one too many. Also, outlying areas are suffering the most in this regard. The city has to get back to basics like roads, arenas, policing, building controls and basic services and not be involved in rentals, camp grounds, etc and leave that to the private sector.

we have so many outdoor activities and friendly people

We have so much here - outdoor recreation any season, not so crazy large & busy like larger cities (Toronto). We are gradually becoming more tourist & business friendly, & our university is growing & world renown. We have the cancer center, the hospital is getting better - still lacking. Traffic congestion due to poor layout is frustrating & road quality atrocious. Since almalgamation, our outlying areas are often ignored. Young people are leaving for jobs out of town. Too much red tape & fees We have the best of small town...Big cities...and the nature all around us.

We have the potential to be a leading community but council seems to hold back and be overly involved in every decision. All items put forward to council are put off to a later date and nothing is EVER accomplished. We have to get on with the future and out of the pass. The mayor and councillors can't make any decision without getting a consultant. Instead of taking advantage of the offer to put a arena, etc. On the Kingsway that would bring us up to this

century and people to come to the city ity for touraments, and venues which would help the economic, they waste money on a consultant and then can't fix the roads without another raise to the taxes. We lack a foundational/essential and multi functional recreation complex/sports Centre /concert and or convention Centre. This would drastically improve overall quality of life.

we lack more restaurants, road conditions, lack of events to attend, we have a half ass casino, our city counsel can not make a decision with out costing the tax payers more money, our arena is a no brainier its a joke, take the offer to build our arena instead of looking for the money that our city does not have

We lag other cities when it comes to amenities and active transportation

We live a comfortable life. We have access to recreation and education. What we need in this city is more attention to making the city more walking friendly and bike riding safe. Developing access to a healthy lifestyle programme for the young We live a relatively safe community, we have access to some of best outdoor recreation in the world, our city's culture, arts community is growing.

we live in a beautiful area - there is much to explore and is a haven for outdoor enthusiasts. However, Sudbury lacks a large theatre where entertainers can be heard. The old hospital property would have been an ideal location for a convention centre - overlooking the city and central. What a disappointment when council turned the property down!

We live in a beautiful city with so many lakes and the availability of parks and recreation, and in many cases its free for you to enjoy.

We live in a beautiful city, but we still have issues with road maintenance. We do not have enough recreational and entertainment venues.

We live in a dirty city, with a depressing downtown core. We have streets that are falling apart after 1 year of completion. It's pathetic and embarrassing to bring family here from out of town. We have council members who are trying to make a difference and the rest of them just shut them down. I want a city I can be proud of.

We live in a diverse community with access to abundant lakes and nature. We aren't too big or too small of a city so I have everything I need right here without the hassle of being in a big city.

We live in a small community, which has both pro's and con's. The pros are the quality of life in that we don't have the congestion of southern ontario, the con the lack of selection of various "things" that southern ontario enjoys plenty of. We also have wild life just on our doorstep that southern ON doesn't.

we live in a well serviced and safe community with an acceptable cost of living

We live in one of the most beautiful parts of the province. We have the benefit of a reasonable cost of living while having most of the available services of big cities but a ten minute drive in any direction you can be out of the urban setting into nature. Where else can you do that. While there are gaps in health care availability and we have stubbornly high unemployment I believe that this area is one of the most affordable cities where a decent quality of life is achievable.

we love living here. except when we travel around the city, our roads are terrible, you want to build a new arena, really, why would you expect anyone to travel here and given the state of our roads think this city can't afford proper roads, why have a first class arena. The snowplowing in the winter is an issue because i go to work at 5 am and usually have to plow my way to work because the roads are not cleared, a safety issue for me. I strongly believe that since we live **definitions** on the outskirt of the city, it is hard to go to two bags of garbage, we have boarders and therefore have more garbage than the average house hold. we make them recycle but, since we pay our taxes, we should be able to have two bag limit for the barn, since we have 3 driveways. I go to the dump but then I have to pay why???? those are the issues that affect me more than anything. I love this City and enjoy living here.

we love sudbury. returned after 25 years away. but this is a very expensive city to live in. no matter what we do re limiting water and hydro usage cannot progress.

We need a little more to attract people to this city...a convention centre would be a great start. I would also love to see an arts centre and a better place for sports than just Country side arena. I do a lot of traveling in the summer for my son with Lacrosse tournaments. I have seen all kinds of sports complexes, and ours are a joke in this city.

We need a vast improvement in infrastructure to better manage traffic flow and a great deal of landscaping done to make our city visually attractive to tourists and locals alike.

We need better fuel prices, lower cost of property taxes a year, better hydro rates, and better building permits something cheaper.

we need more access to bike trails and a big conference center to help us become a true center for the north with sports and entertainment

We need more arts/entertainment, activities in the city. We do not attract big name entertainment.

We need more attractions. The new arena would be a start to bring in more entertainment but it needs to be done without spending tax payers money. if private sector wants to take care of it then it needs to be 100% funded by them We need more leisure services such as dog parks, bike paths, and trails.

We need more things to do in the down town core. Close some streets and have a look like old Montreal with restaurants and coffee shops outside.

We need things to come together...like a new arena, and a safer downtown core.

WE only have one decent mall, the capability of having better shopping is crucial and available!, a nicer downtown core.. i miss the old city center and the options of 'which mall' to go to. Small businesses continue to try to open and end up closing within a year. There arent many cutdoor places to go and 'hang out' we need to get the kids off the streets.

we play second fiddle to the south, the south (mostly Toronto) seems to be the only thing that matters to the government these days; hydro one has a monopoly....I would rather have the services of Sudbury Hydro but even though I live in "greater Sudbury" I do not have the option for accessing Sudbury Hydro's superior services; we pay MORE for absolutely everything here in the "north" which is not even remotely the north, and people further in the true north get EVEN LESS......for the same or more taxes taken from them! disgusting....I truly feel like a second rate citizen with respect to what other ontarians (really torontonians) get

We rely solely on natural environments for leisure ie lakes, bush etc with no investment into infrastructure like tennis courts, bike trails, arena, cultural hubs etc. Young generation is about the lived experience and the older guard in charge of the purse strings are protecting their political ambitions by catering to the senior vote that wants to control tax increase and pave roads

We still have a way to go to be a lifestyle city compared to amenities and services available in other cities. There still seems to be a them and us mentality which may not have improved much. We have great reports, great people, but no real direction or political will.

We try to save money at the expense of quality of roads & not encouraging tourist attractions (ie: arts centre)

We were better off not being the greater city of sudbury, wish we were still the town of walden

Weather, Roads, municipal Red tape

well nothing is perfect and nothing is really that bad or poor

Well people can affort leaving in Sudbury

Well, the roads could use some work. Also, a turning lane on South Bay rd for the LU parking lot would be nice. I also find the city a bit dirty sometimes.

Well, there are good things about Sudbury, but there are some bad things too. I always feel like council and city staff are completely disassociated from what is important to the average citizen. I hoped with the new council this would improve but it hasn't. And there's a lack of clear leadership; a decision gets made, and then revoked, based on which interest group is loudest at the time. And the whole thing about bringing animal control in house was ridiculous and badly mishandled by staff listening to one nut job with an agenda instead of the many people in favour of the current situation continuing. But then there were some very good decisions like relaxing the maximum number of pets (for the record I only have 2 and plan to keep it that way, but for others this was helpful!) and of course allowing boxing day shopping and 24 hour stores was a good decision too. I think overall Sudbury is a great place to live as long as you can keep from getting too worked up over the rampant We're in a good place for now but there's always room for improvement

We've got failing infrastructure and we pay an exorbitant amount of tax every year, but Sudbury is a pretty good place to live. As a younger citizen, I don't want to move away, but I might have to do due to lack of work and what I think are petty bylaws. Although petty by-laws might be an effect of catering to the minorities now. Which is a beautiful thing when it comes to race, but are people seriously complaining about snow plows at night? We've got to keep our roads safe and clear no matter what time it is. Some people need to get to work early in the morning around 4AM and that would probably affect their ability to get to their job on time. And some truck drivers with especially wide loads need to drive in town during the middle of the night so they don't have an effect on morning traffic. Do those truck drivers need to drive at a different time to keep a minority of Sudbury happy?

We've just relocated to Sudbury, from British Columbia. All amenities seem to be here though some are aging badly, there seems to be available employment at this time. Haven't had to access the health services here yet. Roads are awful !!!!!!

When I was growing up I was proud to live in sudbury now pan handlers and angry rushing people are everywhere. People are driving carelessly the roads are scary and whatever store you go to you find kids with signs trying to imply they are homeless and Im sure some are but its a business now and most are not homless! The drug problem is so terrible as well everywhere you look there is drug stuff being littered in parks and schools its so sad Where I live the city does not provide essential services and I am not permitted quiet enjoyment of my property

Wherever you are, there you are. Oftentimes quality of life is entirely up to your own perception.

While efforts to bring back "life" into the City's downtown core, the outlying areas have suffered neglect since the 2000 amalgamation. Lip service is given to improving the quality of life of Sudbury's citizens, yet we have to fight to get paved bicycle lanes/paths in our communities. Something as simple as teaching holistic wellness in schools eludes this community. (eg DAILY fitness classes as opposed to once-a-week "gym class" that is seen as a "privilege" that can be taken away if a class misbehaves) Seniors who have worked in this community their entire lives find themselves without a family doctor if their doctor becomes ill, or chooses to leave the community. Affordable housing for seniors is becoming an issue; they still are active and want to live in a smaller house, not an apartment or condominium. Young families are still struggling to find something as basic as affordable child care.

While Greater Sudbury has a good quality of life, it seems that Home Invasions and Robberies have increased within the last month; in the same thread, there are groups of youths roaming around the outlying communities trespassing with the express purpose of terrorising people in their homes--where they should feel the most safe--knowing full well they will not get caught, they're long gone before the police make it from the Azilda station to Chelmsford. As well, the city seems to have a problem with illegal drug abuse/trafficking, as well as prescription drug abuse/trafficking. I'm constantly reading articles about people being arrested for dealing or trafficking. While these issues do not affect me personally, they do reflect poorly on the communities within the City of Greater Sudbury.

While improvements are needed, the city's recreational services combined with a low cost of living make Sudbury a good place to live.

While it's decent, there is room for improvement in the quality of life in our city. Lack of accessible programming, a poor job market, and lack of transparency in Tom Davies Square have contributed to my rating. While there are not a large number of issues, the city has little or no momentum to become a more progressive community

While we do have some issues throughout the city, overall we do have a high quality of life especially for a community in Northern Ontario.

While we have wonderful outdoors, the downtown and major arteries are not as attractive as they could be, the infrastructure is lacking, taxes are high relative to services.

While we've already accomplish a lot over the years, there's always room for improvement. Downtown core could become better in many ways such as permanently housing the homeless and then no longer have pan handlers peacefully asking for

Why pay for oil disposal when u pay at the till for environmental fee

Winters are long and cold. Gas prices are higher than most towns and cities. Prices for food, clothing and other necessities tend to be more expensive. Property taxes are high. Good full time jobs are hard to find. Housing is expensive. With the exception of visiting the downtown area, I feel safe in Sudbury. I have access to clean drinking water, healthcare. I am a renter and have many options for higher end rentals. I have a good job with options of working in other areas. All the stores I could ever need for shopping. My biggest let down with Sudbury, having lived in other areas in Canada, is the poor road conditions. I know that Sudbury has done a lot of re-greening efforts since I was a child. But could use more in city core. As well as litter clean up. Other than that, overall there is really nothing to complain about living in Sudbury. Or in Canada in general.

Wonderful community support, great place to live

work is ok but i find pay is not the best.Rents are very high

Would gave rated it higher except property taxes are pretty expensive.

Would like to see more social events in our city. And...I hate the drive (especially) between Chelmsford and Sudbury in the winter.

You can get just about any where in the city in a small amount of time. I am employed, my spouse is employed. We can get to camp in under an hour. I don't know what I don't know...I have lived here all my life. Young people cannot survive in Sudbury with a family unless they land some kind of mining industry job, or a job in a supporting business.

2016 Greater Sudbury Citizen Satisfaction Survey (Online)

\$2500 per month in daycare fees is too much for any middle class family. We are struggling. Subsidy office says we make too much, but do they expect us to sell our home to be able to pay for daycare?

1- Je crois que le système routier serait plus efficace s'il y avait moins d'impasses et de cul-de-sacs. Ils sont partouts! Dans les nouveaux quartiers autant que les vieux! Le seul moyen de se rendre de point A à B c'est en passant par une artère... 2-Peut-être songer à embaucher un professionnel pour ré-imaginer les routes et horaire des autobus? Il me semble que c'est contre-productif (vu l'étendu de la ville) que TOUTES les routes se réunissent au centre-ville. Pourquoi pas avoir des autobus qui ne font que monter et descendre les artères principales (une à tous les 5 minutes, au lieux que ce soit à chaque quinze minutes mais que 4 bus passent d'un fil) ensuite des bus dédiées pourraient avoir des plus petites routes 'régionales' (que les passagers font le transfert à des arrêts clés comme au Centre New Sudbury, à Costco, etc.

1. Different garbage collection rules: at one house they don't collect from hinged lids, other areas of the city, they do. 2. The CITY fire department in Dowling pays CITY firefighters to bring station garbage to CITY landfill sites where they are .charged a CITY tipping fee if too heavy - WHEN THERE'S A GARBAGE BIN BESIDE THE LEISURE CENTRE THAT'S PICKED UP BY THE CITY! 3. You pay each Vermillion firefighter 6 hours of training a month...and they rarely attend emergencies! 4. Garbage in bush behind Dowling Leisure Centre is a disgrace and needs to be cleaned. 5. Fix highway in front of Mansour/Day before someone is killed. 6. It's a big city but you need to expand EMS so that immediate coverage is available in Onaping Falls and Capreol. Training firefighters as fill-in Paramedics isn't the answer.

1. Please make the downtown a safer place---find housing for the homeless, remove meth places from downtown. I feel very uncomfortable going downtown as I am always being asked for money. 2. Give the downtown churches more consideration--do not block roads leading to Protestant churches on Larch Street on Sundays 3.. Stop development in the Algonquin Road area--there has been development and noise for the past 30 years--we have lost most of our green space and it is very noisy and unsafe with all the student drivers. 4. Countryside Dr. needs to have a 4 way stop at the area corner.

1. Research other municipalities in Canada (not just Ontario) regarding snow removal policies of roads, sidewalks and snowbanks which are in the same climate as us(i.e. Saskatoon) which will be able to provide us with their service levels for comparison. For example, in other municipalities, it is the homeowners responsibility to shovel the sidewalks in front of their homes and if not, they may get fined. This comparison may help to develop a new and much needed revised snow removal policy that could save money. Some residents may not welcome this idea however, it may be necessary to align our policy with other cities. 2. Less public input/involvement from residents regarding road/watermain work. Our infrastructure is aging and our City is growing and our roads/watermains need to be upgraded to reflect this change. There should have been no delays in the 2nd Avenue project moving forward. We have City officials who perform the studies for these projects and simply because a NIMBY/groups do not like it, there are delays.

A common message I hear from home owners and contractors is that the City is closed to business. Too many roadblocks when people want to build and invest in the City

A restaurant on Ramsey Lake. Northern water sports facility should have a restaurant in it. Stop letting out water in Ramsey lake: blue green algae in massive abundance this year : can't swim at the beaches or even in the middle. Better traffic control around the hospital and laurentian university. Funding for dental programs in our long term care facilities and for cancer patients. More bike paths in the city-minnow lake to new Sudbury. The paths aren't painted well or maintained Or allow dual use of side walks and bike paths with rules. We need to promote exercise and activities. Allow boats to go to moonlight beach : rake the beach daily of feces: hold festivals there etc Access to the Mayor has proven to be impossible. His staff has put up roadblocks to access to the Mayor. One can not determine if the mayor's inaccessibility is known or unknown to the Mayor. Accountability means everything!!

Adopt system wherein you don't take the lowest bidder for projects. Take the middle bidder -- balance it between cost and quality for roads. Be more green -- take up new initiatives.

Advetise upcoming events better

Again, I stress the lack of patrolling our local traffic. It is nearly non-existent. Drivers here know it and know that they can get away with breaking traffic laws. Overall, I believe that the current governance of the city is on track.

Aim to sever bureaucratic entanglements

All efforts to support a livable planet are most important..far more than economics.

All main roads should be up to date, disappointed in the constant exploitation of tax dollars. Even the road to our airport is heavily ignored and a constant embarrassment to all, as they are the first thing anyone notices when they travel and constant reminder of council continually waste tax dollars.

All smaller municipalities in greater Sudbury should have recreational facilities and not just arenas. Pools, gyms, places for wellbeing, community gathings and physical involvement for all ages. Places that one can walk to and not need to drive to Sudbury to take part.

although very costly a new arena \ events center would go a long way in promoting the City. Sault Ste Marie has one and North Bay just renovated theirs so why can't we.

Always strive for efficiency - cut duplication where possible; adhere to clear, "lean" work plans; maximize communications re infrastructure repair.

Améliorer le système de transport en commun, avoir une piste pour les bicyclettes

An old friend of mine from Southern Ontario asked me when we moved here: "My parents took us to Sudbury when we were kids in the 1970's. Has anything changed since then? Is it worth bringing my family up to see it?" I honestly had to say 'No." Not enough has changed to make a trip from the South worthwhile. This is not a welcoming community. The population here is ageing, and new blood is not moving here to keep things fresh. There is a lot of work to do.

Anything new would be an improvement. It seems like every time somebody comes up with a new project, it's turned down by city hall for some reason. One good thing was the purchase if the wolves by the Zulich family, maybe tha'll help us. Appuyer la Place des Arts à 100%.

Arena must be built with private money. Cut the waste of money and make the manager of the department that is wasting it accountable by demotion or firing that person.

As a citizen of valley east I feel left out by the city. Are roads are terrible causing damage to our vehicles, look at Hwy 69 north if the val est mall its a disgrace. Sudbury transit is terrible. I could not make it in to work on time during the week or weekend if I wanted to take the bus. We need better service. It takes roughly 3 hours to get from Val Therese to the south end because you miss the transfer at the downtown station most of the time.

As a community that would like to keep it's long term residents here and promote tourism, it seems that many people are deterred by the negativity that surrounds the city... major improvements in roads and especially public transit would go a long way. The easier it is to get around, the more satisfied residents will be with the ease of access.

As a new resident who has moved here within the year there are a few things I'd love to see happen in Sudbury. I hope we will love here long enough to see a downtown 1000-seat or so theatre built for the symphony and other larger acts which bypass this amazing city for lack of venue. If it must be combined with a convention center or library/art gallery, so be it. I would also like to see the installation of more pedestrian crosswalk with flashing lights as they have in Toronto, especially along the Junction Creek corridor. This has the potential to be a bike superhighway for people working and shopping downtown but there are so many unsafe connections (Regent Street near the GSU bldg comes to mind) that it's not as practical as it could be. And finally there is a lot of de-uglifying that needs to be done in terms of the streetscape in established neighborhoods. A few strategic planters, street furniture and painting such as what they've done in New York City could go a long way with limited resources to making these neglected parts of our city come alive again.

As before be more transparent as hiding things only leads to rumors, for example most people in the City believe that local politicians are on the take for City projects

As I approach retirement, and my children all move away from Sudbury due to lack a culture/arts that would make them want to stay, I see little that would induce me to remain here. A walkable city, with cycling paths, a dynamic downtown that embraces its past instead of tearing it down for parking lots, an arts centre filled with concerts, galleries and festivals would go a LONG way to keeping me and my children in Sudbury.

Au cours des dernières semaines j'ai accueilli des amis et j'étais fière de présenter ma ville. Une amie d'Ottawa a été très impressionnée de notre parc Bell et de notre programme de déchets et recyclage. Un autre était surpris de voir une ville avec tant de verdure. Le Canoe Club - quelle beauté! Le commentaire négatif que j'ai à faire - je questionne pourquoi les bateaux à moteur sont permis sur le lac Ramsy!

Aucun en ce moment

Avoir des parcs interieur pour les jeunes. Ex: parc d'eau à l'interieur, parc planche à roulette interieur, mini golfe interieur...

Be accountable and proud of your work ...

Be careful how money is spent on projects and get things right the first time.

Be focused and specific in your approach to making improvements, and get rid of the back door deals that plague this city.

Be more user friendly on the phone as the website doesn't have all the answers

Be smart on your changes. Don't make changes until you study the whole situation

Be transparent and honest.

be truthful with the people of SUDBURY

Being newer to your city I find it very unattractive to live in. Trails and such are beautiful but the city it's self is not. Many eye sores run down homes, roads are horribly maintained, safety is almost non existent, roads are dangerous with poor drivers. Activities such as hockey and soccer etc are poorly managed.

Better our roads, make a decision on the arena. I want answers about our Casino, and better services for children who are Autistic, find a good place for our homeless people. Make sure the cemeteries are kept up to par.

Better road maintenance in the winter...basically year round

BETTER TO HOUSE THE HOMELESSNESS

Bigger isn't better

Biggest pet peeve and complaint is the lack of recycling bins at public events and lack of encouragement to community to reduce waste.

Bilingualism! Sudbury is getting to a point where there is too many mandatory bilingual jobs! My family was born and raised in an English environment and children went to English school. My children are at an age where searching for jobs are becoming harder and harder as many requirements are mandatory bilingual. They are unfortunately looking outside of the city. Don't understand how this is not considered as discrimination! Can't larger companies have a "bilingual" department (which houses 1 or 2 bilingual people that can be called upon day or night if French is really needed!!! What about new immigrants landing in Sudbury! I travelled Europe and was pleasantly surprised that most people do speak English!

Born here , moved away to get work experience and returned in my thirties

Born here, then moved all over for 5 years then family moved back - then got married and left for employment - then moved back! Love this place but not very happy as a local taxpayer / driver / family man.

is arrogant and rude.

Bring back rent control

Bring NEW businesses build new structures make homes affordable!!!!

Build a new arena and entertainment complex. The city needs more arts and culture.

Build a new arena, events centre

Build a ski hill out of slag.

Build as skrinin out of sidg. Build an entertainment center avoid more ARENAS and as we know build it central to whole of city top of Frood road is still great spot. 311 when called should answer phone as requested push 1 for English is English not to address us in French Question why does the city fly Franco flag out side of libraries public buildings and does not fly Ontario flag.

Bus scheduling could be improved especially at night and Sundays. Bylaws should be enforced.

Business investment follows human capital and human capital, especially the creative class are attracted to welcoming and inclusive communities. Therefore to attract investment and reduce unemployment the City needs to become more welcoming. This can be done by benchmarking against other cities experiencing a rise in net migration and a reduction in unemployment. This also requires moving beyond serving the mainstream towards serving the entire community.

By and large this city is working. It has an enviable mix of science, educational and government along with support industries contained within a beautiful landscape. Growth MUST be controlled to avoid sprawl. Pages out of Jane Jacobs writings should be considered in ANY future planning. Money and energy MUST be diverted from hockey, at all costs, into supporting way more universally accessible (\$'s) sports and pastimes.

bylaws are not enforced and not treated equally

2016 Greater Sudbury Citizen Satisfaction Survey (Online)

bylaws should be strongly enforced, without so many exceptions. It seems that exceptions are allowed depending on how loud you scream or who you know at city hall. Police services especially allow felow relatives to get away with violations not permited to other citizens.

came in 1962. married and raise children and now retire and like the city and lakes and regreening.

Can we please see the snow removal back to before the amalgamation. I sometimes wait buried in the winter over 24hrs before I am able to drive on my street. Please consider a new venue for the Sudbury Wolves as a convention center where we can shine as a community. Consider a downtown casino/hotel to revitalize the downtown center as a tourist attraction.

Can't hardly wait for the next election and see council and the mayor booted.

C'est le temps pour la municipalité de travailler un peu plus fort. Il faut que le conseil municipal fait plus d'efforts à apporter la ville dans le XXIème siècle. Les employés font de leur mieux de ce que je vois dans mes intéractions, certains vont au delà de ce qui est nécessaire. C'est la politique qui entrave tout. Il faut améliorer notre ville avant qu'il ne soit trop tard.

CGS should rationalize the number of services it delivers. For example, the city is not mandated to deliver senior care. Hence, it should sell Pioneer Manor to take it off the books and make it into a taxable asset. Change the some of the city staff who have to much power and Councillor don't have enough.

are crippling development.

Change you

Citizens should not have to wait several weeks for call back information on issues from staff.

City council need to be more than sitting puppets collecting a pay cheque They need to think outside the box and bring us to the next level

City council to realize they can't own everything and keep it up to par. Let Zulich build the new arena. Give the police the money they deserve. Stop delaying things over and over again - you are wasting our money. This has been the worse City Council that we've ever had in such a long time. Bring this city into the new era & stop keeping us in the 60's. Times change, but this city doesn't seem to get the change it deserves Wake up, please City counsel got to make decisions and less consultants! Have a vision for city has the centre for NE Ontario with new arena and convention centre.

City employees do their best however some of management make it difficult for their employees to work there. I've seen a lot of situations where city employees were treated unfairly. I would have thought that working for the city would be a great place to work but it isn't. Employees need to be treated with more respect.

City must be involved in improving quality of life in all aspects not only for current citizens but to attract newcomers. Goes far beyond roads alone and despite the outcry services need gto be maintained and not cutback further. City needs a better future

City needs a vehicle use strategy. Lots of city vehicles with single occupants driving around daily. Does not appear to be efficient use of tax dollars. Need increased policing in outlying areas. Very poor police presence resulting in a high non compliance rate. At times it appears lawless. Roads are terrible and progress is slow when they are being repaired (ie. Kingsway has been underconstruction for years and is still a mess). Lots of "passing the buck" when it comes to some services such as bylaw and large waste collection. Bylaw needs to be proactive and not wait for complaints especially on obvious bylaw infractions.

city needs to listen more to the tax payer..especially when raising prices on tax payer services.

City of Sudbury is well know to be the armpit of the province. Its obvious to see that the roads are poorly maintained, poor infrastructure, downtown isn't revitalized up to date and filled with homeless sometimes aggressive hobo's with little police. presence. Too many pockets of crime riddled areas within the city limits. As hard as they work, Police services are stretched vey thin. Talking with people who work within the City. State that, there is very poor management and leadership required to help motivate and progress the city forward. Noting that even our elected officials or the upper management are overpaid. The only positive comment would be the Bell park walkway and science north area is a nice part of town. Me and my family will be happy to leave this community in the next convenient opportunity.....Thank you for allowing these comments.

City should consider hiring Toronto firms to do its paving as local firms are doing a very poor job. Auger Avenue was done by a Toronto paving company when Maurice Lamoureux was mayor and even though it is not in the best of shape today, it is in better shape than some roads that were paved less than five years ago. should put in a better effort to make sure our roads have been paved exactly to specifications, that all roads are warranted for at least six years and that he contact communication companies (Eastlink, Bell), Sudbury/Ontario hydro and Union Gas prior to doing road work so as to avoid the lifting up the pavement soon after being asphalted,

City staff bloated and over paid

Clean the rods better this winter, snow days are all well & good for the kids but most of us have no choice we have to go to work snow or not!

Clean up and streamline city departments to eliminate bureaucracy and create consistent efficiencies.

Clean up city hall

Clean up your act. Get off your asses and do something. Fix the infrastructure. And make cycling a viable option in this city.

Clean up your act. Start enforcing people parking in bike lanes, make physical fitness a priority in this town.

Collecter les argents de tous, inclus les Contracteurs. Meilleure planification des réparations des routes. Non des petits bouts ici et là qui exigent des déplacements de machinerie et d'employés, ce qui coûte plus cher et fait des chemins en mauvais état continuellement.

Concentrate on upgrading roads, stop the patch work of 50 or 60 feet at a time. You're not even fixing the worst parts of the road. Seems like the short repave are just to seem like something is being done. consider 4 laning Lasalle extention

Construction was performed on my street for 3 months, and I could not get any information on it during that time.

Continue keeping us informed. Hope that the Mayor and City Council are working together as a team to move our city forward.

2016 Greater Sudbury Citizen Satisfaction Survey (Online)

Continue to improve all aspects of the city regarding diversification, walking and biking routes, recreation and taking care of our future as a film industry location and other things to help this city to grow, improve the urban planning for more green spaces. Also, making sure that we continue to have festivals, concerts with big ticket names and events to bring people together to enjoy what the city has to offer. Bell Park is one of our most beautiful aspects.

Continue with their efforts for openness and transparency. Customer service must be addressed. Needs to be friendly, people oriented and there to assist citizens with their queries. All contact has been very rude, curt and not helpful at all,

Conversion to sodium vapour lighting was planned and budgeted, with the benefits coming over time. The sudden rush to try to convert to LED, without first reaching the end of life of the Sodium Vapour program and using up the inventory, seemed foolish. Similarly the removal and disposal of the downtown interlock bricks seemed short sighted and premature. The fact that the city has a bylaw to specifically deal with the immediate removal of election signs the day after the election, yet bylaw officers ignored mayoral and provincial election signs for six weeks after the provincial election ended. These same bylaw officers are now tasked to be animal control officers. If they can't find stationary signs on lawns for weeks and weeks, how and when they will they have the time to locate live moving animals?

Cost of monthly parking in town lots is to expensive... Our roads really need attention.. Not pot hole bandaids

Could we find some taxi services to come to valley east? Could we stop adding fast food restaurants and pharmacies to our town and maybe add some sort of decent shopping mall where we could get quality clothing for our children? Could we ensure that we are not waiting one hour in onaping falls on a Friday because of construction? Could we possibly feed the bears as do their cities on the outskirts of town so that we don't fear for our safety and don't have to replace our fences and garage doors twice a month? Could we build a nice big beautiful arena like the ones they have down south with a big complex inside as well as library and restaurant within it?

Council is doing a good job..the mayor should answer emails or have someone do it for him whether or not he agrees with what is asked of him... The police must change the way they operate. We cannot afford them the way things are going. City Hall should fight forus against school closures in out lying areas.

Council needs to take care of its citizens by fighting for them. For example : why isn't Hwy 69 finished yet?

council needs to work together and stop using individual agendas and be transparent at all times!!

COUNCIL SHOULD MAKE SOME DECISIONS

Council should work for the good of the city as a whole, not for their pet projects or wards

Council was elected to make decisions. Make them, don't worry about getting re-elected and stay out of the day-to-day business of your staff. Make septic system inspections mandatory every 5 years using a detailed inspection. Embrace cycling infrastructure and complete streets with slower speed limits everywhere. Educate drivers on mandatory use of the zipper at all lane closures, and please add posted signs at intersections - painted arrows are a poor substitute for lane-specific signs. Make transit free for all to ride if they carry a smart-card that tracks their movements anonymously so that trips can be pared down or enhanced to what is needed when. Plant more street-trees and tend to the ones we have. Councillors need to stop focusing on what works for their wards, or what fits their personal opinions, and start working for the City's overall well-being.

Councillors, listen more and talk less. Compare our City to our neighbors, ask yourself do we offer the same value? Are you running your own Agenda or the Agenda of what is best for our City. Sudbury can be so much bigger and fun and lively. PLEASE invest where we can all benefit. Sports (visiting teams eating, sleeping shopping here), arts centre, casino, etc.... If a privately owned Company want to build it and run it, let them!!!! If the Casino won't be downtown then move it somewhere else but make it happen. If the Lilly Creek turf is not being utilized ask yourselves why???

Councilor should not be able to impose no parking signs after election. Very poorly done.

Create more events for students. Real events, to give them real meaning.. group clean ups, homeless initiatives, soup kitchens, stuff like that. Students nowadays want to make a difference.

Create more opportunities for non-profits to succeed. Develop better communication strategies that don't solely appeal to rich old people, move the arena to make room for synergy center, place des arts, and get the library/art gallery going. All great ideas that will balance improving downtown with the city's needs. Form a fundraising committee for the parks. Eliminate the transit terminal for grid transit plot with mini transit hubs.

Crimes in the city more controlled

De-amalgamate!!! We want our Valley back!!

Decision making at council meetings always seems to have a major lack of rationality to us as citizens... Councillors are elected to make rational decisions../ We have not seen much of that in the last 2 years... Much procrastination and obfuscating...

Decisions on the future of the Sudbury Arena should be made as soon as possible. Sudbury is behind the times for recreational and entertainment centres. We need these facilities to promote tourism and to keep our children from moving away.

Develop some strict rules and enforc them when it comes to signage, mixed land use, planning. We look like a derelict city and it is embarrassing and do s not attract or retain population.

Do better this year with Snow removal and do a better job on road repair!!!

do better with our resources, better forethought with plans

Do much consultations before decision are made and it takes too longgggg

Do not allow companies who boot cars into the city. Allow people to park free downtown after 6 p.m. and park overnight for free. Stop the booting companies.

Do not follow UN agenda 21

Do not freeze or lower taxes. Our infrastructure is in too bad of shape.

Do not let the school board close out small schools. Cyril Varney makes a big difference in the lives of my children. Please consider putting a city run daycare in there.

2016 Greater Sudbury Citizen Satisfaction Survey (Online)

Do not waste money on new facility or grant program until we have fixed our current facilities. Our buildings and facilities need upgrades and investments rather than giving money to build shiny new things like art gallery and library or event centre. Quit giving money away. groups should quit expecting handouts from city. focus on mandatory city services. This city needs to get over amalgamation issues and do what is best for Greater Sudbury in order to become greater and sustainable.

Do something about the bears. Expedite the arena

Do something about the rent - it's out of control. People here love their toys and motorsports. Give them somewhere to use them - racetrack!

do something..

Doesn't matter they don't reply back.

Don't be afraid of raising taxes for essential services; it's better than having to pay for the consequences later on. Increase funding to the arts!

Don't be afraid to do some changes.

Don't CLOSE our small town school... OUR R kids matter

Don't forget that it's the towns outside that made you the greater city, treat us all equally

Don't let Dario Zulich control the future of the downtown revitalization for greedy business ideas. Moving the arena out of the downtown core would ruin much of the work that is being put into the downtown core don't let special interest groups bog down the processes to move this city forward!

Don't waste me tax dollars.

Doubt this is confidential if asking for postal code Some higher ethical standards would help re contracts with top management

Ecoutez-nous, la ville a besoin de s'épanouir encore plus North Bay le Sault et Timmins font plus pour la communauté que Sudbury. Je croyais qu'en élisant M. Bigger il ferait beaucoup mieux pour la ville . Education is also very important to me. Having a choice of schools within a certain proximity to where I live. Quality of education.

Efforts are being made to improve the downtown and make it a safer and more friendly area, I would like to see a continuation of the playground improvements around the city (i.e. a water play area at the McLean playground off of Lasalle), more preservation of our green spaces and wetlands. Destroying these areas for the latest high rise or business center is not progress but, a loss of what makes the city beautiful and a restorative place to live.

Either people need to start being paid more or rental needs to be reduce... I'm sure I speak for most parents out there with this concern... Our kids will never be able to move on their own until they are 30!. Elm Street.....Parking on a main street artery, does not make sense. As a transit rider, traffic is congested at rush hour in the a.m. and p.m.. Film productions use that entire lane for vehicles and equipment, yet again slowing traffic to a standstill. People.....we are in the north and snow fall reduces parts of Elm to one lane. Ditto in construction season. Transit and traffic flow is drastically affected. I see it as nothing but a cash grab. Please get your money from another street, not the main thorough fare in Sudbury. In discussions with bus drivers/ambulance drivers and various City employees, they weren't consulted, it slows them down, makes the buses late, and frustrates riders. Please change this. Please work on your transit app, I leave work, the app says 8 min to bus arrival, it takes me 40 seconds to walk to the bus stop. On arrival, the app is already at the one minute mark, or I'm running across a busy street because I see the bus coming???? Please direct this issue to your IT department. Thank you.

Employees should be able to multitask and managers should be held accountable for employees leaving work early or not showing up and being paid.

Engage with citizens and be transparent!

Enough pulling the wool over our communities eyes. We pay tax on tax on tax and have nothing to show for it. You keep increasing our taxes to the point our savings are drained and we live paycheque to paycheque on 60 hour weeks... and yet the city just keeps going downhill.

Ensure the building department personnel have update training on construction and building sciences.

Etre plus accessible pour les gens en fauteuil roulant et avoir le stationnement plus large pour avoir de la place pour sortir le fauteuil roulant...il devrait avoir un stationnement différent pour ceux qui sont en fauteuil roulant et ceux qui peuvent marcher....avec une canne ou marchette....et pas assez stricte a donner des billets a tout les gens qui stationne dans ces stationnements.....C'est ridicule....

Everyone in the City should have access to Sudbury Hydro like Sudbury and Capreol do.

Everything in this city is promoted for unions, miners and male hockey players. There is another large segment of the population. I have traveled all over Canada and Sudbury is extremely backwards in the support of its residents, past and present. In North Bay there is the Kate Pace walkway, when you arrive in Sault Ste Marie there is a sign that says home of, and the list is not only hockey players. These cities show pride for their people. In Sudbury nothing unless you are a union leader or a male hockey player/team. Many people, other than myself, are extremely disappointed with the backward stance from the City Of Sudbury.

Everything they talk about at city council meetings, what they plan to do , how they plan to do it and ask the people of Greater Sudbury what they think and have them give Ideas on things that could be done, what are better ways to promote tourism and make the Greater City of Sudbury a better place to live and how to make downtown more attractive so that more people will come instead of avoiding downtown. And come up with a plan to help the homeless instead of treating them like garbage.

Everything was addressed.

Failure to communicate effectively often leads to conflict, which can harm an organization.

Far as I am concerned all elective workers are in it for the money then when a election comes up we get promises

FEED YOUR POOR, CLEAN UP YOUR DRUG ADDICTS AND ALCOHOLICS! how can you even support anything in your city if you do not take care of you residents.

Figure out why our taxes are so high. Where is the waste. I am not sure that it means cutting services.

Find that transit money, tax the mines and other large businesses that use large trucks on the roads in order to maintain and repair infrastructure. Raises cost of others services isn't a viable means of being profitable. Trim the fat of managerial jobs at the city, too much overhead.

Finish Maley Drive!! and stop wasting money on consultant reports!

Fire and paramedic questions should not have been lumped together. They are two very distinct and separate services. Paramedic services are extremely high usage. Fire services are seldor

Fire and police services are a huge unnecessary drain on our tax dollars

Fire everybody, rebuild from scratch.

Fiscal responsibility and transparency are the key to good leadership. I don't see any of that here in any of our city departments.

Fix MR 35. Please, Now.

Fix our roads and stop wasting money

Fix our roads, our safety is at stake.

Fix roads..trach drivers the left lane is for passing.. Lower services so rent can lower in price

Fix the darn roads. They are ruining everyones vehicles. Expand the hospital. It is not acceptable to place ill people in bathrooms for treatments. Build more homes for our aging populations of town for care.

Fix the downtown issues

Fix the roads and clean up the downtown core, remove the vagrants/drug users and watch the downtown core revitalize.

Fix the roads and the transit system...

Fix the roads right the first time so they don't need to be fixed again year after year and instead of building all these retail locations to promote tourism, focus your time on improving the qua

Fix the roads using a proper road paving company with BETTER MATERIALS and BETTER ROAD PAVING PROCESSES so that THEY LAST.

Fix the roads! Maley drive extension is a waste of money and resources. We can't even maintain our current roads, so why build new ones????

FIX THE ROADS!! I'm sure you'll hear lots of this :) Otherwise I think you're doing a great job. No one's perfect!

Fix the roads, make the transit better, bring in better businesses and promote the small businesses that are already here.

fix the Taxi problem in the valley,

fix the unions, construction and road contracts, mental health issues dealt with by police, promote good paying jobs for young adults so that they can buy homes and start families

Fix up the city. Clean up, repair the roads properly for a change, offer more free programming for kids. We need more doctors and day cares. We need an overhaul here.

fix up the downtown core get the drunks off the streets!!!!

Fix your transit system. Have buses run more frequently and add more hubs... Are you kidding me, a city of this size with ONE central hub?? Hire some urban planning consultants to figure ou amazingly long and fun bike paths like the ones you see in Ottawa, heck, you could even make it an attraction or highlight - obesity is a huuuge issue here. I really want to stay here, but I have for a city that offers very little. This is a very very very boring city for 20 somethings - maybe you should start hiring millenials or something ...

Fixing/building a new arena is so urgent! It would keep our tourism dollars here instead of forcing anyone who wants to see a good show to leave Sudbury. We desperately need a better enter arena due to special interests not allowing it then the arena needs to be top priority.

Focus on all of the Greater City of Sudbury, not just Sudbury. Chelmsford exist too. You took our casino, took all our plans with it.

Focus on the well being of citizens. Have a distinct vision for the future. Be creative and follow the examples if other municipalities in Ontario regarding social programs.

Frankly, with the second highest unemployment rate in the country and one of the worst local governments in the country, this city is beyond hope. I'm desperate to get out of here and neve

Get back to basics. Stop giving our money away. Roads are a priority. Snowplowing and Removal concerns worry me. We all want and should be safe. We all have loved ones and we should need more skilled and qualified workers who have PRIDE in their work and management needs to demand this from their employees and from themselves.

Get better transit service, train your staff to actually do their jobs, fix our roads and not just do patch work on them, get better venues for things to do

Get going on an event centre/arena and get to work on improving our roads/infrastructure. Stop deferring decisions to committees or further study at a large cost to the taxpayer and just m

The sheer amount of money dumped into consultants is ridiculous. You would be best to hire a contract person to figure out whether you want an arena or an art employment but you would pay much less to have a project manager then hiring consultants.

Get maley drive done. Promote this city Make decisions at council. Move forward.

Get Moving to grow this city!

Get

Get off your asses and get things done quite postponing things!!!!!

get off your hands and do something

Get off your ineffective asses and get moving on fixing the roads. INCLUDING cycling infrastructure and pedestrian infrastructure.

Get our roads repaired up to higher standards that they don't fall apart so fast, lower gas prices, lower emerge waiting times and maybe it would be worth paying our absurd tax rates up her Get out in the neighbour hoods and see what has to be done instead of driving around visiting your buddies or buying personal items on government time. Also the employees that taken go because I see them at lots of hockey games to bring their kids.

m utilized still needed, but very low usage.
so families don't have to ship their loved ones to homes out
ality of life of the sudbury residents that already live here.
It how and where to get bike lanes - this city could have
e no interest and zero reason to. I can only put in so much
e no interest and zero reason to. I can only partitiso inden
antelement years and if it cannot be coparate from the
ertainment venue, and if it cannot be separate from the
er look back.
d not have to worry about our safety on our roads. We
ove forward one way or the other.
s centre. Not only would you be offering a citizen
re
overnment vehicles home I hope their claiming that travel

Get rid of that big sign on Paris before someone gets killed Look into cameras at intersection and fine people who go through red lights Also cars turning and pedestrians should not be on the same light. Better shovelling at transit stops in winter, Climbing over snowbanks is not safe.

Get rid of the amalgamation. The surrounding communities were better off prior to becoming part of the City of Greater Sudbury

get rid of the money wasters. Too much money is being spent frivalously. Hold managers accountable

Get some jobs happening and our roads repaired.....nobody wants to move here the way it is now. It is no wonder the younger generation are leaving in droves...and the older are taking up hospital beds meant for sick people.

Get there act together and develop a city that citizens can be proud to have tourism a bigger success. Our roads are terrible and can't have ppl visit like this. Develop more for the seniors for them to live a better life instead of having no where to live

Get this Arena matter settled in the best interest of the entire City, not just downtown.

Get with the times stop living in the past and making stupid moves

Get with times. Our infrastructure is crumbling yet you won't allow private /public ventures that could generate new revenue for the city. Instead you shy away from this an increase property taxes. Clean up downtown, there should be no reason

why niece should be afraid of downtown. Stop wasting our money, Canadian are more indebted than ever...set a good example for your citizens and be fiscally responsible, your citizens can demanded more money from their employers, so why should the city be allowed?

get your act together ... we see needless spending ... organize things properly .. let the new owners of the Sudbury Wolves build their arena ... that way the tax payers do not have to foot the bill ... I don't mind if the Casino is downtown, just as long as the city does NOT have to pay for it.

Get your act together and stop making Sudbury a Northern Ontario embarrassment

Get your act together, stop wasting money on consultants, make decisions. Stop making it difficult for people to develop and run businesses in this city.

get your butt in gear and come up with a better plan for snow removal

Get your heads out of your arse! Start looking after your city.

Get your shit together. It shouldn't take a month to paint a play structure at moonlight in the dead of summer and the roads are atrocious

Give serious consideration to performing road construction at night on major thoroughfares to reduce traffic congestion.

give us our small communities back! let us take care of ourselves, stiop raising my taxes and giving evertying to in sudbury not back in our small communities

Good initiative since Bigger took office, however there needs to be more services available to shift workers. (24h grocery stores, when SSM/North Bay/Timmins even have one. Road work needs to continue; not only in main arteries, but in small residential streets as well. I also hope there is a new company contracted to plow the roads this winter; services over the past 2 years have been deplorable. For any further questions regarding any/all comments I've made, feel free to reach me at

Good luck

Great ideas are proposed but follow through seems to be lacking. Sudbury has the perfect geological location to promote to companies to come to Sudbury, we are rich in natural resources & intelligent & often specialized workforce. Sudbury could be a second "Ottawa" diversified with industries, Government agencies, tourism & arts & culture. Come on Counsellors & Mayor Biggar, lets get the ball rolling!!

Green space, access for the disabled, and cycling safety will make Sudbury a safe and healthy community.

Grew up in new sudbury, moved to onaping as teenager, level of services was crazy good. Lost most of that through amalgamation and centralized services. The little things in life make a huge difference.

Grow our city. Get off your hands and truly realize what a great city this can be. Shopping, entertainment, parka, playgrounds, anything that would draw our neighbour's and beyond to visit our city. If we continue in the boring normal that this city has developed we are going to die off.....make it great!

Grow up.

Have a Great Day

have a roads manager drive on Burton ave. from Frood rd. to Kathleen st., It's a cowpath.

Have an amazing day!

Have bus drivers report pot holes on their routes and then do something about them in a timely manner.

Have ongoing opinion polls on the city web site on current issues being discussed on council and have those polls only allow each person to participate once per poll.

Having lived in Sudbury since, I have seen the vast changes to our community. Air quality has improved dramatically; downtown went through a revitalization; regreening occurred; became a tourist destination; created better traffic corridors; amalgamation; more post secondary options; medical care centre for the North; almost 4-laning - all this and the many more efforts to improve our city and our lives as its citizens. I am proud to call Sudbury home and would like to see it to continue to grow. Much of our infrastructure is aging and so is our population. These are issues which will require urgent attention. Initiatives must be addressed to ensure growth will continue. Long term goals and plans need to be put into place for the future of our city.

Help stop the vandalism in our city.

Hire locally...quit contracting out...also clean up the side of the roads, the garbage is gross..

Homelessness is a major issue. Affordable seniors housing and low rental housing should be a major priority.

Homeowners take no pride in their land. Other communities beautify the older buildings znd have landscaping. Not sudbury. Leave it ugly. Or buildoze and build new buildings which are still ugly. City does the same. It's a very ugly city. The water tower is embarrassing. Get inmates to hit it with Tremclad or something. No tourist loves the city of Sudbury. They love the outskirts and nature away from this ugly city.

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Honestly....fix the damn roads and have the contracts tendered to companies with no connection to sudbury. Have it stipulated in the contract to work at night and weekends to limit congestion. I'm sick and tired of seeing the same companies doing patchwork on the same roads year after year. I'm convinced either someone is being "greased" for this work or its a serious case of incompetence.

How about we let the private sector build its own arena and start worrying about the congestion on our roads ... like Regent Street and the Four Corners? Perhaps, councillors can stop patting themselves on the back and actually accomplish something?

how so far behind we are with absolutely everything , , no 24 hrs store , no initiative projects like tiny house or granny flats aloud , the city has way too much say about what is aloud and what isn't , no transparency, dirty city, no garbage cans even anywhere not even Tim Hortons anymore dumping fees are ridiculous so people are filling up the side roads and Bush, more lights put up in this town seeming we are approved for the led lighting project I would like to see the hwy to the valley lit up for starters road is black, no divider tons of death on that dark not kept road in the winter, more salt trucks on hwy, lowering tuition is threw the roof more bike path to encourage fitness in this city, highest obesity rates, gym are pricey good is crazy price force grocery stores to donate to the homeless the good they are throwing put anyway .. help feed the poor we have plenty , when I retire I'm selling everything that's if I can sell it by then , no equity building in realestate in this city because there is no growth here . I'm moving out of sudbury happily when I retire ...

Hurry up with the arena decision process!

think I have made myself clear

I always loved it here. Please speed up the arena debate. I prefer the Kingsway location FYI ??

I am a fan of being downtown in any city and using that downtown climate as a measure of the city and citizens. We need to do more to clean up our downtown and make it more attractive and 'user friendly'. I am disappointed that many restaurants are not open outside of the regular work day, and I continue to be disappointed by the poor choices for shopping downtown. My only view of the city takes place on evenings and weekends and it is often a scary one. I hear it is a 'different place' during the work day, and that's great, but it doesn't matter if that doesn't transfer over for me.

I am concerned about the quality of life for seniors in this city...it is fine to plan for the future generation but it is equally important to attend to the physical needs of seniors so they can stay in their homes as long as possible...we need an affordable place like a gym and track..the gym facilities like Good Life is too expensive for me and for most seniors .We had a gym at one time called Cambrian Fitness..You know what happened to that ... we have nothing like that since.

I am concidering moving out of this province it,s getting to expensive to live here

-I am disappointed in how often there is road reconstruction and cycling lanes are not added to the new road. the construction itself doesn't not bother me -it also seems as though it takes far too long for the city councillors to make decisions on topi

I am glad that the Maley Drive project is moving forward. I wish the same could be said about Second Avenue and Lorne Street. Sudbury seriously needs to sell Pioneer Manor. I am upset that our municipal taxes go to fund that facility. Also, a new arena should be built sooner rather than later. I was not pleased when I learned that the City Council decided to take more time. The process should be expedited so that the community could reap the benefits of such a facility, both social and financial.

I am incredibly disappointed with the direction the city has taken. again Good Decision making skills are absent. The Garbage collection changes should have taken place this year. not wait for 3 years. This is a good and easy fix for the land fill, other cities do this and yet Sudbury is afraid to be progressive in many ways. We have been and this would have been easy for us. We recycle and compost and maybe have 1 small bag of garbage a week. This is just one example - make the right decision and stop waffling. The lack of comittment to again- make a decision- on on this affects so many people. Instead the Mayor commits to expedite the process and then turns around and votes against doing just that by not supporting councillor Kirwan's motion. What are you waiting for? The facts and the principles are not going to change. You are just putting off deciding - now adding years to this process- and the cost of expensive consultant's who only will tell you what they think you want to hear.. Just decice! Any possible funding sources from the Federal government will dry up next year - missed opportunities. So so discouraging.. How do you ever expect to attract new residents when we can't progress and our property taxes are one of the highest in the country.

Sudbury is the dirtiest place I have ever lived, you can't even enjoy the hiking trails because there is so much garbage. There needs to fines handed out to these offenders. I am relocating to I am moving away from Sudbury Stop spending money on the roads if they are not going to be fixed properly, roads should last more then a few years so something isn't right.

I am paying almost \$8000.00 a year in property tax to live in this dirty city! My uncle in Toronto pays less in Scarborough! | paid less than HALF in Bowmanville which is 30 mins east of Toronto with every thing anyone could want at my finger tips!

I am pleased with my counsellor and his approach to health and safety. However, he stands alone and is shut down repeatedly.

I am very ashamed in what you have all let this city become. Run by corrupt police and lawyers.. drugs and punk kids robbing everyone. It is not a healthy or safe place to live for anyone.

I am very disappointed in how you've handled the Animal Control situation. I think it was selfish and completely emotion driven. I believe that you are set to start charging the taxpayers more money and spend significantly more than you set out in the first place. You should be truly ashamed that you listened to people who's accusations are 100%! unfounded. Shame on you.

I am very satisfied with the water services but I find we pay too much for them.

appreciate the effort council has put in the last two years. I hope they stay focused on the tasks they were elected to perform.

appreciate the efforts to continue to improve our city.

I asked to have a city planted tree trimmed that is hanging over the street scratching cars that park in front of my home. That was April we are now at the end of Sept. Taxes are extremely high but services are poor. Roads need to be repaired before they get any worse especially main roads.

I believe that the accessibility in our city is greatly lacking. I also believe that there needs to be some serious improvements made to our transit services (routes, station etc). We have a beautiful coty with so many opportunities and I feel like they are being undervalued. Our city needs to focus on improving things such as roads, call out service to the public works department (ex, I called 3+ weeks ago to inform public works that the cross lights at a major intersection-Kingsway at Falconbridge- are not working and they still have yet to be repaired) and overall cleanliness. The garbage on the roads in our town absolutely astounds me. We need to focus on this before we begin to think about building a new sports complex/arena, casino, building shopping development etc. There are much bigger fish to fry.

I believe your (as I do not wish to live here much longer) city needs a big make over ! in the last 9 years residing here, its have gotten worse over the years. Human trafficking, drug pushing, and homelessness are on the increase and the city and the police are not doing anything about it. The roads have gotten worse, the snow plows are embarrassing and now the garbage by-laws are changing. Taxes have risen increasing and there's nothing to show for it. Bears are an issue but the city won't step in. The city needs a good shake, city hall needs new faces !

I challenge every Councillor to stop taking there car for a month and start taking the bus everywhere they have to go so they can all actually see for themselves where the bus system needs to improve instead of hiring some outside company to do it for them. The only way is to personally experience it for at least a month.

I chose to live in Sudbury to build my career. There are aspects that I like, but would like to see great investments in bike and walking trails and overall great promotion of pedestrian safety.

I did contract work with the city. The constant "I'm too busy" from everyone there was disgusting. 3 people doing the job 1 could easily do. We accept things as citizens because we are accustomed to poor services because we live in the north. We accept all the red tape from the city squelching festivals and promotional activities. Our kids have parks that are over run with beer bottles, cat feces and the splash pads run water so cold their lips turn blue within minutes. You want to take away services like the number of garbage bags are allowable fir pickup without lowering taxes or offering any incentive. You want to make stones bleed. We've no more to give and yet you take and take decreasing services and increasing fees. I don't want extra, I don't want more. I don't want to live here but I have no choice. So the shitty services are just something I have to deal with until I either die or get out of this shit hole.

I don't care where the arena is built, as long as it's big and has decent acoustics.

I don't feel I get value for my taxes and I truly see no effort on part of the city's finance/budget team to manage their spending. I think they have a very lazy appearance to the general public and we really need to see a change. All we do is push back decisions, hire consultants, hire more full time staff and then say "we will get it done!" then nothing happens and we do this again the next election. Figure out the arena situation. Have managers cut their costs and make a minimum threshold required for savings. Stop funding the money pit Pioneer Manor - this should never have been put on the backs of municipal tax payers in the first place!! Pass savings onto the taxpayers who can barely afford their astronomical property taxes and to heat their homes.

I don't think the new arena should be downtown unless it's on the Lorne Street side of the tracks with a footbridge Over the tracks to the downtown area. There's no parking downtown and when they close off streets it's even worse. It's very difficult to even go to church on a Sunday when they have roads closed for events. We need an event centre Like Celebration Square in Mississauga.

I feel from observing many of the City workers (road maintenance, Canada Post (however federal) are heavily employed. Many city employees are listed as making over \$100,000 / yr for 'some' jobs that seem to not even require post secondary education.

I feel we need to see a change with the services we receive and the inefficient ways of council. They are always discussing and pouring money into asinine ideas, meanwhile concrete and important ideas get ignored. I find the amount of City vehicles on the road ridiculous and the number that are used for individuals personal use.

I have always tried to promote Sudbury when I traveled and as well to tourist I met visiting this city we need strong ambassadors for this city internally and abroad.

I have chosen to live, work and raise my children in this community. The City offers a better work/life balance due to shorter commute times then larger cities.

I have dogs and know many dog owners and we all agree there is no nice place to let dogs run free. In summer it would be nice to be near water as dogs get hot and need a drink or to cool down, maybe have a dog playground in the area also.. just something built for dogs other than that disgrace on second avenue.

have had issues with Sudbury for as long as I remember. It's within the last few months that things have been especially difficult. You need to fix the roads, lower the price of transit (we're already poor stop making it worst!), and make it more accessible to get help from the food bank and other social services. We need more youth activities, and activities that are free for families, we can't all afford to attend the regular events that happen in Sudbury.

I have lived in other cities more north of Sudbury and I find Sudbury is very behind the times. There is a type of arrogance in the city that everything is perfect and the cliques that run the city aren't open minded

I have lived in the valley now over 40 years and my husband worked for for over 30 years. Our road and parks and all services out here are not as good as they were earlier. We have no sidewalks in our neighbourhood so we can't even walk in the winter without accidents and this I know because I slipped and Then , imagine our street was sanded 3 times. Why not before when it was so slippery that the almost fell on top of me after I fell. Shoddy work that is why and it is usual.

have made many so far,...please read them - I hate that I am in the bush, within city limits so I pay the outlandish taxes (i have many home owning relatives throughout the province - many in Toronto) and my taxes are ridiculous considering I have NO services! Taxes in Toronto are far less - the percentage here is stupidity - illegal it seems ! AND they keep going up far more than my salary. I can't believe that I pay such high taxes and get NOTHING but garbage pick up and snow removal after everyone else. I teach. On snow days I must go to school when the buses - huge northern buses - are not allowed to drive on my road. The cost of my four wheel drive vehicle in maintenance is crazy. There should be a GRADUATED TAX allowance for people that receive NO SERVICES! I will not be able to pay these taxes in retirement - I must move out of the city limits - leave my house ...

I have nonfurrher comments other then being disabled you have it asked any questions regarding services or access for disableds which is definitely lacking

I have nothing nice to say.

I hear all too often from visitors and tourists who travel along our major roads say how ugly and unkempt Sudbury is. There are too many rundown homes and properties whose owners appear to not take any pride in their city. How does the city plan to encourage redevelopment or property upkeep/maintenance by those owners to add visual appeal to the older properties visible along these routes?

I just would like to say that being born and raised In this city... I have never felt more a shamed to be aboriginal, I'm a hard working individual yet I get treated like shit from city workers when I'm paying my parking tickets or bus driver giving me dirty looks as I'm taking the bus home from work. So thanks Sudbury for making me feel like I don't belong in a city I was born and raised

I know that many businesses operate under the maxim that "the customer is always right". But I think Council needs to remember that they're also bosses, and that their employees need the same consideration as "citizens" ... employees are citizens, too! But Council wouldn't be able to provide many of these services to those "citizens" without those employees. And just because an unhappy citizen complains about a City employee doesn't mean that the citizen is completely right there are two sides (at least) to everything.

I know that most of the employees that are working at the City are trying to make a difference and despite the difficult work environment they are doing a good job. The people at the top make too much money, don't know what they are doing, don't know what they are doing, don't know what their staff is doing and have no accountability and the ones at the bottom don't respect their boss's (because their bosses' don't know what they are doing) and the employees are trying to make changes but are just spinning their wheels. Amazing employees tried to make a difference but are gone just like all the other worth while employees that the City will loose because of poor leadership. I know leadership I come from a business family and we were/are very successful and we owe a lot to the citizens of this great city. But Greater Sudbury isn't ever going to get great unless it starts to listen to its citizens and City employees and make some changes. I have filled out several dozen surveys... but nothing ever comes of it. I wish it was different

I know that the bylaws are not being enforced, ie, smoking in front of arenas where the kids have to go by the smoke and at stores, Giant Tiger and the signs that say no dumping. I know people take junk into the bush where there are signs. The City could make money if they enforced the bylaws. I have been to a lot of arenas and can say they are not being get up. I watched a mother having to put her baby on the floor because there was no counter. VERY SAD Also it takes a few weeks before the street lamps get fixed. This is dangerous when people walk home from work.

I like the idea of this survey. I hope that the data is used in an efficient manner.

I like to swim for general health, but the times available for adult swimming at city pools are not feasible for people who work. The prime time between 3 - 6 pm is totally blocked by swimming lesson at every single pool - really???? Every pool has to have lessons at the same time? I have to be at work, so 7 AM i and 12 PM is out, and really 8 PM - not a good time at all. Very poor planning!

I live in the Donovan and I am concerned about the safety of women who are mistaken for prostitutes. The hookers were moved out of downtown and then the Howie Drive area. Why can't we get them away from here. The Donovan has improved over the years with the exception of the hookers. Last summer was walking home from work at 10 p.m. and was approached by a John. He was verbally aggressive and was following her when she refused him. She ran to the nearest confectionary for safety. Something needs to be done.

I live in the valley. I was born here

I lived away from the City for 13 years and then moved back here as an adult. Sudbury sure did change in those years I was gone. Much better, more diverse city with actual shopping options. I lived down south for 16 years and made a mistake moving back here. I will be leaving to move elsewhere to have a less expensive and more peaceful retirement WHERE WE CAN SLEEP WITHOUT BEING WOKEN BY TRAINS

I lived in Texas for and I would rather put up with a Sudbury winter than a Dallas summer.

I look forward to moving to a city or town that has an attractive downtown and lots of culture stuff. I am ashamed when friends from away come and see our lousy downtown.

I love Sudbury and, barring anything catastrophic, I plan to live in the region indefinitely. It's the people who make it, the citizens, one of the best places to live in the country. However, we need to streamline, to focus. I think we're sliding down the slippery slope of spreading ourselves too thin - the municipal government is trying to wear too many hats, and the problems are beginning to show themselves. Government shouldn't exist as a jobs program, at any level, and it has rarely done (in any example) well as a service provider.

I love Sudbury, even though I have not lived here for a long time.......however.......the roads in Sudbury are horrible!! I can't imagine how much work it takes to get rid of all the potholes every summer. That being said, I've spent well over \$1500 on car repairs since moving here. Frustrating. Sudbury drivers are also horrible, and aggressive! I would suggest installing red-light cameras. I've almost had near calls especially as a pedestrian walking downtown. I've never seen any radar/speed traps set up since I've moved here either. I do appreciate how well the roads and sidewalks are maintained during the winter months! I've met some really great people here since moving to Sudbury, and I also have benefitted from the excellent facilities at Laurentian.

I moved away for 18 years, and returned only recently.

I moved here to Sudbury in 1986. Was born in Manitoba but have always considered Sudbury my home. I love this city and can't wait to see the many new changes to happen but I will admit that since 1986 Sudbury has grown a lot but it seems as we grow we forget others and our homeless and housing market is horrible

I noticed both seniors and children are covered in the survey, yet other age groups were left out. If we want to attract people we need to also be concerned about the needs/wants of University age students, and young professionals.

I realize that the job of running a large city, in terms of geography, is difficult. The main issue I have is seeing a lot of the services that the outlying communities had in the past disappearing or being closed, making it necessary for the affected residents to travel into the centre of the city (Sudbury) to use these services. However, our taxes seem to keep going up! The roads in Sudbury keep getting worked on (sometimes annually, on the same roads!) while roads to outlying communities are TERRIBLE, and only sometimes receive patches of asphalt (the section of regional road 35 from Monte Rouleau to Chelmsford is a prime example!). WE LIVE HERE TOO!!!

I really don't understand why we have to "re-hash" discussions over issues every time we have a new election of officials. If they run for office they should have some idea of work that is in progress that we as tax payers don't need to hear council members revisit. Council should place more trust in their employees and listen to their concerns and suggestions.

I really thought that the new faces at council would bring some fresh ideas to the table. I was eager to see how they could turn things around. But that didn't happen. Instead there is an increasing lack of transparency and what I perceive to be as frivolous spending the second of the second for the second of the second of the second of the second of the second and all of council seems to have forgotten that they were elected to represent the best interests of the citizens of this community. I am simply disgusted with the leadership or lack there of that they have displayed to date. Maybe they should sit down with former Mayor Jim Gordon and learn how to run a balanced budget, deliver quality services and respect the people they represent. I miss those days...

I recognize that it is challenging to run a city and those who have chosen to be responsible for the maintenance and progression of the city are not the only ones responsible for the community...we must all be good citizens and agents of change

I sincerely hope the city consider the implementation of a ethics policy for council. It has been made very clear the	han the position of counc	cillor.
	I also hope that Mayor Bigger start listening to others instead of forcing	g his o

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rate payers via wn agenda at any chance!

Facebook page which is

I still do not agree with the garbage collection schedule that was implemented. I do not feel that we will be able to reduce our garbage consumption and be able to have it be collected every second week. This is ludicrous. I am hoping that a new council will overturn that decision. The bear issue is getting out of hand. The Bears still come into our yards and destroy our property to get to the garbage bags that are locked in bear safe containers in the shed. I realize that it is not a city issue but feel that the city needs to put pressure on the ministry to help trap these bears to keep it's citizens and their property safe. Last and but not least, our tax hike is ridiculous. Here in the valley we have been taxed to the gills for our property but have not received any extra benefits. I do not feel that we are equal to town. The transit only comes to the valley every 2 hours after a certain time. This is difficult for students to get transportation to and from school. It is not right that a person has to wait 2 extra hours to get home to the valley if their class ends at 6:30 when buses in town run every 20 minutes.

I support the councils decision to undertake its due diligence on the new arena proposals. I support the arena in the downtown core. It will stimulate growth, revitalize our downtown and area merchants. I do not support the True North Strong It is 250 meters away from the landfill site, it will negatively impact out current traffic stream and many more issues. Also, we need to be mindful that is this project in the best interest of the city? or is it profitable for the developers who owns the land on both sides of the highway. In your deliberations ask yourselves, "how will our decisions improve the lives of Sudburians".

I support Zulich's plan to build the new arena on the Kingsway. With a motorsport track there the city could be a major tourist spot for Northern Ontario. We're losing music shows to the Sault, who's population is half of ours. Also it's a major problem when the richest people in town need to go down south every time they want to enjoy something. Keep the money in town. We need more entertainment and downtown just can't support a large sports center anymore without tearing down the whole downtown. Downtown is niche. The people who love it will spend a lot of money there, but the majority of citizens who live outside the downtown core that need to use private transportation to get anywhere in town without spending an hour on the bus are just not into it in it's current state. Actually in my opinion what downtown doesn't need is an arena. I think we should put the casino downtown has become a showcase of Sudbury's local talent and I'd like to keep it local. Plus if we built a casino downtown then we could have a nice music theatre in there. A casino would make much more sense in downtown than an arena. Support is there because some people wanted to buy a steam boat from Missouri and put it on Lake Ramsey. Anyways those are my thoughts as a young citizen in Sudbury, who wants to keep living in Sudbury. I don't want to move to another city because there isn't much to do here anymore.

I think it is time to do a complete audit of all departments. Our mayor, Mr. Bigger is an accountant. I am sure he has heard of zero based accounting. The wastefulness has to end. Our property taxes have doubled in the last 5 years, the city has more money than ever available to them to operate this city, yet they are increasing our taxes each year? what is up with that? I think that if a complete audit of each department is done (although expensive) you will be able to cut back on the excessive spending.

I think it might be a good idea to have more than one road painting crew to paint the whole town. It took almost the whole time that there wasn't snow to paint the lines on the road, only to have them be covered by snow again. Seems like a bit of a waste and a hazard in the spring.

I think it was a mistake for the hospital property to be sold - and have condos on there. I know Bell made a deal with the city for that property to always be used for park - or benefit the city. A hospital did, a condo does not. On another note - I live

in Coniston and the one to either side...but they keep saying no. I also want them at the same price the control of the property as well? Our water quality is not very go

have to be flushed. They should be replaced.

I think it's great that seniors get to ride the bus for free now. It doesn't apply to me, but I think it's a great thing to do for them. Please keep trying to make the bus services better for EVERYONE who takes them. I think one of the greatest concerns I have with the City is that there is an appearance out there that we seem to waste a lot of money on consulting. We seem to consult too much and there is very little work that seems to be an outcome of the consulting. There is also a big issue that I see with our police force. It seems as though every year, police seem to want an increase in their budget and I don't think that is something we can afford as a city. It is disturbing at the rate of pay of police officers and fire fighters - making over \$100,000 for these positions is too much that we cannot afford.

I think Sudbury has a lot of potential but faces a host of complicated and longstanding challenges. I'd love to watch the city become more excellent! It seems that the history of mining not contributing directly to the city's tax base and disparate spread-out communities makes it hard to create a thriving and attractive (for business, tourism and housing) downtown. I also worry that the 12-ward system leaves downtown without a strong advocate on council. I wonder whether property tax rates reflect the difficulties of providing sustained quality of service across such a wide geographic area.

I think Sudbury needs an attitude adjustment with respect to City staff. There appears to be a culture of entitlement where staff are at work to collect a paycheque only & appear to have no concern with citizen or councillor issues. Some seem more concerned with leaving a mark even if it goes against residents wishes.

I think Sudbury needs to start looking at ways to encourage young people to stay in this city. There are plenty of opportunities for the elderly, but young people are often forgotten about. Fixing the transit system and making it a more feasible travel method would go a long way to allow young people to travel across the city for various activites and opportunities that would otherwise be impossible.

I think the city needs to look how most to all of the other cities across Canada are advancing and start doing the same. We are for one, one of the only cities in Canada that does not have 24 hour services like grocery stores or pharmacies and there are enough shift workers in this city that would benefit from this. I for one work shift work and find it hard at time to get food into my house or get a superscription filled. Its time to move ahead with the rest of the country. Also I think we need to better our roads and snow removal.

I think we are making progress, slow progress. A change in mentality for those running the city and the citizens is not going to come overnight.

I think we should start to make our city a more beautiful place. As of now when you come into the city it looks like crap and everyone from out of town says so. Also where is the mall that was promised to Valcaron? It takes way to long for things to happen and everyone from out of town says so. Also where is the mall that was promised to Valcaron? It takes way to long for things to

I think you already have them. If you bother to read the survey

I understand why the limit of garbage bags is now reduced to 2 bags per household, however I think you should take into accountability how many people reside at the residence and what age they are. A family with 2 adults and 1-3 children (some in diapers) will have more garbage bags the some living alone or without children. I don't think diapers can be recycled. Babies and toddlers go through a lot of diaper per week!!

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Not fair. I want

Our water quality is not very good. I believe there are issues with the old system we have. The pipes always

I voted for mayor Bigger, against the wished of my son, thinking that things would change. Unfortunately, I find that things have not improved or progressed for the citizens or the city of Greater Sudbury. I must however admit that I am quite happy with the new councilors that were elected.

I was born and Sudbury. I have moved and return a number of times because of the quality of life in the city. I have left for better jobs and education opportunities.

was born here but moved away with my work. Came home

More facilities for seniors and caregivers are needed.

and now back for 1 year. The roads are atrocious and they need to be repainted. I cannot see the lines at night. Love the free wifi at all arenas. Need more places in the city with free wifi. I was born here, gone for 23 years in I was out west in calgary and Vancouver not long ago and find them to be much friendlier and well layed out from traffic to trail systems where things are not so congested and as they say "we're on toffino time" which is a slower pace and a love for life and recreation not like our Americanized culture.

I was shocked at the property taxes. I pay 4x what I payed in Vancouver BC and appear to receive less services. I would like to see us focus on downtown revitilzation. Towns much smaller than us have cores to be proud of. I wish I had more ideas on how to fix things I see wrong with the city, but even if I did, I feel as though citizens have little say in anything beyond voting for councillors and the mayor. I wish there was a way for more input from us "little guys" instead

of a bunch of people making \$100000+ a year sitting in a fancy office and driving expensive cars

I wish we were still just valley east and not the greater city of Sudbury. Nothing good came from merging together. We lost more the the city gained. Worst decision ever.

I would focus on making decisions and moving forward with news plans that would benefit our city. We also spend too much time on creating new by laws from the many complainers in this city. I would like council to start working together to make the city better. We need to focus on essentials and put recreation and the arts on hold until the economy improves.

I would like for the outlining areas to be viewed as part of the City of Greater Sudbury. We need The transit system to expand the services at our end of the CITY since we are part of it.

I would like the City to pay more attention to the outlying areas, as it seems that all of our tax dollars go to Sudbury and not the outskirts, but it seems our taxes, water, hydro etc are being spent in the City. We in the outlying areas deserve to get the same kind of service as the City. Truthfully we are getting shafted.

I would like the City to spend more time and money on appropriate bus services in the valley area. The times are not suitable for college or university students (either they have to hang around the terminal down town at night for over an hour after a 10 pm class or put money towards a vehicle) and working in blessed valley or the valley is almost impossible (group home and nursing home shifts start at 6,7,8am and 1,2,3,4 pm, and 11pm, 12am) and to live in garson it's almost impossible to work in the valley) and what's with the bus stop just before blessed? Why is there not a run between Val Caron and Chelmsford?

I would like to continue seeing improvements made to our downtown and encourage growth for small businesses.

I would like to not see the City fire trucks being driven to Lowes for shopping errands. As an employee I am not allowed to go shopping with a company vehicle while working, I would expect the same for all employees at the City.

I would like to see a true commitment to creating a city that is vibrant in arts as well as sports. I am so disillusioned with the feeling that we have to choose either sports or arts. Our City deserves to have both and one shouldn't be pitted against the other for funding.

I would like to see bylaws enforced in a timely fashion and equitably.

I would like to see cameras installed to slow speeding and prostitution and drug use. After reporting many times to police and the city staff of these behaviors. I was told by the previous mayor that a camera would be installed at the Cambrian Arena to help deter these actions. The police always respond to catch these people in the act when I or my neighbors call. The city told me that they couldn't afford to put a camera in this area. May I add that city employees have been found engaging in activities that should only take place in private, as well. People outside the city are buying our homes and renovating for student renters, which is fine but it does have a negative effect on my street. Also people are now taking out lawns so they can have more driveway for renters. The traffic is insane along with street parking. Last winter I did see cars with tickets, this did not deter anyone. This affects snow removal on our street. Last year our cul-de-sac turn around was plowed twice last year. I think having more students may be great for the economy yes but it has had a negative affect in my area. Most cities have a booting law for illegal parking on streets. I think this could be a money maker for the city. We paid a lot of money for our homes here and our taxes are to high in my opinion. At one time our street was considered one of the best kept secrets in Sudbury. sadly it's beauty is slowing disappearing. Also more garbage is attracting more bears to our area, very high this fall. We now see them at all times of the day and night. Garbage needs a makeover, not certain how. i myself freeze what garbage I can and we made a wooden container and put it behind our fence. This has helped to keep our garage intact. I see some apartments have a wooden fence around their apartments garbage bins and one has a key to dispose of the garbage. Perhaps this may be an answer. Dumping garbage in big bins is not and I don't know how the city can stop this behavior. Also there is a lot of littering and lack of pet feces removal people need to feel more pride for their city. Complaining about things is one thing helping to be part of the solution is another. Is there is a lot of waste of or tax dollar? Perhaps too many employees in certain job areas? This city is old yes, it does have potential. I could go on. I thank you for the chance to share some of my grievances. Kindest regards.

I would like to see decisions made (ie the arena) made quicker without all of these studies and consultations etc.

I would like to see increased (later) bus service with lower fares, even if it results in a higher subsidy from the city.

I would like to see less emphasis on new roads (such as the Maley extension) and more emphasis on public transportation and active transportation. I would like to see more importance placed on protecting water quality when deciding where to allow new development and more importance placed on protecting our environment generally.

I would like to see more activities for citizens

I would like to see more community recycling bins near the bus stops along Bancroft from 4th to moonlight beach rd. Specifically but more In general. Projects move forward such as second Ave. Although I would prefer if the reconstruction went all the way to Bancroft.

I would like to see more presents of the city in the housing industry enforceing standards and codes. As well as penalizing those who are not.

I would like to see the councillors take a decision and action finally on many issues like the Maley Drive expansion (seems years in the work and plenty of \$ on reviews / study groups, etc.), please don't fall into the same trap with the Arena project. The primarily new team that was elected were brought into office to effect the changes that previous council could never agree on, please take the action that we want the city to take. Let's move on projects.

I would like to see true vision, and implementation - i.e. commit and invest in realizing that vision. We should have a safe minimum grid of cycling routes, great transit service, safe pedestrian crossings and walkability. We should have a great downtown. We should protect the health of the lakes and waterways that contribute to our unique quality of life. We should support our most vulnerable. We should not nickel and dime so that these aspirations are not attainable. Instead we should build a great civic life together.

I would love it if I could cycle or bus to work, but living in Azilda and working in Copper Cliff, that is impossible

I would love to see the downtown core be like it was in the 50's, 60's 70's & 80's where you could walk & shop anywhere you want without having to be gauged for parking. Having the stores open year round & the city able to shop on all holidays instead of closing up like it was a ghost town. I believe this would boost tourism because we had more attractions like Toronto, Hamilton, Ottawa ect. I would love to have Sudbury promoted around the world as the most inviting city to visit.

I would love to start seeing the people we elected take a real hard look at what's in our city's best interest... And not what's in it for them. I look at different cities and how they've progressed, and how they keep their budget balanced while still moving forward. I'd love to see everyone working together for the greater good of our city.

I'd like to live in a city that feels like it's moving forward and is clean, modern, cares about the environment and gives people lots of options for work, education and play. With the exception of the improvements and additions at Laurentian University, nothing much has happened in this City in well over a decade. Very stagnant.

If a public/private partnership is entered into for an arena, it should be on the city's terms and not on the terms of private business. Just because there is a piece of land near the dump that a developer wants to develop, does not mean it's in the best long-term interest of the community to put the arena there. Particularly considering the fact that the city has a stated goal of revitalizing downtown, which I support. If a new arena is necessary, then I support the downtown location. If it makes sense to have private involvement, and the developers are still interested, great.

If council asks a professional for their opinion pay attention and don't ignore it our politicians think they know more than the consultants they hire and it is ridiculous

If our vehicles get damage by the roads it should be fixed automatically. Your process is pathetic.

If possible - do what is right for the mid and long-term, not what is popular. Lean towards initiatives that will increase people coming to our region and spending/investing.

If the city wanted to save money all they have to do is limit the amount of city vehicles being used to travel to and from home and than being used after hours for personal use (love watching hay being transported in the back of a Sudbury hydro truck for his cattle). Actually manage the work public works departments that are performing work and do proper planning of this work and hold people accountable for their actions no reason why you have 10 guys on a job that any person can do on their own. The BEST thing that could happen to the Sudbury District is DE amalgamation stop- starving the small communities that thrived for years alone and who we forced into this so called greater city of Sudbury all this current council and structure is doing is taking the money from the small outlying communities investing it into the city core and taking away anything that those small communities have left we are getting any bang for our buck

If the new area is to be building in Minnow Lake area (by the dump), it should have more then 2 enter/exits roads into this area as plans show. Also one of this new enter/exits roads must be connected to Falconbridge Rd and maybe one to the Maley Dr to Hwy 17 bypass if it is built. If not then to the end of Lasalle Blvd.

If there is any vision for our city it seems to get lost through in fighting with Council or perhaps everyone at City hall is either afraid to make changes or just have no vision. When Sault Ste. marie and North bay have beautiful Cultural Centres and we still have nothing...there is something wrong. We lose so many opportunities to bring in quality acts, international conferences. etc because we don't have a conference centre it is very frustrating. North Bay is now building a conference Centre and hotel on the lake front! .Poiliticians are not listening to the people! Another major concern is the lame attempts at adding bicycle lanes on our roads. Cars are still parking in this lane. Just drive to the end of Bancroft Drive in the early evenings to see what I mean. I was very impressed with Hamilton's bike lanes. They are protected with stoppers to prevent bikes from going into car lanes and visa versa. There is one lane on one side of the roads which are divided for bikes to ride in both directions AND it is wide enough to handle Seniors driving their scooters! It is not uncommon to see numerous Seniors using the lane at the same to go to corner stores etc. and feeling very safe. All of this was accomplished in the centre of the city on old streets that have not been widened!!!

If we continue to allow people to pollute our lakes for green lawns we will no longer have swimmable, drinkable water. I want my children to grow up in the cleanest possible environment. Please find a way to police and fine this pollution. if you don't make the cost of living affordable and attractive to new companies, we are going to lose our youth to other places and Sudbury will never flourish

If you want people to come here, try focusing on day to day stuff. Not their entertainment. Who surveys daycares? My

Really? Who watches these people. answer when I asked "don't like it go elsewhere" is still there. You want students here? Get rid of the attitude when on our bus system. Wash the buses. And if you want people to take them, be on time. I've spoken to several young people wanting to attend here but no employer or school is willing to allow people to be late every single day. Then you wonder why it isn't used. Seriously, go ride for a week or two. Not publicly either. Do it so no one knows who you are.

Il est très décourageant de voir comment cette ville est administrée ! Il n'y a pas de décisions qui sont prisent sans a les "envoyer" en comité! Je crois vivre dans une communauté qui est prise dans les années 1950. Il me semble qu'il y a trop de gens "autour de la table" pour parvenir à une décision.

Il faut que les membres élus se penchent sur les besoins de la vie des citoyens de la ville. Les centres récréatifs encouragent la vie active et apportent des visiteurs à la ville et les retombées financiers sont là. Le centre ville n'apportera jamais ce que vous pensez. Il faut avoir des centre récréatifs où il y a du terrain pour accueillirent plein de personnes. Arène, piscine, salles communes comme dans toutes les villes où se rassemblent les sportifs. Il faut mettre la ville dans le bon centenaire.

Il faut réduire la pollution et il faut ajouter des médiane sur les routes pour réduire les accidents de voiture entre la vallée et Sudbury.

2016 Greater Sudbury Citizen Satisfaction Survey (Online)

Problem was

Il serais grandement temp que la ville se concentre à donner des services mandatoire comme les routes et eau et lacher ceux non obligatoire comme le Manoir des pionniers et les arènes. Mais si vous êtes pour continuer à gérer le Manoir du moins mettre un enseigne de la ville sur la bâtisse.

Il serait interessant de voir combien d'amendes ont ete emis pour 2008-294, et cependant il est incroyable de voir les degats sur les trottoir. Ont se crorait en France dans les annees 70, qui depuis a ete corrige. Combien de garage temporaire en toiles sont fixes sur les lignes de propriete quand l'arret municipaux demande 4' de distance. Pourquoi la ville n'enforce pas et attent des pleintes qui ensuite cree des conflits de voisins. Pourquoi les stationnement interdits ne sont pas enforce. Je peux vous dire que certaines rues dans le Donavan sont tres insecuritaire par cause de vehicules statinne un peux partout. Afreux de voir que la ville a toute ces belles affiches sans rien faire. Totallement non securitaire pour les conducteur et pietons. Meme que si quelqu'un monterais un dossier, il pourrais etre percue comme negligence de la part de la ville pour le manque d'emforcement de ces arrets municipaux. Je crois que la ville de sydbury manque des expertissent dans plusieurs secteurs. Il est etonant que sudbury et une des villes en ontario dont les assurances a l'achat contre les manques de suivies de construction (building permits and control) sont capee a un minimum. La ville a un tels manque de laisser tout faire que meme les assurance ne veules pas assurer. Vous saviez?

Il y a place a l'amelioration mais c'est quand meme une belle ville ...

I'm not satisfied with how long it takes my street to be plowed. If there's a major snowfall overnight, my street is often not plowed until 6 p.m. I know you work on the main roads, but 6 p.m.?! It never used to take that long. I'm very disappointed with our Mayor Bigger. I really thought when I voted for him that he was going to make a difference. oh well time for a change again

Immigrated here in 1972 from the United States. Lived in Sudbury since then - first in Minnow Lake, then in Donovan, then 12 years in New Sudbury and 30 years here in Copper Cliff. Now a Canadian Citizen.

In general, I think things are moving in the right direction. I think the city could benefit greatly from a process improvement initiative similar to what HSN is doing at the moment. It would help remove inefficiencies and waste and improve and standardize processes so everyone knows what they are supposed to be doing and how they're supposed to do it. In general, I'm extremely frustrated with the condition of our roads but I do see some improvements this year, particularly the shave & paves that have been done throughout the city. One of the reasons it frustrates me is that our city spends so much time & money trying to attract professionals, businesses, educational institutions, etc. but it's like trying to do a cosmetic makeover on a house with a crumbling foundation. A Laurentian student I know who isn't from Sudbury said it makes it look like we don't care about our city.

In order to plan for the future of Sudbury you need to pay for it. Stop cutting back! Cut backs at the landfill have resulted in a disgusting mess. Cutting back on Housing Workers and redefining "homeless" to cut out couch surfers has resulted in a horrendous problem. Doing the bare minimum to band-aid problems in front of you now is NOT what I would call planning for the future. The City needs to grow some balls and tear down the stupid, rusty, dangerous, eyesores we insist on calling Icons of the Past, both literal and figurative. Get with the times.

Instead of patching our Street road. Try fixing it all. We have not had our road repaired since I started living here 17 yrs ago and we do not have a side walk and we are ajacent to a school /Daycare. Instead of taking programs away from seniors add somereferring to pool times in outlying pools for seniors aqua size classes.

et sont affiliés avec Interpaving et tout ses sous-contracteurs et sociétés devraient-être banis du Grand Sudbury, dès aujourd'hui. Ils sont

caoutchouc étant donné que cela est beaucoup plus durable. investissez au lieu d'arrondir des coins. Coupez VOS salaires avant de passer les coûts aux citoyens. À deux reprises, et sans avertissement, mon service d'eau a été coupé face à des sans prendre une douche ni aller caca. Merci beaucoup pour cela. constructions. C'était le fun aller

Invest in Maley Drive repairs, even if extension NEVER happens, start working shifts on roads so the entire city is not paralyzed every time you paint or repair.

Invest in the future! you want your community to thrive? start treating the youth with a little more respect and compassion. The movements that have been revitalizing this city are because the youth that have left for school are coming back and applying what they've learned in other communities to ours (ex: Up Fest). Focus on bringing and creating better, non-precarious employment and the city will boom. workers and their families will be healthier, they'll be able to contribute back to society more and employers will win too because they'll be seen as responsible and supportive of their local economy. We also need to diversify city hall to ensure that it reflects our population, the fact that the councillors are part-time boggles my mind! These are elected representatives and they only have a say part-time? very strange. It also seems as though management in the city has more pull than the councillors, which again is very odd and concerning as they were not elected and do not necessarily have the interested of the people at heart.

Invest more money in outlying communities. Lively has a huge tax base because of Vale's operations. Yet majority of expenditures are spent within the city proper. Forget Maley Drive extension and fix the streets in Lively. Nothing here has been maintained since amalgamation 16 years ago. We used to have the best. Now we aren't even on the list!

Is there any plans for job creation

It is high time that the elected officials start moving the city forward. Our roads are amongst the worst in the province, the tax dollar is not benefiting the citizens. It seems that the future of our city is going no where.

It is high time that when fixing roads and highways complete the whole road, Not a piece at a time year after year. Also, look at the estimated cost of maintaining ALL the traffic lights around the region and all the serious accidents that happen at intersections.

It often seems that the only concern is the city core and needs and concerns of outlying communities are not considered. We pay taxes to the city, but don't get many of the services that are afforded to those in the city. It seems like things are costing more and more, taxes are going up but we are getting less out of it

It would be beneficial for Council to buck up and realize that wasting taxpayers money on the Maley Dr Extension, instead of fixing what we already have in place is really upsetting people of the city. They have to listen to the citizens and not ignore our ideas. They take a huge salary from our taxes to ignore what the city wants and needs.

It would be great to see more decicated bike lanes and paths in Sudbury when roadways are being widened.

It would be nice if decisions could be taken without the endless consultations. Taxes and development fees are making it almost impossible to purchase newly constructed homes.

It would be nice if garbage pick up started at 8 vs 7. City should re examine side streets in the valley, very rough! Hard to believe there are higher priorities. Go through log books, see what has not been redone, weeds are growing in the cracks on road edges, avoid tall manholes, paving around it does not solve the issue.

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En plus, changez la formule de votre asphalte à la celle qui contient du

It would be nice if the general public could be contacted more on decisions that affect us such as the possible relocation of the sudbury wolves. This survey is great in that we get to voice our opinions and there should be more things like this. I would like to stress the need for light activated cross walks. The kingsway for example only has one intersection light over a long stretch and on side of the street doesnt have a side walk. In the winter i have seen people who get off the bus have to walk on the kingsway because there is nowhere else for them to walk. This is unacceptable for making this city pedestrian friendly

It would be nice to have FREE or very low cost childcare during summer months

It would be nice to have the city push to have a grocery store open 24 hours a day be it Metro, Superstore, Walmart. Also, how great would it be to have Sudbury be the lead pioneer to have a community built for people with dimentia and alzheimers where they are treated with respect and not drugged so that they can be more easily managed. You read about other countries who have communities who treat the situation with more respect as to the seniors needs. There is even a place where a small enclosed compound has the seniors believe they are living a day to day life with shopping, where every person without these illnesses are actually staff working the part they need to be doing to allow the patients to live what they believe is truly their everyday life. I wish I could remember which country this film I saw came from but if Sudbury could do this for their ailing elderly especially, it would be amazing and put Greater Sudbury on the map. So many good things could put Sudbury as a front runner to make people want to live or visit this place.

It would be nice to see planning actually plan for the future of Sudbury. And you should drop the revitalization of the downtown since there are about 8 downtown and nothing is done for the outlining area so stop spending money on a useless downtown that only attracts the wrong kind of people. Also it's time to evaluate what are mandatory services and do those well instead of trying to compete with the community like in sports, senior services, arenas, and even library services which by the way exist in every schools. I don't understand a lot of things like why fire trucks put their lights on and drive like maniacs to go to the grocery store, why we own a Pioneer manor when many tri party relationships exists, why do we pay so much for garbage pick up and snow removal when we don't even have sidewalks. Why water is mandatory when we could just as well have our own well no field bed. It seems to me that we could do much more to support the farmers of our community instead of importing all our food from wherever. We don't even have a slaughter house in our region which means farmers much drive to Alban to slaughter their animals, makes no sense. We talk of being self sufficient but we can't even feed our community. I also believe it is high time to get back to basics and do mandatory services well instead of doing all kind of services mediocre. What is the homelessness initiatives? It's quite simple in my opinion we have all kind of empty building empty schools that the City owns lease them at \$1 per year to agency who want to serve the homeless. And what's with all the firetrucks driving to get groceries.. I don't get it ! No one else gets to shop during work hours it's call bring your lunch or supper with you. You ask what we like about our City this is a jewel in the making their are hundreds of lake and many outdoor enthusiast along with many down to earth individuals who would love to promote this City as the bast in Ontario but for some reason building controls and by-law controls power trip on every good idea brought to them very few good ideas make it through the maze of red tape. I think every department should be force to present to council and the community why they should continue to exists as I fear many have forgotten how to be respectful to the hand that feeds them.

It's time to encourage better quality shopping, entertainment, restaurants to attract tourism and local Economy. No point in driving residents out of town for quality food and shopping when we can provide for it here in our own city.

I've lived in a few cities as an adult and Sudbury for 4 of the past 6 years. Since I first moved here there are more things to do both by the city and private businesses, especially downtown. The amount of services available to low income residents has made me proud to live in Sudbury and see that those most in need are being taken care of. The recreational services for children are very reasonably priced compared to other cities I've lived in. The parks are beautifully maintained and there are a very good number of free events in the city.

J'aimerais penser que tous les representants fonts de leurs mieux a servire tous les gens a chacque coins de notre belle ville, Merci, pour votre service, qui me s'emble impossible a accomplire. Continuez vos efforts. Oublirer pas nos enfants, "They are our future"

J'aimerais que vous reviser les taxes en rural, mes service quand je n'ai pas accès à l'eau de la ville, quand je prend soin de ma propriété pour qu'elle soit présentable et que je ne vie même pas sur le bord de l'eau. Les voisins avec des déchets dans leur cours , cabane à pêche n'importe ou ça déguise une propriété. Être plus sévère sur les bâtiment comme "shed", pas juste en bois fini en vinyl, ect

J'aimerais une piste cyclable asphaltée ou je pourrais amener les enfants faire du vélo en toute sécurité et non sur une grande rue très passante!

J'aimerais voir plus d'avancement, et non toujours des indecisions de la part des conseillers.....trop de choses sont poussées vers North Bay ou ailleurs à cause de politique ou indecisions....il y a quelque chose qui ne fonctionne pas au niveau de la ville.....c'est le temps de faire un clean up!!!!! Démontrer ce que M. Marin voulait nous démontrer!!!!!!

Je note que les affiches sont surtout en anglais et de moins en moins en français. Pour une ville dite bilingue, c'est un grand problème.

Je sais que les citoyens n'aiment pas changer leurs habitudes mais je suis fâchée que les gens continuent de sortir leur déchets la veille de la cueillette. Les ours courent les voisinage et éparpillent tous les déchets. Manque de respect pour les autres et probablement d'éducation.

Je suis déçu avec les services pour animaux. J'ai vraiment détesté Rainbow, mais je ne crois pas que la ville est informé avec son choix et qu'il ne seront pas capables de soigner ce décision d'une manière à ne pas faire honte. SVP consulter des experts en refuge. Humaine societes, spca (newmarket) vets ou techs

Je suis déménagé à la grande ville d'Ottawa pour une courte période de temps et il y a une raison pour lequel je me suis retrouvé encore un fois à Sudbury. Nous avons plusieurs personne qui aime faire plainte des décisions que vous, la Ville du Grand Sudbury, avez pris. Cependant, après tout nous sommes quand même une ville avec un vision. Guides-nous.

Je suis fière de leur soutien du projet de La Place des arts et de leur intérêt à vouloir remettre de la vie au centre-ville.

Je suis né ici, j'ai quitté pour l'université et j'ai retourné comme adulte. Je vois des bons changements depuis mon retour en 2013.

Je suis trés fier de notre ville, par contre il faut toujours essayer d'améliorier les services aux résidents de toutes les classes économiques, surtout ceux qui n'ont pas une grande voix.

Je suis un et je suís très chaud à l'idée d'avoir une Place des Arts à Sudbury. Selon-moi, ce serait l'une des plus belles installations possible pour le centre-ville. Cette place ferait vivre les arts ainsi qu'un certain marché touristique. La francophonerie pourrait y rayonner et ainsi agrandir l'espace francophone de la ville et faire vivre une économie sur plusieurs niveaux, que ce soit administratif, artistique, en marketing et en communication, et j'en passe. Pour que ce soit bref, je vais simplement dire que c'est un grand rêve pour un bon nombre d'entre nous. La ville a tout plein d'intérêts pour aider à sa réalisation et ce serait une bonne affaire. J'espère que vous comprendrez mon attachement pour ce projet particuliers et que vous le prendrez en compte. Merci beaucoup,

2016 Greater Sudbury Citizen Satisfaction Survey (Online)

Jobs! We need jobs! Specifically healthcare - I am a highly qualified healthcare professional with many years experience and seniority and I can't get a job!

just because we live on the outskirt of the City in Val Caron, we matter as much as those in the city. we pay taxes just like them and therefore we should have equality to the services. I called about getting our ditches dug because the water flow doesn't go properly and we have water pools and we worry about west nile, the flies and bugs multiply, i called about it to 311 and she took the information down to send a request but no word or action as of yet. we have 3 driveways and 4 ditches to be done up front. we pay our taxes and have made a small request that i feel should be done.

Just do what was said would be done when you asked for my vote. I am sure that my councellor raods is cleared for work . Too bad he doesn't live in Gatchell.

Keep a more open approach to change and looking forward to the future, new arena is needed, we need more concerts and events to bring people together, encourage projects and ideas from the younger generation, promote travel and tourism in the north, we have so much to offer! as a fair sized city we always seem behind the times with implementing change.

Keep pushing for downtown. We need to keep money in the city.

Keep striving for excellence and don't be afraid to ask you residents for help with initiatives or listen to our comments about making Sudbury better in every capacity. Keep it up!

Keep up the good work. We have an amazing city.

Keep up the good work....drop many legacy arts projects. the arts industry...like any other...should be self sustaining or non-existent... also the arts and libraries should have been separate on the survey as literacy is very important and unrelated to arts.

Keep up the great work, Greater Sudbury!

Keep up the transparent as well as the cooperation that this council has had since been elected 2 years ago. It's great to see how much has been accomplished by this council and mayor 1????? Keep us safe ... Clear our roads of snow etc!

keep your hands off the reserve fund. Do something about the roads and stop giving money to all kinds of groups who show up every budget. The city was not formed for that. Also forget about building the arena on our own let the business people do that.

La Ville est mûre pour devenir une véritable destination et un lieu passionnant où c'est possible d'opérer du changement concret. C'est le message que j'entends le plus des jeunes qui choisissent de rester ici. Ils disent: «à Sudbury je peux faire une différence». Ce qui leur manque c'est la volonté réelle, visible, publique et articulée de la Ville de faciliter ces changements.

Land development plans should be posted clearly on billboards near planned or conceptual development. It is clear to most that the septic systems on Ramsey lake are causing blue green Algey enforcement of the rich who can afford to live on the lake to use sewer or the addition of sewer to any roads near that feed into the lake is critical the future of sudbury

Laurentian University student

Le déblayage des chemins en hiver a besoin beaucoup d'amélioration. Les services ont tellement dégradé dans les dernières années que nos routes sont devenues très dangereuses et perdre des vies parce que les services ne sont pas adéquats ce n'est pas acceptable. Des entreprises américaines ne devraient pas avoir le droit de déblayer les rues et nous devrions donner les contrats à des compagnies du nord qui connaissent notre température et nos routes. La qualité de nos routes devrait être amélioré, il n'y a aucune raison d'avoir des nids de poules et des cratères attroces pour briser nos voitures. Encore une fois, nous devrions donner les contrats à des gens qui connaissent notre ville, notre environement, nos saisons.

Le projet de la Place des arts est très important. on ne doit pas seulement penser à la réparation des routes

Leave the garbage pick up weekly as is. We don't want to attract bears more than we have to now. Two week old pick ups stings and worms and bugs grew in old garbage.

L'élargissement de la Second Avenue prend trop, trop de temps!

Les affiches LED qui brillent au blanc la nuit sont aveuglantes. Les points de transfert dans le système de transport en commun (entre l'Université Laurentienne et le sud de la Ville, par exemple) ne devraient pas insister sur un retour au centre ville afin de se rendre. Le temps permit sur les billets (en anglais, "transfer") devrait être de plus longue durée.

Les arts sont un moteur économique et un outil de rétention, assurant une meilleure qualité de vie aux citoyens. Investissez dans cette dimension pour améliorer le niveau de vie de tous et toutes. Les gens qui travaillent pour la ville font du bon travail, c'est triste qu'ils n'ont pas plus de support de leurs supérieurs ou des politiciens.

Les routes devraient être améliorées

Less government to lower taxes and utilities. Don't waist so much money on unqualified studies by people who know nothing. Stay out of projects like power generation because if they are a good idea the private sector investment develope it.

Less part time workers and contract workers. Parking lot snow banks removed in cp parking lot during the winter months to increase parking. Snowplough gps and effective snow removal. Less talk of spending the budget because we have money left over for the year. Market on Thursday nights with a long term plan for venders during the rainy weekend to increase sales aka inside venue? Less money spent on flowers more money on roads. Review of social assistance qualifications.

Let the arena be built even if not with city money as soon as possible! Improve the timing for snow removal too many accidents on way to town! Have enough plows on highway to follow one another to keep all lanes clear so the road is safe!

Let's build the new arena in the New Sudbury location with good parking, let's promote more of Sudbury Tourism, things to do in the city, entertainment & shopping. Please let fix our bumpy roads & keep the city Pretty...plant more trees & flowers...thank you

Let's focus on new developments. Build the arena downtown. Yes, the roads are terrible but listening to people always whining about them just shows a lack of creation and short sightedness.

Let's get our teenagers more involved. What's available to them. Stop promoting activities for children under 5. The teens need things to do too.

Let's get with the times.

let's kick the crooks out of sudbury

2016 Greater Sudbury Citizen Satisfaction Survey (Online)

Let's not forget about our young children who will one day take care of us. Let's not forget about our seniors who are still paying school taxes and have no children in school. Let's not forget homes and pay a lot of taxes and are on a fixed income which deminishes every time taxes go up where they can no longer feed themselves to pay their bills. Let's make housing more afforc on fixed incomes

Lets plan for to-day and the future.

Let's start getting stuff done. Enough with the consultation

Let's try and work together to beautify our city not just certain areas of the city the gas I cannot understand how a small town like sturgeon has better rate then us crazy

Like any comments here would make any difference... Ahhh - maybe.. just wondering who's idea this survey was and wondering if they will admit to how much it cost taxpayers to dream it u to produce? Was it too farmed out to 'outside consultants' to administer and implement? If so there is going to only be one group that benefits from it (as they always seem to do) and that

Listen less to the whiners who are constantly changing complaining about municipal government. If they had it their way there would be no government at all. Take care and respect your en Listen to all the complaint that are being said about this city

Listen to residents and put our tax dollars into things that will improve life for all of us, not just those who want arenas & art centres.

Listen to the citizens, they know what they want. Build the arena. Fix the roads. Spend money on infrastructure, and plow the roads in the winter!!!!!!! And clean up house! There are to m

Listen to the general citizens of the community and don't let the large business owners of the community that are used to a "you scratch my back, I'll scratch yours" mentality that has pervace their own.

Listen to the public

Lived here as a child moved away then came back as a adult with my children. Love it here. Keep doing a great job and never stop trying to improve.

Lived here for the last 20 years

Lived in Greater Sudbury for 8 years now.

Living in azilda for 28 years, which is the last time landry street was fully paved. How sad is that! We spend alot on vehicle repairs because of the poor shape of our roads.

living in the valley area......we would all like to have more going on in this area of Greater Sudbury

Look at other successful, desirable cities and adopt some of their practices.

Look into a reduction for property taxes

Love living here but 10 years of no tax increases under Jim Gordon has put the city in a very bad positio. It is time to borrow to get the infastructure deficit fixed.

love living in Sudbury but would like to see more representation for our area

Love the city run summer program. There should be more of them! | promote this city anytime I can. I think it has heart and it is beautiful with so much to offer and more to come. Focus on

Love the new initiatives to keep kids active! Please improve bike lanes and trails and add more hiking trails! Staff on phone at Citizen Centre have always been very polite and helpful!

Love this city but as previously mentioned, high cost of living. Local arts organizations are making it awesome to walk around downtown. Local businesses make me comfortable to walk around in neighbourhoods that are a little higher crime wise. Some 311 stuff that I've called in is very rarely addressed. Things like snow covered traffic lights (which led to some very near pedestrian injuries), uncovered sinkholes on roads, and burnt out lights in public areas are small fixes that can help prevent big accidents.

LOW COST OF AVAILABLE RENTAL UNITS FOR SENIORS ON GEARED TO INCOME THKS WITH CLEAN ENVIRONMENT AND SAFETY

Lower building fees. Follow up on all requests. Can't even get a children at play sign installed

Lower land/home taxes. They are currently ridiculous

Lower my taxes!!!!!!!! Fix the roads / shave and pave Do not use any of my tax dollars on an arena

Lower prices of buses and rent, everything is too expensive for the crappy income we get

lower taxes and water bills

Ma réponse d'avoir l'impression que rien n'a changé à la ville depuis quelques années est le sentiment que notre conseil actuel, qui est fort compétent, cherche tellement à se démarquer du conseil municipal précédent, cherche tellement à faire preuve de bonne gestion et de "due dilligence" qu'ils finissent par ne rien décider ou ne rien faire. J'ai eu l'impression d'élire un conseil municipale actif, même proactif qui voulait que les choses changent. Ça changent tellement lentement qu'on donne l'impression d'un conseil passif. La volonté est là, on sent qu'ils veulent faire quelque chose mais c'est étude après étude après analyse. Oui, il faut une gestion saine et réfléchie des fonds publics, il faut avoir une vision et pas seulement des solutions "bandaid" - mais il faut aussi parfois prendre des décisions

Maintain garbage collection please.

2016 Greater Sudbury Citizen Satisfaction Survey (Online)

that these seniors are retired and still leaving in their
dable for our single parents and our retired citizens who are
up and track and publish whatever results the city wishes it is the consultants themselves
nployees.
nany LAZY people getting big wages that work for the city.
ded this city for far too long continue to run this city like
what needs to be done and get it done forget the fluff!

Major pot holes left unattended for too long, especially in spring, on major downtown rd like lasalle, kingsway, etc.. Supervisors or workers should patrol main artteries and verify conditions on daily basis in the springtime. Total lack of planning and quality control on new rd construction or repairs by city and contractors. Totally unreasonable requests regarding building permits and inspection on new residential construction. Regional gouvernance was and is a total disaster as far as cost, control, and services. Taxes always going up and services down. Since amalgamation Rayside Balfour has lost both winter carnivals, summer pinics, boat races, and more . Mostly due to red tape from the city, lack of interest due to lost of identity, liability concerns etc.

Make a decision about the arena......fix the roads......stop cutting back on so called services so that they are not worth using...ie transportation. People who need these services are not well enough to be waiting for hours to get home after Dr appointments

Make a decision instead of wasting money on consultants. build a new arena

make arena private and spend my tax dollars on more important issues than consultants

Make change and the rest of the world WILL catch up to you. Stop being afraid to vary things from the way it was pre-amalgamation. People in the outlying rural areas should be CHARGED more than those in the central area as this is a basic cost of doing business.

Make decisions. no more overpaid consultants. make the city attractive - get rid of bears, pick up garbage, maintain properties, fix potholes, plow the roads on a timely basis.

Make sure that when dealing with issues that affect the Comunity don't expend to much time more the necessary to resolve the issues

Make the cit attractive for new businesses generate jobs for a younger generation or this will soon be a retirement community

Maley Drive Project: keep it simple....just build an extension from Barrydowne to Notre Dame to alleviate traffic concerns...bypasses are unnecessary to solve the problem at this location

Many big project ideas for a better quality of life but unfortunately many citizens who are retired or unemployed already finding it difficult to afford to remain in their homes. Borrowing huge amounts of cash for an arena, art gallery, convention center, Maley Drive, new police station, playground repairs, and a new library, is crazy. What happens when interest rates go up? We need to spend our tax money on necessities first- on our existing roads and sewer and water infastructure.

Maybe get the competitions bureau involved to investigate the variations on fuel cost within the city. I'm fairly certain there is some sort of price fixing going on, considering that the prices for gas here are always 10-15 cents higher than they are elsewhere (including further north, and in cities both smaller and larger than Sudbury).

Maybe if the city would stop wasting our taxpayers money and actually put it to good the people of Sudbury would have more faith in their City.... spending a small fortune to figure out if the arena is ridiculous... you have a group willing to fund the project on the Kingsway. It would also be beneficial to employ people who actually have a clue about their jobs and simply not related to someone...

Mayor Bigger needs to go... he's making too many decision like changing the bus fare age + spending all of the money on Maley Drive while us living in the suburbs needs our roads to be redone. Also we definitely need a new arena/facility Centre sooner than later as the present arena is very tired and needs to leave downtown. He doesn't think of us taxpayers from the suburbs. Trying to get something in our community is like pulling a tooth out of the horses mouth.

Middle class work our butt off while low income most with no jobs make same as us at the end of the day. Not fair and very frustrating. They should be pushed to get a job. Middle class need a break. Missed the boat on animal control. Service was fine. Costs will be higher than budgeted for less servic e.

Modern thinking

more accountability from city managers please. more aggressive decision making by city council - dont be afraid to make decions. more vision and forward thinking by city council and top managers. More effort to maintain the things we already have, rather than continually grasping for more and newer, would improve the city and cost a lot less.

More funding for arts and recreation. No more quick fixes for our roads and water mains.

More input considered from people affected, when taking on new projects

More opportunity's and more housing.

More over and let the youth run the city. There are so wise and knowledge. Let their voice be heard.

More police presence and enforcement in rural areas!

More restructuring is necessary. Job evaluations are so important as I know first hand that many people are being paid ridiculous amounts of money and not performing 100%. Nepotism is rampant and hiring processes are skewed. More social and mental health services are needed to accommodate the additional student populations. GSPS could benefit from better communication and collaboration with mental health partners, social services and Native services to better

accommodate the needs of various at risk populations. More attention into youth programming and review and restructuring of Cecil Fraser would be recommended. Most current councilors were voted in to provide change at city Hall, where is it? It appears councilors in general are more concerned with appearing concerned and much less so with actual results..... very frustrating to watch.... I guess we will

need change again !

Move forward on issues without decades of consulting the same subject over and over. Larger green boxes would be very nice. Cemeteries look very uncared for. Eg Eyre Street. Better snow removal and sanding. Takes too long to get to residential areas. Good work gettting Marley drive extension moving.

Moving the only school out of a community lowers the property values and the quality of life for the residents and students. There should be by-laws preventing school boards from "saving money" by boosting one part of the community at the expense of others, rather the tax base should be raised to keep schools in the smaller communities thus sharing the economic strain equitably amongst all residents of the city and not to unduly put economic and social strain on one part of the city to the benefit of another.

My city plan is to expropriate Idlewild golf course. Build a new culture center allowing the new arena to go here and the new casino. Sell private land zoned for a locally owned business center. There is lake Ramsey right there science north laurentian university and health sciences north. The potential would be enormous. High paying jobs thousands of students, and tourists. This city would benefit enormously by doing this. Bell park would be like Central Park between the two urban centers. In the long run have light rail transit to do a horseshoe between laurentian through two urban centers/bell park to the box stores.

My husband a myself worked all of our lives , Now we are retired all we ever get is more taxes and more utilities costs I find it very hard to believe that city council have our best interest at heart. PS: I can not believe that we are now limited to two bags of garbage what does our taxes pay for now

My husband and I walk daily for our health. Last winter, the sidewalk maintenance for Falconbridge Road from Lasalle to Madison, Madison Ave, Lasalle Boulevard etc, left a lot to be desired. We were days on end trying to negotiate our way on poorly plowed sidewalks. A slightly disabled person would never be able to negotiate the sidewalks under those conditions. I hope this is rectified this winter. As far as the downtown arena is concerned you did not need to hire a consultant - move it to the Kingsway. We refuse to attend downtown as it is not the safest venue.

My Husband was born here and feels the same way, in fact a lot of the way i feel can be influenced by his knowledge of how things used to be.

N/a N/c

Native born Sudburians hate to hear this, but there is still a strong mining camp mentality here. North Bay turned its Capital Theatre into a performing arts centre. We turned ours into a bingo hall and then a parking lot. Leaders with vision would not have allowed this to happen.

Need a new council and mayor

Need arenas built on Kingsway not downtown stop wasting time on this issue!

Need more children's programs, etc.

Need more ideas like Idlewylde. Time go consider bonds for improving infrastructure. Roads.

Need more programs and places for children to play

Need to be global in focus and not so ward mentality concious

Need to get over the ward divisions and move on with a vision for the Great City. Amalgamation has been 16 years ... there is 1 Downtown in the City of Greater Sudbury with a number of commercial districts which will ALWAYS retain their identity ... FOCUS!!!!

Need to look at age classification for Seniors at recreation centres. Since this changed last year, I have had to give up my membership as I cannot afford it. I had my membership for health reasons and to stay healthy. My fee increased almost double...this is crazy.

Need to promote swimming pool programming with other programs and promote your pools better. Also, take back the Sudbury Fitness Challenge and really promote it. Cycling/walking infrastructure will help the city, not hinder it. need transparency re: city budget, expense allowances, slumlords should be held accountable re: outer appearance of property

Neighbourhood character is important, planning should take that into account. Outlying communities aren't treated well. City still needs to strengthen its management. Could we get an orange drop hazardous waste location to serve the West side of the city?

No point in making a comment as I might be considered a whiner.

Not all want a new arena so save the money

Not at all happy with this mayor or some of these counselors!!!!!

Not happy with bus service being every two hours to lively when we pay taxes

Not impressed with our council.

Nous demeurons dans la ville de Sudbury depuis 1990. Nous y avons aussi vécu les années 1980 a 1985. Les autres années nous les avons vécu a Hanmer, Val Caron, et Capréol.

Nous ne sommes aucunement d'accord du fait que nous devons payer pour le remplacement de la calvette au bout de notre cour quand en bout de ligne c'est le terrain de la ville, en plus du fait que nous devons verser la somme complète avant que soit effectuée la réparation. C'est un coût important qui selon nous, ne revient pas aux habitants.

Once again the arena should not be downtown. If the arts centre is built where the parking lot is on March & Elgin more parking will be lost. If the arena is built on the Kingsway it has the land to add a racetrack for cars in the summer & snowmobiles in the winter. Would be a great place for a casino & hotel.

Other than hearing just complaints, know that the city does do a good job. We can see changes coming and know that it takes time. My highlights are: let the past stay in the past. If we want a newer city let's start with newer ideas. The city speaks for itself, look at it and you can see where it's booming and where it's not: this is where your discussions need to happen. Yes some non-bloomong sections need attention and then some don't, just leave them alone cause they're fine. Go where the people are going and see why they are there... Actions speak louder than million dollar nothing's.

Our city is always trying to make more money. so instead of making it so difficult and expensive for businesses to grow that they either stay status quo or don't come here at all, make it easy and economical so that we may reap the benefits of their tax dollars. Also the Arena is a no brainer. Build on the Kingsway to allow for maximum growth in new businesses.

Our city is growing and being on the outskirts of the core I feel that the city is letting the smaller towns down. Closing things to bring them to the core. I am tired of the reguvinating of the downtown core. Stop cramming everything there. As a family of 6 we avoid the downtown. Please put your efforts in the whole of Sudbury and not just the downtown.

Our community has a preponderance of negative commenters that tend to sway the media which is more concerned with maintaining ratings and sales than they are actually digging in and getting to the truth about what hinders our progress.

Our council should really be more forthcoming in decision making on major issues, they were elected for that reason. It seems they are always so quick to bring in consultants at a high price !!

Our LTC is in crisis. Mandatory housing is needed to avoid our hospital floors overload. Do you realize we have 4 patients in our lounge always? And the bed flow people still push us and bully us to discharge people who may not be well enough to go to suit their emerge needs. Totally unacceptable we TN's are burning out. Management accepts this and so does the bed flow people. We have a serious problem.

Our roads are terrible we need to fix them. We also need more policing for Sudbury drivers. They are driving too fast and it is difficult to go out for a walk without having someone come close to hitting me. This has happened on numerous occasions. There have been may pedestrian being hit in New Sudbury and we need to be safe on our streets.

Our roads are terrible. Most work completed by contractors is unacceptable. There is little follow up by managers to correct work. No bicycle paths- no innovation. We are a union town and it shows- that's why there is several employes standing around watching a hired contractor doing the work. Union run cities means shoddy workmanship but high wages. Garbage pickup however has always been good- absolutely no complaints there.

Our seniors are responsible for where Sudbury is today. How about we give them a break in there latter years and re-define senior to any one 55 even 60 and older. Over the last 10 years taxes have risen at a rate unsustainable, more than many people recieved in pay increases. This has to stop! Elders on fixed incomes are being driven from their homes because they can't afford hydro, food and taxes.

Over taxed, poor service, policing over done too costly. (crime is down...like every other business...restructure)

Overall I am quite satisfied.

Overall I don't see myself retiring here in sudbury. I came here to hire on at INCO and now all the reasons I came away from contracting are being eroded. I won't be here much longer and a fair amount of other guys are feeling the same. Overall, I enjoy living in Greater Sudbury. Every community has issues, and by conducting surveys such as this, our city can improve if council are willing to listen to the residents. We need to grow and evolve and we want to be part of a community that assists in improving our quality of life.

Painting lines should be a priority for our roads in the spring and it should last more than 1 year. Same with the quality of road repair. Pot holes are being repaired with substandard patch.

Pass resolution/make motion to petition the removal of the railway from cutting through CGS. Reclaim this space into a cycling/pedestrian path to connect the entire city for pedestrians/cyclists. The downtown could immediately be revitalized with a large downtown park going under the Bridge of Nations and continuing outwards in both directions. Property values near Riverside and surrounding streets would skyrocket. What a great gift this would be to the citizens of Greater Sudbury, akin to the Bell Family's gift of what is now Bell Park. Consider this well!

people of this city still feel that the counsil isn't listen to us. audit should be done of city hall I believe it is over staffed and not efficient you raised parking fees for seniors and gave good raises to city staff really

People will always complain about their taxes. I am a person that realizes that things cost money and I am prepared to pay my share for the things this city needs. I don't think I am alone.

Perhaps try holding a conference to entice women to enter politics on a day when most women aren't working. Like a Saturday.

Planning to go to one garbage a week but only picking it up every two weeks is idiotic. One bag a week PICK IT UP ONCE A WEEK!

Plans need actionable steps and there needs to be accountability in tax dollars spent for projects that don't make it anywhere. Enough boardroom discussions with no actions moving a project forward. Red tape needs to be eliminated so projects can be accomplished in timely manner.

Please - get our affairs in order at city hall, as energy spent on anything but advancing the city's interest is a waste of time and the tax payers' money. To solicit input from the public and not make any improvements visible following the exercise will undermine future efforts (if this hasn't already occurred) If there is one thing I would ask it would be to ENSURE THAT GSPS CRUISERS ARE MADE HIGHLY VISIBLE ON MAJOR ATERIES FROM 07:00 to 09:00 and from 15:00 to 18:00 EVERY SINGLE DAY WITHOUT FAIL!!!!!! Thankyou for providing this forum , the measure of which , I hope , will be visually evident to our community

Please - NO CASINO!!! Please - fund and build a performing arts centre!!!

Please allow the building of new arena but not downtown, asap!!!!

Please bring in an independent auditor to audit the City's Budget along with auditing all of the emergency services, thanks you

Please broaden this city beyond hockey and mining. We could be so much more. Think healthy cultural and arts community (creative economy). I, personally am a trained musician. How wonderful and economically advantageous it would be to make Sudbury a destination. The main city in Northern Ontario should have a venue for its symphony and an arts centre for its artists. How can we thrive here with old broken down venues? Can we get support? Can we be vibrant and bring in dollars because of it?

Please clear the snow and ice on the sidewalks better during winter. It's very hard to go around because there is either a huge pile of snow right in the middle of the sidewalk or the sidewalk is plowed but a considerable amount of snow is left. Also, very often, sand would be put on the sidewalk when there is too much snow (making the sand useless), but when there is ice on the sidewalk, nothing is put on (not even salt), making the ground incredibly slippery.

Please create better routes and times for outlying bus routes!!!!!!!! For example; there is no Blezard Valley bus on Sundays...!

Please create new indoor places for children to play such as Chuck E cheese. I had to travel to Toronto for that.

Please do a cleanup of senior staff as was done in Brampton

Please do not let recreation areas fall into disrepair. It is appalling how you've let the Kelly lake trail get so bad and stay this way. For all the talk about completing the transfer Canada trail it means nothing if the original sections are essentially unusable and unsafe. It's wrong to continue to say we have completed the trail when a large section is in that state. I am excited for the active transportation coordinator to arrive because then there will be someone to advocate from within the City for improved transit routes and schedules and to remind decision makers of their commitment to the City's strategic plan where including safe cycling and walking routes is necessary. I would like to see crosswalks busy streets to connect bus stops at places like regent street by 4 corners. People always cross between food basics and Vrabs. You have a crosswalk on Paris at 4 corners for this but not Regent? There are other areas in the City that would benefit from similar infrastructure too.

Please do something about the bears and the roads

Please do something about the situation with the bears. To some people this is not a priority, but for me who has little girls and lives in New Sudbury where we encounter bears all the time it is a problem. The bears go to the park where the kids go. My children are scared to go to their bus stop alone. They don't go for bike rides and walks like they used to. Please do something about this.

Please do something about the transit service. The Sunday schedule is ludicrous and the bus should be running earlier and later with more buses to the outskirts of town. IE: The valley or Garson. Please don't forget about us outlying areas. Wahnapitae is the east gateway to sudbury and we don't even have a decent sign announcing our beautiful little town.

Please ease up on building and land restrictions. ie: plot plans, drainage restrictions and requirements where they make no difference to anyone else but the city and surveyors! TOO many rules that make no difference and have not for hundreds of years past! Fix the roads before it's too late (expensive). Find new ways to cut road rebuilding costs. ie: shave and pave, or like in Michigan, add gravel and then repave. Don't have to remove all base material every time...still looks the same after a few years. Works well there!

please ensure staff answering 311 as well as staff recycling collectors are up to date on latest blue box and green bin requirements

Please fix our roads and make downtown Sudbury more attractive to visit by having free parking. Need more sidewalks in the rural areas to keep our citizens safe. Gravel Dr in Hanmer is exceptionally dangerous due to it being a very high traffic area and homeowners are paying an average of 5000.00 a year in property taxes with no water or sewer or city transportation. At least, make our roads safe.

Please fix our roads, they are awful. Also make more things for youth to do, and homeless shelters more readily available (not just when it is too cold and not only dry centres)

Please fix roads, they are destroying my car and sanity

please fix the right roads

Please fix the roads and regulate speeders and bad drivers. Please enforce Ontario Works. Enforce training programs and mandatory workshops for those collecting Ontario Works so they can be more productive in our community. Bring Uber to Sudbury. Cab fares are already overpriced. Please discount hospital parking for families of acute patients. Please enforce those who abuse the emergency department.

Please fix the roads!

Please fix this city. I am a dedicated member of this city me and my wife work here but I know many people that want to leave Sudbury because of the closers of schools, threating of closing arena and public pools. Our small community's are strong and if Sudbury will continue to work against us maybe it is time to separate the "Greater city" for Sudbury. Watch how far you push us we see all of our money going right to Sudbury.

Please fix your website. It's a maze and contains far too many outdated items.

Please grow our city!

Please improve the transit services! More frequent schedules, maybe a few express busses to South End, and New Sudbury. And friendlier bus drivers please.

PLEASE KEEP OUR MUNICIPAL GOVERNMENT TRANSPARENT, HONEST, & OPEN.

Please keep the arena downtown and block any casino that wants to set up in our city!

Please keep the CGS website up-to-date! Then, you must post on EACH page the last time that page was updated.eg day/month/year (that is a basic job of your web master.) Citizens need to know how current the information posted actually is! eg under the CGS Property Taxes link: the tax calculator is still offerred under 2015 rates. (this is October 2016)

please listen to what the public has to say

Please lower our taxes significantly! They are way too high! Fix the roads properly instead of patching that doesn't work! And more efficient snow removal!

Please make fixing the roads a priority.

Please make my city better. Stop wasting money and resources. Fix the roads. Build a new arena/concert venue and casino. Give people a reason to visit and stay. Fix the main roads to look professional and welcoming...not look like Lorne street which looks dumpy. Stop trying to make everyone happy...make real decisions for the greater good.

Please move our City forward. Pick do-able capital projects. Borrow Money (where necessary) and re-vitalize our City. Be responsive to citizen's concerns and prudent with our funds.

PLEASE PLEASE PLEASE MAKE SUNDAY TRANSIT MORE FREQUENT AND LOGICAL

Please provide better evening recreational activities. I struggle to entertain visitors to Sudbury beyond 2 days.

Please put benches to sit on near racicot drive.would be nice to take a walk and be able to rest.

Please repair more roads. Offer some affordable or free outings.

Please respond to info@ emails that are sent to you.

Please return our uselessy spent money on our stupidly high hydro bills. We may be a mining town bit we are not loaded

2016 Greater Sudbury Citizen Satisfaction Survey (Online)

Please save our wildlife and habitats, and consider revamping older areas and buildings. Stop cutting into our forestry. The bear population needs somewhere to live.. They have a 5 km radius per bear.. Sudbury police NEEDS to have a station in the DONIVAN or a patrol car there at all times. They are fast enough to get to the Donovan in an emergency. They never catch culprits due to the distance police need to travel. 5 instances I've witnessed and not one person had been arrested. Please consider doing road work at night when the majority is asleep to avoid accidents and delay

Please send a voice by the media/radio to have people love each other for better life, positive massage to all who came in here to help build the city as anybody else, respect others dark skin or others religion, Muslim people misunderstood Petition to the House of Commons Whereas: Islam is a religion of over 1.5 billion people worldwide. Since its founding more than 1400 years ago, Muslims have contributed, and continue to contribute, to the positive development of human civilization. This encompasses all areas of human endeavors including the arts, culture, science, medicine, literature, and much more; Recently an infinitesimally small number of extremist individuals have conducted terrorist activities while claiming to speak for the religion of Islam. Their actions have been used as a pretext for a notable rise of anti-Muslim sentiments in Canada; and These violent individuals do not reflect in any way the values or the teachings of the religion of Islam. In fact, they misrepresent the religion. We categorically reject all their activities. They in no way represent the religion, the beliefs and the desire of Muslims to co-exist in peace with all peoples of the world. We, the undersigned, Citizens and residents of Canada, call upon the House of Commons to join us in recognizing that extremist individuals do not represent the religion of Islam, and in condemning all forms of Islamophobia.

Please start listening to what the majority of voters want, instead of always listening to the minority whiners when making decisions, or creating new bylaws. Let us vote for it, stop wasting money hiring consulting firms, stop wasting time when making decisions, stop being afraid of new business opportunities, bring them here, it will create jobs and revenue, I get that we need more home own to bring in more property taxes to help bring our rates down, maybe invest in building a condo building on city owned property and sell the condos...that will bring in profit as well as new property tax payers. Please try to do something about our very high taxes and water rates, it's getting very hard to afford to make it day by day here now, so a break somewhere would be very helpful. Get rid of paying for the catholic schools, all schools should be public if publicly payed for, that would save some money as well. Stop the huge art project that is planned until the recession is over, we can not afford it, let the private investors build their arena on the kingsway as its the cheapest option for the city and will bring in actual revenue...stop wasting time trying to figure out how to squeeze it downtown, it won't fit!

Please start taking care of your citizens. We should NOT have to choose between feeding our families or paying our extremely high utility bills. Dealing with anyone in customer service is a frustrating and disheartening experience. Please start thinking about the future of the city and stop having dinosaur bi-laws that make things un-enjoyable here. Also roads need to be fixed and downtown is a disaster full of bums. Tax dollars wasted on big salaries in the city. Please start thinking progressively! We need a new conference centre and a new arena/entertainment centre. Our roads are a joke. Fix them!!

Please stick to the basic city services and do them well. No need to try to do everything. Why on earth does the city run retirement homes?

Please teach children at a young age to keep their environment clean. No littering.

PLEASE!!! Eliminate dispicable LED sign posts along Sudbury streets. Visual nuisance. Too bright. Advertising, a source of revenue for city, but at the expense of the city landscape. Complete disregard for preserving Sudbury's natural beauty. Disgusting.

Please, I beg you, improve Transit. The fees are getting higher and higher which make it very difficult to pay for. The routes needs to be improved, including the number of buses on the routes, especially going to the outlining areas. Please, please, PLEASE build an indoor baseball facility! Now that the Exhibition centre has been turned into offices, there is no indoor field that can accommodate baseball or soccer for that matter. We are the fattest major city in the country. I count myself among the fat - this would cost a fraction of what is being requested for a new arena and this caters to a huge number of amateur athletes and weekend warriors. For all the underutilized pools and parks in this city, let's get a facility in place that we KNOW we can rent out reliably while encouraging our citizens to exercise. I'm begging you.

POLICE AND FIRE HAVE TO BROUGHT UNDER CONTROL THE ADDAGE IF IT SAVES ONE LIFE ITS WORTH WHATEVER THE COST IS FALSE. AND THE POLITICIANS NEED TO STAND UP TO THESE WHINERS WHO WANT THE WORLD. THIS IS NOT TORONTO SO THEY SHOULD NOT BE GETTING PARITY WITH THEM. DO LIKE WINDSOR AND SHUT DOWN A FEW TRUCKS IF THEY DON'T WANT TO BE REASONABLE. FIRE IS THE NUMBER ONE LOSS FOR INSURERS ANYMORE ITS WATER.

Pour les ours, changez la politique des déchets en retardant le début des collectes à 9am pour permettre aux citoyens le temps le matin pour sortir les déchets. Chez nous, nous devons nous réveillez spécifiquement de bonne heure pour sortir les déchets pour 7am et souvent courrons après le camion à ordures. Les plaintes à 311 ne mènent jamais à rien. Jamais de réponses. Jamais de suivi pour expliquer ce qui ce passe avec des filières. Beaucoup de travail à faire. Coupez les services, coupez les impôts car vous êtes incompétent dans tout ce que vous faites.

Prendre des décisions plus vite (ex: aréna en autre, il n'y a aucune raison pourquoi il n'y a pas eu une décision faite encore). Augmenter le budget pour le Handi-Transit ainsi que pour le transport conventionnel afin que tous les coins de la ville puisse avoir un taux élevé de service.

Prendre en main les dépenses allant vers les besoins d'automobilistes - le transport inclus tout modes de transport et devraient avoir un poid équitable dans nos décisions.

Prior to amalgamation the citizens of outlying municipalities enjoyed lower tax rates and a very high level of service within each community. Since the amalgamation my taxes have quadrupled and services such as landfill use are now taxed, bus service is somewhatbetter but is nowhere near the level as what the city itself enjoys (despite the same tax levies). Our side streets are neglected (the week prior to amalgamation there were multiple streets that were slated for upgrading but that came to a screeching halt). Seniors in outlying areas ie: Dowling, don't have the same services available as those in the city core (transit, home assistance for some services). Our lack of transit puts a financial burden on families (especially with the gasoline price-gouging); we've had to vehicles for three children to attend Laurentian University because of the horrible transit schedule. There are actually homes which do it have any transit service (unless they take a cab to a stop miles away). We should all enjoy access to services on an equal basis, or tax adjustments to reflect the actual level of service provided. Our health care system is continuing a downhill slide with wait times that are contributing to poor health, delayed diagnoses, and ultimately suffering and death in some instances. Our rights as guaranteed in the Charterif Rights are being neglected in this regard; my dear friend who recently passed due to Andre was actually told by her local oncologist "If you would have head your treatment and surgeries at Princess Margaret, your prognosis would have been much better because their equipment and doctors are much. Steer. That's quite a statement coming from an oncologist at the 'Cancer Centre of the North'

Proceed with the arena redevelopment already. We need a larger, modern venue to move forward as the largest city in the NE

Promote healthy living and help families to be self-sustaining. Promote human manure collection rather than flushing feces in water... a valuable natural resource.

Promote more private spending. The city should not be running or building nursing homes, ski hills, arenas. Spend more money on core services such as roads.

Property tax increase is ridiculously high. It goes up 3 to 5% a year and services are no better there is a lot of waste in spending

Property taxes here are ridiculously high and are the single issue that could make my wife and I leave Sudbury after retirement.

Protect the landscape. No more box stores or Casino "talk". More opportunities to walk and ride outside as a more of transportation. Better trained staff/customer service at 311 extension.

Protecting our lakes and drinking water should be of utmost importance. There is a lot more the city could be doing like banning fertilizer use for people living on and close to lakes. One gets the impression that people working at city hall are not cohesive or happy, and there is too much red tape. I think this affects how people feel about living here.

Provide better (more frequent) transit services to Valley East/Capreol. Improve connections between buses by exploring the use of hubs to assist students getting to post secondary school. A 2 hour wait for the next bus at night combined with a 45 minute ride equals a young adult who is no longer interested in using the bus to get to college.

Public sector unions have too much control over staffing levels and wage/benefit rates. Over the years I have seen several services that were brought "in house" and staffed when local private services were available at a much better cost and where the private provider had economies of scale that were sensible. The empire building is not unique to Sudbury but it requires a constant struggle to contain it.

Public Transit needs to improve

Put soccer fields at countryside arena and swings and play structures there also. We need them. There are young families here and the children have nowhere to play. Left turning lights at the intersection of long lake and countryside. You have left turning lanes but no left turning lights. There is a lot of traffic coming down long lake. This makes no sense that there is no left turning lights. Also there needs to be a four way stop at countryside arena. Too many accidents about to happen. It doesn't matter what the cost is. Just do it! We pay our taxes and this needs immediate attention.

Quit raising taxes and hold people accountable, if a manager can not run their department on budget then get a new manager, quit wasting money on roads we do not need, and repair the ones we have

Quit spending money and years to make a decision!!!!!!

quit stalling the building of a new atena

Quit taking services away from the outlying areas, make some cuts in the Old City of Sudbury

Quit the infighting and get on with running this city and make proper decisions. Stop spending money on consultants.

Quite wasting or money

Rayside Balfour, needs the Azilda 4-lane connection. It is an atrocious section of road. Also Rayside is the only community without a pool.

Really need to fix roads. Very hard on our vehicles.

Really need to fix the road. On the roads where maintenance is actually done, road work quality and time frame completion is poor

reduce the size of city hall

Regarding bears issue: since the organics are not collected at institutions, restaurants, schools and apartments, the compostables are mixed with the garbage and then tossed into the large bins that are NOT bear proof. No amount of freezing garbage by residential home owners is going to make a difference if this issue of non-bear proof bins at apartment buildings, schools, etc. is not taken care of and compostables collected from those areas also. Regarding the toxic work environment mentioned in the paper and that appears to be evident re: amount of staff turnover in manager positions - deal with it! Banish the bullying and harrassment and build employees up with positive work environment instead. Regarding snow ploughing, perhaps the ploughs should not be running with the blades down when there isn't anything to plough. We have seen sparks flying too often. In our area, the streets are short and not too busy. The plough goes down one side, ploughing and sanding and then goes down the other side, removing the sand AND generally, comes back two or three times more when there is absolutely no need. After a BIG storm, maybe but not as the usual run. I'm wondering if the

sidewalk ploughs went a bit slower if the sidewalks would be cleaned better.

Regarding this survey, I feel it was well laid out, except as a suggestion, anything 3 or below regarding being not satisfied or below, there should've been a comment box for the reason for there answer, for every answer they provide 3 or below as a suggestion. The other thing is I would like a question in future surveys, are the city of greater Sudbury councillors and mayor accountable for the proper use of spending tax payers dollars, I'm surprised that wasn't in this survey. The other thing was the quality of snowplowing and street cleaning questions weren't in the survey. We need to spend our money more wisely, in order to reduce property taxes. We need to try to create jobs in the city instead of contracting them out due to trying to save money. You pay for what you get. Why hire an American business/contractor to sweep our streets in the spring, why hire contractors outside of our city to plow our roads in the winter time, when there's so many people looking for work in our city alone, and the city doesn't have to pay them a lot to do the job. We need to create jobs here in our city first before contracting them outside of our city. These contracting companies did a horrible job in my area the last 3 years for plowing, and they plowed my street once after a foot of snow had fallen seriously after every snowfall. What happens if an ambulance has to arrive at someones house. Where's the looking out for public safety. Safety first. The city did a great job plowing the main highways though, the problem was the side streets weren't getting done promptly. There needs to be a quicker response time to cleaning the sidewalks as well in the winter time on the side streets, sometimes 2 days after the storm they finally get done. The other thing is why hire an outside firm to build and develop lets say a casino, or areana. We should be more active in looking and hiring within the local community. Customers are paying to much for the price of electricity. It's way to expensive and we need to find ways to reduce the cost.

Regardless of this or any future survey the City culture will not change.

Rents are way too high for a lot of people such as students and other low income people

Repair our roads properly. Stop cheaping out with poor repair and road work and get it right the first time. Build newer arenas

Repair the roads, bring in tourists when possible, let new businesses into the city, build the new sports complex but not downtown, improve transit rates and route times, expand/add new roads. Taxes are paid for a reason to help improve the city not fill council pockets

Roads Roads

Roads roads roads. Honestly how bad can they get before they are impassable? We are going to see very soon.

S.v.p. afficher le nom des rues aux intersections, surtout les routes principales. Il est très difficile de circuler sans pouvoir connaitre les noms de rues.

Services provided to the public need to be tracked and measured in order to have transparency and accountability. City of Boston.

Shelly Lalonde in your Leisure Services is one of the best and most helpful people you have working at the city, She does a phenomenal job and has really helped the city shine this summer and help youth achieve there goals and has always been positive shining light for the city! Without Shelly the Sudbury Drive-In would not have been such a success this summer! We think her skills and actions should be recognized!

Short-term thinking is a real problem in Sudbury. The cheapest solution is not always the best solution.

Si on peu minimiser la hausse de taxes municipale au plus bas possible ...ça serait grandement apprécié....

Since amalgamation, the Valley is always secondary and put on the back burner for any services.. for eg. transit transportation isn't frequent enough for anyone to depend on it and most of all our road maintenance & repairs sucks big time. We would like to see the fee for emptying our septic tank reduced.

Since the Valley has become apart of the Greater Sudbury we have seen a huge decline in services.

Smarten up, quit spending money that we don't have to, then telling us our taxes are going up. When it comes to snow removal, clear the major arteries, then secondary roads, but do a good job the first time, and monitor your operators to ensure they're not passing the plow down a secondary road twelve times in a day when people still can't enter the grocery store parking lot, or get to the post office, it's irritating because we're paying for that and if we make a complaint, it's simply dismissed. Our opinion should matter, regardless of how bad of a day the person answering e-mails or phone calls is having. People document these things, the city should have to account for senseless use of our money! Snow plowing is way too slow in response to storms, and the information we get from the city re: snow plowing costs is bogus. I am a long term resident of the city and our snow plowing is just awful.

Snow Removal in this city is totally inadequate. It is getting worse, not better.

So many great initiatives get proposed, then bogged down in red tape, and eventually abandoned. The city needs to make it easier for new ideas to become realities, especially ones that will bring jobs, visitors, and other opportunities to our city.

So much money is wasted via corrupt road construction contracts that could otherwise make the city so much better. Municipal taxes are quite high, and when I see them fix the same road 2 years in a row, or see that they have a 100% failure rate for asphalt quality, I find it purely offensive. I also think that the public transit depot downtown needs to be sold/repurposed, and a new system based on a more modern model be implemented (rather than a central hub model which has been proven to be antiquated). I also think that the question of rail safety and infrastructure is an important one. People here accept the train as it has always been that way, but if you look to a city like Valencia, where an old moat now serves as green space, park space, and public space, we could perhaps imagine a city with beautiful parks that wind where the tracks once laid. Perhaps combine that with a solution for parking, a solution for public transit, and use some of that land for cultural institutions such as a new arena and a concert hall, and then we start seeing a city that could actually be a model of quality of life for Northern Ontario.

So much of Sudbury is great but as a young person I worry a lot about my career and being able to support myself while saving, buying a home etc.. Also while there are a lot of educated, progressive, and liberal minded thinkers, a lot of this city is racist, homophobic, xenophobic...the list goes on! I would love to see a more multicultural open minded Sudbury

Something needs to be done about the downtown core. Syringes, used condoms, vomit and excrement on the sidewalks and roads. Drug dealing right in the open. If I didn't work downtown I would not go there. Very unsafe due to the activities I see on a daily basis. Since the methadone clinic opened on Cedar things have gotten even worse with the fighting and yelling of obsenities. Embarrassed to have tourists walk downtown.

Something really needs to be done about snow removal in the suburbs. Service is not of the same quality as residents in the City. Also, the noise by-law is a serious problem. A resident is guilty before any investigation is done to see if there is any truth to the matter. When a police officer laughs or wonders why he or she came to the house every time they answer a call, yet we still get letters from the city threatening a penalty of 2000\$, there is a serious problem. Whatever happened to innocent until proven guilty?

Speed things up and be more forthcoming about information.

Spend less, make more and think of the future. DONT borrow money!!! Taxes need to go down.

Spend money on road repair. The roads are awful! Also winter road cleaning.

Spend my money wisely. Think of our future. Bring the city to the times...we are behind.

Spend the money on things we NEED and not on things that we'd like or want...

Start bringing the entire community together by embracing the outlying areas and doing something for us for a change instead of spending all the money in Sudbury. Our sewers back up in the spring.....none of our ditches are cleared of refuse and vegetation....bus service is lacking and unreliable. We don't feel like we are a part of Sudbury. Most people from Onaping Falls would revert away from amalgamation in a heartbeat. As a lifelong citizen, I know I would much prefer to be just a little town where everyone cared than part of a big city where no one cares.

Start controlling your spending with certain departments such as policing and fire this is way out of control between wages and perks. And one more thing why is it no matter how much money we get from the casino or the feds or the province it never seems to be enough

Start creating a world open for business by cutting taxes

Start having your city workers, do roadwork at nighttime on our main roads so that there is less traffic jams during the daytime. As we are limited to arteries from one end of the city to other areas, this would prevent a lot of accidents and traffic snarls. Sorry if it happens to be a bit of an inconvenience for some, but the work needs to get done. Also, the lines on our city streets are always painted "White". Why???It's time to change that way of thinking. Once the snow arrives and the roads get plowed....the lines are no longer visible due to the color "white" as well as the poor quality of paint used. It wears off with every plowing done. Why not use a fluorescent color (lime green or bright orange) on the lines rather than white. This way you would be able to see the lines very clearly, not only in the daytime, wintertime but especially at nighttime or on very dark rainy nights. This would definitely improve visibility on our roads. Just have the companies who currently use these fluorescent paint colors switch to white.....simple solution.....trade paint with other companies....no extra cost involved. Also, when a council member as well as the Mayor has been approached with very valid reasons by numerous constituents several times, that they do not want what the councilor has proposed....that council member should act on their behalf and not on just do whatever he wants to do.....especially if the people in the ward are trying to save the city a lot of taxpayers monies....rather than just spending it unnecessarily. The councilor has been elected by the people, not for his own selfish personal wishes or gains!!!

Start listening to citizens. Go after the crooks who steal our money, don't award them with a continued contract.

Start listening to what the PEOPLE of Sudbury want and stop listening to what the business owners downtown desire. If the business owners downtown wanted to have prosperous businesses, they would have known better than to situate them downtown. Those business owners dug their graves and they should lay in them.

Start looking after your tax payers

Start thinking more about the big picture and be willing to invest now so that the citizens can reap the benefits long term.

Start thinking outside of the BOX!

stay away from greed. work for the people . lose arrogance

Stop building roads everywhere, they are too expensive. We really only need three or four main roads.

Stop charging pet owners unnecessarily for licenses. It's a money grab. I would rather out that money towards their care and good and toys rather than in your pockets. Also if we can afford to have more than the "allowed" amount of pets why can't we?? And please please bring a fertility clinic to Sudbury!!!!

Stop cutting our services, were over taxed and it keeps going up and you keep cutting and gouging and keep trying to invent new ways to steal from us... out door fire permit... nice try... I hope our lashing out over that caused you a few nights of no sleep... you deserved it.

Stop cutting services from the outlying areas - leisure center hours, libraries, keep arenas open, pool hours, snow removal, etc. Stop wasting money in the downtown, throwing money at it will not get people to go there. We can't afford a new arena! The kids in the outlying area will be the ones left out if this goes ahead because the city will close the outlying arenas to pay it. A large majority of the people will not benefit from new arenas, art centers, synergy projects, Sudbury is a different animal when compared to other Ontario cities, so it must have a different plan to grow and prosper. If a new casino is built the only people that will use it are the local population, the Sudbury residents. This will kill the city. Stop discouraging businesses from relocating to Sudbury. We need the tax base. There have been way too many stories from the past where large organizations have had to cut through so much red tape that they pick up a locate elsewhere. Stop discriminating against the outlying communities, our school, arenas and services that are offered to us. You just assume that we prefer to go to into Sudbury for school, sports and shopping. This is not the case. Our community has a huge

amount of growth and this is not reflected in the services we receive

Stop doing heavy construction in the middle of rush hour. Stop starting construction projects so late in the season that they don't get finished before winter, are shoddily covered up, and then a disaster in the spring.

Stop keeping things like arenas and pool open in Levack. If people want to live out there that's a choice, the city should provide services central to the population and encourage core growth for best value. I do not want to be forced into ice time in Levack just to keep an arena open out there. If it's not viable, close it. Stop forcing the rest of us to save these facilities for the few. Stop approving large developments that require 100's of mms of roads and infrastructure to be built and maintained on the backs of the people that live in the core. If people want to enjoy the nice quiet outskirts of town that is a privilege they should take on the burden of the ACTUAL costs of doing so.

stop letting construction companies pay people off and start thinking how to bring money in the city not waste it

Stop making excuses for the war zone road ways in our city.

Stop overtaxing us, fix our roads and communicate among yourselves in the building, roads and planning department.

Stop politically correcting us into a corner we can't get out of

Stop raising taxes! They're unrealistic for the services we receive.

stop spending so much money on consultants,, take care of the ebar problem and garbage problems..and listen to what people say regardles sof how much money they make, everyone is important.. Stop stalling on the arena and GET IT DONE!

stop stealing my tax dollars. fix the roads, become accountable for the things you do.figure things out, stop hiring consultants for every single thing you do. even with their "expert" knowledge, the city still screws things up.you cant even figure out fire pit or noise by laws. you should be ashamed, i know i am.

stop taking so long to vote and pass things through

Stop the politics and build the new arena

Stop wasting money on studies and consultants, we already know the answers, just ask the taxpayer.

Stop wasting money on the downtown area, move on....get a new Arena by a private company....

Stop wasting time and money studying and restudying stuff! Get on with work. Stop wasting money doing stuff that just doesn't matter. Spend every dollar as if it was your own personal money - be more accountable. Consider we are one of the unhealthiest cities in Canada - invest in hiking, biking, walking, rec facilities. Stop selling every bit of land to DALRON but yet allow council to reject proposals for businesses. Figure out how to bring waste water charges down!

Stop wasting time and tax dollars on bandaid fixes for our roads and services. Extending the plans to build a new arena was a very big waste of time and money. Sooner or later the current building will fall around our ears. A new modern and bigger arena is much needed, especially if you intend to increase visitors to the city. A bigger arena will bring in more relevant music acts, better events and can host a whole lot more than out current building. When built, the current arena could possibly be used to help with the homeless and street drug users that are constantly leaving needles everywhere.

Streamline the decision making process and get on with an innovative and engaging plan for the future.

street crime is disgusting. People are being assaulted and robbed downtown, primarily in the section that everyone talks about as a blight - the bus terminal/ methadone clinic / Tim Hortons / liquor Store block. There seems to be an apathy regarding the situation there, and that in my opinion is simply unacceptable. The situation *is* certainly frustrating, however apathy is not the answer. Many people make effort to take advantage of the initiatives to use public transport while commuting to and from work, and are reminded daily of the state of things - not the crime itself, but the lack of care about it - when they see open crime, prostitution, drug trafficking, assaults, and public intoxication - when they pass through that area. *that* is the image that people are left with when one thinks of sudbury. It's the apathy that is apparent that leaves a 'bad taste' I. Peoples mouths when they consider how the city is. Yes, there has been growth and diversification, there's also been serious failings of the city and services that are supposed to be in place to serve the citizens and protect them.

Sudbury is a great place to raise a family and have a great life. My only feeling is that we aren't getting good value for our tax dollars. The past several years, from our previous mayor to our current mayor, the amount of money spent on studies and consultations is alarming. Ask your frontline people what is needed. The fiasco over animal control, issues with the buses and missing monies, the condition of our roads and bridges, the push for the Maley Drive extension when there is so much we can't manage already, the list goes on and on. I would like to see less red tape for businesses wanting to move to Sudbury and more to encourage small and medium sized businesses to take advantage of our skilled workforce. I don't feel our emergency services are funded adequately and, unfortunately, people don't often appreciate what they do until the services are required on a personal level.

Sudbury is a massive geographic area - very frustrating seeing services moving closer and closer to downtown. Keep local service points - fire, police, libraries/citizen service centers, etc closer to the populations they serve. Sudbury is awesome. We have a good life here and people, generally, can have a lot to be happy about :) Thanks for doing a great job of providing all the facilities, services and rec areas that we need. Except the roads. The roads are a fail - gotta

figure that out.

Support an arena, but keep it downtown

Surveys are great, shows you care about what we think! Thank you

Svp améliorer le service d'autobus...

SVP prenez plus soins de nos routes, surtout en hiver. N'oubliez pas que ce sont des vies précieuses qui utilisent ces chemins et que rien ne peut venir remplacer les vies perdues. Un budget bien balancée n'est pas une bonne excuse pour la mort de nos cocitoyens. Quand une personne meurt, elle ne peut plus payer de taxes (même si ce n'est qu'une fraction des argents dont vous planifiez). Les contracteurs qui ne font pas un bon travail (on a vu souvent des charrues passées avec la pelle levée quand les routes sont pleines de neige et que c'est glissants) ne devraient pas avoir le droit de ravoir des contrats (surtout ceux du sud qui n'ont AUCUNE idée comment c'est dangereux l'hiver sur nos routes). (Et sur ce même point, SVP, changez les règlements pour que les contracteurs qui écrasent et tuent du monde (même si "juste" une), ne puisse pas être sous-contractés - quelle insulte pour la famille de cette dame!) Sudbury est reconnue pour ses routes en démanche (des "patchs" pour "patcher" des "patchs" ce n'est pas une solution efficace et en bout de ligne, j'assume coûteras plus cher que de bien maintenir les routes dès le début).

Svp réparer les routes!

Take a more holistic approach to things look at the bigger picture.

Take care of the bear problem. They are now coming directly on our patios... I've had a mama bear running towards my house as her cubs were up in our trees and we didn't know they were there, and they dropped right in front of us. What a shocker

take care of the people here

Take power out of the hands of staff into hands of elected council. More independent oversight at all levels especially over senior staff. More & better oversight over contracts once they are awarded.

Take the fluoride out of our drinking water, clean house in upper managment

take the train out of the city and let's use that area for tourists proposes

Tax dollars are not "revenue". Stop talking like you're providing a service in which we have a choice to give you our tax dollars. Budgets need to decrease. Wages & Benefits need to come in line with the private sector. Fire/Police is not required on the level it is currently being funded. Reduce that level and you can afford roads that will create land use which should achieve taxes paid. Stop developing in the middle of nowhere. You have cluster economics occuring in Chelmsford, Garson, Hanmer/Valley, fill the in-between areas to make use of the roads serving these areas.

taxes need to be cut other municipalities don't pay the heavy taxes we do this city is too top heavy

Taxpayers are watching how the money is being spent, and the decisions that the current council is making. Council needs to take responsibility for their decisions and make sure they are informed on all of the Agenda items before voting. If they are uncertain, don't vote until the agenda item is clarified.

Thank you for all you do.

Thank you for giving us the opportunity to fill out the survey! Also, please keep in mind the citizens in the outer lying areas are being cut back on numerous things - city bus schedules have been cut back, our taxes go up without our services increasing, outlying schools in the Rainbow School Board are on the chopping block this year as well - please stand up for your small communities as well - it's what makes this city so "Great!!"

Thank you for the opportunity to express my views - does not happen often enough

Thank you for the services you provide

Thank you for undertaking this survey. It's vital that these mechanisms are in place so that citizens have an opportunity to share concerns and to also give pats on the back for your good work. I am proud to call Sudbury home. Our family moved here in 1988 and we have seen many great improvements over the years.

That when you purchase a home and are the second owner and after living in your home for 1.5 years and the city gives you a notice stating you have outstanding permits even though you have already taken out 3 of them and closed them and they tell you that you dint have an occupancy permit for your house and the reason they neglected to tell us every time we went in is that they are disorganized and board and decided to clean up and not to worry we can take the next 10 years to fix the problems. I live how our taxe dollars are being spent on staff that have no clue and that there are not sticker guidelines when building a home and not declaring to purchasers of open permits. The "Greater" cities of Sudbury matter too! Stop the RDSB from closing our local schools and busing our children into Sudbury. We need our local schools for our children, property values, businesses, communities!!!! I suggest closing some of the overabundant number of schools you have in close proximity located in the city and busing the Sudbury children a whole 12 kms per day rather than our outskirt children potentially hours a day! Think of a 4 or 5 year old child being on a bus for 2 hrs each way...how does that make sense? Will buses have washrooms and whom am I supposed to trust to assist my 4 yr old in that case????

The 4 corners intersection is dangerous. I'm surprised no one has been killed there yet (or seriously harmed). After you changed the intersection and made it bigger- it was much worse. It is very hard to safely get out of the 2009 long lake road driveway. You MUST have a turning lane there. There are currently 7 lanes there. When you have to go through the intersection (to go straight through Paris or God forbid you have to turn towards highway 69 and have to cross all the lanes- you literally think you are going to die every time. That is a busy intersection and there's not often a break. At least, if a part of the center lane was made into a center turning lane (it's now the inner turning lane)- it would be safer... We could st least cross in two parts. When it's busy, you're stuck there forever ! It's not safe. There's no place to wait for a clear path in both directions. I've called a few times to discuss. They don't care. Only to say they're not legally responsible if there's an accident because its a private driveway. But it's not private... The public needs to use that entrance all the time- and it wasn't as dangerous until you (the city) added 4 lanes to that intersection!!! If anyone gets hurt there, you have been notified.

The amalgamation of the Greater City of Sudbury is a joke and the worst thing that ever happened to the outer areas.....we pay mor in taxes and receive fewer services

the amalgamation should not have happened. the extension between Notre Dame and Barrydowne and the mega arena should happen sooner rather than later

The bus schedule for valley buses needs to be more flexible. During rush time hours, from 615 am to 945 am and from 215 pm to 545 pm, the valley buses should run every half hours instead of every hour. The School bus consortium is terrible. School buses should be provided for all Children regardless of age and high school students should be provided transportation regardless of what school they choose. I live in Hanmer and my sons are attending St Charles. They have to pay a city bus to go to school. St Charles offers certain programs unlike the schools in the valley. They should be provided transportation. Not to mention they have to wait downtown for 45 minutes to catch the valley bus home. What a terrible environment for them to be in.

The CGS staff culture needs to change drastically to respond to citizens and to develop the city in a progressive way. Currently, it appears that staff do not want to engage us. We have questions or comments and the responses are too often vague and dismissive. The elected council seem to be unable to make things happen because of this. We all see it. We are taxpayers and the staff work for us. They should behave accordingly instead of protecting their desk jobs. The CGS needs to retrain ALL staff in customer service, and start removing people who do not measure up. The red tape and government speak is frustrating. Suggestion: Create a new customer response committee with reps from each department. Things need to be shaken up. Innovate or move on. Staff make excellent salaries and yet seem to work like Soviet union. This has to change. Sudbury Transit management is perhaps the most glaring example of this. Our city falls way behind others when it comes to economic development and innovation because of these internal obstacles. It is frustrating to try to start a new business here when every staff response is a roadblock, instead of support. I would consider leaving for another city if things do not improve. I love Sudbury, but the top heavy, inefficient staffers are in the way. Fix this problem, find a way to respond fast, and we could see it flourish. Stay the way we are, and more of us will leave.

The citizens vote for people they believe to be competent. Stop spending needless money to hire people to make your decisions for you. Money that could be spent to better this city.

The citizens want more from you, but it seems like you keep giving us less. Not just less financially, but less time spent with citizens, not enough of our concerns are heard and dealt with, less time spent as a robot and more time spent as a human (to our concerns).

The city could do a lot better

The city council needs to know that the basic infrastructure has to be maintained before we can proceed with legacy projects like an arts center. What's the point of having such a place when you can only get downtown with a "Hummer" or a helicopter?

The City desperately needs a vision for the future that is exciting and achievable. When you watch the Northern Ontario CTV news there is a sense of progress being made in other cities while Sudbury stagnates. The city has great potential and great people that have great ideas to move things forward. Those people need to come together and make things happen!!

The city needs to consider that not everyone was born here and has had experiences from other cities that could improve the life in Sudbury. Doing what has always been done is not good. This city has not changed in the 15 years we have been here, only more box stores on the Kingsway. New areanas, new performing arts centre, more visible relationships with the university and colleges, connections with and support for schools, maximizing opportunities of the beautiful environment.

The city needs to get their act together FAST

The City needs to stop obsessing with keeping taxes low. To build a great city, funds need to be available for Ec Dev, Planning, Active transportation, etc. An extra \$50 a year in property taxes WILL NOT CAUSE CHAOS FOR FAMILIES as some people would suggest. It may just mean they have to buy a few less frozen pizzas. Think about the future of the City, not just tax rates!

the city needs to wake and deal with the drug issue the homelessness and bad city transit now or it will just get worse same as the lack of inspections required for rentals , most of the rentals that are affordable for most are slum. no one should be living in them no one should be forced to live in mould, with bed bugs mice roaches or in fear of other safety hazards

The City of Greater Sudbury has provided a lot for me: Opportunities, income, a chance to move up in the world; and for that I am grateful. However, I do feel let down in some ways and I would like to have the feeling I did when I first moved here.

The City of Greater Sudbury seems to portray itself as a world-class organization, which it clearly is not. A good example is to drive down Elm street. The road in front of the new school of architecture is something from a third world. The store fronts along some of that stretch haven't had their windows cleaned in years. The city planning people have let Hwy 17 east between Falconbridge Road and Coniston deteriorate into the most ugly collection of businesses. The roads in the Sudbury district are probably the worst in North America for the supposed self appointed stature of the City. I drive all over and have never seen worse in a developed area.

The city really needs to work on clarity and accountablility

The city should be help responsible for any and all damages to vehicles as a result of poor/terrible road conditions. More services for children with special needs should be a priority. Tons of children in the Sudbury area are on extensive waiting lists to be able to have before/after school care. Something should be done so families do no suffer by being unable to obtain jobs due to poor day care/special needs options. Bike lanes are terrible and extremely dangerous in the city as a result of narrow roads and busy traffic (more awareness of bikers needed, and better/longer bike lanes leading from residential areas (not just on a few busy streets like Paris/Regent). I am afraid to ride my bike due to many close calls with traffic, and people I know being stopped by police for riding on sidewalk. Ease up on parking fines for Laurentian Students (students who have parking passes and no spots to park will make their own tucked to the side and then are ticketed.) The city should not be in the business of long term care. It is costing the tax payer far too much subsidizing Pioneer Manor. The Manor should be managed by a company/organization in the business of providing long term care. The city should pay more attention to the return on their investments. If you spend 100k on a new program, we should really pay attention to the benefit we are getting for that money and not just implement it because we have the budget. We should also do a better job of prioritizing the most important projects we want to complete.

and we had paid a plumber over \$500 to come in and unplug our pipes when it was the The city used a contractor to clean out the sewer pipes all over Lively and when they got to our yard city's fault and we feel that we should be reimbursed for the amount we paid for the plumber because we didn't know it was the city that had forgotten to open up the hole and we had the plumber in just the day before we called the city because the plumber told us that if the problem returned then it was the city's fault and it ended up that the city had forgotten to open up the pipes in our backyard. We are still waiting for compensation.

The cost of water and waste water treatment is getting out of hand. come up with a long term cheaper solution that gouging home owners.

The council seems to spend a lot of money hiring consultants for studies in order to make decisions. They need to trust their staff more when it comes to making decisions.

the downtown can be an awesome and safe place for entertainment and family outings- although its not ready for us

The Greater Sudbury Police need to be held accountable for their lack of knowledge of Laws, and should not go to homeowners and try to force them to share their property with the neighbours when their is a clear set of property markers. The Police/Bylaw should uphold Noise Bylaws especially when a new baby and mother are involved, but also at anytime. And they should be capable of doing there own investigation about the noise and not expecting a civilian do their job for them. Bylaw should do more than send out useless letters to people breaking the noise Bylaws especially in little towns were the houses almost touch. This years lack of snow removal should not see my front yard piled with a snow bank so high that I cannot see out of my picture window. Or having me or my husband miss work because someone has to shovel us out. If we cant get to work we cant pay the city taxes something to thing about for the future. I am soon going in for my fall maintenance on my vehicle and if my bill is over \$1500.00 for the same parts I replaced last fall I am encouraging others to join me in Suing the city for the insane repair bills. The roads weren't always this bad, but they seem to get worse and worse with every half section the city fixes with the quick fixes you tend to use. The pothole patrol is a complete waist of money and time those guys bearly fill holes and just drive around pretending to do a job much like the snow plow guys who I intend on video taping this year doing nothing with the blade down. Much like my parents I will be leaving my hometown this place has nothing for anyone and its only concern is building new roads to make useless shortcuts, building a new arena you wont ever fill because 99% of the city would rather travel to a real city to go to a concert for the outrageous ticket prices we pay here because we don't have enough people for ticket sales like a bigger city does. This city just loves to waist money on nothing in my opinion, and I assume it's because not one of the city officals had to work for it. this city has nothing and will continue to have nothing unless people speak up more.

The list of important services omitted animal "control." (I would like to see a broader umbrella of "animal welfare" not just "control"). (1) I understand that animal bylaws are being revised and I would greatly appreciate the opportunity to provide feedback on the new proposed laws. (2) CGS needs to step up with a humane bear management program - given the geography of the City, the bear "problem" (human problem with bears) will not go away. The city needs its own black bear expert to provide humane effective support for improving human-bear interactions and resolving problem encounters.

are rude and unprofessional

the mayor should retire he's done a crappy job

The

The money given to 'The Amazing Race' was a colossal waste. That was shameful. I have brown water and I am told that there is nothing that can be done about it. The water line is at a dead end near my house. The new mayor and council have done a good job getting rid of certain staff and management but more needs to be done. There is still side deals and corruption going on within the city and it is very frustrating seeing as we pay high taxes

The one thing that needs to be changed is the snow removal. Our street is a bus route and it got plowed about 4 to five times last winter. The road was just disgraceful, people getting stuck in the middle of the road and also the city bus had a hard time driving on are street because of the icy conditions of our road and because there was no sand or salt. The children had a lots of snow days because the side roads were to terrible to drive on. This situation needs serious attention

The park in Garson, Beech Street and Birch Lane... Someone needs to stop the new homeowners on the corner of Birch Lane from driving thru the park and parking all their 5 vehicles on the park property. Also all the atvs and dirt bikes should be prevented from driving thru. Someone is going to get hurt! Kids are dodging the motorized vehicles!

THE PEOPLE OF SUDBURY AND THE PEOPLE ON STAFF WORKING FOR THE CITY SHOULD BE HAPPY PEOPLE BUT THEY MUST STOP THE NEGATIVITY IN THE CITY YOU CAN CUT LIKE BUTTER

The people in charge of Sudbury affairs, are not at all visionary. Too much emphasis on what everything costs, rather than looking at what would bring income to the area, even if it might not be in the near future. Know property taxes are always a problem, but maybe savings can be made in some other areas. Almost too many decisions are handed to the public, and one wonders why they were elected.

The population of the city will probably not grow much in the future and we have to slow down the urban sprawl so we can reduce our infrastructure. There is a lot of old stock housing in the central part of the city and we need some sort of incentive to get people to upgrade or retrofit their homes. This would be a good project for students at the School of Architecture.

The property taxes are too high.

The reception at 311 is a waste of time; the phone calls need to be directed back to the individual departments where employees know exactly what is going on in that department and can answer the publics' calls properly - many times I have called - I know what needs to be done - and often the operators at 311 talk very condecendingly to me thinking I know nothing...and because they have to be bilingual (French and English - not true for information or for services - and bilingual) this is more important in this position than knowing the workings of the city and the correct answers...

The rising taxes have to stop, we must find way to save dollars without cutting programs. One suggestion would be a wage freeze for non unionized staff.

The roads are so bad that I hate to drive in Sudbury.

The roads are terrible. The downtown is sketchy. Too many drugies and drunks. No limit for dogs is a backwards move.

The roads seem to be poorly constructed to begin with as they deteriorate quickly after they were built. A serious bike path initiative would help make the city more attractive - it is currently dangerous to cycle in the city. Planning for higher density neighbourhoods and infill housing would help with the tax base. The City needs to do more to encourage people to move to Sudbury as our population seems stagnant. We need to build on the success of Laurentian University to diversify, while also promoting ourselves as a mining technology centre. Love living here, but it could be much better.

The second I have a job available outside of Sudbury, I am taking it. There's no future here for the young.

The smaller outlining communities need attention as well. Although the roads are awful in most locations, I do see progress to fix them but in the smaller communities not so much.

The so-called traffic calming measures that we built are just plain dangerous to cyclists! The

forcing cyclists INTO traffic was a reasonable way to Calm Traffic? I am still extremely angry about that and would love to see some correction of the streets where this was done BEFORE some poor cyclist gets killed. The social services sector has a number of very jaded ...maybe over loaded case workers ... and the treatment of citizens in need is disgusting and needs to be addressed. The judgement and lack of empathy in many situations I have found myself in

has not only shocked me it has appalled me and I will advocate for others who find themselves in need.

The Sudbury transit schedule is archaic. It does not reflect a community in which people from every socioeconomic class and work schedule and location may have need to access it daily. If we want to encourage the use of this system, we need to realize that not everyone lives in the New Sudbury corridor or works from 9am to 5pm.

The transit is expensive and unreliable. The drivers are also terrifying here. Glad to see you stick to your guns about reducing the amount of garbage pickup!!

The transit system needs to be revised. We pay the same dark as Toronto.

The tunnel between downtown and Riverside Drive really needs more supervision. It has been greatly noticed the improved security at the transit terminal, tim hortons, and Icbo downtown but this tunnel is extremely dangerous to walk through at all hours of the day but especially nighttime. I think security or police need to have a strong presence there. Yes I know there are cameras but a camera is not going to help you in a moment of need. The website needs improving. It's unpleasant and very hard to navigate, job postings are indirect and hard to understand. The city always seems to try and quick-fix everything, not thinking about the long term. Ex. roads and subdivisions. They seem to be put wherever they can fit. Another example - the rebuilt amphitheatre. What a terrible use of space. Also at this point, I don't care where the new arena is built...but plans need to start going forward.

There appears to be a more cooperative atmosphere wth the changes in council members since the last election.

There are tough decisions to be made - once council decides, we have to stay committed to the path chosen and not lose focus. There are competing interests that complicate things and it's easy to become distracted from the vision. THERE ARE WAY TOO MANY PEOPLE WORKING FOR THE CITY - I WORK AND I HAVE ONE, TWO, THREE, FOUR, FIVE, SIX, SEVEN, EIGHT YEP AT LEAST 8 BOSSES.... LIKE WTF BY THE TIME I GET MY ORDERS MONTHS HAVE WENT BY AND THE CITIZENS ARE UPSET...GET RID OF SOME OF THE MIDDLE MAN.

There has to be a better way to build/fix/repair with the roads!!!

There is not much for youth initiatives or children between 16-20. The skateboard park was an excellent initiative by a group but is forgotten by the city. In places like Halifax the city incorporates the skateboarding, a park and other activities to encourage not discourage by forgetting or putting it aside, having a place with no access to washrooms. Think without a box for once about the youth - free land that was once a playground is taken up by houses - what do you expect them to do?.

There should be a noise by-law that would address all facets of noise, especially after 11 p.m. It's ridiculous to expect people to be out in a residential area running around with their snowmobiles after 11 p.m. NO WE ARE NOT WHINERS. There was no mention of mental health in the survey or people with disabilities. The snow banks need to be cut down more often and trees or bushes trimmed when either is obstructing traffics view. they are trying which is good to see, transparency is important. please work for the greater good of the entire city not just individual wants

They need to get together and get things done without adding to taxes... TAXES ridiculous for a city this size... how do they want anyone to own their homes some taxes with no sewer services over \$7000.00 a year... really not necessary. Things need to change, plowing roads need to change, i would like to take a job starting at 7am but can't because the buses i need don't run at that time. Bussing needs to change, based on what people want, not when they swipe their pass. Snow plowing needs to change, bus routes need to be a priority and to have your operators tell well they have 24 hours to plow, when i am discussing a bus route - seriously change needs to take place. The cost to take your children on the bus is astronomical. But yet we want to give seniors more free rides, When the parent also has to pay, why charge \$2.00 + for a kid. And have the bus drivers stop bitching at parents that have tall children. Honestly - so much needs to change. this city and its councellors are acting and treating Sudbury like an old lady slow and senile. Lets get some life and then maybe we wouldn't be flocking to S. Ontario for retirement and services.

This city forgets it is a city, and a vibrant, engaging, amazing place. I wish that council and city staff would stop acting and making small town decisions. Stop the small time internal nepotism and corruption (audit, transit money etc) get in managers and directors that can create a vision AND execute it. Stop the waffling on city infrastructure (arena and proper conference centre), proper infrastructure maintenence (get a proper WMS already to stop the incessant tearing up our roads multiple times) and plan with a purpose.

This city has a wealth of entrepreneurs and highly talented folks who have a vested interest in this city becoming dynamic. When we go outside of the city for consultants please explain why these consultants can tell us what we need to do when our own folks can't. Even an explanation goes a long way to satisfy those who won't ever spend money to get better. We have not one but two organizations that want to improve downtown but the amount of time set aside for meetings is far to low. 36 hours per year. Embrace Rob Gregorini and Mr. Zulich to get the town humming again.

This city is circling the drain and on the way out.

This city sucks when it comes to taking care of the out laying areas!!!

This community could be great if we all worked together

this council, even though we had high hopes last election is dysfunctional and be happy to see changes in next election

2016 Greater Sudbury Citizen Satisfaction Survey (Online)

who designed these things needs to be fired. What could possibly have been going through the mind of this person or people who decided that

This is a great city with beautiful natural resources, stop unnecessary unfettered growth and new housing development, when the population is stagnant and focus on how we can capitalize our natural resources without destroying those resources or impacting the environment. Growth and sprawl at any cost is not what I think the priority should be.

This is a wonderful city to live in, but it could be so much better and the City has a big role to play in that. The dividends of investing in talented individuals and change-makers can be seen in organizations across Greater Sudbury (LU being the most recent example). It's time the city took a similar approach and make the same investment.

This is an incredible place to live. I moved here for work 9 years ago and stayed. It is easier for people to get a head and have a high quality of life here. Keep the city vibrant, progressive, and on the edge of greatness, that will keep people here and attract others.

This is not a friendly city for newcomers. Road conditions, city layout, and lack of law enforcement (especially punishments for impaired driving) are main concerns. There is not an overall focus on growth and development, so this city is very stagnant.

This Is one of the worst cities in Canada and I've lived in quite a few. Maybe we should have better investment mental health cause our mental health infrastructure is the worst i've seen it.

This survey is a good initiative and I appreciate that it is promoted and available online. However, I look to our elected officials to be visionaries that shepherd our city into the future. Yes, the garbage needs to get collected and roads need to be repaired but don't focus too much energy on those day-to-day initiatives (empower your staff to take care of them). Think big and drive progress relentlessly!

Time to build for the future, don't continue to bring down this city as if we keep going will be a Large Elliot Lake, retirement community.

Time to try and keep the young people who are graduating college to stay here byt making Sudbury a more attractive place to live. Out of all my high school friends, a handful remained and everyone else left the city for good. Soon this city will be filled with retirees and welfare recipients...if that's not the care already.

Times they are a changing they need to keep up with the changes to be successful & keep there jobs. Lots of the young have left the city since I moved here in 2000, why, cause there is nothing to do for them. What year was the Sudbury built? When? Give your head a shake need to get a plan on a new one, lots of talk no action reminds me of the Maley extension

To improve what we have and then get more services/activities. Otherwise, this city will be abandoned by future generations.

Too many arenas. Families can no longer afford this luxury. If families want ice time, they should volunteer at their local playgrounds and manage the rinks for their children and personal recreation. The city is spending too much money on too few people. If we want it, we must get out and volunteer time to create those opportunities and not rely on taxes to provide it. Too much focus on libraries. Children have computers and e- readers. Poor children should be provided with computers from the savings from fewer libraries. Arts and culture should be supported by those benefitting the most vs. the local tax payer. We must get our spending under control!

Too many overpaid bureaucrats.

Too much time, money, and opportunity is wasted trying to please everyone. The City should be able to make important decisions for the growth and development of the city and stand by these decisions, especially when private partnerships are available which would skyrocket growth and development. Driving through City administered construction projects it is blatantly obvious that Construction specifications are ignored by contractors and inspection staff. The City needs to better train inspectors and ensure that projects are being constructed per the applicable specifications. City should also apply and enforce completion dates and liquidated damages to City contracts. Many sites seem to be left stagnant in prime construction months and are left to be completed / paved when temperatures / conditions are not acceptable which leads to a failing product.

Tourism info has to be more available to visitors. Example, this summer I met two carloads of Quebecois who were pulled up on Durham Street looking at maps of the city. I offered to help. They asked where the tourism office was; I had to think a while before I directed them to city hall. I hope that was the correct location! However, city hall is only open during business hours so what do visitors do on a weekend? I have visited France several times; each time I'm impressed that each town of maybe 10,000 pop. has a very visible and very central tourist office. There is good signage to the office, it's open 7 days a week, and many services, including ticketing to local attractions, are available.

Transit is TERRIBLE for outskirt towns. Trying to get to class on time from Garson is impossible. The bus doesn't even go downtown. I'm late for everything because of transit. Please try to make it better - if the bus isn't even going to go downtown, it should at least come every hour.

Transit=disappointing Snow removal=I missed 2 days of work last winter and 1 the winter before that because of snow. That should never have happened. Taxes=so high. I'm not sure why since I have seen very little changes to how capreol has been treated since agreeing to become part of Sudbury. Police=where?

Treat employees better..Thank you for cleaning up some upper management issue. Keep going many more to go. Consider elderly and physically challenged individuals in all decisions...especially during winter months and accessibility. All plows should drop their blade to clean driveways that they dump a lot of snow that is more than other driveways such as the first driveway after a corner that a plow will widen then drop in the first driveway. It's citizen care, respect and consideration.

Try to do a better job for accountability of the money that is spent within the City of Sudbury paid for the tax payers. What we spend on fire services considering what they make per hour for what we get is ridiculous half the city is volunteer for a quarter of the cost. Our police force is enormous for this size of City couple that with the rate of crime in Sudbury it's absolutely ludicrous. While these services are crucial the Exorbitant amount of money we spend on these services does not match what we are getting

Try working for low income Sudberian instead of looking to pocket money or your going to loose all your citizens. We only have so much money to live on remember that

Use your staff to help make decisions. It appears morale is very poor which eventually will affect service that they provide. Also council from the mayor down appears to be indecisive with little vision for the future. The new sports/event centre should not be downtown, unless they can free up some of the railway lands

Valley East is the hub of growth within Greater Sudbury yet is not considered by the majority of citizens as accessible to them. It would behoove the counsel and mayor elect to look at where growth is occurring within the city and where there is abundant land for building and parking when planning the placement of the new arena facilities. The Valley is only fifteen minutes from New Sudbury and from Lasalle Blvd and should be considered as a contender for placement of this multiuse multimillion dollar development. Build it and they will come.

Very important to provide transportation to all people. Housing is another important area especially seniors. Road Maintenance not year after year... need to use better materials. Infrastructure the pipes, roads culverts and bridges need to continue, we are an old city and these things are deteriorating

Very impressed on the Leisure Services department! There are many activities for families to do in this great city!

Volunteer Fire Fighting practices need to be reviewed and made much much better or give us a bigger break on our taxes cause where I live, if I have a fire, im screwed.

Waiting too long for change. We keep paying for consultants. You have to spend money to get a return.

Wake up listen to the people and stop putting decisions off than need to be made. Stay away from P 3s and let your engineering staff handle work instead of using consultants. Seem to me there is no reason for engineers if your not going to use there education ! Aame with the other professionals we hire. The rank and file use there knowledge and provincial licences for the benefit of the people who employ them what does the management not do the same thing?

Wake up, start looking at what other communities are doing. Follow that lead instead of hiring consultants. DO YOUR JOBS THAT WOULD HELP.

Water and taxes are way too high. You get penalized for having a nice house and upgrading it. Permits are too high that is why most people don't get them when they renovate their house. Inspector tells us we need an electrical plug at the back door, we put it in and when he comes back he says he was wrong and we didn't need to do that.

We appear to be on the right track politically in the public's eye, although is same happening inside City Hall? Perception, its hard to get anything done and it may have gone for bad to worse. There are numerous rules and situations that are not making things any easier. Citizens have expectations and require a certain level of customer services. Some may feel their city is letting them down. We are looking for help and support from city services not to have a rule book thrown at us and babysat. i.e. No Retry Policy at Sudbury Arena for our safety, yet there are no other safety precautions such as security scanners or cash only sales at canteens when everyone is using mobile and plastic.

We are doing what we can to get by in Sudbury but are hoping to move out of the City as soon as it is feasible.

WE ARE ON A PATH TO EXCESSIVE SPENDING ON ARTS AND ENTERTAINMENT WHICH SHOULD BE HANDLED BY THE PRIVATE SECTOR. WE CERTAINLY LACK IN ROAD MAINTENANCE. TOO MANY RESTRICTIONS ON BUILDING PERMITS. ALL LARGE DOGS SHOULD BE MUZZLED WHEN OUTDOORS.

We are way behind the times regarding alternative transportation and cycling infrastructure. We have minimal bike lanes and too much traffic. Providing a safe environment for cyclists would allow more people to get around without their cars, would improve the health of our citizens, would help unclog our main thoroughfares and will address the stigma that currently exists around cycling in Sudbury. Please try and and control the urban sprawl that is happening in our city. It has killed our downtown and has weakened many other neighbourhoods as well. This sprawl dilutes our urban density which makes infrastructure costs grow as we spread further and further out and reduces the efficiency of our municipal services. If the new True North Strong Centre project gets the green light, I will be packing up my bags and leaving town as it will be the last nail in the downtown's coffin and will propel urban sprawl even worse than it is now. We are at a critical branch point where we can fix the planning mistakes of the past and improve our city immensely over the new few decades. If sprawl continues as is, all areas of town will begin to suffer as our population is not increasing to reflect the sprawl.

we can be so much better -- we need to raise the bar and not inflate our egos with the small improvements

We can do better for future generation.

We can do better.

We desperately need a new entertainment venue. Taxes need to stop increasing as it doesn't appear any services are increasing. Lets stop building new roads until we fix the ones we currently have. Perhaps find new ways for the roads to be repaired so they stop falling apart so easily? Allow a private company to build a new arena to avoid going into debt.

We do not need to be bigger to be bettter.

We do not need to spend our hard earned tax dollars on a consultant to tell us were to put a new hockey arena. We have people ready to build and provide land. Fire the council people who keep rejecting on moving forward on this issue. It's been 10 years, get with it.

We have a long way to go....let's try to keep our kids here!

We have a ton of lakes and a lot of trails (they should be marked better) However I dont feel like there is much aside from that. Our transit is sub par, our roads are horrible, we dont seem to have much to do aside from an old go kart track, mini golf, movie theater.....My taxes go up every year, my bills go up every year....and I still dont see any improvements that affect me....

We have to put more time and money into taking care of the animals in Sudbury. Free or inexpensive spay/neuter programs. More funding for rescue groups.

We live in a beautiful city... As a mother of a Laurentian student and a working in the mines, we need to think how can our city grow as our aging population is on the rise, not enough housing for them and the children of aging parents will be left to take care of them and there is not enough being done as the un-employment rate is at a high... We truly have to think innovation, what will keep our young generation here to build a future in Greater Sudbury.

We lived in Timmins for 35 years but moved back to Sudbury a year ago. It would be nice to have a calendar of events sent to mailboxes regarding what there is to do in Sudbury (special events, etc.), perhaps every three or four months. The southend sends one around every once in a while, but it's not consistent. When I have received it (a couple of times) I've really enjoyed it and actually did attend some of the events.

We love our town, we just want to enjoy it so please put the time/money/effort into the things that daily life require. Roads, the ability to get around quickly, safely and affordable, help us stay here by providing job opportunities and if there's anything that can be done abou skyrocketing prices on rent and homes, that'd be great. I don't want to leave this town, my home, but if I can't afford to stay then I must leave.

We moved here in 1994 (AND not because I wanted to); I would have preferred anywhere else than here. BUT would not leave here now (until I need better health care) as I have made wonderful friends.

We moved here recently and we find it very difficult as a newcomer to meet people when local activities are not listed anywhere. We see a few posters here and there sometimes and have to search on the internet and all you see is porketa bingo on Saturdays (which does not interest us) A calendar of ALL local activities would be appreciated to be included in the community.

We moved here three years ago from Southern Ontario. Everything is more expensive here...housing, food, taxes, water! Enough to make me reconsider returning South. Why?

We moved to Valley East in 1994, before being amalgamated. Since amalgamation there has been a noticeable change in the level of services in Valley East. Winter road maintenance has especially declined. We have noticed beautiful biking paths in Sudbury proper but out here we continue to risk our lives to travel from Blezzard Valley into Val Caron on foot or by bike. Please keep in mind our highways have double trailer transports running back and forth as well. Perhaps this isn't top priority for everyone but you asked!

We need a better transit system from the Valley to town. Students shouldn't have to wait hours at a bus depot to wait for a ride home. Between working, attending school and studying, this is a waste of precious time. Also, I don't agree with the fact that someone on Ontario Works can have a bus pass half the price and my daughter who is attending college with a student loan has to pay full price. She more broke than someone on welfare as she has debt due to school.

We need a low-cost spay/neuter clinic for CGS residents living with low income to reduce stray animal population.

We need a recreational center where you can go to work out, swim, play, arts and a huge arena. I believe out roads are destroying our vehicles and in the winter if plows come by and close our driveways up they should have someone remove tge snow blocking the driveways the way they do in Toronto.

We need a world class entertainment center, with plenty of parking.. downtown cannot sustain this.. As well I hate going downtown especially in the evening when you take your own life in your hands.. we need and deserve value for our tax dollar. i believe we pay far too much and receive far to little.

We need better recycle services. If we are going to one bag of trash then we need way better recycling. There are smaller munixipalities that take a lot more doe recycle including cat litter and dog waste (compostable in Yarmouth). And eaae aee about these people who think it's ok to shoot bears in the city. I don't want to get shot or my son or another bear. More bear education because these things don't deserve this and I am tires od being afraid to walk around new audbury at night.

we need change for this city to grow

we need earlier buses. I work at 6am and have to get a ride every day to work

We need infrastructure in the form of updated pool facilities - we don't need another arena...

we need jobs for the youth that leave town to go to school and never move back because there are no jobs here. We need industry to attract people to move here the population is dying off when it should be growing. in 1994 the population was around 165,000 and now today its around 158,000.

WE NEED MORE HOMELESS SHELTERS WE NEED SAFE INJECTION SITES WE NEED BIKE LANES WE NEED BETTER PUBLIC TRANSPORTATION TAX THE MINING COMPANIES FOR USING OUR PUBLIC STREETS

We need more multiuse recreational facilities and multi pad arenas. As a hockey mom I've travelled all over Ontario and we have by far some of the saddest rinks. For example, Sault Ste Marie has a double rink, with a pool and a gym. Neemarket has the Magna Center with four rinks and a pool and gym. We need something like that.

We need more primary roads Upgrade rejuvenate the downtown

We need more Senior Housing since the Baby boomers have now reach that phase of their life

We need more service in the outer areas of the city not hing closing on use like arenas and we need programs for the youth in these communitees

We need more shelters from the rain on bus routes, I work at Silver City and when it rains even though I have an umbrella I get wet because it is windy and I can't afford to get sick. We need shelters on Bancroft road. Thank you.

We need more venues for entertainment, our youth are bored with this city. They have money to spend and nowhere to spend it other than go to the movies and hang out at the mall. They've been to science north and dynamic earth many times through school trips and other means, they get bored of that after a while. We need indoor skateparks, waterslides, amusement park type venues. Our youth will tell you that there's nothing for them to do in Sudbury, and a pocket full of cash to spend on nothing. This city is only good for the older generation, our youth want to leave, we will end up being an Elliot Lake type of city if we don't attract youth here to stay and raise families. We need to get rid of the red tape for such venues and just let investors and entrepreneurs build entertainment venues to bring tourist dollars to town and create jobs. Example: the waterslides in chelmsford, should have let him build it.

We need to allocate funds towards youth activities. Why are we supporting a french only activities and future buildings (art museum)? Why was the St Joseph Hospital not turned back into Bell park? Road contracts are given to companies that conduct shoddy workmanship and given to them again time and time again? Why are transport companies not taxed extra or tolled for using our roads but instead tax payers pay for the repairs? Vale is allowed to pollute and use smoking mirrors to try to fool the public that they have cleaned up their act when in fact it's just as bad as years ago.

We need to be more flexible to allow for festivals. There shouldn't be a fee to enter the festival. There are festivals in the states that run entire weekends throughout small towns. Sudbury should promote these types of festivals. \$\$\$

We need to be progressive as a community if we want to grow and sustain a strong vibrant diverse population.

We need to do better Better roads Better programs More jobs Access to programs and education

We need to find more employment for our youth, university and college graduates so they stay in Sudbury. The city needs to ensure road contractors are actually do the road work properly so it Dooley have to be redone every 3rd year. we need to focus on bringing jobs to this city and to bring attractions to draw more people here year round

We need to invest in our children's future by establishing large businesses such as manufacturing. Travel the world to get someone here (Large Business) and implement a future.

We need to make life here easier and cheaper, not worse. Make more decisions that will please people.

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We need to remove the train from downtown, this I know would make people angry but you know how much time is lost waiting the train pass every cross with the avenues just add the amount of cars and the average of people waiting and multiply this for the minimum wage and check the schedules of trains crossing over and you will see that it will be more than the cost of removing the train not adding the fuel wasted and the delays and such we can make a turism channel for boats at the area bringing the water from Ramsey lake if you want I can explain you my project in there

We need to stop trying to be the Toronto of the north. It's a poor strategy that results in inefficient planning and decisions made in the name of profit for a few, under the guise of helping many. Corporate greed and nepatism for a certain few is leaving the city at a disadvantage and making unsound financial decisions for temporary and unsustainable gains.

We need to trust & respect our leadership, be involved & get excited in a plan & work for it. Sudburians are intelligent, knowledgable, hard working people, & compassionate, creative & driven when given a cause to come together. Don't set up public meetings on lg issues for input when decisions were made months ago. Stop wrangling like 4 yr olds on a playground at council meetings. All of this matters in our perception & pride in our city & officials.

we need way more childrens entertainment it would be nice to see i.e. The Wiggles coming to Sudbury instead of having to drive to north bay or Toronto, also Sudbury Wolves games whilst we realize that the costs to run an arena are substantial you seem to have forgotten that the wolves are a junior hockey team and at a cost of \$26 for an adult for a family of four to watch a game they're looking at \$100 people just don't have that kind of money for family entertainment and I've noticed a severe drop in attendance surely you must realize that the cost has something to do with it

We needs motorsports and licensed events in rural areas of gs

We really need a crosswalk on second Ave at Scarlett, its almost impossible to cross the street at times. Drivers dont signal so you dont know if it is safe to cross. Bus schedules other than the barrydowne are not accessible enough. Sunday bus schedule needs to be improved, having to wait an hour or more for a bus makes people not want to use the service.

We really need to look into the new road from Notre-Dame Hanmer to Barrydowne in Sudbury lets not wait for more people die or badly injured in accidents on RR80. And this will help with load of traffic on both sides RR 80 and Radar rd. The longer you wait to more expensive it will be. Also the speed of our cars in the region is crazy, we need to do something especially on RR80/..reducing the speed is not the answer, more police.

We truly miss the services and sense of community and belonging we had before amalgamating with the Greater City of Sudbury

We vote for change and it never happens. We are promised change and it becomes a debate. We need to grow our city to its once great glory. I was proud to live here. Let change happen. It's painful and it's hard but good things are We waist so much money trying to fix things that are of little interest to the general, tax paying population. Councillors need to let people who are trying hard to make Sudbury a better place do it! Let's not forget that we are a hockey community and that hockey is a very important part of our city.

Well, the next time council is discussing where they want to "build" a new arts center or whatever, consider the fact that thanks to the Rainbow school board, there's going to be a LOT of empty buildings, so save the taxpayers some money and look into utilising these soon to be eyesores!!!

We've got to spend money to make money! Improve the service and they will come! Areas of requiring improvements are: Sudbury transit (better Sunday bus schedule, more services in the out skirt) Sudbury housing (start housing the homeless, more housing units are needed, use proper chemicals for infestation treatment) Revamp downtown sudbury (multi use center needs to be built downtown, get rid of LCBO and Tim Hortons and then expand transit terminal to how it originally was thought it to be in 1996) A French language university would be nice

We've worked hard to be able to remain in this city. I wish it was easier for me to get around without owning vehicle, either by bus or bike, but now that I'm so close to downtown and it's not snowing yet I'm managing ok. I'm disabled and can't rely on cleared walkways in the winter. :(

What is tax hike I can expect resulting from borrowing 100 million or more. When your announcing all this spending why not include how you will repay this money and what tax hike to expect.

What is the use of owning a home if we have no more rights in our yard? Why don't apartment dwellers pays taxes for schools and roads when they use them too along with all other services we pay for? When a person makes a complaint to the by law officers, a follow up should be done, stating what the by law person did or didn't do.i made several complaints and never once did to the by law person come back and talk to me. So I'm left thinking he did nothing because my issues are still happening. I feel like the person with the business and money wins and people like me get push aside. FYI I'm not the only one complaining about my issue, I have with the bylaw person or people in charge. They never get back to you

When construction on our roads is initiated by the city, it should be specified that from 8am-9am and again from 4pm-5pm (ie during rush hour) that road repairs should cease so as to not affect commuters. Also, there is not enough law enforcement for speeders in McCrea Hts and on Falconbridge Road during the time when school lets out. Too many drivers run the red lights and go 20-30kms over the posted limit.

When fixing the roads do more then patch the same roads over and over. I work retail and the best part of Sudbury was the store hours. I work at Walmart and their is no need to be open but big box store are going to be open as much as allowed so bvlaws work.

When people make a complaint to the Bi-Law office they should return your call. I got a message and tried to retiurn the call several times however never got a call back. The issue is still there however I am tired of calling to get it taken care of by the city.

When planning and considering new bylaws, take a look at how other cities do things and see whats works and what doesn't...

When Valley East was not a part of Greater City of Sudbury, in my opinion, we had better services than we do now.

When we call in and leave are asked to leave a message and never get a return call....Call again get the same thing. NO RESPONCE

When will the citizens of the outlying areas get our vote to separate from the City? I'm still waiting on a referendum. They stole the casino money from Rayside Balfour, raided our savings and have given us NOTHING in return. You can't even bicycle to the neighbouring town without getting driven off the road. Southview gets redone three times, and minnow lake gets bike lanes but we get nothing. The city allows a motorcross park to happen and then pulls the zoning out from under him after the invests a bunch of money. Where are people supposed to play with their toys? THAT'S WHY WE LIVE UP HERE, AND NOT TORONTO. The Province has downloaded mercilessly on municipalities. It is well past time that we upload or offload tasks we do not need to be in the business of. Pioneer Manor has to go. What the hell is the city doing taking over animal services when their own consultant says it will be more expensive. The new, Sudbury arena, if that project goes ahead, needs to stay downtown, or another equidistant area. Putting it at the end of the Kingsways 40+ minutes away from ward 3 is unacceptable for something that will be a community events magnet. People should be allowed to have as many pets as they can responsibly care for. Somebody on two acres of land can easily accommodate more than two dogs. I understand why this might not be desirable downtown, but it feels like all of the laws are geared towards downtown Sudbury, with no allowances

Where can I find information to help with projects/planning?

Where can't find information to help with projects/planning. Who runs this city? the senior staff or the counciliors the answer would be really surprising I know we live in a democracy but we did not elect the overpayed senior staffers they only say what is PC and never tell the whole truth Why are the Taxes sooooooo High (highest in the province/country - yet the cite offers less and some of us we don't receive the same services as our counter parts living in the City it self - it's ridiculous!!!!!!!!

Why can't council make a decision on ANYTHING without it going on for years! How many committees are needed for a decision to be made!

why bave you not done anything about the co. that sold us inferior asphalt? Why is LaSalle breaking up many many years before it's useful life expectancy? Why are buses running on street with hardly anyone in them? Why am I paying twice what taxpayers in Arizona pay for water! Why has Maley Dr cost gone from \$38MM to what \$128MM in 8 years?

Why haven's you considered the area just north of Lasalle Boulevard or across from Terry Fox field for the new arena. There is a lot of open land there which would allow for parking, and it would be easily accessible as it is served by major roads. The Kingway is already way too congested with traffic and a nightmare to drive. And downtown offers no parking. Sudbury already made a mistake with their choice for Health Science North which is landlocked with limited parking. Let's not repeat the same mistake by putting the arena in an area with limited space.

Why is it taking so long to get new arena??? Should have road construction at night.. With the amount of taxes we pay we should have nicer roads..

Why is it that city workers can destroy my lawn and hedge and take a year to only fix part of it? I had to call numerous times over several months only to be told there were no progress notes on file but workers had been on my property wasting time on several occasions. Very suspicious for no documentation on file. Now I have a destroyed hedge the city won't fix. Not impressed.

why???? they don't listen anyway. with mayor Bigger it's his way or the highway, thought Rodrigez was bad with his bus driving but Bigger is worst of all

with mining employing less ... more larger non mining companies are needed

with the arena and motorsport park in the news, its my strong believe that these 2 things can put Sudbury back on the map, we are looking to solve the stunt driving issue we have but yet we are not coming up with an solution to it other than saying it illigal, if we provide an area where people can go and try cars such as a race track then it will kill 2 birds at the same time, 1 remove people from racing on the streets, 2 generate a new family attraction that will help out small buisnesses such as speed and custom shops, hotels, resterants and etc

Work together.keep the goes in the box. Work for the people. Above all mayor bigger work with your councillors. They do have good ideas. Keep an open mind. And move all. Remember greater Sudbury consists of the outlining areas. Coniston, Chelmsford, Garson. Hamner etc. Not just the old Sudbury. You seem to forget us, even with snow plowing.we won't go there.

Worst designed layout for a city I have ever lived in. No consideration given to Urban planning Lack of Trails sidewalks and Paved shoulders in the city make it difficult for travel by another means but automobiles, overcrowding or roads making people impolite, impatient and agressive. y

Would appreciate less red tape at permit office, for our particular case seemed to always be referred to different departments. City staff were always very pleasant. Would appreciate knowing whose responsibility is it for nuisance bears. Would it be possible to have an annual town hall meeting with only the Councillor of each area for the purpose of updating and receive input from his/her constituent in a positive and constructive manner?

Would like to see better transit service along with one conference arena or build one across from terry fox which is more central to all communities. Not just certain areas

Would like to see the mayor and the city Council work cohesively as a group to improve city services as well as plans for the future... I hate reading in the paper that there is a fight among counsellors about simple things..that infighting impedes the growth of the city... Start listening to the residents and move the city forward...let's get the new arena fast tracked so that we can attract events and more money to the city.

Would love to see more diverse entertainment come to the sudbury arena and amphitheater, especially of the music kind. Bring in some good canadian bands like Metric, the weekend, Grimes, Neverending White Lights, Dragonette, Arcade Fire. People like myself will pay for good entertainment.

You have a huge influx of adults with Autism who have next to no services available to them. We need more programing for them. Sudbury has a large autism community that deserves to be heard on this. Closures of schools with the Rainbow District School Board will have a huge negative impact on outer lining communities. School bus travel will be excessive and autistic, small, and special needs students will suffer immensely for this.

You know the revenue numbers that are generated annual, stick to the budget. I am tired of seeing reductions in services and creative tax grabs due to improper or wasteful spending habits. We all have an annual income and we tend to spend accordingly at home, carry those practices with you to work when working for us who are supplying you the funds to do your job.

You need to encourage staff that are driving city vehicles to follow the rules of the road ... And not rude

You need to get transit to start their runs at 6 am from Monday to Friday mainly because there are a lot of people that travel throughout the city for work and school and start earlier than 7 am or leave earlier than normal especially in the winter when buses have a higher potential to be running late because the city doesn't maintain the streets correctly or in a timely manner.

You need to start holding construction companies for their terrible work. 144 for example, why weren't the culverts put in last year before the road was paved? And why is another company tearing up last year's work, because the previous company didn't do it right. What was their punishment? Why do the citizens have to pay for the same thing twice?

You really need to fix the road or Loren.

You should have more transportation services for disabled people in the outlying areas

You should respect the people coming into your office. You should not say things behind their back, loud enough for them to hear it. I've been subject to that in your office, and it's rather disturbing. Some clients have very good hearing. Thank you!

Your new SPCA service is absolutely useless! I call about a dog being hit by a car and I am expected to leave a message and someone might get back to me... they never did. What? Let's equate that to calling an ambulance and we have to leave a message? This is ridiculous.

You're by-laws need to be updated and enforced in a much better way!